



Department  
of Health

Medicaid  
Redesign Team

# Medicaid Accelerated eXchange (MAX) Series

MAX Series Symposium 2018

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New York City, New York

Wednesday, May 30, 2018

 #MAXSeriesNY



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*We will take video and pictures throughout the conference and may use your image on the DSRIP or MAX Series website(s), in publications, or in other materials.*

# Welcome from the New York State Department of Health



Since its launch in 2015, the Medicaid Accelerated eXchange (MAX) Series has been an integral part of our strategy to directly support Performing Provider Systems (PPS) and their partners as they work toward successfully achieving Delivery System Reform Incentive Payment (DSRIP) goals.

And I am proud to report that it's working! Over the past three years, the intense effort and dedication of more than 100 Action Teams has yielded measurable reductions in avoidable hospital use for some of the most vulnerable High Utilizer patient groups in New York. I would like to congratulate and thank all of you who participated in, or led, a MAX Series for your continued support and dedication to the success of the program. Your commitment is an inspiration and your hard work has profoundly impacted the trajectory of countless lives.

The MAX Series places front-line healthcare and community-based professionals at the helm of change and provides them with the tools to restructure processes in a manner that is sensitive to local cultures and needs. Collectively, more than 900 administrators, healthcare workers, and community-based professionals have dedicated countless hours to identify the highest-need patients, develop innovative solutions to providing better care, and rapidly implement, test, and measure these improvements, to ensure change was made. Not only has this resulted in a measurable decrease in hospital utilization and 30-day readmission rates, it has also led to the development of new meaningful collaborations and an improved capacity at PPS sites to continue to independently lead process improvement workshops.

The MAX Series Symposium marks an opportunity to celebrate and reflect on the combined work of the Action Teams and to share leading practices and success stories. It also marks an opportunity to look at what comes next. While I have only recently taken on the role of Medicaid Director, I am dedicated to continuing the build, together with you, toward an improved, value-driven delivery system. It is my hope that the lessons learned from the MAX Series and the build of Rapid-Cycle Continuous Improvement (RCCI) teams will continue to progress and create an ongoing momentum for change that is driven by those who are closest to the populations that we serve.

Again, thank you for your dedication and investment in the MAX Series. Doing so has brought us closer to our DSRIP goals and is setting us on a path for change that will continue far past 2020.

Sincerely,

**Donna Frescatore**

New York State Medicaid Director

# MAX Series Overview

The Medicaid Accelerated eXchange (MAX) Series was launched by the New York State Department of Health (NYS DOH) in 2015 as part of the Delivery System Reform Incentive Payment (DSRIP) program to help redesign care for New York State's most vulnerable individuals. The objective of the MAX Series is to empower cross-organizational teams in their care redesign efforts, increase patient and workforce satisfaction, and reduce avoidable hospitalizations for targeted patient cohorts by a minimum of 10% over six months.

Through the MAX Series, front-line care and social service providers are placed in the lead to make changes to their local care pathways, through a series of highly structured and dynamic Rapid-Cycle Continuous Improvement (RCCI) workshops and action periods.

What makes the MAX Series unique is the sheer scale at which change is implemented across the state. MAX Series Action Teams have covered over 90 sites including 79 units within 68 hospitals, and 12 community-based organizations. Further, we now have more than 900 health professionals that have experienced and applied the MAX Method to their own processes.

The MAX Series is also driven by principles of sustainability. In parallel to teams participating in the MAX Series, 77 MAX Training Program (MTP) participants have been trained in the RCCI techniques, tools and frameworks used in the MAX Series, to prepare for leading independent, locally delivered MAX New York (MAXny) Series across the state.





The MAX and MAXny Series Action Teams, PPS leadership, MAXny Series Leads, and MTP participants have all made an incredible effort to impact the lives of patients and families in New York. We are energized by the opportunity to have all parties come together to collectively celebrate the accomplishments of the MAX Series, strengthen the program's legacy, and look ahead towards the next iteration of improvement cycles.

# Agenda







|                         |  |   |   |  |  |
|-------------------------|--|---|---|--|--|
| <b>8.00 – 9:00 AM</b>   |  |   | <b>Breakfast</b>                        |  |  |
| 9:00 – 10:20 AM         | Welcome  | ▶ Peggy Chan, DSRIP Program Director, NYS DOH   |   |  |  |
|                         | New York's MAX Program                           | ▶ Donna Frescatore, Medicaid Director, NYS DOH  |   |  |  |
|                         | The MAX Method                                   | ▶ Dr. Amy Boutwell, Subject Matter Professional, The MAX Team   |   |  |  |
| <b>10:20 – 10:45 AM</b> |  |   | <b>Break</b>                            |  |  |
| 10:45 AM – 12:00 PM     | Voices from the Front Lines                      | ▶ Dr. Douglas Fish, Medical Director, NYS DOH   |   |  |  |
|                         | MAX Series "TED Talks"                           | ▶ Moderator: Dr. Amy Boutwell, Subject Matter Professional, The MAX Team <ul style="list-style-type: none"> <li>• Dr. Angelo Canedo, Vice President, MediSys Health Care</li> <li>• Geoffrey Peck, Vice President of Population Health, Nathan Littauer Hospital</li> <li>• Dr. Tim Stroupe, Deputy Chief of NYU Langone Medical Center – Brooklyn Psychiatry Service and Director of Psychiatric Emergency Services &amp; Consultation/Liaison Psychiatry, NYU Langone Medical Center</li> </ul>   |   |  |  |
|                         | Voices from Patients and Caregivers              | ▶ Peggy Chan, DSRIP Program Director, NYS DOH   |   |  |  |
| <b>12:00 – 1:00 PM</b>  |  |   | <b>Lunch</b>                            |  |  |
| 1:00 – 2:05 PM          | MAX Series Awards                                | ▶ Dr. Douglas Fish, Medical Director, NYS DOH   |   |  |  |
|                         | Fighting the Opioid Epidemic with the MAX Series | ▶ Steven Kelley, Chief Executive Officer, Ellenville Regional Hospital  |   |  |  |
|                         | Regional MAX Collaboration                       | ▶ Moderator: Dr. Amy Boutwell, Subject Matter Professional, The MAX Team <ul style="list-style-type: none"> <li>• Melissa Allard, Director for Home and Community Based Services, St. Joseph's Hospital Health Center</li> <li>• Barbara Drapola, Director of Clinical Integration, Crouse Hospital</li> <li>• Diane Nanno, Director of Transition Care Services, SUNY Upstate University Hospital</li> </ul>   |   |  |  |
| <b>2:05 – 2:30 PM</b>   |  |   | <b>Break</b>                            |  |  |
| 2:30 – 3:45 PM          | Executive Panel Fireside Chat                    | ▶ Moderator: Dr. Douglas Woodhouse, Subject Matter Professional, The MAX Team <ul style="list-style-type: none"> <li>• Dr. Damara Gutnick, Medical Director, Montefiore Hudson Valley Collaborative</li> <li>• Sheila Kee, Executive Vice President &amp; Chief Operating Officer, Niagara Falls Memorial Medical Center</li> <li>• Dr. Julie Mirkin, Vice President of Care Coordination, New York Presbyterian Hospital</li> <li>• Israel Rocha, Chief Executive Officer, NYC H+H / Elmhurst Hospital</li> <li>• Dr. Salvatore Volpe, Chief Medical Officer, Staten Island PPS</li> </ul> |   |  |  |
|                         | MAX Series – The Next Generation                 | ▶ Donna Frescatore, Medicaid Director, NYS DOH  |   |  |  |
|                         | Closing Ceremonies                               | ▶ Gregory Allen, Director of the Division of Program Development and Management, NYS DOH  |   |  |  |
| <b>3:45 – 5:00 PM</b>   |  |   | <b>MAX Series Symposium Celebration</b> |  |  |



