NEW YORK STATE DEPARTMENT OF HEALTH PUBLIC HEALTH AND HEALTH PLANNING COUNCIL DATE: December 6, 2012 LOCATION: EMPIRE STATE PLAZA Meeting Room 6 Albany, New York

- 1 PHHPC 12-6-2012 Albany, New York
- 2 (The meeting commenced at 9:45
- 3 a.m.)
- DR. GUTIERREZ: Good morning.
- 5 Angel Gutierrez, I'm the chair of the Codes,
- 6 Regulation, and Legislation Committee and we don't
- 7 have a lot of time allotted for this committee to
- 8 function for this particular event. So we have
- 9 three regulations on the agenda. One is for
- 10 permanent adoption, one for permanent and emergency
- 11 adoption, and one for information only.
- 12 The first item in the agenda is a
- 13 nursing home sprinkler system proposal on permanent
- 14 adoption. Mr. Loftus from the Bureau of Long Term
- 15 Care Reimbursement will present.
- Mr. Loftus, please go ahead.
- MR. LOFTUS: Okay. Thank you.
- 18 This is the permanent adoption of the sprinkler reg
- 19 that was brought before the committee three times
- 20 on a -- on an emergency basis. And basically this
- 21 is an addition to Part 86-2, Part 86-2.41 that
- 22 because of the federal mandate that all nursing
- 23 homes be sprinkler compliant with a supervised
- 24 automatic sprinkler system by August 13th, 2013.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 We propose this regulation to assist nursing homes
- 3 in obtaining financing by accelerating
- 4 reimbursement for any facility that was in a
- 5 financial need.
- 6 The comment period ended on this
- 7 in October. There were no comments from the public
- 8 and that basically ends my presentation on the
- 9 sprinkler reg.
- DR. GUTIERREZ: Thank you very
- 11 much, Mr. Loftus.
- 12 Any comments from -- or questions
- 13 from members of the committee or the Council? Are
- 14 there any comments or questions from members of the
- 15 audience? If not, I would like to hear a motion to
- 16 present this. Mr. Hurlbut. A second, Dr. Bhat.
- 17 All in favor. Anybody opposed? Any abstentions?
- 18 The motion is carried.
- The next item on the agenda deals
- 20 with a Prohibition of Synthetic Phenethylamines and
- 21 Synthetic Cannabinoids Prohibitions for permanent
- 22 adoption. Mr. O'Leary from the Bureau of Narcotic
- 23 Enforcements will present.
- Mr. O'Leary, please go ahead.

PHHPC - 12-6-2012 - Albany, New York 1 2 MR. O'LEARY: Thank you, Doctor. 3 The permanent regulation which is 4 being proposed is identical to the emergency 5 regulation which had been previously adopted by the 6 committee. The purpose of this -- the purpose of 7 this regulation is to ban specific substances known 8 as bath salts. Those are the synthetic 9 phenethylamines, as well as synthetic marijuana, 10 which is classified here in eleven separate 11 categories of synthetic cannabinoids. 12 These are growing drugs of 13 concern and because of their malleable chemical 14 structure, they have been difficult to place into 15 legislation, something that the Department has been 16 pursuing both in the last term and will do so in 17 the upcoming legislative term. 18 Since the initial adoption of the 19 emergency regulations in August of this year, the 20 Department has worked closely with the New York 21 State Police in enforcement conducting undercover 2.2 operations. The State Police have and have worked 2.3 closely with our forensic chemists and

toxicologists within the Department. We have seen

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 significant sales of this throughout the state, and
- 3 we do expect shortly to have enforcement actions.
- 4 Other than that, that concludes my presentation.
- 5 DR. GUTIERREZ: Thank you very
- 6 much, Mr. O'Leary.
- 7 Any discussion from committee or
- 8 Council members? If not, are there any questions
- 9 or comments from the audience?
- 10 Seeing none, I would like to hear
- 11 a motion. I have a motion and a second. All in
- 12 favor? Anybody opposed? Any abstentions? The
- 13 motion carries.
- Now the emergency version of the
- 15 same proposal is now on the table. And the reason
- 16 for that is we need this, since a previous
- 17 emergency is lapsed or about to lapse, we need this
- 18 to cover for the permanent -- before the permanent
- 19 comes into function. Are there any questions from
- 20 the committee or the Council?
- 21 Any questions from the audience?
- 22 If not, I'll like to hear a
- 23 motion. Mr. Hurlbut. Second, Dr. Bhat. All in
- 24 favor? Anybody opposed? Any abstentions? And the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 motion then is carried.
- 3 The last item on the agenda is a
- 4 proposal only for information regarding ionizing
- 5 radiation. Mr. Gavitt from the Bureau for
- 6 Environmental Radiation Protection will provide the
- 7 overview.
- 8 Mr. Gavitt, please?
- 9 MR. GAVITT: Excuse me. Good
- 10 morning. We are proposing to amend Part 16 of the
- 11 State Sanitary Code. Part 16 deals with ionizing
- 12 radiation. The proposal deals with two components
- of Part 16. One is the use of radioactive
- 14 materials and the other is the use of ionizing
- 15 radiation produced by machines.
- The radioactive materials portion
- deals with human use. What we are proposing is to
- amend the regulations to be compatible with federal
- 19 regulations, so there's a -- a number of -- of
- 20 clarifying changes in the definitions. Also just
- 21 recognition of federal regulations dealing with
- 22 this same use, New York State is an agreement state
- 23 with the U.S. Nuclear Regulatory Commission as part
- 24 of that agreement. We must maintain compatibility.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 So the medical use of radioactive materials, mostly
- 3 diagnostic nuclear medicine, is to basically to
- 4 update those regs and be compatible with -- with
- 5 federal regulations.
- 6 The other component deals with
- 7 the radiation therapy, mostly external being linear
- 8 accelerators as well as brachytherapy. We're
- 9 amending the regulations to update them to be
- 10 consistent with the current machines and protocols
- 11 that are being used by medicine today to address --
- 12 to address errors that we have found with quality
- 13 assurance requirements for transfer of data from
- 14 treatment planning machines to the treatment -- the
- 15 computer planning machines.
- So part of that requirement will
- 17 require credentialing of individuals. It will
- 18 require that they update their quality assurance
- 19 requirements. And also it will require that any
- 20 facility providing radiation therapy be accredited
- 21 by the American College of Radiation and Oncology
- 22 or American College of Radiology.
- These regulations have been put
- 24 forth for comment to the regulating community and

- 1 PHHPC 12-6-2012 Albany, New York
- 2 we have not received any comments on the proposal.
- 3 That concludes my presentation.
- DR. GUTIERREZ: Thank you, Mr.
- 5 Gavitt.
- 6 Are there any questions from
- 7 committee members or from Council members?
- 8 Are there any members of the
- 9 public that wish to make any comments or questions?
- Hearing none, we conclude the
- 11 discussion and this concludes the Codes and
- 12 Regulation Committee deliberations.
- 13 Do I have a motion to adjourn?
- 14 So move and then we conclude the meeting. Thank
- 15 you very much. We have time extra?
- DR. RUGGE: Good morning. The
- 17 Health Planning Committee is awaiting a quorum. We
- 18 believe we have members coming on Amtrak and should
- 19 be arriving very shortly. But we will take a brief
- 20 pause unlike us, but we will pause and convene very
- 21 shortly.
- 22 (Off the record)
- DR. RUGGE: One hundred and
- 24 ninety-seventh meeting of the Health Planning

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Committee or PHHPC. As everyone knows, we missed
- 3 meeting one ninety-five due to hurricane Sandy and
- 4 therefore scheduling this meeting to take perhaps a
- 5 last look at -- at recommendations that we are
- 6 proposing to present proudly to the full Council in
- 7 a few more minutes -- actually in another couple of
- 8 hours.
- 9 Because we have such a compressed
- 10 agenda, I think everyone in the Council and members
- 11 of the public have available to them a
- 12 forty-three -- forty-four page report that was sent
- 13 as draft. As it happens, the committee did adopt
- or for recommendation Recommendations One through
- 15 Sixteen of some twenty-three recommendations. The
- 16 committee met in session last Friday to consider
- 17 the remaining recommendations and work through
- 18 them, but we lacked a quorum for formal adoption.
- The process today is to entertain
- 20 a motion to adopt the full report and then we will
- 21 obviously be careful to allow the time for the
- 22 necessary discussion, especially with respect to
- 23 any recommendations that have not yet been adopted
- 24 by committee, Number Seventeen through

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Twenty-three.
- I would hope that we may have a
- 4 motion to adopt, a second, and then opportunity for
- 5 amendments and a bit of refining of language with
- 6 respect to one or more of the recommendations. Is
- 7 there a recommendation to -- or is there a motion
- 8 to adopt? We have a motion. Do we have a second?
- 9 Motion and second.
- By way of starters to set a good
- 11 example, with respect to health planning, Glens
- 12 Falls Hospital has indicated a desire to work
- 13 closely and participate in the Capital Region
- 14 Health Planning District. And I would like to
- 15 propose as a friendly amendment that Glens Falls
- 16 Hospital should be specifically cited as having
- 17 available to it participation if it would so wish
- 18 to participate in both Regional Health Planning --
- 19 Regional Health Improvement Collaboratives.
- 20 We have a -- is this acceptable
- 21 to the motion maker? We do. Are there any other
- 22 proposed amendments or changes to the
- recommendations as presented in draft?
- Jeff, it's your turn.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 MR. KRAUT: I think -- I'd -- I'd
- 3 like to come back on the passive parent and make
- 4 a -- a few amendments, and this is Recommendation
- 5 Number Seventeen. And I'm not sure, depending on
- 6 which version you have, what page this is in, so
- 7 let's just make sure we're getting there.
- 8 Recommendation Seventeen in the black line document
- 9 is on page -- it begins on page thirty-seven and
- 10 I -- my -- my comments begin on page thirty-eight.
- 11 And I'd like to strike out the --
- 12 the paragraph -- it's -- it's kind of -- a part of
- 13 the paragraph on -- let's see if I -- I have this
- 14 right. Is it thirty-eight or thirty-nine? I'm
- 15 sorry. Thirty-nine. It begins the second
- 16 paragraph, the Council notes that I'd like to
- 17 strike out the reference there to -- that talks
- 18 about the clinical integration. In the first
- 19 bullet -- so I want to strike out that paragraph
- 20 and amend the first bullet to talk about seeking to
- 21 affiliate with a passive -- this is the last line
- 22 of that, the passive parent as well as the broader
- 23 health care system.
- This is just kind of little word

- 1 PHHPC 12-6-2012 Albany, New York
- 2 changes. On the last bullet of that paragraph, I
- 3 want to have a little clarity on the grounds for --
- 4 for disapproval, so it's recommending disapproval.
- 5 I would insert the word recommending disapproval,
- 6 would be a poor record of compliance, integrity,
- 7 financial management, or quality on part of the
- 8 passive parent or its affiliates.
- 9 I would strike out a lack of
- 10 sufficient financial resources within the system.
- 11 And -- and the reason I'm suggesting that is -- is
- 12 the conversation we had at the meeting where we
- didn't have a quorum where we discussed part of the
- 14 reasons for these organizations to come together at
- 15 times. They may have insufficient resources and
- 16 the combination of the two may, in fact, produce a
- 17 stronger organization. But if you just looked at
- 18 pure numbers and looked at the relative weakness
- 19 that -- that it might fail based on the words we
- 20 had chosen.
- I then continue on the next
- 22 paragraph and I would suggest that it's very hard
- 23 to enter into these type of relationships, deal
- 24 with all the issues that you have to do in creating

- 1 PHHPC 12-6-2012 Albany, New York
- 2 new governance relationships and then say there's a
- 3 three-year time limit. Because depending on which
- 4 entity is -- is -- is adjoining or acquiring,
- 5 there's an enormous amount of energy to be put in.
- 6 And to think that you could make those investments
- 7 and that you just have a three-year time limit, so
- 8 you have to -- I think, on a lot of these things
- 9 you have to have a longer view of it. So here
- 10 instead of having a time limit, I would suggest
- 11 that we now basically say the relationship would be
- 12 reviewed every three years. So you -- you have an
- opportunity to review and see how it's going, but
- 14 the suggestion would be if everything's going well,
- 15 it -- it keeps moving forward but there's no
- 16 expiration of -- of that. And we would strike out
- 17 the next line requiring the expiration and request
- 18 for expansions.
- 19 And then in -- in reviewing, just
- 20 to add in the -- the financial management, as
- 21 opposed to the stability of the organization and
- 22 the failure to meet the standards, could result in
- 23 a revocation of a passive parent approval or other
- 24 action. And we take out the requirement of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 clinical integration. Clinical integration, in my
- 3 mind, which is essential and important for all the
- 4 reasons described in -- in the document, should
- 5 occur at -- at a -- at a pace in time that -- that
- 6 has let the organizations make those decisions. So
- 7 there -- there's an expectation of clinical
- 8 integration, but there's not an absolute here
- 9 issue.
- 10 And then I'd go lastly onto the
- 11 next page on -- that the affiliates with -- with
- 12 existing passive parents we're going to remove
- 13 the -- the -- the notion will be subject to a time
- 14 limitation, that existing relationships also have
- 15 that same three-year review. And I would suggest
- 16 to delete everything that follows to the end which
- 17 really gets involved in, I think, what we had
- 18 discussed last time, issues outside of the purview
- 19 of necessarily the -- the Council, certainly, and
- 20 the -- the Department of Health dealing with some
- 21 of the issues of F.T.C. and antitrust. I think it
- 22 just kind of confuses some of the intent here.
- I've written and have this typed
- 24 up. I'll -- I'll offer it and -- but -- well -- so

- 1 PHHPC 12-6-2012 Albany, New York
- 2 just to kind of summarize, remove the reference to
- 3 the antitrust. Remove the reference to mandatory
- 4 clinical integration. Remove the -- the time limit
- 5 on it, and I have language here to -- to effectuate
- 6 that.
- 7 DR. RUGGE: Dr. Gutierrez?
- 8 DR. GUTIERREZ: I -- I understand
- 9 what is being presented, but I am not sure that I
- 10 understand where these things are being changed.
- 11 I -- I think you moved too fast and I could not
- 12 reference it in my papers here.
- DR. RUGGE: We -- we may need a
- 14 bit of discussion here, just to be clear. If the
- 15 committee becomes satisfied that these
- 16 modifications to substance are appropriate, staff
- 17 will distribute to members of the Council and to
- 18 the stakeholders and members of the public who are
- 19 here precise language to indicate the changes that
- 20 Mr. Kraut has -- has pointed to.
- 21 Again, as everybody -- I think
- 22 almost everybody here knows, this committee has had
- 23 very detailed, sometimes excruciating discussions
- 24 point by point on all twenty-three of our

- 1 PHHPC 12-6-2012 Albany, New York
- 2 recommendations. Of these, we have spent the most
- 3 time regarding passive parents, substantial parts
- 4 of four meetings, coming to realize this is a very
- 5 complex issue, in part because of the variations
- 6 and complexity of existing arrangements among
- 7 providers established and -- and not so
- 8 established.
- 9 At each of our committee meetings
- 10 with the redrafting and with the benefit of
- 11 extensive discussions amongst stakeholders and
- 12 members of the committee, it would appear that we
- 13 have arrived at language that reflects the
- 14 substance and -- and a -- and I would venture a
- 15 consensus of all the views that we've heard over
- 16 those -- those four meetings.
- 17 Perhaps we could have Karen just
- 18 briefly summarize or read into the record the
- 19 proposals that -- they -- Jeff is itemizing.
- MR. KRAUT: And -- and, John, I
- 21 just -- I'm going to have another one that Art
- 22 Levin asked me to share.
- DR. RUGGE: Yes. We will do
- 24 that -- we will do that next.

- 1 PHHPC 12-6-2012 Albany, New York
- MR. KRAUT: Next. Okay.
- 3 DR. RUGGE: But this is in
- 4 preparation for -- for Dr. Gutierrez to consider
- 5 whether he would accept as a friendly amendment the
- 6 following revisions to Recommendation Number
- 7 Seventeen.
- 8 Karen?
- 9 MS. MADDEN: Can everyone hear
- 10 me? Okay. Why don't I -- I think I can start by
- 11 sort of summarizing the proposed process in a
- 12 conversational way and then read in the changes
- into the record because I think that will help make
- 14 it more understandable. So I think what is being
- 15 proposed here is to retain the proposal that prior
- 16 to the commencement of a passive parent
- 17 relationship, there would be a notice to the
- 18 Department with ninety days for the Department to
- 19 recommend disapproval. If there's no
- 20 recommendation of disapproval the proposed
- 21 arrangement would go forward.
- The grounds for disapproval
- 23 are -- are being slightly changed pursuant to this
- 24 amendment. Instead of the grounds including lack

- 1 PHHPC 12-6-2012 Albany, New York
- of sufficient resources, that would be deleted.
- 3 The grounds would be poor record of compliance,
- 4 integrity, financial management in lieu of
- 5 financial resources, or quality on the part of the
- 6 passive parent or its affiliates.
- 7 The current -- or the proposal in
- 8 the draft put a three-year expiration date with an
- 9 opportunity to renew on the passive parent
- 10 relationships. Instead of a three-year expiration
- 11 the proposal is that the passive parent
- 12 relationships would be subject to review every
- 13 three years but would not expire. The review would
- 14 consist of compliance record financial management
- instead of stability, quality of care, and evidence
- 16 that the passive parent is mutually beneficial. I
- 17 think I neglected to say mutually beneficial
- 18 earlier when we were talking about grounds for
- 19 recommending disapproval. That's included above as
- 20 well. Failure to meet those standards would --
- 21 could result in a revocation of passive parent
- 22 approval or other -- other action. And then the
- 23 proposed amendment deletes the discussion of
- 24 clinical integration. So I'll just read into the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 record those changes.
- On page thirty-nine, there is a
- 4 paragraph that begins the Council notes that some
- 5 passive parents negotiate. That would -- paragraph
- 6 would be deleted. The following paragraph remains
- 7 as is. The first bullet -- at the end of the first
- 8 bullet the last sentence says it should be asked to
- 9 demonstrate how the proposed arrangement will
- 10 benefit the health care facility seeking to
- 11 affiliate. Delete as well as the. Insert passive
- 12 parent and its system. Insert as well as the
- 13 broader health care system.
- The second bullet remains the
- 15 same.
- The third bullet says grounds for
- 17 recommending disapproval and that recommending is
- inserted would be a poor record of compliance
- 19 integrity. Insert financial management or quality
- 20 on the part of the passive parent or its
- 21 affiliates. Delete or lack of sufficient resources
- 22 within the system. And the rest of the bullet
- 23 remains the same.
- The following paragraph begins

- 1 PHHPC 12-6-2012 Albany, New York
- 2 approved passive parent relationships would be.
- 3 Delete subject to a three-year time limit. Insert
- 4 reviewed every three years. Delete prior to the
- 5 expiration, and the remainder of that sentence.
- 6 Delete the beginning of the next sentence, requests
- 7 for extensions. That's deleted. Insert reviews
- 8 would be. Delete the word reviewed. Based on the
- 9 systems compliance record financial, delete
- 10 stability. Insert management, quality of care, and
- 11 evidence that the passive parent arrangement is
- 12 mutually beneficial for the parent. Insert and or
- 13 its affiliates. Failure to meet these standards
- 14 could -- oh, sorry. Insert failure to meet these
- 15 standards could result in, delete A. Insert
- 16 revocation of passive parent approval or other
- 17 action. Delete the next sentence which begins
- 18 implementation of a plan for clinical integration.
- And on the next page -- oh,
- 20 actually it's the same page -- affiliates with
- 21 existing passive parent relationships, that remains
- 22 the same until the next sentence, however existing
- 23 relationships would be subject to, and delete the
- 24 time limitation and. And retain review -- would be

- 1 PHHPC 12-6-2012 Albany, New York
- 2 subject to review.
- 3 The next paragraph relates to
- 4 clinical integration. The next three paragraphs
- 5 relate to clinical integration and they would be
- 6 deleted.
- 7 DR. RUGGE: Before proceeding, is
- 8 that -- Dr. Gutierrez, would you accept this as an
- 9 amendment to -- a friendly amendment? Just -- just
- 10 by way of, again, an overview, this recommendation
- 11 represents a culmination of many, many discussions
- 12 and many, many editors and contributors, and it
- does allow for a new level of oversight of passive
- 14 parent arrangements, but without automatic
- 15 termination of any such arrangement and
- 16 clarification of the terms for review.
- 17 Dr. Martin?
- DR. MARTIN: Thank you. I just
- 19 want to make certain, because I -- I may have
- 20 missed something. Karen, when you were going
- 21 through that third bullet and you took out or lack
- 22 of sufficient financial resources within the
- 23 system, we're going to replace it with something
- 24 about financial management there also?

- 1 PHHPC 12-6-2012 Albany, New York
- 2 MS. MADDEN: Yes. Financial
- 3 management would be inserted.
- DR. MARTIN: Okay. Okay. I
- 5 didn't hear you say that, so thank you.
- MS. MADDEN: Sorry.
- 7 DR. RUGGE: Are there any further
- 8 questions or comments? I believe we have one more
- 9 addition. Based upon committee discussion on last
- 10 Friday when there was no available quorum, it was
- 11 suggested in light of the damage done by Hurricane
- 12 Sandy, there should be a new look at environmental
- 13 standards and disaster preparedness for flooding or
- 14 other environmental catastrophes, given the
- 15 prospect of global warming and all that comes with
- 16 it.
- And, Mr. Kraut, I believe you
- 18 have a Recommendation Number Twenty-three.
- MR. KRAUT: So this is a -- a new
- 20 recommendation actually also proposed by Mr. Levin
- 21 who's not able to join us here today. This
- 22 recommendation would read as follows. The Council
- 23 recommends that D.O.H. work with stakeholders to
- 24 review and update as necessary the construction and

- 1 PHHPC 12-6-2012 Albany, New York
- 2 environmental standards for health care facilities
- 3 to ensure that patients, staff, and facilities are
- 4 protected in the event of severe weather events and
- 5 flooding.
- 6 So obviously, the -- the devil is
- 7 in the details as, you know, they'll look at
- 8 regulations and how to change based on all the
- 9 learning that has occurred in a post-Sandy
- 10 environment.
- DR. RUGGE: Dr. Gutierrez?
- DR. GUTIERREZ: That's not the
- only kind of disaster we need to contemplate. What
- 14 about earthquakes?
- MR. KRAUT: I think the -- go
- 16 ahead. I think --.
- MR. SHAH: So the governor has
- 18 convened several working groups and what this is
- 19 really is a placeholder for reports of those
- 20 working groups that will look across the entire
- 21 preparedness spectrum -- preparedness and response
- 22 spectrum. Based on that, that could inform the
- 23 discussions of this body. So this is just a --
- let's wait and see what -- what happens from the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 experts and then we'll readdress this in the
- 3 future.
- DR. RUGGE: So in effect, we are
- 5 putting on to our -- to our own work agenda this
- 6 topic for further deliberation.
- 7 Howard?
- BERLINER: I think beyond
- 9 just a review of facilities and -- and
- 10 environmental preparedness, I think some of the
- 11 events that transpired may require us to look again
- 12 at some of the things that we've assumed explicitly
- or even tacitly about health planning going
- 14 forward. And not to expand this to the whole
- 15 world, but, I mean, I think -- I think we should
- 16 expand that what we're going to do to even to look
- 17 at some of the basic principles of health planning
- 18 that -- that -- that we have used historically that
- 19 may be changing in light of -- of these changing
- 20 conditions.
- 21 DR. RUGGE: Yeah, it would
- 22 certainly seem based on your remarks and our
- 23 experience that -- that adding this is yet another
- 24 agenda item for our new regional health improvement

- 1 PHHPC 12-6-2012 Albany, New York
- 2 collaborative. All the more justifies their
- 3 establishment.
- 4 Dr. Martin?
- 5 DR. MARTIN: Well, I was just
- 6 going to say something similar. We brought it up
- 7 at our last meeting was all -- the concept of
- 8 disaster recovery. I mean, clearly we need to talk
- 9 about building buildings that don't fall down and
- 10 can survive, but when do -- when bad things do
- 11 happen, the ability of the system to recover from
- 12 it both at a facility level and as a regional level
- is something that we need to focus more on and
- 14 review.
- I understand what the
- 16 commissioner said that this is basically just to
- 17 say we're aware of it and we're going to do it. It
- is for the record to say that it's not just the
- 19 brick and mortar or even the wires and the
- 20 electronics, but it's everything else that goes to
- 21 bring something back up when it's no longer there.
- DR. RUGGE: For the record, Dr.
- 23 Gutierrez, are you willing to accept this as a
- 24 friendly amendment? Okay. To be clear, there's

- 1 PHHPC 12-6-2012 Albany, New York
- 2 some redundancy today that Council will be
- 3 returning to this report to further discuss it. If
- 4 there's no further discussion by the committee, I
- 5 would welcome any -- sorry. Sue?
- MS. REGAN: I'm -- I'm not on the
- 7 committee. Were you going to --.
- B DR. RUGGE: Feel free.
- 9 MS. REGAN: Oh, okay. I do want
- 10 to say I think this is a wonderful piece of work.
- 11 And some of these modifications have been --
- 12 will -- will fix things that have plagued us for
- 13 years. And among those is the character
- 14 incompetence review. I -- I think that the tenure
- 15 taint has been a source of a lot of agita (sic) and
- 16 I think this will go away as to fix it.
- But what I would like to propose
- is adding in something that has always been sort of
- 19 handled by presumptions. And that's a finding of
- 20 character -- finding of good character. When we
- 21 would have an applicant come -- and my involvement
- 22 before the establishment committee, there was an
- 23 assumption that their character was good unless we
- 24 had not only evidence, but we had to have virtually

- 1 PHHPC 12-6-2012 Albany, New York
- 2 a conviction. I mean, they had to practically be
- 3 in jail before we could keep somebody from opening
- 4 a nursing home or whatever it was they wanted to
- 5 do.
- And I do think I would like to
- 7 see in this report some effort to boost this --
- 8 this Council's ability to -- with a -- with a
- 9 finding -- factual finding of evidence of the sort
- 10 of misconduct that doesn't rise to the level of
- 11 criminality, but is clearly something we would all
- 12 agree upon as being evidence of poor character.
- 13 And the things that came to mind from the years
- 14 that -- of my experience at least were knowing
- 15 violation of a condition of licensure. That's
- 16 something I think we could objectively show. False
- 17 statements on self certifications. And, again, as
- 18 we move to self certification, there has to be a
- 19 very -- very quick and bold statement that if you
- 20 lie on the self certification, God help you.
- 21 Because they're going to -- there's going to be
- 22 that. So that, I think, should support a finding
- 23 of poor character.
- Improper or illegal efforts to

- 1 PHHPC 12-6-2012 Albany, New York
- 2 influence officials, which we know happens. There
- 3 are lines that should not be crossed. When
- 4 they're, crossed we should know about it.
- 5 Transfers of ownership or other economic interests
- 6 for the purpose of avoiding taint. We've closed
- 7 our eyes to some of that in the past, and I think
- 8 the reason we did is because we didn't feel we had
- 9 the ability under the existing regs to do anything
- 10 about it. I think it's wrong, and I would like to
- 11 propose that we add language along -- I'll just
- 12 read what I drafted, but obviously it's subject to
- 13 discussion. Further refinement is recommended in
- 14 reaching a determination by the PHHPC regarding the
- 15 character of operators. Evidence to rebut a
- 16 finding of good character might be findings such
- 17 as -- and then those four that I listed.
- DR. RUGGE: Dr. Gutierrez, would
- 19 you accept this as an amendment?
- Yes, Mr. Kraut?
- 21 MR. KRAUT: I -- I thought we had
- in the report established the policy parameter. I
- 23 think what Sue is saying is hundred -- you know,
- 24 you're on target and you're right, but wouldn't

- 1 PHHPC 12-6-2012 Albany, New York
- 2 that be discussed when we develop the regulation?
- 3 I mean, you know, there -- there's a level of
- 4 detail we -- we have to get into and I -- I think
- 5 the intent is there. Forgive me if I'm -- you
- 6 know, if you don't agree, but -- but just to get
- 7 us -- because now, you know, we're -- if we're
- 8 going to offer information that we haven't been
- 9 able to get through it as -- as a committee
- 10 and we -- then we have to allow the public to
- 11 comment on it. You know, I -- I'd like to make
- 12 sure that all the work we've done gets out and
- 13 approved because we're going to have to -- as a
- 14 practical manner, I -- I don't think -- I think
- 15 people will have opinions on this, right or wrong.
- 16 And we would -- that might just hold up our -- our
- 17 thing. So -- so if -- if there's a way to, you
- 18 know, maybe toy with the language, but that's --
- 19 because I think when the regulations come back to
- 20 us on a lot of these issues, that's when we're
- 21 going to get into some of the meat of how are we
- 22 going to do this.
- MS. REGAN: Right. No, I
- 24 would -- I would be happy if we could just put in

- 1 PHHPC 12-6-2012 Albany, New York
- 2 further refinement is recommended in reaching a
- 3 determination by PHHPC regarding character. That's
- 4 all I'm trying to.
- MR. KRAUT: I think that's --
- 6 I -- you know, John that's up to you.
- 7 DR. RUGGE: That's -- that sounds
- 8 good to me if we -- if we have our motion maker and
- 9 approval.
- 10 Dr. Gutierrez?
- 11 With that being said, I would
- 12 invite members of the public to make any comments
- 13 that they would wish. Expressions of enthusiastic
- 14 support are especially welcome.
- 15 Ms. Waltman?
- MS. WALTMAN: Good morning.
- 17 Susan Waltman, Greater New York Hospital
- 18 Association. I do enthusiastically endorse.
- DR. RUGGE: Thank you very much.
- MS. WALTMAN: I do -- I just -- I
- 21 also thank you very much, obviously, for all the
- 22 time and the expertise and -- and the effort that
- 23 went into helping design a report and
- 24 recommendations that is aimed toward moving the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 health care system toward meeting the triple aim.
- 3 I -- I recognize that we all want more time. We
- 4 do, too. We all wanted more time to spend on the
- 5 report and the recommendations with respect to --
- 6 to this because it covers so much ground.
- We, as an organization that tends
- 8 to take studies and report cards and analyze them
- 9 and put a context on them and add an update, don't
- 10 have that opportunity, as you don't either as well.
- 11 But acts of God and nature compress the time that
- 12 we have to work on this. So I think it just
- 13 behooves us. And I don't mean to get ahead of the
- 14 committee or the Council. Those portions of the
- 15 report or the whole report that you embrace, it
- 16 just means that we do need to spend more time
- 17 moving forward with those details and ensure an
- 18 efficacious and efficient way of -- of implementing
- 19 these recommendations regulatory, statutorily, or
- 20 otherwise.
- I have four sets of very quick
- 22 comments to make and I hope you will indulge me,
- 23 please. I know you have limited time, but it's
- 24 important what's covered here. We do

- 1 PHHPC 12-6-2012 Albany, New York
- 2 enthusiastically endorse health planning. How can
- 3 you not? How can we not endorse planning? Our
- 4 members put forward, as many others did too,
- 5 concerns about it not being a bureaucratic
- 6 regulatory process, have another regulatory layer,
- 7 and not being linked to C.O.N. unless you were part
- 8 of the state that wanted to do that. And I think
- 9 you have listened to that and you have committed to
- 10 that and we appreciate that, and we look forward to
- 11 moving forward in that regard.
- In the area of C.O.N., a couple
- 13 comments there. We asked for, going back to the
- 14 beginning of the year, for certain things to be
- 15 taken out of C.O.N. And we appreciate and I thank
- 16 you again for being willing to take construction
- 17 regardless of cost out of the certificate of need
- 18 program unless there are pieces of that project.
- 19 And I hope they can be bifurcated, that might be
- 20 cost drivers or limit access and that's very much
- 21 appreciated. I know it has required statutory
- 22 changes, but I thank you for that.
- In the category of adding things
- in, which isn't quite what we were asking for, but

- 1 PHHPC 12-6-2012 Albany, New York
- 2 I know that's a part of the report that is
- 3 suggested here, perhaps looking at further
- 4 regulation of physician practices which is
- 5 something futuristic to review, I just ask that as
- 6 you look at those issues, and I know you will do
- 7 this, to confer with the appropriate stakeholders,
- 8 physicians, medical schools, hospitals, and others
- 9 as you venture there.
- 10 As for adding criteria for
- 11 C.O.N., it -- I cannot argue and we cannot argue
- 12 with the criteria that are listed. Adding quality,
- 13 for example, but you -- you note that there are --
- 14 we note that there are -- that's against benchmarks
- 15 that have not yet been developed. We can't argue
- 16 with electronic health records and linking to the
- 17 shiny, but some of that doesn't quite exist and
- 18 it's expensive and it needs to be tailored to the
- 19 application.
- 20 And requiring people to talk
- 21 about their aiming for the state and health
- 22 improvement plan initiatives, that makes sense too,
- 23 but it needs to be tailored to the specification
- 24 application. So that's the devil in the detail

- 1 PHHPC 12-6-2012 Albany, New York
- 2 kind of thing.
- Finally I just want to say on
- 4 C.O.N., the biggest issue isn't so much what's in
- 5 what's out, but it's the streamlining and it's
- 6 the -- the re-engineering of the system and making
- 7 it work well and quickly that's very important. I
- 8 just want to thank those at the table from D.O.H.
- 9 and otherwise who have helped streamline and make
- 10 it a better process and move more quickly and
- 11 that's exceptionally important.
- 12 Governance -- I'm almost done
- 13 guys -- governance, that's -- was an area perhaps
- 14 we did not expect to have so much discussion about
- or so many areas covered. There is a provision in
- 16 here that would require statutory language to
- 17 remove board members and put in place temporary
- 18 operators under certain very extraordinary
- 19 circumstances. I just want to say and it's not
- 20 necessarily the purview of the committee, but there
- 21 were discussions about this last year as part of
- 22 the budget process. There were procedural
- 23 safeguards that were negotiated for that purpose
- 24 and additional standards. I am hopeful that the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 State of New York will start with that particular
- 3 formulation as we move forward.
- 4 On the issue of passive parents,
- 5 yes, that was something that took a lot of time.
- 6 It was concerning. It is concerning to us. The
- 7 abuses that were perceived were things that I think
- 8 can occur anywhere along the continuum,
- 9 freestanding affiliations, contracts, passive
- 10 parent, active parents, so it became a little bit
- of wondering why the focus was there. And I would
- 12 suggest it falls in the category if you see
- 13 something say something. I'm not sure we need the
- 14 regulatory framework here, but I will also say that
- it's been revised, it is acceptable at least with
- 16 the members that I've spoken with who have these
- 17 configurations. And I do embrace, as you indicate,
- 18 the rationalizing of character incompetence, but as
- 19 that is required of new board members, I do look
- 20 forward working with the Department of Health to
- 21 make that a more streamlined process so as not to
- deter new board members coming on who you want who
- are the most experienced perhaps in the world.
- 24 And finally, on your newest

- 1 PHHPC 12-6-2012 Albany, New York
- 2 recommendation, Number Twenty-three, with respect
- 3 to looking at our buildings and our -- and our
- 4 codes for -- for health care facilities, yes,
- 5 indeed, I do want you to know we're -- we're very
- 6 much looking at that because of the experience.
- 7 And it's something that the State Department of
- 8 Health has been looking at for several years and
- 9 they have inspected buildings. And they have set
- 10 standards. So it's not as though it hasn't
- 11 happened before. We had our generators in the
- 12 right place. We had submarine structures perhaps
- 13 around fuel supplies and -- and -- and switches.
- 14 And it didn't matter. So we've got to look, we've
- 15 got to look hard, and that's going on. There's a
- 16 call that the A.H.A. has this afternoon. We look
- 17 forward to working on that but, again, I thank you
- 18 very much. I look forward to working on the
- 19 implementation of these recommendations and thank
- 20 you for the opportunity to provide input.
- 21 DR. RUGGE: Thank you. The --
- 22 the favorite part of this report for me is the last
- 23 paragraph of the executive summary. And it states
- 24 this report is not intended to be the final word on

- 1 PHHPC 12-6-2012 Albany, New York
- 2 regulatory reform. It is to lay the groundwork for
- 3 an extended conversation on public oversight of a
- 4 changing system. And we look forward to continuing
- 5 this deliberative process.
- 6 Mr. Heigel?
- 7 MR. HEIGEL: Good morning. Thank
- 8 you. Fred Heigel from HANYS. I was sitting here
- 9 listening to the discussions at the meeting and --
- 10 and looking at the notes I prepared for
- 11 presentation today and you've already taken two of
- 12 our comments off the table. I'd like to thank Dr.
- 13 Rugge for his recognition with respect to Glens
- 14 Falls Hospital's participation in -- in multiple
- 15 regions.
- 16 Also with respect to the
- 17 modifications on the passive parent issue, we
- 18 appreciate the resolution that was -- that was
- 19 addressed there. As Susan described, we, you know,
- 20 certainly believe the Department doesn't have a
- 21 lack of authority over health care facilities that
- 22 it -- that it licenses. And I just want to
- 23 reference the discussions, negotiations of last
- 24 spring that Susan also referenced regarding the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 powers to dismiss, appoint individual board members
- 3 and receivership, and echo her hopes that we can go
- 4 back to where that ended up in the spring with
- 5 respect to the resolutions Number Nineteen of the
- 6 report.
- 7 We -- we certainly like to see
- 8 more C.O.N. streamlining, more leveling of the
- 9 playing field. I -- I understand that's, you know,
- 10 going to be the discussion for the next phase of
- 11 this. We appreciate the participation in these
- 12 discussions.
- To the first phases -- first two
- 14 phases, HANYS has submitted seven sets of written
- 15 comments, testified at virtually every one of these
- 16 sessions, had input all along the way. We
- 17 appreciate that. We'd like to continue that. You
- 18 know, and I think, you know, we'll have the phase
- 19 three portion dealing with leveling of the playing
- 20 field and there will also be implementation of this
- 21 series of twenty-three recommendations. And we'd
- 22 like to continue our efforts working together with
- 23 the State to -- to effect the implementation.
- 24 And -- and also I'd -- based on

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the inclusion of Number Twenty-three this morning,
- 3 we'd like to indicate our support for that one as
- 4 well. Thank you.
- 5 DR. RUGGE: Thank you very much.
- 6 Mr. Hime.
- 7 MR. HIME: Thank you, Dr. Rugge,
- 8 committee members. Appreciate the opportunity to
- 9 comment this morning. I'm with Waiting Age New
- 10 York. In the interest of C.O.N. reform -- in the
- 11 spirit of C.O.N. reform, I'll streamline my
- 12 comments as well.
- We -- we very much support the
- 14 overall direction and framework as espoused in the
- 15 report. However, there are some elements of the
- 16 final draft that we're concerned about. With
- 17 respect to Number Fourteen, Rationalizing Taint, we
- 18 certainly support reducing the timeframe to seven
- 19 years and looking for patterns of noncompliance and
- 20 lapses in quality. However, we're not sure whether
- 21 or not the criteria for assessing organizational
- 22 performance will be any less exclusionary than what
- 23 we have now. So certainly we'll be interested in
- 24 seeing how the regulations kind of play out.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 And we really would, as we've
- 3 talked about in our organization, you know, we
- 4 certainly want to utilize this provision to keep
- 5 out the bad actors. And perhaps there's a way to
- 6 consider something like an -- an excluded list. We
- 7 certainly have exclusion lists for the Medicare and
- 8 Medicaid programs and this is an approach we just
- 9 may want to think about because obviously there
- 10 are -- are opportunities in the system for people
- 11 who we may not want to have in these governance
- 12 positions to move among organizations.
- Under Number Fifteen,
- 14 Streamlining Character Incompetence for Established
- Not for Profits, we are concerned about the review
- 16 burden being shifted to providers. And, you know,
- 17 again, the level of detail in the report, it's hard
- 18 to tell what the criteria will be. We hope they
- 19 will be very clear and very specific and that this
- 20 won't wind up being like a background check. And,
- 21 again, the notion of an excluded list might be
- 22 something we would want to consider.
- Recommendation Sixteen, which is
- 24 Character Incompetence for Complex Organizations

- 1 PHHPC 12-6-2012 Albany, New York
- 2 and Twenty-two on Revenue Sharing, you know, again,
- 3 we want to just be on the record that we are -- we
- 4 remain strongly opposed to publicly traded
- 5 corporate operation of long-term care facilities
- 6 and ownership by private equity firms. Obviously,
- 7 there would need to be changes in statute for some
- 8 of those things to be allowed. However, we're
- 9 concerned that these recommendations -- or we're
- 10 concerned that they could signal a direction that
- 11 we would want to move to more of these types of
- 12 arrangements. And that's something that, again, we
- 13 would remain concerned about.
- 14 Under Passive Parent, Number
- 15 Seventeen, you know, we had planned to bring up
- 16 the -- the three-year limit. We're very pleased to
- 17 hear that the amendments are being made this
- 18 morning. Obviously, we'll be very interested to
- 19 see what -- you know, what the reviews are going to
- 20 look like and what the standards will be.
- 21 And then finally, some of our
- 22 members are certainly moving forward, many of them
- 23 with -- what electronic health records and -- and
- 24 deploying. However, long-term care as a field is

```
1 PHHPC - 12-6-2012 - Albany, New York
```

- 2 behind, certainly, acute and primary care in that
- 3 area. So with respect to Recommendation Number
- 4 Twenty, we would echo the comments made earlier
- 5 that we want to make sure that we can move forward
- 6 in a productive fashion in deployment of the H.R.
- 7 So with that, I appreciate
- 8 your --
- 9 DR. RUGGE: Thank you very much.
- MR. HIME: -- the opportunity and
- 11 we'll continue to work with the Council and the
- 12 Department.
- 13 DR. RUGGE: I -- I think it's
- 14 fair to say that your input and that of the other
- 15 stakeholders will be welcome as these policy
- 16 directions enunciated through this report are
- 17 translated into new regulatory structures. So
- 18 the -- the conversation goes on and on.
- MR. HIME: Right.
- DR. RUGGE: Thank you.
- MR. HIME: Thank you very much.
- DR. RUGGE: Mr. Cleland? Rich
- 23 Cleland, is he in the room? If not, we have Nancy
- 24 Victor.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Thank you very much. With that
- 3 and understanding the full Council will have
- 4 opportunity to both discuss and vote later today, I
- 5 would propose to call the question and ask if from
- 6 members of the committee to support the report to
- 7 vote ave.
- FROM THE FLOOR: Aye.
- 9 DR. RUGGE: Are there any nays?
- 10 Do we have any abstentions? Do we have a motion to
- 11 adjourn? Thank you very much. We stand adjourned
- 12 and we will be reconvening as a full Council.
- 13 Thank you very much.
- DR. STRECK: Act quickly if you
- 15 want one of these records.
- There are some suggestions or
- 17 ground rules toward making our meeting successful.
- 18 There is synchronized captioning. It's important
- 19 people do not talk over one another. The first
- 20 time you speak, please identify yourself as a
- 21 Council member or a staff member. This is of
- 22 assistance in the broadcasting. And as we've noted
- 23 before, the microphones are hot so they pick up
- 24 every sound, rustling of papers, unintended

- 1 PHHPC 12-6-2012 Albany, New York
- 2 conversations, so please pay attention to that.
- 3 There's a record of appearance
- 4 form for our audience that is outside the room.
- 5 It's required by the Joint Commission on Public
- 6 Ethics in accordance with Executive Law 166. We
- 7 would ask you to fill out that form. Thank you for
- 8 your cooperation in that.
- 9 Now I will move to our meeting,
- 10 which today will be a full meeting covering a
- 11 number of topics.
- 12 We will begin with the Department
- of Health reports. We will hear from Dr. Shah.
- 14 Ms. Westervelt will give an update on Office of
- 15 Health Systems Management activities. Ms. Block
- 16 will report on the activities of the Office of
- 17 Health Information Technology Transformation. And
- 18 Dr. Birkhead will give a report on the activities
- 19 of the Office of Public Health.
- 20 Under the category of Public
- 21 Health Services, Dr. Boufford will present to
- 22 Council a very important result, that being the
- 23 prevention agenda for 2013 through 2017. And the
- 24 State health improvement plan for adoption, we will

- 1 PHHPC 12-6-2012 Albany, New York
- 2 take some time to review and discuss that. We will
- 3 consider -- under regulation Dr. Gutierrez will
- 4 present regulations for emergency adoption and
- 5 discussion.
- About that time, we will break
- 7 for lunch. That will be, by our projection,
- 8 somewhere between noon and twelve thirty. We'll
- 9 allow thirty minutes for lunch; then we'll return
- 10 for the project review recommendations and
- 11 establishment actions. Mr. Kraut will chair that
- 12 committee's report. And then we will turn to the
- 13 health policy field and Dr. Rugge's planning C.O.N.
- 14 redesign report, part of which was completed this
- 15 morning and the full recommendation forwarded to
- 16 Council moments ago. We anticipate that that will
- 17 require some fair amount of discussion so we are
- 18 trying to orchestrate our time to allow that to
- 19 effectively occur.
- I would point out that -- to the
- 21 Council members if we have conflicts on any
- 22 applications, please make sure you've noted that.
- 23 We will go through our usual batching process to
- 24 try to expedite thoughtful but review of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 applications in an efficient way. And I'll make
- 3 sure that all the Council members this moment have
- 4 noted any conflicts.
- 5 With that, I would ask for
- 6 adoption of the minutes of the October 12th
- 7 meeting. These are on the Department's website.
- 8 And I would -- any further discussion? Those in
- 9 favor, aye.
- 10 FROM THE FLOOR: Aye.
- DR. STRECK: Thank you.
- 12 It's now my privilege to take a
- 13 moment for a resolution of appreciation. This is
- 14 Rick Cook's last Council meeting as he is retiring
- 15 from state service. Mr. Cook, as we all know, is a
- 16 highly valued colleague and a member of the
- 17 department staff and we should be honored that he's
- 18 chosen to mark his departure on the very day of
- 19 this Council meeting. It will be difficult to see
- 20 him leave, not only for his institutional
- 21 knowledge, management skills, and the expertise he
- 22 has brought, but for his concern for the health and
- 23 safety of the residents of New York, and I would
- 24 add for his conscientious attention to the needs of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 so many. On behalf of the Council, Mr. Kraut and I
- 3 have signed a resolution of appreciation for Mr.
- 4 Cook which I will now read for the record and for
- 5 Mr. Cook.
- 6 Whereas Richard M. Cook has
- 7 served the citizens of the State of New York over
- 8 the past twenty years beginning his state service
- 9 as a senior health advisor to the majority leader
- 10 of the New York State Assembly, negotiating the
- 11 state's Medicaid budget and rate setting systems,
- 12 From 1991 to 1994 Mr. Cook served as Governor Mario
- 13 Cuomo's assistant deputy secretary for health,
- 14 advising Governor on health care policy and program
- 15 development.
- Mr. Cook left state government
- 17 for Albany Medical Center where he served -- served
- 18 for twelve years, and in 2006 was appointed
- 19 executive vice president for policy, planning, and
- 20 communications. In January of 2008, Mr. Cook
- 21 returned to state service as the Deputy Director of
- the Office of Health System's Management. In 2009,
- 23 Commissioner Danes recognized Mr. Cook's immense
- 24 knowledge and dedication and appointed him to serve

- 1 PHHPC 12-6-2012 Albany, New York
- 2 as the Deputy Commissioner of the Office of Health
- 3 System's Management.
- 4 His work in the Department of
- 5 Health spanned the administration of Commissioner's
- 6 of Health Richard F. Danes and Dr. Shah. Under Mr.
- 7 Cook's leadership there were countless successful
- 8 initiatives in many facets of health care, always
- 9 with patient safety and quality and robust health
- 10 planning to underpin the efforts.
- 11 Notably, Mr. Cook led the
- 12 modernization of the certification of need process,
- including the merger of the State Hospital Review
- 14 and Planning Council and the Public Health Council
- 15 into the Public Health and Health Planning Council.
- 16 He oversaw the certificate of need streamlining
- 17 initiative and implemented an electronic submission
- 18 process for certificate of need applications. Mr.
- 19 Cook also directed efforts in changing the State's
- 20 adverse reporting program to align with national
- 21 benchmarks and advocated for accountability and
- transparency for health system governance.
- Whereas members of the Public
- 24 Health and Health Planning Council recognized that

- 1 PHHPC 12-6-2012 Albany, New York
- 2 during his years with the Department he has
- 3 demonstrated a strong commitment to the development
- 4 of innovative programs, new services, and an
- 5 efficient and high quality health care system,
- 6 which has made a positive difference in the lives
- 7 of all New Yorkers, and whereas Mr. Cook's
- 8 exceptional leadership, expert advice, and his
- 9 dedication to strengthening the health care system
- 10 has furthered the Council's endeavors to improve
- 11 the health for the citizens of New York State, and
- 12 whereas Mr. Cook's integrity, resourceful,
- 13 diplomacy, work ethic, and professional demeanor
- 14 under all circumstances has garnered the much
- deserved respect of the Council and his colleagues,
- 16 now be it resolved that members of the New York
- 17 State Public Health and Health Planning Council
- 18 wish to convey their appreciation to Richard M.
- 19 Cook for his dedication, diplomacy, and for his
- 20 selfless service to the citizens of our state.
- 21 And be it further resolved that
- 22 the members of the New York State Public Health and
- 23 Health Planning Council feel privileged to have
- 24 been able to serve the citizens of New York State

- 1 PHHPC 12-6-2012 Albany, New York
- 2 with Richard M. Cook whom they hold in the highest
- 3 esteem as both a friend and a colleague and offer
- 4 best wishes for his future health, happiness, and
- 5 professional achievement. Thank you, Rick Cook.
- MR. COOK: Are -- are you going
- 7 to take a vote on --? Well, I -- I thought it
- 8 would be interesting to hear from some Council
- 9 members who weren't appointed to the new Council,
- 10 but --. Thank you very much. It's been a
- 11 pleasure. I think the one thing that you realize
- in these jobs is that they're shaped by the people
- 13 who came before you, Grace Sweeney, Dennis Whalen,
- 14 Wayne Osten, (phonetic spellings) and they're
- 15 shaped by the people who stand behind you.
- And, you know, I think that was
- 17 the greatest pleasure is -- is just the people you
- 18 get a chance to work with. And all the wonderful
- 19 things you said are terrific, but we all know that
- 20 none of those things get done without a great many
- 21 people who stand behind people like myself every
- 22 day, stand with me, and are so committed to
- 23 improving the lives of New Yorkers. So for that, I
- 24 thank you.

