

New York

Medicaid Choice

New York State's Medicaid managed care enrollment program

1-800-505-5678

Ask • Choose • Enroll

P.O. Box 5009, New York, NY 10274-5009

<Date>

<Consumer Name>

In Care Of:

<Address Line>

<City, <State> <Zip Code>

Dear <Consumer Name>:

<CIN>

The way you get your health services is changing. Starting in October, certain individuals under the age of 21 who receive children's home and community based services (HCBS) through the Children's Waiver need to join a Medicaid health plan.

Will my health services change?

The services you are getting now will not change. You will continue receiving the same set of services. The difference is that starting on October 1, 2019, you will use your health plan card to get these services.

What happens next?

If you are happy with your current Medicaid health plan, you do not need to do anything. You can stay with your health plan. You also have the option to choose a different health plan.

If you want to choose a new health plan, please contact the doctors and providers you see now to make sure they work with the new health plan. You can also call **New York Medicaid Choice**. New York Medicaid Choice counselors can tell you which health plans work with your doctors and providers.

Questions?

Please call **New York Medicaid Choice** at **1-800-505-5678** (TTY users: 1-888-329-1541). You can call Monday to Friday from 8:30 am to 8:00 pm, and Saturday from 10:00 am to 6:00 pm. New York Medicaid Choice counselors can help in all languages.

Thank you.