



MHVC: Creating a Culture of Sustainability

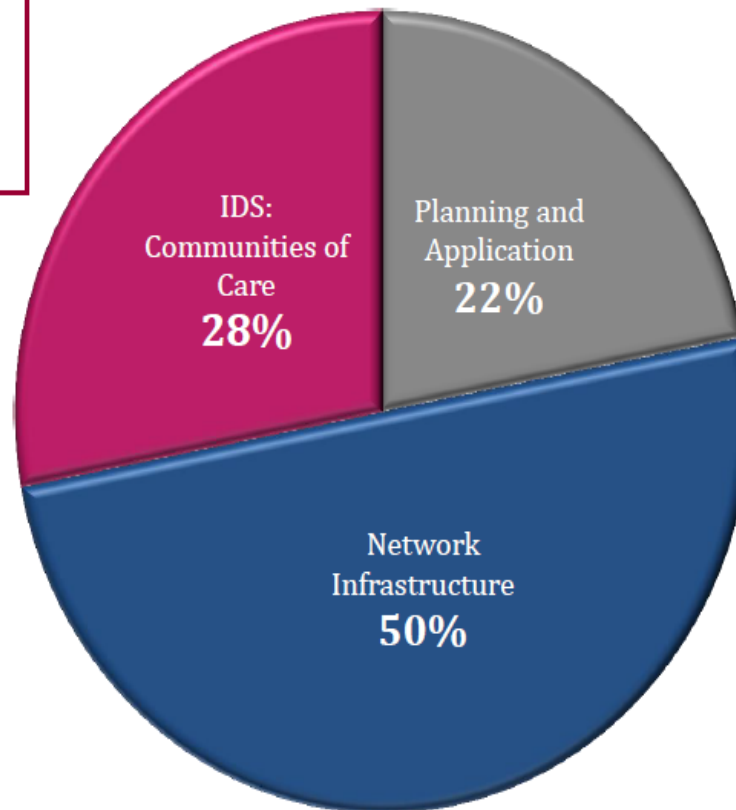
Allison McGuire, MPH – Executive Director

Damara Gutnick, MD – Medical Director

PMO Expense Types as of DY2Q2

Waiver + Non-waiver

- **18%** Project Implementation Personnel
- **7%** Medical Village Strategic Plans
- **3%** Care Management



- **12%** Project Planning and Program Development
- **5%** Stakeholder Engagement
- **3%** Application Development
- **2%** Community Needs Assessment

- **14%** Partner Contracting, Sustainability, VBP
- **12%** Workforce
- **10%** Administrative Personnel
- **9%** Technology Services
- **5%** Office Expense

Creating the MHVC Network Infrastructure

- ***Strengthening Primary Care Teams***
 - 45 partner sites have achieved PCMH 2014
 - 82 are in progress (40 MHVC, 21 BPHC, 21 WMC). 6 small practices considering APC
 - Behavioral Health / Primary Care Learning Collaborative – 18 month program for 28 partners. The goal is to improve regional linkages that promote wholistic patient care
- ***Building Network Interoperability***
 - 85% of contracted entities are connected to the RHIO
 - A multi-stakeholder process created our Population Health Roadmap
- ***Using Data to Drive Decisions & Actions***
 - Piloted Gaps in Care Reports, using MAPP Snapshot data to generate Chase Lists
 - Releasing Provider Dashboards detailing project outcome metrics (site/org level)
- ***Building Accountability to Network Outcomes***
 - All partner contracts are performance based and support the build of our integrated network. Approved \$12M in contracts to date, an additional \$8.7M projected in early 2017
 - Building accountability by using our governance subcommittees and workgroups to define the project deliverables embedded in MHVC contracts
 - 25% of partner payments are contingent on achievement of network outcomes

Supporting a More Integrated Workforce

- ***Trainings Utilize a Train-The-Trainer (TTT) Model***

Once trained, participants commit to providing a minimum of 2 trainings/year

- 24 trainers have completed Brief Action Planning
- By March, 12 trainers will complete Motivational Interviewing
- Through 2017, an additional 50 trainers for Care Management and 3 trainers enrolled in the MAX TTT program

- ***Increasing Primary Care Capacity for the Region***

- Launching a Nurse Practitioner residency program in Sept 2017
- 18 – 24 Nurse Practitioners over 4 years
- Placements in FQHC's, Behavioral Health and Primary Care sites
- MHVC covers tuition costs and preceptor costs

