

Health Home Implementation Webinars

Session #41– July 23, 2014

Program Updates



Agenda

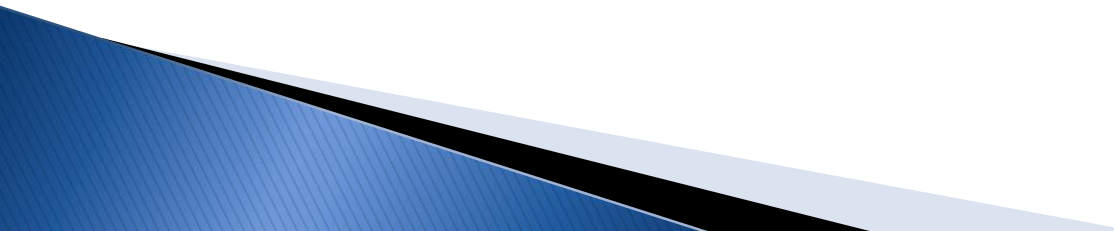
- Medicaid Analytic Performance Portal (MAPP) Update
- Health Home Policy Updates

Medicaid Analytics Performance Portal (MAPP)


What is MAPP??

- ▶ A performance management system that will provide tools to the Health Home network to support providing care management for the Health Home population.
- ▶ A PORTAL to support Health Homes and DSRIP performance management technology needs
- ▶ The MAPP Portal is in the requirements gathering and development phase.

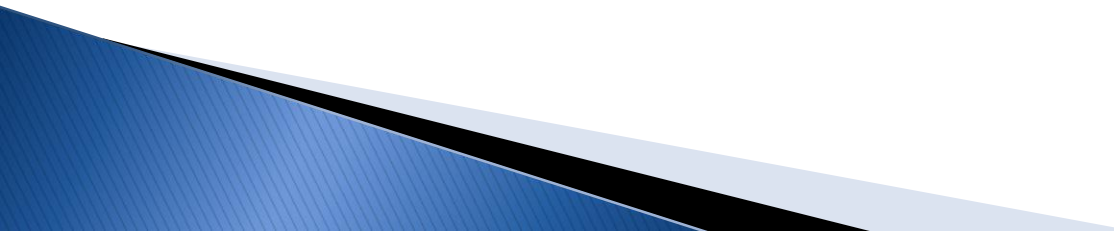
What is MAPP??

- ▶ Health Home Tracking System (HHTS) functionality will be incorporated into MAPP and made available to the Health Home community.
 - ▶ Currently the HHTS is available only to Health Homes and Managed Care Plans but MAPP will expand access to include Care Management Agencies.
 - ▶ MAPP functionality will be rolled out in Phases. The first Phase of MAPP functionality will be made available to the HH community by the end of the year.
- 

MAPP Jump Start

- ▶ As part of the functional requirements gathering process, a small group of users participated in the Jump Start Pilot
 - ▶ The Jump Start pilot consisted of three Managed Care Plans, three Health Homes and three Care Management Agencies
 - ▶ As part of 12 week jump start, developers created a mock up of MAPP with samples of possible functionality for users to test
 - ▶ The information gathered via the Jump Start Pilot provided the groundwork needed to incorporate the Health Home Member Tracking System into MAPP.
- 

MAPP Phase 1 Development

- ▶ As MAPP Portal use cases are developed, processes will be defined and presented to the Health Home community for feedback.
 - ▶ Feedback will be obtained through surveys that will be made available on the HH website and emailed using the HH listserv.
 - ▶ Feedback will be used to define system requirements that will then be incorporated into MAPP.
 - ▶ MAPP Portal status updates will be made available on the Health Home website.
- 

New MAPP Website

- ▶ A new section titled **Medicaid Analytics Performance Portal (MAPP)** will be added to the Health Home website
- ▶ This new MAPP section will provide status updates to MAPP development and expected implementation timelines
- ▶ Will also contain links to surveys requesting feedback regarding specific MAPP use cases or processes flows

MAPP Surveys

- ▶ Surveys results will be pulled by DOH about a week or two after release of the survey.
- ▶ Once results are pulled, the survey will be moved to an archive section. Users may continue to respond to the surveys in the archive section, but DOH cannot guarantee that late submissions will be considered during phase 1 development.