# Today's Speakers

| Speaker  | Speaker Biography  |
|--|--|
|  <p><b>Donna Frescatore</b><br/>Medicaid Director,<br/>NYS DOH</p>  | <p>Ms. Frescatore is serving as New York's Medicaid Director and Deputy Commissioner of the Office of Health Insurance Programs (OHIP). She is also the Executive Director of NY State of Health. In this role, Ms. Frescatore has led the planning, implementation, and operation of the state's health insurance marketplace.</p> <p>With over 37 years of experience in state service, Ms. Frescatore has committed most of her career to helping New Yorkers gain access to quality healthcare. Ms. Frescatore also served as Assistant Deputy Secretary of Health in Governor Cuomo's Office where she worked on a wide array of health care policy and legislative issues. From 2010-2012, Ms. Frescatore was the state's Medicaid Director and Deputy Commissioner of the OHIP responsible for negotiating coverage expansions with the federal government and the transition of the state's Medicaid program to coordinated systems of care.</p> |
|  <p><b>Melissa Allard, RN</b><br/>St. Joseph's Hospital Health Center,<br/>Central New York Care Collaborative</p> | <p>Ms. Allard is the Director for Home and Community Based Services for St. Joseph's Hospital Health Center, located in Syracuse, New York. Ms. Allard has been in the healthcare industry for 27 years, focusing her efforts on Home Care Services and developing programs to manage patients in the community.</p> <p>As part of the MAX Series, Ms. Allard served as the Clinical Program Lead on the St. Joseph's Action Team, which focused on improving care for inpatient High Utilizers.</p>   |
|  <p><b>Greg Allen</b><br/>Director of the Division of Program<br/>Development and Management,<br/>NYS DOH</p>     | <p>Mr. Allen manages policy and payment support for all NYS Medicaid's inpatient, clinic, practitioner, transportation, and pharmacy services, as well as, payment policy for mental health, chemical dependence, and developmental disabilities services.</p> <p>Mr. Allen began his career as a front-line service professional in the chemical dependence field and has 30 years of government operations and management experience, working at both the State Office of Alcoholism and Substance Abuse Services, and more recently, at the State Department of Health. Most of Mr. Allen's work has focused on the nexus between program development and payment, with a particular focus on incubating new programs and policy.</p>   |
|  <p><b>Amy Boutwell, MD</b><br/>Subject Matter Professional,<br/>The MAX Team</p>                                 | <p>Dr. Boutwell is the President of Collaborative Healthcare Strategies based in Lexington, Massachusetts, and has provided content expertise and team-specific advisement over the last three years. Dr. Boutwell advises state- and national-level efforts to reduce readmissions and improve care for High Utilizers, and co-led a five year Agency for Healthcare Research and Quality-funded initiative to develop strategies specifically optimized for the Medicaid population.</p>   |







| Speaker  | Speaker Biography  |
|--|--|
|  <p><b>Angelo Canedo, PhD</b><br/>Jamaica Hospital,<br/>SOMOS Community Care</p>                  | <p>Dr. Canedo is the hospital network Vice President for MediSys Health Care, located in Queens, New York. Dr. Canedo is also a fellow of the American College of Health Care Executives, a licensed psychologist by original training, and a licensed nursing home administrator. Dr. Canedo has been in the healthcare field as a Practitioner and Administrator for over 40 years. His responsibilities include being the organizational lead for DSRIP and MAX, and the Vice President of Operations for many diverse clinical departments across MediSys Health Care.</p> <p>As part of the MAX Series, Dr. Canedo served as the Executive Sponsor for the Jamaica Hospital Action Team, which focused on improving care for High Utilizers in the inpatient setting.</p> |
|  <p><b>Peggy Chan</b><br/>DSRIP Program Director,<br/>NYS DOH</p>                                | <p>Ms. Chan joined the NY State Department of Health as the DSRIP Program Director in October 2014. Her career started in community-based primary care and she has since worked in the public, voluntary, and private sectors on both the delivery and payor side, to find ways to improve services to vulnerable populations. Ms. Chan has held positions at Health and Hospitals Corporation, Aetna US Healthcare Medicaid Managed Care, and VNS CHOICE managed long-term care.</p> <p>Prior to her current position, Ms. Chan was the Director of the Office of Care Management for New York Presbyterian's Patient-Centered Medical Home Ambulatory Care Network.</p>  |
|  <p><b>Barbara Drapola, RN</b><br/>Crouse Hospital,<br/>Central New York Care Collaborative</p> | <p>Ms. Drapola is the Director of Clinical Integration at Crouse Health, located in Syracuse, New York. Ms. Drapola has worked in the healthcare industry for more than 25 years, focusing mainly on Care Management strategies for organizations that accept financial risk for care and quality.</p> <p>Ms. Drapola served as the Project Lead for an independently run MAXny Series, led by former MAX Training Program participants. Through the efforts of the MAXny Series Team, Crouse Hospital reported a 56% decrease in inpatient utilization by the target population.</p>  |
|  <p><b>Douglas Fish, MD</b><br/>Medical Director,<br/>NYS DOH</p>                               | <p>Dr. Fish is a Medical Director in the NY State Department of Health, Office of Health Insurance Program's Policy Division. He has been actively engaged in the implementation phase of New York's DSRIP program and the parallel rollout of Value Based Payment (VBP) systems, in particular, the quality measurement side of VBP, for NY State Medicaid.</p>   |

# Today's Speakers *(Continued)*

| Speaker  | Speaker Biography   |
|--|---|
|  <p><b>Damara Gutnick, MD</b><br/>Montefiore Hudson Valley Collaborative</p>                                    | <p>Dr. Gutnick is the Medical Director of the Montefiore Hudson Valley Collaborative; an Associate Professor of Epidemiology and Population Health at Einstein School Of Medicine; the Director of Quality at the Center for Collaboration, Motivation and Innovation; and a member of the Motivational Interviewing Network of Trainers.</p> <p>Dr. Gutnick has over 20 years of clinical experience, including a strong understanding of the challenges associated with providing quality care at the front lines. She also is passionate about incorporating motivational interviewing and the patient voice into the healthcare delivery system, to improve patient engagement and outcomes.</p>  |
|  <p><b>Sheila Kee</b><br/>Niagara Falls Memorial Medical Center, Millennium Collaborative Care</p>             | <p>Ms. Kee is the Executive Vice President and Chief Operating Officer of Niagara Falls Memorial Medical Center, located in Niagara Falls, New York. As a former Director of Budget and Management for Erie County government, Ms. Kee entered healthcare serving in leadership positions at Western New York hospitals, and as CEO of the Community Healthcare Association of New York State. During her 21 years in healthcare, Ms. Kee developed a keen interest in community health, quality improvement, and project management.</p> <p>Ms. Kee leads the ongoing efforts of the two Niagara Falls Memorial Medical Center MAX teams, which have focused on addressing the needs of High Utilizers in the emergency department and inpatient settings.</p> |
|  <p><b>Julie Mirkin, DNP, RN</b><br/>Weill Cornell Medical Center, New York Presbyterian</p>                  | <p>Dr. Mirkin is the Vice President of Care Coordination for the New York Presbyterian (NYP) Hospital and Health Care System. In this role, she leads strategic planning, development, and implementation of best practices for the hospital's Care Coordination and Social Work program across all seven campuses and the system's three Regional Hospitals. Dr. Mirkin is also an active member of the American Case Management Association (ACMA), and has facilitated the formation of the first New York Chapter for ACMA, currently serving as the chapter President.</p> <p>Dr. Mirkin served as the Executive Sponsor for the Weill Cornell Medical Center Action Team at NYP, focusing on High Utilizers in the inpatient setting.</p>                 |
|  <p><b>Diane Nanno, CNS, RN</b><br/>SUNY Upstate University Hospital, Central New York Care Collaborative</p> | <p>Ms. Nanno is the Director of Transition Care Services at SUNY Upstate University Hospital, located in Syracuse, New York. Ms. Nanno also serves as a regional coordinator and trainer for the National Care Transitions Intervention Team out of the University of Colorado, Denver. Ms. Nanno has 25 years of Home Health Case Management, Cardiac Team, Telehealth Team Management, program development, and clinical management experience.</p> <p>As part of the MAX Series, Ms. Nanno was an Action Team Member for the SUNY Upstate University Hospital Action Team focusing on High Utilizers in the inpatient setting.</p>   |
|  <p><b>Geoffrey Peck</b><br/>Nathan Littauer Hospital, Adirondack Health Institute</p>                        | <p>Mr. Peck is the Vice President of Population Health for Nathan Littauer Hospital, located in Gloversville, New York. Mr. Peck has spent the last five years focusing on systematic population health, DSRIP implementation, the MAX Series, and other related community-wide care strategies.</p> <p>As part of the MAX Series, Mr. Peck served as the Executive Sponsor for two Nathan Littauer Hospital Action Teams focused on addressing the needs of High Utilizers in the emergency department and inpatient settings.</p>   |





