



# Project Advisory and Oversight Panel Report Out

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Executive Director

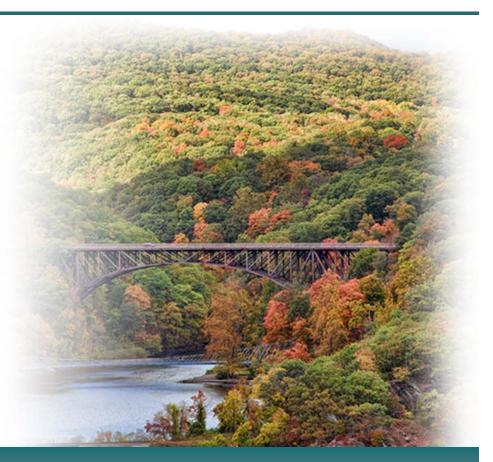
#### Our Collective Vision for MHVC

- A more integrated delivery system, better able to take on risk and deliver value
- A more sustainable delivery system, care delivered locally and in the right care setting
- A more patient-centered delivery system, with expanded access to services tailored to the unique needs of our patients and communities

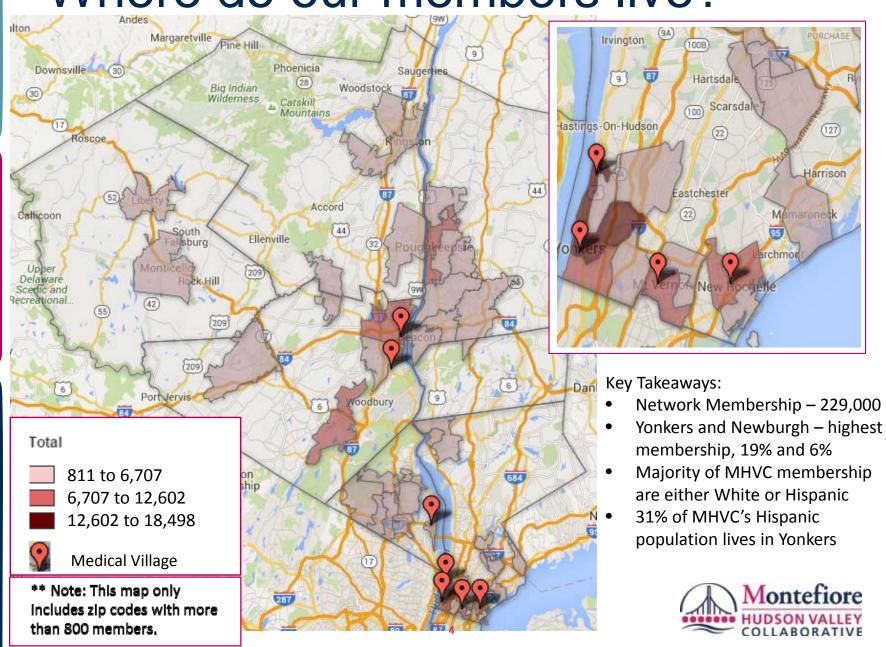


## Montefiore Hudson Valley Collaborative (HVC) has an expansive scope and leverages Montefiore's expertise

- 7 Counties: Westchester, Rockland, Orange,
   Sullivan, Dutchess, Ulster, and Putnam
- >250 Organizations: >1000 entities representing full care continuum (including most of region's hospitals), communitybased organizations, and LGU and SME experts
- 229,000 Attributed Lives
- Leverages Montefiore's experience: >20
   years in VBAs, manages >400,00 lives; fluent
   in care transformation, including experience
   as Health Home lead and nation's top
   performing Pioneer ACO



#### Where do our members live?



### MHVC Governance

#### **Montefiore**

#### **MHVC Steering Committee**

Finance and Sustainability

Information Technology

**Workforce** Transformation Clinical Quality

Legal and Compliance

Workgroups report up to their respective Governance Subcommittee



PAC

### Clinical Subcommittee Workgroups

... the power of planning from multiple perspectives

Project Specific

**ED Care Triage** 

HH at Risk

**BH** Integration

Cardiovascular

**Asthma** 

Cross Cutting
Themes

Integrated Delivery
System

**PCMH** 

Care Management

Provider Engagement

Patient Engagement

**Cross PPS** 

3aii Crisis Stabilization

> 4bi Smoking Cessation

4bii Cancer Prevention



## Leveraging Collaboration

Regional ——— State -

Hudson **Region DSRIP Public Health** Council

Hudson **Region DSRIP** Clinical Council

**BH** Crisis Leadership Group

County & Community Engagement

HHC, Albany, **BPHC, FLPPS** 

Co-

Development

and Sharing

of Materials

Cross PPS Collaboration

Representation from MHVC, WMC, Refuah

#### Tobacco Cessation

- Schools
- Smoke Free campus
- Quit Line
- Website

#### Cancer Prevention

- Community Screening
- Adapt DOH 2018 Prevention Goals

Alignment of

"Engagement" Definitions & Reporting Requirements

**Evidence** Based **Protocols** 

Forum for Provider Input

**Regional LGU** 

and Provider Engagement

**Community Forums** CCHL/BH CBO Engagement

#### Local IMPACT initiative

- West/Rock LGU's
- Walking & Bodega initiatives

PHIP -Poverty Simulation

> Project Alignment

Cultural Competency

> Medical **Directors** (GNYHA)

**Project 3bi** Cardio (MIX)

> **Advocacy** (GNYHA, HANYS)

Regulatory Relief

Cross PPS -



## Using Cultural Competency & Health Literacy in context

Our community partners think about cultural competency in a broad way that includes more than race, ethnicity and language. They consider "what matters to you [the patient]?"