MAPP Survey #1: July 23, 2014

- ▶ By tomorrow morning, the first survey will be posted to the new MAPP section
- ▶ This survey focuses on existing tracking system process flows
- ▶ There will be separate links for MCP, HH, and CMA.
- ▶ Respondents acting as both HH and CMA will have to complete both the HH and the CMA survey link
- ▶ Responses for MAPP Survey #1: July 23, 2014 are due by **August 1, 2014**

Health Home Policy Updates

New policies have been added to the Health Home webpage:

- Representative Payee: Provides background and rationale to explain why a care manager should not serve as a representative payee for a client.
- Recipient Restriction Program: Describes the program and the expectation that individuals on RRP are expected to be enrolled in Health Homes if eligible.
- Coverage Codes and Restriction-Exception (R/E) Codes: Lists and defines coverage codes and R/E codes for the most common Medicaid services and describes whether they are compatible with Health Home services.

Health Home Policy Update

New York State State Agencies Search all of NY.gov

Department of Health Information for a Healthy New York

skip to main content A-Z Index A-Z En español Contact Help Home

You are Here: Home Page > Medicaid Health Homes > Medicaid Health Homes

Medicaid Health Homes

Medicaid Health Homes Page

Medicaid Home

Assessment and Quality Metrics - HH-CMART

Contact Information and Network Partner Lists for Designated Health Homes

Email NYS Health Homes Program

Forms & Templates

Health Homes and Children

Health Home Medicaid Updates, Policy and Provider Manual

Health Home Work Groups, Learning Collaborative and Webinars

Health Information Technology (HIT)

Housing and Health Homes

Managed Care

Medicaid Provider Enrollment

Member Assignment, Tracking System, Billing and Rates

New York State Health Home Requirements

NYS Implementation of Health Homes Guidance Documents

Partner Resources

Questions and Answers

Search Medicaid Health Homes: [Search]

What's New?

HEALTH HOME IMPLEMENTATION WEBINAR

- Session #40 - Program Updates, Wednesday, July 9, 2014 Time: 1-2:30 PM

REVISED HEALTH HOME CONSENT FORMS READY FOR USE

- Forms and Templates

MEDICAID REDESIGN TEAM SUPPORTIVE HOUSING HEALTH HOME PILOT PROJECT

- Health Home Pilot

MEDICAID STATE PLAN

Medicaid Health Homes

Health Homes for Medicaid Enrollees with Chronic Conditions

New York's Medicaid program serves over 5 million enrollees with a broad array of health care needs and challenges. While the majority of Medicaid enrollees are relatively healthy and only require access to primary care practitioners to obtain episodic or preventive health care, the Medicaid program also has several population groups who have complex medical, behavioral, and long term care needs that drive a high volume of high cost services including inpatient and long term care services.

New York's health care system can be difficult for relatively healthy Medicaid recipients and even more so for enrollees who have high-cost and complex chronic conditions that drive a high volume of high cost inpatient and long term care services. A significant percentage of Medicaid expenditures are utilized by this subset of the Medicaid population. Appropriately accessing and managing these services, through improved care coordination and service integration, is essential to reducing future health care costs and improving health outcomes for this population.

A Health Home is a care management service model whereby all of an individual's caregivers communicate with one another so that all of a patient's needs are addressed in a comprehensive manner. This is done primarily through a care manager who oversees and provides access to all of the services an individual needs to assure that they receive everything necessary to stay healthy, out of the emergency room and out of the hospital. Health records are shared among providers so that services are not duplicated or neglected. Health Home services are provided through a network of organizations – providers, health plans and community-based organizations. When all the services are provided, they are considered collectively they become a virtual "Health Home."

Health Home Quick Links

- Health Home Provider Manual (Billing Policy and Guidance)
- Health Home CMART
- A Map of Health Homes by County
- TCM and Health Homes
- Health Home Provider Qualifications
- Guidance from NYS to Health Homes on Protecting Personal Health Information (PHI) (PDF, 367KB)
- Health Home and Managed Care Organization Workgroups
- Statewide Health Home Quality Measures (PDF, 63KB)

Search this site: [Search]

Site Contents

- Birth, Death, Marriage & Divorce Records
- Health Insurance Programs
- Employment Opportunities
- Forms
- Community, Family & Minority Health
- Health Care Professionals & Patient Safety
- Hospitals, Nursing Homes & Other Health Care Facilities
- Diseases & Conditions
- Health & Safety in the Home, Workplace & Outdoors
- Healthy Lifestyles & Prevention
- Laws & Regulations
- Data & Reports
- Meetings & Training
- Grants/Funding Opportunities
- Permits, Licenses & Certification
- Health Information Technology (Health IT)
- Press Releases & Publications
- Freedom of Information Law
- Webcasts
- Related Sites

Please Note

Some documents on this page are saved in the Portable Document Format (PDF). If it's not already on your computer, you'll need to download the latest free version of Adobe Reader.

