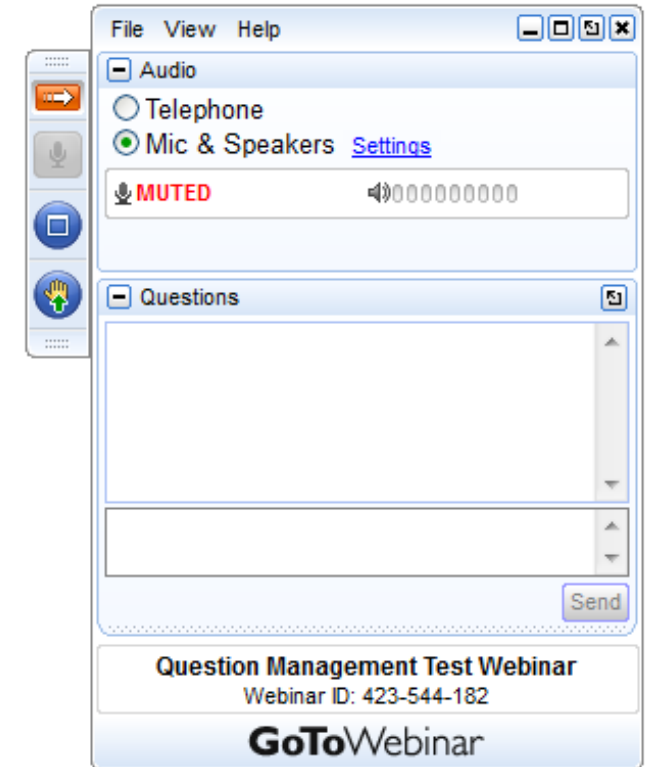


Webinar Logistics

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar Control Panel.
- At the end of the presentation we will address your questions during our Q&A session.





Department
of Health

NY Medicaid EHR Incentive Program A CMS Promoting Interoperability Program

Health Information Exchange

Agenda

- Health Information Exchange (HIE) Defined
- Goals & Benefits of HIE
- HIE Challenges
- SHIN-NY and Qualified Entities (QEs)
- Meaningful Use: Objective 7
- Q & A Session

Commonly Used Acronyms

Term	Description
CEHRT	Certified EHR Technology
CMS	Centers for Medicare and Medicaid Services
CQM	Clinical Quality Measure
EHR	Electronic Health Record
EP	Eligible Professional
ePACES	Electronic Provider Assisted Claim Entry System
ETIN	Electronic Transmitter Identification Number
FQHC	Federally Qualified Health Center
MEIPASS	Medicaid EHR Incentive Program Administrative Support Service
MU	Meaningful Use
MURPH	Meaningful Use Registration for Public Health
PDF	Portable Document Format
NPI	National Provider Identifier
RHC	Rural Health Clinic

Health Information Exchange (HIE) Defined

2021

Health Information Exchange (HIE) is...

The movement of health care information electronically across organizations within a state, region, community or hospital system

OR

An organization that facilitates the information exchange



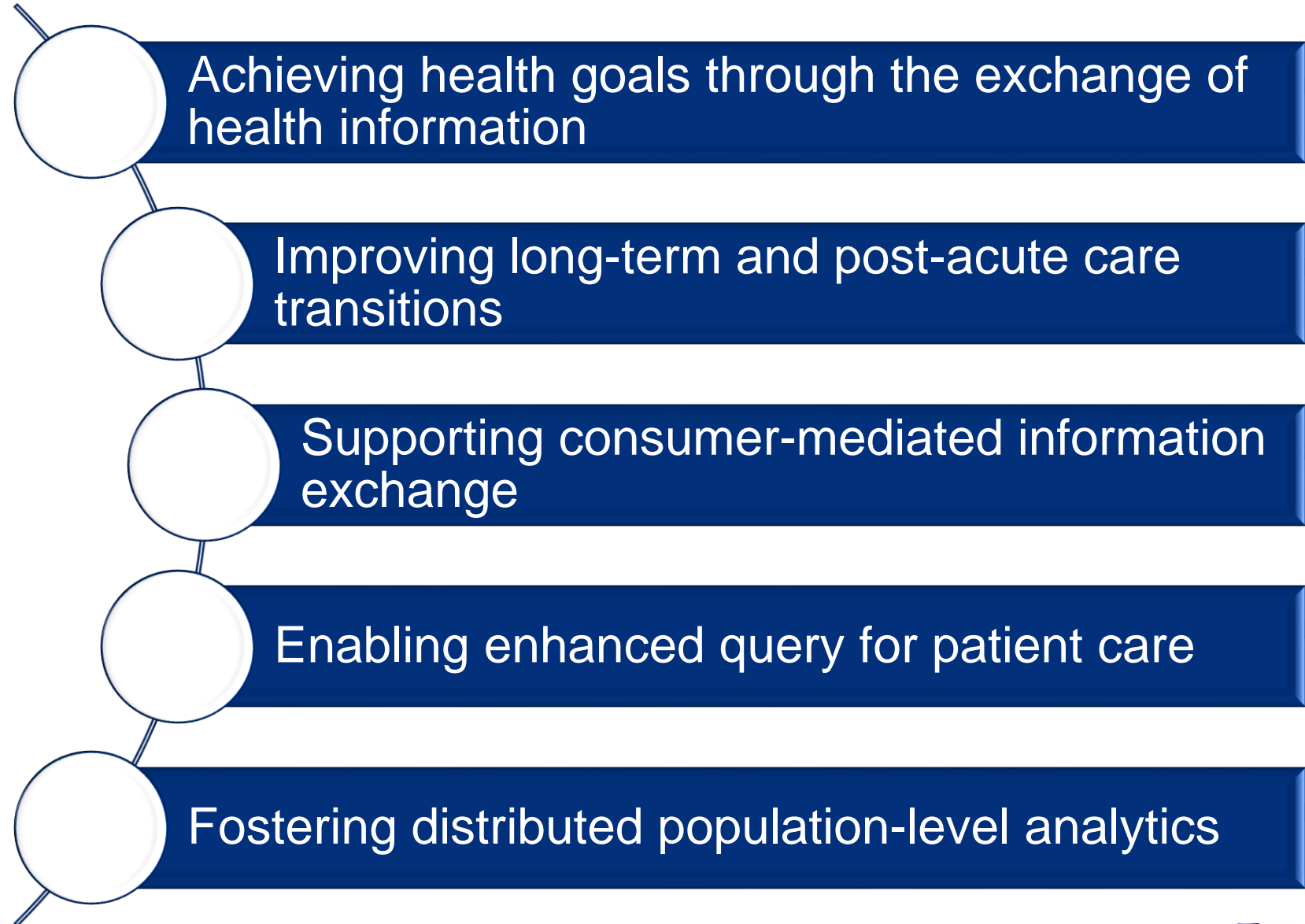
Who participates in HIE?

