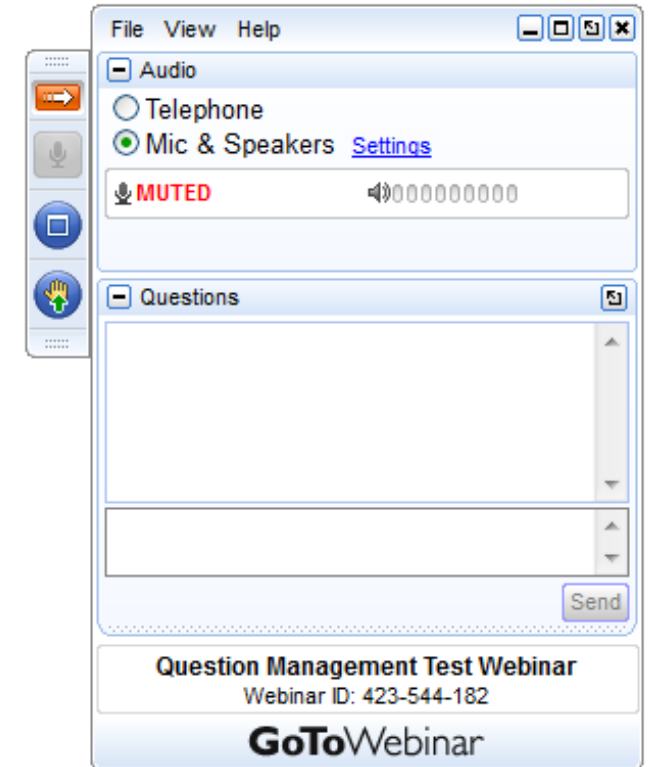


Webinar Logistics

- Your webinar host will join you momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar console.
- At the end of the presentation we will address your questions during our Q&A session.





Department
of Health

NY Medicaid EHR Incentive Program A CMS Promoting Interoperability Program

**Health Information
Exchange Overview**

Agenda

- Health Information Exchange (HIE) Defined
- Goals & Benefits of HIE
- HIE Challenges
- SHIN-NY, QEs (formerly known as RHIOs)
- Meaningful Use: Objective 7
- Q & A Session

Health Information Exchange (HIE) Defined

2019

Health Information Exchange (HIE) is...

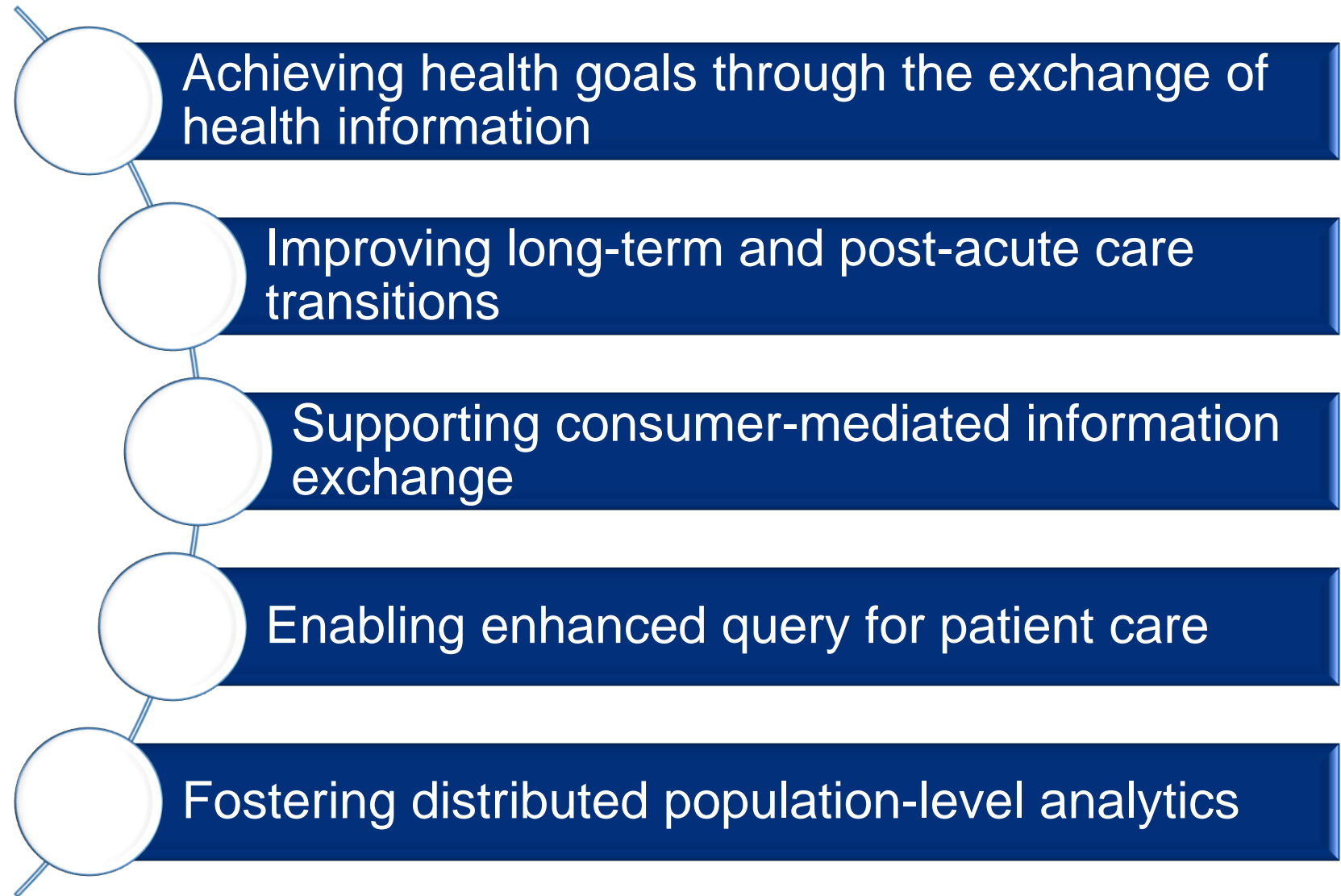
The movement of health care information electronically across organizations within a state, region, community or hospital system

