

# 2020 Annual Report Amida Care Innovator Network, Inc.

A Multi-Payer Report of Quality Performance Results



## Amida Care Innovator Network, Inc. 2020 Annual Report

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#### **Overview**

The New York State Accountable Care Organization Scorecard Report is a multi-payer view of performance results on a set of eight quality measures for Accountable Care Organizations (ACOs) that have been issued a certificate of authority by the New York State Department of Health (NYSDOH). Public Health Law (PHL) Article 29-E requires the NYSDOH to establish a program governing the approval of Accountable Care Organizations. PHL § 2999-p defines an ACO as "an organization of clinically integrated health care providers that work together to provide, manage, and coordinate health care (including primary care) for a defined population; with a mechanism for shared governance; the ability to negotiate, receive, and distribute payments; and accountability for the quality, cost, and delivery of health care to the ACO's patients" and that has been issued a certificate of authority by the NYSDOH.

#### **ACO Profile and Quality Scorecard Report**

The ACO profile presented in the following pages is intended to provide consumers with a better understanding of Amida Care Innovator Network, Inc.'s structure as an all-payer ACO. The profile includes the following information:

- Characteristics of the organization
- Type of ACO (e.g. Hospital, Provider-led, Hybrid)
- Regions where services are provided
- Number or participants and provider/suppliers contracted by the ACO
- Number of patients attributed to the ACO
- Quality of care provided under the ACO umbrella
- Endeavors to implement evidence-based care services, telemedicine, use of electronic medical records, and other initiatives intended to accomplish the goals of accountable care.

Each profile was created from supplemental, non-confidential information submitted by the ACO through ACO certification, a survey disseminated by NYSDOH to the ACO, and other publicly available data.

The ACO Scorecard Report is a multi-payer view of performance results on a set of eight quality measures. The report displays performance results based on data submitted by health plans. Details on how data is collected can be found in the technical notes section of this report. This report does not contain Protected Health Information (PHI), and results are shared with each ACO prior to publication

### Section 1. Amida Care Innovator Network, Inc. Profile

**ACO Type: Provider-Led** 



Provider-Led Practices



**Service Area:** Counties in which Providers of Amida Care Innovator Network, Inc. Offers Services

#### **ACO Provided Care Coordination Highlights**

Amida Care Innovator Network, Inc. is a private, nonprofit community health plan that specializes in providing comprehensive health coverage and coordinated care to Medicaid members with chronic conditions, including HIV/AIDS and behavioral health disorders.

Amida Care's mission is to provide access to comprehensive care and coordinated services that facilitate positive health outcomes and the general well-being of our members.

Amida Care is the largest special needs health plan (SNP) in New York State. People experiencing homeless (regardless of HIV status) are also eligible to enroll. Amida Care's care coordination and integrated social support services are now available to more transgender individuals, who often experience significant barriers to care.

### Section 2. Amida Care Innovator Network, Inc. Report

**Table 1.** Most Common Specialties for Providers in Amida Care Innovator Network, Inc.'s Network

Classification	Number of Providers
Family Practice	621
Internal Medicine	389
Pediatrics	114
General Practice Only – No Specialty	4
Total	1,128

#### Legend

Note: Provider information was collected in 2020 for the MY 2019. See: Technical Notes

**Table 2.** Members Qualifying for a Quality Measure Attributed to a Provider with Amida Care Innovator Network, Inc; Results Stratified by Health Plan and Product

Health Plan	Commercial	Medicaid	Medicare*	Total
All MCOs	10,433	89,471	6,670	106,574

#### Legend

**Note**: This table represents a defined subset of members in the ACO's network. Inclusion criteria was limited to members who met denominator criteria for one or more health care quality measures during the MY 2019. Member attribution information was collected from January 1 – December 31, 2019, for the MY 2019. See: **Technical Notes**. Member attribution to a given product is not dependent on whether there is a defined contract, as noted in Table 1, between the ACO and the health plan's product line.

<sup>\*</sup> Other includes all other specialty types including but not limited to Psychiatry, Infectious Disease, and Pediatric Medicine.

