

# NY Medicaid EHR Incentive Program, A CMS Promoting Interoperability Program

**Security Risk Analysis (SRA)** 

## Webinar Agenda

Meaningful Use Objective 1: Protect Patient Health Information

**SRA Toolkit** 

**Safety Areas to Consider** 

Common Considerations and Creating an Action Plan

Resources

**Q&A Session** 

The Security Risk Assessment Tool is not intended to be an exhaustive or definitive source on safeguarding health information from privacy and security risks. For more information about the HIPAA Privacy and Security Rules, please visit the <a href="https://doi.org/10.1081/j.com/html/miss-scale-not-new-miss-scale-new-mis

Meaningful Use Objective 1: Protect Patient Health Information



# NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Through the NY Medicaid EHR Incentive Program, Eligible Hospitals and Eligible Professionals in New York who adopt, implement, or upgrade to certified EHR technology, and subsequently become meaningful users of the EHR technology, can qualify for financial incentives.



#### **CMS** Promoting Interoperability policy priorities

Improving quality, safety, efficiency, and reducing health disparities

Ensuring adequate privacy and security protection for personal health information

Improving population and public health

Engaging patients and families in their health

Improving care coordination



#### How does this benefit you?





#### What is a Security Risk Analysis?

Eligible Professionals (EPs) participating in the NY Medicaid EHR Incentive Program must conduct an accurate and thorough assessment of the potential risks and vulnerabilities to the electronic protected health information held by that EP.



#### What is a Vulnerability?

"It is a flaw or weakness. It can be in system security procedures, design, implementation, or internal controls that could be accidentally triggered or intentionally exploited and result in a security breach or a violation of the system's security policy."



What is a Threat?

"A threat is the potential for a person or thing to accidentally trigger or intentionally exploit a specific vulnerability."



#### What is a Risk?

"The U.S. Department of Health & Human Services describes risk as a combination of factors or events:

- What is the likelihood that a given threat will trigger or exploit a vulnerability?
- 2. What is the resulting impact on the provider or organization?"





