

5-26-2021 - SEMAC  
NEW YORK STATE  
DEPARTMENT OF HEALTH

WebEx  
SEMAC COMMITTEE MEETING

DATE: May 26, 2020 at 9:10 a.m.  
CHAIR: Peter Brodie

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2 SECRETARY OZGA: Dr. Berry?  
3 DR. BERRY: Present.  
4 SECRETARY OZGA: Dr. Bombard?  
5 DR. BOMBARD: Present, Tiffany.  
6 SECRETARY OZGA: Okay. Good. Dr.  
7 Cooper has informed me he'll be a little bit late.  
8 Dr. Cushman?  
9 DR. CUSHMAN: Cushman present.  
10 SECRETARY OZGA: Dr. Dailey?  
11 DR. DAILEY: Dailey present.  
12 SECRETARY OZGA: Dr. Davidoff? Dr.  
13 Davidoff? I know -- I'll put him at -- in attendance  
14 because I know he's there.  
15 UNIDENTIFIED SPEAKER: He went for  
16 Bourbon.  
17 SECRETARY OZGA: Dr. Detraglia?  
18 Attendees, make sure you take yourself off mute when  
19 you need to speak. Dr. Detraglia, are you there?  
20 Dr. Doynow?  
21 CHAIRMAN DOYNOW: Doynow here.  
22 SECRETARY OZGA: Dr. Gomez? All  
23 right. Dr. Gomez -- we know Dr. Gomez is here under  
24 the attendees -- over to Dr. Kugler?  
25 DR. KUGLER: Dr. Kugler present. Dr.

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2 (On the record 9:10 a.m.)  
3 CHAIRMAN DOYNOW: I'd like to welcome  
4 everyone back. I'm hoping that maybe in the fall we  
5 can have an in person meeting but that is yet to be  
6 seen. So I would like to also welcome Joshua Lynch  
7 and Tiffany Bombard who are new members of SEMAC.  
8 Welcome. If we can pledge allegiance to the flag and  
9 then we'll have the roll call.  
10 I pledge allegiance to the flag of the  
11 United States of America. And to the republic, for  
12 which it stands, one nation, under God, indivisible,  
13 with liberty and justice for all.  
14 Okay. Thank you all. Val, if we can  
15 have the -- the roll call. And if I could also  
16 mention if you are going to speak could you please  
17 just state your name prior to speaking so our -- our  
18 squad actually write down who's speaking? Val?  
19 SECRETARY OZGA: Good morning  
20 everyone. Dr. Alexandrou?  
21 DR. ALEXANDROU: Alexandrou present.  
22 SECRETARY OZGA: Dr. Bart?  
23 DR. BART: Good morning. Present.  
24 SECRETARY OZGA: Dr. Berkowitz?  
25 DR. BERKOWITZ: Present.

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2 Kugler is present.  
3 SECRETARY OZGA: Dr. Lynch?  
4 DR. KUGLER: Josh Lynch is here.  
5 SECRETARY OZGA: No problem. Dr.  
6 Markowitz?  
7 DR. MARKOWITZ: Dr. Markowitz present.  
8 SECRETARY OZGA: Dr. Maynard?  
9 DR. MAYNARD: Dr. Maynard is present.  
10 SECRETARY OZGA: Dr. Marshall?  
11 DR. MARSHALL: Dr. Marshall present  
12 SECRETARY OZGA: Dr. Murphy? Dr.  
13 Olsson?  
14 DR. OLSSON: Olsson here.  
15 SECRETARY OZGA: Dr. Pickett? Dr.  
16 Walters?  
17 DR. WALTERS: Dr. Walters is here.  
18 I'm working on a little video technical issue but I'm  
19 here.  
20 SECRETARY OZGA: Okay. Dr.  
21 Wicelinski?  
22 DR. WICELINSKI: Wicelinski present.  
23 SECRETARY OZGA: Okay. We meet  
24 quorum.  
25 CHAIRMAN DOYNOW: Okay. Thank you,

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 2 Val. Appreciate that. Can we have approval of the  
 3 minutes from January 13th?  
 4 DR. MARSHALL: So moved.  
 5 CHAIRMAN DOYNOW: Is that Dr.  
 6 Marshall? Have a second?  
 7 DR. KUGLER: Second.  
 8 CHAIRMAN DOYNOW: Excellent. Thank  
 9 you. Minutes have been approved. Ryan, you're up  
 10 for the bureau staff report. Very quick.  
 11 DIRECTOR GREENBERG: Morning. So  
 12 bureau staff report. A whole lot going on. Probably  
 13 the biggest thing I can say here and I think this  
 14 group would understand a little bit is COVID is over  
 15 so shouldn't we have plenty of time left? COVID has  
 16 not ended for the Department of Health or for any of  
 17 us really. We still have about seventy percent of  
 18 our staff out on COVID related assignments,  
 19 everything from -- sorry Peter is giving me hand  
 20 signals to ... here ...  
 21 We still have about seventy percent of  
 22 our staff that are assigned to COVID related  
 23 activities so vaccination sites, testing sites, other  
 24 things that are going on in the Department of Health.  
 25 So please be patient with us. Lots going on.

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 2 Obviously they are different activities than they  
 3 were before but they are still things that are taking  
 4 up a lot of our staff hours most of the day.  
 5 In addition to that one, from the  
 6 administration side and on -- on that there's -- they  
 7 are processing a lot of invoices including our  
 8 program agencies, our REMACs, our REMSCOs. And  
 9 processing those too however keeping in mind they are  
 10 also there with about four times the amount of  
 11 contracts and invoices related to COVID functions.  
 12 So please be patient with that one. But if you have  
 13 any questions on anything you haven't heard from us,  
 14 you're concerned about that, payments that haven't  
 15 been processed, please feel free to reach out to  
 16 myself or Lynn [phonetic spelling] so that we can  
 17 look into it.  
 18 So on the excited front and, you know,  
 19 and especially in the world, the middle of a pandemic  
 20 is we are excited about the world of community  
 21 paramedicine. I bring this up because it's Policy  
 22 Statement Twenty o one that is up on our -- our  
 23 website. And community -- policy statement twenty  
 24 one relates to community paramedicine and programing.  
 25 So community paramedicine is permitted through an

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 2 executive order that is in place, and it really  
 3 became a push over the last five months, since our  
 4 last meeting, because of the vaccination efforts.  
 5 So our community paramedicine where  
 6 before we in the state we kind of had three or four  
 7 E.M.S. agencies that -- that didn't have a physical  
 8 community paramedicine program but it kind of  
 9 borderline did. All now that have very official  
 10 community paramedicine programs. More importantly,  
 11 we have just under fifty community paramedicine  
 12 programs statewide. So fifty community paramedicine  
 13 agencies covering forty counties. The ultimate goal  
 14 is to get to at least one community paramedicine  
 15 agency per county to help with the effort.  
 16 So those community paramedicine  
 17 agencies have been doing a lot. Things from testing  
 18 to vaccination and -- and other functions. There was  
 19 a question yesterday that came up during the  
 20 committees and saying can community paramedicine  
 21 programs only do vaccinations and testing? They can.  
 22 They are restricted to COVID related functions.  
 23 That's a pretty broad one and we do have many of our  
 24 agencies that are -- do many different things  
 25 although I will say the bulk of our community

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 2 paramedicine agencies right now are doing or became  
 3 community paramedicine agencies to vaccinate their  
 4 community.  
 5 And the other interesting part about  
 6 the community paramedicine is we did geographically  
 7 you become a community paramedicine agency by county  
 8 not by specific region, and we did that very  
 9 intentionally so that you can partner with your local  
 10 health departments or with your county administration  
 11 and be able ... So excited on that one but though  
 12 please keep in mind the community paramedicine will  
 13 only be in place as long as the executive order is in  
 14 place that permits it. Thank you.  
 15 On the operations front, Operation  
 16 Policy Statement Twenty o -- twenty-one of two is out  
 17 which is related to Ebola. And this is one of the  
 18 situations to where just a couple weeks ago we were  
 19 in a situation in other parts of the world where they  
 20 did not know the pathway of where the Ebola outbreak  
 21 was going, and so out of caution we did put back up  
 22 policy statement twenty o two. Or not back up but  
 23 additional guidance on Ebola. So please take a  
 24 chance to take a look at that one. If you do have  
 25 any additional questions on it please let us know. I

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 2 do believe later in this meeting there will be some  
 3 discussion on SEMAC advisory related to both that  
 4 guidance and just Ebola in general.  
 5 On the education front there is a lot  
 6 going on. They are staying very busy. When we talk  
 7 about that thirty percent that is actually in the  
 8 office that is primarily from our education section,  
 9 and that is part because if they go anywhere we won't  
 10 have any providers left. So we make sure that they  
 11 help with this front. So the C.M.E. program  
 12 continues to expand. Our testing program with P.S.I.  
 13 continues to ... quite nicely with much fewer  
 14 problems than before.  
 15 It is, you know, some people will try  
 16 and say well the P.S.I. isn't working, the computer  
 17 base isn't working here and there. And they say we  
 18 never had these problems with, you know, with paper.  
 19 If you were in our office on a Thursday night of ...  
 20 it's about similar to what we faced with those  
 21 problems. You know, people not having a SIM card or  
 22 something similar. We're seeing about the same  
 23 problems ... We expect that a certain amount on your  
 24 testing upwards of twenty to thirty thousand  
 25 providers a year that, you know, you're going to have

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 2 some pick-ups along the way. So bear with us with  
 3 that one although it does seem to be going really  
 4 well.  
 5 Policy Statement Twenty-one o three  
 6 which is related to education standards is up on our  
 7 website as well. This goes into a number of  
 8 different things. Goes into core sponsor extension.  
 9 It goes into some different things on provider cards  
 10 and certifications. But the most important or  
 11 significant thing in there is it does start to show  
 12 our transition to national registry for the paramedic  
 13 exam. So all of in 2022 and transition during 2021,  
 14 all initial paramedic -- initial paramedic  
 15 certifications will require you to take the national  
 16 registry exam and the national registry P.S.C. ...  
 17 So we have put in place over the last  
 18 two years national registry proctors to P.S.C. I was  
 19 actually out last week or two weeks ago for a P.S.C.  
 20 exam. There's about six internal and probably  
 21 another ten external to the bureau who can proctor  
 22 exams. So thank you to all of our proctors who has  
 23 helped us with this transition. And we go out and  
 24 proctor the paramedic exams.  
 25 Now the two questions that I have

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 2 gotten is what happens with the bridge program and  
 3 what happens if this program is not accredited. So  
 4 we also in that policy statement talk about paramedic  
 5 programs having to be accredited or in the  
 6 accreditation process as of 2022. So keep that one  
 7 in mind. And once you're in the accreditation  
 8 process, whether or not you're accredited or not, you  
 9 do become eligible for ...  
 10 So with that understanding we are  
 11 moving toward that direction for our paramedic exams.  
 12 We are -- give the option for D.O.S. exams to either  
 13 do that or not. Either take national or take the  
 14 state exam but it's an optional choice on which they  
 15 want to do.  
 16 We have education day coming up in  
 17 June. The exact date now of our education day is  
 18 June 11th. It is eight hours of educator education  
 19 so if you have any of your core sponsors or  
 20 instructors or C.L.I.s or C.S.E.s still looking for  
 21 education this is eight -- eight hour virtual day  
 22 that's happening on June 11th.  
 23 SECRETARY OZGA: The 18th is the  
 24 leadership ...  
 25 DIRECTOR GREENBERG: Yes. But

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 2 education is June 11th. And so that's going on  
 3 there. In the data world, Policy Statement Twenty  
 4 one o four, yes we've been busy on policy statements.  
 5 In the data world, policy statement twenty-one o four  
 6 talks about our transition of how we're going to  
 7 accept paper P.C.R.s. They no longer will be  
 8 accepted by mail into our program agencies. They  
 9 will only be accepted via the electronic portal or  
 10 transitioning to an E.P.C.R. platform so that's  
 11 what's going on in the data world.  
 12 And we are continuing to increase (and  
 13 looking over a ... We are considering the increase  
 14 in number of agencies that we have going electronic  
 15 pretty significantly in a pretty productive pace so  
 16 thank you to all those that are moving in that  
 17 direction whether it be through the free platform on  
 18 the state or a paid platform in they choose.  
 19 E.M.S.C. is progressing along. Amy  
 20 Eisenhauer is doing a phenomenal job as well as Donna  
 21 and Alesha from our southern tier who helps us with  
 22 our ... program. Really just again continuing to  
 23 expand ... still more opportunities. And most  
 24 recently we started being back out in the community  
 25 in our road tour. Amy was able to get out to one of

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 2 the local conferences here and bring that -- all the  
 3 pediatric transport devices. And so it's one of the  
 4 programs that we have. We actually have a box for  
 5 each region where you can go and try all the  
 6 different pediatric transport devices and -- and as a  
 7 provider know how to use them. So that is one of the  
 8 programs that we're doing.  
 9 I will also say that the -- it's  
 10 E.M.S. week this week. I went out and one of the  
 11 things I do on E.M.S. week is I go out on an  
 12 overnight. I went out on an overnight and it was  
 13 about one o'clock in the morning. I'm at one of the  
 14 hospital E.R.s and talking to a bunch of crews and  
 15 another ambulance comes in and they bring in a  
 16 probably two-month-old baby. And I watch them go in.  
 17 When they come back out I -- hey, can I talk to you  
 18 for a few minutes? Said sure, absolutely.  
 19 I said I saw that you carried out a  
 20 little baby. And they said yeah. Baby needed to  
 21 come to the hospital. ... How did the baby get to  
 22 the hospital and they said on the stretcher. Okay.  
 23 On the stretcher holding someone, on the stretcher  
 24 device? No, they put him in the device. It straps  
 25 to the stretcher, we put the baby in the device. And