<sup>\*</sup> Medicare Advantage results only. See: **Technical Notes**.

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**Table 3.** 2020 Quality Measure Results for Eligible Members in Amida Care Innovator Network, Inc., Stratified by Payer

	Magazira	Total		By Payer			
Domain	Measure	Denominator	Numerator	Result	Commercial	Medicaid	Medicare*
	Breast Cancer Screening	8,853	6,092	69%	72%	65%	78%
on	Cervical Cancer Screening	28,205	19,468	69%	74%	68%	
Prevention	Childhood Immunization Status Combo 3	1,541	1,046	68%	33%	69%	
Pre	Chlamydia Screening in Women (16-24 Years)	4,844	3,561	74%	75%	73%	
	Colorectal Cancer Screening	18,121	9,949	55%	55%	52%	67%
ase	Comprehensive Diabetes Care Eye Exams	9,007	5,203	58%	50%	56%	71%
Chronic Disease	Comprehensive Diabetes Care HbA1c Testing	7,460	6,751	90%	87%	91%	
Chroni	Comprehensive Diabetes Care Medical Attention for Nephropathy	7,460	6,800	91%	87%	92%	

#### Legend

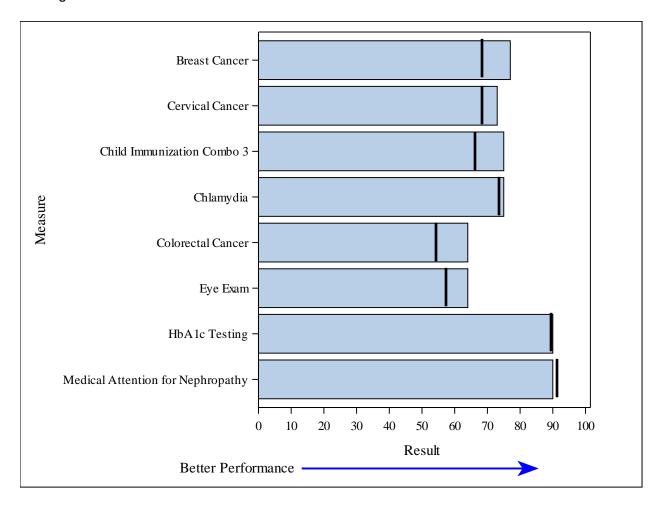
**Note:** Results are based on MY 2019. See: **Technical Notes.** Diabetes denominators differ across measures because not all diabetes measures are calculated and reported for all payers. See Appendices B, C, and D for payer-specific denominator and numerator values.

<sup>--</sup> Measure result not reported.

<sup>\*</sup>Medicare Managed Care results only. See: **Technical Notes**.

## **Section 3. Statewide Benchmark Comparisons**

**Figure 1.** 2020 Amida Care Innovator Network, Inc. Results Compared with the Statewide ACO Average



#### Legend:

= Amida Care Innovator Network, Inc. Rate
= Statewide Average

**Note**: Results shown are averaged across all product lines (Commercial, Medicaid, Medicare). Results are based on MY 2019. This table includes results averaged across all products. For Medicare members, only Medicare Advantage results are included. See: **Technical Notes.** 

#### **Technical Notes**

#### **DEFINITIONS**

#### Domain

The measures are categorized by two domains: Prevention and Chronic Disease.

#### **Denominator, Numerator, Result**

For each measure, the denominator represents the total number of members that are eligible for that measure, and the numerator represents the number of members who meet the specific criteria for the measure. The result is shown as a percentage and represents the numerator divided by the denominator, multiplied by 100 unless otherwise noted.

#### **Measures**

Data included in this report were collected during calendar year 2020 for the 2019 Measurement Year (MY 2019) using the 2020 NYS ACO Core Measure Set. Data was collected from January 1, 2019 through December 31, 2019 for the MY 2019. Data collected for MY 2019 reflects performance between January 1, 2019 through December 31, 2019.

The quality measures in the NYS ACO Core Measure Set are from the Healthcare Effectiveness Data and Information Set (HEDIS®) measures established by the National Committee for Quality Assurance (NCQA). Please refer to Appendix A of this report for a list of the measures and measure descriptions. Results for these measures were calculated using health plan reported results for members attributed to practices participating in the ACO"s network.