- 1 PHHPC 12-6-2012 Albany, New York
- MR. STRECK: Thank you, Rick.
- 3 We'll now move on, beginning with a -- a series of
- 4 reports. And it's a pleasure to hear from
- 5 Commissioner Shah who will update the Council about
- 6 the Department's activities since our last meeting.
- 7 Commissioner Shah?
- 8 COMMISSIONER SHAH: Thank you.
- 9 There's a lot I'd like to get through and so I will
- 10 try to give its due to all the different things the
- 11 Department have been working on in the last few
- 12 months. But I -- I fear I will not be able to do
- 13 justice.
- I want to start by talking about
- 15 Sandy and a lot of folks in this room, on this
- 16 Council, and in the audience were directly involved
- in the response. This was historic. It has been
- 18 an all-hands-on-deck effort for the Department of
- 19 Health for the last month and a half and it
- 20 continues. And I -- I want to give some flavor of
- 21 the scope of the response from the health care
- 22 sector's perspective.
- So, you know, before the storm in
- 24 the last year and a -- since Irene, we've been

- 1 PHHPC 12-6-2012 Albany, New York
- 2 working very closely to -- with nursing homes and
- 3 other facilities to update planning, to update
- 4 their preparedness plans, to make sure generators
- 5 were up and running, to make sure that the -- the
- 6 zones were reclassified. And -- and that really
- 7 actually led to a much favorable position when this
- 8 storm hit.
- 9 When -- last year with Irene, we
- 10 had facilities who had great plans in place, but
- 11 when the same ambulance companies contracted with
- 12 three different nursing homes to evacuate, they
- 13 can't reach all three nursing homes. Those kinds
- of issues were addressed, resolved, and a lot more
- 15 was done behind the scenes that you will not hear
- of to really strengthen the resilience of the
- 17 health care community in the past year.
- There's something we call an
- 19 incident management system. And this was
- 20 instituted on the 26th, well in advance of the
- 21 storm, with twice-daily calls statewide with
- 22 subject matter experts talking about every
- 23 potential outcome and every phase of the response
- 24 from the beginning through the end. These

- 1 PHHPC 12-6-2012 Albany, New York
- 2 continued through -- and we've had now twice a day
- 3 through November 20th, these incident management
- 4 calls led by the Department of Health.
- 5 We had three different centers
- 6 where we coordinated the response. One was the
- 7 HOC, the health care operation center in Menands.
- 8 One was the Bunker in Albany. This is along with
- 9 all the other state agencies. It's classified. I
- 10 can't tell you where it is. And -- and the third
- is in Brooklyn and it's called the HECC, and it's
- 12 the health care facility evacuation coordination
- 13 center. This is at the city O.E.M. offices and
- it's in coordination with the mayor's office with
- 15 FEMA, LIPA, Con Ed, about forty other groups that
- 16 are physically positioned there. And we had
- 17 between twenty and thirty people there throughout
- 18 the duration of the storm and in the recovery
- 19 phase.
- 20 And -- and I think it's important
- 21 to see right in the middle, Farley and --
- 22 Commissioner Farley and myself were physically
- 23 there together and that really helped in
- 24 coordinating the city state response. We were able

- 1 PHHPC 12-6-2012 Albany, New York
- 2 to work with all providers. We were able to work
- 3 and have phone calls with unions, with others,
- 4 thanks to the help of Susan Waltman, Lee Pearlman,
- 5 Greater New York, and many other provider groups
- 6 that physically manned that station with us.
- 7 I'm going to try to skim over
- 8 some of these facts because all of these web -- all
- 9 of these statistics will be available and the slide
- 10 that will be available on our website. But there
- 11 were over eighty thousand notifications in the time
- 12 leading up to the storm. This is not even the time
- 13 period after the storm hit or -- or before the
- 14 snowstorm or -- or subsequently. But the -- the --
- 15 the level, the degree, the magnitude of response
- 16 and -- and conversations and follow-up and surveys
- 17 was incredible.
- To manage all of that data real
- 19 time and to act on it is certainly challenging, but
- 20 there are systems in place to make that happen. We
- 21 work with the institutions in the zone directly
- 22 affected with four-hour -- every four-hour phone
- 23 calls for the duration of the storm. Certainly,
- there were periods when we couldn't contact some

- 1 PHHPC 12-6-2012 Albany, New York
- 2 facilities, but to the level that that -- that was
- 3 all coordinated across all different sites using
- 4 real time updates on Internet websites that are
- 5 secure. It was incredible response that evolved
- 6 from Irene so that we were more secure in where
- 7 facilities were relative to prior efforts. And --
- 8 and we physically sent folks out to those areas,
- 9 both before and after the storm to make sure
- 10 facilities had the generators, they were working,
- 11 they had the staffing and -- and afterwards just to
- 12 help in the response.
- We -- I am going to move closer
- 14 because I actually never wear glasses, but I can't
- 15 really see. So we -- we had over several thousand
- 16 folks relocated both during and immediately after
- 17 the storm. And this was another success story
- 18 where despite the huge transitions -- and we know
- 19 the real problems of moving these individuals, that
- there are issues involved. And there's a very
- 21 specific ratio beyond which you don't want to
- 22 evacuate people if you don't need to. And -- and
- 23 despite that, despite the large movements, we
- 24 know -- I know of one fracture that occurred during

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the moves and I think someone slipped and fell, but
- 3 other than that there were no injuries or deaths in
- 4 all of those relocations because of the
- 5 relocations. And that's a testament to the
- 6 frontline providers who despite hurrying to get
- 7 people out of harm's way had the policies in place
- 8 and worked together to ensure the safety of all the
- 9 residents from all different types of facilities.
- 10 And -- and I'm talking about
- 11 NICUs being evacuated. Little babies on
- 12 ventilators, walking down the stairs, cradling
- 13 them, and yet, you know, positive outcomes. This
- 14 was an incredible, incredible response. Bellevue
- 15 alone has -- well, stories for another day and --
- 16 and some of you have heard these stories, but
- 17 let's -- let's keep going.
- Our website was our primary means
- 19 of communication. It worked well. We were able to
- 20 keep the information posted up to date and it
- 21 continues to be playing a more and more important
- 22 role in our communication. Social media, there's a
- 23 new role for social media. We found, for example,
- 24 with the Park Slope Armory, we had a number of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 individuals who required kosher meals. And with a
- 3 few tweets they were able to get the whole
- 4 community in Brooklyn delivering kosher meals to
- 5 the Park Slope Armory beyond the -- the -- we had
- 6 actually a very nice store of frozen kosher meals,
- 7 but fresh kosher meals to supplement that. So the
- 8 power of social media in response is going to
- 9 really change the nature of the game in the near
- 10 future.
- 11 What -- after the storm hit --
- 12 made landfall, that's when the communication that
- 13 we had established really showed its strength, with
- 14 the mayor's office, with the city, with the state
- 15 all working together to ensure coordination with
- 16 all of the different provider groups reaching out
- 17 to make sure that we had the best available
- 18 knowledge out to everyone in the real time made it
- 19 much easier than it could have been.
- There were over two dozen nursing
- 21 homes that were evacuated. Almost two dozen adult
- 22 care facilities evacuated and ten large hospitals
- 23 that were evacuated. From the Department of Health
- 24 in -- in addition to coordinating those

- 1 PHHPC 12-6-2012 Albany, New York
- 2 evacuations, we had epidemiologists working to see
- 3 in real time what the needs were. So, for example,
- 4 we were worried that there was an unmet dialysis
- 5 need, but we could monitor in real time the number
- of people who showed up in emergency rooms with the
- 7 chief complaint of requiring dialysis. And we were
- 8 able to, with the Association's help, get in
- 9 advance of that. And actually there were several
- 10 thousand people who received dialysis on Sunday
- 11 prior to the storm despite dialysis centers usually
- 12 being closed because of that request that went out
- 13 from the Department, and because providers were
- 14 able to get up and running. So despite many of
- 15 those centers going down, it was not the emergency
- 16 that it could have been because we worked together
- 17 and we were monitoring that data in real time.
- 18 We were also able to monitor
- 19 things like hypothermia, carbon monoxide poisoning,
- 20 all of this in real time, and address resources
- 21 appropriately, whether it was pharmaceutical
- 22 refills, and so on and so forth. There's a lot of
- 23 back end there. Very interesting story there.
- The call centers and help lines

- 1 PHHPC 12-6-2012 Albany, New York
- 2 were also -- stood up in real time and they were
- 3 also -- we're continuing them. For example, right
- 4 now we're continuing to get calls to the tune of
- 5 fifteen to twenty calls a day regarding mold and
- 6 remediation, but it's not really been an
- 7 overwhelming number or spike as some people might
- 8 think.
- 9 But the -- the centers do exist
- 10 and we are tracking all of these data in real time.
- 11 The disaster recovery centers were an important
- 12 part of our outreach. They were able to meet unmet
- 13 mental health needs, which was the primary need
- 14 initially after the storm for a lot of these
- 15 affected populations and for the first responders.
- 16 Mental health continues to be
- 17 something that we need to do better on and
- 18 integrate services across the spectrum after such
- 19 incidents occurs. There were a number of executive
- 20 orders administered and -- and I can point you to
- 21 the website. All of these are available that
- 22 really helped us in different times to relax rules
- 23 and to get things needed where they were. For
- 24 example, we were able to get health care workers

- 1 PHHPC 12-6-2012 Albany, New York
- 2 tetanus shots by other providers through one of the
- 3 executive orders.
- 4 Medications and prescriptions
- 5 continues to be one of the things that we don't
- 6 always think about when pharmacies go down on a
- 7 large scale, but we were able to work with C.V.S.
- 8 and others to put mobile pharmacies up, to get
- 9 primary care mobile vans out there to address the
- 10 chronic med refills.
- And while that was an initial
- 12 surge in the E.R. visits, it's actually gone down
- 13 to baseline levels, and we -- we are continuing to
- 14 strengthen those systems.
- Water testing, we don't think
- 16 about it but it was a big part of the response and
- 17 we had to continuously monitor sixty-two different
- 18 water systems and see what was potable. There were
- 19 no issues with boil water advisors that went out
- 20 that have subsequently been resolved. But with
- 21 sewage overflows, there were systems down because
- 22 of generators not working. All of that has now
- 23 gone back to baseline.
- Other things you may not think

- 1 PHHPC 12-6-2012 Albany, New York
- 2 about, the Women Infants Children program, we had
- 3 to relax rules and we sent out thousands of units
- 4 of formula to the centers early on, so that there
- 5 would be no interruption in the program and in the
- 6 feeding of instants who receive care from the WIC
- 7 program, and working with our federal partners to
- 8 relax those rules.
- 9 I mentioned the vaccinations,
- 10 the -- the Tdap shots and flu vaccine shots in real
- 11 time. Waivers, we were able to work with C.M.S. on
- 12 an Eleven Thirty-five waiver and we continue to
- 13 work with them on an Eleven Fifteen waiver to meet
- 14 the real short-term needs of facilities affected by
- 15 the storm. Those conversations continue. And just
- 16 a word about all of the waivers, there are three
- 17 waivers -- three large waivers in front of C.M.S.
- 18 right now under consideration. One is a -- the
- 19 Medicaid redesign team waiver. A second is the
- 20 D.D. waiver. And the third is the -- the waiver
- 21 related to Sandy. All of those conversations
- 22 are -- are actually progressing well. We had a
- 23 conversation yesterday with C.M.S. We have more
- 24 planned today and tomorrow. The -- the timing is

- 1 PHHPC 12-6-2012 Albany, New York
- 2 we're -- we're really working mostly on getting
- 3 some smaller -- some final issues resolved with the
- 4 D.D. waiver, after which we should be able to make
- 5 real progress on all of them. I think that we have
- 6 made real progress on all of them and I am
- 7 optimistic that we will see significant progress by
- 8 the end of this month on all three of them.
- 9 Additional funding was --
- 10 requests from FEMA and the Small Business
- 11 Administration have also been started. We've had
- 12 Governor Cuomo travel to Washington. He's
- 13 requested forty-two billion dollars for New York's
- 14 health recovery, and there is health care money in
- 15 that forty-two billion as well beyond the waivers.
- 16 There is mitigation money in there. There -- there
- are a lot of pots of money in play right now
- 18 between FEMA, the Small Business Administration,
- 19 the new appropriations, the Eleven Fifteen waiver,
- 20 and we are working with all our partners to make
- 21 sure that we have a unified message and that
- 22 everyone is up to speed.
- We're having calls with
- 24 providers. We've had calls with every provider

- 1 PHHPC 12-6-2012 Albany, New York
- 2 group about what -- what they -- if they're
- 3 nonprofits. What they can apply for with FEMA, if
- 4 they're for profits what they can get from Small
- 5 Business Administration, and we're working both
- 6 within the state and with our federal partners to
- 7 make sure that what happens after Katrina in New
- 8 Orleans doesn't happen in New York, and that we
- 9 actually do see our community and our health care
- 10 community come back in full force and meet the
- 11 needs, and in fact, come back stronger than before
- 12 the storm.
- Mobile vans have been deployed.
- 14 We have one now today, I believe, in Long Beach
- 15 Hospital's site, among others. And this has been
- 16 actually a very strong partnership with F.Q.H.C.
- 17 such as Rafua (phonetic spelling) who have really
- 18 stepped up to the plate and gotten these resources
- 19 mobilized out there in the community meeting needs
- 20 in real time. We have data which we'll share at
- 21 some point on all of the numbers of visits. This
- 22 is a real success story as well.
- Post-storm, certainly the cleanup
- 24 continues. They should have shown me picking

- 1 PHHPC 12-6-2012 Albany, New York
- 2 something up there, but they didn't. There --
- 3 there's a lot to be done and I -- I assume that
- 4 many of you have been out there. You know that
- 5 there are continuing needs. Yeah. The disaster
- 6 recovery centers, again, just to emphasize mental
- 7 health needs was one of the things that we need to
- 8 continue to strengthen and think about in response.
- 9 As you know, many large
- 10 hospitals, including -- Long Beach is not on this
- 11 list -- remain closed and we are working very
- 12 closely with all of them, and we are hearing
- 13 positive news on these fronts. N.Y.U. just got
- 14 a -- a commitment for a hundred million dollars
- 15 just a day or two ago. Bellevue, we're in close
- 16 talks with them to open up and really be up and
- 17 fully functioning within quarter one of -- of 2013.
- 18 But we are monitoring the -- the beds and the
- 19 remaining beds in Manhattan are -- are very full.
- 20 And we continue to think creatively of what happens
- 21 if we have a bad flu season or other second surge
- 22 needs working closely with all of them.
- Nursing homes and adult care
- 24 facilities have been fully repatriated, fourteen

- 1 PHHPC 12-6-2012 Albany, New York
- 2 and twelve of them respectively. Obviously,
- 3 there's a lot of work that needs to be done. I
- 4 will leave you to the slide back to -- to look at
- 5 Sandy. I want to turn to some other issues because
- 6 there's a lot of -- of other things that I want to
- 7 talk about, so let me switch gears here.
- 8 We did release our fifth annual
- 9 report on hospital acquired infections last week.
- 10 We made progress in a number of critical areas,
- 11 things like forty-one percent relative decrease in
- 12 the rate of CLABSI those central line associated
- 13 bloodstream infections in New York, since the
- 14 reporting began. So from 2007 through 2010 there's
- 15 a forty-one percent decrease.
- We see similar progress across
- 17 many other fronts. The main benefit, obviously, is
- 18 not just the patients do better with improved
- 19 quality of care and reduced health care associated
- infections, but we've really learned from Don
- 21 Burwick (phonetic spelling) and others that quality
- 22 and cost live in the same dimension. And we've
- 23 seen significant savings from shorter hospital
- 24 stays.

1 PHHPC - 12-6-2012 - Albany, New York 2 Hospital associated infection 3 rates have produced estimated savings of between 4 twelve million to forty-eight million dollars for 5 CLABSIs alone, and between nine point four million 6 to twenty-seven point three million for lower 7 surgical site infection rates. And those numbers 8 continue and that report has a lot more data. 9 encourage you to go to the website to see the full 10 report. 11 I -- I would also encourage you 12 to go to the website, the Department of Health 13 website and download the adult cardiac surgery 14 report which has shown that in 2010 the in-hospital 15 thirty-day mortality rate for cardiac bypass 16 surgery was one point five eight percent. This is 17 a decrease from the 2009 rate of one point seven 18 nine percent. We continue to do well -- well lower 19 or better than the national averages because of our 20 tracking systems that we have, because of our

registries. Similar statistics for the combined

combined valve bypass surgeries in 2010 was four

in-hospital thirty-day mortality rate for valve and

point five nine percent, a decrease from five point

Associated Reporters Int'l., Inc.

21

2.2

2.3

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 four five percent during the 2005-2007 reporting
- 3 period. Again, the website has the full report.
- 4 Earlier this week, the Department
- of Health observed World AIDS Day and we hosted a
- 6 two-day healthy living expo in Albany, raising
- 7 awareness on H.I.V. and AIDS and reducing fear and
- 8 stigma about the disease and encouraging young
- 9 people to be engaged in efforts to reduce H.I.V.
- 10 and AIDS. I want to thank everyone in our AIDS
- 11 Institute for creating such an energetic and
- 12 engaging event this year, and I hope that the
- 13 message is heard across the state.
- I want to talk a little about our
- 15 progress on the exchange. We've made significant
- 16 progress since the last update. We have, just last
- 17 week, submitted a hundred and ninety million dollar
- 18 multi-year level two grant, which will fund the
- 19 exchange activities through January 2014. We've
- 20 already received a hundred and eighty-three
- 21 million, so this one hundred and ninety million is
- 22 new dollars that we've requested. We hope to hear
- 23 positively on this before the end of the year. We
- 24 have now had -- we are estimating that running the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 exchange will be on the level of about a hundred
- 3 million dollars a year from 2015 onwards. And we
- 4 are conducting a number of studies to see which
- 5 savings can help cover and differ some of those
- 6 costs. Those studies are underway. We are trying
- 7 our best to avoid new user fees, but no decisions
- 8 have been made on the sustainability plans. Those
- 9 studies are underway.
- 10 Our early October meetings with
- 11 the feds on the design review of the exchange led
- 12 to a submission of a blueprint. That blueprint has
- 13 been submitted and should be conditionally
- 14 certified by the end of the year, so that's a big
- 15 milestone for the Department. Once we have
- 16 conditional certification, we're -- we're -- we're
- 17 in the homestretch.
- I will stop now to speak -- to
- 19 address any questions of the Council. Oh, I'm
- 20 sorry. I -- I would be remiss in myself also
- 21 personally thanking Rick Cook. This is a difficult
- 22 time to lose such valuable historical memory and a
- 23 close personal friend. Rick was instrumental in
- 24 getting me up to speed quickly and understanding

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the scope of the body, the many changes that we've
- 3 seen. He was the reason we've had a successful
- 4 HEAL grant program, a successful C.O.N. redesign, a
- 5 successful NYSCON release, among many other
- 6 accomplishments. And it's with a twinge of
- 7 personal sadness that I say goodbye. But I know
- 8 that we will not say goodbye to you and we will
- 9 find you working hard in some other field and
- 10 contributing to the people of the state. So with
- 11 that, I'd like to end -- end my report. Thank you,
- 12 Rick.
- DR. STRECK: Thank you,
- 14 Commissioner. Are there any question -- any
- 15 further questions about Rick Cook's
- 16 accomplishments? Or are there questions for the
- 17 Commissioner?
- 18 Dr. Bhat?
- DR. BHAT: Commissioner Shah, you
- 20 mention about dialysis. I think you're absolutely
- 21 right. I think we did not lose even a single
- 22 patient entire time. I think -- I have to commend
- 23 the D.O.H. for taking the leadership because there
- 24 was a coordinated effort between D.O.H., FEMA,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Greater New York. We had telephone conference
- 3 calls couple of times a day for about three to four
- 4 days up until we knew everything is going in the
- 5 right direction.
- 6 Then what really helped us is
- 7 what had happened with Katrina because a lot of
- 8 stuff that was not done there, we were able to do,
- 9 including my request of the governor to give us a
- 10 waiver to recognize a system outside the state,
- 11 which was -- it was given to us. So I think
- 12 it's -- most of patients were dialyzed on Sunday
- 13 because we knew, I think, because this is going to
- 14 be a major major storm. Thank you very much for
- 15 your support.
- 16 COMMISSIONER SHAH: Thank you. I
- 17 think there's a book that needs to be written about
- 18 what happened with dialysis and how it went right
- 19 and how that -- those ongoing conversations that
- 20 what were really all the partners around the table
- 21 making it work, whether it was getting sterile
- 22 water, whether it was making sure that FEMA
- 23 generated the -- delivered the generators and
- 24 fueled them in real time. There was incredible

- 1 PHHPC 12-6-2012 Albany, New York
- 2 coordination to make sure that that was a success
- 3 and it was. Thank you.
- DR. BHAT: And we learned a few
- 5 other things for the next time because I think a
- 6 lot of holes in -- all of us do have disaster
- 7 plans, but those disaster plans were probably not
- 8 adequate at all, so we are all preparing to have
- 9 something like Sandy coming in, in the years to
- 10 come. Thank you.
- 11 DR. SULLIVAN: Now I'm just
- 12 coming from the H.H.C. system. I just also have to
- 13 thank the Commissioner for the kind of coordination
- 14 that happened throughout this disaster. I mean
- 15 from big questions to little ones, because we ran a
- 16 couple of the shelters, we often got the answer,
- 17 the Commissioner said so and such, and such and
- 18 such. And then we had the decision in our hands.
- 19 And I can't tell you how important that kind of
- 20 communication and that kind of, you know, rapid
- 21 response is when you're on the ground in the middle
- 22 of a disaster like this. And I think that that
- 23 level of coordination really helped us all get
- 24 through. And certainly, the support of our damaged

- 1 PHHPC 12-6-2012 Albany, New York
- 2 hospitals has been tremendous, and I think we're
- 3 going to try and get them up and running as quickly
- 4 as we can.
- 5 But I do think the communication
- 6 system was essential and by and large, I mean, it
- 7 went fairly well, considering the degree of damage
- 8 that happened to our hospitals. I have to thank
- 9 you personally because I know in our shelters in
- 10 Queens, we sent a few questions up and we got
- 11 responses, which I think is kind of remarkable in
- 12 the midst of all that chaos we got those answers
- 13 and we were able to kind of do good service in the
- 14 shelters. Thank you.
- 15 COMMISSIONER SHAH: Well, it's a
- 16 testament to the leadership of Allen Avelas
- 17 (phonetic spelling) and Ross Wilson, who I think I
- 18 spoke to about thirty times a day and actually they
- 19 sat in that center that you saw with us. And --
- 20 and they are just emblematic. I mean, they -- they
- 21 represented the leadership at all levels of H.H.C.
- from Coney Island to the front line staff of
- 23 Bellevue. Every level, there was incredible
- 24 leadership. Nothing but the good of patients was

- 1 PHHPC 12-6-2012 Albany, New York
- 2 considered. And we did whatever was necessary to
- 3 ensure that. That's why it worked. And both Al
- 4 and Ross should also be commended. Thank you.
- 5 MR. FASSLER: Just feel it's
- 6 necessary to make a comment because of Sandy.
- 7 During this time we were a receiving organization
- 8 for evacuees and a matter of fact, the Department
- 9 of Health wanted to set -- set up a adult care
- 10 facility in seventy-two hours. And it just was
- 11 truly amazing to see the leadership for Karen
- 12 Westervelt, Laura LaFay (phonetic spelling) that we
- 13 had to deal with regulatory issues, supplies,
- 14 crazy, you know, crazy things going on, and they
- 15 were there early, late, you know, through the
- 16 weekend. We admitted two hundred patients in one
- 17 day. And just to have Department of Health working
- 18 together with an organization cooperatively and
- 19 having positive impact upon, you know, patients was
- 20 something just truly amazing. And, again, thank
- 21 you for leadership and -- and for your staff.
- 22 COMMISSIONER SHAH: Well, it is
- 23 Karen and Laura. You know, they -- there -- there
- 24 was great personal sacrifice when -- when at all

- 1 PHHPC 12-6-2012 Albany, New York
- 2 levels of the Department and at the -- and among
- 3 the providers. That's why it worked. I know that
- 4 Karen and Laura, when they were in New York City in
- 5 that -- the city OEM offices, I could actually
- 6 sleep and comfortably.
- 7 And I think I slept for like two
- 8 or three days because Karen didn't get a response
- 9 from me, but -- but Karen and Laura were really
- 10 instrumental in the front lines, making that happen
- on all different sectors, whether it's hospitals,
- 12 nursing homes, adult homes, homecare. The scope --
- 13 at some point, I think, maybe in about twenty years
- 14 I'll write a book because I do have a notebook with
- 15 all of this somewhere. Thank you.
- DR. BERLINER: Commissioner,
- 17 given the amount of hospital capacity that's --
- 18 that's out of the system now, are we seeing any
- 19 repercussions as a result of that?
- 20 COMMISSIONER SHAH: So there is
- 21 a, you know, during the storm -- prior to the
- 22 storm, we were at eighty-six percent hospital
- 23 capacity. Immediately during and after the storm,
- 24 we were at a hundred and three capacity. This was

- 1 PHHPC 12-6-2012 Albany, New York
- 2 in Manhattan. We continue to monitor those numbers
- 3 with Greater New York and HANYS regularly. We are
- 4 trying to be creative about understanding what is a
- 5 real excess capacity versus, you know, you need
- 6 this kind of excess capacity for preparedness.
- 7 Our -- our short-term and
- 8 long-term needs differ. Short-term, we're looking
- 9 for what would happen if we had a bad flu season.
- 10 Long-term we're looking at what -- what are the
- 11 right numbers. What is the right amount of beds
- 12 that we need and -- and it's not really excess
- 13 capacity, it's just capacity. And -- and that
- 14 extends -- that conversation extends certainly to
- 15 the nursing homes, but also all the way through
- 16 home care.
- 17 All parts of the system are being
- 18 examined to understand how do we need, what -- what
- 19 are the numbers we need to make sure that there's
- 20 some capacity and some resilience. That -- that's
- 21 a really strong -- that's part of the conversation
- 22 that's happening now.
- DR. STRECK: Mr. Kraut?
- MR. KRAUT: You know, two other

- 1 PHHPC 12-6-2012 Albany, New York
- 2 observations, one I'll share with you from a
- 3 meeting yesterday. First is as -- as well as we
- 4 did, we obviously there's a -- there's a lot of
- 5 opportunities here, but one of the things that
- 6 struck us is the health care workforce. And the
- 7 fact that many of these people -- we had over two
- 8 hundred and thirty people who lost their homes who
- 9 are now not in them and they showed up for work.
- 10 They left their families. They left their homes.
- 11 They came and did what they had to do. And so
- 12 as -- as a state, the health care workforce has --
- 13 you couldn't say enough wonderful, positive things
- 14 about them.
- The second is yesterday I was at
- 16 a meeting with the O.E.M.s from Nassau and Suffolk.
- 17 FEMA was there, Long Beach, the city management,
- 18 the county management was there. And the
- 19 observation was made that in the midst of all of
- 20 this, the only place that was open for health care
- 21 was the hospital emergency rooms. Ambulatory
- 22 surgery centers weren't open. Primary care centers
- 23 were not really. Doctor's offices weren't open.
- 24 And to the point I think -- I think it was Dr.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Berliner made before about as we think about the
- 3 future, let's not forget at the end of the day in
- 4 an emergency, the one thing our communities count
- on is our hospitals. And it's the front door in
- 6 the event of -- of tremendous disaster.
- 7 So as we -- we talk about
- 8 inappropriate things and this and that, just
- 9 remember there is an indispensable asset for our
- 10 community is -- is these institutions and -- and
- 11 the people that not necessarily lead them, but the
- 12 people that staff them every day, so just pass that
- 13 along.
- DR. STRECK: Dr. Strange?
- 15 DR. STRANGE: Just to reiterate a
- 16 little bit about what Mr. Kraut just said. We had,
- 17 as you know, on Staten Island a large number, a big
- 18 hit, and a number of those two hundred that Mr.
- 19 Kraut just spoke about were -- were Staten Island
- 20 workers who have been displaced to this day and
- 21 still come to work every day.
- But to Dr. Berliner's point about
- 23 capacity, at one point in Staten Island we --
- 24 besides taking care of the acute care patients, we

- 1 PHHPC 12-6-2012 Albany, New York
- 2 were taking care of some sixty or so patients who
- 3 were in need of their chronic disease management,
- 4 oxygen therapy and the like, where they couldn't
- 5 get it at home and couldn't get it in shelters.
- And, again, thanks to your
- 7 office, we were able to expand beds at one point,
- 8 over bed capacity because there was no other choice
- 9 and the other hospital in Staten Island was already
- 10 filled. And those are some of the redundancies or
- 11 grey areas that we need to look at in disaster
- 12 plans where we may need to go over because it's not
- 13 just the acute care needs, but it's the chronic
- 14 care needs of the community where, as Mr. Kraut
- 15 just said, we were the only place with lights and
- 16 food and heat, and people were coming to us as
- 17 shelters were either not accessible or were already
- 18 overcrowded.
- 19 And we continue on Staten Island
- 20 to have great challenges, as you know, with mold,
- 21 as will be discussed, and the whole issue of
- 22 immunizations and lost immunizations. One of the
- 23 things we think should be learned again from this
- 24 response and, again, to Mr. Kraut's point, as -- as

- 1 PHHPC 12-6-2012 Albany, New York
- 2 all of the physicians' offices in Staten Island
- 3 were closed, all of them, one of the things that we
- 4 thought about doing was opening up areas of the
- 5 hospital to create primary care access other than
- 6 the emergency room.
- 7 And it's something we should
- 8 think about down the road, to utilize the hospital
- 9 as office space, as I carry now my office on this
- 10 computer as it's a fully electronic, I just did
- 11 work sitting here a little while ago. So I have
- 12 the ability to access patient records very easily.
- 13 And my office is almost virtual now. So I can
- 14 literally see patients anywhere with the records in
- 15 front of me because it's in a cloud somewhere and
- 16 you can come in and see me. So we had talked
- 17 about -- and then fortunately enough a number of
- 18 our physician's offices opened by the end of the
- 19 week, about actually utilizing hospital space as
- 20 primary care offices. But we -- I'm sure there are
- 21 regulations and regulatory issues with that, so we
- 22 need to think about that in case of the next
- 23 disaster.
- 24 COMMISSIONER SHAH: I just want

- 1 PHHPC 12-6-2012 Albany, New York
- 2 to comment quickly. I think, you know, that that's
- 3 a great set of questions that we need to answer.
- 4 We have been and -- and thanks to the New York
- 5 Academy of Medicine for hosting, along with the
- 6 Institute of Medicine, soon after the storms a
- 7 meeting, where we started talking about what are
- 8 the data needs for recovery, and things like what
- 9 are the risks and benefits of evacuation. What are
- 10 the workforce needs when people are caring for
- 11 their own families? Fuel? Certainly mandates for
- 12 different types of facilities for buying generators
- or -- or fuel stations, frankly. What -- what is a
- 14 minimum criteria set for repatriation? Which set
- of rules do you automatically relax during a storm,
- 16 such as census counts, and there's certainly a
- 17 complex system problem around fuel. Optimal use of
- 18 social networks. There's -- there's a whole book
- 19 of work that we are engaging upon, and we're not
- 20 doing it alone. We're doing it with all sorts of
- 21 partners at all different levels because what we
- learned is that once in a hundred year event,
- doesn't happen once in a one hundred years. And
- 24 whatever it looks like, different parts of the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 system need to be able to react and -- and recover.
- 3 DR. BOUTIN-FOSTER: Also as we
- 4 consider and prepare for whether it's the next ten
- 5 years or twenty years is also to understand how do
- 6 we mobilize community networks because an elderly
- 7 person who's in the hospital and in the nursing
- 8 home, they're counted for. We know who they are.
- 9 But someone who's homebound and they're relying on
- 10 their community health work or V.N.S. and if that
- 11 service cannot get to them, the person who knows
- 12 best is, you know, the woman next door who can
- 13 knock on her door, the man next door. So I think
- 14 as we move forward to consider -- consider how do
- 15 we mobilize community health workers faith based
- 16 organization and build community capacity to
- 17 respond before more structured services can come,
- 18 so --.
- DR. MARTIN: Just a -- a quick
- 20 question. Obviously, I echo all of the commendable
- 21 things. Thanks for the incredible amount of work
- 22 that was done and -- and the effectiveness of it.
- 23 You mentioned flu twice and from I heard the flu
- 24 season may be off to a little bit of an early start

- 1 PHHPC 12-6-2012 Albany, New York
- 2 and the like.
- I just get a little bit surprised
- 4 about -- about the lack of -- of -- it just seems a
- 5 wonderful opportunity to try to get vaccinations up
- 6 now as a public service move and as a true --
- 7 virtually, an act of patriotism at this point to
- 8 avoid the catastrophe that very well may come if we
- 9 had a bad flu academic. I'm just curious if
- 10 there's anything going on that I'm unaware of
- 11 that's moving in that direction?
- 12 COMMISSIONER SHAH: Well, you
- 13 know, right before the storm, one of the things
- 14 that I talked about in various settings was health
- 15 care worker immunizations and the deplorable state
- 16 we are in, in the State of New York with an average
- 17 rate of in -- in the mid-forties. These are people
- 18 who are taking care of patients in hospital,
- 19 nursing home, and other settings who are not
- 20 getting their flu shots, or -- or they are and
- 21 we're not capturing them. Let me be fair.
- 22 And I think that it's incumbent
- 23 on all of us in every setting in health care to
- 24 really provide patient centered care by getting flu

- 1 PHHPC 12-6-2012 Albany, New York
- 2 shots, by documenting them, and if there are
- 3 reasons that someone who is in direct contact with
- 4 patients is not getting a flu shot, they can wear a
- 5 mask during patient contact for the duration of the
- 6 flu season.
- 7 So I -- I think there are ways
- 8 that we could get there. I -- I think it's
- 9 incumbent on us to think about how we get there. I
- 10 am averse to mandates because that leads to -- you
- 11 know, it -- it doesn't lead to the culture of
- 12 change that we really need to foster, but that --
- 13 that is an opportunity. And I think that we should
- 14 really think together and I will go back and think
- 15 about how we can get that message out stronger this
- 16 year than any other year in the past at all levels
- 17 because of the unique nature of the circumstances.
- 18 So thank you very much.
- DR. STRECK: Well, I think,
- 20 Commissioner, that the comments from the group and
- 21 others that have been made point out the
- 22 appreciation for you and the Department and all
- 23 involved in this. And I would just point out that
- 24 through this extraordinary personal commitment on

- 1 PHHPC 12-6-2012 Albany, New York
- 2 your part, on the part of all individuals, the
- 3 sleepless nights and everything else, you've
- 4 accomplished something rarely accomplished by a
- 5 commissioner in New York State and that is that you
- 6 met expectations. So it's quite an accomplishment
- 7 and an impressive presentation.
- 8 Okay. We'll move on now to the
- 9 Office of Health Systems report. Ms. Westervelt?
- MS. WESTERVELT: In deference to
- 11 the committee's time, I'm going to make -- I'm not
- 12 going to make a formal report. I just want to echo
- 13 the Commissioner's sentiments and thank our health
- 14 care provider community. We could not have done
- 15 what we did without the support of our provider
- 16 community pre- and post-storm. It was just
- incredible, and many, many people sitting around
- 18 this table as well putting up with the two thirty
- 19 a.m. phone calls and et cetera, so I wore out my
- 20 welcome I think in the first month of the new job.
- 21 So -- so that's what I also want
- 22 to just echo the Commissioner and this -- the
- 23 membership sentiments about Rick Cook. It is a sad
- 24 day to have Rick actually leaving. And I think

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Rick had said to me when I first agreed to take on
- 3 this assignment that it was going to be baptism by
- 4 fire. What he didn't tell me it was going to be
- 5 like learning how to dance with -- with Fred
- 6 Astaire, but I would be Ginger Rogers dancing
- 7 backwards in high heels, so --.
- 8 But I very much respect his
- 9 counsel and he's been so, so tremendously gracious
- 10 and professional during this transition. It's been
- 11 phenomenal and I'm looking forward to hopefully
- 12 being able to continue that relationship with
- 13 having him as a colleague in his new role. And we
- 14 wish him the best moving forward. Thank you.
- DR. STRECK: Questions for Ms.
- 16 Westervelt?
- 17 We'll move on then to the Ms.
- 18 Block's reports. Slides. Okay.
- MS. BLOCK: Thank you. I also
- 20 will be brief. I've been updating the Council at
- 21 all of your meetings on the current status of
- 22 meaningful use dollars coming into New York State.
- 23 We're now up to, at the national level, a little
- 24 bit over eight billion dollars, and in New York

- 1 PHHPC 12-6-2012 Albany, New York
- 2 State just hovering under five hundred million.
- 3 And chances are before we get to the end of this
- 4 year, we will meet or exceed that number.
- 5 You will also recall that we
- 6 accepted a challenge from the federal government to
- 7 get nine thousand eligible professionals to
- 8 meaningful use. And at this point, and this is
- 9 just through the end of November and -- and the end
- 10 of October for Medicare, we're just about at that
- 11 nine thousand number, so we -- we will, in fact,
- 12 exceed the number that we accepted as part of that
- 13 federal challenge. So we continue to be extremely
- 14 proud at the very hard work that hospitals,
- 15 physicians, and others have undertaken to reach
- 16 this goal.
- 17 On a little bit more of a once
- 18 the immediate issues associated with the disaster
- 19 have gotten a little bit settled down, we wanted to
- 20 undertake a little bit of a review of -- we're
- 21 obviously now increasingly relying on health
- information technology as a key component to health
- 23 care delivery. And we wanted to assess how is
- 24 health I.T. specifically implicated in terms of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 disasters and disaster response?
- 3 And there are just three quick
- 4 areas that I wanted to touch on. Obviously, the
- 5 first health care operation. Several references
- 6 have been made now to the extent to which emergency
- 7 preparedness plans were -- were sufficient and
- 8 actually road tested. Maintenance of patient
- 9 records, this is not a new issue but again, in the
- 10 electronic world the good news is if you got
- 11 yourself in the Cloud you should be able to get
- 12 access to it, but if you don't we have to figure
- out how we're going to deal with those issues in
- 14 the future.
- 15 Data backup and disaster
- 16 recovery, you know, for -- for better or worse, the
- 17 choice of many I.T. companies to have their
- 18 telecommunications in lower Manhattan, we ran into
- 19 this in one earlier incident and obviously that --
- 20 that affected operations as well, so we probably
- 21 need to be looking at a little broader geographic
- 22 distribution of certain backup services.
- Business continuity plans, many
- 24 of these things are actually requirements under the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 HIPAA security rules. It's been a while since we
- 3 dusted it off to take a look at that, but we will
- 4 be doing a more comprehensive evaluation working
- 5 closely with all of the provider associations. And
- 6 I think that probably the most striking aspect of
- 7 this which was referenced in the immediate response
- 8 is the fact that many of the community based
- 9 providers adult care facilities, other providers
- 10 that are providing home and community based
- 11 services, the very purpose of which is to ensure
- 12 that elderly and disabled people can live safely at
- 13 home aren't really connected at this point to these
- 14 electronic capabilities that -- that we are
- 15 establishing. And so we need to really, I think,
- 16 come up with a -- an effective and efficient way to
- 17 try to get them connected in the future.
- We had a lot of questions about
- 19 policies governing access to and the use of
- 20 personal health information. Obviously, there is
- 21 complex laws and regulations associated with all of
- 22 this, but to the extent that RHIOs were able to
- 23 provide information that would be useful, we had a
- lot of providers who don't necessarily have

- 1 PHHPC 12-6-2012 Albany, New York
- 2 agreements in place to access that information.
- 3 We talked a little about setting
- 4 up a quick attestation basis for providers to get
- 5 access to information if they aren't currently
- 6 enrolled. We tend to use breaking the glass for
- 7 clinical emergencies and I think we're called upon
- 8 to see if we should be falling back on that as a
- 9 way to get access to information into other types
- 10 of emergencies. I think we don't really think
- 11 that's the right way to do it, that we need to be
- 12 defining other mechanisms that would be appropriate
- 13 for other types of emergencies.
- 14 Getting remote access to systems
- 15 from alternate sites and setting up policies and
- 16 procedures for that, public health access which is
- 17 a general topic that we've been working on
- 18 obviously becomes even more critical under these
- 19 circumstances. And, again, I think the important
- 20 experience from this, a lot of nonclinical users
- 21 who need to have access to some level of
- 22 information and coming up with some effective
- 23 policies access by who and to what that would be
- 24 appropriate to maintaining protections, but also to