Hospitals
Specialists
Primary Care
Pharmacies

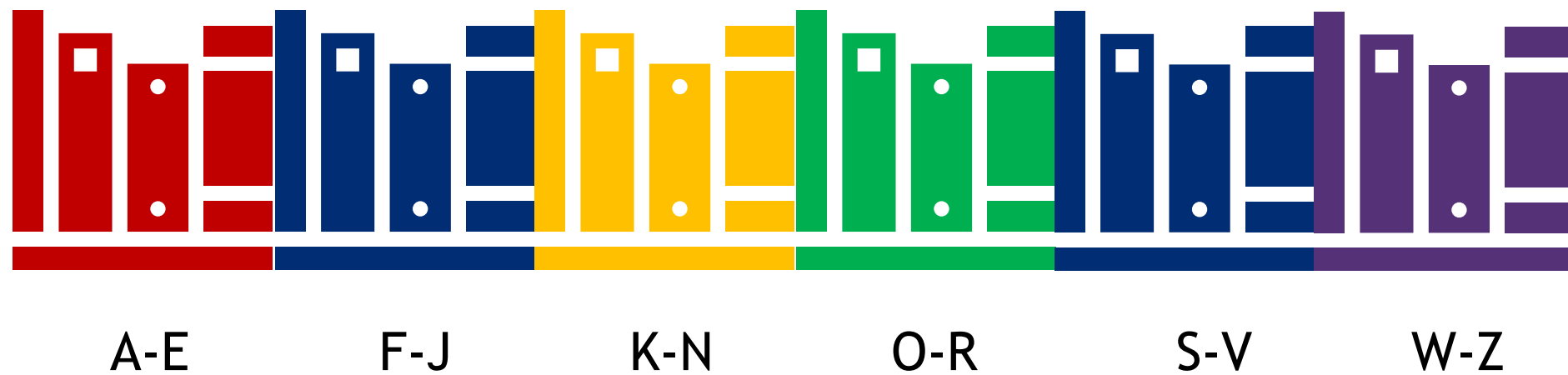


Labs
Long-Term Care
Public Health
Dentists

5 Key Areas

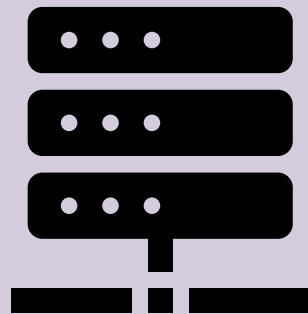


Medical Records



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Decentralized Storage



