

HOSPITAL INFORMATION

Region	Western Regional Office
County	Niagara
Council	Western New York
Network	KALEIDA HEALTH
Reporting Organization	Degraff Memorial Hospital
Reporting Organization Id	0581
Reporting Organization Type	Hospital (pfi)
Data Entity	Degraff Memorial Hospital

RN DAY SHIFT STAFFING

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)</p>	<p>Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)</p>	<p>Planned average number of patients on the unit per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)</p>	<p>What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50) ?</p>
<p>DeGraff Medical Park is an off campus free-standing full-service Emergency Department.</p>	<p>3.5</p>	<p>1.39</p>	<p>23</p>	<p>6.57</p>

LPN DAY SHIFT STAFFING

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)</p>	<p>Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)</p>
<p>DeGraff Medical Park is an off campus free-standing full-service Emergency Department.</p>	<p>0</p>	<p>0</p>

DAY SHIFT ANCILLARY STAFF

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of ancillary members of the frontline team on the unit per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)
DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	1	8

DAY SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel (e.g., patient care technicians) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)
DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	1.37	0.52

DAY SHIFT ADDITIONAL RESOURCES

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Description of additional resources available to support unit level patient care on the Day Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.</p>
<p>DeGraff Medical Park is an off campus free-standing full-service Emergency Department.</p>	<p>Providers, Nursing Supervisor, MFSH float RN as available, EVS and Nursing Management. (Ancillary member included above in number: Clerical)</p>

DAY SHIFT CONSENSUS INFORMATION

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:</p>	<p>If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:</p>	<p>Statement by members of clinical staffing committee selected by the general hospital administration (management members):</p>	<p>Statement by members of clinical staffing committee that were registered nurses, licensed practical nurses, and ancillary members of the frontline team (employee members):</p>
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<p>DeGraff Medical Park is an off campus free-standing full-service Emergency Department.</p>	<p>No</p>	<p>management and staff at Millard Fillmore Suburban and DeGraff Medical Park ED met monthly from December 2022 – June 10, 2024 in furtherance of developing a recommended clinical staffing plan for the site. While that process resulted in many areas of agreement, consensus was not achieved for certain departments and positions, specifically Social Workers, Patient Care Coordinators and Respiratory Therapists. We believe Public Health Law 2805-t does not currently require staffing ratios for these positions. Social Workers, Patient Care Coordinators and Respiratory Therapists are scheduled out of a central department and deployed to each patient care unit based on patient care needs for the day on that unit.</p>	<p>Management and frontline members were in agreement with Charge Nurse, addition of Triage nurse, and PCA staffing.</p> <p>There was not agreement to add additional positions at this time, as two positions were recently added. CSC complaint sub-committee has recently completed a review of all DMP ED complaints and will be determining trends and action plans to address. There was not agreement to add ratios to the EVS as the job title is included in the ancillary member narrative.</p>	<p>The front line members of the CSC are in disagreement with the management-submitted staffing plan. This plan does not sufficiently reflect patient acuity as outlined in Section 4 (b) (i, ii, iii, and iv). Nor does this plan address the common issues derived from DMH’s complaint review process. Unfortunately, hospital administration has shown a pattern of failing to reach consensus on this unit and has outright rejected a majority of committee staffing proposals.</p>
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RN EVENING SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of patients on the unit per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)?
DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	6	1.85	26	4.3

LPN EVENING SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)
DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	0	0

EVENING SHIFT ANCILLARY STAFF

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of ancillary members of the frontline team on the unit per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)
DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	0	0

EVENING SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)
DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	2	0.66

EVENING SHIFT ADDITIONAL RESOURCES

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Description of additional resources available to support unit level patient care on the Evening Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.</p>
<p>DeGraff Medical Park is an off campus free-standing full-service Emergency Department.</p>	<p>Providers, Nursing Supervisor, MFSH float RN as available, and Nursing Management.</p>