- 1 PHHPC 12-6-2012 Albany, New York
- 2 facilitating access to key pieces of information.
- And along those lines, one of the
- 4 things that this brought back to the forefront are
- 5 some ongoing discussions that we've been having
- 6 about creating better ways to set up patient
- 7 tracking databases. On the current state we have
- 8 the ability to do this, but it's still mostly a
- 9 manual process, and that is dependent on both
- 10 access to the Internet and some other things. So
- 11 we set up a system that was appropriate to the
- 12 capabilities that we currently have. And -- and as
- 13 the Commissioner said, I think that we feel like
- 14 we -- we kept track of everybody and we were able
- 15 to find them again and -- and that's a good thing.
- But clearly, these are not as
- 17 streamlined or as robust as they could be, so we
- 18 are now exploring the questions of how we could
- 19 leverage health information technology and the
- 20 statewide health information network in the future.
- 21 And just among other things, the ability to quickly
- 22 comb admissions, discharge data, and master patient
- 23 data for identification and tracking purposes.
- 24 Access to clinical information in

- 1 PHHPC 12-6-2012 Albany, New York
- 2 other sites which was obviously a -- a key use case
- 3 under this circumstances. I mentioned the
- 4 additional personnel and types of access that we
- 5 need to be thinking about and increased
- 6 participation in the SHIN-NY in some form among the
- 7 community based providers.
- 8 So those were the slightly
- 9 longer-term issues that we'll be working on. And
- 10 I'm happy to take any questions. But even more
- important, if there are any members of the Council
- 12 who are interested in working with us on these
- 13 things, I would be happy to hear from you and set
- 14 up some further conversations. Thank you.
- DR. STRECK: Questions? I -- I
- 16 have one just in terms of resources. You have a
- 17 fairly full agenda before dealing with planning for
- 18 the next emergency. And I'm -- are -- is your plan
- 19 to do this through task forces? Staff? I'm just
- 20 curious where this fits in a already pretty loaded
- 21 agenda?
- MS. BLOCK: Well, fortunately, as
- 23 I think you know, we have our partnership with the
- New York eHealth Collaborative, which really helps

- 1 PHHPC 12-6-2012 Albany, New York
- 2 us in a couple of important ways. They have
- 3 staffing which are dedicated to many of the
- 4 technical operations as well as policy functions
- 5 that are necessary, and we can essentially fold
- 6 this -- these issues into some existing work
- 7 streams and prioritize them accordingly.
- 8 And I think that what all this
- 9 does is basically take some things that we would
- 10 have done otherwise and kick up some prioritization
- of certain things. So, for example, our policy
- 12 committee which has had an ongoing review of
- 13 privacy and security policies will be able to
- 14 accelerate their review of some of those policy
- 15 issues that I mentioned.
- 16 So I think we have the basic
- 17 capabilities, organizational structures, and -- and
- 18 resources in place. And the infrastructure is
- 19 built in such a way that it is very leveragable.
- 20 So I think that within the current resources that
- 21 we have, we can utilize the existing
- 22 infrastructure. And I think where some of the
- 23 things that we'll need to look at and -- and be
- 24 very creative about is particularly that issue

- 1 PHHPC 12-6-2012 Albany, New York
- 2 about connecting community based providers in a
- 3 more ubiquitous way and -- and make that as cost
- 4 effective as possible in terms of how that would
- 5 work.
- 6 So I think that's the one area
- 7 where we probably need to explore a bit further.
- 8 But I think the existing governance and technology
- 9 infrastructure that we built is sufficient to
- 10 address many of the issues that I've identified.
- DR. STRECK: Other questions?
- 12 Comments? Thank you very much.
- 13 So turn to the Office of Public
- 14 Health, Dr. Birkhead?
- DR. BIRKHEAD: Thanks very much.
- 16 I'll quickly just pick up on one aspect of the
- 17 Sandy response which is still ongoing even -- even
- 18 six weeks into this. And that is the concern about
- 19 respiratory health in areas impacted by the storm.
- 20 And there have been news -- news stories about this
- 21 recently.
- Just to let you know what's
- 23 happening in -- in the -- in the realm of public
- 24 health sort of below the radar, there are two

- 1 PHHPC 12-6-2012 Albany, New York
- 2 surveillance systems that we rely on to monitor
- 3 this. One is our syndromic surveillance system
- 4 which captures on a daily basis emergency
- 5 department visits. And we've been tracking those
- 6 for both respiratory symptoms and asthma. And we
- 7 did see a small bump immediately following the
- 8 storm, but has -- has returned back to baseline.
- 9 In fact, at the moment the highest area of the
- 10 state is in the Upstate New York, Central New York
- 11 area, where flu has gotten a head start on
- 12 everything else, so at -- at least in the areas of
- 13 New York City and Long Island, lower -- lower
- 14 Hudson where the storm hit we have -- we have no
- 15 seen that.
- We also had temporary
- 17 surveillance going with federally qualified health
- 18 center vans that went in on a daily basis and
- 19 reported back what they were seeing.
- The second surveillance system
- 21 which we -- we track are D.E.C., Department of
- 22 Environmental Conservation air monitoring stations,
- 23 which are set up and -- and operate and provide
- 24 daily information as well. And we have not seen

- 1 PHHPC 12-6-2012 Albany, New York
- 2 what they characterize as any new air quality
- 3 problems. Obviously, in a large urban area you
- 4 will sometimes see air quality problems from
- 5 traffic ozone and other things, but those
- 6 monitoring stations have not seen a problem.
- 7 So -- so what -- what could be --
- 8 else -- else could be going on with respiratory
- 9 illness? I think obviously we still want to get
- 10 the message out to people who are working on
- 11 renovating or -- or fixing up their homes,
- 12 worksites, or actually trying to live -- live in a
- 13 home without full services, without full heat.
- Obviously, you need to take
- 15 precautions against dust and mold and other --
- 16 other things that may be present in the
- 17 environment. Wear a mask, take other precautions
- 18 while you're working there. And if you're living
- in a home without heat, the cold temperatures
- 20 obviously can also lead to respiratory complaints.
- 21 And so -- so people should just take that into
- 22 consideration, and if they have underlying
- 23 respiratory illness may want to find some place to
- 24 go to warm up every day or -- or find -- not -- not

- 1 PHHPC 12-6-2012 Albany, New York
- 2 try to stick it out while repairs are -- are being
- 3 carried out.
- It's been mentioned that we're in
- 5 an early flu season. We're also into the winter,
- 6 which is respiratory virus season, so those --
- 7 those baseline sorts of things are also going on.
- 8 Part of this, I think, is getting word out to
- 9 people who are in the affected areas.
- 10 Communication still may not be good there. We've
- 11 put out and the City Health Department alerts in
- 12 the last couple of days to the health providers,
- 13 pretty broadly to give them information and also to
- 14 have them share that information with their
- 15 patients.
- And at your desks is a copy of
- 17 a -- of a respiratory concerns and mold cleanup
- 18 fact sheet with links on it that we are asking
- 19 providers to hand out. And these fact -- this fact
- 20 sheet will also be sent out through our network of
- 21 contracted -- contractors through the AIDS
- 22 Institute, through our nutrition contractors, our
- other family health contractors, as many different
- 24 outlets as we can find for them. And these -- this

- 1 PHHPC 12-6-2012 Albany, New York
- 2 document will be on the website. So if your
- 3 organization wants to also, if -- if you're in the
- 4 affected areas, hand this out to clients living in
- 5 affected housing, that would be great. So part of
- 6 this is communication getting -- giving people
- 7 information and I think it's safe to say that the
- 8 full communications haven't yet been restored in
- 9 some of these areas, so any help we can get would
- 10 be -- would be gratefully accepted.
- I think that's it, just an update
- on where we are and -- and the response is, as Dr.
- 13 Shah said, continuing. Usually at some point we
- 14 get pretty much into recovery, but we're still, I
- 15 think, in the process of responding to some aspects
- 16 like the respiratory issues.
- DR. STRECK: Dr. Strange?
- DR. STRANGE: Dr. Birkhead, thank
- 19 you very much. And I think that it's wonderful and
- 20 the education on this just continues to be move --
- 21 need to be moved forward. Two things to be
- 22 learned, though, from Katrina and other disasters
- 23 that are -- that will become other public health
- issues which has been reported in JAMA and other

- 1 PHHPC 12-6-2012 Albany, New York
- 2 journals is that somewhere around three to six
- 3 months post any of these disasters, and Katrina
- 4 specifically, the incidence of cardiac disease,
- 5 specifically accurate M.I.s, triple to five times
- 6 the amount -- five times the incidence in these
- 7 disaster areas for multiple reasons, the stress,
- 8 people not taking their medications, lack of
- 9 coordination of their care again, either because of
- 10 not access or there are more important things to
- 11 do.
- 12 And then on Staten Island
- 13 specifically we're seeing this, but I'm sure it's
- in any other area, the cycle social issues,
- 15 especially in the time of the holiday season when
- depression is increased anyway. We on Staten
- 17 Island don't have any adolescent childhood
- 18 psychiatry services to begin with, and we are going
- 19 to see the increased uptake of that. I think we've
- 20 already started to see that. And so I think we
- 21 should keep our eye and focus on those two areas.
- I don't know how specifically, you know, we can
- 23 deal with it other than to just alert our
- 24 practitioners and hospitals that this may arise.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 I'm really particularly concerned about the
- 3 psychosocial stuff, depression, exacerbations of
- 4 schizophrenia, bipolar disorder and so on. These
- 5 are two other public health areas that I think we
- 6 should -- we should keep our eye on.
- 7 DR. STRECK: Gus, I have a quick
- 8 question. The note points out that you shouldn't
- 9 waste your money on testing for mold. Are there a
- 10 lot of testing groups out there offering services?
- 11 I mean, and is there a -- a way to deal with that
- 12 question or has that become an issue? I'm just
- 13 curious.
- DR. BIRKHEAD: I don't know how
- 15 many groups. There -- there are certainly
- 16 environmental labs out there that will -- that will
- 17 do testing. I -- I don't know how big a problem
- 18 that is.
- 19 COMMISSIONER SHAH: Yeah, there
- 20 have been actually a -- a number of scams. And I
- 21 believe the governor, in a recent press release in
- 22 the last week or two, identified the types of scams
- 23 that have come out, this being one of them around
- 24 response.

- 1 PHHPC 12-6-2012 Albany, New York
- DR. STRECK: Other questions for
- 3 Dr. Birkhead? Thank you.
- 4 Okay. We'll now move to Public
- 5 Health Services and Dr. Boufford will give us a
- 6 major presentation on the New York State's Health
- 7 Improvement Plan, the prevention agenda, and I
- 8 believe this is the product. Am I correct? This
- 9 is -- this is the product that has been under
- 10 development?
- 11 DR. BOUFFORD: It is -- it is
- 12 indeed the product, yes.
- DR. STRECK: Okay. Jo?
- DR. BOUFFORD: Could you --
- 15 could that just switch around so I can see it
- 16 because otherwise I'm going to get a bad crick in
- 17 my neck. Thank you very much. I have the clicker
- 18 which I think will work. Thank you, Commissioner.
- Well, good morning, everybody.
- 20 I -- it's my great pleasure to present to you the
- 21 prevention agenda, 2013-2017, which is the New York
- 22 State Health Improvement Plan. It has been, it is
- 23 a creature of this Council at the request of the
- 24 State Health Department, so the Public Health

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Committee has been working very hard over the last
- 3 six months or so with really unprecedented
- 4 collaboration across the state.
- 5 We've had over a hundred and
- 6 forty organizations involved and multiple community
- 7 engagements as well on this report, and really gone
- 8 beyond traditional stakeholders, so this is beyond
- 9 local health departments and health care providers
- 10 and payers. We have included health plans,
- 11 community based organizations, advocacy groups,
- 12 academia, employers as well as other state agencies
- 13 like education, agriculture, transportation,
- 14 criminal justice, and others that aren't normally
- 15 involved. And we're hoping those relationships
- 16 will be a basis for building future collaborations.
- 17 The plan is really designed with
- 18 the reality that it only gets implemented at local
- 19 level and local communities, so the objectives and
- 20 the interventions and the metrics are really
- 21 designed with that in mind. And we're hoping, as
- 22 part of the communication rollout, to -- to really
- 23 be able to provide support for local communities,
- 24 multiple stakeholders as they take this on.

- 1 PHHPC 12-6-2012 Albany, New York
- We did create an ad hoc committee
- 3 to lead the prevention agenda. This is one of the
- 4 requirements of the state accreditation process
- 5 that there be a multi stakeholder sort of if you
- 6 will public private partnership involved. These
- 7 are the organizations that were represented. I
- 8 believe this is most of them. We had people
- 9 joining us periodically from time to time and
- 10 staying with the process.
- 11 We -- this group met three times
- 12 over the last year and as recently as November 16th
- in the face of all the things we've been hearing
- 14 about this morning, convened almost in full in four
- 15 locations around the state to review the final
- 16 draft of the plan. And this then was brought to
- 17 the Public Health Committee on the 19th. Six of
- 18 our Public Health Committee members were actively
- involved at each state, Dr. Boutin-Foster, Dr.
- 20 Gutierrez, Ms. Hines, Ms. Rautenberg, and Dr. Yang.
- 21 So we thank them for their ongoing engagement.
- Just to review the big picture of
- 23 the -- the agenda before get through, we've seen a
- 24 little -- few of these things before, but it's been

- 1 PHHPC 12-6-2012 Albany, New York
- 2 a while. So the vision of the report is that New
- 3 York is the healthiest state. We're now ranked
- 4 eighteenth in the United Health Fund state rankings
- 5 and we want to improve that -- that ranking. And
- 6 we got into a conversation about how we do that as
- 7 we go through in terms of the metrics that are
- 8 being used.
- 9 We also wanted to define the
- 10 actors in this very broadly. We -- I just
- 11 mentioned the issue that a community based
- 12 engagement is important and we borrowed this
- 13 diagram from the Institute of Medicine. As always
- 14 with New York, we modified it so that we beefed up
- some of the elements in the health care delivery
- 16 system, which, as we've heard and we know, is a
- 17 very critical part of the -- the overall health
- 18 sector and the public health system in New York.
- 19 And the message here is that you've got to get all
- 20 these actors really sharing an agenda and aligning
- 21 their actions to get the health result that you
- 22 want to get at the state and local level. And that
- 23 includes all the folks in this -- in this bubble
- 24 diagram.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 The goals of the report are as
- 3 follows. There are five major goals. This is the
- 4 one that has really, I would say, dominated our
- 5 thinking during all of our development, which is
- 6 that this is about priority areas for all of the --
- 7 of all people in New York and that includes
- 8 especially attention to health disparities among
- 9 racial, ethnic, socioeconomic, and other minorities
- 10 especially individuals -- disabilities, this has
- 11 been a strong theme of our work. One of the things
- 12 that's really important is that you can -- there's
- 13 the old saying, you lift all boats but you can do
- 14 that but you may, in fact, increase disparity. So
- 15 you have to pay attention to the interventions.
- 16 You have to pay attention to the way in which you
- 17 go about it because we have this dual goal really
- 18 at all times.
- 19 Second goal is the notion of
- 20 health in all policies. That bubble diagram I
- 21 showed you is really an example that all of the
- 22 stakeholders who can create health at the local
- level and the state level really need to think
- 24 about the health impact of what they do. That may

- 1 PHHPC 12-6-2012 Albany, New York
- 2 not be the first thing they think about, but
- 3 decisions that get made in transportation policy,
- 4 in environment, in education, and agriculture, all
- 5 have health impacts. And so part of this process
- 6 is a broader educational effort and are really
- 7 engagement with our colleagues and other sectors
- 8 including the business sector and others to -- to
- 9 really work with us on -- on advancing the agenda.
- 10 We also have the goal of dealing
- 11 with governmental and nongovernmental
- 12 infrastructure. We want to achieve these changes
- in health, but we want to leave the partners
- 14 stronger on the ground at local level and the
- 15 partnership stronger at the state level, so again,
- 16 to impact these broader determinants of health,
- 17 these -- these -- the process of these partnerships
- 18 and the engagement has been a very important
- 19 consideration for us.
- 20 We also -- I mentioned this is
- 21 sort of an enhancement of the infrastructure issue.
- 22 I think one thing I should mention on the
- 23 infrastructure is the broader public health
- 24 infrastructure really does include this Department

- 1 PHHPC 12-6-2012 Albany, New York
- 2 as well as our colleagues in OASIS and -- and --
- 3 and the disabilities agencies in mental health, and
- 4 they are into really involved in this along with
- 5 other agencies.
- 6 The fifth goal is something that
- 7 we are aware of that we still need to make the case
- 8 for why prevention and why public health action is
- 9 important. I think with this in an era of super
- 10 focus on bending the cost curve in the health care
- 11 system, we think there's an enormous amount that
- 12 can be contributed here, but the case is not made
- in a way that has convinced everyone. There's very
- 14 good data on return on investment in community
- 15 based prevention that could save several billion
- 16 dollars in the state of New York in Medicaid,
- 17 Medicare, and private insurance costs, on tobacco,
- 18 exercise, and diet -- in our lifetime, not in ten,
- 19 fifteen years, but in two to five years. And these
- 20 are things that elected officials can begin to pay
- 21 attention to because it could happen on their watch
- 22 and that's exciting. And the more evidence we have
- 23 in this arena the better off we are.
- But for our investment in the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 United States, we are over ninety percent of all
- 3 money in the health system is in the personal care
- 4 system whereas more than about ten -- fifteen
- 5 percent of avoidable mortality is really related to
- 6 health care. So we're very -- we have a very
- 7 out-of-balance portfolio, and as a result as a
- 8 nation we don't do terribly well when looking at
- 9 our overall rankings on infant mortality and life
- 10 expectancy for the money that we invest.
- We're very aware of context
- 12 during the course of the development of this plan.
- 13 We looked at what was accomplished, the last
- 14 four-year agenda, what went in the right direction
- and the wrong direction or didn't move. We looked
- 16 very clearly at what our current health status is
- in the state and that was important in deciding
- 18 which of the priority areas we would work on.
- We were informed by national and
- 20 state health care reform efforts and obviously the
- 21 continuing weak funding environment for public
- 22 health which is a national tradition and we hope in
- 23 New York State with the waiver it will be changed
- 24 and -- and can really add enormous value to the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 overall public health agenda. And we've also put a
- 3 lot of effort into linking with the M.R.T. waiver,
- 4 the health planning activities, and C.O.N.
- 5 activities of our colleagues in the Health Planning
- 6 Committee.
- 7 This is a diagram that sort of
- 8 lays out how health improvement is produced. You
- 9 saw that various actors that have to be involved.
- 10 And the reasons for that is that health -- we
- 11 really start out in the middle of this circle being
- 12 born with a number of characteristics, especially
- 13 age and race and ethnicity and sort of D.N.A., if
- 14 you will, genetic component that can't be changed
- or we're learning to change some of them later but
- 16 they're basically unchangeable.
- 17 And then the individual effects
- 18 of lifestyle, of family, of community, and then as
- 19 we move into the built-in natural environment and
- 20 the policy arena, all of these areas affect
- 21 people's ability to be healthy. And so one of our
- 22 goals is to come up with multifaceted change
- 23 strategies that really can address and create
- 24 healthy communities and health conditions through

- 1 PHHPC 12-6-2012 Albany, New York
- 2 intervention in all of these -- at all of these
- 3 levels.
- 4 And you see that mirrored in this
- 5 diagram. This was really guidance given to all of
- 6 those working in the -- in the priorities we
- 7 identified. This is a so-called framework for
- 8 improving health of the C.D.C. pyramid that has
- 9 been developed under Tom Frieden's leadership. And
- 10 if you start at the top, it speaks to the kind of
- 11 interventions that are quite individual in terms of
- 12 personal counseling and education. You move down
- into clinical interventions, which can be broader
- 14 based, especially if you're managing populations of
- 15 people with diabetes or kidney disease or others.
- 16 And then we move into some of these other areas
- 17 that you saw in the other diagram, which is
- 18 essentially long lasting interventions that really
- 19 change the environment in which people live. So
- 20 the availability of healthy foods, the availability
- 21 of walkable spaces, the healthy housing, and -- and
- 22 other areas that really allow the healthy choice to
- 23 be the easy choice. And this is especially
- 24 important in poor communities where people may know

- 1 PHHPC 12-6-2012 Albany, New York
- 2 what the right thing is to do but they can't --
- 3 they can't do it because they don't have the
- 4 environment in which they can take advantage of it
- 5 or they don't have the resources to take advantage
- 6 of it.
- 7 So we're literally looking at
- 8 creating strategies at every level. And every one
- 9 of the plans that has been created for the five
- 10 priority areas reflects activities in all of these
- 11 areas. And I think one of the things we learn from
- 12 this exercise is that start thinking prevention is
- 13 new in a lot of ways. And I think many of -- this
- 14 was a very interesting conversation especially in
- 15 the substance abuse area that people have been so
- 16 focused on treatment.
- 17 And the issue of sort of saying
- 18 these -- we're looking for strategies that really
- 19 focus on prevention especially population based
- 20 prevention and working in communities is a -- a new
- 21 way of thinking for a lot of people and partially I
- think we are always driven by where the resources
- 23 are. So part of the task here is to see how,
- 24 again, we can balance the portfolio of investment

- 1 PHHPC 12-6-2012 Albany, New York
- 2 to intervene at each of these levels.
- 3 These are the new priority areas
- 4 that were identified. As I mentioned previously, I
- 5 think the ad hoc leadership group, while we're
- 6 quided by our expert colleagues in the Department,
- 7 they did make a couple changes in the original
- 8 wording of these five goals, and I want to just
- 9 bring those to your attention.
- In the second one, the word safe
- 11 was added because the feeling is, again, in many
- 12 communities unless the environment is safe, people
- 13 cannot get the exercise they need, they won't go
- 14 out, they won't engage in the kind of social
- 15 connectedness and community building that they
- 16 should be, and then obviously things like accidents
- 17 and -- and trauma and abuse are important
- 18 environmental issues. They also, instead of having
- 19 only health mothers, infants, and children, they
- 20 also put in healthy women with the goal of focusing
- 21 on women as other than their reproductive function.
- 22 And then the -- in the final one, health
- 23 care-associated infections were added because it
- 24 has been a major priority of the Department and it

- 1 PHHPC 12-6-2012 Albany, New York
- 2 is a nice link between public health and the health
- 3 care delivery system.
- 4 So a wide ranging set of
- 5 consultations, a set of very detailed slides that
- 6 was made available. Over forty-five consultations
- 7 took place, many led by members of the ad hoc
- 8 group, and all of that feedback was brought
- 9 together in the development of the final -- the
- 10 final proposals, over two hundred people across
- 11 these working groups. These included, again, many
- of these multiple sectors. Each group had its own
- 13 working group or committee that met throughout the
- 14 summer, and staffed by the health department. Each
- one is co-chaired by a -- a government, health
- department, or OASIS or mental hygiene senior
- 17 official from the Department, and a private sector
- 18 individual. So in the case of chronic diseases,
- 19 our colleague from I.B.M. co-chaired that group.
- 20 Ellen Rautenberg from this group and individuals
- 21 from other academic institutions co-chaired -- in
- their private sector hats co-chaired women's and
- 23 children's health and other examples like that. So
- there is a balance of public-private chairmanship

- 1 PHHPC 12-6-2012 Albany, New York
- 2 and participation in each of the working groups.
- 3 Each of them was given a template
- 4 for developing their recommendations which included
- 5 identifying the focus areas they would work with,
- 6 the goals that they would select, measurable
- 7 objectives and interventions along the health
- 8 pyramid that I outlined, as well as the specific
- 9 roles that each of these stakeholders should play.
- 10 So there were suggestions for what could the
- 11 business community do in one of the priority areas.
- 12 What could academia do? What could the media do?
- 13 What could community based organizations do?
- We also had a steering committee
- 15 that had virtual calls throughout the summer which
- 16 consisted of the co-chairs of each of the five
- 17 working groups plus additional individuals,
- 18 especially from the N.G.O. disabilities community
- 19 as well as some of our other agency colleagues to
- 20 avoid unnecessary redundancy and to assure that we
- 21 were coordinated in terms of where the pieces, we
- 22 weren't contradicting each other in terms of our
- 23 goals and -- and our objectives and interventions.
- 24 The -- it sort of happily at the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 beginning of the summer we were able to get a grant
- 3 from the Robert Wood Johnson Foundation which
- 4 allowed a competitive process and the Rabin Martin
- 5 firm was selected to work essentially as an -- as a
- 6 partner in staffing each of the working groups and
- 7 has continued to work with -- with the Health
- 8 Department staff in the steering committee's
- 9 activities and in this final production of the
- 10 document through the -- the work of the working
- 11 groups and the ad hoc leadership group.
- Just to reiterate, again, the
- 13 cross cutting principles that were also guidance
- 14 for each of these working groups, again, the
- 15 broader determinants have -- of health are
- 16 essential so there are objectives and interventions
- in each of these priority areas that really are not
- in the control of the Health Department. They
- 19 really involve, in some instances, other agencies
- 20 or other actors, and so that is very important that
- 21 we get in the habit of doing that, and that we're
- 22 able to hold ourselves accountable as community
- 23 partners.
- Disparities, again, front and

- 1 PHHPC 12-6-2012 Albany, New York
- 2 center in all of our deliberations and keeping in
- 3 mind the openings that we have in the M.R.T. waiver
- 4 agenda with things like supportive housing,
- 5 fluoridation of water, and home visiting and other
- 6 areas that are complimentary to the agenda. Thanks
- 7 to the work of Karen Lipson and John Rugge, we are
- 8 very excited about the degree to which the State
- 9 Health Improvement Plan is referenced to both in
- 10 the regional planning documents and the C.O.N.
- 11 process, and we really think that will be very
- 12 important for promoting collaboration at the
- 13 community level.
- We do want to be sure that the
- 15 most affected communities, again, those with the
- 16 highest disease burden and at highest risk, are at
- 17 the table at local level in the implementation
- 18 process. And I'll speak to that after we go
- 19 through the -- the review with you. And then --
- 20 then maintaining this collaborative process and
- 21 strengthening both the governmental and
- 22 nongovernmental entities that really have to
- 23 deliver the -- the health result on the ground, and
- 24 especially our colleagues in the personal health

- 1 PHHPC 12-6-2012 Albany, New York
- 2 care delivery system.
- 3 So with that, I'll turn it over
- 4 to Gus to give you the sort of technical
- 5 run-through.
- DR. BIRKHEAD: Thanks, Dr.
- 7 Boufford.
- 8 I'm going to quickly go through
- 9 just the materials that are -- have been available
- 10 to you to review, talk a little bit about how the
- 11 objectives were set, the indicators selected, and
- 12 the interventions selected to just give you a
- 13 flavor of how this process is -- is structured, and
- 14 then guickly go through each of the -- the primary
- 15 goal areas.
- The materials were posted last
- 17 week on the Department's website in draft form.
- 18 There's a summary document which, if you read
- 19 nothing else, I think is very helpful to -- to
- 20 understand what the process has been about and
- 21 summarizes a lot of what Dr. Boufford just went
- 22 through. And then we -- we lay out the five
- 23 priority areas, and within those priority areas,
- 24 focus areas, goals, and objectives. And the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 specific plans with goals and objectives, we link
- 3 to the pyramid, the C.D.C. health impact pyramid,
- 4 we actually thought through each level of that
- 5 pyramid for each of our goals what could be done
- 6 there and which sector would be responsible for it.
- 7 So to my knowledge, this is really the first time
- 8 anyone has explicitly tried to go through and do
- 9 that in the context of a statewide health
- 10 improvement plan.
- So the first step was setting
- 12 objectives within our -- our priority areas. As
- 13 you'll see, we ended up with fifty-eight objectives
- 14 that we will track annually and post on the
- 15 Department's website in a -- a dashboard type of
- 16 format. And thirty-one of those objectives had a
- 17 disparity or -- or high-risk population aspect to
- 18 it. So the objective related to decreasing health
- 19 disparities.
- 20 Most of the data are available at
- 21 the county level, not just the state level. And,
- 22 again, a very important part of this is to prompt
- 23 county level planning by county health departments
- 24 and hospitals. So we in selecting objectives, we

- 1 PHHPC 12-6-2012 Albany, New York
- 2 tried to select as many as we could where we had
- 3 county level data so we can track that.
- 4 We also have four objectives that
- 5 relate to health care plan or health plan data or
- 6 objectives that we can track at the plan level.
- 7 And we have two objectives that we're able to track
- 8 at the hospital level. So as you'll see, if you
- 9 look through, there are a -- a variety of types of
- 10 objectives here and we tried to really cover --
- 11 cover all the bases.
- 12 This is a five-year process of
- 13 the -- of the state health improvement plan, so we
- 14 set objectives for a five-year time frame, so by
- 15 2017, essentially, since this is going to begin the
- 16 beginning of 2013. And on average I think we
- 17 came -- we -- we -- it's always a challenge
- 18 to pick what the target is, how much are you going
- 19 to improve something, how much are -- are you going
- 20 to reduce something. On average, I think these
- 21 worked out to be about ten percent. For most of
- 22 them as you'll see, though, we -- we actually had a
- 23 little methodology and some ended up being more
- 24 or -- more or less a ten percent.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 In general -- there's a national
- 3 set of objectives called the Health People 2020.
- 4 In general, I think our goals are more ambitious
- 5 than what's laid out by the federal government for
- 6 objectives by 2020. We do have seven goals where
- 7 we think it's important to try to measure, but we
- 8 don't have exactly the data that we want to measure
- 9 yet, so it's -- it's still to be determined how we
- 10 will track those. But I think we're -- we're
- 11 trying to expand our view and not just deal with
- 12 the data we have at hand, but see if we can get
- 13 better data to -- to -- to monitor what's going on.
- In setting these objectives, we
- 15 looked at each one in terms of the historical data
- 16 that were available and the trend over time. And
- 17 so if -- if the trend was of something was moving
- in a desirable direction, then we projected an
- 19 improvement on the higher end of five to ten
- 20 percent whereas if the trend on -- on something was
- 21 moving in the wrong direction we were a little bit
- 22 more sober, I think, in -- in picking a somewhat
- 23 smaller percent improvement. But, in general,
- 24 these are stretch objectives. These -- these are

- 1 PHHPC 12-6-2012 Albany, New York
- 2 designed to sort of push -- push us to do more, and
- 3 in that sense are also aspirational.
- 4 We did have some objectives that
- 5 were the same as the Healthy People 2020 objective
- 6 and that's helpful to be able to track ourselves
- 7 versus the -- the rest of the nation. But those
- 8 goals were for 2020. In those cases, we -- we set
- 9 that goal but at -- to 2017. So, again, we tried
- 10 to push ourselves to be stronger than the -- than
- 11 other objectives that are -- that are out there.
- 12 Here's -- here's an example of a
- 13 goal area, how we -- how we structured them, in
- 14 this case in the maternal child health area. The
- 15 overall goal was to reduce premature births in the
- 16 state, and then we had -- we set specific
- 17 objectives, for example, to reduce adolescent
- 18 pregnancy rates by ten percent. So adolescent
- 19 pregnancy is an example of a measure that is -- is
- 20 going down on its own, so we selected a higher -- I
- 21 think a higher goal in this case for women fifteen
- 22 to seventeen and other objective. You can see
- 23 we've listed the data source here. And we've also
- 24 listed the -- the Healthy People 2020 objective

- 1 PHHPC 12-6-2012 Albany, New York
- 2 for -- for reference.
- 3 And then this is an example where
- 4 there is a large racial ethnic disparity, and so we
- 5 set -- also set objectives related to reducing that
- 6 disparity, so reducing the ratio of pregnancies
- 7 among women fifteen to seventeen for -- for black,
- 8 non-Hispanics to white non-Hispanics, reduce it
- 9 down to a level of four point nine as a ratio. So
- 10 you can see that there's a huge disparity there
- 11 from the -- from the current five point --
- 12 essentially five point five level. And then
- 13 another -- reducing the ratio of pregnancy for
- 14 Hispanics to -- non-Hispanic whites, so we have a
- 15 measure for both black and -- and Hispanic here.
- 16 So in general, as you look
- 17 through, you'll see this -- this is the structure
- 18 that's common for all of the -- all of the
- 19 objectives. Just a little bit about -- again,
- 20 about how selected indicators or where -- where --
- 21 where these -- these came from, a lot of these came
- from a document from the surgeon general's office
- 23 called the National Prevention Strategy. There's
- 24 also another document from the University of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Wisconsin, I think funded by R.W.J. that is
- 3 county -- rankings at a county level. There're a
- 4 series of measures there. There's another process
- 5 that produces America's health rankings. These are
- 6 things you can look up on the web and see where
- 7 they are. The Health People 2020 goals, C.D.C.
- 8 goals, and then -- and then our own internal goals.
- 9 We did make an effort to align these goals and
- 10 objectives with the M.R.T. process as well as a
- 11 process that's enfolding -- unfolding across state
- 12 government to develop -- each department developing
- 13 goals and dashboard items. So rather than have a
- 14 variety of different measures, depending on where
- 15 you look for health in the New York, we have tried
- 16 to align them as much as possible across all of
- 17 these different initiatives that are underway.
- We -- we do -- it -- did try to
- 19 choose indicators where, again, we had county level
- 20 data available, also race and ethnicity data which
- 21 are available in most data sets but are not always
- 22 of good quality. And one of the M.R.T. initiatives
- 23 that we're working on are -- is to improve the
- 24 quality of data collection in vital statistics in

- 1 PHHPC 12-6-2012 Albany, New York
- 2 SPARCS and other areas around even something as
- 3 simple as race and ethnicity.
- 4 We also have databases that have
- 5 disability and socioeconomic status in them,
- 6 particularly our behavioral risk factor
- 7 surveillance, which is a telephone survey, collects
- 8 information about disability and socioeconomic
- 9 status. So we -- where we had those data
- 10 available, we tried to select indicators to focus
- on them, again, because the disparities issue not
- 12 just with race, ethnicity, but also with disability
- 13 and socioeconomic status are -- are so important.
- And then as you saw in the
- 15 previous slide, the -- we often looked at the
- 16 disparity measure as a ratio or a difference
- 17 between different populations of interest and then
- 18 tried to set the objectives in -- in that way.
- So those -- those are the
- 20 objectives and how we selected them. We then moved
- 21 on to look at the interventions that would be
- 22 listed. And it -- and this is not a prescriptive
- 23 set of interventions, you must do this. But these
- 24 are -- these are things that in surveying the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 literature at -- that's out there that are evidence
- 3 based, that was one of our primary things we would
- 4 like to bring to the attention of county health
- 5 departments, hospitals, and all the partners at the
- 6 local level that were working on this -- these
- 7 problems, the -- the evidence base that's out
- 8 there. And I think that -- providing that kind of
- 9 technical assistance is very important and we built
- 10 that into the plan in trying to identify selected
- 11 interventions that have an evidence base.
- 12 That's the highest -- highest
- 13 quality. There also are some which are promising
- 14 practices or, you know, next policies, things that
- 15 sound good. The evidence may not be quite there,
- 16 but it's something worth considering again at
- 17 the -- at the local level and -- and -- and best
- 18 practices. So -- so trying to lay out what we know
- 19 about what people are trying to -- to -- to bend
- 20 the curve on these different measures and where
- 21 there's evidence highlight that. Again, not being
- 22 prescriptive you should, you must do this or that,
- 23 but saying here's -- here's the best information
- 24 that we have about these issues and how to address

- 1 PHHPC 12-6-2012 Albany, New York
- 2 them.
- 3 The -- the work -- the work
- 4 groups, the committees, again, was a -- was a huge
- 5 effort and -- and these measures and interventions
- 6 were basically finalized by the working committees
- 7 after assessing all of the potential information
- 8 that we had out there. And I would say that this
- 9 set of suggested interventions serves as a starting
- 10 point. It's anticipated as we get more into this
- and engaged in more partnerships and more
- 12 literature comes out that we will try to keep this
- 13 updated throughout the course of the five years of
- 14 the prevention agenda as new information is
- 15 learned. We will make that available.
- Part of this whole process is to
- 17 have people try things and learn from each other
- 18 and, where there's best practice or evidence
- 19 identified, to try and go forward. So our -- our
- 20 commitment from the health department is to really
- 21 keep this a living process and to learn from what
- 22 we're doing, not just wait five years and -- and
- then see what happens.
- So I'm quickly going to go

- 1 PHHPC 12-6-2012 Albany, New York
- 2 through the five priority areas. We had within
- 3 those five priorities eighteen focus areas. And on
- 4 this slide is the prevent chronic disease priority
- 5 area, and we had three focus areas which you can
- 6 see on the left -- left-hand side. The -- the
- 7 three focus areas in chronic disease were to reduce
- 8 obesity in children and -- and adults. And you can
- 9 see the kinds of goals that we established. Then
- 10 these -- these link, I think, to the kinds of
- interventions, but create community environments
- 12 that promote and support healthy food and beverage
- 13 choices and physical activity, prevent childhood
- 14 obesity through early childcare and -- and school
- 15 settings, so the -- the different environmental
- 16 settings where people may live and work and play,
- 17 expand the role of health care and health service
- 18 providers and insurers in obesity prevention, and
- 19 expand the role of private -- public and private
- 20 employers in obesity prevention. So we -- we've
- 21 taken it to that level. Then you -- if you track
- 22 through the plan that will then relate to a set of
- 23 objectives and a set of suggested interventions
- 24 around those areas.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Reduce the second -- yeah, too
- 3 much detail. I -- I wanted to do --. Reduce
- 4 illness and disability and death related to tobacco
- 5 and second hand smoke. Tobacco does remain the --
- 6 the leading cause of preventable mortality in the
- 7 state. So that need -- needs to be an area to
- 8 focus on. And then increase the access to high
- 9 quality chronic disease preventive care and
- 10 management in both clinical and community settings.
- 11 Very quickly, the healthy
- 12 environment was the second priority area. We had
- 13 four focus areas within that, injuries, violence,
- 14 and occupational health, air quality, the built
- 15 environment and water quality. You'll note in here
- 16 that climate change is -- is highlighted to improve
- 17 design and maintenance of the built environment, to
- 18 anticipate and adapt to climate change as -- as one
- 19 of the things to -- to focus on. So I -- I won't
- 20 go, again, through these in -- in detail.
- 21 The third priority area was
- 22 promote healthy women, infants, and children.
- 23 You've already seen one of the -- one of the
- 24 focuses there on child health. But maternal and

- 1 PHHPC 12-6-2012 Albany, New York
- 2 infant health, child health and preconception and
- 3 reproductive health are the focuses here.
- 4 The fourth area was promote
- 5 mental health and substance abuse and we had three
- 6 sub areas there, promote mental, emotional, and
- 7 behavioral health, prevent substance abuse and
- 8 other mental health disorders, and strengthen
- 9 infrastructure across the -- the systems. Again, I
- 10 think Dr. Boufford mentioned this was the first
- 11 time we had fully engaged with our sister state
- 12 agencies around substance abuse and mental health
- 13 and it was a great process. And the focus really
- on prevention I think was -- helped them expand, as
- 15 well, their thinking, again, on these things.
- 16 And then the final area is the --
- 17 essentially the preventable infectious diseases.
- 18 Vaccine preventable disease, H.I.V., sexually
- 19 transmitted diseases and hepatitis, and then health
- 20 care associated infections. And you can -- you can
- 21 see the kinds of goals that we've laid out here.
- 22 So I'll turn it back over to Dr.
- 23 Boufford. I just want to say and -- and at this
- 24 point acknowledge and thank her for her leadership

- 1 PHHPC 12-6-2012 Albany, New York
- 2 in this process. I don't think we would be
- 3 anywhere near where we are now without her in --
- 4 daily involvement. And also thank Sylvia Pirani
- 5 sitting next to me who was instrumental and I --
- 6 has been living and breathing this now for a -- a
- 7 long time. I'll turn it back over.
- BOUFFORD: Thanks, Gus.
- 9 I'll -- I'll just take the opportunity to -- to
- 10 thank you as well and Sylvia and all of your
- 11 colleagues because I think even in the face of
- 12 emergency management, this -- and that includes our
- 13 private sector partners, we -- we kept meeting and
- 14 people got this work done. And it's pretty
- 15 astonishing that they -- I think it tells the high
- 16 priority it plays and also the leadership that it
- 17 had from within the Department. And I also
- 18 appreciate the commissioner's support. So it's
- 19 been a very gratifying process.
- Next steps, just so you know
- 21 where we go after this, the material is up on the
- 22 website. It is draft at this point. There's still
- 23 some fine-tuning a lot of it because of the -- of
- 24 the intervening crises and other things. And then

- 1 PHHPC 12-6-2012 Albany, New York
- 2 as -- as Gus said, there will be modifications
- 3 along the way. This is really an effort to -- to
- 4 put the evidence base for goals, objectives,
- 5 interventions, and metrics, in -- in a sense it's a
- 6 tool kit for local communities. And the only ones
- 7 we're -- we're saying, I think which is now linked
- 8 to our regional health planning and the -- the --
- 9 the direction that will come from the Department
- 10 together with the -- the hospitals and the local
- 11 health departments in their -- in creating their --
- 12 there will be a combined guidance, will be to ask
- 13 them to select work in two of these areas, one
- of -- and one of which would be related to
- 15 disparities.
- So, again, we had a discussion.
- 17 I think one of our clinical colleagues was
- 18 suggesting a double blind control trial across
- 19 communities trying different things. We had to
- 20 agree that we weren't really at that stage, but we
- 21 will -- we will have measures to track and then,
- 22 similarly, hopefully get the data improved at the
- 23 sub-county level, which is a real challenge. We're
- 24 going to count on colleagues at -- in the community

- 1 PHHPC 12-6-2012 Albany, New York
- 2 level to help make that data available.
- 3 After the website, we are really
- 4 actively engaged in organizing a communications
- 5 plan. There will be a variety of written materials
- 6 in various formats and materials on the web for
- 7 multiple audiences, English and Spanish at least.
- 8 The other piece that's -- we're
- 9 going to be getting some support. Again, we're
- 10 very gratified the Robert Wood Johnson Foundation
- 11 again because New York is going -- is one of the
- 12 first really large states to go to for voluntary
- 13 creditation, is providing us with some support from
- 14 its communications unit via the Rabin Martin firm
- 15 to help us think through the communications
- 16 challenges around the rollout and especially
- 17 providing materials that are culturally competent
- 18 and useful at the local community level and then
- 19 can really how best to get them to communities and
- 20 get broad community engagement. We know the health
- 21 departments and the hospitals will be focusing
- 22 because they are more or less obliged to, but we
- 23 really want to get more people around the table
- 24 this -- this round than we were able to do in the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 last round.
- 3 There has also been a very
- 4 important commitment to setting up, now that we
- 5 have this sort of here's where you're going to go
- 6 idea to develop, again, a resource package as a
- 7 framework for implementing this program at local
- 8 communities, and especially in communities that
- 9 experience the greatest burden of disease and the
- 10 greatest health disparity.
- 11 So that work we will be doing in
- 12 conjunction with the Minority Health Council and
- 13 we'll hope to have something specific out, probably
- 14 our first round for comment next week, and then it
- will be available to travel with this package and
- 16 we'll be really looking at -- at how best to reach
- 17 and more than reach just involve in from the
- 18 beginning the -- the -- the vulnerable communities
- 19 at the local level.
- 20 Again, the framework will help
- 21 deal with the disparities issue. Our plan is a
- 22 release in January and that could be a blueprint.
- 23 We are seeking funds for a series of activities and
- 24 also to try to create some resource capacity at

- 1 PHHPC 12-6-2012 Albany, New York
- 2 least at regional level to work with -- to convene
- 3 local communities and to help people really walk
- 4 through what's involved in this, and then we hope
- 5 we'll -- we will certainly know that the core
- 6 partners here where the combined guidance comes out
- 7 on the hospital community service plans and the
- 8 local health department community health plans, we
- 9 hope will -- will work together using the Public
- 10 Health Department's health needs assessment as a
- 11 base, and then combining together and work that
- 12 links also to the State Health Improvement Plan.
- We hope to have a series of
- 14 regional sessions and we -- we are tracking the
- 15 M.R.T. waiver process. It promises resources in
- 16 this area of regional health planning and public
- 17 health improvement that we would be very -- very,
- 18 very beneficial. We will also be continuing our --
- 19 our dialogues at the state level across agencies
- 20 and with state level partners in the ad hoc
- leadership group because we want to create an
- 22 environment in which collaboration across agencies
- 23 at local level and in public private partnerships
- 24 at local level is enabled and not obstructed or

- 1 PHHPC 12-6-2012 Albany, New York
- 2 seen as strange. We want to sort of create some
- 3 role model patterns, so I think well -- well look
- 4 forward to that process as our sort of ongoing
- 5 responsibility.
- 6 Before moving forward with a
- 7 recommendation, hopefully a motion for -- for
- 8 approval, Commissioner Shah has been very involved
- 9 in this process all along, as have our state
- 10 colleagues. And he reached out to me about some
- 11 specific language that's in the mental health and
- 12 substance abuse action plan. And there is -- it
- includes an explicit tax increase on alcohol sales
- 14 and a list of strategies. Again, we don't have
- 15 recommendation or regulatory authority. This is
- one of the evidence-based suggestions as to an
- 17 intervention that can work.
- 18 Our -- because our intent here is
- 19 really to provide a menu of evidence based options,
- 20 the Department and OASIS have recommended some
- 21 alternative language that would open up the full
- 22 array of interventions in this area in alcohol and
- 23 substance abuse that are really drawn from the
- 24 surgeon general's national prevention strategy and

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the C.D.C. preventive services task force guidance.
- 3 And so we would be sort of taking the focus off of
- 4 tax increases explicitly, which in this environment
- 5 are quite unlikely to happen, but if someone wants
- 6 to take a run of it, they -- it will be included in
- 7 the language. We hope the document would be --
- 8 will -- we're proposing new language for that
- 9 segment of the document that, rather than focusing
- 10 on specific items, would say the following,
- 11 consider evidence based strategies to reduce
- 12 underage drinking such as those promulgated by the
- 13 U.S. Surgeon General and the Centers for Disease
- 14 Control and Prevention. So, again, it -- it
- 15 includes a wider agenda. It doesn't focus only on
- 16 the one intervention. So we would hope with that
- 17 change, that you could endorse the plan.
- Mr. Chairman, I turn it back to
- 19 you, and happy to answer any questions.
- DR. STRECK: Thank you for that
- 21 comprehensive overview and obviously a tremendous
- 22 amount of work that's gone into this. It just
- 23 seems like these amazing efforts get us to the
- 24 starting line and it's daunting in some regards.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 But thanks very much for all that effort.
- 3 Are there questions for Dr.
- 4 Boufford or for other members of the committee who
- 5 have labored so diligently here?
- 6 Then, Commissioner, I think you
- 7 wanted to offer a few comments.
- 8 COMMISSIONER SHAH: Yeah. I just
- 9 wanted to thank Dr. Boufford and all of those
- 10 who've worked so hard on this SHIP, this State
- 11 Health Improvement Plan. The word that comes to
- 12 mind is breathtaking. This is an incredible scope
- of work. And -- and what you've heard just between
- 14 the committee that Dr. Rugge leads and -- and Jo
- 15 Ivey Boufford's committee, I -- I think really
- 16 defines not only the health care space but also the
- 17 health space.
- 18 And -- and I would encourage
- 19 folks to -- everyone to go through and take the
- 20 deep dives and make sure you understand all these
- 21 reports, because if you do, certainly you've earned
- 22 an honorary master's in public health and probably
- 23 several other degrees. And I would suggest as a
- 24 quiz for at least the SHIP part, you -- you define

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the social determinants of health, you define
- 3 population health, and then finally define the
- 4 difference and opportunities between health and
- 5 health care.
- 6 So thank you, John, earlier, Jo,
- 7 and everyone by extension, and I -- I know we have
- 8 a lot more business to do, so.
- 9 DR. STRECK: Another mandatory
- 10 assignment. Is that what that was? No.
- 11 COMMISSIONER SHAH: Unfunded.
- DR. STRECK: Unfunded. Right.
- 13 An unfunded mandate. There we are again. Just
- 14 can't get away from them. I think we are in a
- 15 position to have a motion made.
- Dr. Boufford, would you like to
- 17 make a motion?
- DR. BOUFFORD: Move to approve
- 19 the State Health Improvement Plan.
- 20 DR. STRECK: There's a motion and
- 21 a second. Is there further discussion? Hearing
- 22 none, those in favor of the motion as presented,
- 23 please say aye.
- FROM THE FLOOR: Aye.