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 2 I will tell you it absolutely -- it absolutely just -  
 3 - it was great. It was a great feeling. It was good  
 4 to know that not only did they have the device but  
 5 they used the device.  
 6 So a shout out to ... for that one.  
 7 Who's the one who brought them in and I think it was  
 8 W thirty-eight who was the -- the crew member. But I  
 9 will tell you I thought for sure based on them  
 10 walking out with the baby that we were going to get  
 11 the -- the parent held them. And it wasn't. So  
 12 we're starting to transition to that. So as medical  
 13 directors, please, please, please, ask your agency  
 14 how they would transport that baby. If they were in  
 15 a similar situation and it's a stable baby that  
 16 needed to go to the E.R., you know, and how would  
 17 they handle that. So thank you for that one. And it  
 18 shows, you know, these initiatives are making a  
 19 difference.  
 20 Trauma world is going well. We're  
 21 doing a lot of virtual visits right now and Steve ...  
 22 is working on that one and is participating in those.  
 23 And most importantly in the trauma world was there --  
 24 their needs assessment committee which created a  
 25 joint chair committee of all of our councils from the

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 2 bureau. So E.M.S.C., SEMAC, SEMSCO and trauma, and  
 3 they met and had a -- a really positive meeting  
 4 recently.  
 5 In part the -- one of the biggest  
 6 things that came out of that meeting was working on  
 7 helping to define some of the capabilities around our  
 8 state in the areas that need more capability. So,  
 9 you know, access to trauma services. Access to  
 10 E.M.S. services. Access to different things from  
 11 each of our chair perspectives. And so there's  
 12 definitely going to be on the ... we look into that  
 13 and move that forward. But we're excited to, you  
 14 know, have that collaboration ... come together.  
 15 Vital signs, a lot going on in vital  
 16 signs. We're doing about three C.M.E.s a week. The  
 17 hotels are open for all those who are joining us at  
 18 the vital signs conference and we are excited that it  
 19 is in person this year. We'll actually be a hybrid  
 20 ... it will be a hybrid in part because we only have  
 21 about four hundred spots that we'll be able to ... as  
 22 of today ... you know, regulations only about four  
 23 hundred spots keeping in mind we normally have about  
 24 fifteen hundred people at the conference. So if  
 25 you're planning on attending, plan on sign up early

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 2 and hopefully as time goes on we'll be able to open  
 3 up more -- more space at the conference.  
 4 We spoke about the education day.  
 5 There's also a leadership day. So if your agency ...  
 6 And we'll be working on that one for our leadership  
 7 day. It is a number of different topics geared  
 8 towards the new supervisor. Our E.M.S. weekly calls  
 9 continue to go on. Bi -- they go on biweekly now.  
 10 Anybody can join so if you have any of your agency  
 11 leadership that would like to join please attend  
 12 that. ... Or please let them know on that side.  
 13 And a couple of other smaller stuff.  
 14 In your SEMAC councils you will see instructions on  
 15 how to sign up for A.T.S. accounts. That will be  
 16 going out -- will become a web page on our website  
 17 and it is in part because we have new -- I don't know  
 18 if you can see or not E.M.C. certifications. So new  
 19 E.M.C. certifications are going out or will be going  
 20 out in June. There are cards that look like this. A  
 21 whole bunch of information on the back.  
 22 There's a ... on the front that is for  
 23 validating the actual certification directly through  
 24 our database. These are the instructions that will  
 25 be going out on our website. So a combination of

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 2 everything together. In the near future probably  
 3 over the summer at some point, these cards will also  
 4 be available as a digital version on the health  
 5 commerce account so an individual will be able to go,  
 6 download their digital version of their new E.M.T.  
 7 card. And be able to progress from there.  
 8 And then the other important part was  
 9 ... and we have a card that can even get through the  
 10 wash at least once, and so we achieved that one.  
 11 We're going to let that one sit for a while. This  
 12 sounds like a crazy thing but this was like a top  
 13 priority on the one listening with a card that can go  
 14 through the wash at least once and we've managed to  
 15 achieve that.  
 16 Two last things that I have is another  
 17 page that will be going up on our website to share it  
 18 with everybody on Boardable is the balance of mental  
 19 health and wellbeing for E.M.S. providers. This is a  
 20 really important topic for us in mental health and  
 21 ... as medical directors we hope for you as well.  
 22 But there is a new web page that we are putting on to  
 23 our website related to mental health. It has a  
 24 number of resources and contacts on it specifically  
 25 targeted for E.M.S. providers to be able to get help.

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 2 It also has programs on there that  
 3 agencies can start to make sure that the health and  
 4 wellbeing and that there's balance that their members  
 5 recognizes is a major thing for our providers. And  
 6 we want to make sure that they're safe and balanced  
 7 and, you know, if they do need help they have  
 8 reasonable access to or a good place to find where  
 9 they can find care. So that's all on that.  
 10 The last thing that I have on this one  
 11 is particularly for our -- our medical directors ...  
 12 we are excited to announce a new protocol act. And  
 13 so our new protocol act is in partnership with Muru  
 14 and has been launched I think during E.M.S. week. It  
 15 launched last week, the beginning of last week and we  
 16 are very excited about this one. And I think, Don,  
 17 are we doing that presentation now or we doing it  
 18 later as new business?  
 19 CHAIRMAN DOYNOW: We can do it now.  
 20 That's fine.  
 21 DIRECTOR GREENBERG: Okay. Is Steve  
 22 on?  
 23 MR. BLOCKER: Yes, I'm right here.  
 24 DIRECTOR GREENBERG: There we go. All  
 25 right. Excellent. So, Steve, we are going to turn

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 2 presenter over to you. Steve Blocker is the C.E.O.  
 3 of Muru who is our partner on this project and he is  
 4 going to give a brief less than ten minute  
 5 presentation. Actually I think it's only four  
 6 slides. So keep in mind this is very high level  
 7 presentation just to give situational awareness. And  
 8 then Muru will be ... the REMSCOs and the REMACs and  
 9 can do a longer presentation there. This is really  
 10 more just a high level situation awareness so you  
 11 understand a little bit about ...  
 12 We have gotten some good feedback  
 13 about it including can we make this app available for  
 14 medical directors or medical control physicians. It  
 15 is something that we are -- if it hasn't happened  
 16 already ... for assessments too. If people have  
 17 comments, suggestions, input, please make sure to  
 18 send that to both Steve Blocker or myself so that we  
 19 can hear them and work towards it -- with that.  
 20 Steve, you should be presenter now and you should be  
 21 able to bring it up on your screen.  
 22 MR. BLOCKER: Okay. Great. Can you  
 23 guys see me? And can you see the present --  
 24 presentation okay?  
 25 MR. BLOCKER: Okay. Great. Hi, my

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 2 name is Steven Blocker. I'm the -- as Ryan, Dr.  
 3 Greenberg -- Director Greenberg said I'm the C.E.O.  
 4 of Muru. So to get started, what we deal with is  
 5 taking protocols and making them far more digital  
 6 than they have been in the past, right. As a  
 7 paramedic myself, protocols up till now have been  
 8 taken from paper and made into digital paper. And  
 9 while digital paper is great, digital paper is just  
 10 not really coding it into a system to allow software  
 11 to fully utilize it and give as much power as we can  
 12 to something.  
 13 So what do we do and why is this  
 14 problem important? For one, digital -- by digitizing  
 15 something we avoid three major problems we have and  
 16 we'll just take P.D.F.s. But when you say paper make  
 17 them P.D.F.s. One, is right now as P.D.F.s alone the  
 18 information is scattered, right. Getting things from  
 19 the county or from the state, a medical manufacturer  
 20 information, hospitals, all that information is filed  
 21 in different places.  
 22 Two, is that when you use protocols,  
 23 we have to make it patient -- patient agnostic,  
 24 right, meaning that when we actually get to that  
 25 patient we have to do things like this in

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 2 calculations. And the same thing goes from the  
 3 provider's side where you have to take a document, a  
 4 protocol set or anything else and write it for every  
 5 single level of provider that may read it. But with  
 6 us we don't. We are able to solve that.  
 7 What Muru does is really two sides of  
 8 the coin. On the first side we make an app that  
 9 combines everything into one location. And then on  
 10 the opposite side now that it's all in one location  
 11 where the providers can find anything that they need,  
 12 we then make it really easy and fast for them to  
 13 access that information.  
 14 For example, we take ... hospital have  
 15 their own hospital page as well as a way to find the  
 16 correct hospital that you may be looking for. Same  
 17 thing with protocols coming from both the regions and  
 18 the state level. Combine them properly based on the  
 19 organization that they're in. Each organization can  
 20 enter the equipment they have and the manufacturer's  
 21 manuals and any of the manufacturer's recommendations  
 22 are downloaded into the app as well.  
 23 And same thing with medications where  
 24 they can look at meds and see everywhere the med is  
 25 used in pediatric and adult protocols. They can see

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 2 all the doses of it everywhere and if and when the  
 3 state ever decides to implement a formulary again,  
 4 that information will be there as well.  
 5 On the other side for rapid access,  
 6 anything that they ask for and anything that they  
 7 look up is customized to bear certification level.  
 8 So trying to attempt to do a paramedic dose and  
 9 you're an E.M.T. simply will not work. And same  
 10 thing for finding equipment or medications or  
 11 anything else in the system that you want, right.  
 12 You don't have to browse through every county to see  
 13 their specific things but only the county that you  
 14 applied to and only the state items that are  
 15 applicable to you as well.  
 16 So from there a few other pieces of  
 17 technology that we have integrated in. One is that  
 18 the app works -- works entirely offline no matter  
 19 when you're using it or how you're using it, the  
 20 phone can work completely independently. That gives  
 21 us both the reliability and speed that you want no  
 22 matter what your Internet connection is or what your  
 23 Wi-Fi is. It does not matter. The phone does  
 24 everything independently. As we talked about, it's  
 25 already individually personalized.

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 2 The app only pulls together sources  
 3 from officially trusted documents meaning that there  
 4 is nothing being pulled into this from the web in  
 5 general. Everything is vetted and brought in from  
 6 official sources only and those sources are always  
 7 viewable inside the app on any page that you're on.  
 8 You can always see a direct copy of the original  
 9 P.D.F. where we pulled that information from.  
 10 If there is a change and the phone is  
 11 connected to the Internet that phone, that provider  
 12 will then get the direct push notification of that  
 13 change meaning that anything that happens, state,  
 14 county, hospital wide that applies to that provider  
 15 they'll immediately know about that change. And then  
 16 last but not least ... and other pieces like that, we  
 17 make it very easy with minimal training T.C.I. ...  
 18 meaning that they can just get right into the  
 19 application, ask any question they want. It doesn't  
 20 matter how they ask it. All the information we  
 21 understand medic and understood the jargon and lingo  
 22 and it will immediately answer the question for them.  
 23 Specifically looking at it from the  
 24 D.O.H. side this provides some really key benefits.  
 25 Right. One is now if there's a protocol change that

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 2 needs to happen whether quickly or not, the reach is  
 3 unlimited, right, as many providers as the state has  
 4 or the region has immediately can -- the app can  
 5 handle all of it. And anything that changes that  
 6 will instantaneously up -- be updated. A new  
 7 protocol comes out, a new advisory, anything. If it  
 8 is urgent they will get a notification directly on  
 9 their phone saying hey you need to read this right  
 10 away.  
 11 We keyed everyone included so whether  
 12 it from the hospital to the regions, to the state,  
 13 everyone is allowed to customize and maintain their  
 14 content on our platform. We are actively doing it  
 15 ourselves but, again, any issues or anything that you  
 16 would like tweaked we're happy to do. With all of  
 17 this said, there's really minimal work on the county  
 18 or state side, right. Our full time team of  
 19 paramedics and engineers are working twenty-four  
 20 seven on making sure that everything is in there and  
 21 available to you.  
 22 So we will be attending meetings.  
 23 We're checking everyone's websites. We're going and  
 24 pulling manufacturer's recommendations. That's all  
 25 being done without any additional burden on the

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 2 state. And with our design there's really no on  
 3 loading. So the general provider can pick up the  
 4 app. We've been seeing this across the thousands of  
 5 providers that signed up last week alone and are  
 6 immediately starting to use it and immediately  
 7 starting to understand how to use it.  
 8 Any training that we want we can  
 9 integrate into the app but there is no need to have  
 10 every provider go to a training or class and to be  
 11 able to understand how to use Muru. ... So that was  
 12 the notifications and this is what a hospital ...  
 13 looks like.  
 14 With that we do have three versions of  
 15 the app out there. The state partnership allows  
 16 everything to be in one location as well as allow it  
 17 to be all offline and make notifications of any  
 18 changes in the system. There are certain other key  
 19 features that we have available like an automatic  
 20 dosing calculator and natural language search which  
 21 the individual or the agency can get at a price that  
 22 would be on our website.  
 23 And with that for the purpose of  
 24 COVID, we've made all these things free and have for  
 25 a very long time now even before the state

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 2 partnership. Towards the end of COVID when it starts  
 3 winding down at the end of the year, agencies and  
 4 individuals will then be able to purchase the  
 5 additional features of Muru if they choose. If not  
 6 the state partnership is included there. And then  
 7 there's additional advantages for the agency as well  
 8 like notification compliance and insights on where  
 9 training should be focused.  
 10 And that's it. You can really get  
 11 Muru now anywhere in the state completely available.  
 12 Just go to Murumed.com. Sign up free. It walks you  
 13 through several questions about identifying which  
 14 agency you are, your level of credential, things like  
 15 that. And once that done -- once that's done you can  
 16 download the app and get right up and running. So  
 17 I'm happy to answer any questions anyone has.  
 18 CHAIRMAN DOYNOW: Does anybody have  
 19 any questions for Steve?  
 20 DR. DAVIDOFF: Hi. Davidoff. I'd  
 21 asked a question yesterday but since we've got you  
 22 here now is there any way of incorporating the med  
 23 control phone numbers for each of the hospitals along  
 24 with a dial capability from the app to make it easier  
 25 on our providers?

