Value-Based Payment Patient Confidentiality: Issues and Considerations

Technical and Data Sharing Issues

Agenda

Today's agenda includes the following:

Agenda Item	Time
Welcome & Introductions	9:00
Workgroup Role & Charge	9:30
Introduction to Value Based Payment	10:00
Introduction to Technical & Data Sharing Issues Related to Patient Confidentiality	10:30
Conclusions	12:00



Welcome & Introductions

Workgroup Background

Brief Background & Context

The Regulatory Impact Subcommittee

The Regulatory Impact Subcommittee recommended the development of additional stakeholder engagement efforts to continue the dialogue about particular topics. During the five meetings listed below, support and analysis of two workgroups will be focused on these topics, respectively:

(1) **Program Integrity** and (2) **Patient Confidentiality (NYS)**.

Meeting Number	Topics Discussed	Topic of Additional Work Group, if Necessary?
	1. Provider Risk Sharing	
1	2. Default Risk Reserves	
	3. Insurance Law	
	Medicaid Managed Care Model Contract Changed	
2	2. Network Adequacy	
	3. DOH/DFS Contract Review and Approval Process	
	1. Anti-Kickback (Fee-Splitting)	
3	2. Self- Referral (Stark Law)	
	3. Prompt Payment Regulations	
	1. Fraud, Waste & Abuse (Program Integrity)	Program Integrity
4	2. Civil Monetary Penalty	
	3. HIPAA/ Patient Confidentiality (NYS)	Patient Confidentiality (NYS)
	1. De-Regulation and Administration Reduction	
5	2. Dispute Resolution	



Workgroup Role & Charge

How are workgroups relevant to Value Based Payments (VBP)?

- VBP workgroups will play a crucial role in defining VBP implementation details.
- The Patient Confidentiality workgroup is comprised of stakeholders who have direct interest in, or knowledge of, patient confidentiality, especially as it relates to VBP.
- Each workgroup is led by co-chairs who manage the workgroup's progress toward the development of a final Workgroup Recommendation Report.



Patient Confidentiality Workgroup Issues

The following two policy questions will be considered through the Patient Confidentiality Workgroup:

- Policy Question 1: What does the technical data flow look like for the purposes of VBP? What are the gaps in patient data consent agreements within this technical data flow?
- <u>Policy Question 2</u>: What legal agreements (e.g. consent agreements), laws or regulations need to be created or modified to allow for effective data sharing for the purposes of VBP (e.g. Care Management, CBOs, Vital Statistics)?

VBP Patient Confidentiality Workgroup Agenda

Meeting 1 Focus	Meeting 1 Agenda		
Technical & Data Sharing	 VBP Background 		
Issues	 Policy Question 1 		
	 Discussion 		
	Draft Consensus Recommendation(s)		
Meeting 2 Focus	Meeting 2 Agenda		
Consent Agreements, Legal &	Policy Question 2		
Regulatory Issues	 Discussion 		
	Draft Consensus Recommendation(s)		
	Finalize Recommendation Report to Regulatory Impact Subcommittee		
* Meeting 3 to be held if necessary			

Policy Question

Discussion

Consensus Recommendation(s)

Topics and policy questions were the output of the Regulatory Impact Subcommittee which initially convened in July-December 2015

Policy questions frame and provide context and subsequent workgroup discussion

Provide the State with a consensus recommendation on each of the workgroup's policy questions



VBP Refresher

Brief Background and Context

Delivery Reform is Sustainable Through Value Based Payments

Reimbursement Methodology Drives System and Provider Behavior

- FFS Pays for <u>Inputs</u>
 Fee-for-service (FFS) pays for inputs rather than outcome
- Incentivize Desired <u>Outcomes</u>
 FFS does not incentivize high-quality healthcare → prevention, coordination, integration and quality