- 1 PHHPC 12-6-2012 Albany, New York
- DR. STRECK: Opposed? Thank you.
- 3 The motion passes.
- And thank you, Dr. Boufford, Dr.
- 5 Birkhead, and all involved.
- 6 Okay. We will now move, somewhat
- 7 behind schedule, but not putting any pressure on
- 8 Dr. Gutierrez here, to the codes and regulations
- 9 committee. Thank you.
- DR. GUTIERREZ: Thank you very
- 11 much, Mr. Chairman. The Codes, Regulation, and
- 12 Legislation Committee reviewed three regulations
- 13 earlier today, one regarding nursing home sprinkler
- 14 systems is for adoption, one regulation for
- 15 permanent and emergency adoption prohibiting
- 16 synthetic phenethylamines and synthetic
- 17 cannabinoids, and also a proposal regarding
- 18 ionizing radiation which is only for information.
- Nursing home sprinkler system,
- 20 you have already heard in previous meetings. This
- 21 is for adoption, and a federal mandate specifies
- 22 that on or before August 13, 2013 all nursing homes
- 23 must be protected by a supervised automatic
- 24 sprinkler system. This measure is proposed to help

- 1 PHHPC 12-6-2012 Albany, New York
- 2 financially distressed nursing homes become
- 3 compliant with the federal provisions and to
- 4 incentivize lenders to lend to these nursing homes
- 5 by requiring that the payments made be deposited on
- 6 a dedicated account that is to be used solely to
- 7 pay this debt service. The committee unanimously
- 8 voted to recommend adoption to the full Council and
- 9 I so move.
- DR. STRECK: There's a motion and
- 11 a second. Is there discussion? Hearing none,
- 12 those in favor of the motion as presented, please
- 13 say aye.
- 14 FROM THE FLOOR: Aye.
- DR. STRECK: Opposed? Thank you.
- 16 The motion passes.
- DR. GUTIERREZ: The next item on
- 18 the agenda was a proposal on for adoption that
- 19 would prohibit synthetic phenethylamines and
- 20 synthetic cannabinoids. The purpose of this
- 21 measure is to prohibit the manufacture, sale,
- 22 distribution, and possession of synthetic
- 23 phenethylamines, more commonly known as bath salts
- 24 and synthetic marijuana. The regulation defines

- 1 PHHPC 12-6-2012 Albany, New York
- 2 thirteen specific phenethylamines, along with a
- 3 catchall that would include any compound that has a
- 4 similar chemical structure allowing the Department
- 5 and law enforcement to keep up with illegal
- 6 activities of those individuals seeking to change
- 7 this structure, to avoid the existing drug laws.
- 8 Twelve separate classes of synthetic marijuana are
- 9 defined, as well. The committee unanimously voted
- 10 to recommend adoption to the full Council and I so
- 11 move.
- 12 FROM THE FLOOR: Second.
- 13 DR. STRECK: There is a motion
- 14 and a second. Is there discussion? Hearing none,
- 15 those in favor of the motion as presented, please
- 16 say aye?
- 17 FROM THE FLOOR: Aye.
- DR. STRECK: Opposed? Thank you.
- 19 The motion carries.
- DR. GUTIERREZ: Short time to go
- 21 for lunch. The committee unanimously voted to
- 22 recommend adoption to the full Council on -- forget
- 23 about that.
- The emergency version of the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 provisions to prohibit synthetic phenethylamines
- 3 and synthetic cannabinoids was also reviewed by the
- 4 committee. This version is identical to the
- 5 permanent version. It is on in addition to the
- 6 permanent version to make sure it does not expire
- 7 before the permanent version takes effect. The
- 8 committee unanimously voted to recommend adoption
- 9 to the full Council and I so move.
- 10 FROM THE FLOOR: Second.
- DR. STRECK: There is a motion
- 12 and a second. Is there discussion? Hearing none,
- 13 those in favor of the motion as presented, please
- 14 say aye.
- 15 FROM THE FLOOR: Aye.
- DR. STRECK: Those opposed?
- 17 Thank you. The motion carries.
- 18 DR. GUTIERREZ: The last item on
- 19 the agenda in -- only for information concerns
- 20 ionizing radiation. Part 16 of Title 10 N.Y.C.R.R.
- 21 of the Sanitary Code is being amended to update and
- 22 add new requirements for the use of radioactive
- 23 material and to update and consolidate requirements
- 24 currently contained in Industrial Code Rule 38.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Most of the proposed changes are promulgated to
- 3 ensure compatibility with those of the U.S. Nuclear
- 4 Regulatory Commission and are required as part of
- 5 New York State agreement with the N.R.C.
- 6 Other changes include x-ray
- 7 equipment, registration updates, and clarification
- 8 of current requirements for certified radiation
- 9 equipment safety officers.
- 10 That, Mr. Chairman, complete --
- 11 completes my report. Thank you.
- DR. STRECK: Thank you, Dr.
- 13 Gutierrez.
- 14 Are there additional questions
- 15 for Dr. Gutierrez or members of the Codes and
- 16 Regulations Committee? Hearing none, that will
- 17 conclude that report. That will bring us to the
- 18 point in our discussions where we will break for
- 19 lunch.
- 20 We will resume at one o'clock
- 21 straight up. We will start at that time. Those of
- 22 you who are sending out for food, you may remain
- 23 here. The rest may go look for food. So thank
- 24 you. We're adjourned for the moment.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 (A luncheon recess was taken at
- 3 12:38 p.m.)
- DR. STRECK: Okay. We're ready
- 5 to reconvene the meeting of the Public Health
- 6 Council. We are now in possession of a quorum and
- 7 we will begin with the next component of the
- 8 meeting and that is the Project Review and
- 9 Establishment Committee recommendations.
- 10 Mr. Kraut?
- MR. KRAUT: Just, you know,
- 12 before I begin, just one or two little things. I
- 13 just want to share and add -- I'm not going to
- 14 repeat what everybody said about Rick Cook. In my
- 15 tenure as chairman of the predecessor council for
- 16 the State Hospital Review and Planning Council, I
- 17 got an opportunity to work with Rick quite closely
- 18 and I can just attest to the content of his
- 19 character. You could not have a better human being
- 20 doing that job, who every day came to work trying
- 21 to fundamentally do what is right and what is
- 22 better. And I just want to add those comments as
- 23 well, Rick.
- The other thing, Mr. Chairman, we

- 1 PHHPC 12-6-2012 Albany, New York
- 2 often celebrate achievements of our council
- 3 members. Unfortunately, Mr. Fensterman is not
- 4 here, but I didn't want the occasion to pass
- 5 without making you aware of a special honor that
- 6 was bestowed upon him. As we know, Mr. Fensterman
- 7 is quite a character and if any of you are avid
- 8 readers, a book came out by Nelson Demille. It's
- 9 called "The Panther". It's on the New York Times
- 10 best seller list and that -- there is a character
- 11 in that book called Howard Fensterman and yes, it
- is, in fact, our Howard Fensterman who, through an
- 13 act of charity, was written into the book as a
- 14 character. He is introduced as the chief legal
- 15 attache for the United States in the Yemen
- 16 ambassador and embassy. And they did reference, in
- 17 his background when they were developing the
- 18 character, that he was chosen for this assignment
- 19 in probably one of the most dangerous and difficult
- 20 countries in the world, to do U.S. policy because
- 21 of his work in New York State on the Public Health
- 22 Council. However, the editor, I was told, felt
- 23 that that was an obscure reference to readers and
- 24 therefore it was edited out. Little do they know

- 1 PHHPC 12-6-2012 Albany, New York
- 2 how well they captured Howard, but in all
- 3 seriousness, he is a character in the book, if
- 4 you -- it's a quick read. It's called "The
- 5 Panther." It's on the Times best seller and his
- 6 hysterical when I got to it and I said Howard
- 7 Fensterman, that was our Howard Fensterman.
- 8 I'd now like to provide the
- 9 report of the November the 15th meeting of the
- 10 Establishment Project Review Committee. And I have
- 11 a special thanks for Mr. Booth who chaired that
- 12 committee and I have the opportunity to present the
- 13 results of his efforts as long as -- as well as
- 14 that of the members.
- I am now going to batch category
- 16 two. These are applications recommended for
- 17 approval with the following. We had no member
- 18 recusals where there was no dissent by the H.S.A.
- 19 or within the committee. Application one two two
- 20 zero five five C, Erie County Medical Center,
- 21 recommended approval with contingencies.
- 22 Application one two two zero
- 23 three two C, Corning Hospital, approval recommended
- 24 with conditions and contingencies.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Application one two one four six
- 3 six C, Long Island State Veterans Home, application
- 4 approval recommended with conditions and
- 5 contingencies.
- 6 Application one two two zero five
- 7 C, Lutheran Augustana Center for Extended Care and
- 8 Rehabilitation, approval recommended with
- 9 conditions and contingency.
- 10 Application one two one two three
- 11 zero C, New York Dialysis Center, doing business as
- 12 F.M.S. Southern Manhattan Dialysis Center -- oh,
- 13 Manhattan Dialysis Center, disapproval recommended
- 14 as proposed, approval recommended as amended by the
- 15 Department with conditions and contingencies.
- 16 Application one two on two four
- 17 eight C, Elderserve Long Term Health Care, an
- 18 interest declared by Mr. Fassler and Ms. Regan,
- 19 approval recommended with a contingency. And I so
- 20 move.
- 21 FROM THE FLOOR: Second.
- 22 DR. STRECK: A motion and a
- 23 second. Discussion on the motion? Hearing none,
- 24 those in favor, aye?

- 1 PHHPC 12-6-2012 Albany, New York
- FROM THE FLOOR: Aye.
- 3 DR. STRECK: Opposed? Thank you.
- 4 The motion carries.
- 5 MR. KRAUT: I have now
- 6 application one two one two five five C, Visiting
- 7 Nurse Association of Western New York. I have a
- 8 conflict recusal declared by Mr. Booth and Mr.
- 9 Robinson.
- MR. BOOTH: I'm going to withdraw
- 11 my recusal.
- MR. KRAUT: So, you're going to
- 13 make it an interest?
- MR. BOOT: I'm going to declare
- 15 an interest.
- MR. KRAUT: Okay. So, a recusal
- 17 and conflict has been declared by Mr. Booth. I
- 18 have an interest declared by Ms. Hines and Mr.
- 19 Robinson. This application is to expand the
- 20 service area of the CHHA into Steuben County and to
- 21 convert their special needs CHHA into a general
- 22 service CHHA. Upon approval, they will all have a
- 23 CHHA -- they will have a CHHA with approval to
- 24 provide services to the residents of Alleghany,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Cattaraugus, Chautauqua, Erie, Genesee, Niagara,
- 3 Orleans, Steuben, and Wyoming Counties. O.H.S.M.
- 4 recommended approval. The Establishment Review
- 5 Committee made no recommendation because of a lack
- 6 of quorum. And I so move the application.
- 7 FROM THE FLOOR: Second.
- DR. STRECK: There's a motion and
- 9 a second. Is there a discussion on this
- 10 application? Mr. Robinson?
- 11 MR. ROBINSON: I think that the
- 12 application itself and the process by which the
- 13 certified home health agency proposals have been
- 14 coming forward have identified, I think, a bit of a
- 15 gap in the R.F.A. process. And I'd like to express
- 16 some concern that perhaps as we have been looking
- 17 at C.O.N. review, we may need to look at that
- 18 particular provision and ensure that at least when
- 19 it comes to establishment of new entities for
- 20 licenses for new geographic areas, that those
- 21 actually not be exemptions to the C.O.N. process.
- 22 And the reason I raise that is
- 23 because it seemed somewhat unclear as to what the
- 24 overall purposes of these M.R.T. related

- 1 PHHPC 12-6-2012 Albany, New York
- 2 applications were, especially when it comes to
- 3 geographic areas and the criteria for how much of a
- 4 competitive environment needs to be established in
- 5 order to make those viable. And I'm not suggesting
- 6 that there isn't a need for that, but just that
- 7 that piece of that application just came through in
- 8 such a way that it did not make that apparent or
- 9 understandable as part of the process. And so,
- 10 there's a fair amount of confusion regarding that.
- So, I actually am going to
- 12 support this application, but wanted to just
- 13 express that we consider some modification to the
- 14 provisions of the proposed C.O.N. reform to capture
- 15 that gap, which I think exists in the process as it
- 16 relates to R.F.A.s. So thank you.
- 17 DR. STRECK: Are there comments
- 18 from the staff about this R.F.A. C.O.N. dichotomy
- 19 that you want to make now or we can defer it,
- 20 whichever you want to do, Karen?
- MS. WESTERVELT: Well, we can
- 22 defer and I can take questions, if necessary, but
- 23 we can -- we can actually -- can you hear me? No?
- Okay. So, you know, we have not competitively

- 1 PHHPC 12-6-2012 Albany, New York
- 2 reviewed these R.F.A. applications. We've been
- 3 taken them on their individual merit, but you're
- 4 right, moving forward as part of the C.O.N.
- 5 redesign, we need to look at how we're going to be
- 6 reviewing these applications moving forward.
- 7 DR. STRECK: Okay. Thank you for
- 8 that clarification. Thank you for bringing that
- 9 point up. We're back to the motion, which is
- 10 specific to the application. Are there further
- 11 comments on that from any members of the Council?
- 12 Hearing none, there was a second; correct? You
- 13 made a motion and we have a second?
- So, those in favor of the motion,
- 15 aye?
- FROM THE FLOOR: Aye.
- DR. STRECK: Opposed? Thank you.
- 18 The motion carries.
- MR. KRAUT: Now, we have category
- 20 one applications, recommendations for approval, no
- 21 issues, recusals, abstentions, or interest
- 22 declared. I will batch the following applications.
- 23 Application one two one one zero six B, Enchanted
- 24 Dialysis, L.L.C., doing business as the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Newark-Wayne Dialysis Center, disapproval as
- 3 proposed, recommended approval as amended by the
- 4 Department with conditions and contingencies.
- 5 Application one two one zero one
- 6 seven B, Surgery of Tomorrow, L.L.C.,
- 7 recommendations for contingent and conditional
- 8 approval with the expiration of the operating
- 9 certificate five years from the date of its
- 10 issuance.
- 11 Application one two one three
- 12 nine B, I.D.H.C., L.L.C., doing business as the
- 13 Island Digestive Health Center, the recommendations
- of -- for O.H.S.M. and the committee were
- 15 conditional and contingent approval with the
- 16 expiration of an operating certificate five years
- 17 from the date of its issuance was recommended.
- 18 I Application one two one four one
- 19 two B, L.I.E.A.C., L.L.C., doing business as the
- 20 Long Island Digestive Endoscopy Center,
- 21 recommendation for conditional and contingent
- 22 approval with an expiration of the operating
- 23 certificate five years from the date of issuance.
- 24 Application one two two zero

- 1 PHHPC 12-6-2012 Albany, New York
- 2 seven one B, 21 Reade Place, A.S.C., L.L.C., I have
- 3 to read additional contingencies into the record so
- 4 just bear with me. Submission -- contingency one,
- 5 submission of a signed agreement with an outside
- 6 independent entity satisfactory to the Department
- 7 of Health beginning in the second year of
- 8 operation. These reports should include data
- 9 showing actual utilization including procedures,
- 10 data showing breakdown of visits by payer source,
- 11 data showing number of patients who needed
- 12 follow-up care in a hospital within seven days of
- 13 after ambulatory surgery, data showing number of
- 14 emergency transfers to a hospital, data showing
- 15 percentage of charity care provided and number of
- 16 nosocomial infections recorded during the year in
- 17 question.
- Number two, submission by the
- 19 governing body of the ambulatory surgery center of
- 20 an organizational mission statement which
- 21 identifies, at a minimum, the population and
- 22 communities to be served by the center, including
- 23 underserved populations, such as racial and ethnic
- 24 minorities, women, and handicapped persons and the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 center's commitment to meet the health care needs
- 3 of the community, including the provision of
- 4 services to those in need regardless of ability to
- 5 pay. The statement shall also include commitment
- 6 to the development of policies and procedures to
- 7 assure that charity care is available to those who
- 8 could not afford to pay.
- 9 Contingency number three,
- 10 submission of a statement acceptable to the
- 11 Department that the applicant will consider
- 12 creating or entering into an integrated system of
- 13 care that will reduce the fragmentation of the
- 14 delivery system, provide coordinated care for
- 15 patients and report to the Department and
- 16 coordinated care to patients and reduce
- inappropriate utilization of services. The
- 18 applicant will agree to submit a report to the
- 19 Department beginning in the second year of
- 20 operation and each year thereafter detailing these
- 21 efforts and the results.
- The committee recommended
- 23 approval with conditions and contingencies as
- 24 recommended and as I just stated.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Application one two two zero six
- 3 nine E, New Alternatives for Children, approval
- 4 with contingencies as recommended.
- 5 Application one two two zero four
- 6 six E, Hamilton Park Nursing and Rehabilitation
- 7 Center, recommending approval with contingencies.
- I have now the following
- 9 Certificates of Amendment of the Certification of
- 10 Incorporation. AIDS Community Service of Western
- 11 New York to retroactively change its name to
- 12 E.H.S., Inc., New York Foundation for Eldercare to
- 13 change its name to the New York Foundation for
- 14 Elder Care, Horizon Human Services, Inc. to
- 15 retroactively change its name to Horizon Health
- 16 Services, Inc., Jewish Home Foundation, Inc.
- 17 changed its name to the Jewish Senior Life
- 18 Foundation. I recommend approval.
- 19 Re-stated Certificates of
- 20 Incorporation. Nassau County A.H.C.R. Foundation,
- 21 Inc. to St. Elizabeth Seton Children's Foundation,
- 22 Asian and Pacific Islander Coalition on
- 23 H.I.V./A.I.D.S to change its name back to
- 24 A.P.I.C.H.A. Community Health Center which and the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 committee recommend approval.
- 3 Certificates of Dissolution, The
- 4 Child Birth Connection Foundation, Inc., Pinnacle
- 5 Healthcare, Inc., recommended approval.
- 6 Home Health care Licensures, two
- 7 zero one nine L, Angela Dawn Donahue, doing
- 8 business as Quality Home Health -- Quality Home
- 9 Health Care, the recommendation is approval with
- 10 contingency. And I so move.
- 11 FROM THE FLOOR: Second.
- DR. STRECK: There's a motion on
- 13 the floor for these multiple approvals. Is there a
- 14 discussion? Dr. Berliner?
- DR. BERLINER: A question.
- 16 Charlie, if we're saying as a contingency that the
- 17 operating certificate expires five years after its
- 18 date of issuance, when does -- when does an
- 19 applicant have to resubmit or go -- or go through
- 20 the process?
- 21 MR. ABEL: The applicant
- 22 really -- should really submit their application
- 23 approximately six months to a year before the
- 24 expiration. We do monitor for these limited life

- 1 PHHPC 12-6-2012 Albany, New York
- 2 projects and we do remind applicants of that
- 3 obligation.
- DR. STRECK: Charlie, this seems
- 5 a major shift in policy, though. I mean, I know
- 6 we've had some limited life, but these are sort of
- 7 routine applications for, you know, services and
- 8 now they really do have a fiscal cliff, if I could
- 9 use that term, that has -- that has been imposed
- 10 upon them. I mean, this seems like a fairly major
- 11 change in policy. Am I incorrect on that?
- 12 MR. ABEL: This Council has not
- 13 seen all of the limited life applications. We
- 14 actually imposed some limited life applications on
- 15 administrative C.O.N.s which don't come before the
- 16 Council to track certain specific situations,
- 17 unique programs. We want to be able to get reports
- 18 back about the efficacy of the program or the
- 19 experience, very similar to some of the
- 20 recommendations that were -- that are presented --
- 21 will be presented this afternoon in the C.O.N.
- 22 reform paper on that topic.
- DR. STRECK: I don't mean to
- 24 perseverate here, but for special circumstances,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 limited life, I think, has been an accepted process
- 3 for some time. These seem like pretty boiler
- 4 plate, you know, endoscopy centers and stuff like
- 5 that. It just seems to me a shift in policy and
- 6 I'm just trying to clarify if it's -- if it is.
- 7 MR. ABEL: Well, ambulatory
- 8 surgery centers have always -- our policy has
- 9 always been to put limited lives on those projects.
- 10 We -- you know, as you know, we recently moved from
- 11 a limited life establishment to a limited life on
- 12 the operating certificate. We haven't re-evaluated
- whether we should continue that policy for all
- 14 ambulatory surgery centers or maybe for a selected
- 15 few. We certainly can do that in the context of
- 16 the C.O.N. reform activities that are ahead of us.
- 17 DR. STRECK: Other comments? Dr.
- 18 Martin?
- DR. MARTIN: It's a -- it's a
- 20 question I should have asked during committee and I
- 21 apologize. What does it mean to retroactively
- 22 change your name?
- DR. STRECK: That was my other
- 24 question. I'm glad you asked that because -- Mr.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Kraut, that's for you.
- MR. KRAUT: No -- no; it's
- 4 like -- well, you know, let's say you've been
- 5 calling yourself Sheila for years. All right? And
- 6 now you go to court and make it legal.
- 7 FROM THE FLOOR: I wonder what
- 8 the answer would come out to be?
- 9 MR. KRAUT: Okay. It's all
- 10 right. Listen, what happens, you know. So, I've
- 11 had one experience with a corporation where we
- 12 filed. It's just we kind of did a D.B.A. and
- 13 somebody woke up and said you didn't really file
- 14 with the state and get approval and it had to get
- 15 approval and you had to do it retroactively. So,
- 16 they're just trying to kind of legitimize, I think,
- 17 an error on oversight.
- DR. STRECK: Okay. Are there any
- 19 other stimulating comments or questions in regard
- 20 to this massive package of recommendations Mr.
- 21 Kraut has presented and has been seconded? Hearing
- 22 none, those in favor of the recommendations, as
- 23 presented, please say aye?
- FROM THE FLOOR: Aye.

- 1 PHHPC 12-6-2012 Albany, New York
- DR. STRECK: Opposed? Thank you.
- 3 Okay.
- 4 MR. KRAUT: Thank you.
- 5 Application one two two zero
- 6 seven five E, Clifton-Fine Heath Care Corporation
- 7 doing business as Clifton-Fine Hospital,
- 8 recommendation approval with contingency.
- 9 Application one one two three
- 10 three nine E, Putnam Operating Acquisition One,
- 11 L.L.C., doing business as Putnam Nursing and
- 12 Rehabilitation Center, a conflict had been declared
- 13 by Mr. Fensterman, who is not here. O.H.S.M., we
- 14 recommended approval with contingency.
- 15 Application one two one one nine
- 16 E, Eastchester Rehabilitation and Health Care
- 17 Center, recommended approval. A conflict had been
- 18 declared by Mr. Fensterman, who is not here.
- 19 Application one two two zero nine
- 20 five E, Queens Boulevard Extended Care Facility
- 21 Management, L.L.C., doing business as Queens
- 22 Boulevard Extended Care Facility, again, a conflict
- 23 had been declared by Mr. Fensterman, who is not in
- 24 the room. We recommended approval with conditions

- 1 PHHPC 12-6-2012 Albany, New York
- 2 and contingencies. And I so move.
- FROM THE FLOOR: Second.
- DR. STRECK: A motion and second
- 5 on these recommendations? Any discussion? Hearing
- 6 none, those in favor, Aye?
- 7 FROM THE FLOOR: Aye.
- B DR. STRECK: Opposed? Thank you.
- 9 The motion carries.
- MR. KRAUT: Now calling
- 11 application one two one three four seven E, Hollis
- 12 Operating Company, Inc., doing business as
- 13 Holliswood Center for Rehabilitation and
- 14 Healthcare, a conflict recusal has been declared by
- 15 Mr. Fassler, who has left the room, as well as Mr.
- 16 Fensterman, who is not in attendance. The
- 17 committee recommended approval with contingencies.
- 18 And I so move.
- 19 FROM THE FLOOR: Second.
- DR. STRECK: Moved and seconded.
- 21 Is there a discussion on the recommendation?
- Hearing none, those in favor, aye?
- FROM THE FLOOR: Aye.
- DR. STRECK: Opposed? Thank you.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 The motion carries.
- MR. KRAUT: Could you ask Mr.
- 4 Fassler to please return? Let me make sure I do
- 5 this right. So, I did that one.
- 6 Okay. Application one two one
- 7 one two zero E, Premier Home Health Care Services,
- 8 Inc., an interest declared by Ms. Regan,
- 9 recommendation for approval with contingency.
- 10 Application one two one two four
- 11 zero E, Your Choice at Home, Inc., interest
- 12 declared by Mr. Fassler, recommendation for
- 13 approval with conditions and contingencies.
- 14 Application one two one two six
- 15 three E, Selfhelp Family Home Care, Inc., interest
- 16 declared by Ms. Regan, recommended -- the committee
- 17 recommended approval with condition and
- 18 contingencies.
- 19 Application one two two one four
- 20 five E, Gamzel N.Y., Inc., doing business as
- 21 Revival Home Health Care, a conflict declared by
- 22 Mr. Fensterman, who is not in attendance today. We
- 23 recommended approval with conditions and
- 24 contingencies.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Then I have amended and restated
- 3 Certificate of Incorporations. Oh, wait -- no.
- 4 I'm going to stop right here. I would like to move
- 5 that batch.
- FROM THE FLOOR: Second.
- 7 DR. STRECK: The applications, as
- 8 noted by Mr. Kraut, have been moved and seconded
- 9 for approval. Is there any further discussion on
- 10 any of these? Hearing none -- oh, I'm sorry. Ms.
- 11 Regan?
- MS. REGAN: Oh, thank you. I
- 13 apologize for not being at the committee, but is
- 14 Revival, is that a limited -- a special needs CHHA
- 15 or --?
- MS. FULLER-GRAY: Yes, it is.
- MS. REGAN: And it's now being
- 18 established as a regular CHHA -- full CHHA?
- MS. FULLER-GRAY: No; this is for
- 20 a change of ownership.
- MS. REGAN: Change of ownership.
- MS. FULLER-GRAY: Change of
- 23 ownership.
- MS. REGAN: And was there a look

- 1 PHHPC 12-6-2012 Albany, New York
- 2 at whether they were in compliance -- whether they
- 3 are in compliance with their special needs -- will
- 4 they continue to be a special needs CHHA?
- 5 MS. FULLER-GRAY: They will
- 6 continue be a special needs CHHA, yes, and we have
- 7 some compliance numbers and Linda's going to check
- 8 them. Our most recent numbers reflect January
- 9 through June of 2012 and they demonstrate a
- 10 compliance of approximately forty-seven percent of
- 11 the population they serve meet their special need
- 12 criteria, which is less than the ninety-five
- 13 percent that we had to come up with in September.
- MS. REGAN: Yes, I remember. It
- 15 was -- and did anybody look at their website to see
- 16 if their website held them out as a special needs
- 17 CHHA or held them out as a full service CHHA?
- 18 MS. FULLER-GRAY: I haven't
- 19 looked at their website in recent months, but I've
- 20 reviewed it previously and their website does
- 21 indicate that they provide services to a special
- 22 population, Holocaust and Russian Orthodox
- 23 survivors, in addition to providing other certified
- 24 home health agency services.

- 1 PHHPC 12-6-2012 Albany, New York
- MS. REGAN: Okay. Well, you
- 3 know, I don't want to be the nasty one who holds up
- 4 the show here, but the Department, I guess by
- 5 approving -- recommending approval is saying that,
- 6 in your view, they're in compliance with the scope
- 7 of their license?
- 8 MS. FULLER-GRAY: The Department
- 9 is recommending approval for the change of
- 10 ownership, not for a change in the status as a
- 11 special needs CHHA. We would still expect them to
- 12 try to reach compliance in serving the special
- 13 needs population that they are approved to provide
- 14 services for.
- MS. REGAN: Okay. Thank you.
- DR. STRECK: Well, just following
- 17 up on that question, when would be the next time
- 18 the Department would do that other than this rather
- 19 opportune time, I guess would be a reasonable
- 20 question?
- 21 MR. COOK: Let me weigh in for
- 22 the last and final time. I think in this -- in
- 23 this circumstance, if I can say this as direct as
- 24 possible, we believe the change in ownership gives

- 1 PHHPC 12-6-2012 Albany, New York
- 2 us a much better chance to ensure compliance. And
- 3 that was part of the discussion with the Department
- 4 in the change of ownership. So, I think we can
- 5 establish a schedule that would probably, on an
- 6 annual basis, be tracking this but we have made
- 7 very clear to the new owners that we expect them to
- 8 continue to move to full compliance. I don't know
- 9 if that helps, but if it doesn't, then I'm not
- 10 going to be here, so --.
- DR. STRECK: Sue?
- MS. REGAN: Yeah, it helps. I'm
- 13 looking here at a budget of a hundred seventy-six
- 14 million dollars revenues, Medicaid money. Just --
- 15 just commenting, I don't -- you know, I don't want
- 16 to -- I don't know what to make of this but I will
- 17 respect the Department's recommendation and the
- 18 committee recommendation.
- MR. COOK: If I may --?
- DR. STRECK: Like you said, that
- 21 was your last.
- MR. COOK: I know.
- DR. STRECK: No. Okay. Go
- 24 ahead.

- 1 PHHPC 12-6-2012 Albany, New York
- MR. COOK: Thank you. I mean, I
- 3 think there obviously has been a history and a
- 4 concern with the role in the future of special
- 5 needs CHHAs. And we have not dealt with it in a
- 6 comprehensive manner but had been gone to last
- 7 year, as part of the Medicaid budget, it began a
- 8 transformation that will hopefully transition these
- 9 CHHAs. I think on this particular case, there has
- 10 been, in the past, significant concerns and I think
- 11 what we're trying to do is lay the foundation
- 12 without disrupting the legitimate care that they
- 13 give to their population to moving to better
- 14 compliance. And I think we feel comfortable that
- 15 we are going to have them on a short leash, but
- 16 this -- you know, this, I think, gives us a better
- 17 chance to move to that compliance.
- 18 DR. STRECK: Other comments from
- 19 other members of the Council? So, there is a
- 20 motion and a second. It includes the applicant
- 21 about which the discussion just took place. Those
- in favor of the motion as presented, please say
- 23 aye?
- FROM THE FLOOR: Aye.

PHHPC - 12-6-2012 - Albany, New York 1 2 DR. STRECK: Opposed? Thank you. 3 MR. KRAUT: I have amended and 4 re-stated Certificates of Incorporation where a 5 conflict has been declared by Dr. Berliner, who is 6 leaving the room and tidying up a bit. 7 MR. KRAUT: Health Alliance, 8 Inc., changed name to Health Alliance Hospital, 9 Mary's -- Mary's Avenue Campus and Health Alliance 10 Hospital, Broadway Campus. Benedictine Hospital 11 changed their name to the Health Alliance Hospital, 12 Mary's Avenue Campus and Health Alliance Hospital, 13 Broadway Campus. The Kingston Hospital changed 14 their name to the Health Alliance Hospital, Mary's 15 Avenue Campus and Health Alliance Hospital, 16 Broadway Campus. And the committee recommended 17 approval of these changes. 18 FROM THE FLOOR: Second. 19 DR. STRECK: Moved and seconded. 20 Discussion on any of the recommendations? Hearing 21 none, those in favor, aye? 2.2 FROM THE FLOOR: Aye. 2.3 DR. STRECK: Opposed? Thank you.

MR. KRAUT: Could we ask Dr.

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Berliner to please return into the room?
- I am now going to call the next
- 4 batch of the home health agency licensures. So,
- 5 I'd just like to read a correction for the record.
- 6 Two zero two two L Light One O One, Inc., was
- 7 inadvertently listed as two one two two L. Please
- 8 note that this -- that -- so, I just want to let --
- 9 make you aware of that.
- I'm just going to read the
- 11 numbers and I'm not going to mention the names of
- 12 the organizations. So, for these licensures it's
- 13 two zero one two L, one nine four one L, one six
- 14 six three L, one nine two one L, one nine eight
- 15 four L, one nine seven eight L, one six nine seven
- 16 L, one eight zero nine L, two zero zero two L, one
- 17 nine nine seven L, two zero one four L, two zero
- 18 zero three L, two zero two six L, one nine three
- 19 four L, two zero four four L, one nine eight eight
- 20 L, one nine nine three L, two zero two two L, two
- 21 zero one one L. And the committee recommended
- 22 approval with contingency. And I so move.
- FROM THE FLOOR: Second.
- DR. STRECK: Thank you for that

- 1 PHHPC 12-6-2012 Albany, New York
- 2 numeric mastery.
- We have a series of
- 4 recommendations for which there is a second. Is
- 5 there any discussion? Hearing none, those in
- 6 favor, aye?
- 7 FROM THE FLOOR: Aye.
- B DR. STRECK: Opposed? Thank you.
- 9 MR. KRAUT: I believe there's a
- 10 powerball number in the permutation of those
- 11 numbers. A winner there.
- Okay. Category for applications.
- 13 Application one two two one four seven B, V.R.N.C.,
- 14 L.L.C., doing business as Vestal Park
- 15 Rehabilitation and Nursing -- Rehabilitation and
- 16 Nursing Center, an interest declared by Mr. Booth.
- 17 The committee recommended approval with conditions
- 18 and contingencies with one member abstaining. And
- 19 I so move.
- 20 FROM THE FLOOR: Second.
- 21 DR. STRECK: Moved and seconded.
- 22 Any discussion? Hearing none, those in favor, aye?
- FROM THE FLOOR: Aye.
- DR. STRECK: Opposed? Thank you.

- 1 PHHPC 12-6-2012 Albany, New York
- MR. KRAUT: Mr. Chairman, that's
- 3 the report of our committee. Thank you very much.
- DR. STRECK: Thank you, Mr.
- 5 Kraut.
- 6 We'll now move to the
- 7 consideration of the report of the Health Planning
- 8 Committee, the second of our major considerations
- 9 today. This, I think, is a very important report.
- 10 It represents an amazing amount of work on the part
- 11 of members of the Council and others within the
- 12 entire health care spectrum. I think it is
- important, as was the report earlier by Dr.
- 14 Boufford, in that this is part of discharging the
- 15 responsibility of this Council.
- The report we're about to hear
- 17 has more specific operational implications for
- 18 health care providers in the state. It is
- 19 aspirational as was the first report, but it is
- 20 also logistical and technical and that is why there
- 21 has been so much discussion. What we will be
- 22 receiving is the work of the committee. It is not
- 23 the work of the Council until the Council discusses
- 24 the recommendations and, as a group, approves or

- 1 PHHPC 12-6-2012 Albany, New York
- 2 disapproves the recommendations.
- I think it very important that
- 4 this process in reviewing the planning report be
- 5 one that can be characterized in retrospect as
- 6 thoughtful, deliberative, but that does not mean it
- 7 cannot be done with alacrity. So, I want the group
- 8 to pay attention as we move through this.
- 9 It's also apparent, based on the
- 10 unsuccessful one o'clock start time that there are
- 11 members of our Council who are challenged in terms
- 12 of time and for that reason I want to outline the
- 13 schedule that I think we will follow here over the
- 14 next few moments so that we have a sense of the
- 15 time we have to spend and how we would spend it
- 16 wisely. We've done a survey. We believe that we
- 17 have until three o'clock -- three fifteen before we
- 18 will be losing a quorum from the group. So, that
- 19 is our timetable to consider these most important
- 20 considerations.
- To expedite the process and to
- 22 ensure that everyone feels that there was a level
- of comfort with every recommendation, we will
- follow the following process which has been cleared

- 1 PHHPC 12-6-2012 Albany, New York
- 2 with our Council here. We will use a batching
- 3 process and you may want to scratch these numbers
- 4 down. It might prove helpful. We will consider
- 5 Recommendations One to Five from the Health
- 6 Planning Report, as a group under left category of
- 7 health planning. We will consider Recommendations
- 8 Six to Thirteen under a category of C.O.N. and
- 9 licensure. We will consider fourteen to sixteen
- 10 under promoting quality, seventeen to nineteen
- 11 under the heading of governance and twenty to
- 12 twenty-three under the heading of finally finished.
- 13 So -- that will be our rough approach today.
- Now, to do this in a reasonable
- 15 fashion, we're going to allot about fifteen minutes
- 16 to each of these topics, to each group. In that
- 17 period, Dr. Rugge will present the general theme
- 18 and he will address the rationale for each of the
- 19 recommendations, all of which members of the
- 20 Council have had a chance to read previously. We
- 21 will not have a motion at that point. We will
- 22 discuss then in order each of the recommendations
- 23 within that group and if, at any time, a Council
- 24 member feels that one of these items requires more

- 1 PHHPC 12-6-2012 Albany, New York
- 2 discussion than has been afforded within the time
- 3 we've allotted, that Council member may make a
- 4 motion to move this particular recommendation to
- 5 the parking lot, as it were, and if that motion is
- 6 supported by a majority of the group, we will defer
- 7 that motion for further discussion at a later time.
- 8 The purpose here is not to impale ourselves on a
- 9 single contentious issue and fail to cover as much
- 10 ground as we can today. So, those are the ground
- 11 rules. If you are unhappy, you have an option to
- 12 express that and to move something out. I think
- that we're asking people to be thoughtful in their
- 14 observations.
- And with that, John, why don't
- 16 you lead off with the first group.
- DR. RUGGE: By way of preference,
- 18 Dr. Shah, would you like to exercise the
- 19 commissioner's prerogatives or defer your
- 20 discussion until later?
- 21 COMMISSIONER SHAH: Later.
- DR. RUGGE: Okay. As Dr. Streck
- indicated, there are twenty-three recommendations
- 24 for consideration, all of which have been reviewed,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 re-reviewed, and re-re-reviewed in committee. As
- 3 important as those recommendations are, I think
- 4 that the context in this report is both masterful
- 5 and important. And for that, we thank Karen
- 6 Lipson. It began with a review of the history of
- 7 health planning and C.O.N. in New York, especially
- 8 conducted by Art Streeter from Finger Lakes H.S.A.,
- 9 and moved onto Karen and staff, surveying the
- 10 performance of C.O.N. around the nation and also
- 11 assessing the status of health care performance in
- 12 New York. Then moving on with a paper prepared by
- 13 Gregory Burke of the United Hospital Fund, a
- 14 description of the current landscape and more
- importantly, perhaps, the dynamics have changed
- 16 that we are facing with implications for new
- 17 opportunities and new risks to the health care
- 18 system and to the health of New Yorker's.
- 19 With that, there came to be, I
- 20 think, a shared understanding of the need for
- 21 realigning the regulatory system, starting with
- 22 C.O.N., to address emerging and new models of care
- 23 and also change, sometimes reversed payment
- 24 methodologies with attendant incentives. So, with

- 1 PHHPC 12-6-2012 Albany, New York
- 2 that as background and I think providing the
- 3 setting for the work and the deliberations that we
- 4 did regarding specific recommendations, we will
- 5 proceed in usual fashion.
- As Dr. Streck said, I am to
- 7 quickly enumerate batch by batch and will do so by
- 8 delegating to Karen Lipson who will quickly, in a
- 9 breath or two, indicate that beginning, the first
- 10 five recommendations pertaining to regional health
- 11 planning.
- MS. LIPSON: Thank you, John.
- 13 So, I'm starting on page nineteen of your report
- 14 and these first five recommendations, as Dr. Rugge
- 15 mentioned, relate to regional health planning.
- 16 Recommendation One presents an endorsement of
- 17 regional health planning as a mechanism for
- 18 bringing together stakeholders to advance the
- 19 triple aim.
- 20 Recommendation Two recommends the
- 21 creation of multi-stakeholder regional health
- 22 improvement collaboratives to conduct regional
- 23 planning activities. And those collaboratives
- 24 would be a -- would be a neutral and trusted

- 1 PHHPC 12-6-2012 Albany, New York
- 2 entity, not controlled by any single stakeholder or
- 3 type of stakeholder. And they would include
- 4 representation of all stakeholders including
- 5 consumers, public health officials, health care
- 6 providers, payers, business leaders, unions,
- 7 community based organizations, and others.
- 8 Recommendation Three recommends
- 9 the creation of eleven geographic planning regions,
- 10 which are on the map behind me. As Dr. Rugge
- 11 mentioned earlier, Glenns Falls Hospital has asked
- 12 to participate in both the Capital region and the
- 13 Adirondack region. And the committee indicated its
- 14 support for Glens Falls' interest in participating
- in two regions. Consistent with the regional
- 16 health improvement collaboratives charge to conduct
- 17 planning around not just health care, but
- 18 population health and consistent with the
- 19 increasing emphasis on ambulatory care, these
- 20 regions are not principally designed around
- 21 inpatient referral patterns. They are designed to
- 22 take into account population health planning
- 23 activities, ambulatory care planning activities,
- 24 and existing health planning infrastructure as well

- 1 PHHPC 12-6-2012 Albany, New York
- 2 as migration patterns for inpatient care.
- 3 There's an important piece of
- 4 this Recommendation Number Three, which is that
- 5 sub-regional and inter-regional planning activities
- 6 are expected, as well as consideration of
- 7 intrastate issues.
- 8 The regional health improvement
- 9 collaboratives are charged with advancing each
- 10 dimension of the triple aim in its region. There
- 11 are a number of examples of the types of activities
- 12 under each dimension.
- 13 Recommendation Five includes a --
- includes the fact that the PHHPC should consult
- 15 with the regional health improvement collaboratives
- 16 concerning regional health -- the regional health
- 17 and health care environments, unmet needs, and
- 18 effective planning strategies and information.
- I skipped over one other -- one
- 20 other topic that we discussed in-depth in the
- 21 committee, which is the role of the regional health
- 22 improvement collaboratives, if any, in C.O.N. And
- 23 I think given the length of that discussion, it
- 24 bears note. This set of recommendations provides

- 1 PHHPC 12-6-2012 Albany, New York
- 2 that C.O.N. review should not be a core or expected
- 3 function of the regional health improvement
- 4 collaboratives. Instead, they're expected to
- 5 undertake proactive health planning, to stimulate
- 6 new initiatives to meet identified needs, and not
- 7 to serve as part of the state's regulatory process
- 8 in approving or disapproving specific proposals.
- 9 At the same time, they may have a
- 10 helpful perspective on any number of matters before
- 11 this Council, including forthcoming C.O.N.
- 12 application and they should be free to submit
- 13 commentary on matters before the council.
- DR. RUGGE: Discussion is very,
- 15 very welcome.
- 16 DR. STRECK: Are there comments
- 17 from Council members about any of these five
- 18 recommendations?
- 19 Hearing none, John, I would now
- 20 entertain a motion from you as the chair to approve
- 21 these five recommendations.
- 22 DR. RUGGE: On behalf of the
- 23 committee, I would make that motion.
- FROM THE FLOOR: Second.

