

# Demonstration Proposal to Integrate Care for Dual Eligible Individuals

March 13, 2012

1:00-2:30 PM

March 15, 2012

9:30-11:00 AM



# Demonstration Proposal to Integrate Care for Dual Eligible Individuals

- In March 2011, NYSDOH received a planning grant from CMS to develop a demonstration proposal around integrated care for individuals eligible for Medicaid and Medicare (Dual Eligibles)
  - CMS provided \$1 Million
  - NYSDOH had 12 months to Develop and Submit a Proposal
- Today's presentation is an overview of the demonstration proposal that is being developed and will be available for public comment.



#### **Important Dates**

- March 22, 2012 Publish draft demonstration proposal for public comment
- April 20, 2012 Public Comment period will close
- April 26, 2012 Submit draft demonstration proposal to CMS
- May 4, 2012 CMS will publish draft demonstration proposal in the Federal Register for public comment



## Important Dates (continued)

- June 4, 2012 Public Comment period will close
- June 2012-September 2012 Negotiations with CMS
- September 2012 Implementation begins
- Fall 2013 Enrollment Begins
- January 2014 Service Delivery Begins



# Context of Demonstration in Care Management for All

 Mandatory Managed Long Term Care enrollment of dual eligibles who receive community-based LTSS beginning this July 2012

 Enrollment Plan anticipates eventual enrollment of all dual eligibles into MLTCP (Phase 6)



#### **Proposed Care Model**

- Fully-Integrated Dual Advantage program
  - Capitated managed care program that provides comprehensive array of Medicare, Medicaid, and supplemental services – including:
    - All physical healthcare
    - All LTSS services currently available through MAP program
    - Additional services currently only available through HCBS Waivers
    - Additional supplemental services not currently required in NYSDOH managed care plans
    - All behavioral healthcare



#### **Proposed Service Area**

- 8 Counties
  - Bronx
  - Kings
  - Nassau
  - New York
  - Queens
  - Richmond
  - Suffolk
  - Westchester



### **Proposed Target Population**

- All Full Dual Eligibles in 8 County Service Area
  - Age 21 and Over
  - Not receiving services through OPWDD
  - Not receiving services in an OMH Facility
  - Not participating in Bronx Health Access Network
    Pioneer ACO



#### **Proposed Start Date**

- Phase 1 January 2014
  - Those full dual eligibles in the service area who are enrolled in MLTCP who are receiving communitybased long-term supports and services
- Phase 2 January 2015
  - All remaining full dual eligibles in the service area



#### **Proposed Enrollment Process**

- Phase 1 January 2014
  - In Fall of 2013, the independent Enrollment Broker will contact full dual MLTCP recipients of community-based care and inform them of intention to enroll them into the Fully-Integrated Duals Advantage Program
    - Dual eligibles will be informed that they will be enrolled into a FIDA plan offered by their MLTCP plan sponsor, if available, or will be contacted to be counseled through a choice of FIDA plan
- Phase 2 January 2015
  - In Fall of 2014, the independent Enrollment Broker will contact remaining full dual eligibles and inform them of intention to enroll them into the Fully-Integrated Duals Advantage Program
    - Dual eligibles will be informed that they will be enrolled into a FIDA plan offered by their Medicaid Advantage or Medicaid Advantage plan or will be contacted to be counseled through a choice of FIDA plan



#### **Proposed Covered Services**

- Comprehensive Benefit Package
  - Includes:
    - All Medicare PH, BH, and Rx services and All Medicaid PH, BH, and LTSS State Plan Services
      - As outlined in Medicaid Advantage Plus
    - Plus most of the HCBS Waiver services presently available under NHTD, LTHHCP, and TBI Waivers
    - Plus Supplemental Benefits



#### Additional Covered Services (Beyond MAP coverage)

AIDS Adult Day Health Care Assertive Community Treatment (ACT) Assisted Living Program **Assistive Technology** Case Management for Seriously and Persistently Mentally III **Community Transitional Services Comprehensive Medicaid Case** Management **Consumer Directed Personal** Assistance Services **Continuing Day Treatment** Day Treatment Family-Based Treatment Health and Wellness Education **HIV COBRA Case Management** Home and Community Support Home Visits by Medical Personnel

Independent Living Skills and Training Intensive Psychiatric Rehabilitation **Treatment Programs** Medicaid Pharmacy Benefits -per State Law Moving Assistance **OMH Licensed CRs\*** Partial Hospitalizations Personalized Recovery Oriented Services Positive Behavioral Interventions and Support Social Day Care Transportation Structured Day Program Substance Abuse Program Telehealth Wellness Counseling



#### **Proposed Care Coordination Model**

- Participant-Centered
- Interdisciplinary Care Coordination Team
  - Includes
    - · Participant,
    - · Designee,
    - · Primary Care Physician,
    - · Care Coordinator, and
    - any other providers
      - as chosen by Participant or
      - as recommended by PCP or Care Coordinator and agreed to by Participant



## **Proposed Beneficiary Protections**

- Independent Enrollment Broker
- Independent Participant Ombudsman
- Integrated Grievances and Appeals Processes
- Choice of Plans
- Choice of Providers
- Maximum travel, distance, wait, and appointment times
- Continuity of Care
- Single Consolidated Statement of all Rights and Responsibilities
- No Costs (except Part D co-pays for non-LTSS participants)



#### Proposed Stakeholder Process

- Input Welcome
- During Public Comment Period
  - Webinars
  - Public Meetings
  - Submission of Public Comments
- June 2012 through December 2013
  - Quarterly Meetings
  - Materials on website
  - Outreach and Education Campaign



#### Proposed Stakeholder Process

- During Implementation
  - Annual Quality Surveys
  - Participant Advisory Committees
  - Participant Feedback Sessions
  - Stakeholder Quarterly Meetings



#### **Assistance Needed**

- Stakeholders PLEASE:
  - Provide Pre-Proposal Input
  - Share the Draft Proposal with Your Networks
  - Submit Comments on the Draft Proposal
  - Encourage Others to Submit Comments
  - Provide Letters of Support



#### **Questions or Comments?**

Please submit questions and comments through the Webex feature

 Questions and Answers will be summarized and posted on the MRT website

Can always submit information/questions/comments to: mltcworkgroup@health.state.ny.us