



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, M.D., M.P.H.
Acting Commissioner

MEGAN E. BALDWIN
Acting Executive Deputy Commissioner

Date June 5, 2023

DAL: Revised NH 23-10
Subject: Nursing Home Facility Legal
Services Agencies and Community
Resources Providing Resident
Advocacy Services Guide

Dear Nursing Home Administrator:

This letter is to inform you that the Nursing Home Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide (“Guide”) has been updated with the most current information, including the Long-Term Care Ombudsman Program and Office for the Aging Local Offices directories located at the end of the Guide. Please update your copy with this information.

New York Codes, Rules and Regulations (NYCRR) Title 10 section 415.3, “Residents’ Rights,” requires Nursing Homes to provide residents with a detailed, written discharge/transfer notice, which must include specific information regarding a resident’s rights in this process, such as how to appeal a discharge/transfer determination; a statement that the resident has the right to be represented by legal counsel, a relative, themselves, a friend or a spokesperson in such appeal, per 10 NYCRR § 415.3(i)(1)(v)(e)(6); and the contact information of the State Long-Term Care Ombudsman, per 10 NYCRR § 415.3(i)(1)(v)(f).

Annually, the Division will proactively review the information contained in the Guide and update as necessary. If you have questions regarding the Guide, please contact the Division at (518) 408-1267 or via email to nhinfo@health.ny.gov

Sincerely,

Ashley Cokgoren, Acting Director
Division of Nursing Homes and
ICF/IID Surveillance

Enclosure

cc: Ms. S. Dudley
Ms. M. Elliott
Mr. A. Lachut
Mr. R. Barone
Mr. R. Zastrow
Ms. C. Royal, Director, Long Term Care Advocacy