- 1 PHHPC 12-6-2012 Albany, New York
- DR. STRECK: A motion and a
- 3 second for the first five recommendations in the
- 4 planning committee report. Any further discussion?
- 5 Hearing none, those in favor, aye?
- FROM THE FLOOR: Aye.
- 7 DR. STRECK: Opposed? Thank you.
- 8 Those are approved.
- 9 So, we'll now move to what's just
- 10 broadly and loosely categorized as the C.O.N.
- 11 licensure grouping of items six to thirteen.
- DR. RUGGE: There's seven
- 13 recommendations. Karen?
- MS. LIPSON: I'm starting with
- 15 recommendation six on page twenty-eight. And just
- 16 an initial background piece of information, as Dr.
- 17 Streck noted, throughout this report you'll hear
- 18 about C.O.N. and licensure as two distinct
- 19 disciplines. I think we tend to think of them
- 20 together, but I think we need to start looking at
- 21 C.O.N. and licensure as distinct aspects of our
- 22 review because to the extent that we're rolling
- 23 back C.O.N. for a particular type of project, that
- 24 doesn't necessarily mean we're saying that that

- 1 PHHPC 12-6-2012 Albany, New York
- 2 service or that facility can proceed on an
- 3 unlicensed basis. States that don't have C.O.N.
- 4 programs still license health care facilities and
- 5 services.
- So, Recommendation Number Six
- 7 recommends the elimination of C.O.N. for primary
- 8 care facilities, whether they are D and T.C.s or
- 9 hospital extension clinics, but it retains
- 10 licensure of those facilities. This proposal --
- 11 this recommendation, would require that facilities
- 12 seeking this exemption employ a physician
- 13 practicing in the specialties of internal medicine,
- 14 family medicine, pediatrics, obstetrics, or
- 15 gynecology, and that they would have to provide one
- 16 or more of those services onsite.
- 17 Facilities that provide or intend
- 18 to provide advanced imaging, radiation therapy,
- 19 dialysis, or surgery services would not be eligible
- 20 for this exemption from C.O.N. because those
- 21 services are capital intensive and in some cases,
- 22 supply sensitive, and they would continue to
- 23 require a need review.
- The licensing process for those

- 1 PHHPC 12-6-2012 Albany, New York
- 2 facilities would consist of character and
- 3 competence, if it's a new operator, or compliance
- 4 and quality, if it's an existing operator. And
- 5 they would also be reviewed based on the physical
- 6 plant. They would have to comply with facility
- 7 construction standards.
- 8 One or two stakeholders raised an
- 9 issue about the acquisition of physician practices
- 10 by hospitals and D and T.C.s and that sometimes
- 11 even just a licensing process could delay such an
- 12 acquisition and threaten access in a community
- 13 because it is sometimes challenging to bring those
- 14 physician practices into compliance with
- 15 construction standards. This proposal would urge
- 16 the Department to create a process by which those
- 17 acquisitions could take place and services could be
- 18 preserved without compromising patient safety or
- 19 paying inflated rates for facilities that don't
- 20 meet construction standards. So, we're going to
- 21 need to work with stakeholders to develop a process
- 22 that would achieve those goals.
- 23 Recommendation Seven relates to
- 24 health care facility projects that are approved in

- 1 PHHPC 12-6-2012 Albany, New York
- 2 their entirety through an R.F.A. process. To the
- 3 extent that those projects -- to the extent that
- 4 regional planning considerations are incorporated
- 5 into the R.F.A. process, those projects would be
- 6 exempt from the public need review and from some
- 7 aspects of the financial review because those
- 8 elements are typically considered as part of the
- 9 financial -- I'm sorry -- as part of the R.F.A.
- 10 process. Just to clarify, any project that would
- 11 require the establishment of a new health care
- 12 facility operator would, of course, go -- continue
- 13 to go through the Public Health and Health Planning
- 14 Council. That was not intended to be exempted
- 15 here. The goal here is that if we -- if the
- 16 Department of Health awards a grant to a provider,
- 17 the -- there is a need review as part of the R.F.A.
- 18 process and a second need review is not necessary
- 19 and there is also some financial review as part of
- 20 the R.F.A.s and a full-blown financial review may
- 21 not be necessary either.
- 22 Recommendation Eight relates to
- 23 emerging medical technologies and services that
- 24 might be appropriate for C.O.N. oversight. It is

- 1 PHHPC 12-6-2012 Albany, New York
- 2 challenging for the Department to stay abreast of
- 3 capital intensive emerging technologies. And
- 4 although we want our health care facilities in New
- 5 York to be at the forefront of those innovations,
- 6 we also want to make sure that emerging
- 7 technologies are not adopted prematurely on a
- 8 widespread basis before we know whether they are
- 9 effective and have value. So, this proposal urges
- 10 the Department to contract with an academic or
- 11 research institution to conduct periodic
- 12 environmental scans of emerging technologies and
- 13 highly specialized services to determine whether
- 14 they might be appropriate for C.O.N. review. And
- 15 we would take those recommendations to the PHHPC
- and determine whether a need methodology might be
- 17 appropriate or whether a health -- whether this
- 18 service or equipment would be appropriate for our
- 19 new medical technology demonstration project
- 20 regulations.
- 21 Recommendation Nine relates to
- 22 hospital beds. We considered whether it is time to
- 23 eliminate C.O.N. for hospital beds, given changes
- in payment methodologies that discourage hospital

- 1 PHHPC 12-6-2012 Albany, New York
- 2 admissions and given the fact that many hospitals
- 3 appear to be voluntarily taking beds out of
- 4 service. The Council concluded that we should not
- 5 do that at this time, but that we should re-examine
- 6 the question in three to five years. I'm sorry;
- 7 the committee determined that.
- 8 Recommendation Number Ten relates
- 9 to accountable care organizations and whether
- 10 C.O.N. continues to be necessary or have utility in
- 11 the context of accountable care organizations
- 12 that -- that may receive a significant portion of
- 13 their revenues through risk-based payments. The
- 14 health planning committee considered eliminating
- 15 C.O.N. for facilities that receive a substantial
- 16 portion of their revenues through risk-based
- 17 payments and participate in these organizations but
- 18 determined that it would be premature to do that
- 19 because the A.C.O. certification process has not
- 20 yet been adopted through regulation, that those
- 21 regulations are under development. So, that this
- 22 recommendation asks the Department to reconsider
- 23 C.O.N. in the context of A.C.O.s once that
- 24 certificate process is finalized.

1

8

Recommendation Number Eleven is

update the C.O.N. process for hospice. Our current

need methodology for hospice is heavily based on

cancer incidents and it's widely recognized that

hospice care is appropriate for a wide variety of

terminal conditions. This recommendation asks the

PHHPC - 12-6-2012 - Albany, New York

9 recognize the fact that hospice is appropriate for

Department to update the need methodology to

- 10 a variety of conditions.
- 11 Recommendation Twelve recommends
- 12 the updating of the C.O.N. process for approved
- 13 pipeline projects. Currently, there are providers
- 14 who receive a certificate of need, but do not act
- on it. And we do impose deadlines for acting on
- 16 certificate of need applications but there are
- 17 sometimes repeated requests for extensions. And
- 18 this proposal would allow us to continue to impose
- 19 those sort of short-term deadlines but would impose
- 20 a hard and fast deadline of two years for
- 21 establishment projects and five years for
- 22 construction projects. In the event that a C.O.N.
- 23 expires, the provider would have to reapply for and
- 24 receive a C.O.N. approval to go forward.

PHHPC - 12-6-2012 - Albany, New York 1 2 And Recommendation Thirteen asks 3 the Department to come back to the Council in six 4 months with options for or recommendations for 5 equalizing the treatment of health care facilities 6 and physician practices under C.O.N. and licensure. 7 It recognizes and the committee discussions 8 recognized that corporate entities are playing a 9 growing role in physician practices and that the 10 line between a physician practice and a diagnostic 11 and treatment center has grown blurry and that 12 there is need for some clarification and perhaps 13 some different regulatory approaches to physician 14 practices and diagnostic and treatment centers than 15 the current approach. And I shouldn't just say 16 diagnostic and treatment centers -- other 17 ambulatory services. 18 DR. RUGGE: Taken together, I 19 think these recommendations represent a fundamental 20 refocusing or perhaps a sharpening of the focus on 21 C.O.N. with regard to supply sensitive and volume sensitive activities, rather than an 2.2 23 across-the-board approach that we've been

accustomed to over the decades. It also proposes a

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 mechanism for periodic surveying the landscape for
- 3 emerging technologies that might best be placed
- 4 under the scope of C.O.N. reviews and also takes a
- 5 calibrated approach understanding these changes
- 6 need to be taking place as the system evolves and
- 7 as we see new models of care and new payment
- 8 methodologies.
- 9 DR. STRECK: Thank you, Karen.
- 10 Thank you, John.
- 11 Comments from members of the
- 12 Council? Mr. Hurlbut?
- MR. HURLBUT: Yes, just under
- 14 Recommendation Number Seven, one of the things that
- 15 concerns me a little bit is that I'm hoping that
- these projects will go to establishment because
- there's been some projects that have been approved
- 18 that, in the past, using grant money that -- one
- 19 that was just decided in Ontario County not to
- 20 happen, which if it -- if it did and it came to
- 21 this particular -- through Recommendation Seven, my
- concern would be that it wouldn't go through
- 23 establishment which would be an issue with the
- 24 providers that are in those counties.

```
PHHPC - 12-6-2012 - Albany, New York
 1
 2
                       And there's been some grants done
 3
     in the past and where -- how to say this nicely --
 4
     where ninety-nine percent of them have gone to
 5
     non-profits and the for-profits had -- were also
 6
     applied and didn't get a chance to find out what
 7
     happened until it was already done. And I haven't
 8
     seen some of those projects come forward.
 9
     seen one of them. And my concern is is that if
10
     it's not reviewed, it doesn't have to be a full
11
     blown C.O.N., but I think if there's been some
12
     competing for health care grant funds, that the
13
     other facilities have a chance to be able to go,
14
     what happened, why weren't we approved?
15
                       DR. RUGGE: The thrust is to
16
     avoid duplicate reviews within the Department,
17
     rather than exempting a project from the purview of
18
     the Council or from C.O.N. itself.
19
                       DR. STRECK: This is Mr.
     Robinson's point from earlier, is it not, about the
20
21
     R.F.A. process?
2.2
                       MR. ROBINSON:
                                      May I?
2.3
                       DR. STRECK: Yes.
```

MR. ROBINSON: So, yeah, let me

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 build on Mr. Hurlbut's point a little bit here. I
- 3 think that here we're talking about the issue of
- 4 how we deal with competitive batches and, in
- 5 particular, how we structure planning decision that
- 6 relate to integration of care within a region or
- 7 within a system versus competition and
- 8 understanding and structuring the batching process
- 9 in such a way so that those kinds of issues are
- 10 clarified prior to the process. So, I'm supporting
- 11 Mr. Hurlbut's point because I do believe that those
- 12 kinds of issues really should have the benefit of a
- 13 review at the Council. So, I understand Mr.
- 14 Rugge's point about not duplicating the process,
- 15 but I do want to ensure that we understand the
- 16 planning parameters clearly enough so that we know
- 17 what the goals are for a particular region. So, I
- 18 think regional input is important for this and how
- 19 that gets put into play and then the ground rules
- 20 for health planning. So, I have no problem with an
- 21 R.F.A. process but I think if the R.F.A. process is
- done only at the state level, it becomes a little
- 23 bit of an issue when it comes to regional planning.
- MR. HURLBUT: And just as a

- 1 PHHPC 12-6-2012 Albany, New York
- 2 follow-up, there were -- I believe it was to HEAL
- 3 Twenty grants, where there were quite a few
- 4 for-profits that took exception to what was given
- 5 out and that it was done afterwards. And a matter
- 6 of fact, I applied for a grant and I met the
- 7 criteria by a hundred percent and wasn't even
- 8 spoken to about it until it was awarded to somebody
- 9 else. And that can happen. And I don't know if
- 10 this directly under number seven or if you want to
- 11 put it under number twenty-eight, which doesn't
- 12 exist yet, but that kind of thing has got to stop
- 13 because it's not fair to the rest of the providers
- 14 and with managed care coming in especially. For
- 15 Medicaid long term care residents, it's going to
- 16 even be more of an issue down the road. So, I just
- 17 want to make sure that everybody gets a fair
- 18 chance.
- DR. RUGGE: Your point is very
- 20 well taken. I think that the hope is in the first
- 21 five recommendations that we've created the
- 22 beginning of a structure for regional planning.
- 23 There is no question we need to live out that
- 24 process and test and, region by region and through

- 1 PHHPC 12-6-2012 Albany, New York
- 2 this Council, look at and resolve the kind of
- 3 issues that you've brought up.
- DR. STRECK: For the Council, I
- 5 mean, we have to decide if this language is
- 6 acceptable or if it wants to be modified, if we
- 7 want to talk about it more. I mean, each -- on
- 8 each of these items, I think those are the criteria
- 9 we just want to go through, make sure we're
- 10 comfortable.
- MR. ROBINSON: Perhaps there's a
- 12 modification language here that may help to address
- 13 this without turning the whole applecart over but
- 14 where it says regional health planning
- 15 considerations can be captured through the award
- 16 criteria, I think if there is a little bit more of
- 17 a proactive requirement about that in the
- 18 establishment of the -- of the R.F.A. criteria, we
- 19 may be able to get at that -- at that issue.
- 20 DR. RUGGE: And there is
- 21 precedent for this inside the 1115 waiver where
- 22 time and again, there are indications that these
- 23 new regional planning entities will be extending
- 24 funding preference to selected projects. So, I

- 1 PHHPC 12-6-2012 Albany, New York
- 2 think in other context, this -- only to say this
- 3 one report can't do everything we would seek to
- 4 achieve, but are hoping to create a structure in
- 5 which we can move forward and make progress on all
- 6 fronts.
- 7 DR. STRECK: Mr. Hurlbut?
- 8 MR. HURLBUT: Well, my point is
- 9 that Recommendation Seven can stand as it is. To
- 10 me, it's in this report when we go through all
- 11 these different recommendations. The devil is
- 12 going to be in the details. So, I don't have an
- issue fundamentally with Recommendation Number
- 14 Seven until we get to Recommendation Number Seven
- 15 when we get into the details on how it should be
- 16 structured. I think that's, you know -- so, I
- 17 can -- I can live with it. I don't want to --
- DR. RUGGE: Right.
- MR. HURLBUT: -- as Ms. Regan put
- 20 it, blow anything up, but I think we can just --
- 21 when we do number seven and it gets into the
- 22 specifics, we really got to make sure that it's
- 23 written up properly.
- DR. RUGGE: And we hope to have

- 1 PHHPC 12-6-2012 Albany, New York
- 2 you here for those discussions.
- MR. HURLBUT: Well, hopefully, if
- 4 I get reappointed, I might be here.
- 5 DR. STRECK: Are there other
- 6 questions? Dr. Berliner?
- 7 DR. BERLINER: If I install a new
- 8 technology that hasn't been determined yet because
- 9 the environmental scan hasn't taken place, in my
- 10 facility in such a way that it doesn't require a
- 11 review, my assumption is if Council then decides
- 12 that this is something that has to be -- that is
- 13 reviewable for a C.O.N., that this is grandfathered
- 14 in?
- DR. RUGGE: I would presume so.
- DR. BERLINER: And so, my concern
- is only that because that process of doing the scan
- 18 and the Council coming to some kind of an agreement
- 19 might take a while, there might be a kind of a rush
- 20 to get stuff in before the regulation starts? I'm
- 21 not sure how to address that, but it's just a
- 22 concern.
- DR. RUGGE: Yeah. The best and
- 24 perhaps only precedent over the discussions with

- 1 PHHPC 12-6-2012 Albany, New York
- 2 respect to proton beam in which there was a
- 3 deliberate move in an anticipatory way and, in
- 4 effect, I think this recommendation hopes to
- 5 replicate that experience through a systematic
- 6 review of new technologies, rather than waiting by
- 7 chance.
- 8 DR. STRECK: This is
- 9 Recommendation Eight we're talking about; correct?
- DR. RUGGE: Yes.
- DR. STRECK: Okay.
- DR. RUGGE: Yes. Thank you,
- 13 Howard.
- DR. STRECK: Are there other
- 15 comments or questions? I have one regarding
- 16 Recommendation Six. I guess what I'm trying to
- 17 understand here is the -- between licensure and
- 18 C.O.N., there is a parsing that can occur, but our
- 19 experience as Council, we've confronted competitive
- 20 primary care applications. Would -- under this new
- 21 approach, would both be afforded licensure, absent
- 22 a C.O.N. review? In other words, would primary
- 23 care essentially become a non-competitive licensure
- 24 process?

- 1 PHHPC 12-6-2012 Albany, New York
- DR. RUGGE: The committee and
- 3 also the stakeholders deliberated extensively on
- 4 this issue and decided it's really untenable to say
- 5 we have a crying need for more primary care, no
- 6 evidence of overuse or the risk of overuse, and
- 7 therefore, is simply looking at eliminating public
- 8 need as a standard within the -- within the
- 9 license -- yes, if there are multiple applicants
- 10 and if those potential licensees met the criteria
- 11 for licensure, they would become licensed.
- DR. STRECK: Okay. I personally
- 13 think that's a good idea, but I was just wondering
- 14 if that was the intent.
- DR. RUGGE: Yeah.
- DR. STRECK: Thank you.
- DR. RUGGE: Yeah. And again,
- 18 just another example of the number of memos and
- 19 conversations and calls and the length of community
- 20 discussion on that, among many other issues, but we
- 21 do feel that was -- that had rather thoroughly --
- 22 including with the primary care organizations who
- 23 would be affected.
- DR. STRECK: Other comments?

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Yes, Dr. Sullivan?
- 3 DR. SULLIVAN: Yeah, just -- it's
- 4 just a comment on number ten, on A.C.O.s. And I
- 5 think that you have the caveats in here of -- but
- 6 again, I think the devil will be in the details.
- 7 And just to emphasize, I think the importance of
- 8 setting up, whether it's through C.O.N. or
- 9 certification, some real tracking of what happens,
- 10 not just when you start it, but what happens over
- 11 time. If this were to come to full force, it would
- 12 really make major changes in the health care
- 13 system. So, I think some preparation of however
- 14 you want to do it, of what you want to monitor over
- 15 time to just see the impact on critical things like
- 16 access. I think you have it in here, but I think
- it's a very important point that that timeline be
- 18 included.
- DR. RUGGE: As you know, this is
- 20 phase two of our work. And I understand under
- 21 phase three there will, indeed, be a look at
- 22 A.C.O.s and implications for all we do. So once
- 23 again, this is by no means a definitive report. It
- is the beginning of refocusing C.O.N., in the

- 1 PHHPC 12-6-2012 Albany, New York
- 2 beginning of a policy conversation in which this
- 3 Council will be integral. Yes?
- 4 COMMISSIONER SHAH: I'll take
- 5 this opportunity to just add, what is phase three?
- 6 You know, what -- this body of work is extremely
- 7 important, you know, we need to get past this
- 8 because there is an aggressive agenda, not only
- 9 things like disaster or preparedness and response
- 10 we discuss, but certainly advising on our regs
- 11 related to A.C.O.s. We have SEPSYS (phonetic)
- 12 coming up in January. We have Certificate of
- 13 Public Advantage. I'd like to see, you know,
- 14 additional look -- looks into the oversight of
- 15 large multi-specialty medical practices and then
- 16 certainly new models of care, you know, upgraded D
- 17 and T.C.s. So, there is a lot of work left to be
- done and that's why there's a sense of urgency to
- 19 continue to seek progress in real time on passive
- 20 parent, on all of the things that we are
- 21 considering today.
- DR. RUGGE: Thank you.
- DR. STRECK: Are there other
- 24 comments on Recommendations Six through thirteen?

- 1 PHHPC 12-6-2012 Albany, New York
- 2 I would just point out, Recommendation Ten
- 3 essentially recommends -- we recommend to the
- 4 Department of Health that they come -- they seek
- 5 our opinions. So, I think that one seems
- 6 relatively safe from the Council viewpoint. Are
- 7 there -- six to thirteen.
- DR. RUGGE: We trust it's not a
- 9 violation of the Stark Law for self-referral.
- DR. STRECK: That's right. Six
- 11 to thirteen. Going, comments? John, we'd
- 12 entertain a motion?
- DR. RUGGE: I would so move.
- 14 FROM THE FLOOR: Second.
- DR. STRECK: Item six to thirteen
- 16 have been moved and seconded. Is there a further
- 17 discussion, comments? Hearing none, those in
- 18 favor, aye?
- 19 FROM THE FLOOR: Aye.
- DR. STRECK: Those opposed?
- 21 Thank you.
- DR. RUGGE: I would -- I would
- 23 like --
- DR. STRECK: Fourteen to sixteen?

- 1 PHHPC 12-6-2012 Albany, New York
- 2 DR. RUGGE: -- I would note that
- 3 we're already past the midway mark and would turn
- 4 to Karen for the next three.
- DR. STRECK: Don't get cocky.
- 6 Just keep going. Okay?
- 7 MS. LIPSON: These three
- 8 recommendations relate to our process for approving
- 9 operators of health care facilities and they
- 10 attempt to do a couple of things. The first one
- 11 attempts to eliminate barriers to integration of
- 12 systems and recruitment of experienced leadership.
- 13 And the second two relate to aligning character and
- 14 competence reviews with the growing complexity of
- 15 health care organizations.
- 16 So, I'll start with number
- 17 fourteen, which is rationalize taint. Taint is our
- 18 colloquial term for disqualification of applicants
- 19 to operate health care facilities and home care
- 20 agencies. And right now we disqualified -- we have
- 21 a mandatory disqualification of applicants who have
- 22 recurring violations that threaten health and
- 23 safety. This has created some problems in
- 24 implementation as facilities and health care

- 1 PHHPC 12-6-2012 Albany, New York
- 2 organizations become more complex and individuals
- 3 are linked to more health care facilities and
- 4 organizations, there's a greater likelihood, but
- 5 they would have two or more violations of health
- 6 care regulations in their background.
- 7 In addition, the -- because of
- 8 this, this mandatory disqualification discourages
- 9 experienced people or deters experienced people
- 10 from going into additional health care
- 11 organizations because of the fact that they are
- 12 more likely to have violations in their background.
- 13 So, this proposal would create a more flexible
- 14 approach to disqualification. Instead of looking
- 15 at two or more violations of the same regulation as
- 16 the grounds for disqualification, it would look at
- whether or not there is a pattern or multiple
- 18 pattern of or multiple violations, that evidence of
- 19 failure in governance or systemic weaknesses.
- In addition to looking at
- 21 violations, this proposal would also look at
- 22 satisfaction of quality benchmarks. It may be that
- there isn't a pattern of multiple enforcements or a
- 24 pattern of or multiple enforcements but that there

- 1 PHHPC 12-6-2012 Albany, New York
- 2 is abysmal performance on quality benchmarks.
- 3 We've recognized that those benchmarks have yet to
- 4 be adopted. Our Office of Quality and Patient
- 5 Safety is developing dashboards for various
- 6 health -- types of healthcare facilities and we
- 7 anticipate using those dashboards to measure
- 8 healthcare providers in their -- in their
- 9 affiliated organizations.
- 10 Even if there is a pattern of
- 11 enforcements, that would not trigger a mandatory
- 12 disqualification under this proposal. There would
- 13 a presumption of disqualification which can be
- 14 rebutted under limited circumstances. Those
- 15 circumstances would be the individual's role in the
- organization and actions to address problems, the
- 17 timing of his or her involvement in the
- 18 organization, recent performance, and the extent of
- 19 his or her involvement in health care
- 20 organizations. And this proposal would extend not
- 21 just to the owners or board members of health care
- 22 organizations but also the C.E.O. or C.F.O. of a
- 23 facility or agency.
- The last piece of this proposal

- 1 PHHPC 12-6-2012 Albany, New York
- 2 is that the focus should not just be on
- 3 individuals. If an entity is seeking to engage in
- 4 an establishment action, whether it's a merger or a
- 5 joint venture, the focus should be on the
- 6 organization, rather than on the individuals and we
- 7 should be looking at the organization's compliance
- 8 and its quality performance and not whether an
- 9 individual on the board or within the ownership
- 10 structure has an affiliation with another unrelated
- 11 facility and that unrelated facility has a poor
- 12 track record. It really should be a focus on the
- organization that is applying to undertake an
- 14 establishment action. So, that's sixteen. I'm
- 15 sorry; that is fourteen.
- 16 Fifteen relates to character and
- 17 competence reviews of not-for-profit corporations.
- 18 We are seeing bigger, more complex, not-for-profit
- 19 corporations. This proposal would impose new
- 20 requirements on the front end of character and
- 21 competence and streamline review at the back end.
- 22 And what I mean by that is established
- 23 not-for-profit operators would be expected to
- 24 conduct a character and competence review of their

- 1 PHHPC 12-6-2012 Albany, New York
- 2 own board members when the board member is
- 3 appointed and the operators would be expected to
- 4 update that review in the event that they're
- 5 undertaking an establishment action, like a joint
- 6 venture or merger.
- 7 And instead of the Department of
- 8 Health verifying the established operator's review,
- 9 the established operator would attest to that
- 10 review and disclose any compliance or quality
- 11 problems. And the Department would still have the
- 12 prerogative to make recommendations to the PHHPC
- 13 and the PHHPC would still have the prerogative to
- 14 agree with or disagree with those recommendations
- 15 based on the disclosures made by the established
- operator. So, this would not apply to new
- 17 operators. This would apply to existing operators
- 18 that are seeking to undertake an establishment
- 19 action.
- 20 And then Recommendation Sixteen
- 21 relates to complex proprietary organizations and
- 22 new complex not-for-profit systems. Under this
- 23 proposal, complex proprietary organizations -- and
- 24 what I'm really talking about here are the publicly

- 1 PHHPC 12-6-2012 Albany, New York
- 2 traded or private equity owned home care agencies
- 3 and dialysis facilities that we permit in New York
- 4 State. Right now in the homecare arena, we are
- 5 required to look up and down the corporate chain at
- 6 each of the entities and their principles and we
- 7 are required to look at health-related
- 8 subsidiaries. And the poster child for this was
- 9 when we had to look at the compliance record of all
- 10 Walgreen's pharmacies in the country. So, this
- 11 process sometimes seems like it's not adding a
- 12 whole lot of value and what we really should be
- 13 looking at is the principles in the regulated
- 14 entity and perhaps the parent of that regulated
- 15 entity and the organization's compliance as a
- 16 whole.
- So, this requires D.O.H. review,
- 18 as we currently do, of the regulated entity and the
- 19 parent. And if that parent is a holding company,
- 20 we would go up the corporate chain until there was
- 21 an entity that actually had some sort of activity
- 22 that it engages in. And it would require an
- 23 attestation by the ultimate parent concerning its
- 24 controlling shareholders or members and concerning

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the organizational compliance record of the entire
- 3 organization.
- 4 And then a determination could be
- 5 made by the applicant and D.O.H. about whether a
- 6 third party review could be substituted for D.O.H.
- 7 review. That third party review could be conducted
- 8 by an accrediting organization or by an auditing
- 9 firm or some other credible organization that the
- 10 Department approves of and that -- and that would
- 11 substitute for D.O.H. review if D.O.H. agrees. We
- 12 would then make our recommendation to PHHPC and
- 13 PHHPC would have the prerogative to agree or
- 14 disagree with the recommendation based on the
- 15 attestation or review and the disclosures. That is
- 16 it.
- DR. STRECK: Okay. Thank you,
- 18 Karen.
- John, do you have any comments,
- 20 other than that?
- 21 DR. RUGGE: No. I think, once
- 22 again, now taking a looking at governance and
- 23 review of character and competence is a -- is a
- 24 next stop, not as a definitive final step.

- 1 PHHPC 12-6-2012 Albany, New York
- DR. STRECK: So, Dr. Berliner?
- DR. BERLINER: Karen, a question
- 4 about number sixteen, in my experience most,
- 5 certainly not-for-profit boards, don't do what the
- 6 D.O.H. would consider a character and competence
- 7 review of new or potential board members. So, this
- 8 is saying that the D.O.H. would ask all
- 9 not-for-profits to do such a review?
- MS. LIPSON: We would ask
- 11 established health care facilities to do that
- 12 review. And it has been pointed out that our
- 13 Schedule Two-A, the character and competence form
- 14 that we ask facilities to complete when they're
- 15 undertaking an establishment action, is long and
- 16 asks a lot of questions that might not add a lot of
- 17 value. And we have said that we would work with
- 18 stakeholders to streamline that form and make sure
- 19 that the questions are targeted and that they add
- 20 value to the review.
- 21 DR. BERLINER: And if -- and if
- 22 an established organization decided to add a board
- 23 member, even if that review was not positive
- 24 according the standards that get developed, that

- 1 PHHPC 12-6-2012 Albany, New York
- 2 would then become an issue for this -- for this
- 3 committee to review?
- 4 MS. LIPSON: Only if they came
- 5 before us with an establishment action, just as it
- 6 would today.
- 7 DR. STRECK: Yeah. Right. So,
- 8 board memberships could still have some fluidity,
- 9 but it would be an establishment application that
- 10 would bring this review process forward and there
- 11 would have been an organizational character and
- 12 competence review, presumably, on any individuals
- 13 that could be applied when they came before this
- 14 group. Is that correct?
- MS. LIPSON: Can you repeat the
- 16 question?
- DR. STRECK: Probably not,
- 18 actually, since it was so ill phrased. Who had a
- 19 question over here? Mr. Hurlbut? Okay. I'll try
- 20 again.
- MR. HURLBUT: I'm more than happy
- 22 to give you time to think.
- DR. STRECK: Yeah, right.
- MR. HURLBUT: On Recommendation

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Fourteen, one of the things I want to make -- I
- 3 think it's -- again, it's the devil in the details
- 4 and I don't necessarily want to change it. But for
- 5 the for-profits, I wish you went from ten years
- 6 back to three. Having lived through this
- 7 establishment process before, some of the stuff
- 8 that we've gone through as an industry really have
- 9 nothing to do with resident care that we pay some
- 10 fines on. It has to do with buildings and it
- 11 doesn't correlate with the F TAGS right now -- you
- 12 know, the federal F TAGS. You know -- you know,
- 13 the state is -- interprets it -- some of them
- 14 differently. And the other issue is sometimes
- 15 we've -- you know, we've paid the fines and just to
- 16 get it over with and done because the I.D.R.
- 17 process, I mean to be thoroughly honest with you,
- 18 is a joke. It doesn't work.
- So, I.D.R., some of our issues
- 20 that we have during surveys, the citations we get,
- 21 it's like the wolf is in the hen house. We used to
- 22 have private meetings face to face and then it went
- 23 to driving to Albany and then it went to phone
- 24 calls and then it went to send your letters in, to

- 1 PHHPC 12-6-2012 Albany, New York
- 2 when you try to do the dispute resolution. And we
- 3 don't win them and then, yet, we pay the fine. We
- 4 don't agree with that, but we do it and then when
- 5 we go to establishment it's held against us again.
- 6 So, it's almost like double jeopardy. So, again, I
- 7 think in number fourteen, when it's time, I'm not
- 8 saying -- I think it's -- actually, you're moving
- 9 in the right direction, is that this needs to be
- 10 seriously addressed.
- 11 DR. RUGGE: Point well taken.
- DR. STRECK: Mr. Kraut?
- MR. KRAUT: Just going back to
- 14 Howard's point, I think part of what we were trying
- 15 to accomplish on Recommendation Sixteen, right, is
- 16 we're setting a standard and basically saying that
- if you are going to be part of the governance of an
- 18 Article 28 facility in this state, we're telling
- 19 the governing authority that you have a
- 20 requirement. This is the minimum standard we're
- 21 asking you to do. We're asking you, it's not
- 22 enough that you do business with these people, it's
- 23 your brother's sister-in-law's cousin's nephew. It
- 24 is the fact we need you to dig a little deeper into

- 1 PHHPC 12-6-2012 Albany, New York
- 2 their background. You have to do things. You have
- 3 to attest there isn't anything in that background,
- 4 that when you come forward for an action that
- 5 requires approval, that person would pass muster.
- 6 I mean -- I mean, in essence, that's what where --
- 7 and for the first time, we're still getting, you
- 8 know, the stuff that Sue spoke about before and Mr.
- 9 Hurlbut. You know, we're trying to understand --
- 10 we've always -- this pursuit of what is character
- 11 and competence and I just -- I just want to -- I
- 12 think this is a good start to tell -- to deal with
- 13 some of the -- you know, relieve some of the
- 14 administrative burden, but to tell facilities there
- is a minimum requirement here, but that's it.
- 16 DR. STRECK: Dr. Boutin-Foster?
- DR. BOUTIN-FOSTER: Does this
- include description of the process that they went
- 19 through to ascertain some of this information? So,
- 20 what is the process that they went through to do a
- 21 character and competency review, because since
- 22 we're not doing it, since the D.O.H. is not doing
- 23 it, then what's the -- you know, the trail to make
- 24 sure it was done appropriately?

- 1 PHHPC 12-6-2012 Albany, New York
- MS. LIPSON: I would expect --
- 3 and these details have to be worked out, but I
- 4 would expect that we would ask them to get their
- 5 board appointees to complete the same form we ask
- 6 new -- newly established applicants to complete.
- 7 Can I just add something? In the committee
- 8 meeting, Sue Regan asked that we add a sentence and
- 9 I should have mentioned that because I think it
- 10 goes in Recommendation Fourteen. She asked us to
- 11 add a sentence, and it would probably go on page
- 12 thirty-five, that further refinement is needed
- 13 concerning the concept of character. Is that
- 14 correct?
- 15 MS. REGAN: Well, I would like to
- 16 go maybe a little further and just say that while
- 17 we're pulling back a little bit on the tainting, we
- 18 want to recommend that attention be paid to
- 19 defining character. Well, let me just say we were
- 20 talking earlier about -- offline, about how do you
- 21 do this. And I realized that you can be a trustee
- of a hospital and be -- I mean there's no standard
- 23 of behavior as there is for everyone from
- 24 surveyors, to nurses, to architects, to engineers,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 where there's a standard of misconduct. There's a
- 3 list in Section 8 of the Education Law, you do
- 4 these things, you lose your license, but you can be
- 5 a trustee of a hospital and have done any number of
- 6 things. And I guess what I'm hoping is that in
- 7 this whole process, we can come up with some
- 8 minimal standards for that position. And I would
- 9 like to somehow express that we want to look at
- 10 that.
- DR. STRECK: Other? May I try
- 12 again? Under fifteen, where we -- you do the
- 13 character and competence for a new board member and
- 14 then the next bullet says require the operator
- 15 update the review in the event of any establishment
- 16 action. I mean, is that -- is that the review of
- 17 that new board member? Is that the review of the
- 18 entire board? I'm not quite sure what that means?
- MS. LIPSON: So, right now, if a
- 20 health care facility seeks to enter into a joint
- 21 venture with another facility or a physician
- 22 practice in order to establish another Article 28
- 23 facility, they would have to submit to us those
- 24 Schedule Two-A's of all of their board members.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 And we would then verify everything in those
- 3 Two-A's. So, what this says is when you appoint a
- 4 new board member, you have them complete the
- 5 Schedule Two-A so you know that they're going to
- 6 pass muster. And then if you decide you want to
- 7 enter into a joint venture with another entity, you
- 8 would have to update those Schedule Two-A's and
- 9 it's -- even today, you would have to update them
- 10 because in order to enter into the joint venture,
- 11 you would have to submit them to us, but we're just
- 12 asking you to update them. We're not going to
- 13 verify them. So, that's the difference. You would
- 14 update them and you would attest to us that you
- 15 have updated them and that either they pass muster
- 16 based on our standards or you've identified the
- 17 following issues.
- DR. STRECK: This may just be
- 19 grammatical, but it seems that the second clause is
- 20 referring to the first and it's really referring to
- 21 the entire board.
- MS. LIPSON: Okay.
- MS. REGAN: So --
- DR. STRECK: At least to my

- 1 PHHPC 12-6-2012 Albany, New York
- 2 reading.
- 3 MS. REGAN: -- does that mean,
- 4 Karen, that you could do, like what happened at
- 5 Peninsula, where they changed the whole board and
- 6 since it was not an establishment event, they
- 7 didn't have to attest to the character and
- 8 competence of their new board members?
- 9 MS. LIPSON: I think we're going
- 10 to get to that in a little while.
- DR. RUGGE: We addressed that in
- 12 another recommendation.
- MS. LIPSON: Sorry.
- DR. RUGGE: Yes.
- DR. STRECK: Okay. Some clarity
- 16 there. Mr. Kraut has moved the recommendation,
- 17 usurping Dr. Rugge's privilege --
- MR. KRAUT: Oh, I'm sorry.
- DR. STRECK: -- for all his good
- 20 work but --
- DR. RUGGE: No.
- DR. STRECK: -- nonetheless, you
- 23 will --
- DR. RUGGE: No, go right -- go

- 1 PHHPC 12-6-2012 Albany, New York
- 2 right ahead.
- 3 DR. STRECK: We've allowed Dr.
- 4 Rugge to second the motion.
- 5 DR. RUGGE: I will go second.
- DR. STRECK: Okay. Well, thank
- 7 you. So, we now have motions on Recommendations
- 8 Fourteen to Sixteen. Is there any further
- 9 discussion, comments? Hearing none, those in favor
- of Recommendations Fourteen to Sixteen, please say
- 11 ave?
- 12 FROM THE FLOOR: Aye.
- DR. STRECK: Those opposed?
- 14 Thank you. Those recommendations are passed.
- 15 We'll now move to Recommendations Seventeen
- 16 through Nineteen.
- DR. RUGGE: As I think everyone
- in the room heard this morning, the committee, only
- 19 today, was able to meet to do final review and
- 20 adoption by committee of recommendations regarding
- 21 the passive parent paragraph. I believe everyone
- 22 at the table has received revised language that was
- 23 considered this morning and adopted for
- 24 recommendation by the committee. And Karen then

- 1 PHHPC 12-6-2012 Albany, New York
- 2 can do a very brief review of that because we've
- 3 already discussed it at great length and in detail
- 4 with everyone present and then we'll move onto the
- 5 next recommendation or two.
- 6 MS. LIPSON: So, this is
- 7 Recommendation Number Seventeen, align passive
- 8 parent oversight with powers exerted by parents.
- 9 And the amendment that everyone should have in
- 10 front of them creates a sort of light review
- 11 process for passive parent relationships. And it
- 12 provides for a notice to the Department identifying
- 13 entities involved, board members, affiliation
- 14 agreement, and organizational documents when a
- 15 passive parent relation -- or prior to the
- 16 commencement of a passive parent relationship. The
- 17 notice would be asked to -- would have to include
- 18 how the proposed arrangement will benefit the
- 19 health care facility seeking to affiliate the
- 20 passive parent and the broader health care system.
- The Department would have ninety
- 22 days to recommend a disapproval to PHHPC. If no
- 23 action were taken by the Department, the
- 24 transaction could go forward. Grounds for

- 1 PHHPC 12-6-2012 Albany, New York
- 2 recommending disapproval would be a poor record of
- 3 compliance, integrity, financial management, or
- 4 quality on the part of the passive parent or its
- 5 affiliates, or lack of evidence that the passive
- 6 parent arrangement would benefit the proposed
- 7 affiliate as well as the parent and/or existing
- 8 affiliates.
- 9 Approved passive parent
- 10 relationships would be reviewed every three years.
- 11 Reviews would be based on the systems compliance
- 12 record, financial management, quality of care, and
- 13 evidence that the passive parent arrangement is
- 14 mutually beneficial for the parent and/or its
- 15 affiliates. Failure to meet those standards could
- 16 result in a revocation of passive parent approval
- 17 or other action.
- 18 Affiliates with existing passive
- 19 parents would not be required to seek the
- 20 Department's approval of current relationships.
- 21 So, passive parents that, today, are involved in
- these types of relationships would not have to come
- 23 to the Department and submit a notice with a
- 24 ninety-day review. However, if existing passive

- 1 PHHPC 12-6-2012 Albany, New York
- 2 parents seek to affiliate with new providers, there
- 3 would be a ninety-day review and they would be
- 4 subject to the three-year review. And the rest of
- 5 the Recommendation Seventeen is deleted.
- Recommendation Eighteen is
- 7 approve transparency of major changes in board
- 8 membership. There is a requirement in our
- 9 regulations that not-for-profit health care
- 10 providers report to the Department on their board
- 11 annually, but that process for doing so is unclear.
- 12 There's no form to fill out and there's no
- 13 electronic process for submitting. This
- 14 recommendation is that we create a more structured
- 15 process for that and also that there be
- 16 notification of any change of twenty-five percent
- or more of the members of a facility board within a
- 18 twelve-month period.
- 19 Recommendation Number Nineteen is
- 20 strengthen the Department's authority to respond to
- 21 failures in governance.
- 22 Am I going beyond the batch?
- DR. RUGGE: No.
- MS. LIPSON: Okay. Sorry.

PHHPC - 12-6-2012 - Albany, New York 1 2 And this proposal would express 3 the Council's support of legislation to permit the 4 Department to appoint temporary operators of 5 hospitals and diagnostic and treatment centers and 6 to replace board members under extraordinary 7 circumstances where the health and safety of 8 patients is of concern and financial instability 9 threatens patient care. 10 In addition, this recommendation 11 recommends the expanded use of limited duration 12 operating certificates where new operators are 13 established, where new models of care are created, 14 and where compliance or quality of care issues are identified. And the rationale there is as we move 15 16 towards greater use of attestation and as we have 17 this growing complexity of health care 18 organizations, we may want to have a more -- a 19 stronger way of controlling facilities that are not performing properly. So, this would create -- this 20 21 would recommend expanding our use of those limited 2.2 duration operating certificates. There would be 23 expiration dates on operating certificates with

greater frequency where new operators are

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 established or where there are new models of care
- 3 or issues related to compliance or quality that are
- 4 identified, but that don't preclude approval of a
- 5 project or an operator.
- 6 DR. STRECK: So, by way of
- 7 summary, three recommendations, looking at improved
- 8 or updated monitoring of increasingly complex
- 9 health care organizations and recourse for the
- 10 State, for the Department to intervene in the event
- 11 of impending organizational failure.
- 12 DR. STRECK: Comments or
- 13 questions from members of the council?
- 14 COMMISSIONER SHAH: So, you know,
- 15 much has been discussed on the use of passive
- 16 parents. And I think that we believe that it is of
- 17 such significance that the Department needs to have
- 18 some level of oversight of this passive parent
- 19 model. I think what we've been able to achieve
- 20 through the conversations in committee and
- 21 elsewhere is to -- is to strike the right balance.
- 22 You know, anytime you want to expand regulation,
- 23 you have to think of unintended consequences. And
- 24 we've had a great chance to discuss the potential

- 1 PHHPC 12-6-2012 Albany, New York
- 2 for that. So, what we've come up with today is
- 3 really a testament to this committee that we've
- 4 been able to make sure that we get what we need out
- of the rules but we don't overstep our bounds, so
- 6 thank you.
- 7 DR. RUGGE: And the committee
- 8 thanks the Commissioner for the personal
- 9 involvement you've had and the monitoring you've
- 10 done of us.
- DR. STRECK: I don't mean to be
- 12 contrary. I just want to ask a question about the
- 13 passive parent. It seems to me that if a
- 14 not-for-profit board spends a year or so going
- 15 through a process of deciding that they are willing
- 16 to align and they expend hundreds of thousands of
- dollars in resources to effect such a change
- 18 because they believe it is in the best interest of
- 19 their organization, their fiduciary responsibility,
- 20 and they have the corporate laws of the state that
- 21 allow them to do this, I'm just curious as to our
- 22 thoughts about how a regulation can disapprove such
- 23 an action, in legal terms?
- MS. LIPSON: In the homecare

- 1 PHHPC 12-6-2012 Albany, New York
- 2 arena, we have, through regulation, reviewed
- 3 passive parent arrangements. And I'm not sure
- 4 about the sequencing of that, you know, whether the
- 5 not-for-profit corporation law comes first or
- 6 whether the D.O.H. review comes first, but we do
- 7 review those arrangements.
- B DR. STRECK: I think it's a
- 9 question that will be answered one way or another,
- 10 but I just -- I think that is an issue we have to
- 11 confront about this particular approach, that we
- 12 are essentially agreeing to a regulation that would
- 13 supersede, what I perceive at least, I think is
- 14 corporate law that is established here. So, it
- 15 leaves us with some further questions perhaps
- 16 and -- or more detailed answers at another date but
- 17 that is -- that has been my concern about this.
- 18 I'm fully cognizant of the concerns of the
- 19 Commissioner and the committee, but I have
- 20 expressed to the Commissioner and to this group
- 21 that I think this is a question that it remains
- 22 unanswered in my mind.
- DR. RUGGE: Mr. Dering, have you
- 24 had a chance to look at this?