OR

An organization that facilitates the information exchange



5 Key Areas



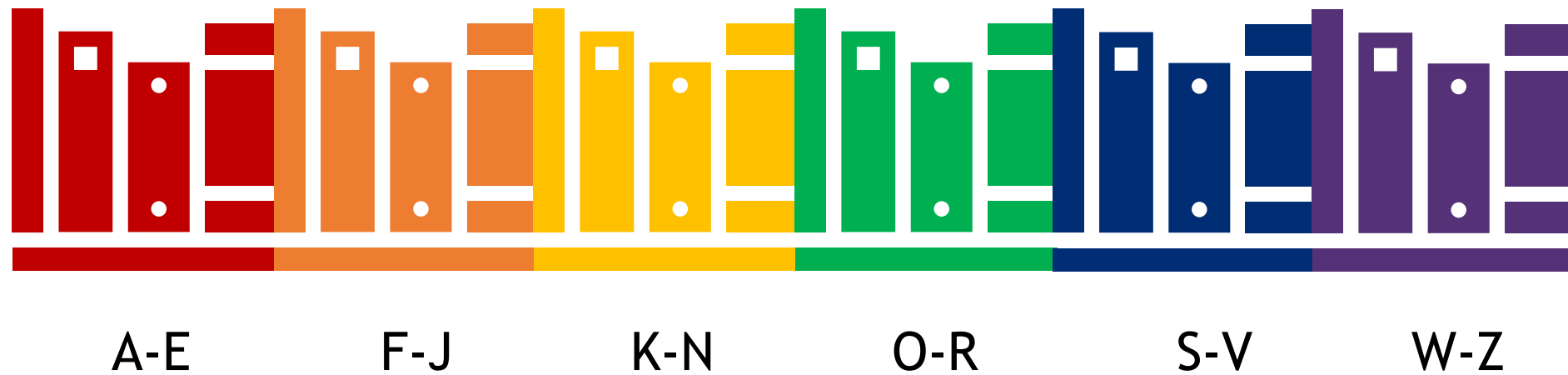
Who participates in HIE?

Hospitals
Specialists
Primary Care
Pharmacies



Labs
Long-Term Care
Public Health
Dentists

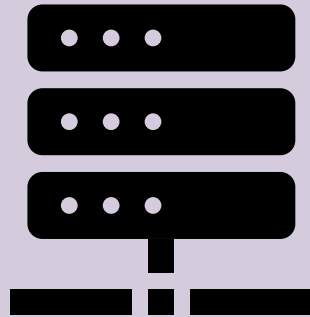
Medical Records



2019

Where are HIE records stored?

Decentralized



Independent
database/repository

Organization maintains
ownership

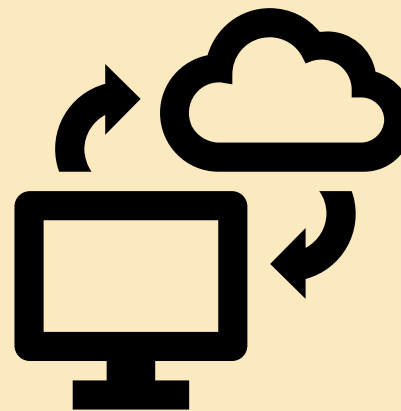
Access granted when
needed

Where are HIE records stored?

