Health Home Implementation Webinars

Session #41– July 23, 2014

Program Updates

NEW YORK state department of HEALTH

Agenda

- Medicaid Analytic Performance Portal (MAPP) Update
- Health Home Policy Updates

Medicaid Analytics Performance Portal (MAPP)

What is MAPP??

- A performance management system that will provide tools to the Health Home network to support providing care management for the Health Home population.
- A PORTAL to support Health Homes and DSRIP performance management technology needs
- The MAPP Portal is in the requirements gathering and development phase.

What is MAPP??

- Health Home Tracking System (HHTS) functionality will be incorporated into MAPP and made available to the Health Home community.
- Currently the HHTS is available only to Health Homes and Managed Care Plans but MAPP will expand access to include Care Management Agencies.
- MAPP functionality will be rolled out in Phases. The first Phase of MAPP functionality will be made available to the HH community by the end of the year.

MAPP Jump Start

- As part of the functional requirements gathering process, a small group of users participated in the Jump Start Pilot
- The Jump Start pilot consisted of three Managed Care Plans, three Health Homes and three Care Management Agencies
- As part of 12 week jump start, developers created a mock up of MAPP with samples of possible functionality for users to test
- The information gathered via the Jump Start Pilot provided the groundwork needed to incorporate the Health Home Member Tracking System into MAPP.

MAPP Phase 1 Development

- As MAPP Portal use cases are developed, processes will be defined and presented to the Health Home community for feedback.
- Feedback will be obtained through surveys that will be made available on the HH website and emailed using the HH listserv.
- Feedback will be used to define system requirements that will then be incorporated into MAPP.
- MAPP Portal status updates will be made available on the Health Home website.

New MAPP Website

- A new section titled **Medicaid Analytics Performance Portal (MAPP)** will be added to the Health Home website

- This new MAPP section will provide status updates to MAPP development and expected implementation timelines

- Will also contain links to surveys requesting feedback regarding specific MAPP use cases or processes flows

MAPP Surveys

- Surveys results will be pulled by DOH about a week or two after release of the survey.

- Once results are pulled, the survey will be moved to an archive section. Users may continue to respond to the surveys in the archive section, but DOH cannot guarantee that late submissions will be considered during phase 1 development.

MAPP Survey #1: July 23, 2014

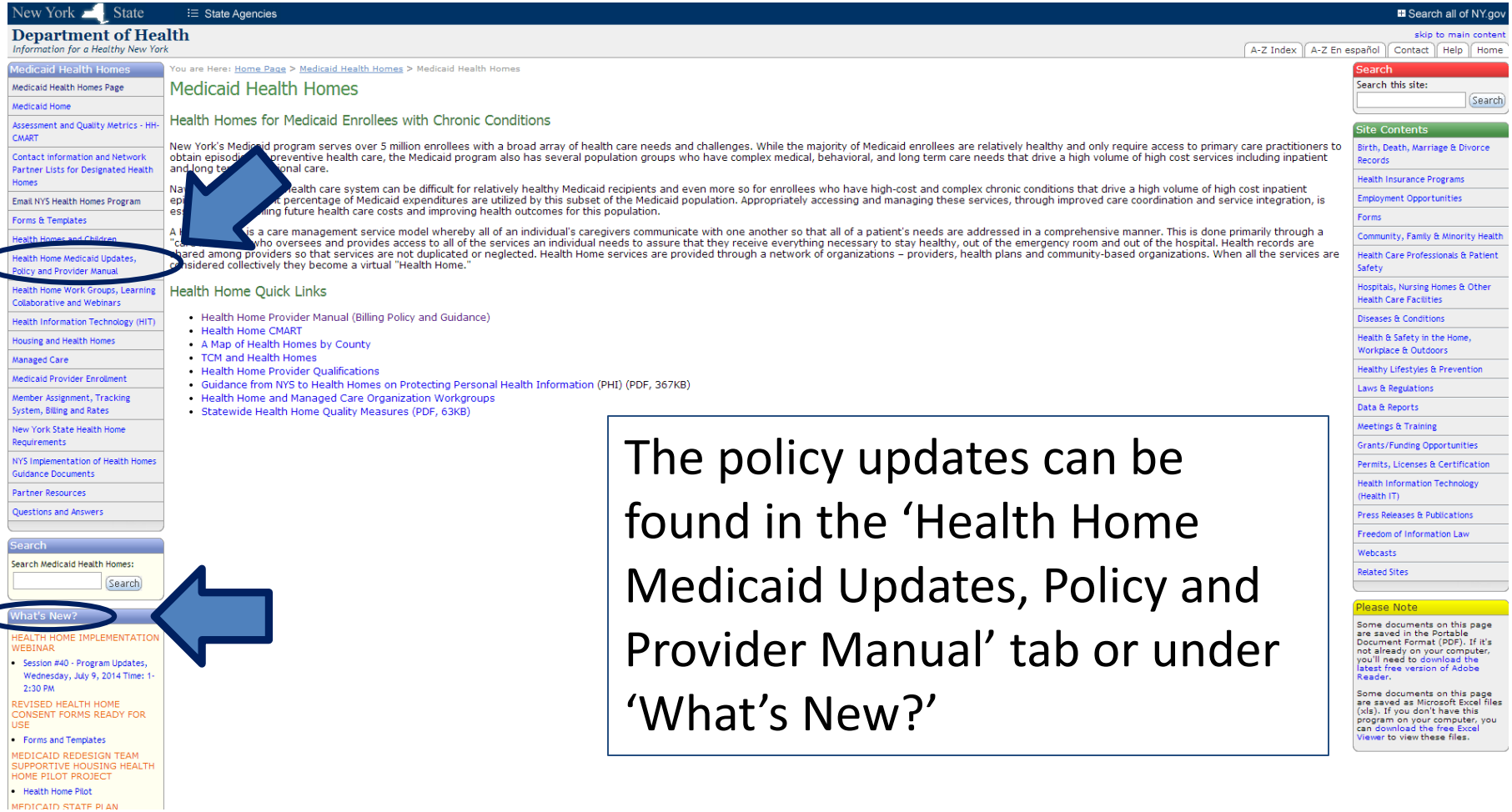
- By tomorrow morning, the first survey will be posted to the new MAPP section
- This survey focuses on existing tracking system process flows
- There will be separate links for MCP, HH, and CMA.
- Respondents acting as both HH and CMA will have to complete both the HH and the CMA survey link
- Responses for MAPP Survey #1: July 23, 2014 are due by **August 1, 2014**

