

New York State Department of Health

Office of Health Insurance Programs

Training Services for NY State of Health Application Assistors and Local Departments of Social Services

RFP #20017

Posted: 3/22/2019

Additional Question and Answers

The following Question and Answers were inadvertently omitted from the questions and answers posted on 3/15/2019.

Question #	Corresponding RFP Section	Bidder's Question	Answer
1.	Section 4.1: Tasks/Deliverables, Subsection 4.J: Documenting and Evaluating Training Sessions (Pages 19-20)	Please provide historical data on the: a) rate of people not showing up to sessions b) data on the number of incomplete sessions c) volume of certified letters sent to trainees requesting an explanation for the absence	a) Historical data on the rate of people not showing up to sessions was 9.5% for In-Person training sessions in contract year 2017-2018. b) The RFP does not reference incomplete sessions. This question is unclear, so the Department cannot provide a response. c) The Department does not have this information.