

New York

Medicaid Choice

New York State's Medicaid managed care enrollment program

1-800-505-5678

Ask • Choose • Enroll

P.O. Box 5009, New York, NY 10274-5009

<Date>

<Barcode> <Letter Code>

<Name>

<In Care Of>

<Address>

<City>, <State>, <Zip>

It's time to join a Medicaid Health plan

Dear <Consumer Name> :

<CIN>

Starting in October, you will need to join a Medicaid health plan to keep getting Medicaid services, including children's home and community based services (HCBS) through the Children's Waiver.

A Medicaid health plan covers the services you get now from regular Medicaid. You will still receive all of your Medicaid benefits. A health plan will provide your care by working with a group of doctors, clinics, hospitals and pharmacies.

Will my health services change?

The services you are getting now will not change. You will continue getting the same set of services. The difference is that HCBS and most of your other care will be provided through a health plan instead of through regular Medicaid.

How long do I have to choose a health plan?

You have 60 days to choose a health plan. If you do not select a health plan on time, we will choose a health plan for you. If you want help to choose a health plan, call New York Medicaid Choice at **1-800-505-5678** (TTY: 1-888-329-1541).

Tips to help you choose a health plan

- Choose a health plan from the list of plans that came with this letter.
- If there is only one health plan serving your county at this time, you must join that health plan.
- To keep seeing the doctor and other health care providers you have now, you must choose a health plan that the provider works with.

Please turn this page for more information

Questions? Call 1-800-505-5678 (TTY: 1-888-329-1541)

Monday–Friday, 8:30 a.m. to 8:00 p.m. and Saturday, 10:00 a.m. to 6:00 p.m.

- If you are choosing a new doctor, call the doctor’s office to find out if they are accepting new patients.
- Look at the Consumer Guide that came with this letter. This guide compares health plans available in your area.

There are three easy ways to enroll (join a health plan)

- Call us at **1-800-505-5678** (TTY: 1-888-329-1541). Our counselors will be glad to help you. They can help in all languages; or
- Go to **nymedicaidchoice.com** and click “Enroll”. To enroll, you will need your case number, which is <**FullCaseID**>;or
- Fill out and mail back the form that came with this letter. Please use the enclosed envelope.

Some people do not have to join a health plan, or have a reason why they cannot join. See the brochure that came with this letter for more information.

Questions? Call Us!

If you have any questions or would like help to choose a health plan, call **1-800-505-5678**. TTY users: 1-888-329-1541. Our counselors can help in all languages.

Thank you,
New York Medicaid Choice

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