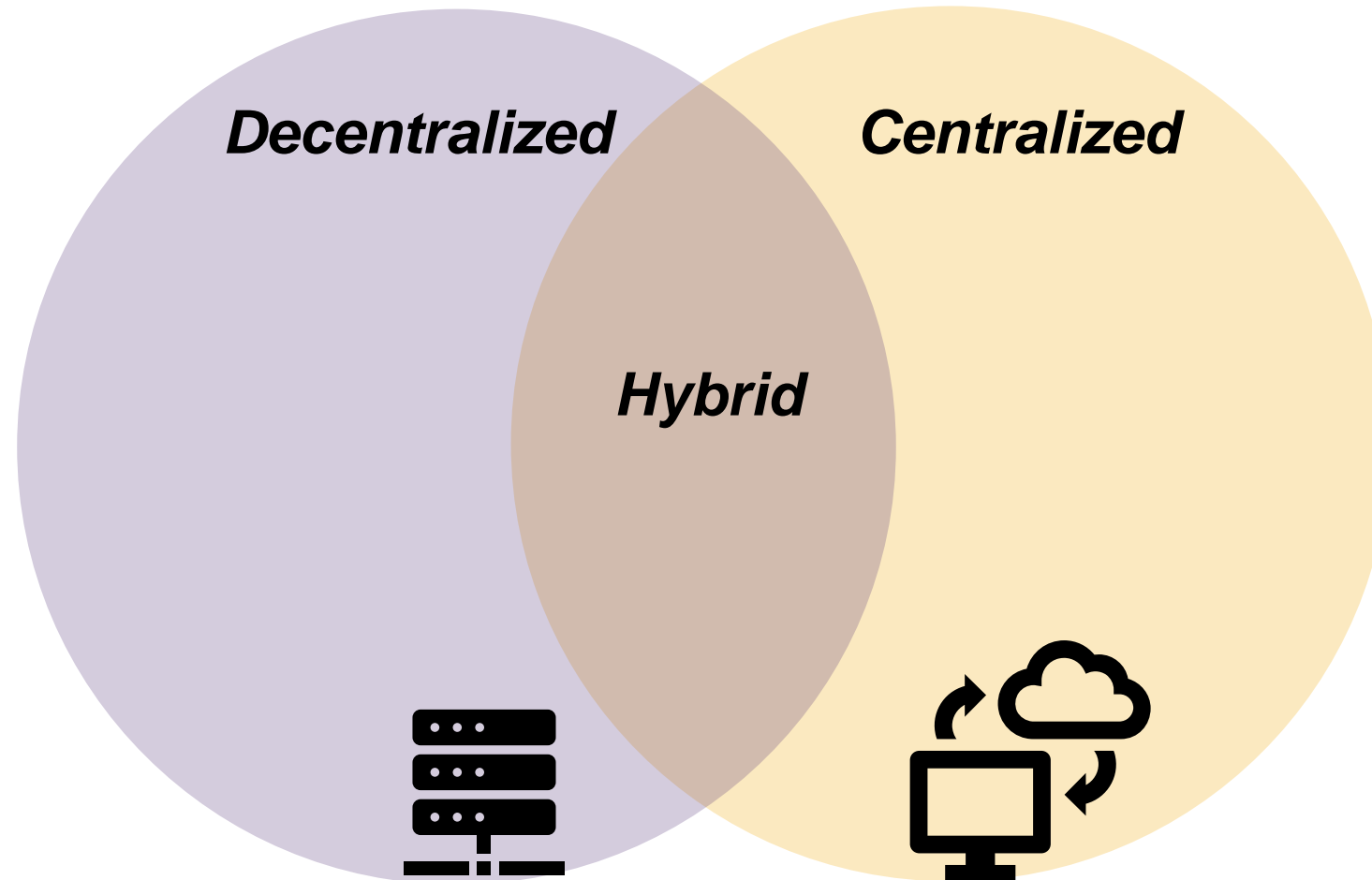
Collected from HIE
Participants

Stored in a single
repository or database

Centralized

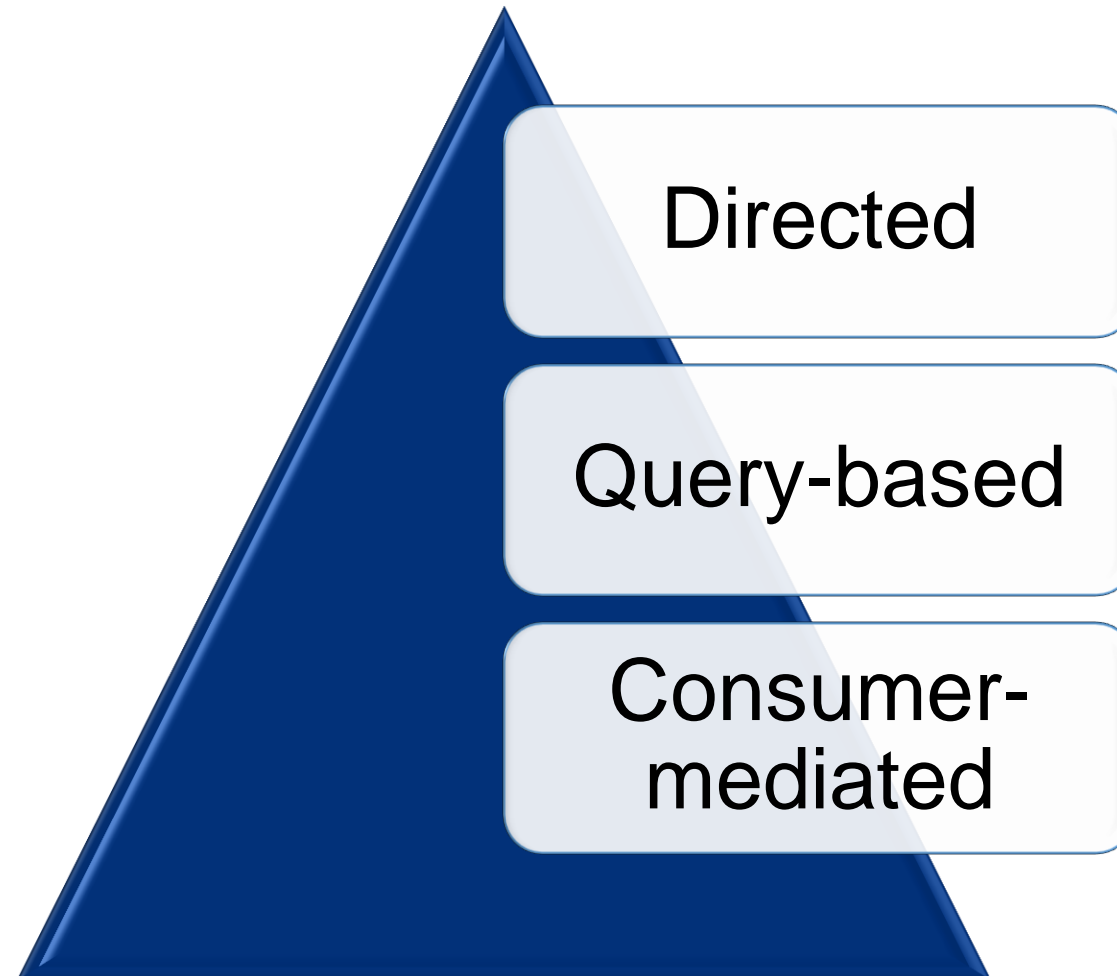


Where are HIE records stored?