# The SRA MUST be completed Within the EHR reporting period calendar year

and

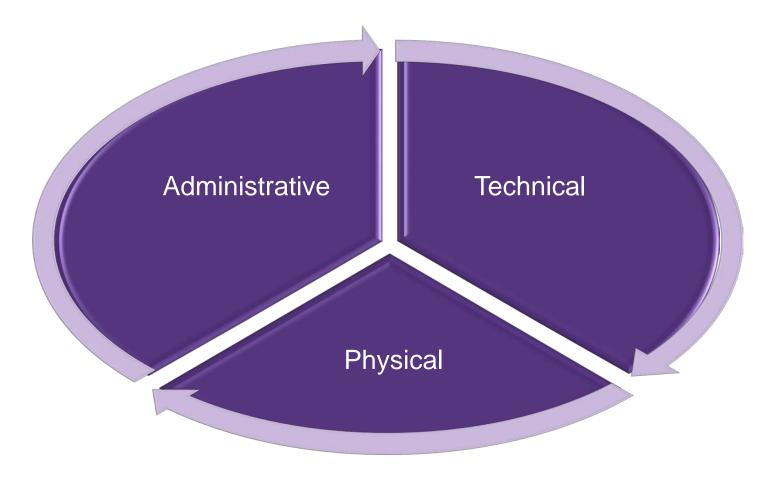
Prior to the Attestation Date



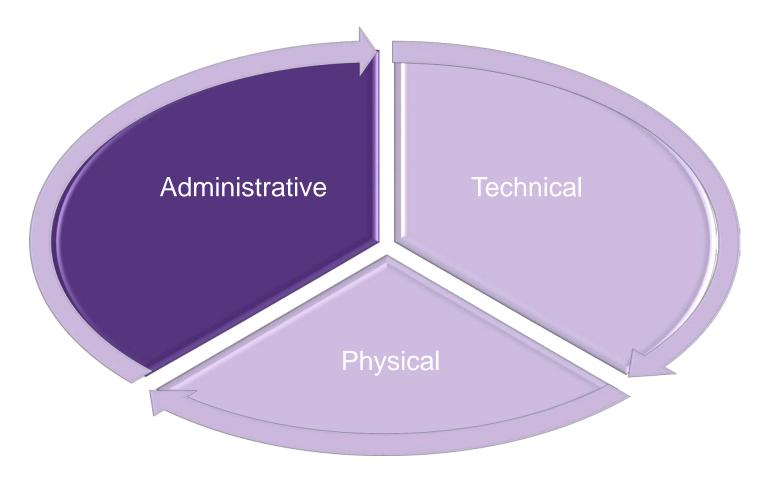




### **Security Areas**

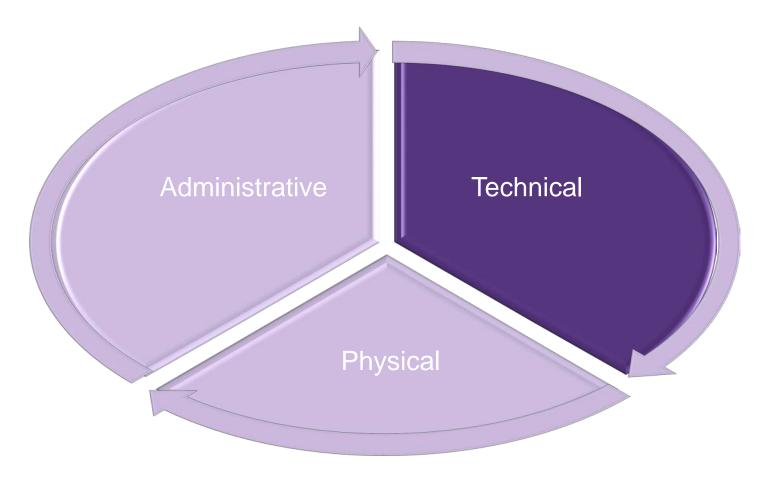


### **Security Areas - Administrative**



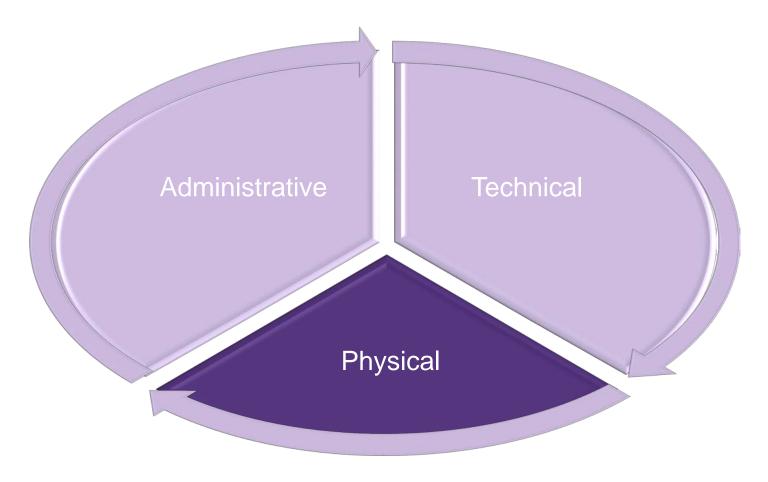


### **Security Areas - Technical**





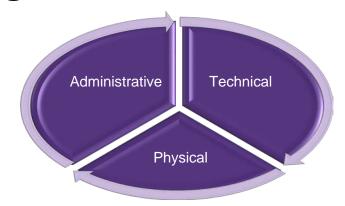
## **Security Areas - Physical**





#### **Additional Considerations**

- Policies & Procedures
  - = written documentation



- Organizational Requirements
  - = agreements with business associates and vendors





# Common Considerations and Creating an Action Plan



#### Define the scope

Identify potential threats and vulnerabilities

Assess the effectiveness of implemented security

Determine the likelihood of particular threats

Determine and assign risk levels

Prioritize remediation or mitigation

Document your risk analysis

Review and update your risk analysis

# Create an Action Plan



#### **Program Integrity**

Providers must retain all attestation supporting documentation for no less than six years after each payment year.

#### Examples:

- Any reports that support the conclusion that you have met the objectives or exclusions.
- A record to support the numerator and denominator values for the attested measures.