- 1 PHHPC 12-6-2012 Albany, New York
- 2 MR. DERING: I haven't looked at
- 3 it but in terms of if the Department's going to
- 4 regulate control of an entity, then I think it
- 5 would have the authority to have requirements that
- 6 are in addition to whatever exists in corporate
- 7 law. So, I haven't looked at the issue, but that
- 8 would be my response at this time.
- 9 DR. RUGGE: It sounds like that
- 10 would be a next step.
- 11 MS. REGAN: One short answer is
- 12 though it just -- it would take a statutory change.
- 13 Isn't that the -- wouldn't it likely -- in home
- 14 care, it's by statute.
- MS. LIPSON: Actually, it's in
- 16 regulation.
- MS. REGAN: It's in regulation?
- 18 MS. LIPSON: I don't -- I think
- 19 the home care statute and the Article 28 statute
- 20 are very similar, but I could be wrong.
- MS. REGAN: Yeah.
- MS. LIPSON: So, more to -- more
- 23 to study.
- DR. STRECK: Well, I just think

- 1 PHHPC 12-6-2012 Albany, New York
- 2 if you're a not-for-profit board member of an
- 3 organization, went through the whole process of
- 4 undoing your history and, you know, creating
- 5 alliances that may not have been desired, and you
- 6 did do that and then found that you could not do
- 7 that on other grounds, it would be disconcerting,
- 8 to say the least.
- 9 Other comments on any sections
- 10 here?
- 11 See, Karen, I have -- I've lost
- 12 my place which may be to your great advantage here,
- 13 but -- oh, again, back to this limited duration
- operating certificate, based on the comments
- 15 earlier and now these comments, I -- I really see
- 16 that we are actively entering a new phase of
- 17 regulation with these limited operating
- 18 certificates because they're -- we're putting them
- in place for routine and now more specified things
- 20 across the spectrum. I just want to point that
- 21 out. If the Council thinks that's the best way to
- 22 do business, that's fine but it is, I would
- 23 suggest, a change.
- 24 Any additional comments? Hearing

- 1 PHHPC 12-6-2012 Albany, New York
- 2 none, John, I would entertain a motion.
- 3 DR. RUGGE: I would so move.
- 4 FROM THE FLOOR: Second.
- 5 DR. STRECK: So, the
- 6 Recommendations Seventeen through Nineteen have
- 7 been recommended for approval. Is there any
- 8 further discussion? Hearing none, those in favor,
- 9 aye?
- 10 FROM THE FLOOR: Aye.
- DR. STRECK: Opposed? Thank you.
- 12 Those are passed. So we are now in the final
- 13 common pathway recommendations, Twenty to
- 14 Twenty-three.
- DR. RUGGE: It is tempting to
- 16 suggest that we consider licensing a new parlor
- 17 game. Instead of the Seven Dwarfs, who can name
- 18 the twenty-three recommendations in order? But
- 19 first we have to get there. Turning to Karen, the
- 20 last few sets regarding population health and
- 21 relationship to quality as a new dimension of
- 22 C.O.N.
- MS. LIPSON: So, this
- 24 recommendation, Recommendation Twenty, begins on

- 1 PHHPC 12-6-2012 Albany, New York
- 2 page forty-two and it provides the following. When
- 3 construction projects involving expansion of
- 4 capacity or services, the C.O.N. process would
- 5 include an examination of the operator's
- 6 performance on quality benchmarks. So, for
- 7 example, if a facility seeks to establish a new
- 8 extension site, a new ambulatory surgery center,
- 9 but they have very poor performance on surgery
- 10 benchmarks, we might want to look at that and
- 11 consider whether approval of that site is
- 12 appropriate. So, not just looking at compliance
- 13 with regulations and whether there have been
- 14 enforcements and those enforcements have been
- 15 settled, but also looking at quality performance.
- The second bullet in
- 17 Recommendation Number Twenty relates to physical
- 18 plant oversight. This is really more of a reminder
- 19 than anything else, that as we roll back
- 20 certificate of need for construction projects and
- 21 for primary care facilities, we need to be mindful
- 22 of licensure requirements and that oversight of
- 23 physical plant is an important aspect of licensure.
- The third bullet is to require

- 1 PHHPC 12-6-2012 Albany, New York
- 2 certificate of need and licensure applicants to
- 3 demonstrate that they have implemented or have a
- 4 plan to implement electronic health records and to
- 5 connect to the SHIN-NY. There was a lot of
- 6 discussion about this requirement in the committee.
- 7 There may be construction projects that are so
- 8 minimal that an investment in the H.R. would be
- 9 disproportionate to the project and so that
- 10 requirement could be waived. There was also some
- 11 discussion about highly sensitive services that
- 12 raised heightened confidentiality concerns and the
- 13 fact that providers of those services may not want
- 14 to or be able to upload data to the SHIN-NY. And
- 15 this recommendation asks the Department to work
- 16 with stakeholders to develop a way to address those
- 17 concerns.
- 18 There's a bullet missing. The
- 19 words are here, but the actual bullet mark is
- 20 missing in the third bullet. So, the last part of
- 21 that bullet says require submission of SPARCS data
- 22 consistent with the Affordable Care Act
- 23 requirements related to race ethnicity and
- 24 disability as a condition or contingency of C.O.N.

- 1 PHHPC 12-6-2012 Albany, New York
- 2 In order to conduct planning, we have to make sure
- 3 that all of our providers are submitting their
- 4 SPARCS data. So, this requirement would heighten
- 5 the requirement of submitting SPARCS data.
- And last but not least, the last
- 7 bullet asks us to expand our public need schedules
- 8 and our C.O.N. applications to solicit information
- 9 concerning the ways in which projects will address
- 10 priorities and focus areas in the prevention
- 11 agenda.
- 12 Recommendation Number Twenty-one
- 13 asks the Department to conduct a more calibrated
- 14 approach to financial feasibility reviews. It asks
- 15 that we focus state resources on financially weak
- 16 providers while reducing administrative hurdles for
- 17 stronger ones. It asks us to conduct ongoing
- 18 monitoring of the financial status of hospitals and
- 19 nursing homes, using standardized metrics to assess
- 20 their financial performance and respond as
- 21 appropriate. And it asks that C.O.N. applications
- 22 submitted by financially stable hospitals based on
- 23 those metrics -- and it should say nursing homes as
- 24 well -- actually - actually, I don't think it was

- 1 PHHPC 12-6-2012 Albany, New York
- 2 supposed to say nursing homes. Well, we'll get to
- 3 that. C.O.N. applications submitted by financially
- 4 stable hospitals should be subject to less scrutiny
- 5 for financial feasibility.
- 6 And finally, it asks that
- 7 financial reviews include the consideration of the
- 8 impact of capitation and bundled payments and
- 9 feasibility submissions and also provide greater
- 10 flexibility in debt structures for high performing
- 11 hospitals.
- 12 The last recommendation is relax
- 13 the prohibition on revenue sharing among providers
- 14 that are not established as co-operators. The
- 15 initial version of this recommendation was broader
- 16 and it included revenue sharing not just among
- 17 providers, but among other types of entities and it
- 18 was narrowed in the committee discussion to include
- 19 just providers. Right now, if two providers want
- 20 to enter into an arrangement where they are sharing
- 21 revenues and that might be bundled payments or
- 22 shared savings arrangements, technically, this
- 23 regulation might impede that arrangement. And I
- 24 think we're trying to support those types of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 arrangements in our re-design of the health care
- 3 delivery system and new payment models. So, this
- 4 proposal would eliminate that barrier and it would
- 5 eliminate the requirement that those providers be
- 6 established as co-operators, but it would still
- 7 require review and approval of the revenue sharing
- 8 arrangement.
- 9 DR. RUGGE: Again, you have
- 10 another set of recommendations, I think, preparing
- 11 for the future. Understand we're developing new
- 12 evidence base standards of care that we can monitor
- 13 against those standards, that we have new
- 14 information technologies which allow for
- 15 coordination of care in that same kind of
- 16 monitoring, further calibration of financial
- 17 feasibility, and allowing a heightened level of
- 18 integration including revenue sharing among
- 19 co-established providers.
- MS. LIPSON: I forgot
- 21 twenty-three.
- DR. RUGGE: Yeah, we'll --.
- DR. STRECK: We still have
- 24 twenty-three; right?

```
PHHPC - 12-6-2012 - Albany, New York
 1
 2
                       MR. RUGGE: Yes.
 3
                       MS. LIPSON: Yes.
                       DR. STRECK: Okay. So we'll do
 4
 5
     these through twenty-two. Dr. Boufford, then Mr.
     Hurlbut?
 6
 7
                       DR. RUGGE: Sure, go ahead, yeah.
 8
                       DR. BOUFFORD:
                                      This is a minor
 9
     question, but on page forty-two, the new bullet --
10
     that new bullet that you added, my recollection of
11
     the meeting in which this was discussed was that we
12
     were going to require a submission of all SPARCS
13
     data. And this reads as though it's only that is
14
     consistent with the A.C.A. So, I'm wondering if
15
     the language ought to say submission of SPARCS data
16
     including those consistent with the A.C.A.
17
     requirements, because otherwise it's more limited
18
     than what we've discussed?
19
                       MS. LIPSON: Okay.
20
                       DR. STRECK: Mr. Hurlbut?
21
                       MR. HURLBUT: I do think on
2.2
     Recommendation Number Twenty-one, the second one
2.3
     should say nursing homes as well. I mean, it's
```

discriminatory. It's as simple as I can put it.

24

- 1 PHHPC 12-6-2012 Albany, New York
- 2 The other thing is -- is that I think with
- 3 financial feasibility, in some areas, we need a
- 4 little bit more scrutiny. And I will use as a
- 5 poster child, Albany County Nursing Home. That
- 6 nursing home never should have showed up, ever. We
- 7 don't -- it was a financial disaster and it was
- 8 brought in for political reasons. And it just --
- 9 if you're losing twenty-four million and then
- 10 you're building a new one and you're going to lose
- 11 fifty-four million, why are we even considering it?
- 12 You know, I'm just saying in the devil in the
- 13 details, again, you can't -- and if it's going to
- 14 add to the Medicaid budget, the cost, I mean, some
- of this stuff is all right but when you look at
- 16 like ten -- these greenhouse nursing homes that are
- ten beds and what it's costing per bed to build
- 18 them and then what it costs per bed to operate
- 19 them, which are financially, they're a disaster,
- and yet, it's going to add to the Medicaid budget.
- 21 And I think that those kind of things have got to
- 22 be put in here. That's why I love looking at
- 23 finances because the Albany County Nursing Home
- 24 didn't make it for one second. And the fact that

- 1 PHHPC 12-6-2012 Albany, New York
- 2 we had people from the county legislature -- Albany
- 3 County Legislature that don't know how to read
- 4 financial statements. We just -- those projects
- 5 should just never see the light of day and I think
- 6 that that -- on Recommendation Twenty-one, again,
- 7 in the details, that's what we really need to do.
- 8 DR. RUGGE: It qualifies PHHPC as
- 9 a safety net provider, from the court of last
- 10 resort.
- MR. HURLBUT: Yeah, well just --
- 12 they need to go.
- 13 DR. STRECK: Karen, could I
- 14 clarify from the earlier exchange? The first
- 15 bullet does say hospitals and nursing homes. The
- 16 second bullet says hospitals. Is the intent to
- 17 have hospitals and nursing homes in the second
- 18 bullet, as well?
- MS. LIPSON: No, it was not. So,
- 20 let me explain the distinction and we did discuss
- 21 this. Obviously, we should conduct ongoing
- 22 monitoring of the financial status of hospitals and
- 23 nursing homes for exactly the reason that Mr.
- 24 Hurlbut suggested. We should also be doing that

- 1 PHHPC 12-6-2012 Albany, New York
- 2 with D and T.C.s, but I think we're not quite as
- 3 far along as developing the tools to do that.
- With respect to the second
- 5 bullet, concerns were expressed within D.O.H. about
- 6 the significant portion of nursing home revenues
- 7 that are paid by State Medicaid dollars and the
- 8 fact that nursing homes can experience severe
- 9 financial difficulties very quickly, that a single
- 10 project could upset the stability of a nursing
- 11 home, and when a nursing home closes it's not just
- 12 a source of health care that closes, but it's also
- 13 the home of the people who live there. So, a
- 14 decision was made that we should, at least for the
- 15 time being, continue to review the financial
- 16 feasibility of nursing home projects the way we
- 17 have been.
- 18 MR. HURLBUT: Well, I don't have
- 19 a problem with you looking at them and I think you
- 20 should, but if you've got good operators and what
- 21 they're doing is adding a program or what they're
- doing is re-doing their nursing home because it
- 23 would cost a bloody fortune to shut it down and
- 24 build a new one, that preference should be given,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 just like hospitals, to stable nursing home
- 3 operators. I mean, I don't -- what's the
- 4 difference?
- 5 MS. LIPSON: I don't think this
- 6 proposal was intended to give a preference to
- 7 stable operators over unstable operators or
- 8 vice-versa in terms of approving certificate of
- 9 needs. It's -- certificates of need. It's really
- 10 more about the internal process and where we focus
- 11 our resources in terms of financial reviews.
- MR. HURLBUT: It's -- no, that
- doesn't work for me. Nursing homes should be
- 14 included. There's no reason they should not be
- 15 included.
- DR. STRECK: You have -- Mr.
- 17 Hurlbut, you have two options. Among the house
- 18 rules today is to propose that this be deferred for
- 19 further discussion later or under the Robert's
- 20 Rules, you could propose an amendment. Those are
- 21 the opportunities I can afford you at the moment.
- MR. HURLBUT: I would like to
- 23 propose an amendment that nursing homes be put in
- 24 under bullet number two, under Recommendation

- 1 PHHPC 12-6-2012 Albany, New York
- 2 Twenty-one.
- 3 DR. STRECK: So, there's a motion
- 4 to insert nursing homes in the recommendation. Is
- 5 there a second? Hearing no second, the motion
- 6 fails. Is there further discussion on any of these
- 7 recommendations? Dr. Sullivan?
- 8 DR. SULLIVAN: Just on
- 9 Recommendation Twenty-two, the second to the last
- 10 line, you have reviewed the terms, the arrangements
- 11 may be shared, may be necessary. So, I'm assuming
- 12 what you're saying is that when the regulations are
- done, you may be requiring review, but you may not
- 14 be? You're leaving it up to -- am I reading that
- 15 correctly?
- 16 MS. LIPSON: Yes, although I
- 17 agree, it's probably not that clear. It's -- it
- 18 says review of the terms of the revenue sharing
- 19 arrangements and limits on percentage of revenues
- 20 that may be shared may be necessary. So, reviews
- 21 may be necessary, reviews and limits may be
- 22 necessary. That's the intent.
- DR. SULLIVAN: So there would be
- 24 regulations deciding what realm of things you would

```
1 PHHPC - 12-6-2012 - Albany, New York
```

- 2 end up reviewing?
- 3 MS. LIPSON: Right, yes.
- DR. SULLIVAN: That's what you're
- 5 implying would happen? And some may not need such
- 6 review?
- 7 MS. LIPSON: Right, exactly.
- B DR. RUGGE: The committee
- 9 speculated that a ninety percent sharing of
- 10 revenues, for example, would not be appropriate but
- 11 did not determine the specific percentage might be
- 12 the upper limit.
- DR. SULLIVAN: Right. Okay.
- 14 Thank you.
- DR. RUGGE: Dr. Gutierrez?
- DR. GUTIERREZ: Did you just
- 17 change the wording there?
- 18 MS. LIPSON: No.
- DR. GUTIERREZ: Okay. I'm sorry.
- DR. RUGGE: No.
- 21 DR. STRECK: Are there other
- 22 comments on Recommendations Twenty through
- 23 Twenty-two? Hearing none, I'd entertain a motion.
- DR. RUGGE: I would so move.

```
1 PHHPC - 12-6-2012 - Albany, New York
```

- FROM THE FLOOR: Second.
- 3 DR. STRECK: So Recommendations
- 4 Twenty through Twenty-two have been moved for
- 5 approval with a second. Further discussion?
- 6 Hearing none, those in favor of those
- 7 recommendations as presented, please say aye.
- FROM THE FLOOR: Aye.
- 9 DR. STRECK: Opposed? Thank you.
- DR. RUGGE: We do have one more
- 11 recommendation.
- 12 DR. STRECK: We have
- 13 twenty-three; right?
- DR. RUGGE: Yes.
- DR. STRECK: We put it in the
- 16 same numerical order, just to keep track, okay, so.
- 17 DR. RUGGE: How structured. This
- 18 is very simple, as someone indicated earlier. This
- is essentially a placeholder, so that the Council
- 20 can be aware that we need to monitor, perhaps ever
- 21 more closely, environmental standards and
- 22 protections against floods, hurricanes, and other
- 23 weather and environmental disasters.
- DR. BOUFFORD: I just -- I think

- 1 PHHPC 12-6-2012 Albany, New York
- 2 one of the problems, in retrospect, that was a
- 3 significant issue and it may be implicit in
- 4 construction standard was energy availability, you
- 5 know, electricity, you know -- and I don't know if
- 6 energy systems or something that specific to that
- 7 ought to be in there because construction and
- 8 environmental may or may not include any of these
- 9 kind of infrastructure questions. It seems to me
- 10 that was a drop-dead question for many of these
- 11 places.
- DR. RUGGE: All too close.
- 13 COMMISSIONER SHAH: I'm happy to
- 14 comment on that. Absolutely, energy, fuel,
- 15 workforce, there's a broad agenda here, and I --
- 16 you know, I'm happy to say that we will absolutely
- 17 consider all of these based on the recommendations
- 18 of the governor's committees and that should all
- 19 fall under the purview. This is a placeholder.
- 20 I'm happy to edit it, if you need, but I don't feel
- 21 strongly either way.
- DR. RUGGE: Yeah.
- DR. BOUFFORD: I just think the
- 24 limitation should just -- construction,

- 1 PHHPC 12-6-2012 Albany, New York
- 2 environmental, was -- would be a fear of leaving it
- 3 this way, maybe other -- as other things
- 4 recommended by the Governor's Taskforce, that might
- 5 be good at this point, yes.
- 6 MR. STRECK: Dr. Martin?
- 7 MR. MARTIN: Right. And just
- 8 to -- again, it just flog the same horse. It's
- 9 only because there's no -- there's no language in
- 10 addition to this that would explain that obviously
- 11 we're talking our business continuity and -- and
- 12 the follow-up and the like. So, I guess, if the
- 13 minutes just reflect it, that would be helpful.
- DR. STRECK: Mr. Kraut?
- 15 MR. KRAUT: Just to make a
- 16 suggestion so maybe you can cover all these things.
- 17 We can just basically say we'll work with
- 18 stakeholders to review and update as necessary all
- 19 standards for health care facilities to protect
- 20 patients, staff, and facilities in the event of
- 21 weather and flooding. So, you know, by
- 22 excluding -- by not being specific, it includes
- 23 everything that comes out of a good idea -- you
- 24 know, no good idea will be excluded.

- 1 PHHPC 12-6-2012 Albany, New York
- DR. STRECK: Right.
- 3 MR. MARTIN: And maybe other
- 4 disasters, rather than, you know, earthquakes,
- 5 other acts of God, terrorism, yada, yada, yada.
- DR. STRECK: Well, we're trusting
- 7 to some words, some friendly wordsmithing amendment
- 8 that is -- it will be like some of our naming
- 9 opportunities today, retrospective. So, we will --
- 10 we will take this motion in its spirit. Is there a
- 11 second?
- 12 FROM THE FLOOR: Second.
- 13 DR. STRECK: Is there a further
- 14 discussion on the motion which will be
- 15 comprehensive, inclusive, and concise when it is
- 16 completed?
- 17 DR. RUGGE: And final.
- DR. STRECK: Right. Those in
- 19 favor of the motion, please say aye.
- FROM THE FLOOR: Aye.
- 21 DR. STRECK: Opposed? Thank you.
- 22 So that concludes the recommendations of the
- 23 planning committee. And with that conclusion, I
- 24 think we can extend our thanks to the leadership of