Independent
database/repository

Organization maintains
ownership

Access granted when
needed

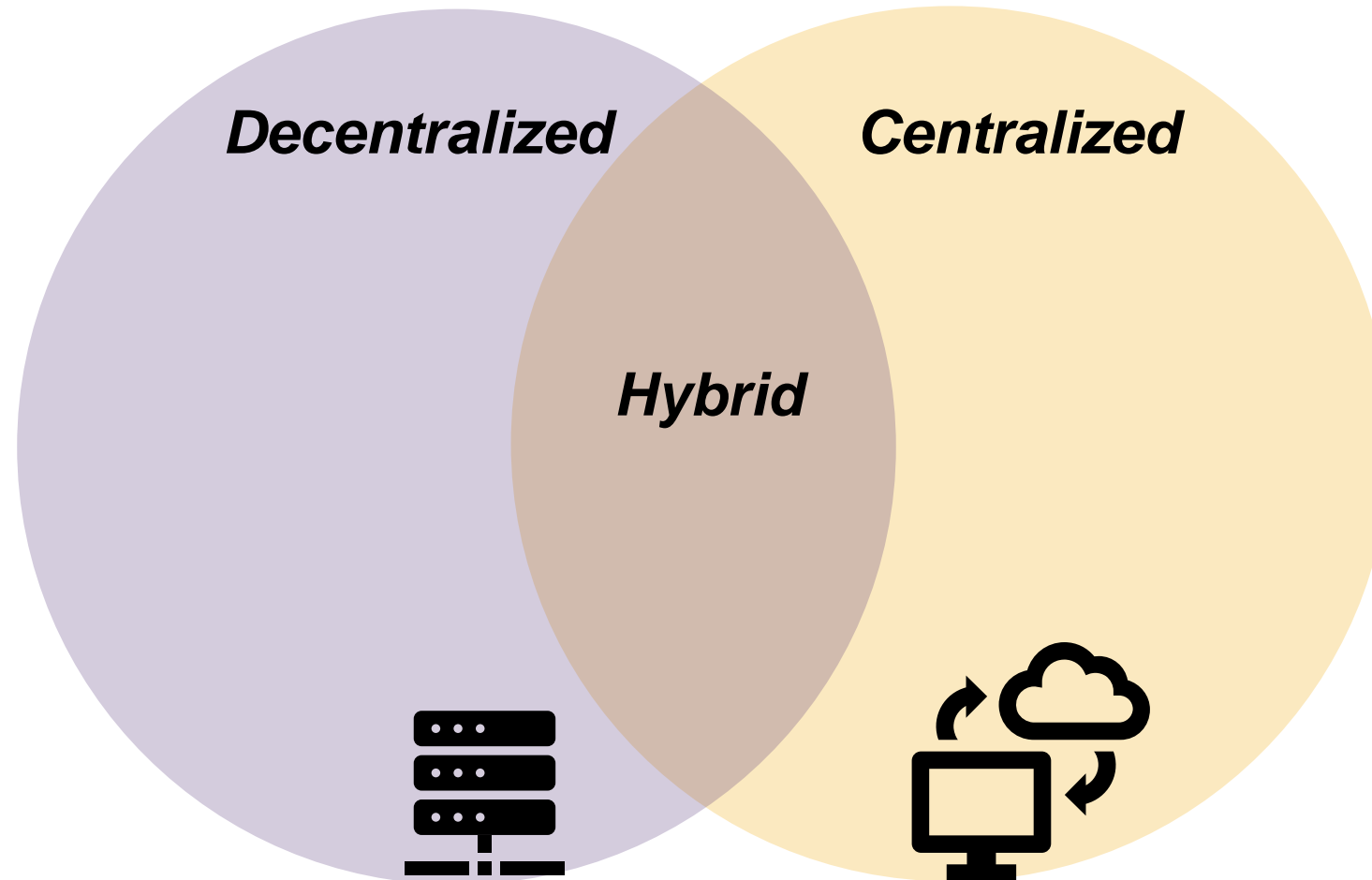
Centralized Storage

Collected from HIE
Participants

Stored in a single
repository or database

