## Ambulance Patients Bill of Rights

All ambulance patients may expect:

- 1. to receive appropriate emergency medical care as available without regard to age, race, religion, gender or national origin;
- 2. to be informed of the need to be taken to a medical facility capable of providing appropriate emergency medical care;
- 3. to be transported in a clean and properly maintained ambulance which is in compliance with all applicable laws and regulations;
- 4. when fully aware of the consequences of their illness or injury, to have the right to refuse emergency medical care and/or transport by ambulance to a medical facility;
- 5. to receive, upon request, the names of those providing emergency medical care;
- 6. to receive, upon request, a reasonable explanation of any charges for emergency medical care provided by the ambulance attendant(s) and/or for ambulance service(s).