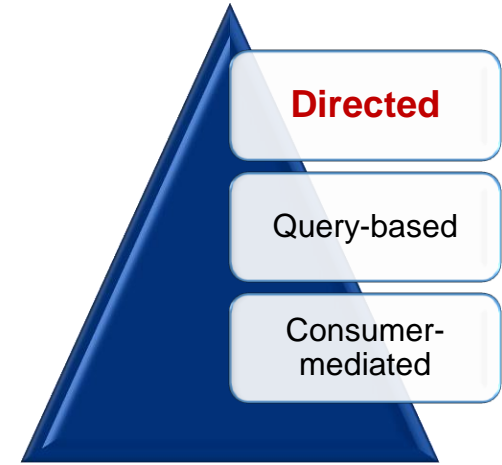
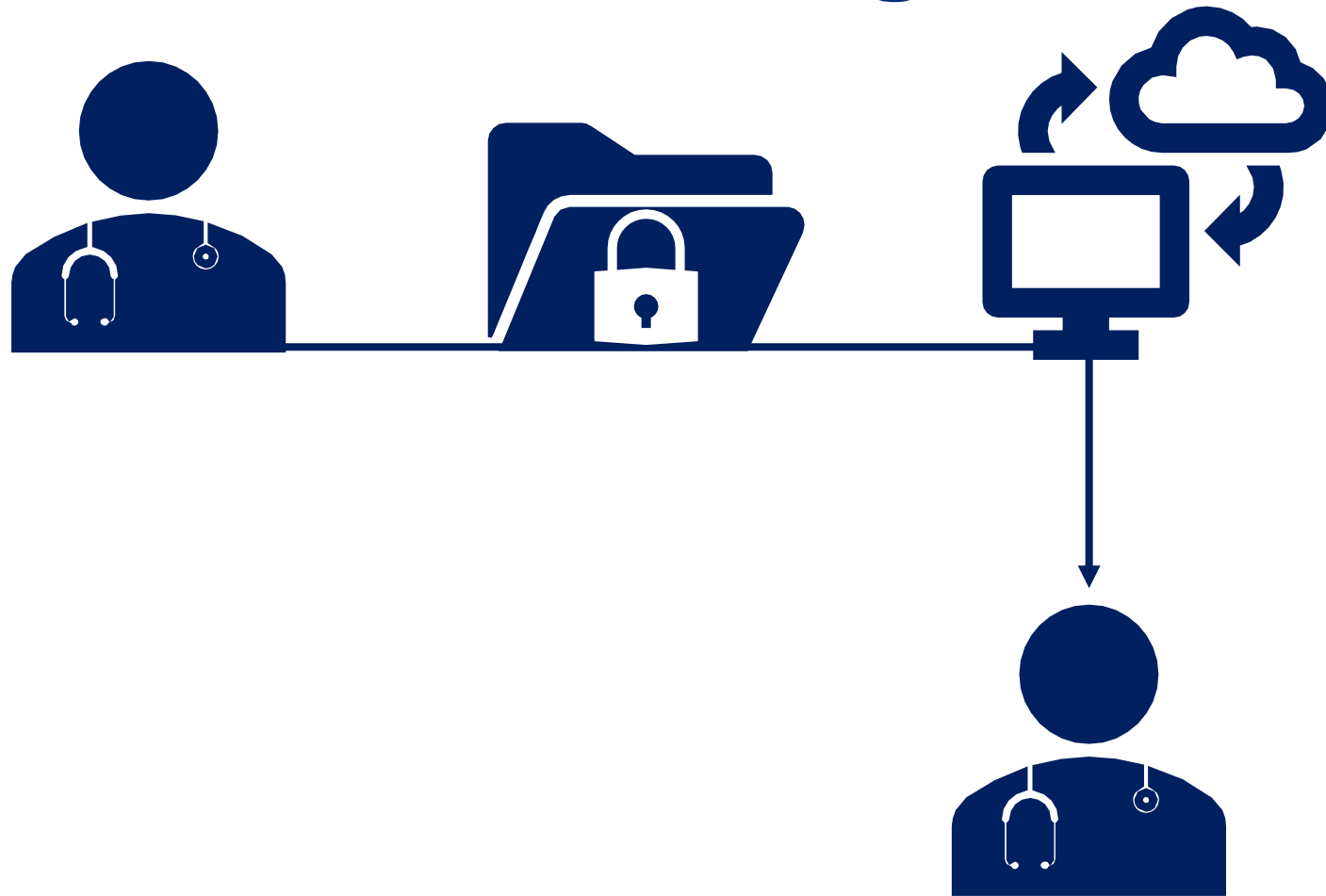


2019

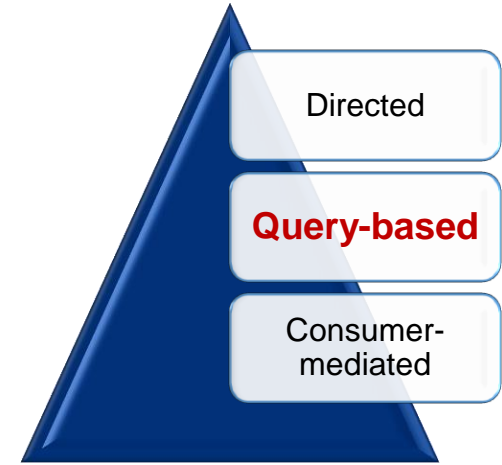
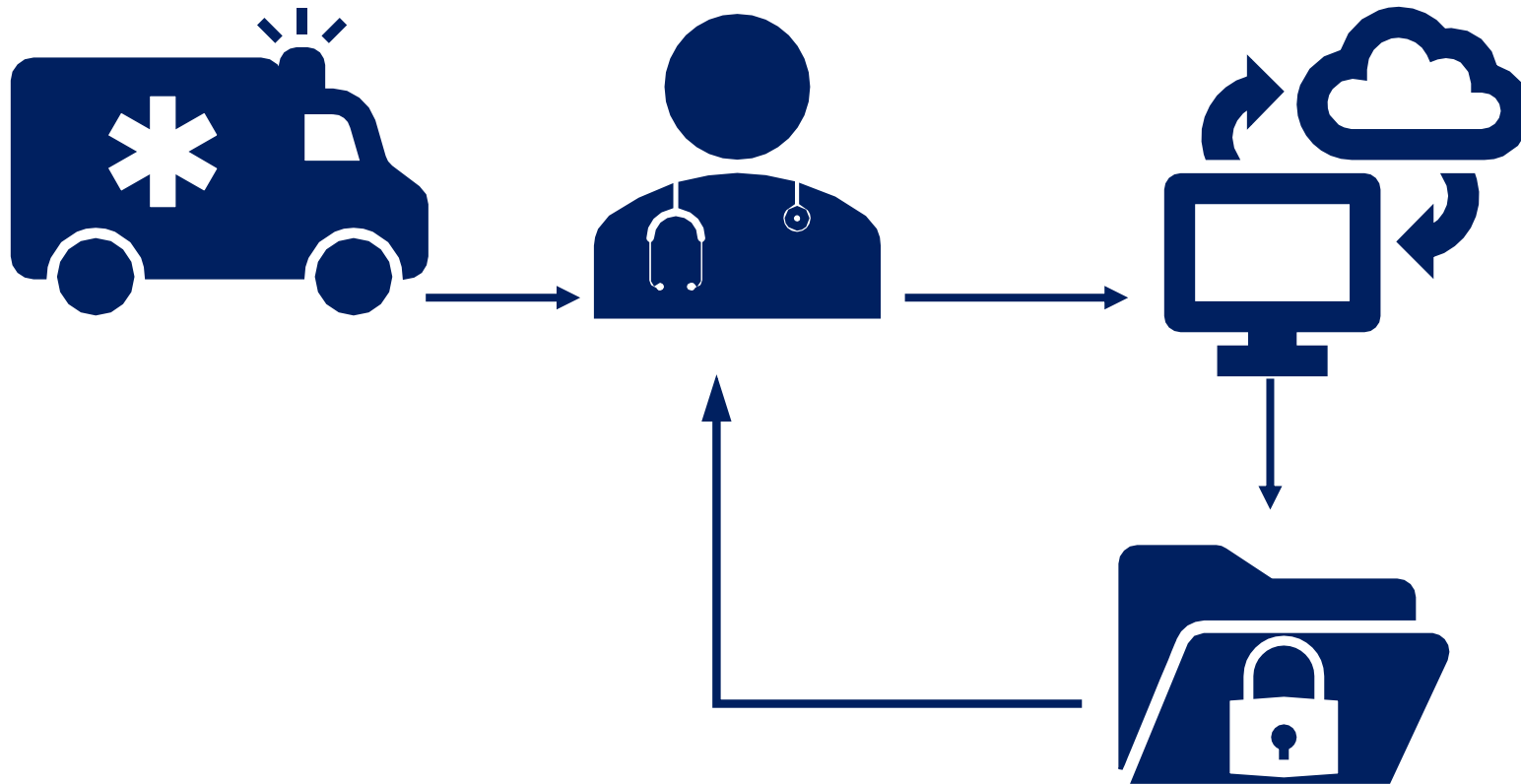
Types of Information Exchange