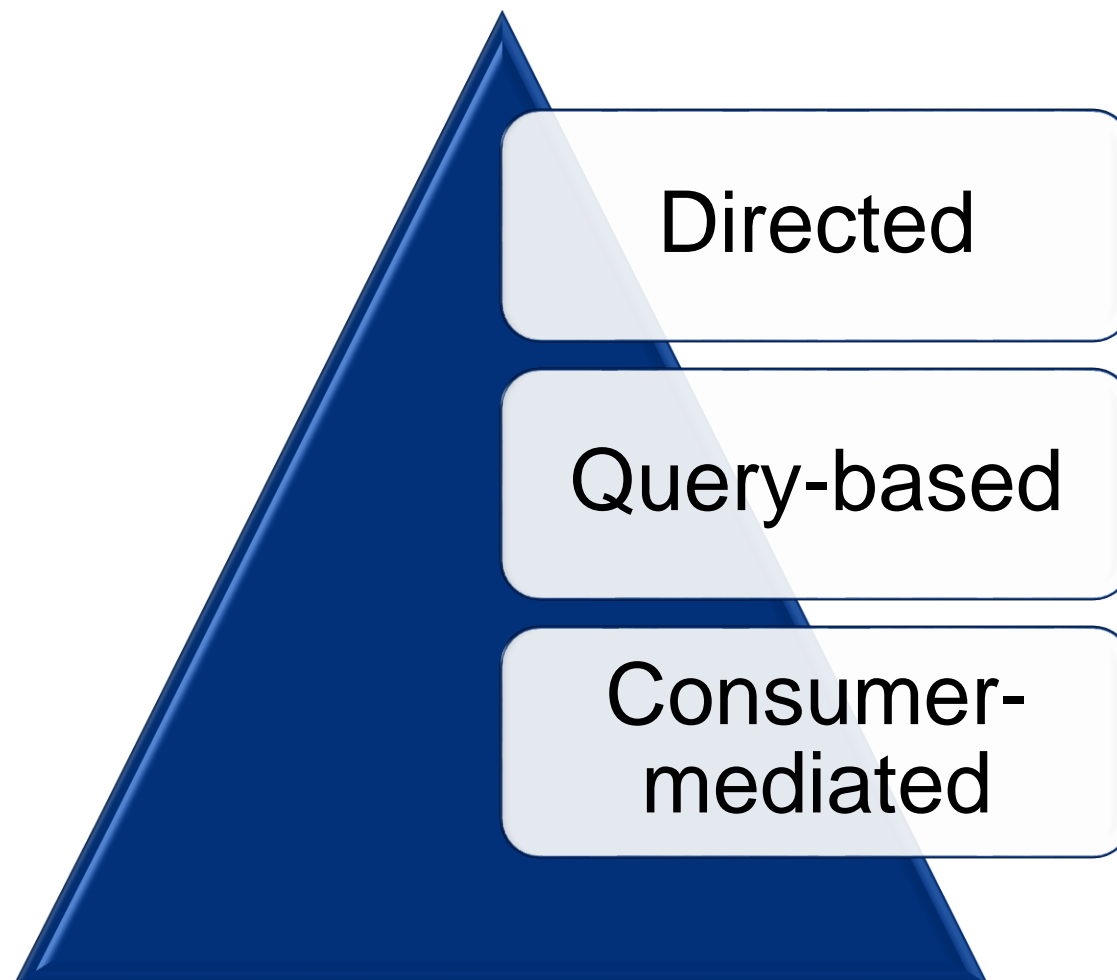


Hybrid Storage

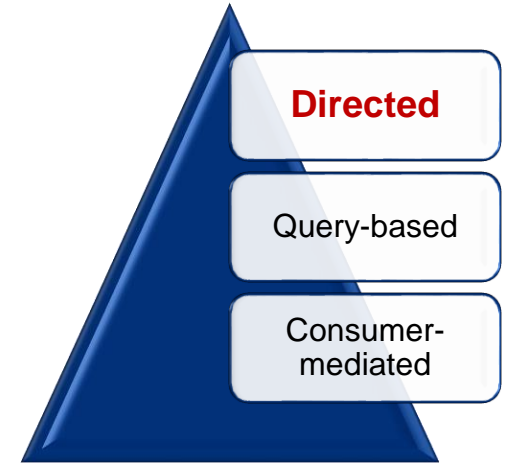
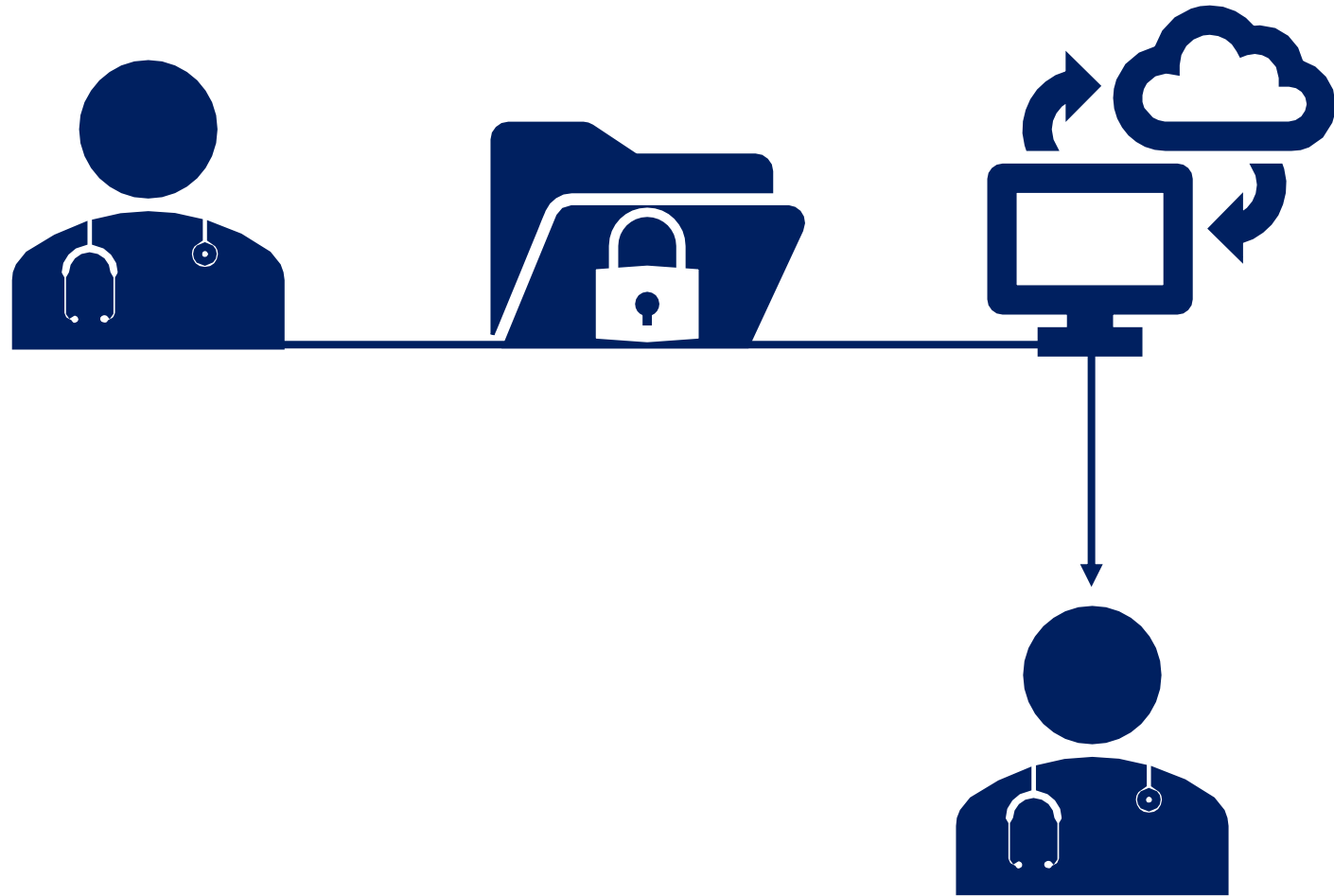


2021

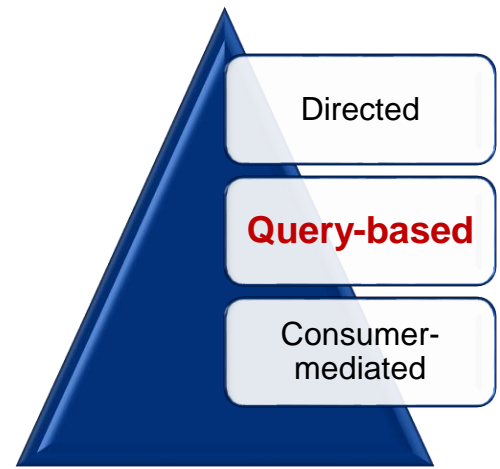
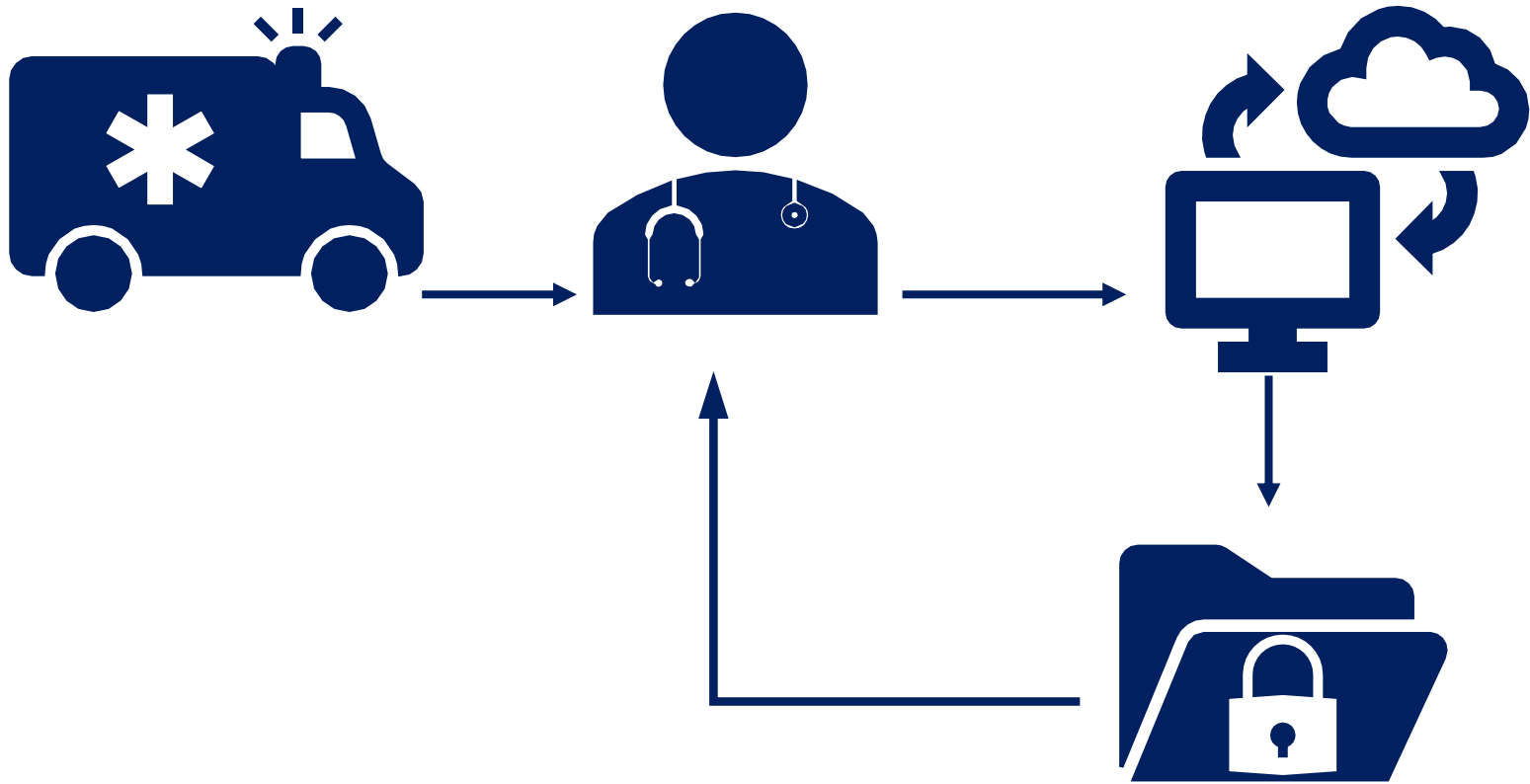
Types of Information Exchange