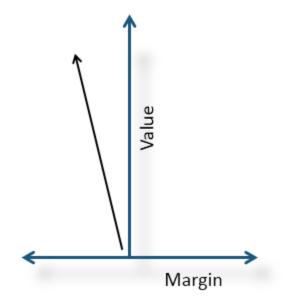




VBP Ties Provider Margins to Value

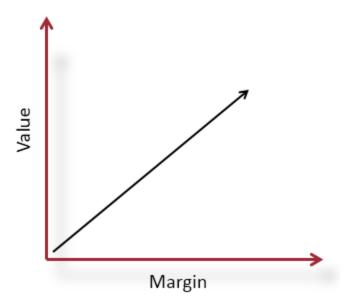
Current State

Increasing the value of care delivered more often than not threatens providers' margins



Future State

When VBP is done well, providers' margins go up when the value of care delivered increases



2019: 80-90% MCO Payments will be VBP

VBP Roadmap

Stakeholder Engagement

DSRIP Year 5 (2019)

Five-Year Roadmap*

Core Stakeholder Involvement

80-90% of MCO providerpayments must be VBP

^{*}The New York State Roadmap for Medicaid Payment Reform (the "Roadmap") is available online at the following link: https://www.health.ny.gov/health_care/medicaid/redesign/dsrip/docs/vbp_roadmap_final.pdf



MCOs and Contractors can Choose Different Levels of Value Based Payments

In addition to choosing which integrated services to focus on, the MCOs and contractors can choose different levels of Value Based Payments:

Level 0 VBP*	Level 1 VBP	Level 2 VBP	Level 3 VBP (feasible after experience with Level 2; requires mature contractors)
FFS with bonus and/or withhold based on quality scores	FFS with upside-only shared savings available when outcome scores are sufficient (For PCMH/IPC, FFS may be complemented with PMPM subsidy)	FFS with risk sharing (upside available when outcome scores are sufficient)	Prospective capitation PMPM or Bundle (with outcome-based component)
FFS Payments	FFS Payments	FFS Payments	Prospective total budget payments
No Risk Sharing	↑ Upside Risk Only	↑↓ Upside & Downside Risk	↑↓ Upside & Downside Risk

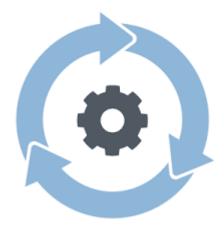
^{*}Level 0 is not considered to be a sufficient move away from traditional fee-for-service incentives to be counted as value based payment in the terms of the NYS VBP Roadmap.

The Menu of Options in Practice

There is not a single path towards Value Based Payments. Rather, there are a variety of options that MCOs and providers can jointly choose from.

- Total Care for General Population (TCGP)
- Total Care for Special Needs Population (TCSNP)
- Per integrated service for specific condition: Maternity Care bundle
- For Integrated Primary Care (IPC): includes Chronic Care bundle

These VBP arrangements are limited to Medicaid-only members. Duals will be integrated in the VBP arrangements from 2017 on.



What is a VBP Entity?

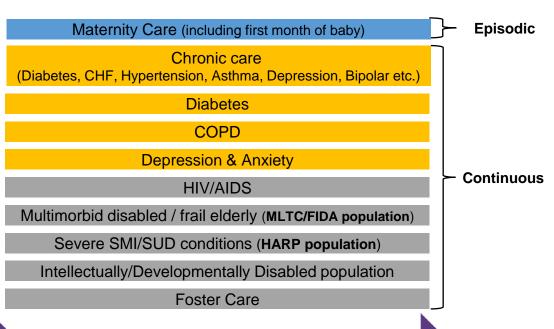
- A contracting entity,
- Which is responsible for the delivery of TCGP, TCSNP, or Bundled Services,
- or which sub-contracts with such an entity for the delivery of a component of such services.