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 2 MR. BLOCKER: Sure, yes. So we  
 3 actually have a button for every single hospital when  
 4 you look up that hospital name. That is the primary  
 5 phone number that that hospital or that region would  
 6 like them to call. In addition -- so right away when  
 7 you can look up any hospital by nickname even it will  
 8 show right there as a big button, call immediately.  
 9 On top of that we have a directory of  
 10 state numbers and county numbers that each region  
 11 puts in that is available to all providers in that  
 12 region as well. So that could be anything from any  
 13 additional hospital, medical control numbers you'd  
 14 like all the way through things like child protective  
 15 services.  
 16 DR. DAVIDOFF: What's the number  
 17 that's listed were main numbers to the hospitals not  
 18 med control numbers? How is it --  
 19 MR. BLOCKER: Yeah, so --.  
 20 DR. DAVIDOFF: -- best to contact and  
 21 make those changes?  
 22 MR. BLOCKER: Yes. So we're directly  
 23 reaching out to each county through the bureau but  
 24 we're going to be going to each county and the  
 25 regions to allow them to work with that and hopefully

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 2 each region will put us directly in touch with the  
 3 E.D. director. Can give us any additional phone  
 4 numbers from there.  
 5 According -- with our agreement with  
 6 the bureau we didn't want to put out any information  
 7 without the direct authority of the hospital or the  
 8 region's approval or the bureau's approval, so we  
 9 need just approval to input those numbers and we're  
 10 happy to put in anything that they need.  
 11 MR. PHILLIPPY: Steven, Mark  
 12 Phillippy. Thank you very much. Just for the number  
 13 of the SEMAC here, Steven's been very responsive.  
 14 We've had some great interactions both by e-mail and  
 15 Steven did a presentation on this material for me and  
 16 I really appreciate that. We found out very early on  
 17 that there were a couple of small issues with agency  
 18 identification which I think we've rectified at least  
 19 in -- in one -- one instance. So if any of your  
 20 agency staff or employees are having difficulty  
 21 finding your agency that might be because they're  
 22 using the -- the state licensing name for that. So I  
 23 know that's part of what Steven was looking at.  
 24 I did notice that there was a hospital  
 25 in my region missing. Completely not in the

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 2 directory. And one of my providers brought up the  
 3 idea that having a hundred and ninety-nine hospitals  
 4 on the list is very nice but we really need to know  
 5 what's in our region and what our regional  
 6 capabilities are at a glance. Not -- not to  
 7 disparage any particular category but knowing which  
 8 hospital is an ... hospital in my region is probably  
 9 not as important as knowing which level one trauma  
 10 center is nearby.

11 Is there a way to sort that  
 12 information so that the stuff that we need that is  
 13 part of our immediate care ... such as stroke  
 14 centers, P.C.I. capable facilities so when stuff of  
 15 that sort is top list and we can sort that for our  
 16 providers in a real time way?

17 MR. BLOCKER: Yes, sure. So I'll just  
 18 to touch on both points. So one is when every agency  
 19 in the system was put in with their -- with the list  
 20 that we had from the state's website which was  
 21 certificate of need names, so we've been actively  
 22 working through any agencies that have switched  
 23 names, have been combined together or anything like  
 24 that to help people find issues. We have a live help  
 25 chat in the app and so thirty percent of all requests

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 2 for help have been about finding that so far. So if  
 3 anyone has any issues with that, we are actively  
 4 working through them. We're down to zero issues  
 5 right now but I'm sure as it grows we'll go from  
 6 there.

7 For the hospital information, if there  
 8 is a hospital missing just let me know right away.  
 9 We will absolutely rectify that. The way you look  
 10 through hospitals in the system is twofold. Either  
 11 you can simply search for any hospital, naming any  
 12 capability you want. So you could say adult trauma  
 13 or pediatric trauma one and it will immediately pull  
 14 up the closest ones to you. But then in browse it is  
 15 not just the nearest hospitals button. When you go  
 16 to hospitals in browse it pulls up a list of all  
 17 capabilities as per the state. And in New York City  
 18 as per New York City. And you can immediately pick  
 19 the capability type you want and it will only show  
 20 you those hospitals sorted by G.P.S. distance from  
 21 the phone. But we will -- as soon as we get off this  
 22 call I will take care of that one other hospital ...  
 23 right away.

24 CHAIRMAN DOYNOW: Anybody else with  
 25 any other questions?

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 2 DR. BART: Yeah, I have one. Steven,  
 3 Joe Bart from western New York.  
 4 MR. BLOCKER: Hi. How are you?  
 5 DR. BART: Hi. Good thanks.  
 6 Appreciate you coming on and telling us more about  
 7 the application. You mentioned a few times about  
 8 feedback and obviously when you have a new app in its  
 9 development it's going to -- you know, and you work  
 10 out your bugs through feedback of course. But as  
 11 providers give you feedback on behalf of the  
 12 application or even the protocols that are there, I  
 13 just want to make sure that there's some sort of stop  
 14 gap plan in between.

15 We often have protocols and protocol  
 16 changes that are suggested from the provider level  
 17 that are -- that are very good. But ultimately they  
 18 have to go through the right channels to make sure  
 19 that they are vetted and approved and ultimately  
 20 actually this body would go through that approval  
 21 process to ensure that any protocol suggestions or  
 22 change in medical management is approved through us  
 23 before you make those functional changes. And I'm  
 24 just wondering how you're handling that for your --  
 25 your feedback part.

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 2 MR. BLOCKER: Yeah, sure. Sure. I'll  
 3 -- that will be very clear. There is nothing that  
 4 changes in this -- in this system as far as a  
 5 protocol goes without direct approval from the  
 6 bureau. It is not even -- there is not an option for  
 7 that in any way, shape or form. We spent an  
 8 inordinate amount of time making sure that  
 9 permissions on changes are very, very clear. And  
 10 although an agency individually can change out the  
 11 inventory that they use, right, I'm just saying this  
 12 concentration of Fentanyl instead of that or this  
 13 piece of equipment instead of that, there is no such  
 14 thing as changing out a protocol without direct  
 15 approval from the bureau.

16 We are tracking things from REMAC and  
 17 REMSCO meetings as they make their way up to the  
 18 state so that we are ready to immediately publish  
 19 them as soon as they get approval from the state.  
 20 But nothing ever gets updated as a protocol piece  
 21 without your body directly approving it. It will  
 22 never ...

23 DR. BART: Yeah, no, I -- I appreciate  
 24 that. I appreciate you saying it out loud and I  
 25 decided I wanted to make sure that that was



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 2 addressed.  
 3 MR. BLOCKER: I want to be a hundred  
 4 percent clear. That is not even a possibility.  
 5 DR. BART: Appreciate that. One of  
 6 the things you mentioned as far as, you know,  
 7 understanding the different platforms that are  
 8 available. And you said in COVID-19 everything's  
 9 kind of opened up wide for the time being. I'm  
 10 assuming at some point this will hide behind the pay  
 11 wall and in particular with some of the dosing  
 12 calculations and the calculators that are out there.  
 13 Pediatric patients comes to mind right  
 14 away with -- with the suggestion that having that as  
 15 part of the free or sponsor type from the state makes  
 16 most sense medically because that's where we have  
 17 their biggest potential for medical errors. Some of  
 18 the other add on features when it comes to patient  
 19 care delivery, yeah, okay, I mean, this is a business  
 20 perspective from where -- where things will hide  
 21 behind the pay wall ... -- or not hide behind the pay  
 22 wall ... but, you know, that's where they're  
 23 available for upgraded features.  
 24 But certainly suggestive of what is  
 25 the best medical management in tight situations like

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 2 that. Pediatric dose calculations make sense to me  
 3 but that probably should be included as a free item.  
 4 MR. BLOCKER: Yes. So although our  
 5 arrangement with the state is -- we are trying to  
 6 provide as much as we can to every provider in the  
 7 state with minimal financing going into that. We  
 8 have kept me what I believe the price to be  
 9 incredibly low and we're happy to work with each  
 10 region of the state and any sort of subsidy they  
 11 would like to do on that pricing.  
 12 We've actually been talking to several  
 13 regions about it as well as the state, so the dosing  
 14 calculator is an incredibly complex piece. It is not  
 15 just a standard calculator. It looks at your  
 16 protocol set, your certification, identifies the  
 17 right dose then looks at the inventory from your  
 18 organization to figure out the concentration of  
 19 medication your carrying. Applies the weight based  
 20 calculation to that and delivers your final answer  
 21 all completely offline.  
 22 It is an incredibly expensive part of  
 23 the app to build. It is many, many -- I cannot even  
 24 tell you how long it actually took. So we do need to  
 25 -- it is a very specific part but we're happy to work

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 2 with you guys at reducing the price as much as we can  
 3 to the provider level. So however that would work.  
 4 DR. BART: In a -- in a region or, I  
 5 mean, that's certainly a program agency. But a  
 6 region or a system or an agency make that purchase on  
 7 behalf of their providers?  
 8 MR. BLOCKER: Yes. So our goal is not  
 9 to ever -- our -- although the provider can't  
 10 individually purchase this our goal is to have  
 11 agencies providing it for their providers. As a  
 12 matter of fact when an agency purchases it for all  
 13 their providers they get significantly more features  
 14 and insight on training, Q.A., compliance than they  
 15 would if the individual purchased it. So our goal is  
 16 to hope that agencies or regions purchase the product  
 17 for their individuals.  
 18 We really -- it is a only if no other  
 19 available option is available do we expect the  
 20 provider to pay for it themselves, but we do not want  
 21 the provider to set out for it because their agency  
 22 did not provide it to them.  
 23 DR. BART: Yeah, I -- no, I understand  
 24 it. But, again, I don't think this won't be as much  
 25 for you as I might lean back a little bit on what

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 2 Ryan and Steve had said yesterday. The transition  
 3 away from the idea of the sponsorship of the current  
 4 collaborative protocol app with the transition on  
 5 this one, we -- we all agree there should be a single  
 6 stop. But when the single stop involves, you know,  
 7 additional payment on behalf of that, we always had a  
 8 bit of trepidation here when it comes to budgets.  
 9 Maybe an idea of adding that on.  
 10 So if -- if the example provided is  
 11 that we want to move on to this because it's better  
 12 technology and I think we all agree, having steps in  
 13 there where certain features might not be available  
 14 if somebody doesn't feel they have the funds to do  
 15 that. But it's the state's preferred method and  
 16 there is no other option, I'm going to challenge the  
 17 state back to maybe find a way to help those agencies  
 18 to pay for some of the additional. So this is not as  
 19 much for you, Steven. I appreciate ...  
 20 MR. BLOCKER: Yes, my pleasure.  
 21 DR. BOMBARD: Agreed, Joe. That's --  
 22 that dosing calculations are paramount and, Ryan, we  
 23 need to talk about them. Steven doesn't need to be  
 24 involved in that conversation. But, Ryan, you do.  
 25 We can't really have an app that is going out to

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 2 people without a search option. And more importantly  
 3 without a dosage calculator that then the price falls  
 4 to the individual provider or an E.M.S. agency  
 5 because you know they're not going to all pay for it.  
 6 And you know we're going to have errors and that's on  
 7 our heads. So that's not okay. We got to figure out  
 8 how to pay for this.  
 9 DIRECTOR GREENBERG: Sure. I'm happy  
 10 to have some more conversations about that and look  
 11 at other options. I would think that the -- I'm  
 12 happy to have more conversations about that and I  
 13 would think that maybe we bring that to one of the  
 14 committees to further discuss or take it offline and  
 15 happy to talk to people on that one as well.  
 16 DR. BART: Steven, thank you for  
 17 answering questions. Appreciate you.  
 18 MR. BLOCKER: No problem. Just to let  
 19 you know we're -- we're, you know, we're actively  
 20 working. The -- the bureau has been more than open  
 21 to -- to working with us on making sure that the top  
 22 quality ... gets to all the providers, so. I'm sure  
 23 we'll have to ... conversations ...  
 24 MR. PHILLIPPY: ... Are there any  
 25 other questions anybody has for Steve at this point?

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 2 DIRECTOR GREENBERG: So I know there  
 3 are -- I know there are a number of chat questions  
 4 that have come in. And so John is taking a look to  
 5 those right now. Some of them we're going to be able  
 6 to answer in the chat just in the essence of time.  
 7 And then maybe what we'll do is circle back to him at  
 8 the end if anyone if that there's time ... That  
 9 work?  
 10 CHAIRMAN DOYNOW: That -- that sounds  
 11 fine.  
 12 MS. GOMEZ: Okay.  
 13 CHAIRMAN DOYNOW: Just to avoid  
 14 confusion, Ryan or -- or Dr. Dailey since you're the  
 15 keeper of the collaborative app, what's our time  
 16 frame to be switching over from the current  
 17 collaborative app to this app?  
 18 DR. DAILEY: Well, there's no such  
 19 thing as switching over here, Don. I think it's a  
 20 question of when Steve's app is up and running, which  
 21 it is. Providers will start to use that and you'll  
 22 see folks gradually employ that within their --  
 23 within their practice. Steve and I have had a couple  
 24 long discussions and he's been extremely responsive  
 25 to -- to things that I've brought to him.