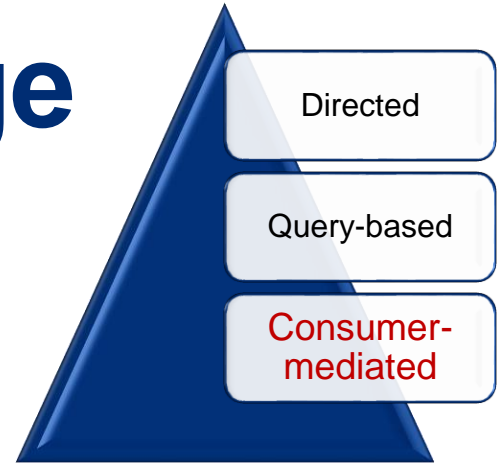
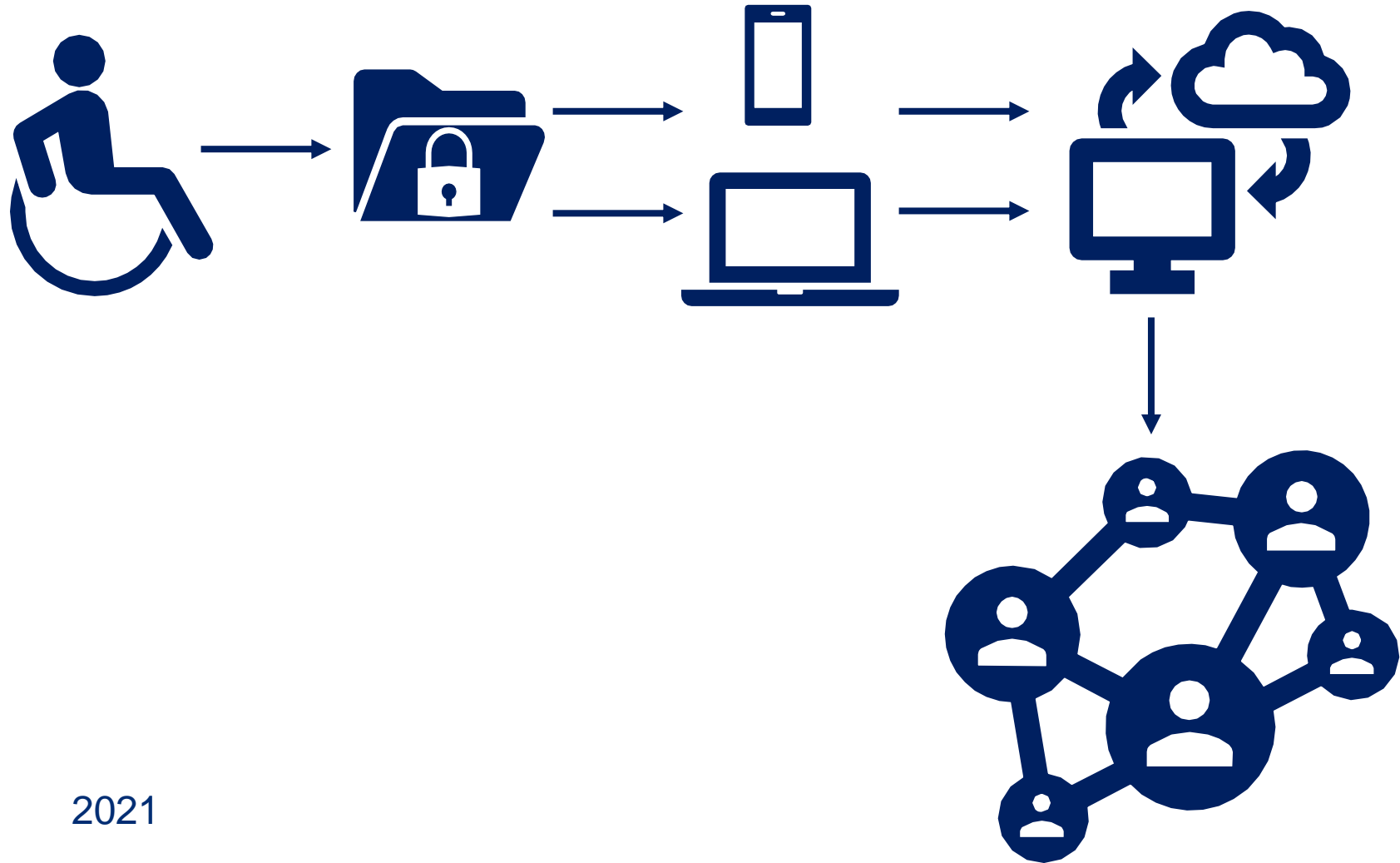
Directed Exchange