| Speaker   | Speaker Biography   |
|---|---|
|  <p><b>Israel Rocha</b><br/>Elmhurst Hospital,<br/>OneCity Health</p>                    | <p>Mr. Rocha is the Chief Executive Officer of OneCity Health and Elmhurst Hospital. He has experience in improving healthcare delivery, enhancing the patient experience, and successfully leveraging state and federal resources to manage large healthcare institutions. Mr. Rocha also serves as a member of the Board of Directors for both HealthFirst and NY Care Information Gateway (HIE). Additionally, Mr. Rocha is a member of the American Hospital Association's Regional Policy Board for New York, New Jersey, and Pennsylvania (Region 2).</p> <p>With the support of OneCity Health, NYC Health + Hospitals Elmhurst, Queens, and Bellevue have all participated in a MAX Series, including Bellevue Hospital's participation in two series.</p>  |
|  <p><b>Tim Stroupe, MD</b><br/>NYU Langone Medical Center,<br/>NYU Langone Brooklyn</p> | <p>Dr. Stroupe is the Deputy Chief of NYU Langone Medical Center – Brooklyn Psychiatry Service and the Director of Psychiatric Emergency Services &amp; Consultation/Liaison Psychiatry, at NYU Langone Medical Center in Brooklyn, New York. Dr. Stroupe has been practicing for 22 years, primarily in hospital-based psychiatry. Dr. Stroupe is also certified in Addiction Medicine, with a primary focus on opioid treatment disorders.</p> <p>Dr. Stroupe served as an Action Team member for the MAX Series focusing on the integration of behavioral health into primary care, and the clinical lead for two MAX Series, addressing the needs of High Utilizers in the emergency department and inpatient settings.</p>   |
|  <p><b>Salvatore Volpe, MD</b><br/>Staten Island</p>                                   | <p>Dr. Volpe is the Chief Medical Officer of The Staten Island PPS, located in Staten Island, New York. Dr. Volpe has 28 years of primary care medical practice experience and has achieved board certification in Pediatrics, Internal Medicine, Geriatrics, Clinical Informatics, and Quality Assurance.</p> <p>Dr. Volpe has served as Chairman of the NYS Medical Society HIT committee, serves as Co-Chairman of the Richmond County Medical Society HIT Committee, Co-Chairman of the HIMSSNYS Physician Committee, and as a consultant to the NYC Primary Care Information Project and NYCREACH extension center. Dr. Volpe is also the recipient of the 2007 IPRO Quality Award, recognizing his commitment to improving care for Medicare beneficiaries, as reflected in the work he has done to create a patient-focused environment.</p> |
|  <p><b>Douglas Woodhouse, MD</b><br/>Subject Matter Professional,<br/>The MAX Team</p> | <p>Dr. Woodhouse is the Executive Director and Owner of Apix Performance, based in Alberta, Canada, and has informed the design of the process improvement methodology used in the MAX Series. Dr. Woodhouse has expertise in LEAN, Theory of Constraints, Statistical Process Control, and change management, and has worked with over 100 healthcare teams throughout Europe and North America to improve clinical processes.</p>   |

# Presentation Overview



## Live Presentations

**The MAX Method** – An overview of the MAX Series' achievements since it began in 2015.

**MAX Series "TED Talks"** – A series of three "TED Talk" style presentations, where former Action Team members provide their unique perspective to the MAX Series, and identify the impact of their program within their community.

**Regional MAX Collaboration** – A collaborative session between MAX Series and MAX Training Program participants to bring the MAX Series full circle, and celebrate the accomplishments from collaborating across New York State.

**Executive Panel Fireside Chat** – A group of Senior Leaders discuss how the MAX Series has made an impact across their PPS' and organizations, and how the MAX Series continues to support furthering the DSRIP transformation goals across New York State.



## Video Presentations

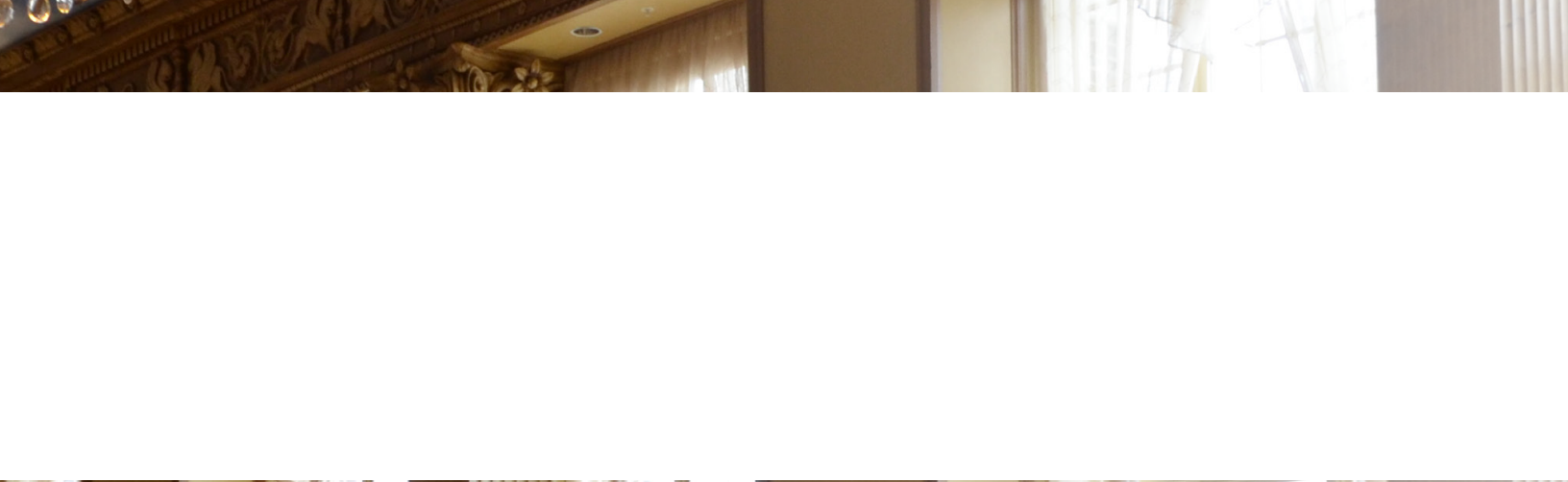
**The MAX Series Over the Years** – The MAX Series started with just six sites in 2015, and has since expanded across New York State. This video details the journey and the growth of the MAX Series.

**Voices from the Front Lines** – The MAX Series purposefully promotes interdisciplinary, cross-setting teams from a variety of roles, organizations, and communities to come together to brainstorm, collaborate, and identify solutions to directly impact a target patient population.