- ***Partnering w/ Regional Colleges to Design Future Workforce***

- 6 Meetings w/ local colleges to define future curriculum needs

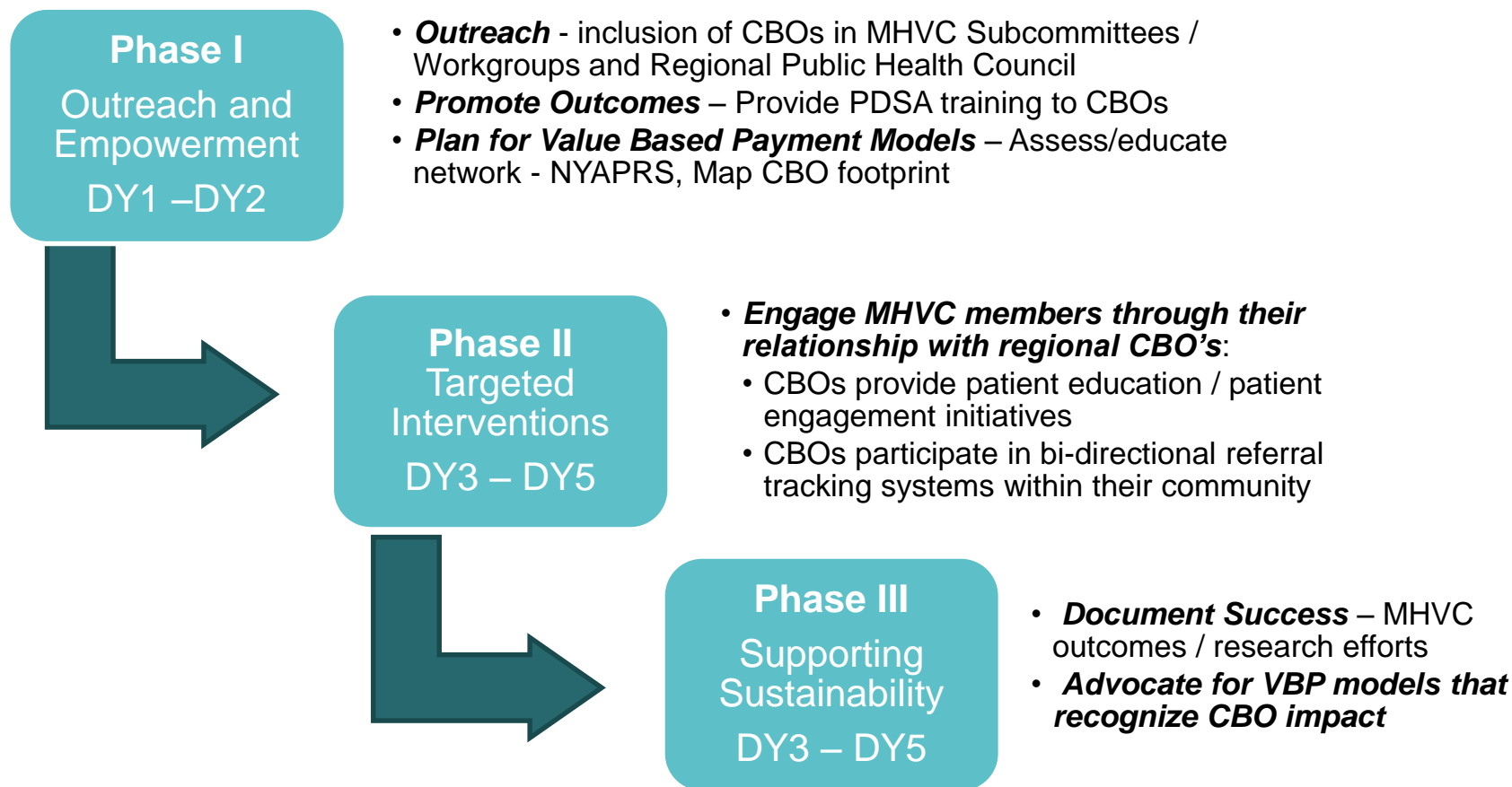
- ***Promoting Health Equity***

- All trainings include a module that relates to cultural competency
- Supporter of the Blueprint for Health Equity, 3 events held in 2016, 7 planned for 2017
- Cultural Competency TTT program in 2017 for up to 60 trainers