Query-based Exchange



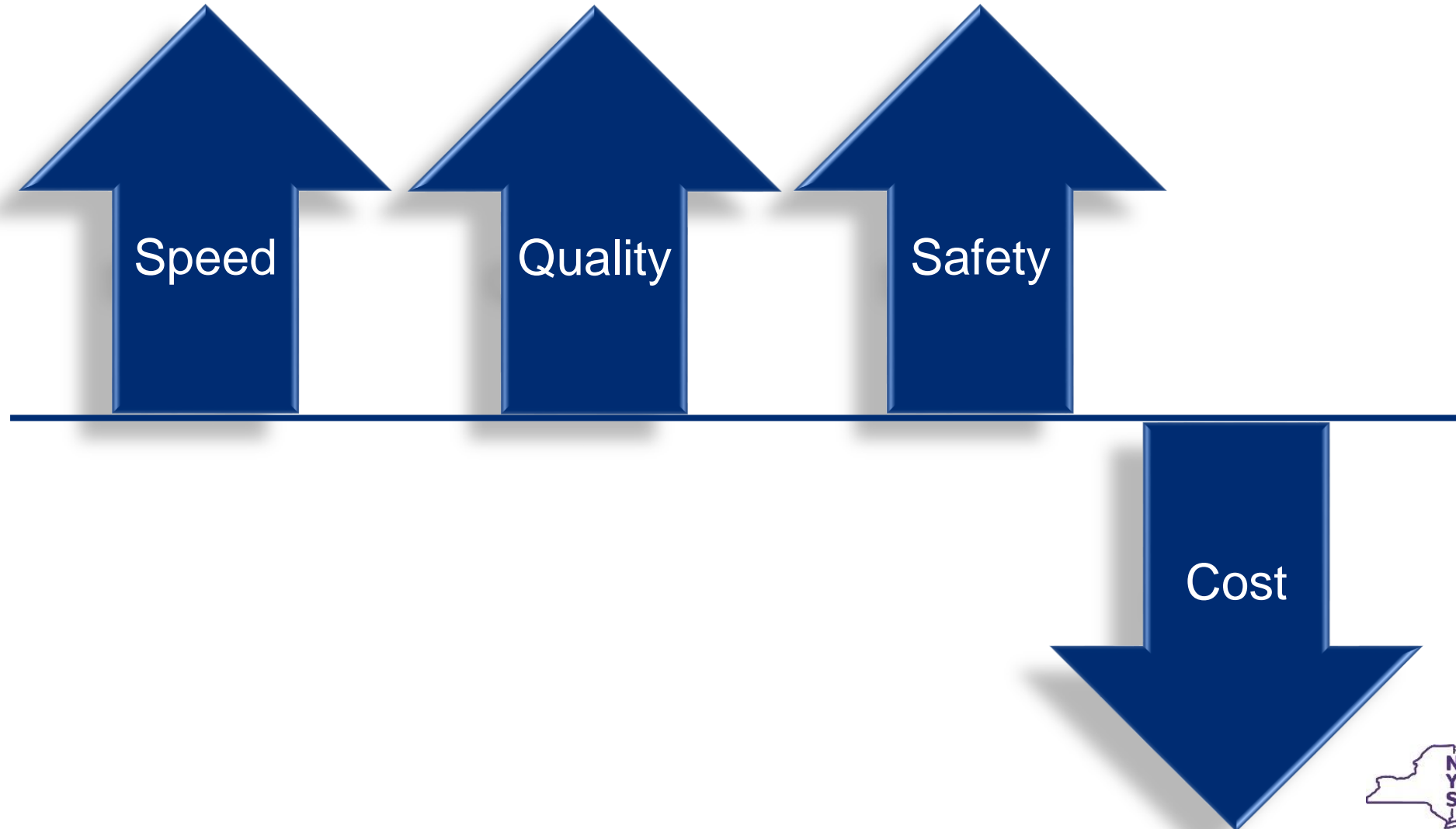
Consumer-mediated Exchange



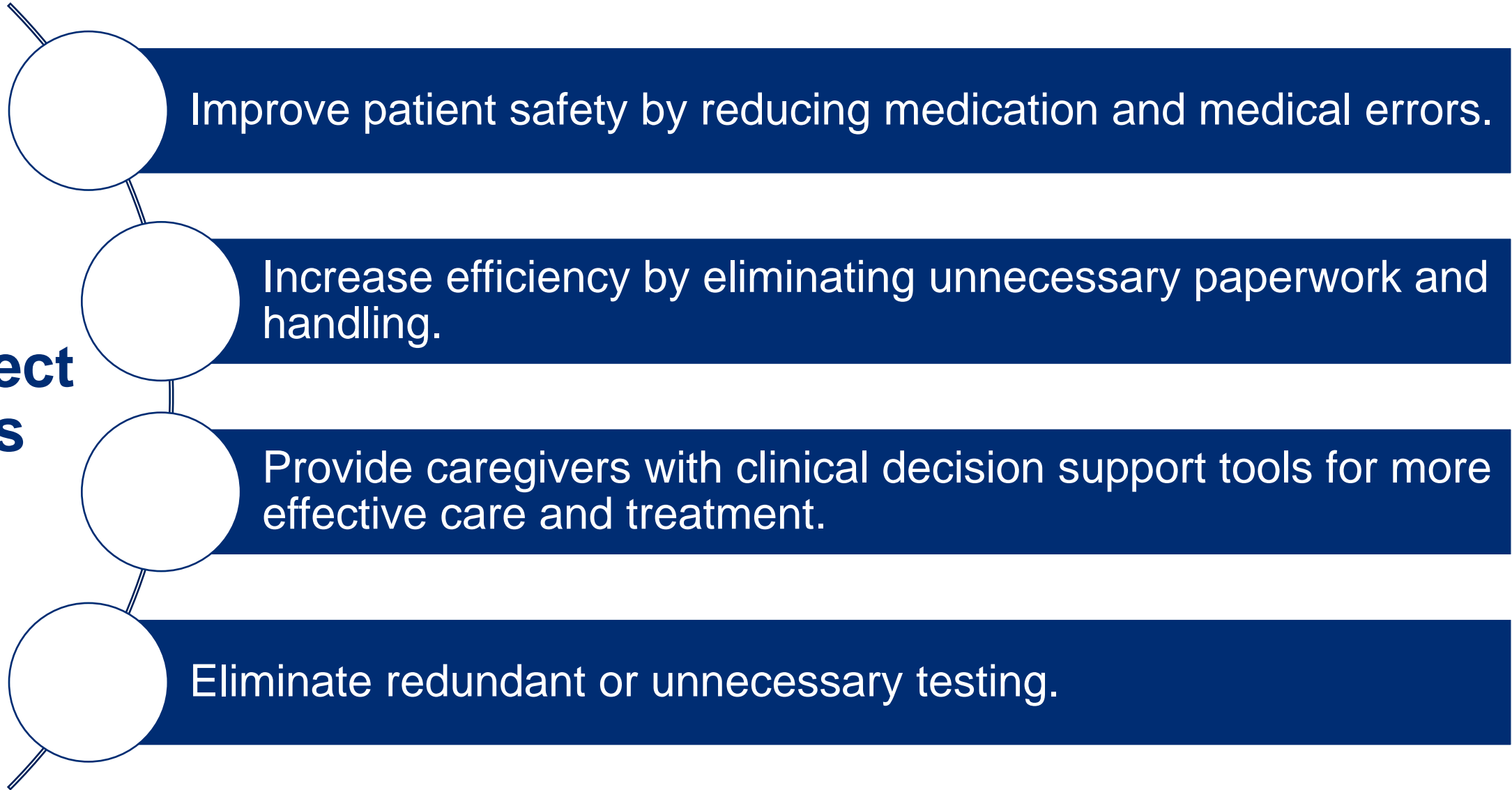
Health Information Exchange Goals, Benefits, and Challenges