- 1 PHHPC 12-6-2012 Albany, New York
- 2 the planning committee, that would be John and
- 3 Karen and to all the star ward members of the
- 4 planning committee. By my estimate, it was close
- 5 to thirty hours of meetings for twenty-three
- 6 recommendations, a very low, low productivity
- 7 ratio, but nonetheless -- but nonetheless a high
- 8 quality one. So, I would --.
- 9 MR. KRAUT: There was no lunch
- 10 and no water.
- DR. STRECK: Mr. Kraut says there
- 12 was no lunch and no water, which helped their
- 13 productivity ratio.
- I also want to thank Dr.
- 15 Boufford, Dr. Birkhead for their work and, you
- 16 know, it's quite remarkable that this work has come
- 17 through the Council. There are those who did the
- 18 work, there are those of us who sit at meetings and
- 19 take vicarious credit for the work, so we are
- 20 doubly indebted. I do want to thank all of you for
- 21 your patience today and your attention. This was a
- 22 good meeting. These were important issues. If
- there are no objections, on behalf of the Council,
- I would wish all the best of holidays and we will

```
1
            PHHPC - 12-6-2012 - Albany, New York
 2
     adjourn. Thank you.
 3
                        (The meeting adjourned at 3:00
     p.m.)
 4
 5
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
```

```
1
            PHHPC - 12-6-2012 - Albany, New York
 2
     STATE OF NEW YORK
     I, Howard Hubbard, do hereby certify that the foregoing
 3
     was reported by me, in the cause, at the time and place,
     as stated in the caption hereto, at Page 1 hereof; that
 4
     the foregoing typewritten transcription consisting of
     pages 1 through 243, is a true record of all proceedings
 5
     had at the hearing.
                   IN WITNESS WHEREOF, I have hereunto
 6
     subscribed my name, this the 11th day of December, 2012.
 7
     Howard Hubbard, Reporter
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
```

```
accurate 98:5
               Α
                                 accustomed 186:24
ABEL 155:21 156:12 157:7
                                 achieve 105:12 181:22 192:4
ability 25:11 27:8 28:9 79:12
                                  220:19
 90:8,21 108:21 153:4
                                 achievement 50:5
able 22:21 29:9 49:24 51:12
                                 achievements 144:2
 53:24 54:2 56:19 57:3 58:8,14
                                 acknowledge 128:24
 58:18 59:12,24 60:7 61:11
                                 acquired 65:9
 62:4 70:8 72:13 78:7 81:2
                                 acquiring 13:4
 85:12 87:11 88:22 90:14 92:13
                                 acquisition 159:10 181:9,12
 101:23 114:2,22 118:7 120:6
                                 acquisitions 181:17
 131:24 156:17 188:13 191:19
                                 across-the-board 186:23
 215:19 220:19 221:4 227:14
                                 act 43:14 54:19 82:7 144:13
abreast 183:2
                                  185:14 227:22
absent 194:21
                                 acting 185:15
absolute 14:8
                                 action 13:24 18:22 20:17 106:8
absolutely 69:20 239:14,16
                                  134:12 202:4,14 203:5,19
abstaining 169:18
                                  206:15 207:5 210:4 212:16
abstentions 3:17 5:12,24 43:10
                                  216:23 217:17 221:23
 150:21
                                 actions 5:3 45:11 103:21 201:16
abuse 110:15 111:17 128:5,7,12
                                 active 35:10
 134:12,23
                                 actively 102:18 131:4 224:16
abuses 35:7
                                 activities 44:15,16,18 51:6
abysmal 201:2
                                  67:19 108:4,5 110:10 114:9
academia 101:12 113:12
                                  132:23 140:6 157:16 175:23
academic 82:9 112:21 183:10
                                  176:23,23 177:5,11 186:22
Academy 80:5
                                 activity 126:13 204:21
accelerate 92:14
                                 actors 40:5 103:10,20 108:9
accelerating 3:3
                                  114:20
accelerators 7:8
                                 acts 31:11 241:5
accept 17:5 21:8 25:23 28:19
                                 actual 152:9 227:19
acceptable 10:20 35:15 153:10
                                 acute 42:2 77:24 78:13
 191:6
                                 ad102:2 111:5 112:7 114:11
accepted 86:6,12 97:10 157:2
                                  133:20
access 32:20 79:5,12 87:12
                                 adapt 127:18
 88:19 89:2,5,9,14,16,21,23
                                 add 13:20 28:11 31:9 46:24
 90:2,10,24 91:4 98:10 127:8
                                  107:24 141:22 143:13,22 197:5
 181:12 196:16
                                  206:16,19,22 211:7,8,11
accessible 78:17
                                  232:14,20
accidents 111:16
                                 added 111:11,23 231:10
accomplish 209:15
                                 adding 24:23 26:18 32:23 33:10
accomplished 84:4,4 107:13
                                  33:12 204:11 234:21
accomplishment 84:6
                                 addition 2:21 22:9 57:24 141:5
accomplishments 69:6,16
                                  163:23 200:7,20 219:10 223:6
account 139:6 176:22
                                  240:10
accountability 48:21
                                 additional 34:24 62:9 91:4
accountable 114:22 184:9,11
                                  113:17 142:14 152:3 197:14
accreditation 102:4
                                  200:10 224:24
accredited 7:20
                                 address 7:11,12 58:20 60:9
accrediting 205:8
                                  68:19 93:10 108:23 124:24
```

```
172:18 174:22 191:12 193:21
                                 age 39:9 108:13
 201:16 227:16 228:9
                                 agencies 53:9 101:12 106:3,5
addressed 37:19 52:14 209:10
                                  114:19 128:12 133:19,22
                                  199:20 204:2
 214:11
adequate 71:8
                                 agency 113:19 148:13 163:24
                                  168:4 201:23
Adirondack 176:13
adjoining 13:4
                                 agenda 2:9,12 3:19 6:3 9:10
adjourn 8:13 43:11 243:2
                                  24:5,24 44:23 91:17,21 100:7
adjourned 43:11 142:24 243:3
                                  100:21 102:3,23 103:20 105:9
administered 59:20
                                  107:14 108:2 115:4,6 125:14
                                  135:15 139:18 141:19 197:8
administration 48:5 62:11,18
 63:5
                                  228:11 239:15
administrative 156:15 210:14
                                 aggressive 197:8
 228:16
                                 agita 26:15
admissions 90:22 184:2
                                 ago 45:16 64:15 79:11
admitted 73:16
                                 agree 27:12 29:6 130:20 153:18
adolescent 98:17 120:17,18
                                  203:14 205:13 209:4 236:17
adopt 9:13,20 10:4,8
                                 agreed 85:2
adopted 4:5 9:23 183:7 184:20
                                 agreeing 222:12
 201:4 215:23
                                 agreement 6:22,24 142:5 152:5
adoption 2:10, 11, 14, 18 3:22
                                  193:18 216:14
 4:18 9:18 44:24 45:4 46:6
                                 agreements 89:2
 138:14,15,21 139:8,18 140:10
                                 agrees 205:11
 140:22 141:8 215:20
                                 agriculture 101:13 105:4
adult 57:21 64:23 66:13 73:9
                                 ahead2:16 3:24 23:16 31:13
 74:12 88:9
                                  157:16 165:24 215:2 231:7
adults 126:8
                                 AIDS 67:5,7,10,10 96:21 154:10
                                 aim 31:2 175:19 177:10
advance 52:20 58:9 175:18
advanced 180:18
                                 aimed 30:24
advancing 105:9 177:9
                                 aiming 33:21
advantage 110:4,5 197:13 224:12
                                 air 94:22 95:2,4 127:14
adverse 48:20
                                 A1 73:3
                                 alacrity 171:7
advice 49:8
                                 Albany 1:7 2:1 3:1 4:1 5:1 6:1
advising 47:14 197:10
advisor 47:9
                                  7:1 8:1 9:1 10:1 11:1 12:1
                                  13:1 14:1 15:1 16:1 17:1 18:1
advisors 60:19
advocacy 101:11
                                  19:1 20:1 21:1 22:1 23:1 24:1
                                  25:1 26:1 27:1 28:1 29:1 30:1
advocated 48:21
                                  31:1 32:1 33:1 34:1 35:1 36:1
affect 108:20
affiliate 11:21 19:11 216:19
                                  37:1 38:1 39:1 40:1 41:1 42:1
                                  43:1 44:1 45:1 46:1 47:1,17
 217:7 218:2
affiliated 201:9
                                  48:1 49:1 50:1 51:1 52:1 53:1
affiliates 12:8 14:11 18:6
                                  53:8 54:1 55:1 56:1 57:1 58:1
 19:21 20:13,20 217:5,8,15,18
                                  59:1 60:1 61:1 62:1 63:1 64:1
affiliation 202:10 216:13
                                  65:1 66:1 67:1,6 68:1 69:1
affiliations 35:9
                                  70:1 71:1 72:1 73:1 74:1 75:1
afford 153:8 235:21
                                  76:1 77:1 78:1 79:1 80:1 81:1
                                  82:1 83:1 84:1 85:1 86:1 87:1
Affordable 227:22
afforded 173:2 194:21
                                  88:1 89:1 90:1 91:1 92:1 93:1
afternoon 36:16 156:21
                                  94:1 95:1 96:1 97:1 98:1 99:1
```

```
100:1 101:1 102:1 103:1 104:1
                                 amazing 73:11,20 135:23 170:10
 105:1 106:1 107:1 108:1 109:1
                                 ambassador 144:16
 110:1 111:1 112:1 113:1 114:1
                                 ambitious 119:4
 115:1 116:1 117:1 118:1 119:1
                                 ambulance 52:11
 120:1 121:1 122:1 123:1 124:1
                                 ambulatory 76:21 152:13,19
 125:1 126:1 127:1 128:1 129:1
                                  157:7,14 176:19,23 186:17
 130:1 131:1 132:1 133:1 134:1
                                  226:8
 135:1 136:1 137:1 138:1 139:1
                                 amend 6:10,18 11:20
 140:1 141:1 142:1 143:1 144:1
                                 amended 141:21 146:14 151:3
 145:1 146:1 147:1 148:1 149:1
                                  162:2 167:3
 150:1 151:1 152:1 153:1 154:1
                                 amending 7:9
 155:1 156:1 157:1 158:1 159:1
                                 amendment 10:15 17:5,24 18:23
 160:1 161:1 162:1 163:1 164:1
                                  21:9,9 25:24 28:19 154:9
 165:1 166:1 167:1 168:1 169:1
                                  216:9 235:20,23 241:7
 170:1 171:1 172:1 173:1 174:1
                                 amendments 10:5,22 11:4 41:17
 175:1 176:1 177:1 178:1 179:1
                                 American 7:21,22
 180:1 181:1 182:1 183:1 184:1
                                 America's 122:5
 185:1 186:1 187:1 188:1 189:1
                                 amount 13:5 45:17 74:17 75:11
 190:1 191:1 192:1 193:1 194:1
                                  81:21 98:6 106:11 135:22
 195:1 196:1 197:1 198:1 199:1
                                  149:10 170:10
 200:1 201:1 202:1 203:1 204:1
                                 Amtrak 8:18
 205:1 206:1 207:1 208:1,23
                                 analyze 31:8
                                 and/or 217:7,14
 209:1 210:1 211:1 212:1 213:1
 214:1 215:1 216:1 217:1 218:1
                                 Angel 2:5
 219:1 220:1 221:1 222:1 223:1
                                 Angela 155:7
 224:1 225:1 226:1 227:1 228:1
                                 annual 65:8 165:6
 229:1 230:1 231:1 232:1,5,23
                                 annually 117:14 218:11
                                 answer 71:16 80:3 135:19 158:8
 233:1,2 234:1 235:1 236:1
 237:1 238:1 239:1 240:1 241:1
                                  223:11
 242:1 243:1 244:1
                                 answered 222:9
alcohol 134:13,22
                                 answers 72:12 222:16
alert 98:23
                                 anticipate 45:16 127:18 201:7
alerts 96:11
                                 anticipated 125:10
align 48:20 122:9,16 216:7
                                 anticipatory 194:3
 221:16
                                 antitrust14:21 15:3
aligning 103:20 199:13
                                 anybody 3:17 5:12,24 163:15
Alleghany 147:24
                                 anytime 220:22
Allen 72:16
                                 anyway 98:16
Alliance 167:7,8,9,11,12,14,15
                                 apologize 157:21 162:13
alliances 224:5
                                 apparent 149:8 171:9
allot 172:15
                                 appear 16:12 184:3
allotted2:7 173:3
                                 appearance 44:3
allow 9:21 21:13 29:10 45:9,18
                                 applecart 191:13
 109:22 185:18 221:21 230:14
                                 applicant 26:21 153:11,18
allowed 41:8 114:4 215:3
                                  155:19,21 166:20 205:5
allowing 140:4 230:17
                                 applicants 156:2 195:9 199:18
all-hands-on-deck 51:18
                                  199:21 211:6 227:2
                                 application 33:19,24 145:19,22
alternate 89:15
alternative 134:21
                                  146:2,3,6,10,16 147:6,19
                                  148:6,10,12 149:7,12 150:10
Alternatives 154:3
```

```
150:23 151:5,11,18,24 154:2,5
                                  120:13,14 126:5 127:7,12,21
 155:22 159:5,9,15,19 160:11
                                  128:4,16 133:16 134:22 147:20
 161:6,10,14,19 169:13 178:12
                                 areas 34:15 55:8 65:10 78:11
                                  79:4 87:4 93:19 94:12 96:9
 207:9
                                  97:4,9 98:7,21 99:5 104:6
applications 45:22 46:2 48:18
 145:16 149:2 150:2,6,20,22
                                  107:18 108:20 109:16,22
 156:7,13,14 162:7 169:12
                                  110:10,11 111:3 113:5,11
 185:16 194:20 228:8,21 229:3
                                  114:17 115:6 116:15,23,23,24
applied 188:6 190:6 207:13
                                  117:12 123:2 126:2,3,5,7,24
apply 63:3 203:16,17
                                  127:13 128:6 130:13 148:20
                                  149:3 228:10 232:3
applying 202:13
appoint 38:2 213:3 219:4
                                 arena 106:23 108:20 204:4 222:2
appointed 47:18,24 50:9 203:3
                                 argue 33:11,11,15
                                 Armory 56:24 57:5
appointees 211:5
appreciate 32:10,15 37:18 38:11
                                 arrangement 17:21 19:9 20:11
 38:17 39:8 42:7 129:18
                                  21:15 216:18 217:6,13 229:20
appreciated 32:21
                                  229:23 230:8
appreciation 46:13 47:3 49:18
                                 arrangements 16:6 21:14 41:12
 83:22
                                  222:3,7 229:22 230:2 236:10
approach 40:8 172:13 186:15,23
                                  236:19
 187:5 194:21 200:14 222:11
                                 array 134:22
 228:14
                                 arrived 16:13
approaches 186:13
                                 arriving 8:19
appropriate 15:16 33:7 89:12,24
                                 Art 16:21 174:8
 90:11 182:24 183:14,17,18
                                 Article 209:18 212:22 223:19
                                 ascertain 210:19
 185:6,9 226:12 228:21 237:10
appropriately 58:21 210:24
                                 Asian 154:22
appropriations 62:19
                                 asked16:22 19:8 32:13 157:20
approval 13:23 18:22 20:16 30:9
                                  157:24 176:11 211:8,10 216:17
 134:8 145:17,21,23 146:4,8,14
                                 asking 32:24 96:18 173:13
 146:19 147:22,23 148:4 150:20
                                  209:21,21 213:12
 151:3,8,15,22 153:23 154:3,7
                                 asks 184:22 185:7 186:2 206:16
 154:18 155:2,5,9 158:14,15
                                  227:15 228:7,13,14,17,21
 159:8,14,17,24 160:17 161:9
                                  229:6
 161:13,17,23 162:9 164:5,9
                                 aspect 88:6 93:16 117:17 226:23
 167:17 168:22 169:17 185:24
                                 aspects 97:15 179:21 182:7
 210:5 217:16,20 220:4 225:7
                                 aspirational 120:3 170:19
 226:11 230:7 238:5
                                 Assembly 47:10
approvals 155:13
                                 assess 86:23 228:19
approve 137:18 178:20 218:7
                                 assessing 39:21 125:7 174:11
approved 20:2 29:13 164:13
                                 assessment 133:10
 179:8 181:24 185:12 187:17
                                 asset 77:9
 188:14 217:9
                                 assignment 85:3 137:10 144:18
approves 170:24 205:10
                                 assist 3:2
approving 164:5 178:8 199:8
                                 assistance 43:22 124:9
                                 assistant 47:13
 235:8
approximately 155:23 163:10
                                 associated 65:12,19 66:2 86:18
architects 211:24
                                  88:21 128:20
area 32:12 34:13 42:3 93:6 94:9
                                 Association 30:18 147:7
 94:11 95:3 98:14 110:15
                                 associations 88:5
```

```
awards 182:16
Association's 58:8
                                 aware 25:17 106:7 107:11 144:5
assume 64:3
assumed 24:12
                                  168:9 238:20
assuming 236:11
                                 awareness 67:7
assumption 26:23 193:11
                                 aye 43:7,8 46:9,10 137:23,24
                                  139:13,14 140:16,17 141:14,15
assurance 7:13,18
assure 113:20 153:7
                                  146:24 147:2 150:15,16 158:23
                                  158:24 160:6,7,22,23 166:23
Astaire 85:6
asthma 94:6
                                  166:24 167:21,22 169:6,7,22
astonishing 129:15
                                  169:23 179:5,6 198:18,19
                                  215:11,12 225:9,10 238:7,8
attache 144:15
attempt 199:10
                                  241:19,20
attempts 199:11
                                 A.C.A231:14,16
attendance 160:16 161:22
                                 A.C.O184:19
                                 A.C.O.s184:23 196:4,22 197:11
attendant 174:24
attention 44:2 46:24 104:8,15
                                 A.H.A36:16
 104:16 106:21 111:9 124:4
                                 A.H.C.R154:20
 171:8 211:18 242:21
                                 A.I.D.S 154:23
attest143:18 203:9 210:3
                                 a.m2:3 84:19
 213:14 214:7
                                 A.P.I.C.H.A154:24
attestation 89:4 204:23 205:15
                                 A.S.C152:2
 219:16
                                                В
audience 3:15 5:9,21 44:4 51:16
                                 B150:23 151:6,12,19 152:2
audiences 131:7
                                  169:13
auditing 205:8
                                 babies 56:11
August 2:24 4:19 138:22
                                 back 11:3 25:21 29:19 32:13
Augustana 146:7
                                  38:4 58:23 60:23 63:10,11
authority 37:21 134:15 209:19
                                  65:4 83:14 89:8 90:4 94:8,19
 218:20 223:5
                                  128:22 129:7 135:18 150:9
automatic 2:24 21:14 138:23
automatically 80:15
                                  154:23 156:18 179:23 186:3
                                  202:21 208:6 209:13 211:17
availability 109:20,20 239:4
                                  224:13 226:19
available 9:11 10:17 22:10 54:9
 54:10 57:17 59:21 112:6 116:9
                                 background 40:20 144:17 175:2
                                  179:16 200:6,12 210:2,3
 117:20 119:16 122:20,21
                                 backup 87:15,22
 123:10 125:15 131:2 132:15
                                 backwards 85:7
 153:7
Avelas 72:16
                                 bad 25:10 40:5 64:21 75:9 82:9
                                  100:16
Avenue 167:9,12,15
                                 balance 110:24 112:24 220:21
average 82:16 118:16,20
                                 ban 4:7
averages 66:19
                                 baptism 85:3
averse 83:10
avid 144:7
                                 barrier 230:4
                                 barriers 199:11
avoid 68:7 82:8 113:20 140:7
                                 base 124:7,11 130:4 133:11
 188:16
avoidable 107:5
                                  230:12
avoiding 28:6
                                 based 12:19 20:8 22:9 23:8,22
                                  24:22 38:24 81:15 88:8,10
awaiting 8:17
                                  91:7 93:2 101:11 103:11
award 191:15
                                  106:15 109:14 110:19 113:13
awarded 190:8
```

```
124:3 134:19 135:11 171:9
                                 benefits 80:9
 176:7 181:5 185:4 203:15
                                 Berliner 24:8 74:16 77:2 155:14
 205:14 213:16 217:11 224:14
                                  155:15 167:5 168:2 193:6,7,16
 228:22 239:17
                                  206:2,3,21
baseline 60:13,23 94:8 96:7
                                 Berliner's 77:22
bases 118:11
                                 best 50:4 57:17 68:7 81:12
basic 24:17 92:16
                                  85:14 124:17,23 125:18 131:19
basically 2:20 3:8 7:3 13:11
                                  132:16 144:10 145:5 187:3
 25:16 92:9 108:16 125:6
                                  193:23 221:18 224:21 242:24
 209:16 240:17
                                 bestowed 144:6
basis 2:20 89:4 94:4,18 101:16
                                 better 34:10 59:17 65:18 66:19
 165:6 180:3 183:8
                                  87:16 90:6 106:23 119:13
batch 145:15 150:22 162:5 168:4
                                  143:19,22 165:2 166:13,16
 175:7,7 218:22
                                 beverage 126:12
batches 189:4
                                 beyond 24:8 55:21 57:5 62:15
batching 45:23 172:2 189:8
                                  101:8,8 218:22
bath 4:8 139:23
                                 Bhat 3:16 5:23 69:18,19 71:4
Beach 63:14 64:10 76:17
                                 bifurcated 32:19
beam 194:2
                                 big 60:16 68:14 71:15 77:17
bear 152:4
                                  99:17 102:22
bears 177:24
                                 bigger 202:18
bed 78:8 232:17,18
                                 biggest 34:4
beds 64:18,19 75:11 78:7 183:22
                                 billion 62:13,15 85:24 106:15
 183:23 184:3 232:17
                                 bipolar 99:4
beefed 103:14
                                 Birkhead 44:18 93:14,15 97:18
began 65:14 166:7 174:6
                                  99:14 100:3 116:6 138:5
beginning 20:6 32:14 47:8 51:3
                                  242:15
 52:24 114:2 118:16 132:18
                                 Birth 155:4
 152:7 153:19 175:9 190:22
                                 births 120:15
 196:24 197:2
                                 bit10:5 15:14 35:10 77:16
begins 11:9,15 19:4,24 20:17
                                  81:24 82:3 85:24 86:17,19,20
 225:24
                                  93:7 116:10 119:21 121:19
behalf 47:2 178:22 242:23
                                  148:14 167:6 187:15 189:2,23
                                  191:16 211:17 232:4
behavior 211:23
behavioral 123:6 128:7
                                 black 11:8 121:7,15
behooves 31:13
                                 blind 130:18
believe 8:18 22:8,17 37:20
                                 Block 44:15 85:19 91:22
 63:14 99:21 100:8 102:8
                                 Block's 85:18
 164:24 169:9 171:16 189:11
                                 bloodstream 65:13
 190:2 215:21 220:16 221:18
                                 bloody 234:23
Bellevue 56:14 64:15 72:23
                                 blow 192:20
benchmarks 33:14 48:21 200:22
                                 blown 182:20 188:11
 201:2,3 226:6,10
                                 blueprint 68:12,12 132:22
bend 124:19
                                 blurry 186:11
bending 106:10
                                 board 34:17 35:19,22 38:2
Benedictine 167:10
                                  201:21 202:9 203:2,2 206:7,22
beneficial 18:16,17 20:12
                                  207:8 211:5 212:13,17,18,24
 133:18 217:14
                                  213:4,21 214:5,8 216:13 218:7
benefit16:10 19:10 65:17
                                  218:10,17 219:6 221:14 224:2
 189:12 216:18 217:6
                                 boards 206:5
```

```
boats 104:13
                                 building 25:9 101:16 111:15
body 23:23 69:2 152:19 197:6
                                   232:10
boil 60:19
                                 buildings 25:9 36:3,9 208:10
boiler 157:3
                                 built 92:19 93:9 124:9 127:14
bold 27:19
                                   127:17
book 70:17 74:14 80:18 144:8,11
                                 built-in 108:19
 144:13 145:3
                                 bullet 11:19,20 12:2 19:7,8,14
boost 27:7
                                   19:16,22 21:21 212:14 226:16
BOOT 147:14
                                   226:24 227:18,19,20,21 228:7
Booth 145:11 147:8,10,17 169:16
                                   231:9,10 233:15,16,18 234:5
born 108:12
                                   235:24
borrowed 103:12
                                 bump 94:7
Boufford 44:21 100:5,11,14
                                 bundled 229:8,21
 116:7,21 128:10,23 129:8
                                 Bunker 53:8
 136:4,9 137:16,18 138:4
                                 burden 40:16 115:16 132:9
 170:14 231:5,8 238:24 239:23
                                   210:14
 242:15
                                 Bureau 2:14 3:22 6:5
Boufford's 136:15
                                 bureaucratic 32:5
Boulevard 159:20,22
                                 Burke 174:13
bounds 221:5
                                 Burwick 65:21
Boutin-Foster 81:3 102:19
                                 business 62:10,18 63:5 87:23
 210:16,17
                                   105:8 113:11 137:8 146:11
brachytherapy 7:8
                                   150:24 151:12,19 155:8 159:7
break 45:6 142:18
                                   159:11,21 160:12 161:20
                                   169:14 176:6 209:22 224:22
breakdown 152:10
breaking 89:6
                                   240:11
breath 175:9
                                 buying 80:12
breathing 129:6
                                 bypass 66:15,23
breathtaking 136:12
                                                 С
brick 25:19
brief8:19 85:20 216:2
                                 C145:20,23 146:3,7,11,17 147:6
                                 calibrated 187:5 228:13
briefly 16:18
                                 calibration 230:16
bring 25:21 41:15 111:9 124:4
                                 call 36:16 43:5 52:18 58:24
 142:17 181:13 207:10
                                   168:3
bringing 150:8 175:18
                                 called 53:11 89:7 119:3 121:23
broad 131:20 239:15
                                   144:9,11 145:4
broadcasting 43:22
broader 11:22 19:13 87:21 105:6
                                 calling 158:5 160:10
                                 calls 52:21 53:4 54:3,23 59:4,5
 105:16,23 109:13 114:15
                                   62:23,24 70:3 84:19 113:15
 216:20 229:15
                                   195:19 208:24
broadly 96:13 103:10 179:10
                                 Campus 167:9, 10, 12, 13, 15, 16
Broadway 167:10,13,16
Brooklyn 53:11 57:4
                                 cancer 185:5
                                 cannabinoids 3:21 4:11 138:17
brother's 209:23
                                   139:20 141:3
brought 2:19 25:6 46:22 90:4
                                 capabilities 88:14 90:12 92:17
 102:16 112:8 191:3 232:8
bubble 103:23 104:20
                                 capacity 74:17,23,24 75:5,6,13
                                   75:13,20 77:23 78:8 81:16
budget 34:22 47:11 165:13 166:7
                                   132:24 226:4
 232:14,20
                                 capital 10:13 176:12 180:21
build 81:16 189:2 232:17 234:24
```

```
183:3
                                 catastrophes 22:14
capitation 229:8
                                 catchall 140:3
caption 244:3
                                 categories 4:11
captioning 43:18
                                 categorized 179:10
capture 149:14
                                 category 32:23 35:12 44:20
captured 145:2 191:15
                                  145:15 150:19 169:12 172:6,8
captures 94:4
                                 Cattaraugus 148:2
capturing 82:21
                                 cause 127:6 244:3
carbon 58:19
                                 caveats 196:5
cardiac 66:13,15 98:4
                                 celebrate 144:2
cards 31:8
                                 census 80:16
care 2:15 11:23 18:15 19:10,13
                                 center 47:17 53:7,13 72:19
                                  94:18 115:2 145:20 146:7,11
 20:10 23:2 31:2 36:4 37:21
 41:5,24 42:2 47:14 48:8 49:5
                                  146:12,13 151:2,13,20 152:19
 49:9 51:21 52:17 53:7,12
                                  152:22 154:7,24 159:12,17
 57:22 59:24 60:9 61:6 62:14
                                  160:13 169:16 186:11 226:8
 63:9 64:23 65:19,19 73:9
                                 centered 82:24
 75:16 76:6,12,20,22 77:24,24
                                 centers 53:5 58:11,15,24 59:9
 78:2,13,14 79:5,20 82:15,18
                                  59:11 61:4 64:6 76:22,22
 82:23,24 84:14 86:23 87:5
                                  135:13 157:4,8,14 186:14,16
 88:9 98:9 101:9 103:15 106:10
                                  219:5
                                 center's 153:2
 107:3,6,20 112:3 116:2 118:5
 126:17 127:9 128:20 136:16
                                 central 65:12 94:10
 137:5 146:7,17 152:12,15
                                 certain 21:19 32:14 34:18 87:22
 153:2,7,13,14,16 154:14 155:6
                                  92:11 156:16
 155:9 159:6,16,20,22 161:7,15
                                 certainly 14:19 24:22 37:20
 161:21 166:12 170:12,18
                                  38:7 39:18,23 40:4,7 41:22
 174:11,17,22 176:5,17,19,23
                                  42:2 54:19,23 63:23 71:24
 177:2,17 180:4,8 181:24
                                  75:14 80:11,16 99:15 133:5
 182:11 183:4 184:9,11 185:6
                                  136:21 157:15 197:10,16 206:5
 186:5 187:7 188:12 189:6
                                 certificate 32:17 48:16,18
 190:14,15 194:20,23 195:5,22
                                  151:9,16,23 155:17 157:12
 196:12 197:16 199:9,15,19,19
                                  162:3 184:24 185:14,16 197:12
 199:24 200:3,6,10 201:19,21
                                  224:14 226:20 227:2 235:8
 204:2 206:11 208:9 212:20
                                 certificates 154:9,19 155:3
 216:19,20 217:12 218:9 219:9
                                  167:4 219:12,22,23 224:18
 219:13,14,17 220:2,9 223:14
                                  235:9
                                 certification 27:18,20 48:12
 223:19 226:21 227:22 230:2,12
 230:15 234:12 240:19
                                  68:16 154:9 184:19 196:9
careful 9:21
                                 certifications 27:17
care-associated 111:23
                                 certified 68:14 142:8 148:13
caring 80:10
                                  163:23
carried 3:18 6:2 96:3
                                 certify 244:2
carries 5:13 140:19 141:17
                                 cetera 84:19
 147:4 150:18 160:9 161:2
                                 chain 204:5,20
                                 chair 2:5 45:11 178:20
carry 79:9
case 79:22 91:2 106:7,12 112:18
                                 chaired 145:11
 120:14,21 166:9
                                 chairman 135:18 138:11 142:10
cases 120:8 180:21
                                  143:15,24 170:2
catastrophe 82:8
                                 chairmanship 112:24
```

```
challenge 86:6,13 118:17 130:23
                                 childhood 98:17 126:13
challenged 171:11
                                 children 61:2 111:19 126:8
challenges 78:20 131:16
                                  127:22 154:3
                                 children's 112:23 154:21
challenging 54:19 181:13 183:2
chance 50:18 165:2 166:17
                                 choice 78:8 87:17 109:22,23
 172:20 188:6,13 190:18 194:7
                                  161:11
 220:24 222:24
                                 choices 126:13
chances 86:3
                                 choose 122:19
change 23:8 57:9 83:12 108:15
                                 chosen 12:20 46:18 144:18
 108:22 109:19 127:16,18
                                 chronic 60:10 78:3,13 112:18
 135:17 140:6 154:11,13,15,23
                                  126:4,7 127:9
 156:11 157:22 162:20,21,22
                                 circle 108:11
 164:9,10,24 165:4 174:23
                                 circumstance 164:23
 208:4 218:16 221:17 223:12
                                 circumstances 34:19 49:14 83:17
 224:23 237:17
                                  89:19 91:3 156:24 201:14,15
changed 15:10 17:23 107:23
                                  219:7
 108:14 154:17 167:8,11,13
                                 citations 208:20
 174:15 214:5
                                 cited 10:16
changes 6:20 10:22 12:2 15:19
                                 citizens 47:7 49:11,20,24
 17:12 19:2 32:22 41:7 69:2
                                 city 53:13,24 57:14 74:4,5
 105:12 111:7 142:2,6 167:17
                                  76:17 94:13 96:11
 183:23 187:5 196:12 218:7
                                 CLABSI 65:12
changing 24:19,19 37:4 48:19
                                 CLABSIS 66:5
                                 clarification 21:16 142:7 150:8
chaos 72:12
character 26:13, 20, 20, 23 27:12
                                  186:12
 27:23 28:15,16 30:3 35:18
                                 clarified 189:10
                                 clarify 157:6 182:10 233:14
 40:14,24 143:19 144:7,10,14
 144:18 145:3 181:2 199:13
                                 clarifying 6:20
 202:16,20,24 205:23 206:6,13
                                 clarity 12:3 214:15
 207:11 210:10,21 211:13,19
                                 classes 140:8
 212:13 214:7
                                 classified 4:10 53:9
characteristics 108:12
                                 clause 213:19
characterize 95:2
                                 cleanup 63:23 96:17
                                 clear15:14 25:24 40:19 165:7
characterized 171:5
charge 176:16
                                  236:17
                                 cleared 171:24
charged 177:9
charity 144:13 152:15 153:7
                                 clearly 25:8 27:11 90:16 107:16
Charlie 155:16 156:4
                                  189:16
Chautauqua 148:2
                                 Cleland 42:22,23
check 40:20 163:7
                                 clicker 100:17
chemical 4:13 140:4
                                 clients 97:4
chemists 4:23
                                 cliff 156:8
CHHA 147:20,21,22,23,23 162:14
                                 Clifton-Fine 159:6,7
 162:18,18 163:4,6,17,17
                                 climate 127:16,18
 164:11
                                 clinical 11:18 14:2,2,7 15:4
CHHAs 166:5,9
                                  18:24 20:18 21:4,5 89:7 90:24
chief 58:7 144:14
                                  109:13 127:10 130:17
child120:14 127:24 128:2 155:4
                                 clinics 180:9
                                 close 64:15 68:23 239:12 242:4
 204:8 232:5
childcare 126:14
                                 closed 28:6 58:12 64:11 79:3
```

```
closely 4:20,23 10:13 52:2
                                 commendable 81:20
 64:12,22 88:5 143:17 238:21
                                 commended 73:4
closer 55:13
                                 comment 3:6 7:24 29:11 39:9
                                  73:6 80:2 132:14 196:4 239:14
closes 234:11,12
cloud 79:15 87:11
                                 commentary 178:13
Coalition 154:22
                                 commenting 165:15
cocky 199:5
                                 comments 3:7,12,14 5:9 8:2,9
                                  11:10 22:8 30:12 31:22 32:13
Code 6:11 141:21,24
codes 2:5 8:11 36:4 138:8,11
                                  37:12 38:15 39:12 42:4 83:20
                                  93:12 136:7 143:22 149:17
                                  150:11 157:17 158:19 166:18
cognizant 222:18
cold 95:19
                                  178:16 187:11 194:15 195:24
                                  197:24 198:11,17 205:19 215:9
collaboration 101:4 115:12
 133:22
                                  220:12 224:9,14,15,24 237:22
collaborations 101:16
                                 Commission 6:23 44:5 142:4
collaborative 25:2 91:24 115:20
                                 commissioner 25:16 47:23 48:2
collaboratives 10:19 175:22,23
                                  51:5,7,8 53:22 69:14,17,19
                                  70:16 71:13,17 72:15 73:22
 176:16 177:9,15,22 178:4
colleague 46:16 50:3 85:13
                                  74:16,20 79:24 82:12 83:20
                                  84:5,22 90:13 99:19 100:18
 112:19
colleagues 49:15 105:7 106:2
                                  134:8 136:6,8 137:11 173:21
 108:5 111:6 113:19 115:24
                                  197:4 220:14 221:8 222:19,20
 129:11 130:17,24 134:10
                                  239:13
collection 122:24
                                 commissioner's 48:5 84:13
collects 123:7
                                  129:18 173:19
                                 commitment 49:3 64:14 83:24
College 7:21,22
colloquial 199:18
                                  125:20 132:4 153:2,5
comb 90:22
                                 committed 32:9 50:22
combination 12:16
                                 committee 2:6,7,19 3:13 4:6 5:7
                                  5:20 8:7,12,17 9:2,13,16,24
combined 66:21,23 130:12 133:6
combining 133:11
                                  15:15,22 16:9,12 22:9 26:4,7
                                  26:22 29:9 31:14 34:20 39:8
come 11:3 12:14 26:21 29:19
 63:10,11 71:10 77:21 79:16
                                  43:6 92:12 101:2 102:2,17,18
 81:17 82:8 88:16 99:23 108:22
                                  108:6 112:13 113:14 136:4,14
 130:9 156:15 158:8 163:13
                                  136:15 138:9,12 139:7 140:9
 186:3 188:8 196:11 198:4
                                  140:21 141:4,8 142:16 143:9
 210:4 212:7 217:22 221:2
                                  145:10,12,19 148:5 151:14
                                  153:22 155:2 157:20 160:17
 242:16
comes 5:19 22:15 125:12 133:6
                                  161:16 162:13 165:18 167:16
 136:11 148:19 149:2 189:23
                                  168:21 169:17 170:3,8,22
                                  174:2 176:13 177:21 178:23
 222:5,6 240:23
comfort 171:23
                                  179:4 184:7,14 186:7 195:2
comfortable 166:14 191:10
                                  207:3 211:7 215:18,20,24
                                  220:20 221:3,7 222:19 227:6
comfortably 74:6
coming 8:18 16:4 35:22 71:9,12
                                  229:18 237:8 241:23 242:2,4
 78:16 85:22 89:22 148:14
                                 committees 125:4,6 239:18
 190:14 193:18 197:12
                                 committee's 45:12 84:11 114:8
                                 common 121:18 225:13
commenced 2:2
commencement 17:16 216:16
                                 commonly 139:23
commend 69:22
                                 communication 56:19,22 57:12
```

```
71:20 72:5 96:10 97:6 101:22
                                 components 6:12
communications 47:20 97:8 131:4
                                 compound 140:3
 131:14,15
                                 comprehensive 88:4 135:21 166:6
communities 77:4 101:19,23
                                  241:15
 108:24 109:24 110:20 111:12
                                 compress 31:11
 115:15 130:6,19 131:19 132:8
                                 compressed 9:9
 132:8,18 133:3 152:22
                                 compromising 181:18
community 7:24 52:17 57:4 63:9
                                 computer 7:15 79:10
 63:10,19 77:10 78:14 81:6,10
                                 Con 53:15
 81:15,16 84:14,16 88:8,10
                                 concept 25:7 211:13
 91:7 93:2 101:6,11 103:11
                                 concern 4:13 46:22 93:18 148:16
                                  166:4 187:22 188:9 193:16,22
 106:14 108:18 111:15 113:11
 113:13,18 114:22 115:13
                                  219:8 222:17
                                 concerned 39:16 40:15 41:9,10
 126:11 127:10 130:24 131:18
 131:20 133:7,8 153:3 154:10
                                  41:13 99:2
 154:24 176:7 181:12 195:19
                                 concerning 35:6,6 177:16 204:23
companies 52:11 87:17
                                  204:24 211:13 228:9
                                 concerns 32:5 96:17 141:19
company 160:12 204:19
compatibility 6:24 142:3
                                  166:10 187:15 222:18 227:12
                                  227:17 234:5
compatible 6:18 7:4
competence 181:3 199:14 202:17
                                 concise 241:15
 202:21,24 205:23 206:6,13
                                 conclude 8:10,14 142:17
 207:12 210:11 212:13 214:8
                                 concluded 184:4
                                 concludes 5:4 8:3,11 241:22
competency 210:21
competent 131:17
                                 conclusion 241:23
                                 condition 27:15 161:17 227:24
competing 188:12
competition 189:7
                                 conditional 68:16 151:7,15,21
competitive 114:4 149:4 189:4
                                 conditionally 68:13
 194:19
                                 conditions 24:20 108:24 145:24
competitively 149:24
                                  146:4,9,15 151:4 153:23
                                  159:24 161:13,23 169:17 185:7
complaint 58:7
complaints 95:20
                                  185:10
complete 142:10 206:14 211:5,6
                                 conduct 175:22 176:16 183:11
                                  202:24 228:2,13,17 233:21
 213:4
completed 45:14 241:16
                                 conducted 174:8 205:7
completes 142:11
                                 conducting 4:21 68:4
complex 16:5 40:24 80:17 88:21
                                 Coney 72:22
                                 confer 33:7
 200:2 202:18 203:21,22,23
 220:8
                                 conference 70:2
complexity 16:6 199:14 219:17
                                 confidentiality 227:12
compliance 12:6 18:3,14 19:18
                                 configurations 35:17
 20:9 163:2,3,7,10 164:6,12
                                 conflict 147:8,17 159:12,17,22
 165:2,8 166:14,17 181:3,14
                                  160:14 161:21 167:5
 202:7 203:10 204:9,15 205:2
                                 conflicts 45:21 46:4
 217:3,11 219:14 220:3 226:12
                                 confront 222:11
compliant 2:23 139:3
                                 confronted 194:19
complimentary 115:6
                                 confuses 14:22
comply 181:6
                                 confusion 149:10
component 7:6 86:22 108:14
                                 conjunction 132:12
 143:7
                                 connect 227:5
```

```
78:19 85:12 86:13 157:13
connected 88:13,17
connectedness 111:15
                                   163:4,6 165:8 180:22 182:12
connecting 93:2
                                   185:18 197:19 234:15
Connection 155:4
                                 continued 53:2 114:7
conscientious 46:24
                                 continues 51:20 56:21 59:16
                                   60:5 63:24 97:20 184:10
consensus 16:15
consequences 220:23
                                 continuing 37:4 59:3,4 60:13
Conservation 94:22
                                   64:5 97:13 107:21 133:18
consider 9:16 17:4 40:6,22 45:3
                                 continuity 87:23 240:11
 81:4,14,14 135:11 149:13
                                 continuously 60:17
 153:11 171:19 172:4,7,9 206:6
                                 continuum 35:8
 225:16 226:11 239:17
                                 contract 183:10
                                 contracted 52:11 96:21
consideration 61:18 95:22
 105:19 170:7 173:24 177:6
                                 contractors 96:21,22,23
 229:7
                                 contracts 35:9
considerations 170:8 171:20
                                 contradicting 113:22
 182:4 191:15
                                 contrary 221:12
considered 73:2 182:8 183:22
                                 contributed 106:12
 184:14 215:23
                                 contributing 69:10
considering 72:7 124:16 197:21
                                 contributors 21:12
 232:11
                                 control 114:18 130:18 135:14
consist18:14 181:2
                                   223:4
                                 controlled 176:2
consisted 113:16
consistent 7:10 176:15,18
                                 controlling 204:24 219:19
                                 convene 8:20 133:2
 227:22 231:14,16
                                 convened 23:18 102:14
consisting 244:4
consolidate 141:23
                                 conversation 12:12 37:3 42:18
                                   61:23 75:14,21 103:6 110:14
construction 22:24 32:16 181:7
 181:15,20 185:22 226:3,20
                                   197:2
 227:7 239:4,7,24
                                 conversational 17:12
consult 177:14
                                 conversations 44:2 54:16 61:15
consultations 112:5,6
                                   61:21 70:19 91:14 195:19
consumers 176:5
                                   220:20
contact 54:24 83:3,5
                                 convert 147:21
contained 141:24
                                 convey 49:18
contemplate 23:13
                                 conviction 27:2
content 143:18
                                 convinced 106:13
contentious 173:9
                                 Cook 46:15 47:4,5,6,12,16,20
context 31:9 107:11 117:9
                                   48:11,19 49:19 50:2,5,6 68:21
 157:15 174:4 184:11,23 192:2
                                   84:23 143:14 164:21 165:19,22
contingencies 145:21,24 146:5
                                   166:2
 146:15 151:4 152:3 153:23
                                 Cook's 46:14 47:23 48:7 49:7,12
 154:4,7 160:2,17 161:13,18,24
                                   69:15
 169:18
                                 cooperation 44:8
contingency 146:9,19 152:4
                                 cooperatively 73:18
 153:9 155:10,16 159:8,14
                                 coordinated 53:6 55:3 69:24
 161:9 168:22 227:24
                                   113:21 153:14,16
                                 coordinating 53:24 57:24
contingent 151:7, 15, 21
continue 12:21 38:17,22 42:11
                                 coordination 53:12,14 57:15
 61:12,15 64:8,20 66:8,18 75:2
                                   71:2,13,23 98:9 230:15
```

```
cousin's 209:23
copy 96:16
core 133:5 178:2
                                 cover 5:18 68:5 118:10,11 173:9
Corning 145:23
                                   240:16
corporate 41:5 186:8 204:5,20
                                 covered 31:24 34:15
 221:20 222:14 223:6
                                 covering 44:10
corporation 158:11 159:6 222:5
                                 covers 31:6
corporations 202:17,19
                                 co-chaired 112:15, 19, 21, 22
correct 100:8 150:12 194:9
                                 co-chairs 113:16
                                 co-established 230:19
 207:14 211:14
correction 168:5
                                 co-operators 229:14 230:6
correctly 236:15
                                 cradling 56:12
correlate 208:11
                                 crazy 73:14,14
                                 create 79:5 102:2 104:22 108:23
cost 32:17,20 65:22 93:3 106:10
 232:14 234:23
                                   126:11 132:24 133:21 134:2
costing 232:17
                                   181:16 192:4 200:13 218:14
costs 68:6 106:17 232:18
                                   219:20
council 1:3 3:13 5:8,20 8:7 9:6
                                 created 110:9 190:21 199:23
 9:10 11:16 14:19 15:17 19:4
                                   219:13
 22:22 26:2 31:14 42:11 43:3
                                 creates 216:10
 43:12,21 44:22 45:16,21 46:3
                                 creating 12:24 67:11 90:6 110:8
 46:14,19 47:2 48:14,14,15,24
                                   130:11 153:12 224:4
 49:15,17,23 50:8,9 51:5,16
                                 creation 175:21 176:9
 68:19 85:20 91:11 100:23
                                 creative 75:4 92:24
 132:12 139:8 140:10,22 141:9
                                 creatively 64:20
 143:6,15,16 144:2,22 150:11
                                 creature 100:23
 156:12,16 166:19 170:11,15,23
                                 credentialing 7:17
 170:23 171:11 172:2,20,23
                                 credible 205:9
 173:3 178:11,13,17 182:14
                                 credit 242:19
 184:4 186:3 187:12 188:18
                                 creditation 131:13
 189:13 191:2,4 193:11,18
                                 crick 100:16
 194:19 197:3 198:6 220:13
                                 criminal 101:14
 224:21 238:19 242:17,23
                                 criminality 27:11
                                 crises 129:24
Council's 27:8 49:10 219:3
                                 criteria 33:10,12 39:21 40:18
counsel 85:9
counseling 109:12
                                   80:14 149:3 163:12 190:7
count 77:4 130:24
                                   191:8,16,18 195:10
counted 81:8
                                 critical 65:10 89:18 103:17
counties 148:3 187:24
                                   196:15
countless 48:7
                                 cross 114:13
countries 144:20
                                 crossed 28:3,4
                                 crying 195:5
country 204:10
counts 80:16
                                 culmination 21:11
county 76:18 117:21,23,23 118:3
                                 culturally 131:17
 122:3,3,19 124:4 145:20
                                 culture 83:11
 147:20 154:20 187:19 232:5,23
                                 Cuomo 62:12
                                 Cuomo's 47:13
 233:2,3
couple 9:7 32:12 70:3 71:16
                                 curious 82:9 91:20 99:13 221:21
                                 current 7:10 18:7 85:21 90:7
 92:2 96:12 111:7 199:10
course 107:12 125:13 182:12
                                   92:20 107:16 121:11 142:8
court 158:6 233:9
                                   174:14 185:3 186:15 217:20
```

```
currently 89:5 90:12 141:24
                                  77:3,12,20,21 84:24 95:24
 185:13 204:18
                                  143:20 233:5 244:6
curve 106:10 124:20
                                 days 17:18 70:4 74:8 96:12
                                  152:12 216:22
cutting 114:13
cycle 98:14
                                 deadline 185:20
C.D.C109:8 117:3 122:7 135:2
                                 deadlines 185:15,19
C.E.O201:22
                                 deal 12:23 73:13 87:13 98:23
C.F.O201:22
                                  99:11 119:11 132:21 189:4
C.M.S 61:11,17,23
                                  210:12
C.O.N 32:7,12,15 33:11 34:4
                                 dealing 6:21 14:20 38:19 91:17
 38:8 39:10,11 45:13 69:4
                                  105:10
 108:4 115:10 148:17,21 149:14
                                 deals 3:19 6:11,12,17 7:6
 149:18 150:4 156:21 157:16
                                 dealt 166:5
 172:8 174:7,10,22 177:22
                                 death 127:4
 178:2,11 179:10,18,21,23
                                 deaths 56:3
 180:3,7,20 182:24 183:14,23
                                 debt139:7 229:10
 184:10,15,23 185:3,12,22,24
                                 decades 186:24
 186:6,21 187:4 188:11,18
                                 December 1:5 244:6
 193:13 194:18,22 196:8,24
                                 decide 191:5 213:6
 225:22 226:4 227:24 228:8,21
                                 decided 187:19 195:4 206:22
 229:3
                                 decides 193:11
C.O.N.s 156:15
                                 deciding 107:17 221:15 236:24
C.V.S 60:7
                                 decision 71:18 189:5 234:14
                                 decisions 14:6 68:7 105:3
               D
                                 declare 147:14
D180:8 181:10 197:16 234:2
                                 declared 146:18 147:8,17,18
daily 94:4,18,24 129:4
                                  150:22 159:12,18,23 160:14
damage 22:11 72:7
                                  161:8,12,16,21 167:5 169:16
damaged 71:24
                                 decrease 65:11,15 66:17,24
dance 85:5
                                 decreasing 117:18
dancing 85:6
                                 dedicated 92:3 139:6
Danes 47:23 48:6
                                 dedication 47:24 49:9,19
dangerous 144:19
                                 deep 136:20
dashboard 117:15 122:13
                                 deeper 209:24
dashboards 201:5,7
                                 defer 149:19,22 173:6,19
data 7:13 54:18 58:17 59:10
                                 deference 84:10
 63:20 66:8 80:8 87:15 90:22
                                 deferred 235:18
 90:23 106:14 117:20 118:3,5
                                 define 103:9 136:24 137:2,3
 119:8,12,13,15 120:23 122:20
                                 defined 140:9
 122:20,21,24 123:9 130:22
                                 defines 136:16 139:24
 131:2 152:8,10,11,13,14
                                 defining 89:12 211:19
 227:14,21 228:4,5 231:13,15
                                 definitions 6:20
databases 90:7 123:4
                                 definitive 196:23 205:24
date 1:5 18:8 56:20 151:9,17,23
                                 degree 54:15 72:7 115:8
 155:18 222:16
                                 degrees 136:23
dates 219:23
                                 delay 181:11
daunting 135:24
                                 delegating 175:8
Dawn 155:7
                                 delete 14:16 19:11,21 20:3,4,6
day 46:18 50:22 53:2 56:15 59:5
                                  20:8,9,15,17,23
 64:15 67:5 70:3 72:18 73:17
                                 deleted 18:2 19:6 20:7 21:6
```

```
218:5
                                 described 14:4 37:19
deletes 18:23
                                 description 174:14 210:18
deliberate 194:3
                                 deserved 49:15
deliberated 195:3
                                 design 30:23 68:11 127:17
deliberation 24:6
                                 designed 101:17,21 120:2 176:20
deliberations 8:12 115:2 175:3
                                  176:21
deliberative 37:5 171:6
                                 desirable 119:18
deliver 115:23
                                 desire 10:12
delivered 70:23
                                 desired 224:5
delivering 57:4
                                 desks 96:16
delivery 86:23 103:15 112:3
                                 despite 55:18,23,23 56:6 58:11
 116:2 153:14 230:3
                                  58:14
                                 detail 29:4 33:24 40:17 127:3
demeanor 49:13
Demille 144:8
                                  127:20 216:3
demonstrate 19:9 163:9 227:3
                                 detailed 15:23 112:5 222:16
demonstrated 49:3
                                 detailing 153:20
demonstration 183:19
                                 details 23:7 31:17 192:12,15
Dennis 50:13
                                  196:6 208:3 211:3 232:13
department 1:2 4:15, 20, 24 14:20
                                  233:7
 17:18,18 35:20 36:7 37:20
                                 deter 35:22
 42:12 44:12 46:17 48:4 49:2
                                 determinants 105:16 114:15
 51:11,18 53:4 57:23 58:13
                                  137:2
 66:12 67:4 68:15 73:8,17 74:2
                                 determination 28:14 30:3 205:4
 83:22 94:5,21 96:11 100:24
                                 determine 183:13,16 237:11
 105:24 111:6,24 112:14,16,17
                                 determined 119:9 184:7,18 193:8
 114:8,18 122:12 125:20 129:17
                                 deters 200:9
 130:9 133:8 134:20 140:4
                                 develop 29:2 122:12 132:6
 146:15 151:4 152:6 153:11,15
                                  181:21 227:16
 153:19 164:4,8,18 165:3
                                 developed 33:15 109:9 206:24
 181:16 182:16 183:2,10 184:22
                                 developing 113:4 122:12 144:17
 185:8 186:3 188:16 198:4
                                  201:5 230:11 234:3
 203:7,11 205:10 216:12,21,23
                                 development 47:15 49:3 100:10
                                  104:5 107:12 112:9 153:6
 217:23 218:10 219:4 220:10,17
 227:15 228:13
                                  184:21
                                 devil 23:6 33:24 192:11 196:6
departments 101:9 117:23 124:5
                                  208:3 232:12
 130:11 131:21
Department's 46:7 51:6 116:17
                                 diabetes 109:15
 117:15 133:10 165:17 217:20
                                 diagnostic 7:3 186:10,14,16
 218:20 223:3
                                  219:5
departure 46:18
                                 diagram 103:13,24 104:20 108:7
dependent 90:9
                                  109:5,17
depending 11:5 13:3 122:14
                                 dialogues 133:19
deplorable 82:15
                                 dialysis 58:4,7,10,11 69:20
deployed 63:13
                                  70:18 146:11,12,13 150:24
deploying 41:24
                                  151:2 180:19 204:3
deployment 42:6
                                 dialyzed 70:12
deposited 139:5
                                 dichotomy 149:18
depression 98:16 99:3
                                 diet106:18
deputy 47:13,21 48:2
                                 differ 68:5 75:8
                                 difference 49:6 123:16 137:4
Dering 222:23 223:2
```

```
213:13 235:4
                                 discriminatory 231:24
different 51:10 52:12 53:5 55:3
                                 discuss 26:3 43:4 45:2 172:22
 56:9 57:16 59:22 60:17 74:11
                                  197:10 220:24 233:20
                                 discussed 12:13 14:18 29:2
 80:12,21,24 96:23 122:14,17
 123:17 124:20 126:15 130:19
                                   78:21 177:20 216:3 220:15
                                  231:11,18
 186:13 192:11
differently 208:14
                                 discusses 170:23
difficult 4:14 46:19 68:21
                                 discussion 5:7 8:11 9:22 15:14
                                  18:23 22:9 26:4 28:13 34:14
 144:19
difficulties 234:9
                                  38:10 45:5,17 46:8 130:16
                                  137:21 139:11 140:14 141:12
dig 209:24
Digestive 151:13,20
                                  146:23 148:9 155:14 160:5,21
                                  162:9 165:3 166:21 167:20
diligently 136:5
dimension 65:22 177:10,12
                                  169:5,22 170:21 173:2,7,20
 225:21
                                  177:23 178:14 179:4 195:20
diplomacy 49:13,19
                                  198:17 215:9 225:8 227:6,11
direct 83:3 164:23
                                  229:18 235:19 236:6 238:5
directed 48:19
                                  241:14
direction 39:14 41:10 70:5
                                 discussions 15:23 16:11 21:11
                                  23:23 34:21 37:9,23 38:12
 82:11 107:14,15 119:18,21
 130:9 209:9
                                  90:5 142:18 186:7 193:2,24
directions 42:16
                                 disease 67:8 78:3 98:4 109:15
                                  115:16 126:4,7 127:9 128:18
directly 51:16 54:21 190:10
Director 47:21
                                  132:9 135:13
                                 diseases 112:18 128:17,19
disabilities 104:10 106:3
                                 dismiss 38:2
 113:18
                                 disorder 99:4
disability 123:5, 8, 12 127:4
 227:24
                                 disorders 128:8
disabled 88:12
                                 disparities 104:8 114:24 117:19
disagree 203:14 205:14
                                  123:11 130:15 132:21
disapproval 12:4,4,5 17:19,20
                                 disparity 104:14 117:17 121:4,6
 17:22 18:19 19:17 146:13
                                  121:10 123:16 132:10
 151:2 216:22 217:2
                                 displaced 77:20
                                 disproportionate 227:9
disapprove 221:22
disapproves 171:2
                                 dispute 209:2
disapproving 178:8
                                 disqualification 199:18,21
disaster 22:13 23:13 25:8 59:11
                                  200:8,14,16 201:12,13
 64:5 71:6,7,14,22 77:6 78:11
                                 disqualified 199:20
 79:23 86:18 87:2,15 98:7
                                 disrupting 166:12
 197:9 232:7,19
                                 dissent 145:18
disasters 87:2 97:22 98:3
                                 Dissolution 155:3
 238:23 241:4
                                 distinct 179:18,21
discharge 90:22
                                 distinction 233:20
discharging 170:14
                                 distressed 139:2
disciplines 179:19
                                 distribute 15:17
disclose 203:10
                                 distribution 87:22 139:22
disclosures 203:15 205:15
                                 District 10:14
disconcerting 224:7
                                 dives 136:20
                                 Doctor 4:2
discourage 183:24
discourages 200:8
                                 Doctor's 76:23
```

```
document 11:8 14:4 97:2 114:10
                                  188:15,19,23 190:19 191:4,20
 116:18 121:22,24 135:7,9
                                  192:7,18,24 193:5,6,7,15,16
documenting 83:2
                                  193:23 194:8,10,11,12,14