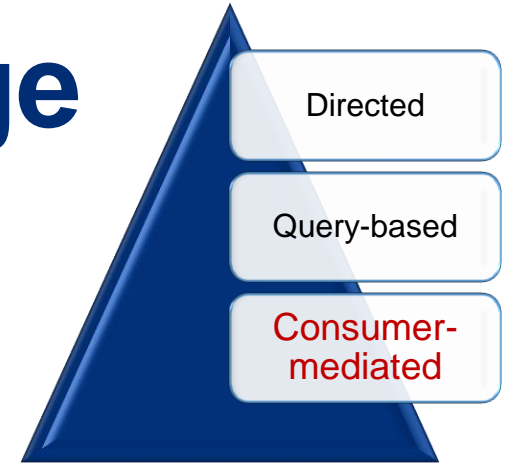
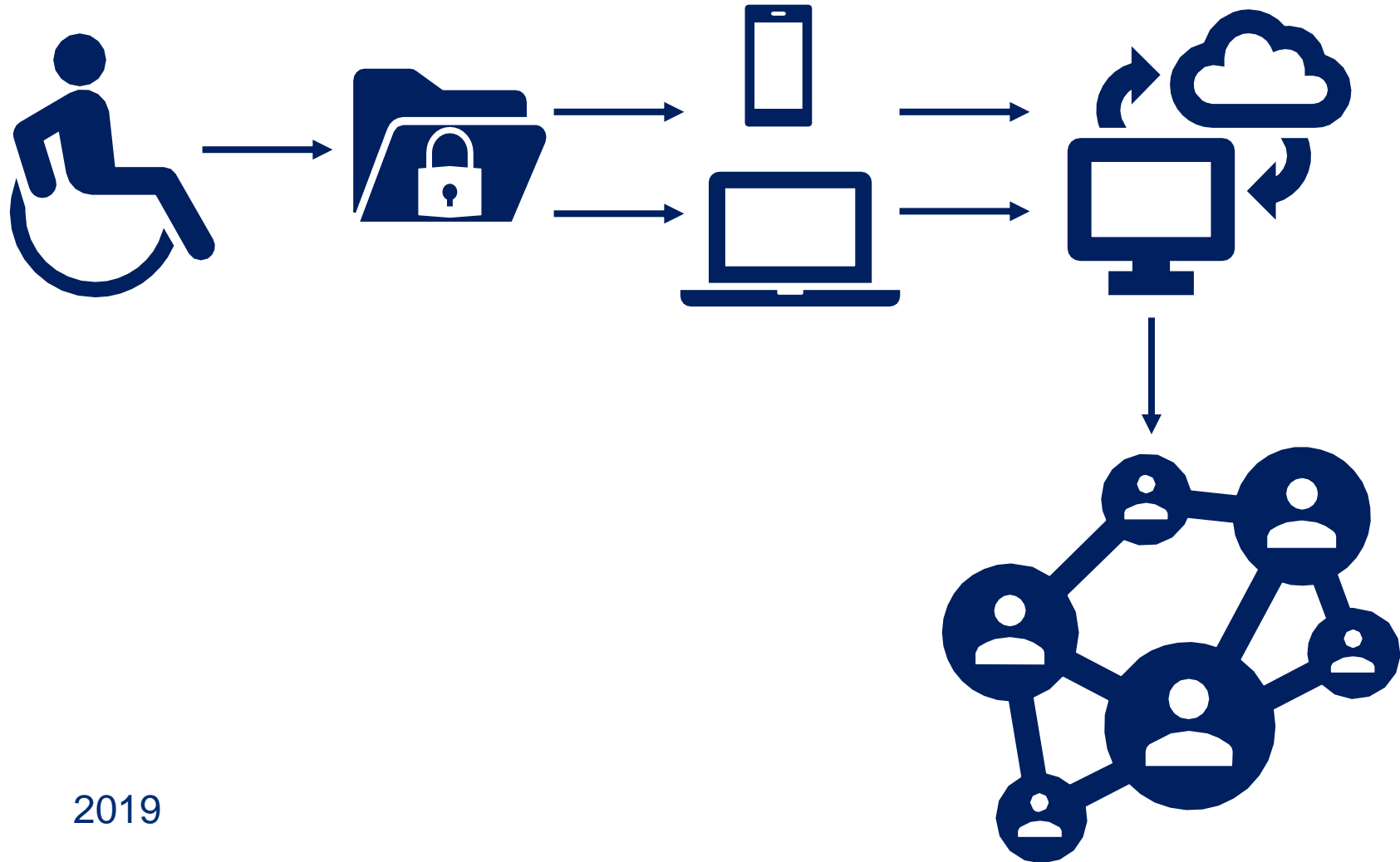
Directed Exchange



