Attachment 3b

Agency Name		
Date of Survey	Approval Period:	
Surveyor(s)		

Pre-Survey Activities	
□ Contact Central Office for potential program issues via	
email: hhatp@health.ny.gov	
□ Review of Application/Re-approval information	
□ Agency file for correspondence/approved program changes/annual report	
□ List of approved Nurse Instructors	
□ Name of Coordinating Nurse instructor/(s)	
□ Schedule of anticipated classes	
Name of submitted published textbook	
□ ACTS for recent complaints	
□ Results of last survey (Date:)	
Home Care Registry: Training Entity Profile Report Training Sites 	
□ Classes conducted	
 Rosters of CORE, Competency Eval, PCA Upgrade, CNA Transition 	
List of Approved Nurse Instructors	
□ List of Coordinating/Supervising Nurses	

Onsite
Entrance Conference (with administrator or responsible person):
□ Introduce surveyors(s)
Provide "List of Required Documents"
□ Verification of Pre-Survey information
Published Textbook Used
Number of Training Programs past 12 months
□ Name of "Coordinating Nurse Instructor"
□ Teaching Sites
Supervised Practical Training Sites
□ Obtain information through interview:
Training process
• Student to faculty ratio
Admission & selection criteria
Attendance policies
 Testing/Retesting (score ≥ 80, retesting with different test)
• Remediation process

 Training fees & what do they cover? (request to see invoice) Policy and method for issuing certificates 	
Review of Program's Quality Monitoring (QM):	
□ Individual responsible for QM	
Policy and procedure that includes description of what will be monitored and how	
 Evidence of monitoring of: Effectiveness of instructors Lesson plans Teaching methods Supervised Practical Training Analysis and evaluation of testing results Admission standards and completion rates 	
□ Quarterly Reports (for past 12 months)	
Are Problems/Issues Identified?	
Is there evidence of Action Plan for identified problem areas?	
Is there evidence of Performance Improvement Activities?	
□ Annual Report/(s) since last submission to DOH	
Do annual reports reflect quarterly report findings?	

If findings indicate the program's quality monitoring is inadequate/lacking, then EXPAND the survey as follows:	
 Observe areas of Training Program: Where is training held? Is equipment adequate for teaching required skills/curriculum? Is space adequate? Is security maintained of testing materials? 	
 Observation of Lecture/Training: Date of Class:	
 Review of Trainee/Student Records: Sample at least 2 records from each method of certification: 75-hour, Competency Evaluation Program, PCA Upgrade, CNA Transition 	Refer to Page # 6-12
□ Interview of Student(s) – Interview sample students who have completed the HHATP by telephone or in person	Refer to Page # 12-13

Exit Interview: (Discuss survey findings with administrator/responsible person)	
Findings of Noncompliance:	

Review of Trainee Records	Student #1	Student #2	Student #3	Student #4	Student #5	Student #6	Student #7
Program Type (CORE, PCA Upgrade, CNA Transition, Comp. Eval)							
File maintained, and confidentiality maintained							
Attendance verification of required hours of classroom and supervised practical training based on program type							
Documentation of receipt of Trainee Rights							
Verification of test scores $\geq 80\%$ and use of different test if retesting required							
Documentation of completed Home Health Aide Trainee Evaluation Forms signed by RN							
Copy of Trainee's certificate of completion							
Copy of Trainee's Appendix 5							
Copy of Trainee's Appendix 5a							

<u>CORE:</u> Student must complete 75 hours minimum (59 hours classroom, 16 hours SPT)

<u>Competency Evaluation Program</u>: Program is derived from CORE training and the student must be evaluated after observation of performance of required tasks in lab or patient-care setting. The written procedure demonstration portions of the competency evaluation program must contain sufficient content to assure that the aide is competent in the information and required skills set forth in the HCC and HRTC curricula (Appendix 5 and 5A).

<u>Personal Care Aide Upgrade</u>: PCA must complete 35 hours of additional training (19 hours classroom, 8 hours classroom SPT, 8 hours SPT patient care). The HHC and HRTC (Appendix 5 and 5A) indicates the required performance standards, which must be successfully demonstrated to and assessed by an approved Nurse Instructor.