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 2 One thing in particular that I'm  
 3 looking forward to being engaged within the Muru app  
 4 is the -- the hyperlinks within the protocols because  
 5 that is something that we have had in our app two --  
 6 two generations ago. That would be the app that was  
 7 paid for by REMO and some donations and things. And  
 8 when it was last updated because we had some delays  
 9 in terms of approval, some of those hyperlinks did  
 10 not get -- get placed in appropriately.  
 11 And that's something that providers  
 12 have looked to and -- and been upset that they're not  
 13 there. So I'm looking forward to -- to Muru being  
 14 something that will be more responsive being able to  
 15 make these changes and hopefully will provide great  
 16 value added for the -- for our providers.  
 17 Along with that though, Don, I think  
 18 the other thing that I think is going to be important  
 19 or in particular med standards and education to look  
 20 at. That I certainly hope will not hide behind a pay  
 21 wall as we've spoken about it's just general  
 22 statistics. I think that this group, med standards  
 23 and the education committees all need to know how  
 24 many times each one of these apps is accessed so we  
 25 can look both at complex care situations that don't

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 2 get a lot of attention from providers, and which --  
 3 and which protocols appear to get the most reviews so  
 4 that we can tailor education to suit that.  
 5 MR. BLOCKER: So, Dr. Dailey, to  
 6 answer your question on that one, first I've been  
 7 loving our conversations as well and I'm glad you  
 8 like the pace working -- working with you. But too  
 9 we are absolutely working on a portal that will be  
 10 available to the bureau and to whatever the bureau  
 11 adds on to that to allow for greater insight. And as  
 12 we continue to grow the product we'll continue to  
 13 take feedback on what you want to see and actively  
 14 work on making sure that those who are writing  
 15 protocols understand how they're being digested. And  
 16 as far as switching over from one to the other, I  
 17 would say we're getting between average of seven  
 18 hundred -- at the low end one hundred, at the max  
 19 seven hundred per day of new providers adding on to  
 20 the ...  
 21 DIRECTOR GREENBERG: And I would just  
 22 add and then I really ... and welcome more questions.  
 23 But just don't want to take up too much time of the  
 24 SEMAC. Mike, when -- when you talk about a hyperlink  
 25 can you just explain to everybody an example of what

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 2 a hyperlink was for?  
 3 DR. DAILEY: Absolutely. You're in a  
 4 -- a protocol discussing sepsis, for example. And  
 5 you come to the norepinephrine dosing in the sepsis  
 6 protocol. You click on a link there and it takes you  
 7 to the dosing calculator and -- and information about  
 8 norepinephrine. Not formulary. It's actually in the  
 9 protocols now and it was something that we had built  
 10 in to the -- to the app.  
 11 DIRECTOR GREENBERG: Great. Thank  
 12 you.  
 13 CHAIRMAN DOYNOW: Thanks, Mike. Do we  
 14 have a particular sunset time when the requirement of  
 15 a protocol app will no longer be updated or should be  
 16 used basically? Another -- I know folks are picking  
 17 up Muru but we'll probably need a date when we  
 18 basically say ... protocol app is no longer something  
 19 that a provider should be accepting I would think.  
 20 DR. DAILEY: We'll discuss that  
 21 through the collaborative and then get that  
 22 information out to the regions so they're using the  
 23 app.  
 24 CHAIRMAN DOYNOW: Okay. Thanks, Mike.  
 25 Appreciate it. All right. Unless there's anything -

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 2 -.  
 3 DR. DAVIDOFF: It's Davidoff, can I  
 4 ask a question?  
 5 CHAIRMAN DOYNOW: Sure.  
 6 DR. DAVIDOFF: Davidoff for a  
 7 question. Steve, I notice you have a -- a ... on the  
 8 app or equipment and there's certain pieces of  
 9 equipment listed and the company's manufacturer.  
 10 Obviously it's not a complete listing of equipment  
 11 that we use. Maybe this needs to be discussed  
 12 offline and discuss the ethics of listing the  
 13 equipment and not -- not listing equipment. Have any  
 14 of those equipment manufacturers contributed to the  
 15 cost of this? If not could we go to them and ask  
 16 them to do something to pick up the cost that we're  
 17 ... additional costs to region or providers?  
 18 MR. BLOCKER: So I can answer the  
 19 first part of the question far better than the  
 20 second. So the first part of the question is we  
 21 don't -- we initially tried to do every piece of  
 22 equipment in the app when we were initially building  
 23 this out and testing it with fire departments locally  
 24 in the region I volunteer in. And what we found was  
 25 too much equipment was overwhelming and a lot of it

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 2 didn't provide much value, right. Putting in, you  
 3 know, an N.R.B. there wasn't really a manual or many  
 4 -- much manufacturer's recommendations on how to use  
 5 it. So we really stuck with equipment that we felt  
 6 was complex enough and sophisticated enough to meet  
 7 it. But we continually add more.  
 8 For example, viral filters at the  
 9 beginning of COVID we added for the several thousand  
 10 providers that were on our app towards the beginning  
 11 of COVID. And so we directly then looked for the  
 12 websites where those manufacturers post those  
 13 recommendations and then input that. So anything  
 14 public that is meant to be ... individual who  
 15 purchases the product we attempt to put in. And then  
 16 try and monitor those facilities to make sure that we  
 17 ... any updates.  
 18 We have yet to actually speak with  
 19 these manufacturers, but as our reach within New York  
 20 State grows, I believe those conversations will be  
 21 able to have more impact as we have a larger reach  
 22 and a better ability to help those manufacturers  
 23 reach the actual users of their product. So it's  
 24 definitely something on our agenda and on our list.  
 25 But to answer your first ask, you know, having

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 2 listening to every splint and every everything in the  
 3 system wasn't really useful but especially, you know,  
 4 pediatric pieces of equipment or anything else that  
 5 we would like we continued -- we will continue to add  
 6 more categories on and get those met, so.  
 7 DIRECTOR GREENBERG: All right. And I  
 8 want -- yeah, I just want to make sure that we move  
 9 on. If there's nothing ... Steve, thanks for  
 10 joining us. Steve Blocker I've been told I have to  
 11 make sure I say last names now because there's too  
 12 many Steve's. Steve Blocker, thank you so much for  
 13 joining us and, again, we will -- we're going to  
 14 share his contact information in the chat box so  
 15 anybody who does have additional questions can e-mail  
 16 him or ask those and then -- there's stuff that's now  
 17 there. And --.  
 18 MR. BLOCKER: I will also say that  
 19 anyone can also reach us through the live chat which  
 20 is both on the website and in the app where anyone in  
 21 the team will get to you right away.  
 22 CHAIRMAN DOYNOW: Okay. Appreciate  
 23 it. All right, guys, we really do need to move on.  
 24 We'll be running out of time here. We have to go  
 25 ahead to subcommittees. Dr. Marshall, if you would

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 2 Med Standards ...  
 3 DR. MARSHALL: Thanks, Dr. Doynow.  
 4 Good morning everyone. Medical standards met  
 5 yesterday morning and we bring forward just one item  
 6 of business that will require a vote. That one item  
 7 is the New York City unified protocols and these  
 8 protocols were sent out electronically and I would  
 9 like to take a minute to cover some of the -- the  
 10 changes. It didn't change all of the protocols but  
 11 some of the changes that were -- were sent forward.  
 12 A lot of the changes were formatting  
 13 protocols to better reflect or bring us in line with  
 14 the collaborative protocols. As was mentioned at a  
 15 previous meeting, the -- the names of the protocols  
 16 are the same, the medicine is the same. We also to  
 17 something that was brought up yesterday at our  
 18 meeting was in some of the other protocols it  
 19 mentions I.V. and does not say I.O. But in our  
 20 general operating procedure those two methods of  
 21 providing fluid are interchangeable.  
 22 In addition to that, several of the  
 23 protocols were changed to have weight based dosing to  
 24 -- for better patient safety. And with that there  
 25 are a few protocols that I would just like to mention

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 2 specifically. The V-fib, the tach protocol.  
 3 Lidocaine was added as an option. What's old is new  
 4 again. Under the dysrhythmia pediatric protocol,  
 5 which is actually new. It was previously under  
 6 septic shock so it was just moved to a separate  
 7 protocol. But the actual protocol did not change.  
 8 In terms of the respiratory distress  
 9 protocol, we did add nitroglycerin, I.V. bolus dosing  
 10 and there was some discussion yesterday about I.V.  
 11 nitroglycerin and the nitroglycerin glass vials or  
 12 bottles on and on services. And Ryan can correct me  
 13 if I'm mistaken but A.L.S. first response agencies  
 14 are allowed to carry the glass vials under the waiver  
 15 based upon the governor's executive order. Once the  
 16 waiver -- once that executive order expires, however,  
 17 so does the waiver. So I know the department is  
 18 working on that. Also I.V. nitroglycerin is not  
 19 specifically in the formulary although nitroglycerin  
 20 is.  
 21 The next one was the obstetric  
 22 protocol which was changed to allow the paramedic to  
 23 give magnesium sulfate under standing orders, and  
 24 this is similar to the seizure protocol where  
 25 magnesium sulfate can be administered. And then the

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 2 asthma protocol, this is new. We added ipratropium  
 3 bromide as an E.M.T. skill. And this is based upon  
 4 the national scope of practice which does allow  
 5 agency medical directors to allow use of this  
 6 medication so we've added that to the protocol.  
 7 Dexamethasone was also added to that  
 8 protocol, and dexamethasone is one of the  
 9 medications, alternative medications in the state  
 10 formulary. Overdose protocol was previously the  
 11 altered mental status protocol so that was changed.  
 12 Undifferentiated ... shock is new and it was under  
 13 general management before. Our stroke protocol was  
 14 brought current with the current guidelines for  
 15 L.D.L. General pain management was just an improved  
 16 organization of the actual protocol.  
 17 And procedural sedation was moved from  
 18 the G.O.P. Just want to point out that procedural  
 19 sedation for pediatrics still requires ... medical  
 20 control. And the general trauma care protocol was  
 21 consolidated to remove some redundancies. Did not  
 22 change the protocol. And those are the changes.  
 23 This comes forward as a seconded motion from Medical  
 24 Standards to SEMAC for your consideration.  
 25 CHAIRMAN DOYNOW: Okay. Do we have

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 2 any discussion on what Lou just mentioned? If not  
 3 could we have a motion to approve? Does anybody want  
 4 to second?  
 5 DR. ALEXANDROU: Dr. Alexandrou,  
 6 motion to approve.  
 7 CHAIRMAN DOYNOW: ... Who -- who's  
 8 seconding it  
 9 MR. WICELINSKI: Rob Wicelinski.  
 10 CHAIRMAN DOYNOW: I couldn't hear that  
 11 name. Could anybody make that out?  
 12 SECRETARY OZGA: I think it was Rob  
 13 Wicelinski  
 14 CHAIRMAN DOYNOW: Rob Wicelinski?  
 15 Okay.  
 16 MR. WICELINSKI: yes.  
 17 CHAIRMAN DOYNOW: All right. So, Val,  
 18 we'll need the roll call vote.  
 19 SECRETARY OZGA: All right. Dr.  
 20 Alexandrou?  
 21 DR. ALEXANDROU: Dr. Alexandrou, yes.  
 22 SECRETARY OZGA: Dr. Bart?  
 23 DR. BART: Yes.  
 24 SECRETARY OZGA: Dr. Berkowitz?  
 25 DR. BERKOWITZ: Berkowitz, yes.

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 2 SECRETARY OZGA: Dr. Berry?  
 3 DR. BERRY: Yes.  
 4 SECRETARY OZGA: Dr. Bombard?  
 5 DR. BOMBARD: Bombard, yes.  
 6 SECRETARY OZGA: Dr. Cooper?  
 7 DR. COOPER: Cooper, yes.  
 8 SECRETARY OZGA: Dr. Cushman?  
 9 DR. CUSHMAN: Cushman, yes.  
 10 SECRETARY OZGA: Dr. Dailey?  
 11 DR. DAILEY: Dailey, yes.  
 12 SECRETARY OZGA: Dr. Davidoff?  
 13 DR. DAVIDOFF: Davidoff, yes.  
 14 SECRETARY OZGA: Dr. Detraglia? Dr.  
 15 Doynow?  
 16 CHAIRMAN DOYNOW: Doynow, yes.  
 17 SECRETARY OZGA: Dr. Gomez? Dr.  
 18 Gomez. Dr. Gomez, we just unmuted you.  
 19 DR. GOMEZ: Gomez, yes.  
 20 SECRETARY OZGA: Thank you. Dr.  
 21 Kugler?  
 22 DR. KUGLER: Dr. Kugler, yes.  
 23 SECRETARY OZGA: Dr. Lynch? Dr.  
 24 Lynch? Dr. Markowitz?  
 25 DR. MARKOWITZ: Dr. Markowitz, yes.

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 2 SECRETARY OZGA: Dr. Maynard?  
 3 DR. MAYNARD: Dr. Maynard, yes.  
 4 SECRETARY OZGA: Dr. Marshall?  
 5 DR. MARSHALL: Dr. Marshall, yes.  
 6 SECRETARY OZGA: Dr. Olsson?  
 7 DR. OLSSON: Olsson, yes.  
 8 SECRETARY OZGA: Dr. Walters?  
 9 DR. WALTERS: Walters, yes.  
 10 SECRETARY OZGA: Dr. Wicelinski?  
 11 DR. WICELINSKI: Wicelinski, yes.  
 12 SECRETARY OZGA: ...  
 13 DR. LYNCH: Lynch, yes, also.  
 14 SECRETARY OZGA: Dr. Lynch?  
 15 DR. LYNCH: Yes.  
 16 SECRETARY OZGA: Yes, okay. Thank  
 17 you. Motion passes.  
 18 CHAIRMAN DOYNOW: Okay. Thank you,  
 19 Val. Lou, did we want to talk a little bit on med  
 20 standards about any I.V. nitro to the formulary?  
 21 That was a discussion yesterday.  
 22 DR. MARSHALL: Yes, we can. I mean,  
 23 nitroglycerin is on the formulary it's just not in  
 24 I.V. form. However, other medications that are on  
 25 the formulary we've allowed different -- different

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 2 ways of administering it. So we could certainly do  
 3 that. And then I have just a couple of items for  
 4 discussion.  
 5 CHAIRMAN DOYNOW: Okay. Perfect.  
 6 DR. MARSHALL: So we recommend -- I  
 7 recommend adding I.V. nitroglycerin to the state  
 8 formulary.  
 9 CHAIRMAN DOYNOW: Okay. I guess we'll  
 10 need a motion for that too.  
 11 DR. KUGLER: Dr. Kugler seconds.  
 12 DR. WICELINSKI: I'll make that  
 13 motion.  
 14 CHAIRMAN DOYNOW: Who second?  
 15 SECRETARY OZGA: I think it was Dr.  
 16 Wicelinski.  
 17 CHAIRMAN DOYNOW: Wicelinski, okay.  
 18 Ryan I'd go in for a whole roll call vote on this.  
 19 Is anybody opposed adding ... I.V. nitro to the  
 20 formulary? Save some time. Okay. Nothing heard. I  
 21 assume that passes. Okay. Back to you, Dr.  
 22 Marshall.  
 23 DR. MARSHALL: Okay. Thank you. We  
 24 did have some discussion from the last meeting. We  
 25 had talked about the viral pandemic triage protocol

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 2 that we put in place during the first wave of the  
 3 pandemic. And since then we've had some more  
 4 discussion regarding the triage protocol and how can  
 5 we make it more applicable to -- to more types of  
 6 disasters, not just limit it to a pandemic.  
 7 So we've had some discussion at a  
 8 conference call regarding this and, you know,  
 9 revising it to make it more compatible with use in  
 10 other disasters. And even to the point of  
 11 considering developing statewide disaster protocols.  
 12 Limited -- a limited number of statewide disaster  
 13 protocols that would allow -- that would be in place  
 14 and would allow regions to activate them based upon  
 15 regional needs and regional conditions.  
 16 So what we talked about yesterday was  
 17 setting up a work group to take this document and  
 18 start working considering which parts of disaster  
 19 protocols we may wish to have for the state at a  
 20 statewide level. And then we get to develop them.  
 21 So we asked for volunteers and we have -- I have two  
 22 volunteers so far. Just ask if Ryan would like to  
 23 make some comments as well?  
 24 CHAIRMAN DOYNOW: Ryan, do you have  
 25 any comments the pandemic protocol and --?