**Fighting the Opioid Epidemic with the MAX Series** – A look into the Opioid Epidemic through the lens of a MAX Series Action Team that has committed to changing the opioid-related medication protocols and processes in the emergency department.

**Voices from Patients and Caregivers** – Since the start of the MAX Series, the program has impacted countless patient lives. This video highlights the MAX Series' impact through the eyes of patients and caregivers who have been directly impacted by MAX Series' initiatives.

**MAX Series – The Next Generation** – Introduced in 2016, the MAX Training Program has graduated 77 qualified MAX New York (MAXny) Series Leads, who are scaling and sustaining process improvement work across the State.





# MAX Series Action Teams

The following list highlights the dedicated individuals who have participated in a MAX Series Action Team.

| <b>Topic 1: Improving Care for High Utilizers</b> |   |   |  |   |  |
|---|---|---|--|---|--|
| PPS   | Bronx Partners for Healthy Communities  | PPS   | Westchester Medical Center Health  | PPS   | New York-Presbyterian  |
| Action Team Site                                  | St. Barnabas Hospital   | Action Team Site  | Ellenville Regional Hospital   | Action Team Site                                  | CHONY 6 and Audubon Clinics and Special Needs Clinics  |
| Action Team Executive Sponsor (E.S.)              | Pat Belair  | Action Team E.S.  | Virna Little   | Action Team E.S.                                  | Isaac Kastenbaum   |
| Action Team Members                               | Dan Murphy<br>Danielle Minelli-Pagnotta<br>Eric Applebaum<br>Irene Borgem<br>Irene Kauffman<br>John Samuels<br>Juliana Steen<br>Lizica Troneci<br>Megan Fogarty<br>Meredith Stanford<br>Theresa Barona<br>John Betts<br>Dina Wong                   | Action Team Members   | Ann Marie Guntlow<br>Ashima Butler<br>Bryan Lopez<br>Gene Epstein<br>Harman Sidhu<br>Idaly Hidalgo<br>Kristina Ursitti<br>Maria Gonzalez<br>Mark Josefski<br>Maya Hambright<br>Melissa Martinez<br>Michael Berg<br>Steven Kelley | Action Team Members                               | Alexandra Canetti<br>Cindy Lim<br>Connie Costacos<br>Denise Leung<br>Dinorah Rodriguez<br>Eric Shindle<br>Jennie Overell<br>Jennifer Cruz<br>Julie Chipman<br>Liora Hoffman<br>Matt DeMasi<br>Sarah Delaney<br>Trish Lipani<br>Warren Ng |
| PPS   | Community Care of Brooklyn  | <b>Topic 2: The Integration of Behavioral Health and Primary Care</b> |  | PPS   | New York-Presbyterian Queens   |
| Action Team Site                                  | Interfaith Medical Center   | PPS   | Care Compass Network   | Action Team Site                                  | Brightpoint Health   |
| Action Team E.S.                                  | Karen Nelson  | Action Team Site  | Lourdes Primary Care   | Action Team E.S.                                  | Barbara Zeller   |
| Action Team Members                               | Desiree Arduin<br>Kishor Malavade<br>Joseph McArdle<br>Jennifer Fianz<br>Sajitha Sutton<br>David Rood Ojalvo<br>Edna Scott<br>Martin Sussman<br>Ivan Rosales<br>John Ingento<br>Ajodeji Jolayemi<br>Trudy-Ann Gayle                                 | Action Team E.S.  | Kathy Connerton  | Action Team Members                               | Stephen Williams<br>Alison Belen<br>Debby Garriques<br>Jarnie Guzman<br>Kelly Norcross<br>Margaret Monahan   |
| PPS   | Staten Island   | Action Team Members   | Bouakham Rosetti<br>Jason Mancini<br>Jason Monahan<br>Katelyn Clare<br>Marilyn Jordan<br>Michelle Boyle<br>Michelle Fuller<br>Nancy Frank<br>Pam Cooper<br>Rina Rai  | PPS   | NYU Langone Brooklyn   |
| Action Team Site                                  | Richmond University Medical Center  | PPS   | Central New York Care Collaborative  | Action Team Site                                  | Lutheran Family Health Centers   |
| Action Team E.S.                                  | Joseph Conte  | Action Team Site  | Planned Parenthood Mohawk Hudson   | Action Team E.S.                                  | Issac Dapkins  |
| Action Team Members                               | Beth Schwartz<br>Elizabeth Wolff<br>Emily Kinzel<br>Jennifer McGovern<br>Lionel Hunte<br>Michael Matthews<br>Michelle Davis<br>Monsoor Khan<br>Paula Caputo<br>Robert Nelli<br>Suzy Bibawy<br>Tara Ferraioli<br>Wendy Wullbrandt                    | Action Team E.S.  | Maria Czerwinski   | Action Team Members                               | Tim (Samuel) Stroupe<br>Alessandra Taverna-Trani<br>AnneMarie Sabella<br>Diana Budman<br>Jon Marrelli<br>Michelle Romero<br>Oksana Genzer<br>Tamar Renaud<br>Theresa Basso<br>Yim Leung<br>Zerena Khan                                   |
| PPS   | Staten Island   | Action Team Members   | Lisa Burns<br>Cheryl Lincoln Lovely<br>Elisha Hinman<br>Laura Gallery<br>Lesley Teitelbaum<br>Nancy Dame<br>Ross Muth  | PPS   | Refuah Community Health Collaborative  |
| Action Team Site                                  | Staten Island University Hospital   | PPS   | Leatherstocking Collaborative Health Partners  | Action Team Site                                  | Refuah FQHC  |
| Action Team E.S.                                  | Dina Wong   | Action Team Site  | Community Memorial-Hamilton  | Action Team E.S.                                  | Chanie Sternberg   |
| Action Team Members                               | Joanne Pietro<br>Ester Cox<br>Ines Vucentic<br>Jordan Glaser<br>Kristen Mouton<br>Lizbeth Natoli<br>Mary Shannon<br>Nicole Berwald<br>Robert Hodson<br>Sal Volpe<br>Veronica Volpe<br>Dmitry Pikman<br>Taryn Lyon                                   | Action Team Members   | Cindy Marshall<br>Dawn Sampson<br>Heather Stiles<br>James Anderson<br>Jo Ellen Nortz<br>Kathy-Jo Szabelski<br>Pat Strong<br>Robert Delorme<br>Stacy Gever-Corbin<br>Travis Hall  | Action Team Members                               | Aviva Schuman<br>Corinna Manini<br>Mary Devine<br>Michael Rosen<br>Naomi Chevalier<br>Nechama Goldman<br>Renee Traube<br>Ronit Friedman<br>Ruth Gershen<br>Ruth Saperstein   |
| PPS   | Suffolk Care Collaborative  | PPS   | Montefiore Hudson Valley Collaborative   | PPS   | Refuah Community Health Collaborative  |
| Action Team Site                                  | Brookhaven Memorial Hospital Medical Center   | Action Team Site  | Access Supports for Living – HRHCare   | Action Team Site                                  | Family Medicine at Stony Brook   |
| Action Team E.S.                                  | Keisha Wisdom   | Action Team E.S.  | Anne Nolon   | Action Team E.S.                                  | Joe Lamantia   |
| Action Team Members                               | Karen Shaughness<br>Elfriede Weiss-Paquette<br>Gerald Garland<br>Imrana Ahmed<br>Jessica Philius<br>Jody Felice<br>Joe Lamantia<br>Julie Vinod<br>Linda Efferen<br>Monica Schlie<br>Sam Beeklers<br>Stanley John<br>Susan Henerson<br>Tameca Squire | Action Team Members   | Allison Dubois<br>Amy Anderson-Winchell<br>Catherine Guzman<br>Daniel Miller<br>Fatima Odetalla<br>Katarina Hoas<br>Marilyn Wolf Diamond<br>Mirta Zapatta  | Action Team Members                               | Catherine Ortiz<br>Dawn Mignone<br>Jedan Phillips<br>Linda Efferen<br>Maria Barlowe<br>Mary Cassidy<br>Patricia Pederson<br>Richard Murdocco<br>Susan Jayson<br>Vivica Vollmer   |
| PPS   | Brookhaven Memorial Hospital Medical Center   | PPS   | Nassau Queens  | <b>Topic 3: Improving Care for High Utilizers</b> |  |
| Action Team Site                                  | Brookhaven Memorial Hospital Medical Center   | Action Team Site  | Long Island FQHC Inc.  | PPS   | Adirondack Health Institute  |
| Action Team E.S.                                  | Keisha Wisdom   | Action Team E.S.  | David Nemiroff   | Action Team Site                                  | Champlain Valley Physicians Hospital   |
| Action Team Members                               | Karen Shaughness<br>Elfriede Weiss-Paquette<br>Gerald Garland<br>Imrana Ahmed<br>Jessica Philius<br>Jody Felice<br>Joe Lamantia<br>Julie Vinod<br>Linda Efferen<br>Monica Schlie<br>Sam Beeklers<br>Stanley John<br>Susan Henerson<br>Tameca Squire | Action Team Members   | Ashvin Mehra<br>Assunta Vitti<br>Fred Lopes<br>Ilya Tarascin<br>Jennifer Munoz<br>Patricia Kear<br>Srikanth Challagundla<br>Stacey Harley<br>Tarika James  | Action Team E.S.                                  | Wouter Rietsema  |
| PPS   | Brookhaven Memorial Hospital Medical Center   | PPS   | Nassau Queens  | Action Team Members                               | Robert Dickie<br>Brenda Stiles<br>Chris Arnold<br>Daniel Anhalt<br>Gail Bjelko<br>Ken Thayer<br>Luanne Poland<br>Sherry Deyo-Pugh<br>Tom Caracciola  |
| Action Team Site                                  | Brookhaven Memorial Hospital Medical Center   | Action Team Site  | Long Island FQHC Inc.  |   |  |
| Action Team E.S.                                  | Keisha Wisdom   | Action Team E.S.  | David Nemiroff   |   |  |
| Action Team Members                               | Karen Shaughness<br>Elfriede Weiss-Paquette<br>Gerald Garland<br>Imrana Ahmed<br>Jessica Philius<br>Jody Felice<br>Joe Lamantia<br>Julie Vinod<br>Linda Efferen<br>Monica Schlie<br>Sam Beeklers<br>Stanley John<br>Susan Henerson<br>Tameca Squire | Action Team Members   | Ashvin Mehra<br>Assunta Vitti<br>Fred Lopes<br>Ilya Tarascin<br>Jennifer Munoz<br>Patricia Kear<br>Srikanth Challagundla<br>Stacey Harley<br>Tarika James  |   |  |