Health Home Policy Updates

New policies have been added to the Health Home webpage:

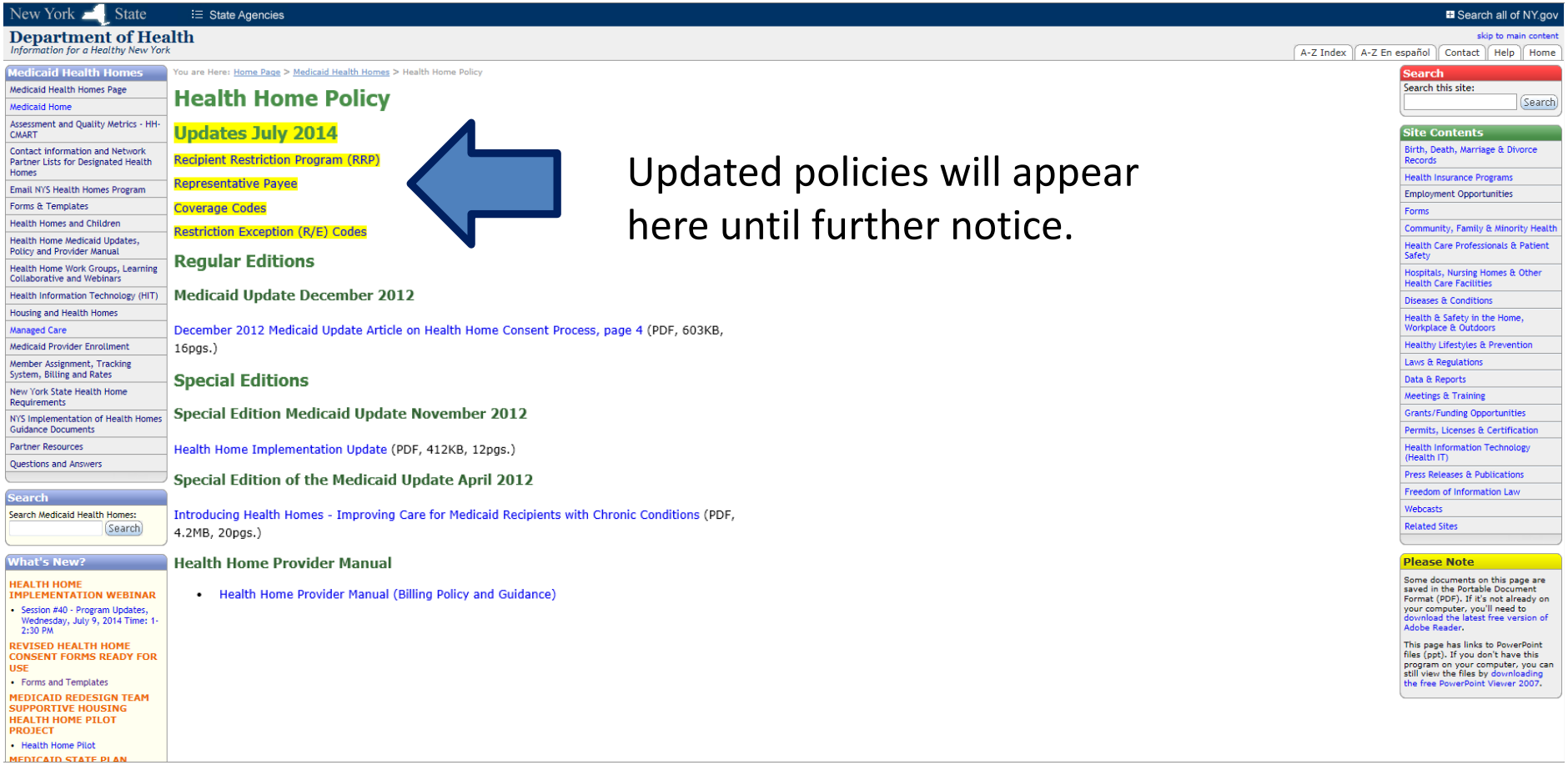
- Representative Payee: Provides background and rationale to explain why a care manager should not serve as a representative payee for a client.
- Recipient Restriction Program: Describes the program and the expectation that individuals on RRP are expected to be enrolled in Health Homes if eligible.
- Coverage Codes and Restriction-Exception (R/E) Codes: Lists and defines coverage codes and R/E codes for the most common Medicaid services and describes whether they are compatible with Health Home services.

Health Home Policy Update



The policy updates can be found in the 'Health Home Medicaid Updates, Policy and Provider Manual' tab or under 'What's New?'

Health Home Policy Update



Useful Contact Information

- Visit the Health Home website: http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/

- Get updates from the Health Homes listserv. To subscribe send an email to: listserv@listserv.health.state.ny.us (In the body of the message, type SUBSCRIBE HHOMES-L YourFirstName YourLastName)

- To email Health Homes, visit the Health Home Website and click on the tab “Email Health Homes” http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/

- Call the Health Home Provider Support Line: 518-473-5569