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 2 DIRECTOR GREENBERG: Yeah, so with the  
 3 pandemic protocol and essentially what we're moving  
 4 from on that one is or looking at in regards to it is  
 5 possibly creating some disaster protocols that would  
 6 be created now. That would be a -- a little bit more  
 7 generic and then a region would turn them on or turn  
 8 them off. So they'd still be part of statewide  
 9 protocols. All the providers would know what they  
 10 are, and they would be consistent statewide.  
 11 The only difference would be is  
 12 depending on the emergency or something going on in a  
 13 region on whether or not they would be permitted to  
 14 be used. And we really believe that, you know, now  
 15 is the time to do it so that, you know, in the middle  
 16 of a disaster we're not trying to do that. But  
 17 rather, you know, look at some of the things similar  
 18 to a pandemic triage protocol or others that would be  
 19 important to have in place.  
 20 And we have started to do some  
 21 research of what some other states have put together.  
 22 And in some cases we can even look within our state  
 23 and look at New York City and some of the specialized  
 24 protocols that they have. Again, you know, this  
 25 would be something that would essentially be created,

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 2 would be put into the protocol manual but be put in a  
 3 separate section. And then the region would  
 4 determine, you know, when to turn it on or turn it  
 5 off, dependent on the situation that's going on.  
 6 CHAIRMAN DOYNOW: All right. Thank  
 7 you, Ryan. Lew, do you have anything else to add?  
 8 DR. MARSHALL: No, not to that. So if  
 9 anyone is -- would like to volunteer please let ...  
 10 myself and Valerie so that we can set up a -- a  
 11 meeting to start planning how we're going to do this.  
 12 The next item we discussed was the i-  
 13 gel supraglottic airway pilot project from Hudson  
 14 Valley. Just to remind everybody, this pilot project  
 15 was approved by SEMAC at the last meeting. And it  
 16 was open to other agencies around the state who may  
 17 wish to participate in this pilot project. This  
 18 would, just to remind you, this would be allowing a  
 19 E.M.T. to use the supraglottic airway during cardiac  
 20 arrest.  
 21 I believe that this needs to go to  
 22 SEMSCO and then to the commissioner for approval  
 23 before it can begin. But they have had some agencies  
 24 already contact Hudson Valley who wish to  
 25 participate. So that -- that was a discussion item.

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 2 The other two, one was covered community  
 3 paramedicine. And then the SEMAC advisory will come  
 4 from Dr. Doynow, joint transfer of the Ebola  
 5 patients. That's my report.  
 6 CHAIRMAN DOYNOW: Okay. Thank you,  
 7 Lou. I don't know, Ryan if you wanted to mention a  
 8 little bit more about the Ebola transfer protocol.  
 9 DIRECTOR GREENBERG: Yes, so I will  
 10 actually -- I'm going to defer that one to Steve  
 11 Dziura, making sure I use last names here, as he's  
 12 going to talk about that one.  
 13 CHAIRMAN DOYNOW: Steve?  
 14 MR. DZIURA: Good morning. So this is  
 15 Steve Dziura. So the request by Office of Health  
 16 Emergency Preparedness here at the Department of  
 17 Health was to prepare a -- a SEMAC advisory to remove  
 18 any confusion on the transport of known Ebola  
 19 patients from a hospital to a Ebola treatment  
 20 facility hospital. So this is not the initial  
 21 presentation of a potential Ebola patient but only  
 22 relates to the transfer --  
 23 DR. MARSHALL: Hello?  
 24 MR. DZIURA: Can you hear me?  
 25 DR. MARSHALL: Yes.

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 2 MR. DZIURA: The only -- only relates  
 3 to the transfer of known Ebola patients. The -- the  
 4 issues that in protocol it talks about decompensating  
 5 patients being transported to the closest appropriate  
 6 facility to -- to handle the -- the decompensation of  
 7 that patient. And -- and unfortunately just not  
 8 clear in the case of an Ebola patient the -- that  
 9 that most appropriate facility would be the Ebola  
 10 treatment facility and not just another hospital  
 11 somewhere along the way.  
 12 And this is done in an effort to try  
 13 and reduce potential exposure or -- or hospital  
 14 exposure rather to -- by bringing a decompensating  
 15 Ebola patient to them. So the language that -- that  
 16 was provided is -- was drafted by Office of Health  
 17 Emergency Preparedness based on conversations both  
 18 with the bureau and with New York City Emergency  
 19 Management and F.D.N.Y. to alleviate all those  
 20 concerns. So I'll leave it there and we can move  
 21 from that.  
 22 DR. KUGLER: Steve, it's David Kugler.  
 23 I have a quick question.  
 24 ...  
 25 DR. KUGLER: Okay. Thank you. So

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 2 briefly I -- I apologize if you had just unmuted --  
 3 remuted yourself. The question is -- that was asked  
 4 of me what if -- should this policy address if the  
 5 patient has a -- a cardiac arrest, does the -- should  
 6 we allow the ambulance crew to continue to the Ebola  
 7 facility that can better manage the patient? You  
 8 know, continue with the long -- and there may be a  
 9 very lengthy transport with someone who has expired.  
 10 And also the second question is should  
 11 the -- should there be language regarding  
 12 cardiopulmonary resuscitation in a known Ebola  
 13 patient that's ...  
 14 DIRECTOR GREENBERG: So I -- I can  
 15 talk just briefly about the transport to a -- to the  
 16 Ebola treatment center. Is that, yes, part of this  
 17 guidance is that essentially when we think about the  
 18 closest most appropriate with the closest most  
 19 appropriate being the actual Ebola center. The --  
 20 you know, and this does mean that it possibly would  
 21 bypass other hospitals. And -- and part of that is  
 22 is that if we were to go to a local hospital with  
 23 that wet patient in cardiac arrest, the amount of  
 24 time it would take them to prepare to treat the  
 25 patient versus the amount of time that it would take

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 2 to go to the -- to the -- to get to the actual center  
 3 that can treat them appropriately and is prepared to  
 4 treat them would probably be fairly equivalent.  
 5 Keeping in mind that also, you know,  
 6 on some of these transports we are looking at air  
 7 medical and other components that, again, limit the  
 8 amount of time and get them to the appropriate place  
 9 at the appropriate time.  
 10 In regards to how to treat that  
 11 patient in cardiac arrest, I would defer to this  
 12 group on if they, you know, what they feel on that.  
 13 And I would also want to just make sure that -- that  
 14 the advisory that we're -- that we're proposing or  
 15 the, you know, ... that has brought ... has brought  
 16 up, you know, is something that can be edited. So if  
 17 there is things that -- that this group feels should  
 18 be added, taken away, fill in the blank, you know,  
 19 that is -- this is the proposed and kind of first  
 20 draft. So please feel free to comment.  
 21 DR. KUGLER: Thank you, Ryan. I just  
 22 wanted to further clarify my question with regards to  
 23 the patients becoming deceased in the -- during the  
 24 transport was sometimes the providers might be so  
 25 inclined to bring the patient back to the sending

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 2 facility which may be closer already contaminated and  
 3 lessen their exposure risks versus continuing on to a  
 4 further -- for further transport with a decedent.  
 5 And it, you know, continuing their exposure risks. I  
 6 just -- so what would be the -- I mean, this is a --  
 7 that's -- that's a question for somebody smarter than  
 8 me.  
 9 DR. CUSHMAN: Dave Cushman if I could  
 10 on this.  
 11 CHAIRMAN DOYNOW: Sure go ahead.  
 12 DR. CUSHMAN: You know, Dave, what I -  
 13 - what I think you're actually getting to is the fact  
 14 that this is an extraordinarily complex interfacility  
 15 transport. I certainly don't know how everybody else  
 16 does their extraordinarily complex interfacility  
 17 transports, but at least in our system they're all  
 18 attended to by an E.M.S. physician that is directly  
 19 engaged in the plan surrounding that patient  
 20 transfer.  
 21 And we often make decisions in some  
 22 cases to not transfer that patient because their risk  
 23 of death during transport far exceeds their -- their  
 24 potential for survival. And we work out all of those  
 25 details of if this then that based upon that

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 2 individual's clinical decision. I don't know how one  
 3 can possibly create a policy that can account for  
 4 every clinical circumstance, distance, facility,  
 5 facility capabilities for a transfer that is this --  
 6 it was hard enough to transfer some COVID patients as  
 7 we all know, right.  
 8 Now we're talking about an Ebola  
 9 patient that, you know, I would encourage some  
 10 language that really requires the engagement of an  
 11 E.M.S. physician or a, you know, a physician team to  
 12 provide that crew with the necessary guidance and  
 13 continue to provide that guidance should clinical  
 14 status change during that transfer so that that poor  
 15 paramedic isn't stuck making a really, really  
 16 challenging decision all by themselves in the middle  
 17 of nowhere.  
 18 DR. ALEXANDROU: Don, this is Nick  
 19 Alexandrou from the fire department if I can comment  
 20 on that?  
 21 CHAIRMAN DOYNOW: Yeah, go ahead.  
 22 DR. ALEXANDROU: We've done a lot of  
 23 work here in New York City with a lot of  
 24 interfacility transports especially because of our  
 25 airports, our neighboring state New Jersey wanting to

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 2 bring patients in as well. And we worked very  
 3 closely with the office of emergency management and  
 4 the New York City D.O.H. in trying to prepare many  
 5 protocols to address many of these concerns.  
 6 In general, just to answer some of  
 7 these concerns especially David's about the patient  
 8 dying in transport. What we put in our protocol was  
 9 that if they died in transport they would continue on  
 10 to the Ebola facility that had the expertise and was  
 11 already set up to receive that patient. The  
 12 difference that we have here is that if the patient  
 13 is unstable and becomes unstable during the  
 14 transport, we would divert to the closest hospital  
 15 because as per C.D.C. guidelines, every hospital is  
 16 supposed to be prepared and able to receive an Ebola  
 17 patient.  
 18 That could be a patient that just  
 19 walks into the hospital so they would have to be  
 20 ready at all times in order to isolate and receive  
 21 that patient and treat that patient. So an unstable  
 22 patient would be diverted to a closer hospital  
 23 whereas a deceased patient we would continue on to a  
 24 facility that is already was a state designated Ebola  
 25 treatment center. And therefore we would continue on

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 2 to there.  
 3 As far as any invasive procedures, we  
 4 talked about that at great detail and it was our --  
 5 it was our idea that the best -- we would not get  
 6 invasive with these patients. There would be no  
 7 intubations. There would be no I.V.s. If anything  
 8 at the very least would be probably an I.O. if we  
 9 needed to connect in order to start an I.V. But that  
 10 would be it. There would not be any invasive  
 11 procedures in order to protect our members from  
 12 contamination.  
 13 So those were some of the -- the  
 14 policies that we put into place for our interfacility  
 15 transports that we were handling here at the time of  
 16 Ebola. I just wanted to comment on that.  
 17 CHAIRMAN DOYNOW: Thanks, Nick.  
 18 Appreciate it. So I guess the -- the question is  
 19 does the group feel comfortable voting on this? Do -  
 20 - I know we just showed it to you all. Do we want to  
 21 send this out to a committee to look at it a little  
 22 bit closer or bring back in to the next meeting?  
 23 Anybody have any comments on that?  
 24 DR. DAVIDOFF: Don, this is Davidoff.  
 25 I'd just like to say that this is a very, very

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 2 complex situation that we're talking about. It  
 3 involves a lot of ethical questions, decisions. I  
 4 really think it should be discussed at a committee  
 5 where we can have much more time to go through all of  
 6 the factors involved and the ramifications and bring  
 7 it back.  
 8 CHAIRMAN DOYNOW: Okay. I think  
 9 that's reasonable.  
 10 DR. COOPER: Don Doynow ...  
 11 CHAIRMAN DOYNOW: Hold on a second  
 12 here. Dr. Cooper, I think you were first and then  
 13 Jack, go ahead.  
 14 DR. COOPER: No, I just said I agreed  
 15 with Jack Davidoff.  
 16 CHAIRMAN DOYNOW: Oh, okay. Okay.  
 17 Anybody want to volunteer for being the chair?  
 18 Hearing crickets. Nick, since you've had a lot of --  
 19 .  
 20 DR. ALEXANDROU: I heard -- I heard  
 21 Davidoff was, you know, passionate about reviewing  
 22 it, so.  
 23 DR. DAVIDOFF: I'm very happy to be  
 24 part of this group. I don't think we necessarily  
 25 need to assign a chair. And I don't want to