#### Methods

Health plans operating in NYS submitted Patient-Centered Medical Home (PCMH) files containing quality measurement results for members who were included in at least one of the ACO quality measure core set during MY 2019. In addition to primary care provider (PCP) information for each member, the file contained member-specific details on denominator inclusion and numerator compliance for each measure in the ACO core set. The National Provider Identifier (NPI) to whom the member was attributed was matched to the NPI and provider Practice Tax Identification Number (TIN) supplied by each ACO; this indicated that the practice was part of the ACO provider network. Members were attributed to provider practices using each health plan's attribution method (see section below: Member Attribution). Memberlevel data was aggregated across health plans linking the Practice TIN of the PCP to whom the member was attributed to a list of participating providers reported by the ACO. Linking quality measurement information for members to ACO-participating providers allows NYSDOH to produce aggregated results at the ACO level for selected quality measures.

Statewide benchmarks were calculated using the MY 2019 health-plan submitted PCMH files.

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#### **Member Attribution**

Each health plan employed its own member attribution methodology to link members to primary care provider practices. Each ACO provided NYSDOH a list of participating providers and practices.

#### **Measure Selection**

A parsimonious set of primary care relevant measures were selected for the 2020 NYS ACO Core Measure Set to examine the quality of care for the population attributed to ACO organizations for quality improvement and monitoring. See Appendix A for detailed descriptions of each measure. Note this measure set may change or expand over time.

#### **Measure Calculation**

Administrative data were used to calculate each measure. For measures with both hybrid and administrative specifications, the administrative method was used.

Product results were calculated using all practices for which data were available and were stratified by payer (Commercial, Medicaid, Medicare).

#### **Medicaid Managed Care Results**

Please note that the Medicare advantage results shown in this report do not represent the Medicare Shared Savings Program (MSSP). This report includes Medicaid quality scores only in the case of ACO contracts with Medicare Advantage health plans. This report does not include quality scores for Medicare patients covered by the conventional Medicare program, MSSP.

The CMS quality score data for ACOs is available using the following link:

https://www.cms.gov/Medicare/Medicare-Fee-for-Service-

Payment/sharedsavingsprogram/Downloads/MSSP-ACO-data.pdf.

For more information on Medicare fee-for-service, please refer to the CMS website <a href="https://www.cms.gov/Medicare/Medicare.html">https://www.cms.gov/Medicare/Medicare.html</a>.

#### **Data Source**

Member-level data from the 2020 HEDIS® data were submitted by the health plans.

### **Report Interpretation Limitations**

Please note the following limitations of this ACO Report:

- 1. This ACO report includes claims-based data pooled from multiple payers. The performance results represent the quality of care provided to a larger number of members than reports distributed by individual health plans that reflect the quality of care for members insured by that health plan alone. This report is not a replacement for performance reports or gap analyses provided by individual payers or Medicare Advantage Stars, Medicare ACOs Scorecards, or other transformation or payment programs. The report does not display member-level data.
- 2. These ACO results do not account for the entire panel population. Only those members meeting continuous enrollment criteria at the payer and plan level were included in these quality measure results.

#### **ACO Program Information**

For information about New York State's Accountable Care Program, including information about how to apply for a Certificate of Authority, and to find answers to frequently asked questions, please visit the NYS website at:

https://www.health.ny.gov/health\_care/medicaid/redesign/aco/

If you have any questions about the New York State's Accountable Care Program, please contact us:

Center for Health Care Policy and Resource Development Corning Tower, Room 1695 Empire State Plaza Albany, New York 12237

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#### **Feedback**

We welcome suggestions and comments on this publication. Please contact us at:

Office of Quality and Patient Safety Corning Tower, Room 1938 Empire State Plaza, Albany, New York 12237 Telephone: (518) 486-9012 Fax: (518) 486-6098