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| PPS                 | Bronx Health Access  |
| Action Team Site    | Bronx Lebanon Hospital Center  |
| Action Team E.S.    | Victor Demarco   |
| Action Team Members | Arelis Delgado<br>David Ferris<br>Dennis Maquiling<br>Isaac Dapkins<br>John Coffey<br>Kathleen Craig<br>Marcos Mauro<br>Maribel Montanez<br>John Betts<br>Meghan Fogarty<br>Natalie Cruz<br>Nicole Miller<br>Vicente Liz Defillo               |
| PPS                 | Leatherstocking Collaborative Health Partners  |
| Action Team Site    | Little Falls Hospital  |
| Action Team E.S.    | Michael Ogden  |
| Action Team Members | Donna Anderson<br>Heather Dora<br>Heidi Camardello<br>Jean Guiney<br>Jennifer Main<br>Karen Elderkin<br>Mark Winther<br>Tina Willis<br>Tom Manion  |
| PPS                 | Millennium Collaborative Care  |
| Action Team Site    | Erie County Medical Center   |
| Action Team E.S.    | Leslie Feidt   |
| Action Team Members | Angela Palmer<br>Annie Deaver<br>Anthony Billitter<br>Cassandra Davis<br>Christine Au<br>Janet Stoeckl<br>John Fudyma<br>Julie Sousis<br>LaTonya Diggs<br>Lenora Bellavia<br>Ray Ganoe<br>Sheila Kennedy<br>Theresa Makson<br>Therese Aquilina |
| PPS                 | Montefiore Hudson Valley Collaborative   |
| Action Team Site    | St. Joseph's Medical Center  |
| Action Team E.S.    | Frances Casola   |
| Action Team Members | Christine Moore<br>James Neuendorf<br>Lee Leak<br>Leonard Malter<br>Lisa Hanrahan<br>Lorraine Barnett<br>Rodika Coloka-Kump<br>Saurabh Kaushik<br>Terry Gadson<br>Tita Aguilar-Niere   |
| PPS                 | Montefiore Hudson Valley Collaborative   |
| Action Team Site    | St. Luke's Cornwall Hospital   |
| Action Team E.S.    | Daniel Maughan   |
| Action Team Members | Glynis Cowart<br>Jesse Sarubbi<br>Kathy Sheehan<br>Margaret Allers<br>Maureen Monahan<br>Nancy Duziak<br>Scott Hill<br>Susan Cannella<br>Trish Tuber<br>Antonia Barba  |

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| PPS   | Suffolk Care Collaborative   |
| Action Team Site  | Southside Hospital   |
| Action Team E.S.  | Sandy Balwan   |
| Action Team Members   | Benson Yeh<br>Debbie Macchio<br>Debby Quail<br>Diane Hatzidakis<br>Dina Johnson<br>Donna Maisano<br>James O'Hara<br>Jay Enden<br>Jessica Marques<br>Karin Schlereth<br>Max Khaliullah<br>Mayur Rali<br>Samar Raza  |
| <b>Topic 4: Improving Care for Inpatient High Utilizers</b> |  |
| PPS   | Community Care of Brooklyn   |
| Action Team Site  | Maimonides Medical Center  |
| Action Team E.S.  | Karen Nelson   |
| Action Team Members   | Kishor Malavade<br>Shari Suchoff<br>Zachary Lockerman<br>Aviva Berman<br>Lloyd Cornliffe<br>Patricia Ursomanno<br>Christie Bickler<br>Kathryn Burndrett<br>Megan Grillo<br>John Gupta<br>Edwidge J. Thomas<br>Sam Amirfar<br>Sheila Anane<br>Cynthia Fox<br>Yolanda Andres Deguzman<br>Yoany Cordones<br>Sheryl Abraham<br>Prabhjot Manes<br>Heidi Waite<br>Elvin Cruz |
| PPS   | Mount Sinai  |
| Action Team Site  | The Brooklyn Hospital Center   |
| Action Team E.S.  | John Gupta   |
| Action Team Members   | Edwidge J. Thomas, DNP<br>Sam Amirfar, MD<br>Sheila Anane<br>Edwidge Thomas<br>Cynthia Fox<br>Yolanda Andres Deguzman<br>Yoany Cordones<br>Sheryl Abraham, MD<br>Prabhjot Manes, MD<br>Heidi Waite<br>Elvin Cruz   |
| PPS   | Nassau Queens  |
| Action Team Site  | Nassau University Medical Center   |
| Action Team E.S.  | James Karkenny   |
| Action Team Members   | Samia Oazi<br>Lisa McLaughlin<br>Laurie Ward<br>Valerie Tanis<br>Manasa Muthu<br>Umer Farooq<br>Estrella Perez<br>Gregory Schroeder  |
| PPS   | New York-Presbyterian  |
| Action Team Site  | Weill Cornell Medical Center   |
| Action Team E.S.  | Julie Mirkin   |
| Action Team Members   | Claudia A. Beck<br>Isaac Kastenbaum<br>Tim McGarvey<br>Alissa Wassung<br>Jennifer Lee<br>Ilya Goldstein<br>Nelson Mesa<br>Tiffany Sturdivant-Morrison<br>Evelyn Espana<br>Deena Schmitz<br>Ruble Ryan Hatsu<br>Sheryl Silver<br>Patricia Hernandez   |