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 2 volunteer people but certainly Art Cooper's done a  
 3 lot of ethics discussions in the past. I'd love to  
 4 work with Art if he's willing and a few other people.  
 5 But this is a very, very lengthy discussion and needs  
 6 to be so.  
 7 CHAIRMAN DOYNOW: So why don't we do  
 8 this, Jack? Why don't we have you -- it's not  
 9 necessary for you to be the chair but see if you  
 10 could organize a committee? Maybe Art will join in  
 11 and hopefully Nick. I'm happy to join as well and  
 12 anybody else if you just want to send Jack a -- an e-  
 13 mail. And then we can get together before the next  
 14 meeting and review this and -- and amend this to help  
 15 you all feel comfortable with it. Is everybody in  
 16 agreement with that?  
 17 DR. DAVIDOFF: I mean, let's do that.  
 18 If you guys can e-mail me let's get a group of five  
 19 or six and we'll set up some Zoom meetings and let's  
 20 get -- let's get this done.  
 21 CHAIRMAN DOYNOW: Okay. Thanks, Jack.  
 22 DR. COOPER: Don, this is Art Cooper.  
 23 I'm happy to work with -- with anyone on this. Thank  
 24 you.  
 25 DIRECTOR GREENBERG: And, Jack, if you



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 2 need anything from us we're happy to coordinate  
 3 putting together the Webex or coordinating schedules  
 4 or any of that administrative side of it. Val will  
 5 be happy to assist in coordination.  
 6 MR. DZIURA: Ryan, Director Greenberg,  
 7 does the state have a -- a set ... available?  
 8 DIRECTOR GREENBERG: I'm not sure.  
 9 MR. DZIURA: It's been discussed but I  
 10 think I may have the contact of the correct person  
 11 ... by the way. I might also recommend that we  
 12 extend a offer for one of the folks from Office of  
 13 Health Emergency Preparedness to participate.  
 14 CHAIRMAN DOYNOW: That would be great.  
 15 If you can do that, that would be fantastic.  
 16 DIRECTOR GREENBERG: And, Don, I know,  
 17 you know, not necessarily for this one in particular  
 18 but this might be something that we want to look at  
 19 on a more long term as well --  
 20 CHAIRMAN DOYNOW: Sure.  
 21 DIRECTOR GREENBERG: -- which is what  
 22 is the process for SEMAC advisory being that we only  
 23 meet three to four times a year. If something needs  
 24 to happen in between for a SEMAC advisor to come out  
 25 that -- you know in this particular case I think the

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 2 time is -- you know, I -- I don't think it's as  
 3 urgent. But let's say -- let's say something changes  
 4 and Ebola does have a larger outbreak and we don't  
 5 want to wait till September for the advisory to come  
 6 out.  
 7 Something that this committee may want  
 8 to look at is what is the pathway for releasing  
 9 advisories? And, you know, should it need to happen  
 10 in between a meeting or something of that nature, so.  
 11 CHAIRMAN DOYNOW: I think what we can  
 12 always -- we can always do is try to get the group  
 13 together on an emergent basis now that everything is  
 14 -- is video. It's much easier than driving and  
 15 getting everybody together.  
 16 DIRECTOR GREENBERG: Sure.  
 17 CHAIRMAN DOYNOW: And I think we've  
 18 done that in the past for some issues that were more  
 19 emergent. But that would be a -- would be a thought  
 20 just to arrange a time that we get a quorum together  
 21 video wise and ...  
 22 DIRECTOR GREENBERG: Sure. Like --  
 23 like I said just more -- more global things,  
 24 something to think about before we need it in a  
 25 crisis.

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 2 CHAIRMAN DOYNOW: I'll try to come up  
 3 with something for that. All right. Let's try and  
 4 move along because we are quickly running out of time  
 5 here. Dr. Marshall, anything else that you had at  
 6 this point before we move on?  
 7 DR. MARSHALL: No, nothing else.  
 8 Thank you.  
 9 CHAIRMAN DOYNOW: Okay. Next Mike  
 10 McEvoy for education.  
 11 MR. MCEVOY: Training and ed met  
 12 yesterday. We had a staff report. They went over a  
 13 few items pertaining to sponsor renewals which have  
 14 been extended a little bit. There are new B.L.S.  
 15 testing sheets that are coming out. Those are in the  
 16 approval process presently. There's a C.M.E. portal  
 17 on the web that is going into a trial phase and  
 18 depending on the results of that it -- it will come  
 19 out at some point later this year.  
 20 And then we had a discussion about  
 21 instructor certifications and spent some time on  
 22 Policy Nineteen zero one which is the instructor  
 23 policy. Talked a little bit about changing the  
 24 certificates that C.I.C. instructor coordinators get  
 25 to reflect those who are at the C.C. level which even

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 2 though there are no more C.C. original classes there  
 3 are still C.I.C.s who are overseeing the continuing  
 4 ed programs for those individuals. So the bureau is  
 5 going to make some tweaks to that form so that that's  
 6 more clear.  
 7 We talked a little bit about advance  
 8 standing. How a person who changes their level of  
 9 certification can then get instructor upgrade to that  
 10 level and what the requirements are for that. Then  
 11 we spent some time talking about retention of the  
 12 certified instructor coordinators and some ways that  
 13 we might be able to tweak the Nineteen zero one  
 14 policy. And so that's --we're going to play around  
 15 with some draft wording on that and bring that back  
 16 to the bureau.  
 17 We also had a discussion about the  
 18 ability of the bureau to set a deadline for people  
 19 who have completed their E.M.S. course to take the  
 20 computer based exam. Since the switch from written  
 21 exams to computer exams there's been a considerable  
 22 delay in people just procrastinating, signing up for  
 23 the test. And the data seems to pretty clear that  
 24 the longer you wait to take the exam, the more likely  
 25 you are to fail it.

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 2 And while the regulations give the  
 3 person a year from the time they complete the course  
 4 till when they have to test, it would appear as  
 5 though it might be wise to figure out a way to entice  
 6 people gently to take the test a little bit sooner  
 7 than that. So the bureau is going to talk to  
 8 division ... affairs and what authority they might  
 9 have to put some rules out that are -- are a little  
 10 bit tighter than what the regs say currently.  
 11 We had a brief discussion about  
 12 A.E.M.T.s and there was a question raised about  
 13 whether A.E.M.T.s are A.L.S. providers. And it  
 14 turned out to be basically a Suffolk County issue  
 15 that has to do with transfer of care from a higher  
 16 level down to an A.E.M.T. So the folks who raised  
 17 those issues are going to go back to Suffolk County,  
 18 talk to them about it a little bit.  
 19 We did briefly talk about the i-gel  
 20 pilot. And it was clarified that they had gone back  
 21 to their folks in the Hudson Valley and required  
 22 capnography with it and do some revision of the  
 23 training. In order to open it up statewide, they're  
 24 also allowing people to use the supraglottics other  
 25 than the i-gel, so that's all stuff that got put into

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 2 the -- the final package that we'll see at some  
 3 point.  
 4 And then the last item that we talked  
 5 about was a little bit of geographic restrictions in  
 6 the territory the core sponsor who runs E.M.T. and or  
 7 paramedic classes can actually cover. And for years  
 8 they have been assigned a geography. A recent  
 9 question from one of the core sponsors about the  
 10 authority to do that resulted in on somewhat  
 11 surprising interpretation from Division of Legal  
 12 Affairs that there really is no authority to set  
 13 geographic areas. And so that has the bureau going  
 14 back to take a look at the policy statement and  
 15 probably do some revisions of that. So stay tuned  
 16 for more information along those lines.  
 17 We do have one seconded motion to  
 18 bring forward which I blasted out on Boardable a  
 19 little while ago. And that has to do with a notice  
 20 of change that came out from the National Highway  
 21 Traffic Safe Administration. And it's a pretty long  
 22 document but ... down and ... what NHTSA has done  
 23 which actually may be -- they have a pretty extensive  
 24 policy on how to make changes in between meetings.  
 25 So maybe I can forward that to you, Don and take a

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 2 look at how that's in place.  
 3 But what they did was they issued  
 4 change notices one and two at the end of March. And  
 5 what those do is add intramuscular injection to the  
 6 E.M.T. scope of practice. It adds immunization  
 7 during public health emergency at the E.M.T.,  
 8 A.E.M.T. and paramedic levels. And it adds specimen  
 9 collection for nasal swab to the E.M.T., A.E.M.T. and  
 10 paramedic skills set. So the motion from training  
 11 and ed is to adopt the NHTSA change notices.  
 12 CHAIRMAN DOYNOW: Okay. Thanks, Mike.  
 13 Well, we'll need a -- a vote on that. Does anybody  
 14 have any discussion on this before we vote? Can we  
 15 have a motion to approve that? Anybody want to make  
 16 a motion to approve that?  
 17 DR. CUSHMAN: Cushman, so moved.  
 18 CHAIRMAN DOYNOW: Thanks, Dr. Cushman.  
 19 DR. DAVIDOFF: Davidoff second.  
 20 CHAIRMAN DOYNOW: Davidoff -- thank  
 21 you Dr. Davidoff. All right. Let's have a roll call  
 22 vote on this please, Val.  
 23 SECRETARY OZGA: Yes. Dr. Alexandrou?  
 24 DR. ALEXANDROU: Dr. Alexandrou, yes.  
 25 SECRETARY OZGA: Dr. Bart?

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 2 DR. BART: Bart, yes.  
 3 SECRETARY OZGA: Dr. Berkowitz?  
 4 DR. BERKOWITZ: Berkowitz, yes.  
 5 SECRETARY OZGA: Dr. Berry?  
 6 DR. BERRY: Yes.  
 7 SECRETARY OZGA: Dr. Bombard?  
 8 DR. BOMBARD: Bombard, yes.  
 9 SECRETARY OZGA: Dr. Cooper?  
 10 DR. COOPER: Yes.  
 11 SECRETARY OZGA: Dr. Cushman?  
 12 DR. CUSHMAN: Cushman, yes.  
 13 SECRETARY OZGA: Dr. Dailey?  
 14 DR. DAILEY: Dailey, yes.  
 15 SECRETARY OZGA: Dr. Davidoff?  
 16 DR. DAVIDOFF: Davidoff, yes.  
 17 SECRETARY OZGA: Dr. Doynow?  
 18 CHAIRMAN DOYNOW: Doynow, yes.  
 19 SECRETARY OZGA: Dr. Gomez.  
 20 CHAIRMAN DOYNOW: You have to unmute  
 21 Dr. Gomez.  
 22 UNIDENTIFIED SPEAKER: Stand by, Dr.  
 23 Gomez. Go Dr. Gomez.  
 24 DR. GOMEZ: Gomez, yes.  
 25 SECRETARY OZGA: Thank you. Dr.

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 2 Kugler?  
 3 DR. KUGLER: Dr. Kugler, yes.  
 4 SECRETARY OZGA: Dr. Lynch?  
 5 DR. LYNCH: Lynch, yes.  
 6 SECRETARY OZGA: Dr. Markowitz?  
 7 DR. MARKOWITZ: Markowitz, yes.  
 8 SECRETARY OZGA: Dr. Maynard?  
 9 DR. MAYNARD: Maynard, yes.  
 10 SECRETARY OZGA: Dr. Marshall?  
 11 DR. MARSHALL: Marshall, affirmative.  
 12 SECRETARY OZGA: Dr. Olsson?  
 13 DR. OLSSON: Olsson, yes.  
 14 SECRETARY OZGA: Dr. Walters?  
 15 DR. WALTERS: Walters, yes.  
 16 SECRETARY OZGA: Dr. Wicelinski?  
 17 DR. WICELINSKI: Yes.  
 18 SECRETARY OZGA: Motion passes.  
 19 CHAIRMAN DOYNOW: Great. Thank you,  
 20 Val. One more committee. E.M.S.C. but Ryan did  
 21 cover most of ... But Dr. Cooper, do you have  
 22 anything to add?  
 23 DR. COOPER: Thank you, Dr. Doynow. I  
 24 missed Mr. Greenberg's presentation. All I will say  
 25 at this point is first that Amy Eisenhower has been

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 2 removing the -- the order that gave us personnel who  
 3 were vaccinated who were in the ambulance without a  
 4 patient ... wearing a mask. At this point it seems  
 5 reasonable that as long as there's no -- not a  
 6 patient in the rig they don't need to be wearing a  
 7 mask. It's obviously optional if they still feel  
 8 that they desire but I think that order should  
 9 probably be rescinded.  
 10 DIRECTOR GREENBERG: And we can look  
 11 at rescinding that and I do believe that would align  
 12 with the current guidance that's out there related to  
 13 both -- permitting both providers are vaccinated in  
 14 close proximity that they -- and they are a small  
 15 group if there's only two of them, maybe three would  
 16 be able to be together without having a mask on.  
 17 CHAIRMAN DOYNOW: Okay. Think that  
 18 will make our E.M.S. providers more comfortable.  
 19 Community paramedicine, we already touched on this.  
 20 I don't know, Ryan, if you want to add anything to  
 21 it.  
 22 DIRECTOR GREENBERG: I think that's  
 23 ... my report. Again, we'd be happy to share with  
 24 this group the list of agencies as well as counties  
 25 that they cover. And if anybody can help in covering

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 2 doing a phenomenal job supporting the committee.  
 3 We're great to have her on board with us. We're very  
 4 excited about proceeding with the pediatric readiness  
 5 project. We're very excited about the two working  
 6 groups that will be meeting. One dealing with fully  
 7 recognition of sepsis in the field and the other  
 8 dealing with excited delirium in pediatric patients.  
 9 And we expect to get back to you before the next  
 10 meeting with -- with our findings. Thank you. Amy,  
 11 please feel free to add anything that you feel I may  
 12 have neglected or that Ryan had not reported. Thank  
 13 you.  
 14 CHAIRMAN DOYNOW: Unfortunately, Amy  
 15 is not with us but ...  
 16 DIRECTOR GREENBERG: I think their  
 17 report is complete.  
 18 CHAIRMAN DOYNOW: All right. Let's  
 19 move on to old business. I think we pretty much  
 20 covered everything that was there which is basically  
 21 the protocol update and protocol status. Let's move  
 22 on to new business. I know there are a number of  
 23 items here.  
 24 First one I want to bring up and I  
 25 believe Ryan is going to be in agreement with this is