EVENING SHIFT CONSENSUS INFORMATION

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:</p>	<p>If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:</p>	<p>Statement by members of clinical staffing committee selected by the general hospital administration (management members):</p>	<p>Statement by members of clinical staffing committee that were registered nurses, licensed practical nurses, and ancillary members of the frontline team (employee members):</p>
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<p>DeGraff Medical Park is an off campus free-standing full-service Emergency Department.</p>	<p>No</p>	<p>management and staff at Millard Fillmore Suburban and DeGraff Medical Park ED met monthly from December 2022 – June 10, 2024 in furtherance of developing a recommended clinical staffing plan for the site. While that process resulted in many areas of agreement, consensus was not achieved for certain departments and positions, specifically Social Workers, Patient Care Coordinators and Respiratory Therapists. We believe Public Health Law 2805-t does not currently require staffing ratios for these positions. Social Workers, Patient Care Coordinators and Respiratory Therapists are scheduled out of a central department and deployed to each patient care unit based on patient care needs for the day on that unit.</p>	<p>Management and frontline members were in agreement with Charge Nurse, addition of Triage nurse, and PCA staffing.</p> <p>There was not agreement to add additional positions at this time, as two positions were recently added. CSC complaint sub-committee has recently completed a review of all DMP ED complaints and will be determining trends and action plans to address. There was not agreement to add ratios to the EVS as the job title is included in the ancillary member narrative.</p>	<p>The front line members of the CSC are in disagreement with the management-submitted staffing plan. This plan does not sufficiently reflect patient acuity as outlined in Section 4 (b) (i, ii, iii, and iv). Nor does this plan address the common issues derived from DMH’s complaint review process. Unfortunately, hospital administration has shown a pattern of failing to reach consensus on this unit and has outright rejected a majority of committee staffing proposals.</p>
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RN NIGHT SHIFT STAFFING

Name of Clinical Unit:	Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of patients on the unit per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)
Emergency Department	DeGraff Medical Park is an off campus free-standing full-service Emergency Department.	3.12	3.12	8

LPN NIGHT SHIFT STAFFING

Name of Clinical Unit:	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)?	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)
Emergency Department	4	0

NIGHT SHIFT ANCILLARY STAFF

Name of Clinical Unit:	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of ancillary members of the frontline team on the unit per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)
Emergency Department	0	0

NIGHT SHIFT UNLICENSED STAFFING

Name of Clinical Unit:	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of unlicensed personnel on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)
Emergency Department	0	1.25

NIGHT SHIFT ADDITIONAL RESOURCES

Name of Clinical Unit:	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)
Emergency Department	1.25

NIGHT SHIFT CONSENSUS INFORMATION

<p>Name of Clinical Unit:</p>	<p>Description of additional resources available to support unit level patient care on the Night Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.</p>	<p>Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:</p>	<p>If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:</p>	<p>Statement by members of clinical staffing committee selected by the general hospital administration (management members):</p>
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Emergency Department	Providers, Nursing Supervisor, MFSH float RN as available, and Nursing Management.	No	<p>management and staff at Millard Fillmore Suburban and DeGraff Medical Park ED met monthly from December 2022 – June 10, 2024 in furtherance of developing a recommended clinical staffing plan for the site. While that process resulted in many areas of agreement, consensus was not achieved for certain departments and positions, specifically Social Workers, Patient Care Coordinators and Respiratory Therapists. We believe Public Health Law 2805-t does not currently require staffing ratios for these positions. Social Workers, Patient Care Coordinators and Respiratory Therapists are scheduled out of a central department and deployed to each patient care unit based on patient care needs for the day on that unit.</p>	<p>Management and frontline members were in agreement with Charge Nurse, addition of Triage nurse, and PCA staffing.</p> <p>There was not agreement to add additional positions at this time, as two positions were recently added. CSC complaint sub-committee has recently completed a review of all DMP ED complaints and will be determining trends and action plans to address. There was not agreement to add ratios to the EVS as the job title is included in the ancillary member narrative.</p>
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CBA INFORMATION

<p>We have one or more collective bargaining agreements:</p>	<p>Yes</p>
<p>If yes, then:</p> <p>Our general hospital has a collective bargaining agreement with the following organizations that represent clinical staff (Select all that apply):</p> <p>**Please select association and identify staff (e.g. nurses, ancillary staff, etc.) represented.</p>	<p>SEIU 1199,Co mmunica tions Workers of America</p>

<p>Our general hospital's collective bargaining agreement with SEIU 1199 expires on the following date:</p>	<p>05/31/2025 12:00 AM</p>
<p>The number of hospital employees represented by SEIU 1199 is:</p>	<p>0</p>
<p>Our general hospital's collective bargaining agreement with Communications Workers of America expires on the following date:</p>	<p>05/31/2025 12:00 AM</p>

<p>The number of hospital employees represented by Communication Workers of America is:</p>	<p>38</p>
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