

TO: Local District Commissioners, Medicaid Directors

FROM: Lisa Sbrana, Director
Division of Eligibility and Marketplace Integration

SUBJECT: Revised Process for Restriction/Exception Codes for Transgender Individuals

EFFECTIVE DATE: Immediately

CONTACT PERSON: Local District Support Units
Upstate: (518) 474-8887 NYC: (212) 417-4500

The purpose of this General Information System (GIS) message is to inform Local Departments of Social Services (LDSS) of a change in procedure related to entering Restriction/Exception (R/E) codes for transgender individuals.

Instructions provided in GIS 15 MA/19, issued on October 20, 2015, regarding the use of R/E codes "G1 – Transgender Individual – Male to Female" and "G2 – Transgender Individual – Female to Male" indicate LDSSs are to data enter the appropriate R/E code into eMedNY after a consumer provides appropriate documentation of their new gender status. Consumers will continue to contact the appropriate LDSS or NY State of Health (NYSoH) to request the appropriate R/E code. However, effective immediately, consumers will not need to provide documentation to the LDSS or NYSoH to have the appropriate R/E code entered into eMedNY.

Additionally, a consumer's sex can be changed in the Welfare Management System without the documentation outlined in the GIS 15 MA/19.

Please direct any questions to your Local District Support liaison.