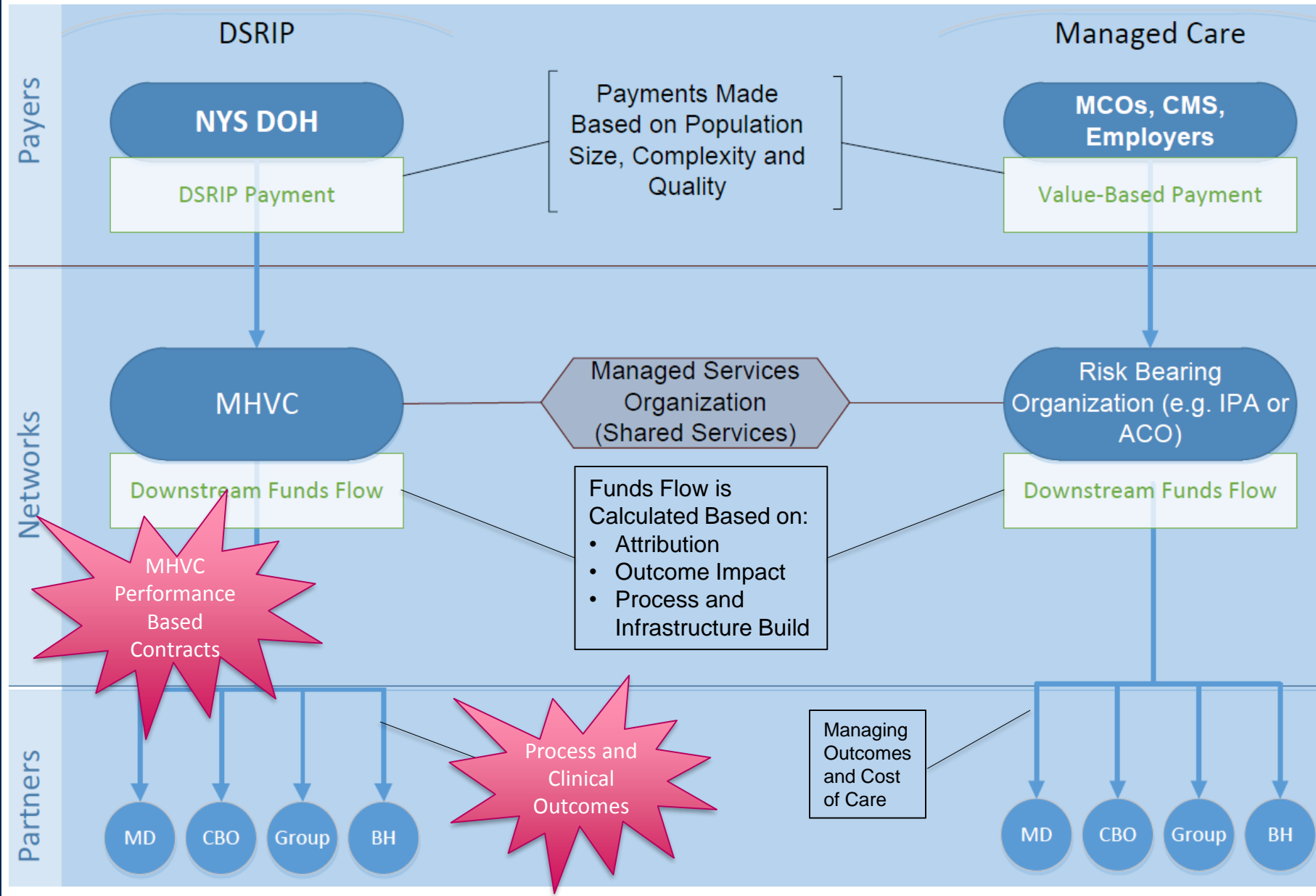
Impacting Care for our Community

- ***Understanding the role of the Emergency Room***
 - Two MAX teams drawn from our network hotspots of Yonkers and Newburgh
 - Patients experienced a 22 – 33% ↓ in ER utilization and up to 88% ↓ in admissions
 - Newburgh: Patients food insecurity drove creation of a Food Bank on site
 - Yonkers: Improved workflows with local dialysis center
 - Dutchess/Putnam: 3rd team to kick off in 2017
 - Bring in the patient's voice through focus groups to further drive system transformation
- ***Standardizing Behavioral Health Crisis Services***
 - Designing a model for the future, including the role of “Community Gatekeepers”
 - Rockland/Nyack: 150%+ ↓ in 911 calls and ED transfers from group homes
 - Orange/St Luke's: Workgroup kickoff - first responders request “alternatives to 939 transfers”
 - Westchester process mapping this week! (Thursday – pediatrics, Friday – adult)
- ***Building Communities of Care***
 - Developing comprehensive Strategic Plans for MHVC's 7 Medical Villages
 - Leveraging all network innovation into regional care continuum
 - Seeking regulatory relief to enable shared space
 - Improving CBO Tier 1 Linkages
 - Incorporating the work of our Hudson Valley Public Health council

CBOs Strengthen Our Communities of Care



MHVC Contracting Builds Sustainability





Thank You!