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| PPS                 | New York-Presbyterian Queens   |
| Action Team Site    | New York-Presbyterian Queens   |
| Action Team E.S.    | Maria D'urso   |
| Action Team Members | Caroline Keane<br>Maureen Buglino<br>Adam Dorfman<br>Robert S. Crupi<br>Denise Lawson<br>Althea Baily<br>Janice Hlenski<br>Johnathan LeBaron<br>Enrique Carmona<br>Joseph Cooke<br>Juliet Chang  |
| PPS                 | NYU Langone Brooklyn   |
| Action Team Site    | NYU Langone Medical Center   |
| Action Team E.S.    | Issac Dapkins  |
| Action Team Members | Tim Stroupe<br>Alessandra Taverna-Trani<br>Jeffrey Bouchard-Burns<br>Jason Hyde<br>Neil Pasco<br>AmarpreetSing Bains<br>Demetria Comer<br>Nana Twumasi<br>Semhar Fisseha<br>Dina Budman<br>Sonia Hudson<br>Ellen Mitchell  |
| PPS                 | OneCity Health   |
| Action Team Site    | NYC H+H/Bellevue Hospital  |
| Action Team E.S.    | William Hicks  |
| Action Team Members | Christina Jenkins<br>Hillary Jalon<br>Marcy Pressman<br>Elvis Durazzo<br>Susanne Greenblatt<br>Courtney Nelson<br>Dina Goldemberg<br>Todd Hixson<br>Hope Iliceto<br>Reina Smith<br>Natalie Kramer<br>Ian Fagan<br>Omar Fattal  |
| PPS                 | OneCity Health   |
| Action Team Site    | NYC H+H/Lincoln Hospital   |
| Action Team E.S.    | Akinola Fisher   |
| Action Team Members | Christina Jenkins<br>Hillary Jalon<br>Ammar Nasserreddin<br>Cristina Ho<br>Pawan Suri<br>Milly Toro<br>Elizabeth Stone<br>Michelle Colon<br>Corazon Beltran<br>Quennie-Joy Papa<br>Colette barrow<br>Ma Carla<br>Wanda Gonzalez<br>Delmy Herz<br>Belinda Egyir<br>Tonya Mitchell |
| PPS                 | SOMOS Community Care   |
| Action Team Site    | Jamaica Hospital   |
| Action Team E.S.    | Angelo Canedo  |
| Action Team Members | Shi-Wen Lee<br>Alan Roth<br>Anthony Maffia<br>Sudheer Chauhan<br>Michael Callaghan<br>Zoe Vanderweide<br>Nancy Tartakoff<br>Charles Madry<br>Martine Baron   |

# MAX Series Action Teams *(Continued)*

|   |   |
|---|---|
| PPS   | Suffolk Care Collaborative  |
| Action Team Site  | Good Samaritan Medical Center   |
| Action Team E.S.  | Karen Eckert  |
| Action Team Members   | Donald Teplitz<br>Joel Shu<br>Linda Efferen<br>Jay Itzkowitz<br>Gloria Mooney<br>Jiwanjot Narula<br>Jennie Lewis<br>Jing Wen<br>Christine Nevitt<br>Jessica Wyman<br>Laquetta Soloman<br>Barbara Rowe<br>Joan Geagan<br>Roshni Samuel |
| PPS   | Westchester Medical Center Health   |
| Action Team Site  | Bon Secours Community Hospital  |
| Action Team E.S.  | Peter Kenniff   |
| Action Team Members   | Sophie Crawford<br>Naim Korca<br>Janet Baily<br>Maureen Doran<br>Lyn Wessels<br>Anita Lindstrom<br>Sapna Shah<br>Tera Colavito<br>Beverly Robinson<br>Fayette Sherlock<br>Tammy Rhein   |
| PPS   | Westchester Medical Center Health   |
| Action Team Site  | Health Alliance of the Hudson Valley  |
| Action Team E.S.  | David Scarpino  |
| Action Team Members   | Sandy Horan<br>Maureen Doran<br>Kathy Dellaripa<br>Maddie Smith<br>Courtney Beaupre<br>Sharon Miller<br>Carole Hilbrandt<br>Arnell Tuttle<br>Allen Nace<br>Amy McCracken  |
| <b>Topic 5: Improving Care for Inpatient High Utilizers</b> |   |
| PPS   | Adirondack Health Institute   |
| Action Team Site  | Adirondack Medical Center at Saranac Lake   |
| Action Team E.S.  | Sylvia Getman   |
| Action Team Members   | Dave Mader<br>Andre Cappiello<br>Sara Crystal<br>Marc Johnson<br>Robin Gay<br>Deceil Moore<br>Becky Preve<br>AnnMarie Tripp   |
| PPS   | Adirondack Health Institute   |
| Action Team Site  | Nathan Littauer Hospital  |
| Action Team E.S.  | Geoffrey Peck   |
| Action Team Members   | Nosa Aigbe-Lebarty<br>Irina Gelman<br>Rene Norris<br>Karen Clark<br>Janine Dykeman<br>Jennifer Elmendorf<br>Susan Frasier<br>Margaret Rowley  |
| PPS   | Alliance for Better Health  |
| Action Team Site  | Samaritan Hospital  |
| Action Team E.S.  | Daniel Silverman  |
| Action Team Members   | Meg Wallingford<br>John Krisa<br>Rachael Handler<br>Laurie Lanphear<br>John Janikas<br>Christina Yardon<br>Michelle Horan<br>Kelly Piotrowski   |

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| PPS                 | Care Compass Network   |
| Action Team Site    | Cortland Regional Medical Center   |
| Action Team E.S.    | Robert Duthe   |
| Action Team Members | Sue Ryan<br>Tara Wetherell<br>Ken Ippolito<br>Patti Lord<br>Millissa Ross<br>Tarry Gay<br>Tim Lockwood   |
| PPS                 | Central New York Care Collaborative  |
| Action Team Site    | SUNY Upstate University Hospital   |
| Action Team E.S.    | Tony Weis  |
| Action Team Members | Kari Burke<br>Brian Changlai<br>Samadhi Moreno<br>Diane Nanno<br>Ross Sullivan<br>Mark Buttiglieri<br>Deborah Donahue<br>Kim Rodgers<br>Scott Ella               |
| PPS                 | Finger Lakes   |
| Action Team Site    | Arnot Ogden Medical Center   |
| Action Team E.S.    | Carol Tegag  |
| Action Team Members | Lori Lawrence<br>Diana Durfey<br>Hannah Smith<br>Ellen Topping<br>Rose Barnes<br>Marilyn Cristafaro<br>Pallavi Kamjula   |
| PPS                 | Leatherstocking Collaborative Health Partners  |
| Action Team Site    | A.O. Fox Hospital  |
| Action Team E.S.    | Jeffery Joyner   |
| Action Team Members | Jennie Gilha<br>Reginald Knight<br>Dan Quemada<br>Lynne Bolstad<br>Erica Holoquist<br>Renata Talbot<br>Carolyn O'Reilly<br>Tina Snyder<br>Maria DeMott           |
| PPS                 | Millennium Collaborative Care  |
| Action Team Site    | Niagara Falls Memorial Medical Center  |
| Action Team E.S.    | Joseph Roffolo   |
| Action Team Members | Sheila Kee<br>Thomas Myrter<br>Vicki Landes<br>Kevin Burgess<br>Patty LeGasse<br>Samantha Sessamen<br>Diane Martin Pratt<br>Judy Krupa                           |
| PPS                 | Montefiore Hudson Valley Collaborative   |
| Action Team Site    | Vassar Brothers Medical Center   |
| Action Team E.S.    | Michael Doyle  |
| Action Team Members | Diane Leach<br>Albert Belaro<br>Martha Haag<br>William Eckert<br>Alison Gilmore<br>Edna Muhammad<br>Chanel Artist<br>Aly Dubois<br>Beth Falder<br>Imtiaz Mallick |