Query-based Exchange



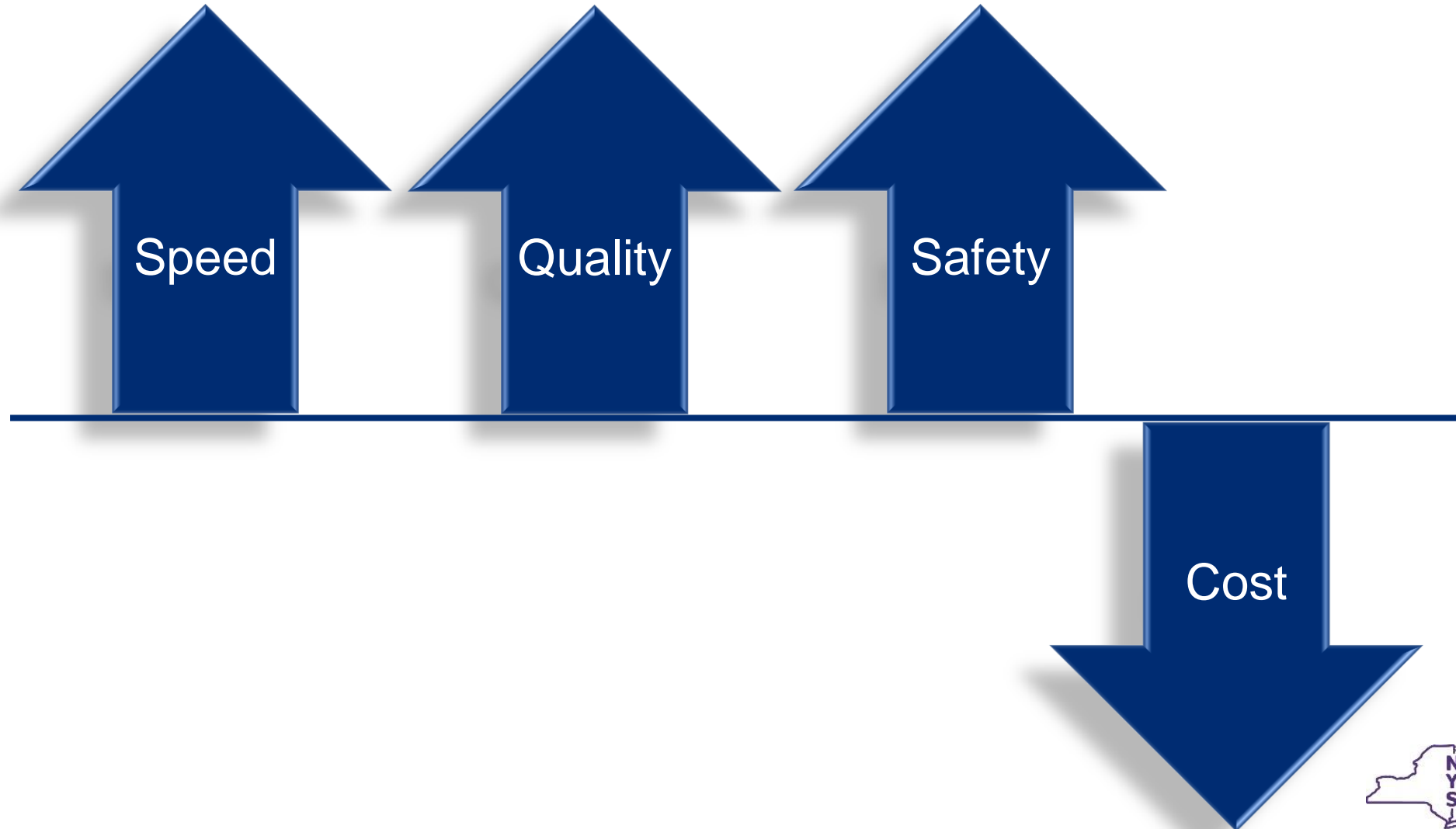
Consumer-mediated Exchange



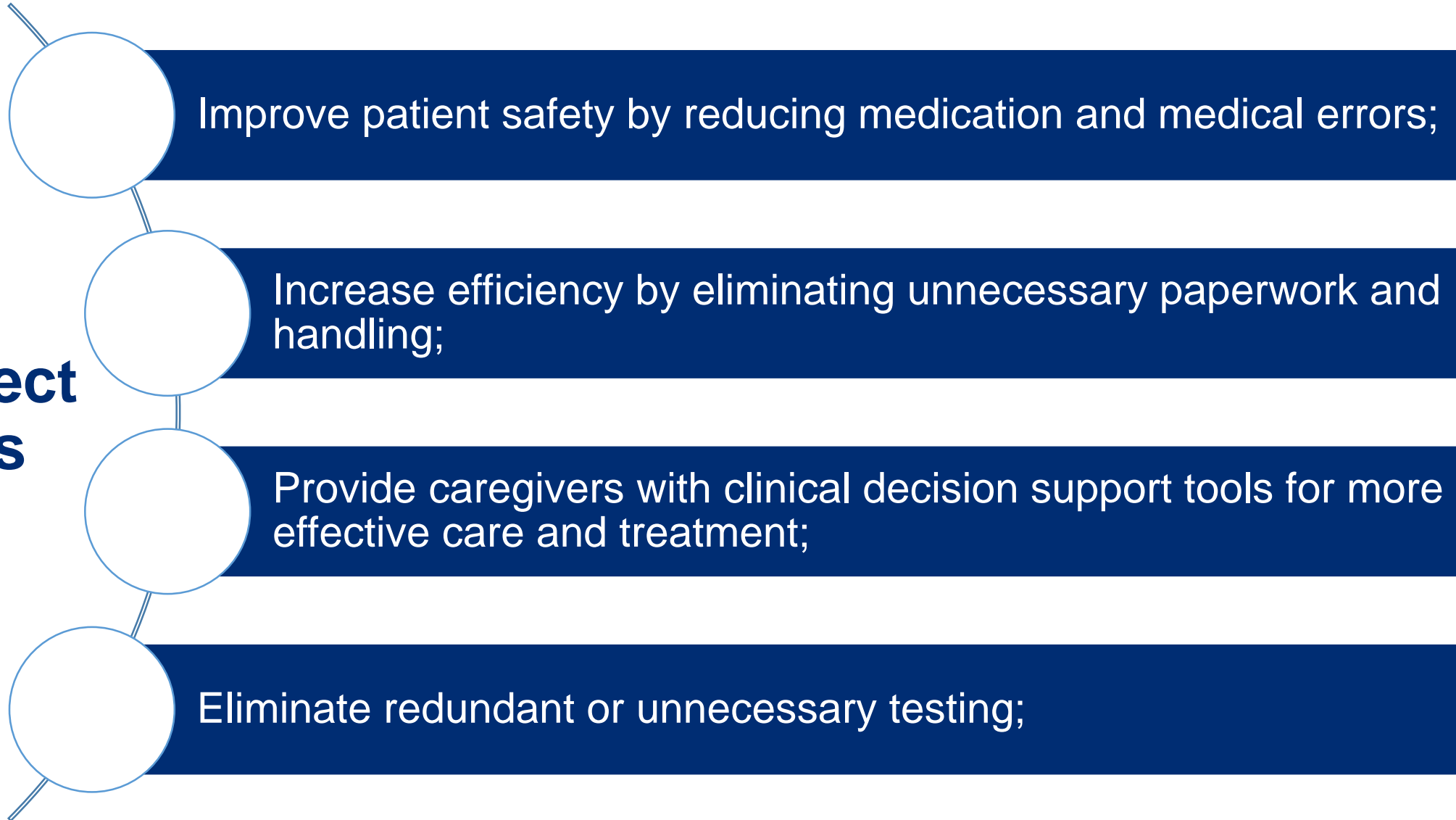
Health Information Exchange Goals, Benefits, and Challenges

