

New York

Medicaid Choice

New York State's Medicaid managed care enrollment program

1-800-505-5678

Ask • Choose • Enroll

P.O. Box 5009, New York, NY 10274-5009

<Date>

<Consumer Name>

In Care Of:

<Address Line>

<City, <State> <Zip Code>

Dear <Consumer Name>:

<CIN>

This letter is to tell you that starting in October, some children who are getting home and community based services (HCBS) through the Children's Waiver will need to join a Medicaid health plan. Some children do not have to join a health plan, or have a reason why they cannot join. **Our records show you do not need to join a health plan at this time.**

Will my health services change?

The services you are getting now will not change. You will continue getting the same set of services through regular Medicaid.

Questions?

If you have questions about this change, please speak to your waiver care manager.

If you have any questions about enrolling in a Plan, call **New York Medicaid Choice** at **1-800-505-5678** (TTY users: 1-888-329-1541). You can call Monday to Friday from 8:30 am to 8:00 pm, and Saturday from 10:00 am to 6:00 pm. New York Medicaid Choice counselors can help in all languages.

Thank you.