



Office of the State Long Term Care Ombudsman

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Claudette Royal
State Ombudsman
1-855-582-6769

To: Public Health and Health Planning Council

Re: 231213 Silvercrest Acquisition I, LLC d/b/a Silvercrest

Date: June 13, 2025

Long Term Care Ombudsman Program Review:

The Office of the State Long Term Care Ombudsman has received and reviewed the application for change in ownership submitted by Silvercrest Acquisition I, LLC d/b/a Silvercrest. The Office reviewed the 15 facilities currently operated by the proposed owners. There is a weekly Ombudsman presence in four facilities, a monthly presence in one facility and a quarterly presence in ten facilities. Based on the Office's review of any programmatic interactions and complaints received for these facilities, the Office has no objection to the approval of this application.

Claudette Royal
New York State Ombudsman