2019

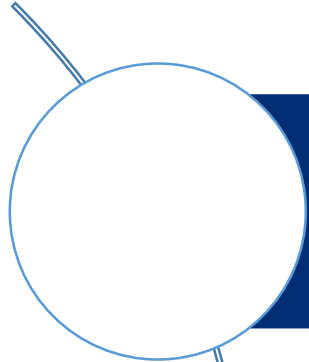
HIE Benefits Providers & Patients



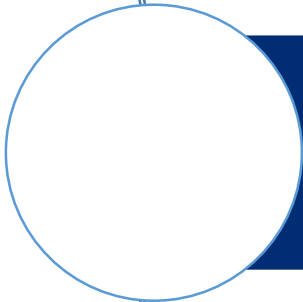
HIE Direct Benefits



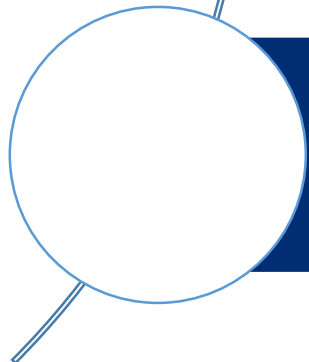
HIE Direct Benefits



Improve public health reporting and monitoring;

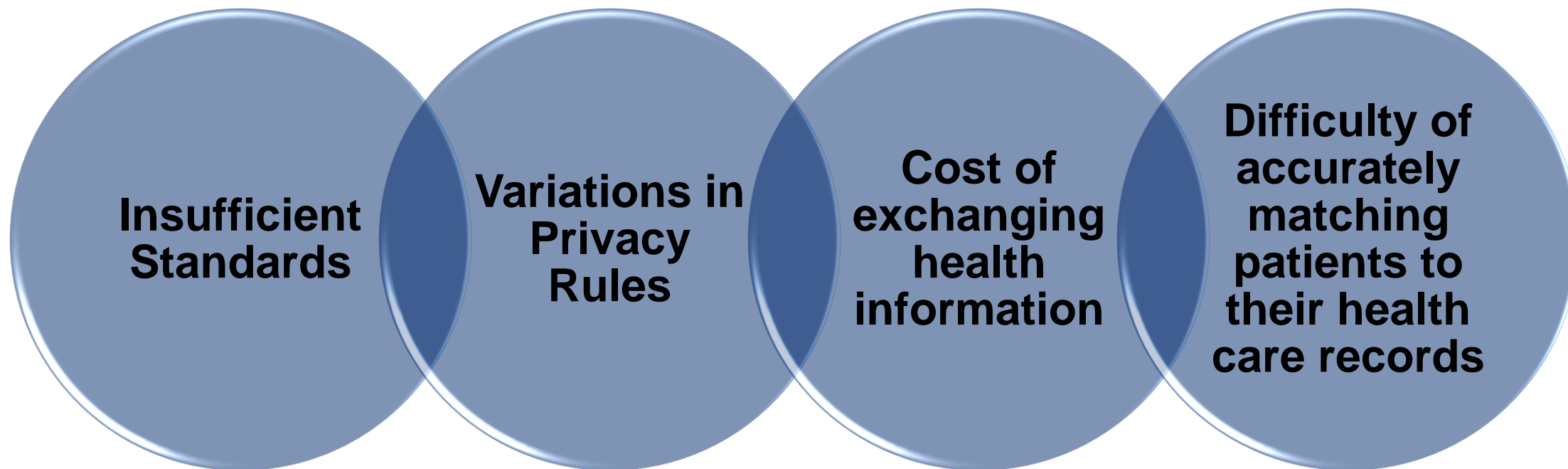


Engage healthcare consumers regarding their own personal health information;



Improve healthcare quality and outcomes and reduce health related costs.

HIE Challenges



SHIN-NY, Qualified Entities (QEs), and RHIOs

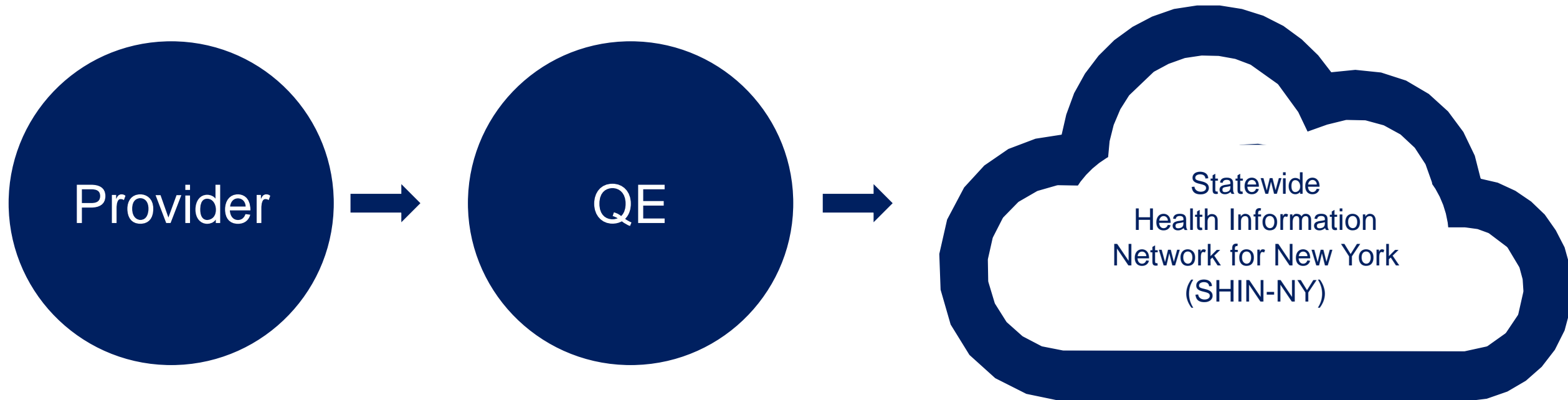
2019

SHIN-NY



2019

What is Qualified Entity (QE)?