The VBP Roadmap Contemplates an Integrated Delivery System; Integration Requires Effective Data Exchange

Integrated Physical & Behavioral Primary Care

Includes social services interventions and community-based prevention activities

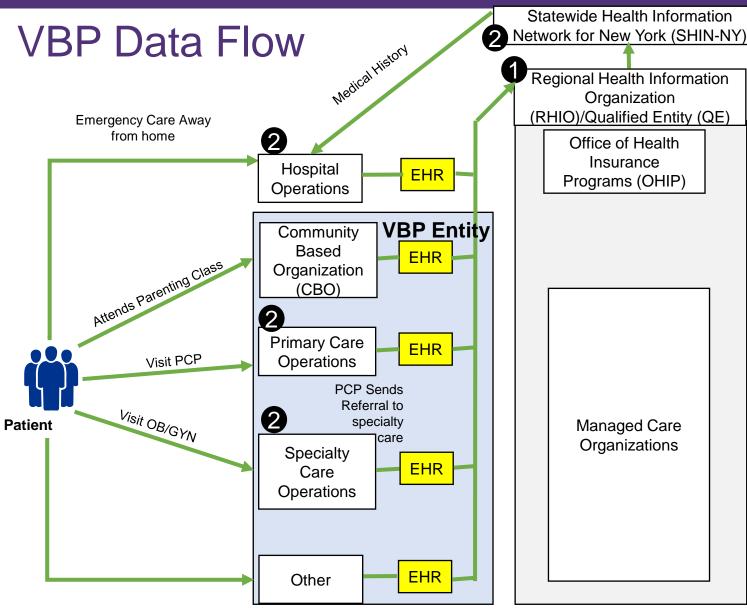


Population Health Focus on Overall Outcomes and *Total* Costs of Care

Focus on Outcomes and Costs *Within* Sub-Population / Episode



VBP Patient Confidentiality Core Concepts



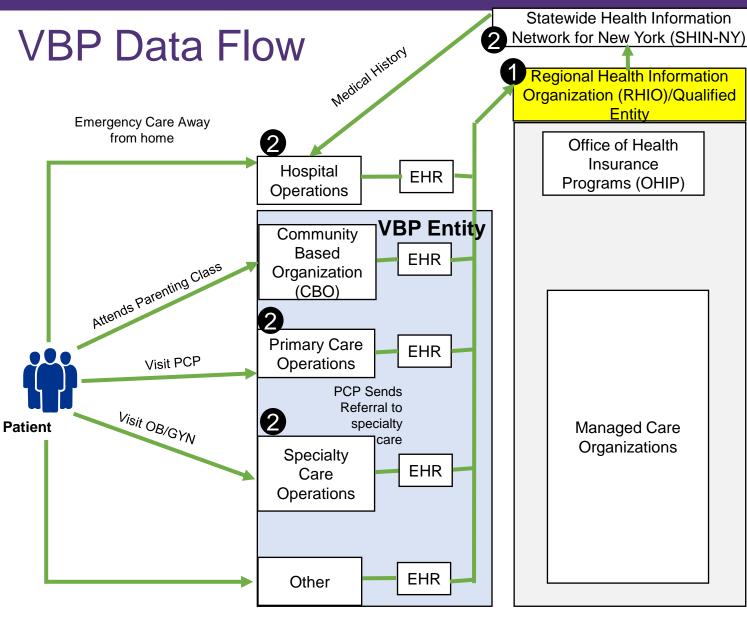
Electronic Health Record (EHR)

- A systematic collection of patient and population electronically-stored health information in digital format (RHIO)
- Records are shared through networkconnected enterprise-wide information systems

*Note 1: Contractual, structural and business relationships between these entities are not reflected through the depiction and could take varying forms depending upon type and level of integration (E.g. Care Management functions within or outside of VBP entity).

**Note 2: Special circumstances (minors, HIV/AIDs, other) may require special entities or data flows not depicted in this general overview.

***Note 3: This depiction does not take into account data flows from provider to MCO (claims) and from MCO to State (encounters).