<u>Certified Nurse Aide Transitioning</u>: Training must augment CNA's training with additional classroom and SPT for skills pertaining to home care. (such as assistance with medications, handling the patient's money, maintaining a clean, safe home environment, safety, accident prevention and responses to emergencies in the home, taking of blood pressure and observing, recording, & reporting)

Review Training	of g Records	<u>Core: 75-hour training program</u> : Students must be tested on <u>all</u> Home Care Curriculum Modules I – XII, plus Hea Related Task Curriculum, Units A – H required procedures (A-1; B-1,2,8,9; D-1,2,3,4,5). Surveyor should attempt						
(entire c		review one record of a student who has filed a complaint against the HHATP.						
Student (# or initials)	Attendance Sign-in Sheet completed	Admission Screen completed	Modules I – XII tested on & scores documented	Units A-H tested on & scores documented	8 hours classroom SPT completed	8 hours SPT completed w/patients	Competency signed by RN & License #	Copy of certificate in file

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Review of Training Records:	tests and skills curricula (App	demonstration endix 5 and 5A)	Program shoul checklists includ) The subject are the aide's perfor	ed in the HCC & as listed below n	& HRTC nust be
Sasks:	eure setting.				
	Student #1	Student #2	Student #3	Student #4	Student #
APPENDIX 5 (Home Care Core Curriculum (HCC)):					
Required Procedures*:					
Proper hand washing					
Bed bath					
• Mouth hygiene and care					
• Helping the client to walk					
• Use of a bedpan					
• Transfer to a wheelchair, chair or commode					
Checking the right person					
Checking the right medication					
Checking the right dose					
• Checking the right time					
• Checking the right route					
APPENDIX 5A (Health Related Tasks Curriculum					
HRTC)) (18 Required Performance standards)					
Required Procedures*					
nogun ou 1 i voouul og					
	1	1		1	
• Proper hand washing					
 Proper hand washing Cleaning a glass thermometer					

 thermometer Measuring the pulse and respirations Measuring blood pressure Transfer to a sitting position Helping a client to sit at the side of the bed Helping a client to stand Assisting with passive range of motion exercise Assisting with postural drainage Assisting with the use of the oxygen concentrator Assisting with the use of the oxygen tank and liquid oxygen reservoir Assisting with the use of the medication nebulizer and air compressor Positioning on the back Positioning on the side Assisting with changing a clean dressing Assisting with routine tracheostomy care 					
Review of Training Records:	training as outl and the Health	lined in the Hom	PCA must comp e Care Core Cu Curriculum (HF 1 below.	rriculum (HCC)	(Appendix 5)
	Student #1	Student #2	Student #3	Student #4	Student #5
19 hours classroom training completed: 8 hours classroom SPT completed:					

8 hours SPT completed with patient(s): APPENDIX 5 (Home Care Core Curriculum (HCC)):	
Required Procedures:	
Proper hand washing	
• Bed bath	
• Mouth hygiene and care	
Helping the client to walk	
• Use of a bedpan	
• Transfer to a wheelchair, chair or commode	
• Checking the right person	
• Checking the right medication	
Checking the right dose	
• Checking the right time	
• Checking the right route	
<u>APPENDIX 5A (Health Related Tasks Curriculum</u> (HRTC)) (18 Required Performance standards) *Required Procedures*	
• Proper hand washing	
 Cleaning a glass thermometer 	
• Measuring an oral temperature with a glass	
thermometer	
• Measuring the pulse and respirations	
Measuring blood pressure	
• Transfer to a sitting position	
• Helping a client to sit at the side of the bed	
• Helping a client to stand	
• Assisting with passive range of motion exercise	
Assisting with postural drainage	
• Assisting with the use of the oxygen concentrator	
• Assisting with the use of the oxygen tank and	

 liquid oxygen reservoir Assisting with the use of the medication nebulizer and air compressor Positioning on the back Positioning on the side Assisting with changing a clean dressing Assisting with changing an ileotomy or colostomy pouch Assisting with routine tracheostomy care 					
Review of Training Records:	augment a nurs training in thos minimum requ	se aide's training se skills not inclu irement covers t	ning: HHATP s g with classroom ded in the Nurse he following are	and supervised e Aide Training as:	practical Program. The
Demonstrated Skills:	Student #1	Student #2	Student #3	Student #4	Student #5
• Assistance with medications					
• Handling the patient's money					
• Maintaining a clean, safe home environment					
• Safety, accident prevention & responses to emergencies in the home					
• Taking of blood pressure					
	l				

•	Observing,	recording,	& reporting
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Competency signed by R.N. License #

Copy of documentation in file

Interview of students	Student #1	Student #2	Student #3
• What type of training did you attend?			
• What was the number of hours and days you attended training?			
• Did you pay for the training, if yes how much and what did you get to keep?			
• What were the name(s) of the instructor(s) who taught you?			
• Where was the supervised practical training conducted and were you observed during the SPT by an RN?			
• Were you satisfied with the quality of			

the training?		
• Did you receive completed Home Health Aide Trainee Evaluation Forms signed by an RN?		
• Did you receive a certificate of completion?		