-  Statewide Patient Record Lookup
-  Statewide Secure Messaging (Direct Messaging)
-  Notifications (Alerts – Subscribe and Notify)
-  Provider & Public Health Clinical Viewers
-  Consent Management
-  Identity Management and Security
-  Public Health Reporting Integration
-  Lab Results Delivery



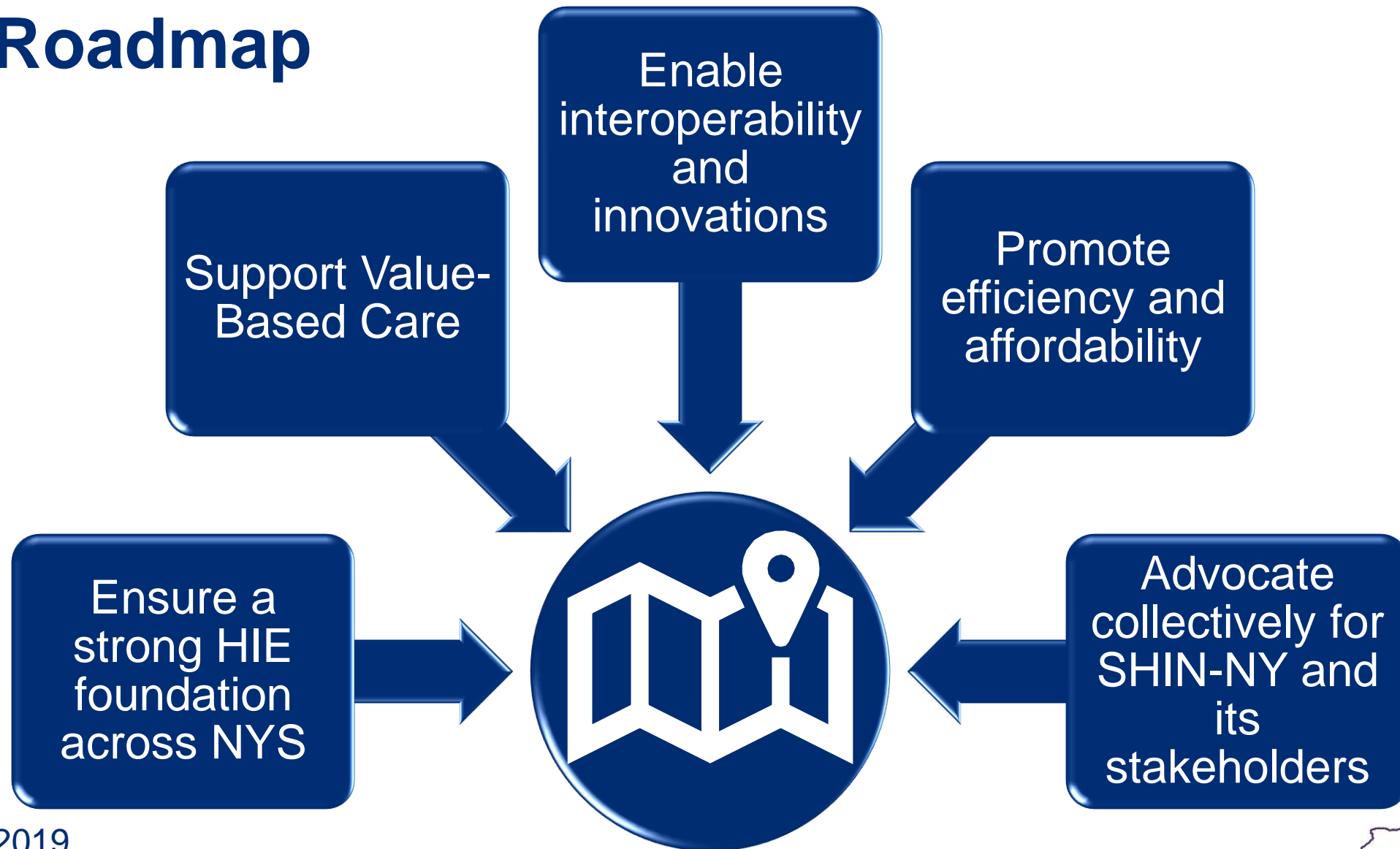
Core Services

Overall Value



2019

Roadmap



2019

Stage 3 Objective 7: Health Information Exchange Attestation

2019

Attestation Requirements Measure 1

Numerator

Transitions of care/referrals with a summary of care record created using CEHRT and exchanged electronically

Threshold

Greater than 50%

Denominator

Total transitions of care/referrals where the EP is the transferring or referring provider

Attestation Requirements Measure 2

Numerator

Patient encounters where an electronic summary of care record received is incorporated by the provider into CEHRT

Threshold
Greater than 40%

Denominator

Total patient encounters the EP:

- received as transitions/referrals
- never encountered before

Attestation Requirements Measure 3

Numerator

Transitions/referrals with these reconciliations: medication list, medication allergy list, and current problem list

Threshold

Greater than 80%

Denominator

Total transitions of care/referrals received by the EP or patients never encountered before

Program Reminders and Resources

2019

**NY Medicaid
EHR Incentive
Program
Support Teams**

**Phone:
1-877-646-5410**

Select	Types of Questions/Information	Email
Option 1	ePaces, ETIN, MEIPASS Technical Issues, Enrollment	meipasshelp@csra.com
Option 2	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	hit@health.ny.gov
Option 3	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	MUPublicHealthHelp@health.ny.gov

Regional Extension Centers

**NYC Regional Electronic Adoption
Center for Health (NYC REACH)**
(inside the 5 boroughs of NYC)



Website:

www.nycreach.org

Email: pcip@health.nyc.gov

Phone: 347-396-4888

**New York eHealth Collaborative
(NYeC)**
(outside the 5 boroughs of NYC)




Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-619-6400

EHR Incentive Program Survey



NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

Q & A