Regional Health Information Organization (RHIO)/Qualified Entities (QE)

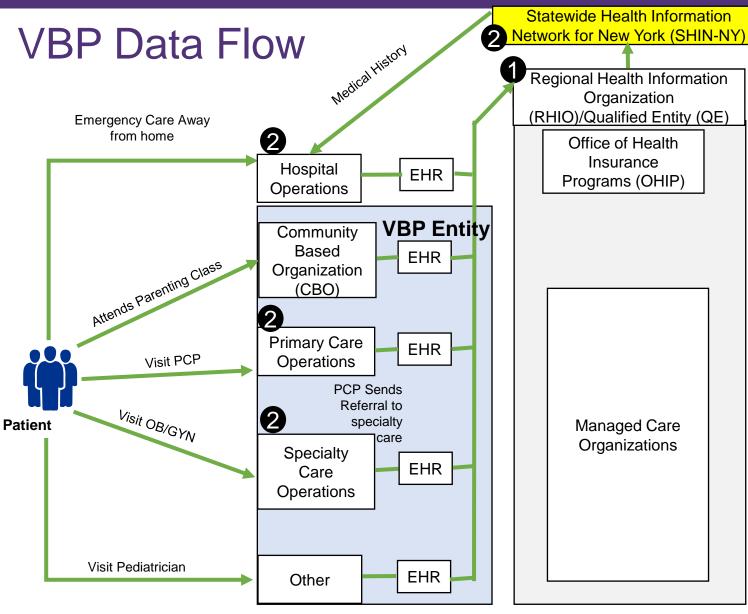
- Enables interoperable health information exchange via a common network (EHR)
- All RHIOs are Qualified Entities (QEs) which aid in communication between EHR systems and providers

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Key:



Statewide Health Information Network for New York (SHIN-NY)

- Main storage of patient electronic information within New York State
- Interconnects the eight RHIOs with the help of Medicaid Analytics Performance Portal (MAPP) which integrate SHIN-NY and RHIO/QE Clinical Data

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Key:

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Current State Consent Agreements

Medicaid Consent Form

- Lack of guidance regarding when opt-in/outs are necessary in light of the exception for health care operations contained in the Medicaid consent form.
- Relevant upstream entities fear they need unique opt-in/out or alternative consent processes to receive data from downstream providers.

2

RHIO / SHIN-NY Opt In

- RHIO and SHIN-NY data may be incomplete due to NYS patient confidentiality laws (e.g., Public Health Law §2782) which limit provider-to-provider data access.
- If data access is for non-treatment purposes, it is not clear what would constitute a "minimally necessary" standard for "health care operations".
- The RHIO / SHIN-NY opt-in does not necessarily include the consent of minor patients.
- Providers are therefore reluctant to provide access to minor patients' data through the RHIOs and SHIN- NY.

3

Other

- HIV/AIDS Consent: must conform to NYS Public Health Law 27F (Rehab Act, Minors, Health Homes)
- Mental Health & additional services consent: must conform with Federal Rehabilitation Act of 1973
- Minors: explanation of benefits opens opportunity for consent (opt-in or opt-out) agreements.
- Health Homes: established consent system that allows a patient to identify participating partners with whom he/she is willing to share information.



VBP Patient Confidentiality Policy Questions and Options

Technical Data: Policy Questions

- What does the technical data flow look like for the purposes of VBP?
- What are the gaps in patient <u>data consent agreements</u> within this technical data flow?
- Are there other considerations related to this data flow?



Areas for Consideration

What does the technical data flow look like for the purposes of VBP? What are the gaps in patient data consent agreements within this technical data flow?

- 1. Define current state technical data flow and identify necessary changes that would allow for the full implementation of VBP.
 - a. Consider the components of an ideal data flow within a future-state VBP framework.
 - b. How would a new VBP contracting entity interact with other entities in the data flow model?
 - c. *Special circumstances*: Certain populations (e.g., HIV/AIDS, minors, other), organizations (e.g. Health Homes, Community Based Organizations, Social Service Organizations, Other) and/or data sets (e.g. vital statistics) may require particular consent agreements or considerations. What are these populations organizations and data sets?
- 2. Identify gap(s) in the existing consent forms that would prevent VBP data exchange.
 - a. How do we ensure that entities that must receive data (e.g. Community Benefit Organizations, Care Management Organizations) have access to the information necessary for VBP?
 - b. How do we ensure that entities permitted to receive data are able to interexchange data and receive all relevant data for the purposes of VBP?



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Appendix