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HIE Benefits Providers & Patients



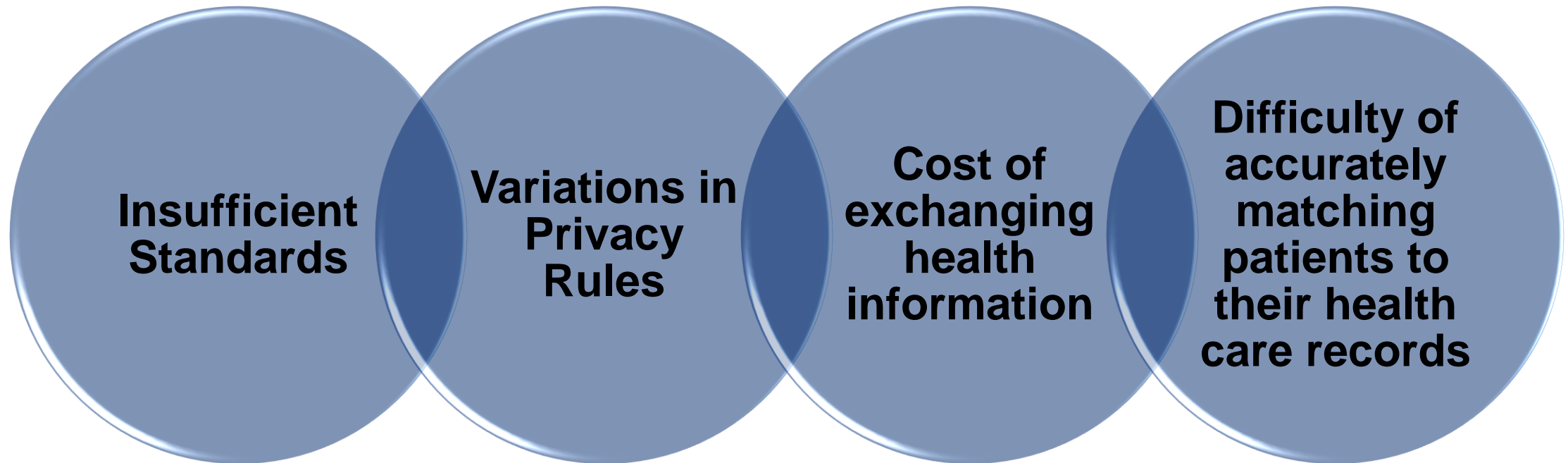
HIE Direct Benefits



HIE Direct Benefits

 Improve	 Engage	 Reduce
Improve public health reporting and monitoring.	Engage healthcare consumers regarding their own personal health information.	Reduce health related costs while improving quality and results.

HIE Challenges



SHIN-NY, QE

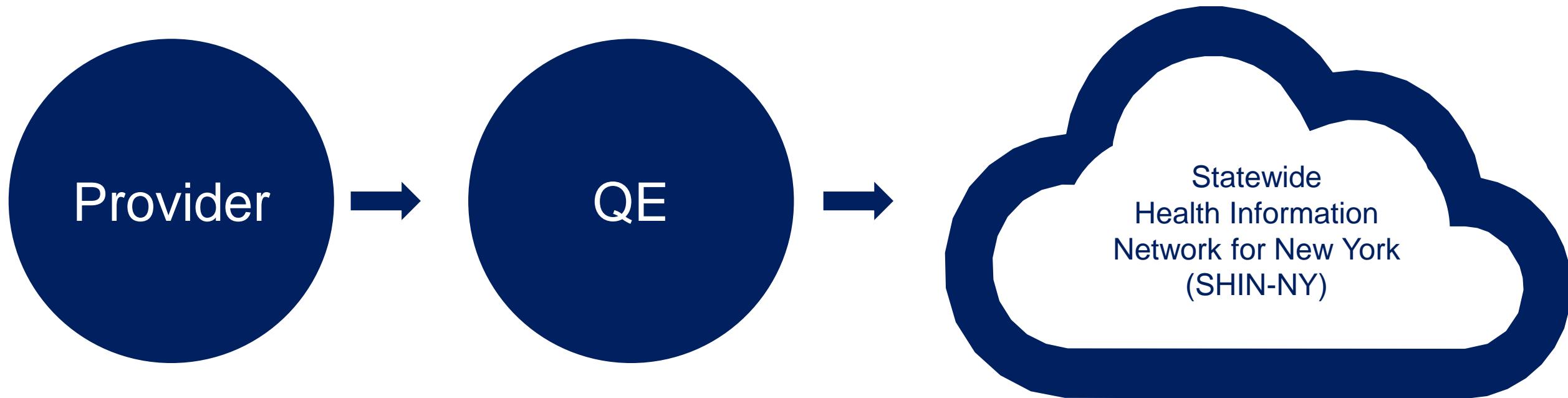
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SHIN-NY



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What is Qualified Entity (QE)?