E-mail: nysgarr@health.ny.gov

## Appendix A – 2020 NYS ACO Core Measure Set

MEASURE (NQF#/Developer)	DESCRIPTION
Breast Cancer Screening (2372/HEDIS)	Percentage of women 50-74 years of age who had a mammogram to screen for breast cancer.
Cervical Cancer Screening (0032/HEDIS)	Percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria:  - Women age 21–64 who had cervical cytology performed every 3 years.  - Women age 30–64 who had cervical high-risk human papillomavirus (HPV) testing performed within the last 5 years.  - Women age 30–64 who had cervical cytology/human papillomavirus (HPV) co-testing performed every 5 years.
Childhood Immunization Status – Combo 3 (0038/HEDIS)	Percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DtaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB); one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday. The measure calculates one combination rate.
Chlamydia Screening for Women (0033/HEDIS)	Percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year. Reported as three rates:  1. Patients of age 16 – 20 years  2. Patients of age 21 – 24 years  3. Total
Colorectal Cancer Screening (0034/HEDIS)	Percentage of members 50-75 years of age who had appropriate screening for colorectal cancer.
Comprehensive Diabetes Care: HbA1c Testing (0057/HEDIS)	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received a Hemoglobin A1c (HbA1c) test during the measurement year.
Comprehensive Diabetes Care: Eye Exam (Retinal) Performed (0055/HEDIS)	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had an eye exam (retinal) performed.
Comprehensive Diabetes Care: Nephropathy (0062/HEDIS)	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received a nephropathy screening or monitoring test or had evidence of nephropathy during the measurement year.

## **Appendix B – Quality Measure Results for Commercial**

		Commercial Results			
Domain	Measure	Denominator	Numerator	Result	
	Breast Cancer Screening	1,631	1,176	72%	
	Cervical Cancer Screening	3,680	2,710	74%	
Prevention	Childhood Immunization Status Combo 3	30	10	33%	
Ţ	Chlamydia Screening in Women (16-24 Years)	811	608	75%	
	Colorectal Cancer Screening	3,260	1,785	55%	
Se	Comprehensive Diabetes Care Eye Exams	1,239	618	50%	
Chronic Disease	Comprehensive Diabetes Care HbA1c Testing	1,239	1,081	87%	
	Comprehensive Diabetes Care Medical Attention for Nephropathy	1,239	1,084	87%	

**Note**: Overall denominator and numerator results shown represents the eligible population in the ACO.

## **Appendix C – Quality Measure Results for Medicaid**

		Medicaid Results			
Domain	Measure	Denominator	Numerator	Result	
	Breast Cancer Screening	5,407	3,507	65%	
	Cervical Cancer Screening	24,525	16,758	68%	
Prevention	Childhood Immunization Status Combo 3	1,511	1,036	69%	
Pr	Chlamydia Screening in Women (16-24 Years)	4,033	2,953	73%	
	Colorectal Cancer Screening	12,286	6,431	52%	
se	Comprehensive Diabetes Care Eye Exams	6,221	3,489	56%	
Chronic Disease	Comprehensive Diabetes Care HbA1c Testing	6,221	5,670	91%	
	Comprehensive Diabetes Care Medical Attention for Nephropathy	6,221	5,716	92%	

**Note**: Overall denominator and numerator results shown represents the eligible population in the ACO.

## **Appendix D – Quality Measure Results for Medicare**

		Medicare Results		
Domain	Measure	Denominator	Numerator	Result
	Breast Cancer Screening	1815	1409	78%
	Cervical Cancer Screening	ı	-	-
Prevention	Childhood Immunization Status Combo 3	I	1	1
Chlamydia Screen	Chlamydia Screening in Women (16-24 Years)	-	ŀ	-
	Colorectal Cancer Screening	2,575	1,733	67%
Se	Comprehensive Diabetes Care Eye Exams	1,547	1,096	71%
Chronic Disease	Comprehensive Diabetes Care HbA1c Testing	1	-	-
	Comprehensive Diabetes Care Medical Attention for Nephropathy		-	-

#### Legend

-- Measure result not reported.

**Note**: Medicare fee-for-service results are not included in this table. Medicare Advantage results only. See: **Technical Notes.**