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| PPS   | North Country Initiative   |
| Action Team Site                                  | Samaritan Medical Center   |
| Action Team E.S.                                  | Brian Marcolini  |
| Action Team Members                               | Aaron Campbell<br>Sarah Delaney-Rowland<br>Jilayne Delaney-Rowland<br>Kathy Hunter<br>Kim Thibert<br>Tim Ruetten<br>Jeri Gray<br>Mary Whalen   |
| <b>Topic 6: Improving Care for High Utilizers</b> |  |
| PPS   | Montefiore Hudson Valley Collaborative   |
| Action Team Site                                  | Montefiore Medical Center  |
| Action Team E.S.                                  | Janet Kasoff   |
| Action Team Members                               | Akwasi Rafaelin<br>Vanessa Pratomo<br>Allison Stark<br>Kathleen Byrne<br>Gillian Wendt<br>Urvashi Patel<br>Lisa Calhoun<br>Aisha Harper<br>Johnnie Cummings<br>Shaina Patrick<br>Peggi Czinger<br>Allison Stark<br>John Williford                            |
| PPS   | Montefiore Hudson Valley Collaborative   |
| Action Team Site                                  | Nyack Hospital   |
| Action Team E.S.                                  | Mark Geller  |
| Action Team Members                               | Alice Cronin<br>Ashuante Fed<br>Yvonne Orunniyi<br>Lillian Dunn<br>Jeffrey Rabrich<br>David Rodriguez<br>Christine Genovesi<br>Dennis Jones<br>Diane Attanasio<br>Agnes Gambale<br>Daphne Alexis Marseille   |
| PPS   | Montefiore Hudson Valley Collaborative   |
| Action Team Site                                  | Vassar Brothers Medical Center   |
| Action Team E.S.                                  | Michael Doyle  |
| Action Team Members                               | Mickey O'Neill<br>Martha Haag<br>Donna Fisher<br>Viviana Quinones<br>Gary Collins<br>Brigid Walters-Gugliemetti<br>Gary Neifeld<br>Helaine Hertzlich<br>Leslie Mahoney<br>Janet Bermeo<br>Leigha Murray  |
| PPS   | Nassau Queens  |
| Action Team Site                                  | Long Island Jewish Medical Center  |
| Action Team E.S.                                  | Roseanna O'Gara  |
| Action Team Members                               | Leah Warner<br>Jessica Goldbeck<br>Nancy Kwon<br>Michael Beck<br>Khatija Paperwalla<br>Christina Gerdes<br>Jessy Warner-Cohen<br>Sean Lavine<br>Ruchika Harisingani<br>Matt Pinkus<br>George Alverado<br>Megan Grella<br>Kacie Rodriguez<br>Nilofar Sarvaiva |



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| PPS                 | Nassau Queens  |
| Action Team Site    | St. John's Episcopal Hospital  |
| Action Team E.S.    | Donald Morrish   |
| Action Team Members | Natalie Schwartz<br>Albert Strojjan<br>Jody Johnson<br>Lorna Manning<br>Mohamed Soliman<br>Preet Kukreja<br>Sheldon Markowitz<br>Terri Coyle   |
| PPS                 | NYU Langone Brooklyn   |
| Action Team Site    | NYU Langone Medical Center   |
| Action Team E.S.    | Isaac Dapkins  |
| Action Team Members | Tim Stroupe<br>Allesandra Taverna Trani<br>Jason Hyde<br>Deserie Duran<br>Neil Pasco<br>Sandra Schau<br>Richard Akobi<br>Miranda Von Durnam<br>Tina Jaggi<br>Ramotalai Coker<br>Dina Budman                              |
| PPS                 | OneCity Health   |
| Action Team Site    | NYC H+H/Bellevue Hospital  |
| Action Team E.S.    | Bill Hick  |
| Action Team Members | Marcy Pressman<br>Susanne Greenblatt<br>Elvis Durazzo<br>David Martinez<br>Adeel Iqbal<br>Madeline Rivera<br>Susi Vallasso<br>Jessica Hughes<br>Natalie Kramer<br>Elizabeth Alvarado<br>David Koterwas<br>Carrie Shumway |
| PPS                 | OneCity Health   |
| Action Team Site    | NYC H+H/Elmhurst Hospital  |
| Action Team E.S.    | Israel Rocha   |
| Action Team Members | Claire Patterson<br>Joann Gull<br>Jodi Lynn Romano<br>Janet Carr<br>Hope Ilceto<br>Karina Loayza<br>Victor Infante<br>Martin Castaneda<br>Khaleeda Islam<br>Joseph Rabinovich  |
| PPS                 | OneCity Health   |
| Action Team Site    | NYC H+H/Queens Hospital  |
| Action Team E.S.    | Dean Mihaltses   |
| Action Team Members | Jennifer Coard<br>Vincent Rizzo<br>Joan Gabriele<br>Dave Holson<br>Martin Maurer<br>Joseph Franolich<br>Carolyn Harvey<br>Rhonda De Freitas<br>Mary Richardson<br>Hillary Jalon<br>Karen Graham                          |
| PPS                 | Westchester Medical Center Health  |
| Action Team Site    | Mid-Hudson Regional Hospital   |
| Action Team E.S.    | Paul Hochenberg  |
| Action Team Members | Mark Papish<br>Chris Boehm<br>Jean King<br>Sharon Miller<br>Hal Smith<br>Tom Quinn<br>Matt Landers<br>Andrew O'Grady<br>Pamela Miller<br>Cara Pace<br>Steve Miccio<br>Joleen Darby<br>Laurie Muscari                     |

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| <b>Topic 7: Improving Care for High Utilizers</b> |  |
| PPS   | Alliance for Better Health   |
| Action Team Site                                  | St. Mary's Hospital  |
| Action Team E.S.                                  | Carol Ann Tiberia  |
| Action Team Members                               | Sarah Eipp<br>William Mayer<br>Angela Fraumane<br>Laurie Lanphear<br>Patricia Green<br>Melissa Stock<br>Brittany Mulhall<br>Janine Dykeman<br>Nora Baratto<br>Kelly Piotrowski<br>Jessica Munson<br>Erin Kilmartin<br>Thomas Isenovski<br>Maureen Rhodes<br>Jim Forrest<br>Kara Montanez |
| PPS   | Care Compass Network   |
| Action Team Site                                  | Cayuga Medical Center  |
| Action Team E.S.                                  | Marty Stallone   |
| Action Team Members                               | Caroline Moore<br>Candice Oliver<br>Jillian Senner<br>Kansas Underwood<br>Liz Laue<br>Veronica Dedrick<br>Joel Ford<br>Emily Mallar<br>Eric Jansen<br>Karen Ames<br>Stephanie Shutts<br>Polly Votaw<br>Anna Bartels<br>Sue Spicer  |
| PPS   | Care Compass Network   |
| Action Team Site                                  | UHS Binghamton General Hospital & Wilson Medical Center  |
| Action Team E.S.                                  | Rajesh Dave  |
| Action Team Members                               | Rick Boland<br>Kristy Alfano<br>Jennifer Nobbs<br>Mark Medina<br>Nicole Addicott<br>Pravin Jadhav<br>Karen Bayer<br>Amy Alonzo<br>Kim Braday<br>Megan McDermott  |
| PPS   | Central New York Care Collaborative  |
| Action Team Site                                  | St. Joseph's Hospital Health Center  |
| Action Team E.S.                                  | Mark Murphy  |
| Action Team Members                               | Stacey Keefe<br>Jessica Caruso<br>Melissa Allard<br>Sarah Shapero<br>Jordan Jennings<br>Mary Luziani<br>Kristen Mucitelli Heath<br>Denise Dann<br>Jeanette Angeloro<br>Colleen Schindler<br>Eric Stone   |
| PPS   | Finger Lakes   |
| Action Team Site                                  | Strong Memorial & Highland Hospital  |
| Action Team E.S.                                  | Kathy Parrinello   |
| Action Team Members                               | Mark Duheme<br>Suzie Noronho<br>Emily Duke<br>Cynthia Cappiello<br>Amy Jerum<br>Erin Pittinaro<br>Regina Dennis<br>Elizabeth Scarsella<br>Youngrin Kim   |

