



**Department
of Health**

**Medicaid
Redesign Team**

MAPP HHTS

Weekly Webinar

August 23, 2016

System Issues to be fixed on Sept. 11, 2016

An explanation of who is affected, what you should have expected, what is currently happening, and any workarounds that can be utilized prior to the 9/11 fix

Members who correctly fell off assignment file but are still listed with active assignments on certain screens

Affecting: MCP users, HH users, and CMA users who are accessing the Assignment Files

Expectation: Members who have an assignment and no active segments should show up on the organization's assignment file and should be listed on MAPP HHTS screens with appropriate assignment information.

Currently in MAPP HHTS: Some members that correctly fell off of the Assignment File are still listed on the CIN Search and My Members screens with active assignments.

Workaround: An organizations assignment file contains all of the organization's complete and correct assignments. Until 9/11/2016, do not use CIN Search or My Members to access assignments.

Members in outreach hiatus segment status showing up on the Assignment Files

Affecting: MCP users, HH users, and CMA users

Expectation: Members with segments, including those in a hiatus status should not appear on an organization's assignment file as no action needs to be taken currently

Currently In MAPP HHTS: Members with a hiatus outreach segment are appearing on assignment files. This had been slated for the 7/31 fix, but still isn't working as intended

Workaround: By downloading the enrollment file and filtering to a status of 'Hiatus' one could then compare those in Hiatus status to those on the Assignment file via a Vlookup. Those who are on the enrollment file can be ignored on the assignment file.

Unhandled Server Errors

Affecting: HH users when they are working with a member that has two assignments

Expectation: Members should not be able to have two active assignments within the system

Currently in MAPP HHTS: A few members within the HH population have incorrectly been able to be added to MAPP HHTS with 2 active HH assignments

Workaround: None at this time, the 9/11 fix system issue and delete duplicates

Direct Billing Indicator reversing itself on the BSD file

Affecting: Direct Billers who submit a value of 'N' in the CMA Direct Biller field of the Billing Support Upload File and upstream providers associated with those Direct Billers

Expectation: Until direct billing goes away on 12/1 CMAs who are direct billers have the option to turn their direct billing indicator to 'N' for a billing instance, either on the screen or via the billing support upload file.

Currently in MAPP HHTS: If a direct biller indicates 'N' on the BSU file the system automatically reverses this on the BSD file to 'Y', resulting in the CMA being listed as the Billing Entity and the incorrect Direct Biller value displayed

Workaround: If a direct biller would like to indicate No to direct billing for certain members/time periods they can do this on the screen and it will populate correctly in MAPP HHTS and BSD files.

HARP flag not populating on the BSD file

Affecting: MCP users, HH users, and CMA users

Expectation: The HARP flag will be populated on the BSD file based on current H1-H9 codes and a member's MCP affiliation. This includes EN for enrolled (H1-H6 AND with HARP or SNP), EL for eligible (H9 and NO H1-H6), or Blank for neither HARP enrolled nor HARP eligible

Currently in MAPP HHTS: This field on the BSD file is not being populated. However, the rate description correctly indicates is the member is HARP

Workaround: All other HARP flags are working correctly in the system. Please refer to the rate description and other files/screens to determine HARP eligibility

Members Associated with the incorrect plan ID

Affecting: All users on all screens

Expectation: Only members associated with the MCP downloading the file will show up on the MCP assignment download file. The MCP listed for a member when performing a CIN search or looking elsewhere will reflect the members most current plan information

Currently in MAPP HHTS: A few members have the incorrect MCP or no MCP listed when they should be with a MCP. This seems to occur when the member has recently (within the past three months or so) either switched plans, switched from FFS to a plan, or from a plan to FFS

Workaround: None at this time. As always, epaces contain the more correct up-to-date Medicaid eligibility information.

Notes: After the 9/11 fix all assignments associated with an incorrect MCP will be corrected

MAPP HHTS File Specifications Changes

MAPP HHTS File Specifications Changes

- DOH will release this week an excel spreadsheet containing new file specifications for the December 1, 2016 implementation of the Health Homes serving children.
- This document will show all of the fields that will be added to the files on December 1, 2016, but some of those new fields will not be populated with values until early 2017. These fields will be highlighted in yellow.
- By early September, two new MAPP HHTS File Specifications Documents will be released:
 - An updated version of the current document clarifying how the current MAPP HHTS files work and will be effective through November 30, 2016.
 - A version explaining all of the December 1, 2016 file updates. This version will be release soon but will not become effective until December 1, 2016.