"The best place we can stand is from that place of not knowing." Balancing expertise — our own, as providers, with our clients - as experts in their own lives.

#### **Foundation for our strategy:**

We ask ourselves: Needs & resource assessments

We ask each other: County-level coalitions

We ask individuals: Surveys/community forums



## Workforce Transformation Subcommittee

Workgroups

Cultural Competency / Health Literacy

Communication & Engagement

**Training Strategy** 

Compensation & Benefits

Multi-Stakeholder Membership

**Community Partners** 

**Labor Unions** 

Special Needs Populations

Subject Matter Experts

**Peers** 

**Patients** 

Subcommittee/ Workgroup Responsibilities

Co-chaired by Partners
Staffed by MHVC

Workforce Survey

Cultural Competency Strategy & Training

Webinars and Partner
Education

Communication & Engagement

> Workgroup Membership

> > **Metrics**

Emerging Roles & Career Ladders



### **Empowering Our Workforce**

- Understanding Emerging Titles
  - Care Management / Care Coordinators
  - Visiting Nurses / Home Health Aides
  - Patient Educators / Community Health Workers
  - Peer Coaches / Peer Support Staff
  - Crisis Intervention Professionals
- Building career ladders to create a strong system with an engaged workforce
  - Collaborate with community colleges so that training translates to credits for career advancement and/or degree attainment
- Creating "bottom-up approach", to workforce communication and engagement, focused on healthcare workers leading the change
- Partnering with 1199SEIU in training strategy and curriculum



## Aligning on PCMH Capacity Building

Integrated Delivery
System (2ai)

Health Home At Risk (2aiii)

Medical Village (2aiv)

**MHVC Projects** 

Behavioral Health Integration (3ai)

Cardiovascular Evidence Based Guidelines (3bi)

> Asthma Evidence Based guidelines (3diii)

**PCMH Model** 





## Empowering Primary Care Practices

- MHVC project selection based on regional community need assessment – large unmet need for primary care projects
- PCMH Approach
  - Understand provider overlap within PPSs (align on resource commitments to "lift" practices)
  - Baseline survey, followed by site readiness assessments
  - Consulting services to assist MHVC-wide PCMH efforts

### **Every Project Crosswalks to Behavioral Health**

Care Transitions BH **ED** Care Integration Triage **HH At Risk** Crisis Chronic Acute BH Care Care **CVD** Medical Village **Asthma** 

#### **Clinical Response:**

Treat the whole person Care plans / Referrals BH assessment & screening Support for Self-Management

#### **Social Determinants of Health** Response:

Linkages to CBOs **Community Partners** Access to training & resources

## Supporting Innovation in the Delivery of Behavioral Health

Four (4) MHVC partners have achieved recognition under two new state programs for their vision of behavioral health / primary care integration

- **OMH IMPACT** recent OMH pilot project, 5 MHVC practice sites named via a competitive process, eligible to receive \$150 PM/PM to support care coordination.
  - Hudson River HealthCare 3 FQHC sites
  - Middletown Community Health Center 1 FQHC site
  - Greater Hudson Valley Family Health Center 1 FQHC site
- DOH MAX series to support Model 2 the integration of primary care into an Article 31 licensed setting – selected partner:
  - Access Supports for Community Living



## Additional Behavioral Health Program Opportunities

- Practice Transformation Network (PTN) Grant —
   Montefiore is a regional lead for the National Council
   for Behavioral Health's PTN grant award. Providers
   can receive incentive payments of \$1,500 for
   participation in collaborative care planning for
   psychiatric discharges.
- UHF Grant Behavioral Health Integration Framework – Dr. Henry Chung, Montefiore is leading an initiative to develop a framework to support small primary care practices across the continuum of behavioral health integration
- Telemedicine MHVC is exploring the use for subspecialty and psychiatric care

MHVC's Prevention Agenda Campaign

- Developed by Cross PPS
   Regional Public Health Council
- Alignment with DOH Prevention Agenda
  - Smoking Cessation
  - Cancer Prevention
- Engagement Plan
  - 1 CBO per region contracted to disseminate campaign to local schools
  - Regional Public Health Council links to local CBO resources











The good news. Ogarette smoking is down among high-school are teers.

The bad news. Vaping, e-cigs and hookah smoking

Talk to your teens about not smoking and not vaping For more information, go to www.hrdphc.org

## DY1 - Linking Planning to Partner Payments

- Cooperating Provider Agreement reviewed and vetted with Steering Committee, Sept-Nov'15
- Phase 1 Partner Engagement launched November 2015
  - Defined "envelope" of funds \$5M
  - Utilized state Attribution for Performance data (A4P) to target partners that are designated as the primary point of contact for our members
    - Eligible Partners top 50 partners that represent >95% of attribution
  - Designed partner activities/metrics that reward meaningful engagement in project planning
  - Incentivized the completion of all activities/metrics
    - 30% at contract signing over \$1.2M distributed to date
    - 70% at completion of all activities/metrics



## DY2 – Expand the Reach of Partner Contracting

- Identify partner's role in impacting performance measures and align payments with outcomes
  - Assures alignment with construct of VBP payment models
- Expand contracting efforts to include CBO's.
   Options under consideration:
  - Direct contract with MHVC
  - Via subcontract from partners with attribution
  - Track CBO's who become eligible for safety net designation as they enter into Medicaid billing relationships for services like 1915i/HARP



### The Way Forward!

#### **Critical Success Factors:**

- Consistent access to accurate and timely member data to drive decision making and resource allocations.
- Ensure alignment and proper incentives for MCO's to engage with MHVC and our partners in the transition to VBP.
- Simplify the EIP/EPP program so that it does not adversely impact PPS cash-flow or create additional onerous reporting requirements
- Announce CRFP funding awards



### Thank You