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 2 the other, you know, or encouraging their agencies to  
 3 become a community paramedicine program for the other  
 4 counties that are not covered, we do have a template  
 5 to help them with that process so that they can, you  
 6 know, not put ... a reasonable amount of work into  
 7 becoming a community paramedicine program. And so  
 8 we'll get that list out. We'll put it up on  
 9 Boardable.  
 10 CHAIRMAN DOYNOW: Okay. Ryan, you had  
 11 also new business you wanted to add to this?  
 12 CHAIRMAN GREENBERG: Yes, to the one  
 13 thing that I did want to add is the -- there are two  
 14 new committees that have been added to state council.  
 15 The two committees are -- the first one is our  
 16 quality metrics committee. So as many of you may  
 17 remember we developed seven quality metrics or we  
 18 developed six and the last one is in the process of  
 19 being completed. There were some things that had to  
 20 be determined on it, but those seven quality metrics  
 21 are part of our initiative going forward for  
 22 monitoring quality around the state and hopefully  
 23 growing those quality metrics as well beyond just the  
 24 seven that we have created.  
 25 And so there is now a committee and so

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 2 if there's anybody on the SEMAC that would be  
 3 interested in being part of the quality metrics  
 4 committee we'd love to have more participants on it.  
 5 It is a brand new committee and they can e-mail  
 6 myself and Mark and Don with their interest in being  
 7 part of it. And with that committee we're also  
 8 excited to be in the final steps of working on a new  
 9 analytic program that hopefully will be able to  
 10 provide that committee with additional information  
 11 related to the data and the metrics that are there  
 12 and see the performance around the state.  
 13 One of the goals of the new committee  
 14 and -- and also the metrics being out there is to  
 15 share this information -- sorry, to share information  
 16 about the metrics. To share opportunities for  
 17 agencies to further engage in using the -- the  
 18 metrics as well as the analytic program we're hoping  
 19 in the future, probably about a year out, would allow  
 20 agencies to see how they're doing with the metrics  
 21 compared to other similar like agencies.  
 22 So in situations beware it's a smaller  
 23 rural volunteer agency. How are they compared to the  
 24 state's overall but then also how are they compared  
 25 to other similar rural -- similar size rural E.M.S.

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 2 agencies? And hopefully, you know, pushing to  
 3 advance E.M.S. and the quality of care with that. So  
 4 excited on the quality metrics committee. Before I  
 5 move to the other one is there any questions related  
 6 to the quality metrics committee?  
 7 Excellent. The other committee that  
 8 is in the -- is and the quality metrics committee had  
 9 their first meeting yesterday. It's being shared by  
 10 Dave Violante and it -- they had a very positive  
 11 meeting there. The other committee that is just  
 12 starting and it has not even had its first meeting  
 13 yet but is still working on who will be on it is the  
 14 E.M.S. Innovation Committee  
 15 The E.M.S. innovation committee will  
 16 be focusing primarily for right now in what the  
 17 future of E.M.S. looks like. So their primary focus  
 18 will be E.T. three community paramedics and in  
 19 treatment and place and what does that look like in  
 20 the future. And then the goal of it and the reason  
 21 why it's called the E.M.S. innovation committee is  
 22 really looking at those things that they adopt and  
 23 change in the future whether that be with pediatric  
 24 care, adult care, innovation and deployment models,  
 25 fill in the blanks.

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 2 But that committee will be working and  
 3 looking at those different models as well as the loss  
 4 of, you know, on the E.T. three model be looking and  
 5 coordinating with the twenty-five agencies around the  
 6 state really in four geographic regions to see how  
 7 the E.T. three programs are working, and give a  
 8 sounding board in one place to see the things that  
 9 are working really positively in the -- in the other  
 10 locations so that, you know, maybe another area wants  
 11 to adopt a best practice that's being done in  
 12 somewhere else.  
 13 And so both of those committees are  
 14 looking for more members. We'd love to see some of  
 15 our physicians be a part of each of them. If anybody  
 16 has any specific interest or desires to be part of it  
 17 please, again, feel free to reach out to myself, Don  
 18 and Mark Phillippy. Thank you.  
 19 CHAIRMAN DOYNOW: Okay. Thank you,  
 20 Ryan. Is there any other new business from -- from  
 21 our committee members?  
 22 DR. MARSHALL: Yes, I -- Dr. Marshall.  
 23 I have one item of ...  
 24 CHAIRMAN DOYNOW: Go ahead.  
 25 DR. MARSHALL: Okay. So it's actually

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 2 probably more old business than new business. As  
 3 many of you know that, you know, over the years I've  
 4 been pushing for a statewide A.L.S. protocol so that  
 5 we can be consistent across the state. And we've  
 6 currently gotten to the point where the majority of  
 7 the state is using the same medicine with most of the  
 8 regions either participating with the collaborative  
 9 protocols or have adopted the collaborative protocols  
 10 for their region without actual participation in the  
 11 collaborative which is fine.  
 12 And New York City unified protocols  
 13 which we've made the -- the medicine is the same as  
 14 the unified protocols. I think most of our protocols  
 15 actually have the same name. And we have one county,  
 16 one region left. Suffolk County and I'm sorry to  
 17 call them out but I think it's -- we would like to  
 18 urge them very strongly to consider adopting the  
 19 collaborative protocols.  
 20 They don't have to join the  
 21 collaborative but, you know, that way we would have  
 22 essentially one set of A.L.S. protocols across the  
 23 state. Thank you for listening. I'll get off my  
 24 soap box now.  
 25 CHAIRMAN DOYNOW: Okay. ... Go ahead.

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 2 Who was that?  
 3 DR. DAVIDOFF: Davidoff. Right. Has  
 4 the bureau had a chance to go to the interstate  
 5 bureau act ...? And if so part of the ramifications  
 6 ...  
 7 CHAIRMAN DOYNOW: You're all broken  
 8 there, Jack. You're all broken up. Do you want to  
 9 go to the chat or do you have a better connection?  
 10 ... your audio was all broken.  
 11 UNIDENTIFIED SPEAKER: Suggest that he  
 12 talk without the camera on.  
 13 CHAIRMAN DOYNOW: Or a suggestion was  
 14 turn the camera off and just talk. That might make  
 15 your -- your audio a little bit better.  
 16 DR. DAVIDOFF: What about now, folks?  
 17 CHAIRMAN DOYNOW: Much better.  
 18 DR. DAVIDOFF: Okay. So has the  
 19 bureau had a chance -- has the bureau had a chance to  
 20 review the hero act that New York State has enacted  
 21 that is supposed to begin the first week of July?  
 22 And how it will or will not affect E.M.S. as we move  
 23 ahead with pandemics, infectious disease, et cetera?  
 24 Will they be releasing any suggestions for us to  
 25 utilize?

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 2 DIRECTOR GREENBERG: So I cannot --  
 3 I'm not answering that one but I'm happy to look into  
 4 it and get back to you specifically related to that.  
 5 I would say give me a few days and we'll see what we  
 6 can find out on that one.  
 7 DR. DAVIDOFF: I appreciate it because  
 8 after reading through it, unless I misunderstand it,  
 9 we're going to be taking one of the seats out of the  
 10 front of each ambulance and extending our back valve  
 11 mask six feet to keep people distanced properly or  
 12 we're going to get sued, so. Any suggestions would  
 13 be helpful.  
 14 DIRECTOR GREENBERG: Absolutely. ...  
 15 I -- I know that Dr. Pigut [phonetic spelling] is not  
 16 on the call but I do believe Dr. Winslow from Suffolk  
 17 County is on the call. I think, you know, Dr.  
 18 Winslow if you wanted to say anything from Dr.  
 19 Marshall's comment.  
 20 DR. WINSLOW: Sure. Well, as everyone  
 21 knows I -- I am the new medical director of Suffolk  
 22 County but unfortunately the state has yet to  
 23 complete my vetting process which has been over a  
 24 year. So unfortunately I'm not a member of this  
 25 committee yet but I would like to be.

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 2 DIRECTOR GREENBERG: You're not alone.  
 3 Don't feel like you're alone. We're working on  
 4 vetting of several people. I think Dr. ... is  
 5 shaking his heard there.  
 6 DR. WINSLOW: It's okay. It's been  
 7 thirteen months. ... So unfortunately in our area  
 8 the REMAC has not yet been able to move towards the  
 9 collaboratives because we haven't been able to meet  
 10 and to continue to work on the policy section in our  
 11 area before we could fully adopt or continue to use  
 12 the medicine in the collaboratives.  
 13 But my question of Dr. Marshall would  
 14 be would New York City consider adopting the  
 15 collaboratives as well?  
 16 DR. MARSHALL: That's a -- that's a  
 17 very good question and New York City -- I have been  
 18 pushing New York City to adopt the collaboratives.  
 19 Dr. Schenker can jump in and say what we've done as  
 20 can Dr. Alexandrou in terms of this -- adopting the  
 21 medicine of the collaborative without actually  
 22 joining the collaborative, and that's what I think  
 23 that Suffolk could certainly do as well.  
 24 ...  
 25 DR. MARSHALL: Yes. Well, they

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 2 considered it.  
 3 DR. SCHENKER: Dr. Doynow, if you  
 4 don't mind, can I speak to that?  
 5 CHAIRMAN DOYNOW: Sure.  
 6 DR. SCHENKER: Okay. So -- so ... I  
 7 think that the -- the really crux of the difference  
 8 and why New York City has -- has chosen not to adopt  
 9 the collaborative but to -- to adopt the medicine is  
 10 that we look at protocols a little different in New  
 11 York City just because of our volume. We use a more  
 12 operational tool ... while the rest of the state I  
 13 would say uses more, I would say, guidelines than  
 14 actual protocols.  
 15 We use protocols for the purpose of  
 16 maintaining a little bit better control over the  
 17 region. But the medicine and -- and I've said this  
 18 multiple times at this meeting, I believe very  
 19 strongly than the medicine should be the same because  
 20 E.M.S. medicine is E.M.S. medicine regardless of  
 21 where you are. But I think that it's very important  
 22 that we all as close as we can on the medicine or  
 23 we're almost identical on medicine going forward.  
 24 CHAIRMAN DOYNOW: Thank you, Dr.  
 25 Schenker. Dr. Winslow, anything you wanted to

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 2 comment on there?  
 3 DR. WINSLOW: Oh, no, just to put  
 4 everyone's mind at ease, realize our current  
 5 protocols are in line with medicine of the  
 6 collaboratives already. They're just not in the same  
 7 format ...  
 8 CHAIRMAN DOYNOW: Okay. Thank you.  
 9 Any comments? Any other new business?  
 10 DR. OLSSON: Olsson, yes, please.  
 11 CHAIRMAN DOYNOW: Dr. Olsson.  
 12 DR. OLSSON: I have -- thank you. The  
 13 average ... protocol, the final line at the bottom I  
 14 put it in the chat box. The use of tranexamic acid  
 15 in an E.M.S. region must be approved by the  
 16 corresponding RTAC. I just want to bring to your  
 17 attention the letter we got from our regional trauma  
 18 has one sentence at the bottom.  
 19 The committee was not strictly opposed  
 20 to the use of tranexamic acid but suggests that if  
 21 used it's used to be monitored for evidence of  
 22 efficacy and presence of serious side effects. Now  
 23 this does not seem to be a glowing endorsement of  
 24 tranexamic acid and we will be addressing that with  
 25 that group. But I wanted to bring to light the fact

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 2 that this statement exists in the protocol and I  
 3 don't know. Other regions may get a similar response  
 4 from their RTAC. So for the sake of general  
 5 information I put it out there. Thank you.  
 6 CHAIRMAN DOYNOW: Okay. Thank you,  
 7 Dr. Olsson. Any other new business?  
 8 DR. KUGLER: Yeah, Dr. Kugler.  
 9 CHAIRMAN DOYNOW: Dr. Kugler, go  
 10 ahead.  
 11 DR. KUGLER: Thank you. I have been  
 12 asked by the chairman of my REMSCO to pose a question  
 13 to Ryan. And the question is since Nassau REMSCO is  
 14 listed as in addition to faithfully and actually  
 15 performing the duties of a regional program agency,  
 16 why doesn't the Nassau REMSCO have access to the same  
 17 financial support as the other regional program  
 18 agencies?  
 19 DIRECTOR GREENBERG: Sure.  
 20 Absolutely. So, you know, the financial support is  
 21 there. It's in the training -- within the fund and  
 22 where all the program agencies are. Up until I  
 23 believe just several weeks ago there was a program  
 24 agency that was under contract. They have now  
 25 recently told us they no longer will be under

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 2 contract and so we are now working on solutions to  
 3 resolve that and determine how that program agency  
 4 will be -- how the support will be there for the  
 5 program or for the region via program agency.  
 6 Unfortunately, state contracting  
 7 process is not a quick one, so what we are working on  
 8 is possible solutions for both a short term and a  
 9 long term solution related to getting you program  
 10 support.  
 11 DR. KUGLER: Thank you, Ryan.  
 12 DIRECTOR GREENBERG: Yes. But the --  
 13 but the funding is there. The funding has never gone  
 14 anywhere. The -- the allocation of that funding is  
 15 there as well as, you know, now it's just a matter of  
 16 looking at means for what that new contract will look  
 17 like and getting that support into your area.  
 18 DR. KUGLER: Okay. Thank you.  
 19 DIRECTOR GREENBERG: Okay.  
 20 CHAIRMAN DOYNOW: Any other new  
 21 business?  
 22 DR. WALTERS: Dr. Doynow it's Walters.  
 23 CHAIRMAN DOYNOW: Hi, Dr. Walters. Go  
 24 ahead.  
 25 DR. WALTERS: I got ... new business

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 2 but I just have a question related to the -- the  
 3 comments about T.X.A. and I guess those other  
 4 protocols, the updates -- the collaborative updates  
 5 that were approved here previously. Did those -- did  
 6 they receive final approval from the commissioner?  
 7 Are we still waiting on those and if we're still  
 8 waiting what is the time frame for that?  
 9 DIRECTOR GREENBERG: I do not have a  
 10 time frame on that one. And we are still waiting on  
 11 some things and I hope we'll be able to get you ...  
 12 to find out what that timeline possibly would look  
 13 like. So I'll get back to you on the timeline for  
 14 that.  
 15 DR. WALTERS: I mean, I understand  
 16 COVID and everything but I think those were approved  
 17 some time ago, and in trying to update protocols,  
 18 trying to stay current with the evidence, trying to  
 19 move forward with our general E.M.S. care I think we  
 20 should strongly encourage the commissioner to look at  
 21 those and approve those quickly.  
 22 DIRECTOR GREENBERG: I do agree and we  
 23 also are actively looking at a change in the process  
 24 slightly in order to hopefully speed up that process  
 25 particularly ... there's no changes are made from the

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 2 pre -- from the time that it's submitted to the time  
 3 that it's approved by the state council. So we're  
 4 just waiting for that process to get ironically to  
 5 the process to get approved in the change. And then  
 6 that will speed up things for future changes.  
 7 Permitting nothing changes at the council then it  
 8 would have to go back.  
 9 CHAIRMAN DOYNOW: I agree.  
 10 DR. OLSSON: Dr. Doynow?  
 11 CHAIRMAN DOYNOW: Yes.  
 12 DR. OLSSON: Dr. Berry and then Dr.  
 13 Olsson.  
 14 CHAIRMAN DOYNOW: Okay. Dr. Berry?  
 15 DR. BERRY: Thank you. Currently ...  
 16 are surging across New York City with non COVID  
 17 patients. If we were hit with another pandemic where  
 18 hospitals with New York capacity with COVID patients  
 19 there currently is no state or reasonable plan in  
 20 place to handle this surge. So regarding developing  
 21 state disaster protocols, is there a plan in place to  
 22 involve the regional ... leadership and stakeholders  
 23 in these discussions? And will the state develop or  
 24 -- and will the state provide financial resources ...  
 25 develop an integrated system.