Resources		



#### Office of the National Coordinator (ONC) website



https://www.healthit.gov/topic/privacy-security-and-hipaa/security-risk-assessment



#### Certified EHR Technology (CEHRT) Requirements

- Modified Stage 2
  - 2014 Edition CEHRT
  - 2015 Edition CEHRT
  - Combination of 2014 and 2015 CEHRT
- Stage 3
  - Immunization Reporting:
    - 2015 Edition CEHRT
  - All Other Measures:
    - 2015 Edition CEHRT
    - Combination of 2014 and 2015 CEHRT

Effective 2019, all providers must use 2015 Edition CEHRT.

Visit <a href="https://chpl.healthit.gov/">https://chpl.healthit.gov/</a> to obtain CEHRT ID



## Before you submit your Attestation!

Please make sure this information is up to date:

- ✓ CMS Registration phone & email contacts
- ✓ Medicaid fee-for-service enrollment
- √ Payee affiliation



- NY EHR Incentive Program SRA Page and Tip Sheet <u>www.health.ny.gov/ehr</u>
- CMS <u>www.cms.gov</u>
- OCR <u>www.hhs.gov/ocr</u>
- ONC <u>www.healthit.gov/topic/privacy-security-and-hipaa/security-risk-assessment</u>
- ONC NIST (National Institute of Standards and Technology <u>http://www.hhs.gov/ocr/privacy/hipaa/administrative/securityrule/securityruleguidance.html</u>



#### **Regional Extension Centers**

**New York City** 

NYC Regional Electronic Adoption Center for Health (NYC REACH)

Website: <a href="www.nycreach.org">www.nycreach.org</a>
Email: <a href="mailto:pcip@health.nyc.gov">pcip@health.nyc.gov</a>

Phone: 347-396-4888

Outside of New York City

**New York eHealth Collaborative (NYeC)** 

Website: www.nyehealth.org

Email: <a href="mailto:hapsinfo@nyehealth.org">hapsinfo@nyehealth.org</a>

Phone: 646-619-6400



# NY Medicaid EHR Incentive Program Support Teams Phone: 1-877-646-5410

Option 1: ePACES, ETIN, MEIPASS Technical Issues, Enrollment

Email: meipasshelp@csra.com

Option 2: Calculations, Eligibility, Attestation Support and Review,

Attestation Status Updates, General Program Questions

Email: hit@health.ny.gov

Option 3: Public Health Reporting Objective Guidance, MURPH

Registration Support, Registry Reporting Status

Email: MUPublicHealthHelp@health.ny.gov

Website: <a href="http://health.ny.gov/ehr">http://health.ny.gov/ehr</a>

Survey: https://www.surveymonkey.com/r/ny\_ehr



#### **Program Satisfaction Survey**

NEW YORK Department of Health	Office of Health Insurance Programs					
NY Medicaid EHR Inc	entive Progran	m, a CMS Pror	moting Inter	operability Pr	ogram	
Program Satisfaction S	Survey					
The NY Medicaid EHR Inco			e best program e	experience. Plea	se take a few minute	s to complete
1. How would you rate	the phone and	email support	provided by	the NY Medic	aid EHR Incentiv	e Program?
	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	O	O	O	Oatished	O	0
Knowledge of staff	0	0	0	0	0	0
Professionalism/Politenes	s 🔾	0	0	0	0	$\circ$
Quality of resolution	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Quality of resolution  Overall experience	0	0	0	0	0	0
Overall experience	0	0	0	0	0	0
-	0	0	0	0	0	0
Overall experience	the website fea	0	0	0	0	0
Overall experience	the website fea	atures provide	d by the NY M	O Medicaid EHR	Incentive Progra	m?
Overall experience  2. How would you rate	the website feativery Dissatisfied	atures provided	d by the NY N	Medicaid EHR Satisfied	Incentive Progra	m?
Overall experience  2. How would you rate  Ease of navigation  Trustworthiness of	the website fea	atures provided	d by the NY M	Medicaid EHR Satisfied	Incentive Progra	m?
Overall experience  2. How would you rate  Ease of navigation  Trustworthiness of content	the website fea	atures provided	d by the NY M	Medicaid EHR Satisfied	Incentive Progra	nm?