Some documents on this page are saved as Microsoft Excel files (.xls). If you don't have this program on your computer, you can download the free Excel Viewer to view these files.

The policy updates can be found in the 'Health Home Medicaid Updates, Policy and Provider Manual' tab or under 'What's New?'

Health Home Policy Update

New York State State Agencies Search all of NY.gov

Department of Health Information for a Healthy New York

You are Here: [Home Page](#) > [Medicaid Health Homes](#) > Health Home Policy

Medicaid Health Homes

- Medicaid Health Homes Page
- Medicaid Home
- Assessment and Quality Metrics - HH-CMART
- Contact Information and Network Partner Lists for Designated Health Homes
- Email NYS Health Homes Program
- Forms & Templates
- Health Homes and Children
- Health Home Medicaid Updates, Policy and Provider Manual
- Health Home Work Groups, Learning Collaborative and Webinars
- Health Information Technology (HIT)
- Housing and Health Homes
- Managed Care
- Medicaid Provider Enrollment
- Member Assignment, Tracking System, Billing and Rates
- New York State Health Home Requirements
- NYS Implementation of Health Homes Guidance Documents
- Partner Resources
- Questions and Answers

Health Home Policy

Updates July 2014

- Recipient Restriction Program (RRP)**
- Representative Payee**
- Coverage Codes**
- Restriction Exception (R/E) Codes**

Regular Editions

- Medicaid Update December 2012**
December 2012 Medicaid Update Article on Health Home Consent Process, page 4 (PDF, 603KB, 16pgs.)
- Special Editions**
 - Special Edition Medicaid Update November 2012**
Health Home Implementation Update (PDF, 412KB, 12pgs.)
 - Special Edition of the Medicaid Update April 2012**
Introducing Health Homes - Improving Care for Medicaid Recipients with Chronic Conditions (PDF, 4.2MB, 20pgs.)

Health Home Provider Manual

- Health Home Provider Manual (Billing Policy and Guidance)

What's New?

- HEALTH HOME IMPLEMENTATION WEBINAR**
 - Session #40 - Program Updates, Wednesday, July 9, 2014 Time: 1-2:30 PM
- REVISED HEALTH HOME CONSENT FORMS READY FOR USE**
 - Forms and Templates
- MEDICAID REDESIGN TEAM SUPPORTIVE HOUSING HEALTH HOME PILOT PROJECT**
 - Health Home Pilot
- MEDICAID STATE PLAN**

Search

Search Medicaid Health Homes:

Search

Search this site:

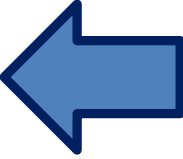
Site Contents

- Birth, Death, Marriage & Divorce Records
- Health Insurance Programs
- Employment Opportunities
- Forms
- Community, Family & Minority Health
- Health Care Professionals & Patient Safety
- Hospitals, Nursing Homes & Other Health Care Facilities
- Diseases & Conditions
- Health & Safety in the Home, Workplace & Outdoors
- Healthy Lifestyles & Prevention
- Laws & Regulations
- Data & Reports
- Meetings & Training
- Grants/Funding Opportunities
- Permits, Licenses & Certification
- Health Information Technology (Health IT)
- Press Releases & Publications
- Freedom of Information Law
- Webcasts
- Related Sites

Please Note

Some documents on this page are saved in the Portable Document Format (PDF). If it's not already on your computer, you'll need to download the latest free version of Adobe Reader.

This page has links to PowerPoint files (ppt). If you don't have this program on your computer, you can still view the files by downloading the free PowerPoint Viewer 2007.



Updated policies will appear here until further notice.

Useful Contact Information

- Visit the Health Home website:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/
- Get updates from the Health Homes listserv. To subscribe send an email to: listserv@listserv.health.state.ny.us (In the body of the message, type SUBSCRIBE HHOMES-L YourFirstName YourLastName)
- To email Health Homes, visit the Health Home Website and click on the tab “Email Health Homes”
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/
- Call the Health Home Provider Support Line: 518-473-5569