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| PPS                 | Leatherstocking Collaborative Health Partners  |
| Action Team Site    | Bassett Medical Center   |
| Action Team E.S.    | William LeCates  |
| Action Team Members | Donna Anderson<br>Calynne Brockway<br>Jeremy Pain<br>Amy Partridge<br>Darcee Jacobs<br>Kimberly Steenburg  |
| PPS                 | Millennium Collaborative Care  |
| Action Team Site    | Niagara Falls Memorial Medical Center  |
| Action Team E.S.    | Joseph A. Ruffolo  |
| Action Team Members | Sheila K. Kee<br>Timothy Shaugnessy<br>Vicki Landes<br>Kevin Burgess<br>Patty LeGasse<br>Diane Martin-Pratt<br>Judy Krupa<br>Cate Velzy<br>Christopher Herndon<br>Sarin Tiedeman |

# MAXny Series Facilitators

The following MAXny Series Leads have been trained in the MAX Series' rapid-cycle continuous improvement methodology, and are currently leading independent MAXny Series across the State.

| PPS/Organization                                     | MAXny Series Lead       | Organization                                   | Email Address  |
|--|-------------------------|--|--|
| Adirondack Health Institute                          | Deborah LaRose          | Adirondack Health Institute                    | <a href="mailto:dlarose@ahihealth.org">dlarose@ahihealth.org</a>                       |
|  | Jessica Chanese         | Adirondack Health Institute                    | <a href="mailto:jchanese@ahihealth.org">jchanese@ahihealth.org</a>                     |
|  | Kelly Owens             | Adirondack Health Institute                    | <a href="mailto:kowens@ahihealth.org">kowens@ahihealth.org</a>                         |
| Alliance for Better Health                           | Millie Ferriter         | Community Health Center                        | <a href="mailto:mferriter@chhomecare.org">mferriter@chhomecare.org</a>                 |
| Better Health for Northeast New York                 | Karla Powers            | Albany Medical Center                          | <a href="mailto:powersk1@amc.edu">powersk1@amc.edu</a>                                 |
|  | Laura Dellehunt         | Albany Medical Center                          | <a href="mailto:dellehl@amc.edu">dellehl@amc.edu</a>                                   |
|  | Lucas Popolizio         | Albany Medical Center                          | <a href="mailto:popolil@amc.edu">popolil@amc.edu</a>                                   |
| Bronx Partners for Healthy Communities (BPHC)        | Caitlin Verrilli        | St. Barnabas Hospital                          | <a href="mailto:cverrilli@sbhny.org">cverrilli@sbhny.org</a>                           |
|  | Meredith Stanford       | BPHC   | <a href="mailto:mstanford@sbhny.org">mstanford@sbhny.org</a>                           |
|  | Rebekah Epstein         | BPHC   | <a href="mailto:repstein@sbhny.org">repstein@sbhny.org</a>                             |
| Care Compass Network                                 | Emily Balmer            | Care Compass Network                           | <a href="mailto:ebalmer@carecompassnetwork.org">ebalmer@carecompassnetwork.org</a>     |
|  | Juned Mohammed          | Care Compass Network                           | <a href="mailto:jmohammed@carecompassnetwork.org">jmohammed@carecompassnetwork.org</a> |
|  | Lauren Greco            | Care Compass Network                           | <a href="mailto:lgreco@carecompassnetwork.org">lgreco@carecompassnetwork.org</a>       |
|  | Rachael Haller          | Care Compass Network                           | <a href="mailto:rhaller@carecompassnetwork.org">rhaller@carecompassnetwork.org</a>     |
| Central New York Care Collaborative (CNYCC)          | Jennifer Coughlin       | Cayuga County Community Mental Health Services | <a href="mailto:jcoughlin@cayugacounty.us">jcoughlin@cayugacounty.us</a>               |
|  | Karen Joncas            | CNYCC  | <a href="mailto:karen.joncas@cnycares.org">karen.joncas@cnycares.org</a>               |
| Community Care of Brooklyn<br>Finger Lakes           | Joyce Leiz              | Kingsbrook Jewish Medical Center               | <a href="mailto:jleiz@kingsbrook.org">jleiz@kingsbrook.org</a>                         |
|  | Janet King              | Finger Lakes                                   | <a href="mailto:janet_king@flpps.org">janet_king@flpps.org</a>                         |
|  | Wendy Parisi            | University of Rochester Medical Center         | <a href="mailto:wendy_parisi@urmc.rochester.edu">wendy_parisi@urmc.rochester.edu</a>   |
| Leatherstocking Collaborative Health Partners (LCHP) | Julie Hall              | Bassett Healthcare Network                     | <a href="mailto:julie.hall@bassett.org">julie.hall@bassett.org</a>                     |
|  | Kelly McGraw            | Catskill Area Hospice and Palliative Care      | <a href="mailto:kelly.mcgraw@cahpc.org">kelly.mcgraw@cahpc.org</a>                     |
|  | Wendy Kiuber            | LCHP   | <a href="mailto:wendy.kiuber@bassett.org">wendy.kiuber@bassett.org</a>                 |
| Millennium Collaborative Care (MCC)                  | Saralin Tiedeman        | MCC  | <a href="mailto:stiedeman@millenniummcc.org">stiedeman@millenniummcc.org</a>           |
|  | Tammy Fox               | MCC  | <a href="mailto:tfox@millenniummcc.org">tfox@millenniummcc.org</a>                     |
| Montefiore Hudson Valley Collaborative (MHVC)        | Alana Murphy            | Montefiore Medical Center                      | <a href="mailto:almurphy@montefiore.org">almurphy@montefiore.org</a>                   |
|  | Daphne Alexis Marseille | Nyack Hospital                                 | <a href="mailto:alexisd@nyackhospital.org">alexisd@nyackhospital.org</a>               |
|  | Donovan Lightbourne     | MHVC   | <a href="mailto:dlightbo@montefiore.org">dlightbo@montefiore.org</a>                   |
|  | Manav Surti             | MHVC   | <a href="mailto:msurti@montefiore.org">msurti@montefiore.org</a>                       |
|  | Tawana Howard-Eddings   | MHVC   | <a href="mailto:thowarde@montefiore.org">thowarde@montefiore.org</a>                   |





| PPS/Organization                              | MAXny Series Lead    | Organization                                    | Email Address                         |
|---|----------------------|---|---------------------------------------|
| Nassau Queens                                 | Ellen Mullally       | St. John's Episcopal Hospital                   | emullall@ehs.org                      |
|   | Juilet Graham        | Nassau University Medical Center                | jgraham2@numc.edu                     |
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# Notes:

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**Department  
of Health**

**Medicaid  
Redesign Team**

Contact for more information:  
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 #MAXSeriesNY