Core Services



Statewide Patient Record
Lookup



Statewide Secure Messaging
(Direct Messaging)



Notifications (Alerts – Subscribe
and Notify)



Provider & Public Health Clinical
Viewers



Consent Management



Identity Management and Security



Public Health Reporting Integration



Lab Results Delivery

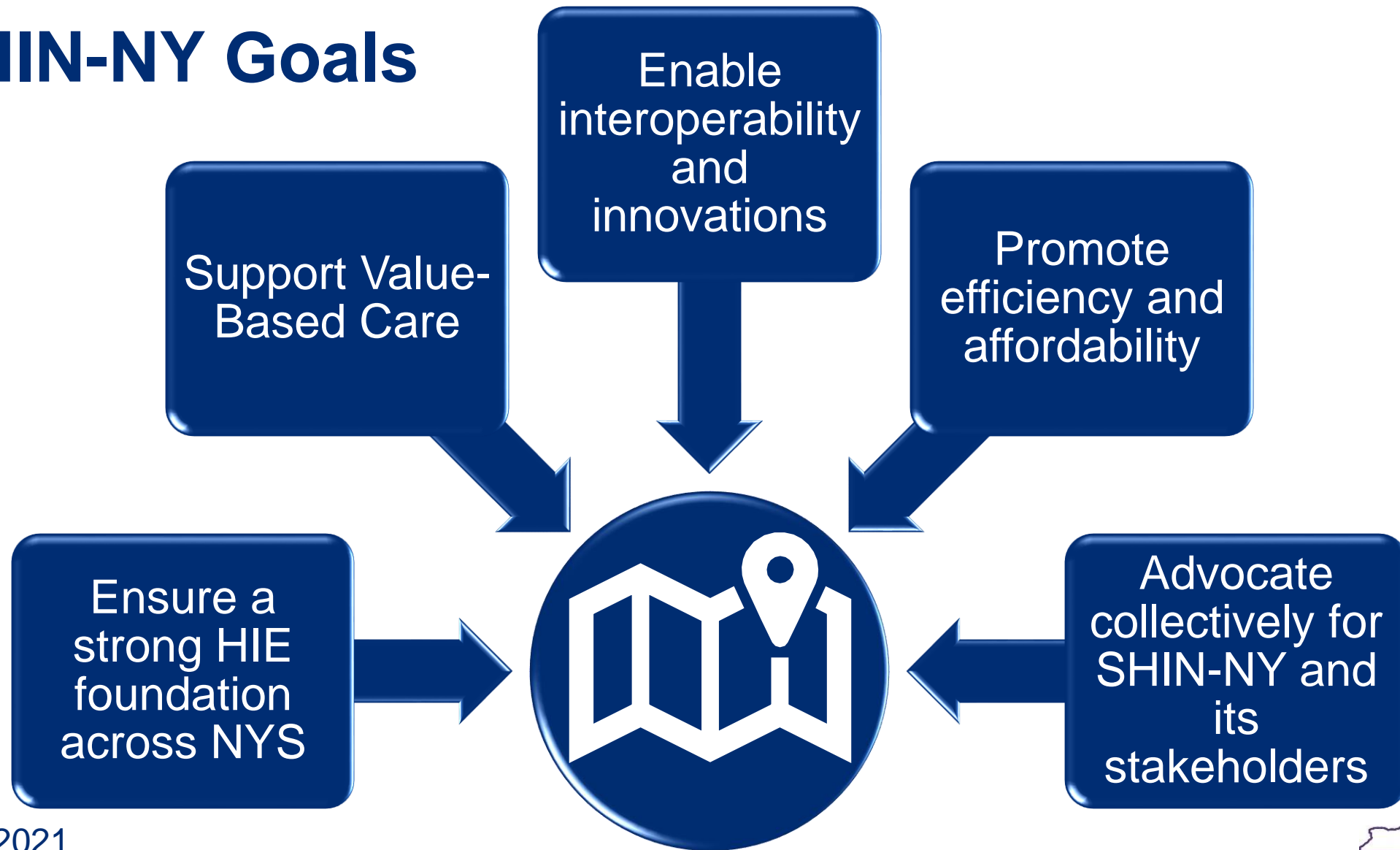


Overall Value

2021



SHIN-NY Goals



Stage 3 Objective 7: Health Information Exchange Attestation

2021

Objective 7: Measure 1

Numerator

Transitions of care/referrals with a summary of care record created using CEHRT and exchanged electronically

Denominator

Total transitions of care/referrals where the EP is the transferring or referring provider

=

Threshold
Greater than 50%

Objective 7: Measure 2

Numerator

Patient encounters where an electronic summary of care record received is incorporated by the provider into CEHRT

Threshold
Greater than 40%

Denominator

Total patient encounters the EP:

- received as transitions/referrals
- never encountered before

Objective 7: Measure 3

Numerator

Transitions/referrals with these reconciliations: medication list, medication allergy list, and current problem list

Denominator

Total transitions of care/referrals received by the EP or patients never encountered before

=

Threshold
Greater than 80%

Program Reminders & Resources

2021

Certified EHR Technology (CEHRT)

- Minimum requirement: 2015 Edition
- Visit <https://chpl.healthit.gov/> to obtain the CEHRT ID



Program Integrity



For post payment audit guidance,
contact: hitech@omig.ny.gov

or review the materials available on our
website

https://www.health.ny.gov/health_care/medicaid/redesign/ehr/audit/

Program Resources



**NY Medicaid
EHR Incentive
Program
Support Teams**

**Phone:
1-877-646-5410**

Select	Types of Questions/Information	Email
Option 1	ePACES, ETIN, MEIPASS Technical Issues, Enrollment	meipasshelp@csra.com
Option 2	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	hit@health.ny.gov
Option 3	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	MUPublicHealthHelp@health.ny.gov

Regional Extension Centers

**NYC Regional Electronic Adoption
Center for Health (NYC REACH)
(inside the 5 boroughs of NYC)**



Website:

www.nycreach.org

Email: nycreach@health.nyc.gov

Phone: 347-396-4888

**New York eHealth Collaborative
(NYeC)
(outside the 5 boroughs of NYC)**




Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-619-6400

EHR Incentive Program Survey

 **Department of Health** | Office of Health Insurance Programs

NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

Q & A

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