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 2 CHAIRMAN DOYNOW: Ryan pass that to  
 3 you.  
 4 DIRECTOR GREENBERG: So I would say  
 5 that, you know, participation and development of  
 6 that, especially as a member of this committee, is  
 7 something that -- that I believe, Don, that you would  
 8 welcome.  
 9 CHAIRMAN DOYNOW: Sure.  
 10 DIRECTOR GREENBERG: And then in  
 11 regards to the financial components or subsidies, I  
 12 think there would have to be an understanding of what  
 13 that financial support would be looking for. And  
 14 then we would have to propose that up to division of  
 15 budget to try and, you know, determine if there are  
 16 funds and where those funds would be coming from.  
 17 UNIDENTIFIED SPEAKER: ... Dr. Olsson  
 18 and then Dr. Dailey.  
 19 CHAIRMAN DOYNOW: Dr. Olsson, you're  
 20 up next.  
 21 DR. OLSSON: I've already said my  
 22 piece. Thank you.  
 23 CHAIRMAN DOYNOW: Dr. Dailey?  
 24 DR. DAILEY: Thanks, Dr. Doynow.  
 25 There is something that -- that came up last year,

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 2 and at this point I think it's really important just  
 3 for some clarification because I'm confused. There  
 4 was a letter sent from the bureau to the Hudson  
 5 Valley REMSCO regarding their A.L.S. update and  
 6 authority policy which I'm not really sure I  
 7 understand.  
 8 They had had a longstanding policy to  
 9 approve agencies for A.L.S. upgrades in order to  
 10 maintain their -- their regional capabilities and in  
 11 order to make sure that they had appropriate regional  
 12 oversight as granted in Article 30. And the letter  
 13 insinuated that they did not. I thought this was  
 14 something that was very specific to the process that  
 15 occurred in the Hudson Valley, and we had some  
 16 discussions about it and didn't do anything further.  
 17 Recently in our region we were handed  
 18 a letter granting advanced life support authority to  
 19 an agency that had not applied to our REMAC to -- to  
 20 perform at that level. When we asked our state reps  
 21 we were told that actually the authority to practice  
 22 at the A.L.S. level was actually something that was  
 23 granted by the bureau and not by the regions.  
 24 We then went back and asked counsel  
 25 about this because I thought -- we found that very

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 2 strange because very clearly in Three thousand and  
 3 four A REMACs are granted the authority to develop  
 4 policies, procedures and triage treatment and  
 5 transportation protocols consistent with the  
 6 standards of the SEMAC addressing local conditions.  
 7 And even more confusing on this is the  
 8 way this actually came across was that it appeared  
 9 that the state could grant authority for an agency to  
 10 operate at the advanced E.M.T. or the C.C. level  
 11 regardless of what region they practiced in since it  
 12 had nothing to do with the regional oversight and  
 13 regional or local conditions.  
 14 So I was just wondering if Steve and -  
 15 - and Ryan could clarify some of this for us because  
 16 I think the regions have spent a lot of time over the  
 17 years making sure that our A.L.S. systems are  
 18 functioning as appropriately as possible. And want  
 19 to make sure that they're maintaining appropriate  
 20 standards to meet our local conditions while working  
 21 in conjunction with the bureau. And any changes that  
 22 have been made now to interpretation of Article 30 or  
 23 prior precedent.  
 24 DIRECTOR GREENBERG: Sure. So there's  
 25 a couple of things on this and not only this but some

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 2 other things as well. So I'll let Steve talk first  
 3 and then I will follow up with some additional.  
 4 MR. DZIURA: So thanks, Mike for  
 5 bringing that up. You -- you are correct. The  
 6 letter that went out was -- was very specific to the  
 7 situation at Hudson Valley REMSCO specifically to the  
 8 fact that their policy had created a -- a pseudo  
 9 public need process for the establishment of A.L.S.  
 10 services in that area. And in reviewing with legal  
 11 the -- the -- their existing policy against the  
 12 current statute, there is no requirement or -- or  
 13 enabling language to allow for that type of a process  
 14 to occur.  
 15 We were in constant contact with  
 16 Hudson Valley REMSCO and talked through their whole  
 17 process. The long history of where it came from and  
 18 how they got there. And provided this letter  
 19 essentially saying, you know, the -- the only factors  
 20 that can be considered by law are in Thirty thirty-  
 21 one regarding, you know, what's required but required  
 22 of an advanced life support system. And that was  
 23 outlined in that letter in that in order to -- to  
 24 grant that authority the department did have to come  
 25 out and do an inspection to verify that that was --

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 2 that was all in place prior to permitting the  
 3 certificate.  
 4 So we have not gone back to re-look at  
 5 the entire policy yet. This was an off situation and  
 6 I wasn't aware of a second ... involved in this so  
 7 I'd be happy to talk a little more offline about that  
 8 particular one and if the situation was the same.  
 9 And we do need to revisit the entire policy to make  
 10 sure that -- that our current policy statements do  
 11 align with Article 30 and current regulations.  
 12 DIRECTOR GREENBERG: Before I go, Dr.  
 13 Dailey, do you have anything on what Steve said?  
 14 DR. DAILEY: No, I appreciate the  
 15 clarification. I think there's also two different  
 16 things, right. One is that an agency be granted the  
 17 authority to be an A.L.S. agency which I think is  
 18 something that falls to the bureau. And the other is  
 19 whether or not they're allowed to practice as an  
 20 A.L.S. agency which falls to the region because  
 21 unless that is maintained as we review these  
 22 policies, precedent will fall to the wayside.  
 23 Monroe, Livingston will end up with advanced E.M.T.s  
 24 as will New York -- New York City. And I'm not sure  
 25 either of those regions are prepared for those

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 2 changes.  
 3 MR. DZIURA: Yeah, in this particular  
 4 case, I had worked with Hudson Valley REMSCO, and  
 5 they were in support, however, were following their  
 6 own policy regarding the establishment of A.L.S. And  
 7 that policy was very lengthy and, you know, and in  
 8 the end what it looks like is the policy statement  
 9 was created by the REMSCO and instituted right around  
 10 the same time that advanced life support first  
 11 response services came into the picture.  
 12 And so it looks like the policy may  
 13 have unintentionally incorporated everybody into this  
 14 -- this advanced life support first response upgrade  
 15 as opposed to considering the difference between an  
 16 ambulance service seeking to change levels of care.  
 17 So the -- the crux of this opinion to them was that  
 18 their -- their policy is going through a -- a public  
 19 hearing and need process was arbitrary and capricious  
 20 and not permitted by Article 30 in its existence  
 21 today.  
 22 DIRECTOR GREENBERG: So the other  
 23 component -- let me back up. Dr. Dailey, do you have  
 24 anything else on that one or does anyone else before  
 25 I go?

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 2 DR. DAILEY: No, thank you, Ryan.  
 3 DIRECTOR GREENBERG: Absolutely. So  
 4 the other thing that I want to bring up kind of  
 5 related to this but, you know, more on a more global  
 6 thing, we also had a -- a legal question that was  
 7 asked in the legal review that was done most recently  
 8 on core sponsors. And the question that was asked  
 9 is, of course, what -- what gives us the authority to  
 10 restrict a core sponsor by a region, by a -- by a  
 11 geographic region. Is there a very specific  
 12 authority when it comes to core sponsorship and  
 13 there's specific authority on -- on E.M.S. agencies  
 14 having geographic regions. But it was not as clear  
 15 on core sponsors having a geographic region.  
 16 And so this is another legal brief  
 17 that -- that came out recently and determined  
 18 essentially that there isn't. There isn't really a  
 19 restriction for a core sponsor for a geographic  
 20 region. Now what I'll also say is further review  
 21 also determine that REMACs -- sorry, not REMACs,  
 22 REMSCOs have a very specific authority to create a  
 23 training and ed class. And that courses should be  
 24 following that training and ed class.  
 25 And so this is what we thought in some



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 2 senses at least, you know, current administration,  
 3 thought this would be a big change in the where, you  
 4 know, we need these course plans and everything else.  
 5 We know that regions to some extent ... in our  
 6 training and ed meeting yesterday when we brought  
 7 this up and made sure that everybody around the state  
 8 was aware of this pretty significant change that we  
 9 wanted to make sure that -- that everybody was aware.  
 10 But we also found out that, well, this  
 11 really just rolls back in some senses to the way that  
 12 it used to be done some time ago in where the  
 13 training and ed plan put their -- the -- the regions  
 14 put in training and ed plan and then the courses were  
 15 approved based on that plan, which is really just the  
 16 pathway that we're going back to on this.  
 17 I bring this up because people say,  
 18 well, you know, it shouldn't be this way, it should  
 19 change. One of the things that the bureau is working  
 20 on and -- and we're kind of in a -- nearing the steps  
 21 of it is having a clear process on how regulatory  
 22 change occurs. Because it hasn't happened that much  
 23 with us, we get deferred to the FPC ... process  
 24 often. FPC ... as many of you -- especially as many  
 25 aware on the -- in the hospital world.

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 2 Well, to the good or the bad,  
 3 indifferent we don't really align with some of those  
 4 -- some of those processes. So we have to kind of  
 5 flush out certain things to determine how we can  
 6 update our regs and what that process would look like  
 7 and be. And so those are things that -- that Steve  
 8 or I are working with B.L.A. on so that we can start  
 9 to look at some of these changes and -- and look at,  
 10 you know, whether it be education standards, whether  
 11 it be a certification period, whether it be  
 12 operational or regional, fill in the blank.  
 13 But working in collaboration,  
 14 obviously, with our councils to -- to update our  
 15 regulations doing more pertinent to not only today  
 16 but what does the future of E.M.S. look like. So I  
 17 also want to, you know, make sure that everybody here  
 18 is aware that as some of these changes and some of  
 19 the things that are looked at and reviewed and may  
 20 not come out to be, you know, the same as the way  
 21 that we've always done it, there's always the  
 22 opportunity, particularly in the -- in the future,  
 23 near future to look at things and say is this the  
 24 best wording, is this the best way to do it. Or  
 25 should it be changed.

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 2 And so to start to look at some of  
 3 those changes that would occur. So I just wanted to  
 4 make sure that -- that this group kind of had that  
 5 understanding and, you know, kind of address that  
 6 from there that I think there were changes in the  
 7 future that are coming that will be in a positive  
 8 way. But we should also be looking at what are the  
 9 things that are important to, you know, everybody on  
 10 this committee and are reasonable things within Part  
 11 Eight hundred statute much harder to change but  
 12 within Part Eight hundred that would make the system  
 13 better, so. Just wanted to bring that all up.  
 14 CHAIRMAN DOYNOW: Thank you, Ryan.  
 15 Any other new business before we close the meeting?  
 16 We're going a little over. Okay. I'd like to thank  
 17 everybody for sticking with us today. Can I have a  
 18 motion to close the meeting?  
 19 DR. MARSHALL: So moved, Dr. Marshall.  
 20 CHAIRMAN DOYNOW: Dr. Marshall, thank  
 21 you.  
 22 DR. KUGLER: I second.  
 23 CHAIRMAN DOYNOW: Dr. Kugler, thank  
 24 you, seconded. All -- all in favor?  
 25 UNIDENTIFIED SPEAKER: Aye.

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 2 CHAIRMAN DOYNOW: Okay. We'll see all  
 3 of you folks probably in October I think is when that  
 4 meeting is but there are no dates as of yet. Thank  
 5 you all for -- for staying with us.  
 6 (Off the record 11:06 a.m.)  
 7 (The proceeding concluded.)

1                   5-26-2021 - SEMAC  
2 STATE OF NEW YORK  
3 I, BECKY FOSTER, do hereby certify that the foregoing was  
4 reported by me, in the cause, at the time and place, as  
5 stated in the caption hereto, at Page 1 hereof; that the  
6 foregoing typewritten transcription consisting of pages 1  
7 through 100, is a true record of all proceedings had at  
8 the hearing.

9                   IN WITNESS WHEREOF, I have hereunto  
10 subscribed my name, this the 8th day of June, 2021.

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BECKY FOSTER, Reporter

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