documents 115:10 216:14
                                  195:2,12,15,16,17,24 196:2,3
                                  196:19 197:22,23 198:8,10,13
doing 79:4 80:20,20 88:4 114:21
 125:22 132:11 143:20 146:11
                                  198:15,20,22,24 199:2,5
 150:24 151:12,19 155:7 159:7
                                  205:17,21 206:2,2,3,21 207:7
 159:11,21 160:12 161:20
                                  207:17,23 209:11,12 210:16,16
 169:14 193:17 210:22,22
                                  210:17 212:11 213:18,24
 218:11 233:24 234:21,22
                                  214:11,14,15,17,19,21,22,24
                                  215:3,3,5,6,13,17 218:23
dollar 67:17
dollars 62:13 64:14 66:4 67:22
                                  220:6,12 221:7,11 222:8,23
                                  223:9,24 225:3,5,11,15 230:9
 68:3 85:22,24 106:16 165:14
 221:17 234:7
                                  230:22,23 231:4,5,7,8,20
dominated 104:4
                                  233:8,13 235:16 236:3,7,8,23
                                  237:4,8,13,15,15,16,19,20,21
Don 65:20
Donahue 155:7
                                  237:24 238:3,9,10,12,14,15,17
                                  238:24 239:12,22,23 240:6,14
door 77:5 81:12,13,13
double 130:18 209:6
                                  241:2,6,13,17,18,21 242:11,14
doubly 242:20
                                  242:15
download 66:13
                                 draft 9:13 10:23 18:8 39:16
dozen 57:20,21
                                  102:16 116:17 129:22
Dr 2:4 3:10,16 5:5,23 8:4,16,23
                                 drafted 28:12
 15:7,7,8,13 16:23 17:3,4 21:7
                                 drawn 134:23
 21:8,17,18 22:4,7 23:11,11,12
                                 drinking 135:12
 24:4,8,21 25:4,5,22,22 26:8
                                 driven 110:22
 28:18,18 30:7,10,19 36:21
                                 drivers 32:20
 37:12 39:5,7 42:9,13,20,22
                                 driving 208:23
 43:9,14 44:13,18,21 45:3,13
                                 drop-dead 239:10
 46:11 48:6 69:13,18,19 71:4
                                 drug 140:7
 71:11 74:16 75:23 76:24 77:14
                                 drugs 4:12
 77:14,15,22 81:3,19 83:19
                                 dual 104:17
 85:15 91:15 93:11,14,15 97:12
                                 due 9:3 51:10
 97:17,17,18,18 99:7,14 100:2
                                 duplicate 188:16
 100:3,5,11,13,14 102:19,19,20
                                 duplicating 189:14
 116:6,6,21 128:10,22 129:8
                                 duration 53:18 54:23 83:5
 135:20 136:3,9,14 137:9,12,16
                                  219:11,22 224:13
 137:18,20 138:2,4,4,8,10
                                 dust 95:15
 139:10,15,17 140:13,18,20
                                 dusted 88:3
 141:11,16,18 142:12,12,15
                                 Dwarfs 225:17
 143:4 146:22 147:3 148:8
                                 dvnamics 174:15
 149:17 150:7,17 155:12,14,15
                                 D.B.A158:12
 156:4,23 157:17,17,19,23
                                 D.D 61:20 62:4
 158:18 159:2 160:4,8,20,24
                                 D.E.C 94:21
 162:7 164:16 165:11,20,23
                                 D.N.A108:13
 166:18 167:2,5,19,23,24
                                 D.O.H22:23 34:8 69:23,24
 168:24 169:8,21,24 170:4,13
                                  204:17 205:5,6,11,11 206:6,8
 172:17 173:17,18,22,22 175:6
                                  210:22 222:6 234:5
 175:14 176:10 178:14,16,22
                                                E
 179:2,7,12,16 186:18 187:9
```

```
E 154:3,6 159:6,10,16,20 160:11
                                   213:15 239:21
 161:7,11,15,20
                                 Elder 154:14
earlier 18:18 42:4 67:4 87:19
                                 Eldercare 154:12
                                  elderly 81:6 88:12
 137:6 138:13 170:13 176:11
 188:20 211:20 224:15 233:14
                                 Elderserve 146:17
 238:18
                                 elected 106:20
early 61:4 68:10 73:15 81:24
                                 electricity 239:5
 96:5 126:14
                                 electronic 33:16 41:23 48:17
earned 136:21
                                   79:10 87:10 88:14 218:13
earthquakes 23:14 241:4
                                   227:4
easier 57:19
                                  electronics 25:20
easily 79:12
                                 elements 39:15 103:15 182:8
Eastchester 159:16
                                 eleven 4:10 61:12,13 62:19
easy 109:23
                                   176:9 185:2
echo 38:3 42:4 81:20 84:12,22
                                 eliqible 86:7 180:19
                                  eliminate 183:23 199:11 230:4,5
economic 28:5
Ed 53:15
                                 eliminating 184:14 195:7
edit 239:20
                                 elimination 180:7
edited 144:24
                                 Elizabeth 154:21
editor 144:22
                                 Ellen 112:20
editors 21:12
                                  embassy 144:16
education 97:20 101:13 105:4
                                  emblematic 72:20
 109:12 212:3
                                  embrace 31:15 35:17
educational 105:6
                                  emergencies 89:7,10,13
effect 24:4 38:23 141:7 194:4
                                 emergency 2:10,20 4:4,19 5:14
 221:17
                                   5:17 45:4 58:6,15 76:21 77:4
                                   79:6 87:6 91:18 94:4 129:12
effective 88:16 89:22 93:4
 177:18 183:9
                                   138:15 140:24 152:14
                                 emerging174:22 182:23 183:3,6
effectively 45:19
effectiveness 81:22
                                   183:12 187:3
effects 108:17
                                  emotional 128:6
effectuate 15:5
                                  emphasis 176:19
efficacious 31:18
                                  emphasize 64:6 196:7
                                 EMPIRE 1:6
efficacy 156:18
efficient 31:18 46:2 49:5 88:16
                                  employ 180:12
effort 27:7 30:22 51:18 69:24
                                  employers 101:12 126:20
 105:6 108:3 122:9 125:5 130:3
                                  enabled 133:24
 136:2
                                 Enchanted 150:23
efforts 27:24 38:22 48:10,19
                                  encourage 66:9,11 136:18
 55:7 67:9 107:20 135:23
                                 encouraging 67:8
 145:13 153:21
                                  endeavors 49:10
eHealth 91:24
                                  ended 3:6 38:4 117:13 118:23
eight 66:16 85:24 146:17 168:14
                                  endorse 30:18 32:2,3 135:17
 168:15,16,19,19 182:22 194:9
                                  endorsement 175:16
eighteen 126:3 218:6
                                  endoscopy 151:20 157:4
eighteenth 103:4
                                  ends 3:8
eighty 54:11
                                 energetic 67:11
eighty-six 74:22
                                 energy 13:5 239:4,6,14
eighty-three 67:20
                                 enfolding 122:11
either 31:10 78:17 98:9 182:21
                                  enforcement 4:21 5:3 140:5
```

```
enforcements 3:23 200:23,24
                                 errors 7:12
 201:11 226:14,14
                                 especially 9:22 30:14 98:15
engage 111:14 202:3
                                  104:8,10 108:12 109:14,23
engaged 67:9 125:11 128:11
                                  110:14,19 113:18 115:24
                                  131:16 132:8 149:2 174:7
 131:4
engagement 102:21 103:12 105:7
                                  190:14
 105:18 131:20
                                 espoused 39:14
engagements 101:7
                                 essence 210:6
engages 204:22
                                 essential 14:3 72:6 114:16
engaging 67:12 80:19
                                 essentially 92:5 109:18 114:5
                                  118:15 121:12 128:17 194:23
engineers 211:24
English 131:7
                                  198:3 222:12 238:19
enhancement 105:21
                                 establish 165:5 212:22 226:7
enormous 13:5 106:11 107:24
                                 established 16:7,8 28:22 40:14
enrolled 89:6
                                  57:13 126:9 149:4 162:18
ensure 23:3 31:17 56:8 57:15
                                  202:22 203:8,9,15 206:11,22
 73:3 88:11 142:3 148:18 165:2
                                  211:6 219:13 220:2 222:14
 171:22 189:15
                                  229:14 230:6
enter12:23 212:20 213:7,10
                                 establishing 88:15
 229:20
                                 establishment 25:3 26:22 45:11
entering153:12 224:16
                                  143:9 145:10 148:4,19 157:11
entertain 9:19 178:20 198:12
                                  182:11 185:21 187:16,23
 225:2 237:23
                                  191:18 202:4,14 203:5,18
enthusiastic 30:13
                                  206:15 207:5,9 208:7 209:5
                                  212:15 214:6
enthusiastically 30:18 32:2
entire 23:20 69:22 170:12 205:2
                                 esteem 50:3
 212:18 213:21
                                 estimate 242:4
entirety 182:2
                                 estimated 66:3
entities 115:22 148:19 186:8
                                 estimating 67:24
 191:23 204:6 216:13 229:17
                                 et 84:19
                                 ethic 49:13
entity 13:4 152:6 176:2 202:3
 204:14,15,18,21 213:7 223:4
                                 Ethics 44:6
enumerate 175:7
                                 ethnic104:9 121:4 152:23
enunciated 42:16
                                 ethnicity 108:13 122:20 123:3
environment 23:10 95:17 105:4
                                  123:12 227:23
 107:21 108:19 109:19 110:4
                                 evacuate 52:12 55:22
 111:12 127:12,15,17 133:22
                                 evacuated 56:11 57:21,22,23
 135:4 149:4
                                 evacuation 53:12 80:9
environmental 6:6 22:12,14 23:2
                                 evacuations 58:2
 24:10 94:22 99:16 111:18
                                 evacuees 73:8
 126:15 183:12 193:9 238:21,23
                                 evaluation 88:4
 239:8 240:2
                                 event2:8 23:4 67:12 77:6 80:22
environments 126:11 177:17
                                  185:22 203:4 212:15 214:6
                                  220:10 240:20
epidemiologists 58:2
equalizing 186:5
                                 events 23:4 24:11
equipment 142:7,9 183:18
                                 everybody 15:21,22 90:14 100:19
equity 41:6 204:2
                                  143:14 190:17
era 106:9
                                 everything's 13:14
Erie 145:20 148:2
                                 evidence 18:15 20:11 26:24 27:9
error 158:17
                                  27:12 28:15 106:22 124:2,7,11
```

```
124:15,21 125:18 130:4 134:19
                                 expanding 219:21
 135:11 195:6 200:18 217:5,13
                                  expansion 226:3
 230:12
                                  expansions 13:18
evidence-based 134:16
                                 expect 5:3 34:14 164:11 165:7
evolved 55:5
                                   211:2,4
evolves 187:6
                                 expectancy 107:10
exacerbations 99:3
                                 expectation 14:7
exactly 119:8 233:23 237:7
                                 expectations 84:6
examination 226:5
                                 expected 177:6 178:2,4 202:23
examined 75:18
example 10:11 33:13 56:23 58:3
                                  expedite 45:24 171:21
 59:3,24 92:11 104:21 120:12
                                  expend 221:16
 120:17,19 121:3 195:18 226:7
                                  expensive 33:18
 237:10
                                 experience 24:23 27:14 36:6
examples 112:23 177:11
                                   89:20 132:9 156:19 158:11
                                   194:5,19 206:4 234:8
exceed 86:4,12
exception 190:4
                                 experienced 35:23 199:12 200:9
exceptional 49:8
                                   200:9
                                  expert 49:8 111:6
exceptionally 34:11
excess 75:5,6,12
                                  expertise 30:22 46:21
exchange 67:15,19 68:2,11
                                 experts 24:2 52:22
 233:14
                                 expiration 13:16,17 18:8,10
excited 115:8
                                   20:5 151:8,16,22 155:24
exciting 106:22
                                   219:23
excluded 40:6,21 240:24
                                 expire 18:13 141:6
excluding 240:22
                                 expires 155:17 185:23
                                  explain 233:20 240:10
exclusion 40:7
exclusionary 39:22
                                 explicit 134:13
                                 explicitly 24:12 117:8 135:4
excruciating 15:23
Excuse 6:9
                                 explore 93:7
executive 36:23 44:6 47:19
                                 exploring 90:18
 59:19 60:3
                                 expo 67:6
exempt 182:6
                                 express 148:15 149:13 173:12
                                   212:9 219:2
exempted 182:14
exempting 188:17
                                 expressed 222:20 234:5
exemption 180:12,20
                                 Expressions 30:13
exemptions 148:21
                                 extend 201:20 241:24
exercise 106:18 110:12 111:13
                                 extended 37:3 146:7 159:20,22
 173:18
                                 extending 191:23
exerted 216:8
                                 extends 75:14,14
exist 33:17 59:9 190:12
                                  extension 137:7 180:9 226:8
existing 14:12,14 16:6 20:21,22
                                 extensions 20:7 185:17
 28:9 92:6,21 93:8 140:7
                                  extensive 16:11
 176:24 181:4 203:17 217:7,18
                                  extensively 195:3
 217:24
                                 extent 87:6 88:22 179:22 182:3
exists 149:15 223:6
                                   182:3 201:18
expand 24:14,16 78:7 119:11
                                 external 7:7
 126:17,19 128:14 147:19
                                  extra 8:15
 220:22 228:7
                                 extraordinary 34:18 83:24 219:6
                                  extremely 86:13 197:6
expanded 219:11
```

```
Farley 53:21,22
eye 98:21 99:6
                                 fashion 42:6 172:15 175:5
eyes 28:7
E.H.S 154:12
                                 Fassler 73:5 146:18 160:15
E.R 60:12
                                   161:4,12
                                 fast 15:11 185:20
               F
                                 favor 3:17 5:12,24 46:9 137:22
F 48:6 208:11,12
                                   139:12 140:15 141:13 146:24
face 102:13 129:11 208:22,22
                                   150:14 158:22 160:6,22 166:22
facets 48:8
                                   167:21 169:6,22 179:5 198:18
facilitating 90:2
                                   215:9 225:8 238:6 241:19
facilities 23:2,3 24:9 36:4
                                 favorable 52:7
 37:21 41:5 52:3,10 55:2,7,10
                                 favorite 36:22
 56:9 57:22 61:14 64:24 80:12
                                 fear 51:12 67:7 240:2
 88:9 180:4,8,10,11,17 181:2
                                 feasibility 228:14 229:5,9
 181:19 183:4 184:15 186:5
                                   230:17 232:3 234:16
 188:13 199:9,19,24 200:3
                                 federal 2:22 6:18,21 7:5 61:7
 201:6 204:3 206:11,14 210:14
                                   63:6 86:6,13 119:5 138:21
 219:19 226:21 240:19,20
                                   139:3 208:12
facility 3:4 7:20 19:10 25:12
                                 federally 94:17
 53:12 73:10 159:20,22 180:2
                                 feds 68:11
 181:6,24 182:12 193:10 201:23
                                 feedback 112:8
 202:11,11 209:18 212:20,21,23
                                 feeding 61:6
 216:19 218:17 226:7
                                 feel 26:8 28:8 49:23 73:5 90:13
facing 174:16
                                   166:14 195:21 239:20
fact 12:16 63:11 73:8 76:7
                                 feeling 111:11
 86:11 88:8 94:9 96:18,19,19
                                 feels 171:22 172:24
 104:14 144:12 177:14 184:2
                                 fees 68:7
 185:9 190:6 200:11 209:24
                                 fell 56:2
 227:13 232:24 234:8
                                 felt 144:22
factor 123:6
                                 FEMA 53:15 62:10,18 63:3 69:24
facts 54:8
                                   70:22 76:17
factual 27:9
                                 Fensterman 144:3,6,11,12 145:7
fail 12:19 173:9
                                   145:7 159:13,18,23 160:16
fails 236:6
                                   161:22
failure 13:22 18:20 20:13,14
                                 fiduciary 221:19
 200:19 217:15 220:11
                                 field 38:9,20 41:24 45:13 69:9
failures 218:21
                                 fifteen 40:13 59:5 61:13 62:19
fair 42:14 45:17 82:21 149:10
                                   106:19 107:4 120:21 121:7
 190:13,17
                                   171:17 172:15 202:16 212:12
fairly 72:7 91:17 156:10
                                 fifth 65:8 106:6
faith 81:15
                                 fifty-eight 117:13
fall 25:9 239:19
                                 fifty-four 232:11
falling 89:8
                                 figure 87:12
falls 10:12, 15 35:12 37:14
                                 file 158:13
 176:11,14
                                 filed 158:12
False 27:16
                                 fill 44:7 218:12
families 76:10 80:11
                                 filled 78:10
family 96:23 108:18 161:15
                                 final 36:24 39:16 62:3 102:15
 180:14
                                   111:22 112:9,10 114:9 128:16
far 234:3
                                   164:22 205:24 215:19 225:12
```

```
241:17
                                 flexible 200:13
finalized 125:6 184:24
                                 flog 240:8
                                 flooding 22:13 23:5 240:21
finally 34:3 35:24 41:21 137:3
 172:12 229:6
                                 floods 238:22
finances 232:23
                                 floor 43:8 46:10 137:24 139:14
financial 3:5 12:7,10 13:20
                                  140:12,17 141:10,15 146:21
 18:4,5,14 19:19 20:9 21:22,24
                                  147:2 148:7 150:16 155:11,13
 22:2 182:7,9,19,20 217:3,12
                                  158:7,24 160:3,7,19,23 162:6
 219:8 228:14,18,20 229:5,7
                                  166:24 167:18,22 168:23 169:7
 230:16 232:3,7 233:4,22 234:9
                                  169:20,23 178:24 179:6 198:14
 234:15 235:11
                                  198:19 215:12 225:4,10 238:2
financially 139:2 228:15,22
                                  238:8 241:12,20
 229:3 232:19
                                 flu 61:10 64:21 75:9 81:23,23
financing 3:3
                                  82:9,20,24 83:4,6 94:11 96:5
find 69:9 90:15 95:23,24 96:24
                                 fluidity 207:8
 188:6
                                 fluoridation 115:5
finding 26:19, 20 27:9, 9, 22
                                 focus 25:13 35:11 98:21 106:10
                                  110:19 113:5 116:24 123:10
 28:16
findings 28:16
                                  126:3,5,7 127:8,13,19 128:13
                                  135:3,15 186:20 202:2,5,12
fine 209:3 224:22
fines 208:10,15
                                  228:10,15 235:10
fine-tuning 129:23
                                 focused 110:16
                                 focuses 127:24 128:3
Finger 174:8
finished 172:12
                                 focusing 111:20 131:21 135:9
fire 85:4
                                 fold 92:5
firm 114:5 131:14 205:9
                                 folks 51:15 55:8,16 103:23
firms 41:6
                                  136:19
first2:12 11:18,20 19:7,7
                                 follow 171:13,24
 38:13,13 43:19 59:15 76:3
                                 following 17:6 19:6,24 94:7
 84:20 85:2 87:5 105:2 117:7
                                  135:10 145:17 150:22 154:8
 117:11 128:10 131:12 132:14
                                  164:16 171:24 213:17 226:2
 170:19 173:16 175:9,14 179:3
                                 follows 14:16 22:22 104:3
 190:20 199:10 210:7 213:20
                                 follow-up 54:16 152:12 190:2
 222:5,6 225:19 233:14
                                  240:12
fiscal 156:8
                                 food 78:16 126:12 142:22,23
fits 91:20
                                 foods 109:20
five 66:16,24,24 67:2 86:2 98:5
                                 force 63:10 135:2 196:11
 98:6 104:3 106:19 110:9 111:8
                                 forces 91:19
 113:16 116:22 119:19 121:11
                                 forefront 90:4 183:5
 121:12,12 125:13,22 126:2,3
                                 foregoing 244:2,4
 145:20,20 146:6 147:6,6 151:9
                                 forensic 4:23
 151:16,23 155:17 159:6,20
                                 forget 77:3 140:22
 161:20 172:5 175:10,14 177:13
                                 Forgive 29:5
 178:17,21 179:3 184:6 185:21
                                 forgot 230:20
 190:21
                                 form 44:4,7 91:6 116:17 206:13
five-year 118:12,14
                                  206:18 211:5 218:12
fix 26:12,16
                                 formal 9:18 84:12
fixing 95:11
                                 format 117:16
flavor 51:20 116:13
                                 formats 131:6
flexibility 229:10
                                 formula 61:4
```

```
formulation 35:3
                                 friend 50:3 68:23
forth 7:24 58:22
                                 friendly 10:15 17:5 21:9 25:24
forthcoming 178:11
                                  241:7
fortunately 79:17 91:22
                                 front 61:17 72:22 74:10 77:5
fortune 234:23
                                  79:15 114:24 202:20 216:10
forty 53:15 101:6
                                 frontline 56:6
forty-eight 66:4
                                 fronts 64:13 65:17 192:6
forty-five 112:6
                                 frozen 57:6
forty-four 9:12
                                 fuel 36:13 80:11,13,17 239:14
forty-one 65:11,15
                                 fueled 70:24
                                 full 9:6,20 43:3,12 44:10 45:15
forty-seven 163:10
forty-three 9:12
                                  63:10 64:19 66:9 67:3 91:17
forty-two 62:13,15 226:2 231:9
                                  95:13,13 97:8 102:14 134:21
forward 13:15 17:21 24:14 31:17
                                  139:8 140:10,22 141:9 162:18
 32:4,10,11 35:3,20 36:17,18
                                  163:17 165:8 182:20 188:10
 37:4 41:22 42:5 81:14 85:11
                                  196:11
 85:14 97:21 125:19 134:4,6
                                 FULLER-GRAY 162:16,19,22 163:5
 148:14 150:4,6 185:24 188:8
                                  163:18 164:8
 192:5 207:10 210:4 216:24
                                 fully 64:17,24 79:10 128:11
forwarded 45:15
                                  222:18
                                 function 2:8 5:19 111:21 178:3
for-profits 188:5 190:4 208:5
foster 83:12
                                 functioning 64:17
found 7:12 56:23 224:6
                                 functions 92:4
foundation 114:3 131:10 154:12
                                 fund 67:18 103:4 174:13
 154:13,16,18,20,21 155:4
                                 fundamental 186:19
 166:11
                                 fundamentally 143:21 192:13
four 16:4,16 28:17 31:21 66:5
                                 funded 122:2
 66:23 67:2 70:3 102:14 118:4
                                 funding 62:9 107:21 191:24
 121:9 127:13 146:2,16 151:18
                                 funds 132:23 188:12
                                 further 22:7 24:6 26:3,4 28:13
 154:5 160:11 161:10,19 168:13
 168:15,17,19,19,19 169:13
                                  30:2 33:3 46:8 49:21 69:15
fourteen 39:17 64:24 172:9
                                  91:14 93:7 137:21 150:10
 198:24 199:17 202:15 208:2
                                  162:9 173:7 179:4 198:16
                                  211:12,16 215:8 222:15 225:8
 209:7 211:10 215:8,10
fourth 128:4
                                  230:16 235:19 236:6 238:5
                                  241:13
four-hour 54:22,22
four-year 107:14
                                 furthered 49:10
                                 future 24:3 50:4 57:10 77:3
fracture 55:24
fragmentation 153:13
                                  87:14 88:17 90:20 101:16
frame 118:14
                                  166:4 230:11
framework 35:14 39:14 109:7
                                 futuristic 33:5
 132:7,20
                                 F.M.S146:12
frankly 80:13
                                 F.Q.H.C 63:16
Fred 37:8 85:5
                                 F.T.C14:21
free 26:8 178:12
                                                 G
freestanding 35:9
                                 game 57:9 225:17
frequency 219:24
                                 Gamzel 161:20
fresh 57:7
                                 gap 148:15 149:15
Friday 9:16 22:10
                                 garnered 49:14
Frieden's 109:9
```

```
Gavitt 6:5,8,9 8:5
                                 goes 25:20 42:18 211:10
gears 65:7
                                 going 13:13,14 14:12 16:21
general 89:17 119:2,4,23 121:16
                                  21:20,23 24:13,16 25:6,17
                                  26:7 27:21,21 29:8,13,21,22
 135:13 147:21 172:17
general's 121:22 134:24
                                  32:13 36:15 38:10 41:19 50:6
                                  54:7 55:13 56:17 57:8 58:15
generated 70:23
generators 36:11 52:4 55:10
                                  70:4,13 72:3 73:14 82:10
 60:22 70:23 80:12
                                  84:11,12 85:3,4 87:13 94:17
Genesee 148:2
                                  95:8 96:7 98:18 100:16 116:8
genetic 108:14
                                  118:15,18,19 119:13 120:20
geographic 87:21 148:20 149:3
                                  125:24 130:24 131:9,11 132:5
 176:9
                                  143:13 145:15 147:10,12,14
getting 11:7 62:2 68:24 70:21
                                  149:11 150:5 162:4 163:7
 82:20,24 83:4 89:14 96:8 97:6
                                  165:10 166:15 168:3,10,11
 131:9 210:7
                                  172:15 181:20 190:15 192:12
Ginger 85:6
                                  198:11 199:6 200:10 209:13,17
give 44:14,18 51:10,20 70:9
                                  213:5,12 214:9 218:22 221:14
 96:13 100:5 116:4,12 166:13
                                  223:3 231:12 232:10,13,20
 207:22 235:6
                                 good 2:4 6:9 8:16 10:10 26:20
given 22:14 70:11 74:17 109:5
                                  26:23 28:16 30:8,16 37:7
 113:3 177:23 183:23 184:2
                                  72:13,24 87:10 90:15 96:10
 190:4 234:24
                                  100:19 106:14 122:22 124:15
gives 164:24 166:16
                                  195:13 210:12 214:19 234:20
                                  240:5,23,24 242:22
giving 97:6
glad 157:24
                                 goodbye 69:7,8
glass 89:6
                                 gotten 63:18 86:19 94:11
glasses 55:14
                                 governance 13:2 34:12,13 40:11
Glenns 176:11
                                  48:22 93:8 172:11 200:19
Glens 10:11,15 37:13 176:14
                                  205:22 209:17 218:21
global 22:15
                                 governing 88:19 152:19 209:19
go 2:16 3:24 14:10 17:21 23:15
                                 government 47:16 86:6 112:15
 26:16 38:3 45:23 60:6 66:9,12
                                  119:5 122:12
 78:12 83:14 95:24 103:7
                                 governmental 105:11 115:21
 104:17 111:13 115:18 116:8,14
                                 governor 23:17 47:12,14 62:12
 117:8 125:19,24 127:20 129:21
                                  70:9 99:21
 131:12 132:5 136:19 140:20
                                 governor's 239:18 240:4
 142:23 155:19,19 158:6 165:23
                                 Grace 50:13
 182:12,13 185:24 187:16,22
                                 gracious 85:9
 188:13 191:9 192:10 204:20
                                 grammatical 213:19
 209:5 211:11,16 214:24,24
                                 grandfathered193:13
 215:5 216:24 231:7 233:12
                                 grant 67:18 69:4 114:2 182:16
goal 86:16 104:17,19 105:10
                                  187:18 188:12 190:6
                                 grants 188:2 190:3
 106:6 111:20 116:15 120:9,13
 120:15,21 182:15
                                 gratefully 97:10
goals 104:2,3 108:22 111:8
                                 gratified 131:10
 113:6,23 116:24 117:2,5 119:4
                                 gratifying 129:19
 119:6 120:8 122:7,8,8,9,13
                                 great 50:20 52:10 73:24 78:20
                                  80:3 97:5 100:20 128:13 216:3
 126:9 128:21 130:4 181:22
 189:17
                                  220:24 224:12
God 27:20 31:11 241:5
                                 greater 30:17 54:5 70:2 75:3
```

```
200:4 219:16,24 229:9
                                 happening 75:22 93:23
greatest 50:17 132:9,10
                                 happens 9:13 23:24 28:2 63:7
greenhouse 232:16
                                  64:20 125:23 158:10 196:9,10
Gregory 174:13
                                 happily 113:24
grey 78:11
                                 happiness 50:4
ground 31:6 43:17 71:21 105:14
                                 happy 29:24 91:10,13 135:19
 115:23 173:10,10 189:19
                                  207:21 239:13,16,20
grounds 12:3 17:22,24 18:3,18
                                 hard 12:22 36:15 40:17 69:9
 19:16 200:16 216:24 224:7
                                  86:14 101:2 136:10 185:20
groundwork 37:2
                                 harm's 56:7
                                 hats 112:22
group 63:2 83:20 102:11 111:5
 112:8,12,13,19,20 114:11
                                 head 94:11
 133:21 170:24 171:7,18 172:6
                                 heading 172:11,12
 172:16,23 173:6,16 207:14
                                 HEAL 69:4 190:2
 222:20
                                 health 1:2,3,3 8:17,24 10:11,14
grouping 179:11
                                  10:18,19 11:23 14:20 19:10,13
groups 23:18,20 53:15 54:5
                                  23:2 24:13,17,24 31:2 32:2
                                  33:16,21 35:20 36:4,8 37:21
 57:16 99:10,15 101:11 112:11
 113:2,17 114:6,11,14 125:4
                                  41:23 44:13,15,17,19,21,24
                                  45:13 46:22 47:9,13,14,22
growing 4:12 186:9 199:14
 219:17
                                  48:2,5,6,8,9,14,15,15,22,24
                                  48:24 49:5, 9, 11, 17, 17, 22, 23
grown 186:11
quess 164:4,19 194:16 212:6
                                  50:4 51:19,21 52:17 53:4,7,12
 240:12
                                  57:23 59:13,16,24 62:14,14
                                  63:9 64:7 65:19 66:12 67:5
guidance 109:5 114:13 130:12
                                  73:9,17 76:6,12,20 81:10,15
 133:6 135:2
quided 111:6
                                  82:14,23 84:9,13 86:21,22,24
Gus 99:7 116:4 129:8 130:2
                                  87:5 88:20 89:16 90:19,20
Gutierrez 2:4,5 3:10 5:5 8:4
                                  93:14,19,24 94:17 96:11,12,23
 15:7,8 17:4 21:8 23:11,12
                                  97:23 99:5 100:5,6,22,24,24
 25:23 28:18 30:10 45:3 102:20
                                  101:9,9,10 102:17,18 103:4,15
 138:8,10 139:17 140:20 141:18
                                  103:17,18,21 104:8,20,22,24
 142:13,15 237:15,16,19
                                  105:5,13,16,23 106:3,8,10
guys 34:13
                                  107:3,6,16,20,22 108:2,4,5,8
gynecology 180:15
                                  108:10,24 109:8 111:19,22
                                  112:2,2,14,15,23 113:7 114:7
               Η
                                  114:15,18 115:9,23,24 117:3,9
habit 114:21
                                  117:18,23 118:5,5,13 119:3
half 51:19
                                  120:14 122:5,7,15 124:4
Hamilton 154:6
                                  125:20 126:17,17 127:14,24
hand 96:19 97:4 119:12 127:5
                                  128:2,2,3,5,7,8,12,19 130:8
handicapped 152:24
                                  130:11 131:20 132:10,12 133:8
handled 26:19
                                  133:8,10,10,12,16,17 134:11
hands 71:18
                                  136:11,16,17,22 137:2,3,4,5
HANYS 37:8 38:14 75:3
                                  137:19 143:5 144:21 146:17
happen 25:11 54:20 63:8 74:10
                                  148:13 151:13 152:7 153:2
 75:9 80:23 106:21 135:5
                                  154:15,24 155:6,8,9 159:16
 187:20 190:9 237:5
                                  161:7,21 163:24 167:7,8,9,11
happened 36:11 70:7,18 71:14
                                  167:12,14,15 168:4 170:7,12
 72:8 188:7,14 214:4
                                  170:18 172:5,7 174:7,11,17,18
```

```
hereof 244:3
 175:10,15,17,21 176:5,5,16,17
 176:18,22,24 177:8,15,16,16
                                 hereto 244:3
 177:17,21 178:3,5 180:4
                                 hereunto 244:5
 181:24 182:11,13,13,16 183:4
                                 high 49:5 85:7 127:8 129:15
 183:17 184:14 186:5 188:12
                                  229:10 242:7
 189:20 191:14 196:12 198:4
                                 higher 119:19 120:20,21
 199:9,15,19,22,24 200:3,5,10
                                 highest 50:2 94:9 115:16,16
 201:6,19,21 203:8 206:11
                                  124:12,12
                                 highlight 124:21
 212:20 216:19,20 218:9 219:7
 219:17 220:9 225:20 227:4
                                 highlighted 127:16
 230:2 234:12 240:19
                                 highly 46:16 183:13 227:11
healthcare 155:5 160:14 201:6,8
                                 high-risk 117:17
healthiest 103:3
                                 Hime 39:6,7 42:10,19,21
healthy 67:6 108:21,24 109:20
                                 Hines 102:20 147:18
 109:21,22 111:20 120:5,24
                                 HIPAA88:2
 126:12 127:11,22
                                 Hispanic 121:15
health-related 204:7
                                 Hispanics 121:14
hear 3:15 5:10,22 17:9 22:5
                                 historic 51:17
 41:17 44:13 50:8 51:4 52:15
                                 historical 68:22 119:15
 67:22 91:13 149:23 170:16
                                 historically 24:18
 179:17
                                 history 166:3 174:6 224:4
heard 16:15 56:16 67:13 81:23
                                 hit 52:8 54:13 57:11 77:18
 103:16 136:13 138:20 215:18
                                  94:14
hearing 8:10 64:12 102:13
                                 hoc 53:7 102:2 111:5 112:7
                                  114:11 133:20
 137:21 139:11 140:14 141:12
 142:16 146:23 150:12 158:21
                                 hold 29:16 50:2 114:22
 160:5,22 162:10 167:20 169:5
                                 holding 204:19
 169:22 178:19 179:5 198:17
                                 holds 164:3
 215:9 224:24 225:8 236:5
                                 holes 71:6
 237:23 238:6 244:5
                                 holiday 98:15
heat 78:16 95:13,19
                                 holidays 242:24
Heath 159:6
                                 Hollis 160:11
heavily 185:4
                                 Holliswood 160:13
HECC 53:11
                                 Holocaust 163:22
heels 85:7
                                 home 2:13 27:4 75:16 78:5 81:8
                                  82:19 88:10,13 95:13,19 115:5
Heigel 37:6,7,8
                                  138:13,19 146:3 148:13 154:16
heighten 228:4
heightened 227:12 230:17
                                  155:6,8,8 161:7,11,15,21
held 163:16,17 209:5
                                  163:24 168:4 199:19 204:2
help 17:13 27:20 54:4 55:12
                                  223:13,19 232:5,6,23 234:6,11
 58:8,24 68:5 97:9 131:2,15
                                  234:11,13,16,22 235:2
 132:20 133:3 138:24 191:12
                                 homebound 81:9
helped 34:9 53:23 59:22 70:6
                                 homecare 74:12 204:4 221:24
 71:23 128:14 242:12
                                 homes 2:23 3:2 52:2,12,13 57:21
helpful 116:19 120:6 172:4
                                  64:23 74:12,12 75:15 76:8,10
 178:10 240:13
                                  95:11 138:22 139:2,4 228:19
helping 30:23
                                  228:23 229:2 231:23 232:16
helps 91:24 165:9,12
                                  233:15,17,23 234:8 235:13,23
hen 208:21
                                  236:4
hepatitis 128:19
                                 homestretch 68:17
```

```
hundreds 221:16
honest 208:17
honor 144:5
                                 hurdles 228:16
honorary 136:22
                                 Hurlbut 3:16 5:23 187:12,13
                                   189:24 192:7,8,19 193:3
honored 46:17
                                   207:19,21,24 210:9 231:6,20
hope 10:3 31:22 32:19 40:18
 67:12,22 107:22 132:13 133:4
                                   231:21 233:11,24 234:18
 133:9,13 135:7,16 190:20
                                   235:12,17,22
                                 Hurlbut's 189:2,11
 192:24
hopeful 34:24
                                 hurricane 9:3 22:11
hopefully 85:11 130:22 134:7
                                 hurricanes 238:22
 166:8 193:3
                                 hurrying 56:6
hopes 38:3 194:4
                                 hygiene 112:16
hoping 101:15,21 187:15 192:4
                                 hypothermia 58:19
 212:6
                                 hysterical 145:6
Horizon 154:14,15
                                 H.H.C71:12 72:21
                                 H.I.V67:7,9 128:18 154:23
horse 240:8
hospice 185:3,4,6,9
                                 H.R 42:6 227:8
hospital 10:12,16 30:17 48:13
                                 H.S.A145:18 174:8
 65:9,23 66:2 74:17,22 76:21
                                                 Ι
 78:9 79:5,8,19 81:7 82:18
 118:8 133:7 143:16 145:23
                                 idea 132:6 195:13 240:23,24
                                 identical 4:4 141:4
 152:12,14 159:7 167:8,10,10
                                 identification 90:23
 167:11,12,13,14,15 174:13
                                 identified 93:10 99:22 109:7
 176:11 180:9 183:22,23,24
                                   111:4 125:19 148:14 178:6
 211:22 212:5
hospitals 33:8 57:22 64:10 72:2
                                   213:16 219:15 220:4
 72:8 74:11 77:5 86:14 98:24
                                 identifies 152:21
                                 identify 43:20 124:10
 117:24 124:5 130:10 131:21
                                 identifying 113:5 216:12
 181:10 184:2 219:5 228:18,22
                                 ill 207:18
 229:4,11 233:15,16,17,22
                                 illegal 27:24 140:5
 235:2
                                 illness 95:9,23 127:4
Hospital's 37:14 63:15
hosted 67:5
                                 imaging 180:18
                                 immediate 86:18 88:7
hosting 80:5
                                 immediately 55:16 74:23 94:7
hot 43:23
hours 9:8 73:10 242:5
                                 immense 47:23
                                 immunizations 78:22,22 82:15
house 208:21 235:17
                                 impact 73:19 104:24 105:16
housing 97:5 109:21 115:4
                                   117:3 196:15 229:8
hovering 86:2
Howard 24:7 144:11,12 145:2,6,7
                                 impacted 93:19
                                 impacts 105:5
 194:13 244:2,7
Howard's 209:14
                                 impale 173:8
                                 impede 229:23
Hubbard 244:2,7
                                 impending 220:11
Hudson 94:14
                                 implement 227:4
huge 55:18 121:10 125:4
                                 implementation 20:18 36:19
human 6:17 143:19 154:14
                                   38:20,23 115:17 199:24
hundred 8:23 28:23 64:14 67:17
                                 implemented 48:17 101:18 227:3
 67:20,21 68:2 73:16 74:24
                                 implementing 31:18 132:7
 76:8 77:18 80:22,23 86:2
 101:5 112:10 165:13 190:7
                                 implicated 86:24
```

```
implications 170:17 174:16
                                 inclusive 241:15
                                 incompetence 26:14 35:18 40:14
 196:22
implicit 239:3
                                  40:24
implying 237:5
                                 incorporated 182:4
importance 196:7
                                 Incorporation 154:10,20 167:4
important 14:3 31:24 34:7,11
                                 Incorporations 162:3
 43:18 44:22 53:20 56:21 59:11
                                 incorrect 156:11
 71:19 89:19 91:11 92:2 98:10
                                 increase 104:14 127:8 134:13
 103:12 104:12 105:18 106:9
                                 increased 91:5 98:16,19
 107:17 109:24 111:17 114:20
                                 increases 135:4
 115:12 117:22 119:7 123:13
                                 increasing 176:19
 124:9 132:4 170:9,13 171:3,19
                                 increasingly 86:21 220:8
 174:3,5 177:3 189:18 196:17
                                 incredible 54:17 55:5 56:14,14
 197:7 226:23 242:22
                                  70:24 72:23 81:21 84:17
importantly 174:15
                                  136:12
                                 incumbent 82:22 83:9
impose 185:15, 18, 19 202:19
imposed 156:9,14
                                 indebted 242:20
impressive 84:7
                                 independent 152:6
Improper 27:24
                                 indicate 15:19 35:17 39:3
                                  163:21 175:9
improve 49:10 103:5 118:19
 122:23 127:16
                                 indicated10:12 173:23 176:13
improved 65:18 130:22 220:7
                                  238:18
                                 indications 191:22
improvement10:19 24:24 33:22
 44:24 100:7,22 108:8 115:9
                                 indicators 116:11 121:20 122:19
 117:10 118:13 119:19,23
                                  123:10
 133:12,17 136:11 137:19
                                 indispensable 77:9
                                 individual 38:2 108:17 109:11
 175:22 176:16 177:8,15,22
 178:3
                                  112:18 150:3 202:9
improving 50:23 109:8
                                 individuals 7:17 55:19 57:2
inadvertently 168:7
                                  84:2 104:10 112:20 113:17
                                  140:6 200:2 202:3,6 207:12
inappropriate 77:8 153:17
incentives 174:24
                                 individual's 201:15
incentivize 139:4
                                 indulge 31:22
incidence 98:4,6
                                 Industrial 141:24
incident 52:19 53:3 87:19
                                 industry 208:8
incidents 59:19 185:5
                                 infant 107:9 128:2
include 105:24 140:3 142:6
                                 infants 61:2 111:19 127:22
 152:8 153:5 176:3 210:18
                                 infection 66:2,7
 216:17 226:5 229:7,18 239:8
                                 infections 65:9,13,20 111:23
included 18:19 101:10 112:11
                                  128:20 152:16
 113:4 135:6 196:18 229:16
                                 infectious 128:17
 235:14,15
                                 inflated 181:19
includes 103:23 104:7 129:12
                                 influence 28:2
 134:13 135:15 166:20 177:13
                                 inform 23:22
 177:14 240:22
                                 information 2:11 6:4 29:8 44:17
including 17:24 48:13 64:10
                                  56:20 86:22 88:20,23 89:2,5,9
 70:9 105:8 152:9,22 153:3
                                  89:22 90:2,19,20,24 94:24
 176:4 178:11 195:22 230:18
                                  96:13,14 97:7 123:8 124:23
 231:16
                                  125:7,14 138:18 141:19 177:18
                                  179:16 210:19 228:8 230:14
inclusion 39:2
```

```
interested 39:23 41:18 91:12
informed 107:19
infrastructure 92:18,22 93:9
                                 interesting 50:8 58:23 110:14
 105:12,21,23,24 128:9 176:24
                                 interests 28:5
                                 internal 122:8 180:13 235:10
 239:9
initial 4:18 60:11 179:16
                                 Internet 55:4 90:10
 229:15
                                 interprets 208:13
initially 59:14
                                 interruption 61:5
initiative 48:17
                                 intervene 111:2 220:10
initiatives 33:22 48:8 122:17
                                 intervening 129:24
 122:22 178:6
                                 intervention 109:2 134:17
injuries 56:3 127:13
                                  135:16
innovations 183:5
                                 interventions 101:20 104:15
                                  109:11,13,18 113:7,23 114:16
innovative 49:4
inpatient176:21 177:2
                                  116:12 123:21,23 124:11 125:5
input 36:20 38:16 42:14 189:18
                                  125:9 126:11,23 130:5 134:22
insert 12:5 19:11,12,19 20:3,7
                                 inter-regional 177:5
 20:10,12,14,15 236:4
                                 intrastate 177:7
inserted 19:18 22:3
                                 introduced 144:14
inside 191:21
                                 invest 107:10
inspected 36:9
                                 investment 106:14,24 110:24
instability 219:8
                                  227:8
install 193:7
                                 investments 13:6
instances 114:19
                                 invite 30:12
instants 61:6
                                 involve 114:19 132:17
Institute 67:11 80:6 96:22
                                 involved14:17 51:16 55:20
                                  83:23 101:6,15 102:6,19 106:4
 103:13
                                  108:9 133:4 134:8 138:5
instituted 52:20
institution 183:11
                                  216:13 217:21
institutional 46:20
                                 involvement 26:21 129:4 201:17
institutions 54:21 77:10 112:21
                                  201:19 221:9
                                 involving 226:3
instrumental 68:23 74:10 129:5
insufficient 12:15
                                 in-depth 177:20
                                 in-hospital 66:14,22
insurance 106:17
insurers 126:18
                                 ionizing 6:4,11,14 138:18
integral 197:3
                                  141:20
                                 Irene 51:24 52:9 55:6
integrate 59:18
integrated 153:12
                                 Island 72:22 77:17,19,23 78:9
                                  78:19 79:2 94:13 98:12,17
integration 11:18 14:2,2,8 15:4
 18:24 20:18 21:4,5 189:6
                                  146:3 151:13,20
 199:11 230:18
                                 Islander 154:22
integrity12:6 18:4 19:19 49:12
                                 issuance 151:10,17,23 155:18
 217:3
                                 issue 14:9 16:5 34:4 35:4 37:17
intend 180:17
                                  78:21 87:9 92:24 99:12 103:11
                                  105:21 110:17 123:11 132:21
intended 36:24 182:14 235:6
intensive 180:21 183:3
                                  173:9 181:9 187:23 189:3,23
intent 14:22 29:5 134:18 195:14
                                  190:16 191:19 192:13 195:4
 233:16 236:22
                                  207:2 208:14 222:10 223:7
interest 39:10 123:17 146:18
                                  239:3
 147:13,15,18 150:21 161:8,11
                                 issues 12:24 14:18,21 29:20
 161:15 169:16 176:14 221:18
                                  33:6 52:14 55:20 60:19 62:3
```

```
65:5 73:13 79:21 86:18 87:13
                                  99:6 125:12,21 140:5 199:6
 91:9 92:6,15 93:10 97:16,24
                                  238:16
 98:14 111:18 124:24 150:21
                                 keeping 115:2
 177:7 189:9,12 191:3 195:20
                                 keeps 13:15
 208:19 213:17 219:14 220:3
                                 kept 90:14 129:13
                                 key 86:22 90:2 91:2
 242:22
item 2:12 3:19 6:3 24:24 139:17
                                 kick 92:10
 141:18 198:15
                                 kidney 109:15
itemizing 16:19
                                 kind11:12,24 14:22 15:2 23:13
items 122:13 135:10 172:24
                                  34:2 39:24 71:13,19,20 72:11
 179:11 191:8
                                  72:13 75:6 109:10 111:14
Ivey 136:15
                                  124:8 158:12,16 190:12 191:2
I.B.M112:19
                                  193:18,19 230:15 232:21 239:9
I.D.H.C 151:12
                                 kinds 52:13 126:9,10 128:21
I.D.R208:16,19
                                  189:9,12
I.T86:24 87:17
                                 Kingston 167:13
                                 kit130:6
               J
                                 knew 70:4,13
jail 27:3
                                 knock 81:13
JAMA 97:24
                                 know 23:7 28:2,4,23 29:3,6,7,11
January 47:20 67:19 132:22
                                  29:18 30:6 31:23 32:21 33:2,6
 163:8 197:12
                                  36:5 37:19 38:9,18,18 40:3,16
Jeff 10:24 16:19
                                  41:2,15,19 46:15 50:16,19
jeopardy 209:6
                                  51:23 55:18,24,24 56:13 64:4
Jewish 154:16,17
                                  64:9 69:7 71:20 72:9 73:14,15
Jo 100:13 136:14 137:6
                                  73:19,23 74:3,21 75:5,24
job 84:20 143:20
                                  77:17 78:20 80:2 81:8,12
jobs 50:12
                                  82:13 83:11 87:16 91:23 93:22
John 16:20 30:6 115:7 137:6
                                  98:22,22 99:14,17 103:16
 173:15 175:12 178:19 187:10
                                  109:24 124:14,18 129:20
 198:11 205:19 225:2 242:2
                                  131:20 133:5 137:7 143:11
Johnson 114:3 131:10
                                  144:6,24 149:24 156:5,7 157:4
join 22:21
                                  157:10,10 158:4,10 164:3
joining 102:9
                                  165:8,15,16,22 166:16 183:8
joint 44:5 202:5 203:5 212:20
                                  189:16 190:9 192:16 196:19
 213:7,10
                                  197:6,7,13,16 208:12,12,12,15
joke 208:18
                                  210:8,9,13,23 213:5 220:14,22
journals 98:2
                                  222:4 224:4 232:12 233:3
June 163:9
                                  239:5,5,5,16 240:21,24 241:4
justice 51:13 101:14
                                  242:16
justifies 25:2
                                 knowing 27:14
                                 knowledge 46:21 47:24 57:18
               K
                                  117:7
Karen 16:17 17:8 21:20 73:11,23
                                 known 4:7 139:23
 74:4,8,9 115:7 149:20 174:5,9
                                 knows 9:2 15:22 81:11
 175:8 179:13 187:9 199:4
                                 kosher 57:2,4,6,7
 205:18 206:3 214:4 215:24
                                 Kraut 11:2 15:20 16:20 17:2
 224:11 225:19 233:13 242:3
                                  22:17,19 23:15 28:20,21 30:5
Katrina 63:7 70:7 97:22 98:3
                                  45:11 47:2 75:23,24 77:16,19
keep 27:3 40:4 56:17,20 98:21
                                  78:14 143:10,11 147:5,12,16
```

```
150:19 158:2,3,9,21 159:4
                                 learn 110:11 125:17,21
                                 learned 65:20 71:4 78:23 80:22
 160:10 161:3 162:8 167:3,7,24
 169:9 170:2,5 209:12,13
                                  97:22 125:15
 214:16,18 240:14,15 242:9,11
                                 learning 23:9 85:5 108:15
Kraut's 78:24
                                 leash 166:15
                                 leave 46:20 65:4 105:13
               L
                                 leaves 222:15
L155:7 168:6,7,13,13,14,14,15
                                 leaving 84:24 167:6 236:14
 168:15,16,16,16,17,17,18,18
                                  240:2
 168:19,19,20,20,20,21
                                 led 48:11 52:7 53:4 68:11 112:7
labored 136:5
                                 Lee 54:4
labs 99:16
                                 left 47:16 76:10,10 126:6
lack 12:9 17:24 19:21 21:21
                                  160:15 172:6 197:17
 37:21 82:4 98:8 148:5 217:5
                                 left-hand 126:6
lacked 9:18
                                 legal 144:14 158:6 221:23
LaFay 73:12
                                 legislation 2:6 4:15 138:12
laid 119:5 128:21
                                  219:3
Lakes 174:8
                                 legislative 4:17
landfall 57:12
                                 legislature 233:2,3
landscape 174:14 187:2
                                 legitimate 166:12
language 10:5 15:5,19 16:13
                                 legitimize 158:16
 28:11 29:18 34:16 134:11,21
                                 lend 139:4
 135:7,8 191:5,12 215:22
                                 lenders 139:4
 231:15 240:9
                                 length 177:23 195:19 216:3
lapse 5:17
                                 letters 208:24
lapsed 5:17
                                 let's11:7,13 23:24 56:17,17
lapses 39:20
                                   77:3 158:4
large 55:23 57:22 60:7 61:17
                                 level 21:13 25:12,12 27:10 29:3
 64:9 72:6 77:17 95:3 121:4
                                  40:17 54:15 55:2 67:18 68:2
 131:12 197:15
                                  71:23 72:23 85:23 89:21
lasting 109:18
                                  101:19 103:22 104:23,23
lastly 14:10
                                  105:14,15 110:8 115:13,17
late 73:15
                                  117:4,21,21,23 118:3,6,8
Laura 73:12,23 74:4,9
                                  121:9,12 122:3,19 124:6,17
law 44:6 140:5 198:9 212:3
                                  126:21 130:23 131:2,18 132:19
 222:5,14 223:7
                                  133:2,19,20,23,24 171:22
laws 88:21 140:7 221:20
                                  189:22 220:18 230:17
lay 37:2 116:22 124:18 166:11
                                 leveling 38:8,19
layer 32:6
                                 levels 60:13 72:21 74:2 80:21
lays 108:8
                                  83:16 109:3 111:2
lead 77:11 83:11 95:20 102:3
                                 leveragable 92:19
 173:16
                                 leverage 90:19
leader 47:9
                                 Levin 16:22 22:20
                                 license 164:7 180:4 195:9 212:4
leaders 176:6
leadership 48:7 49:8 69:23
                                 licensed 195:11
 72:16,21,24 73:11,21 109:9
                                 licensees 195:10
 111:5 114:11 128:24 129:16
                                 licenses 37:22 148:20
 133:21 199:12 241:24
                                 licensing 180:24 181:11 225:16
leading 54:12 127:6
                                 licensure 27:15 172:9 179:11,18
leads 83:10 136:14
                                  179:21 180:10 186:6 194:17,21
```

```
194:23 195:11 226:22,23 227:2
                                  82:3 85:23 86:17,19,20 87:21
                                  89:3 102:24 116:10 118:23
licensures 155:6 168:4,12
lie 27:20
                                  119:21 121:19 143:12 144:24
                                  187:15 189:2,22 191:16 209:24
lieu 18:4
                                  211:16,17 214:10 232:4
life 107:9 154:17 155:24 156:6
                                 live 65:22 88:12 95:12,12
 156:13,14 157:2,11,11
lifestyle 108:18
                                  109:19 126:16 190:23 192:17
lifetime 106:18
                                  234:13
lift104:13
                                 lived 208:6
light 22:11 24:19 168:6 216:10
                                 lives 49:6 50:23 157:9
 233:5
                                 living 67:6 95:18 97:4 125:21
lights 78:15
                                  129:6
                                 loaded 91:20
likelihood 200:4
limit 13:3,7,10 15:4 20:3 32:20
                                 local 101:9,18,19,23 103:22
 41:16 237:12
                                  104:22 105:14 115:17 124:6,17
limitation 14:14 20:24 239:24
                                  130:6,10 131:18 132:7,19
limited 31:23 155:24 156:6,13
                                  133:3,8,23,24
 156:14 157:2,9,11,11 162:14
                                 LOCATION 1:6
 201:14 219:11,21 224:13,17
                                 locations 102:15
                                 Loftus 2:14,16,17 3:11
 231:17
limits 236:19,21
                                 logistical 170:20
Linda's 163:7
                                 long 2:14 63:14 64:10 76:17
line 11:8,21 13:17 65:12 72:22
                                  94:13 109:18 129:7 145:13
 135:24 186:10 236:10
                                  146:3,17 151:20 190:15 206:15
linear 7:7
                                 longer 13:9 25:21
lines 28:3 58:24 74:10 90:3
                                 longer-term 91:9
link 112:2 117:2 126:10
                                 long-term 41:5,24 75:8,10
linked 32:7 130:7 200:3
                                 look 9:5 22:12 23:7,20 24:11,16
linking 33:16 108:3
                                  32:10 33:6 35:19 36:14,15,16
                                  36:18 37:4 41:20 65:4 78:11
links 96:18 133:12
LIPA 53:15
                                  88:3 92:23 118:9 121:16 122:6
                                  122:15 123:21 134:3 142:23
Lipson 115:7 174:6 175:8,12
 179:14 199:7 206:10 207:4,15
                                  148:17 150:5 162:24 163:15
 211:2 212:19 213:22 214:9,13
                                  191:2 196:21 197:14 200:16,21
 216:6 218:24 221:24 223:15,18
                                  204:5,7,9 212:9 222:24 226:10
 223:22 225:23 230:20 231:3,19
                                  232:15
 233:19 235:5 236:16 237:3,7
                                 looked 12:17,18 107:13,15
                                  119:15 123:15 163:19 223:2,7
 237:18
list 40:6,21 64:11 134:14
                                 looking 33:3 36:3,6,8 37:10
 144:10 212:3
                                  39:19 75:8,10 85:11 87:21
                                  107:8 110:7,18 132:16 148:16
listed 28:17 33:12 120:23,24
 123:22 168:7
                                  165:13 179:20 195:7 200:14,20
Listen 158:10
                                  202:7 204:13 205:22 220:7
listened 32:9
                                  226:12,15 232:22 234:19
listening 37:9
                                 looks 80:24 197:14
lists 40:7
                                 loosely 179:10
literally 79:14 110:7
                                 lose 68:22 69:21 212:4 232:10
literature 124:2 125:12
                                 losing 171:18 232:9
little 11:24 12:3 35:10 56:11
                                 lost 76:8 78:22 224:11
                                 lot 2:7 13:8 26:15 29:20 35:5
 67:14 71:15 77:16 79:11 81:24
```

```
51:9,15 52:14 58:22 59:14
                                 manner 29:14 166:6
 62:17 64:3 65:3,6 66:8 70:7
                                 manual 90:9
 71:6 76:4 88:18,24 89:20
                                 manufacture 139:21
 99:10 108:3 110:13,21 116:21
                                 map 176:10
 121:21 129:23 137:8 173:5
                                 marijuana 4:9 139:24 140:8
 197:17 204:12 206:16,16 227:5
                                 Mario 47:12
love 232:22
                                 mark 46:18 199:3 227:19
low 242:6,6
                                 Martin 21:17,18 22:4 25:4,5
lower 66:6,18 87:18 94:13,13
                                   81:19 114:4 131:14 157:18,19
lunch 45:7,9 140:21 142:19
                                   240:6,7 241:3
                                 Mary's 167:9,9,12,14
 242:9,12
luncheon 143:2
                                 mask 83:5 95:17
Lutheran 146:7
                                 massive 158:20
L.I.E.A.C 151:19
                                 master 90:22
L.L.C150:24 151:6,12,19 152:2
                                 masterful 174:4
 159:11,21 169:14
                                 mastery 169:2
                                 master's 136:22
               М
                                 material 129:21 141:23
M 47:6 49:18 50:2
                                 materials 6:14,16 7:2 116:9,16
machines 6:15 7:10,14,15
                                   131:5,6,17
MADDEN 17:9 22:2,6
                                 maternal 120:14 127:24
magnitude 54:15
                                 matter 36:14 52:22 73:8 190:5
main 65:17
                                 matters 178:10,13
maintain 6:24
                                 mayor's 53:14 57:14
maintaining 89:24 115:20
                                 meals 57:2,4,6,7
maintenance 87:8 127:17
                                 mean 24:15 25:8 27:2 29:3 31:13
major 70:14,14 100:6 104:3
                                   71:14 72:6,20 99:11 156:5,10
 111:24 156:5,10 170:8 196:12
                                   156:23 157:21 166:2 171:6
 218:7
                                   179:24 191:5,7 202:22 208:17
majority 47:9 173:6
                                   210:6,6 211:22 212:16 214:3
maker 10:21 30:8
                                   221:11 231:23 232:14 235:3
making 34:6 43:17 70:21,22
                                 meaningful 85:22 86:8
 74:10 144:5
                                 means 31:16 56:18 196:23 212:18
malleable 4:13
                                 measurable 113:6
man 81:13
                                 measure 119:7,8 120:19 121:15
manage 54:18
                                   123:16 138:24 139:21 201:7
managed 190:14
                                 measures 122:4,14 124:20 125:5
management 12:7 13:20 18:4,14
                                   130:21
 19:19 20:10 21:24 22:3 44:15
                                 meat 29:21
 46:21 47:22 48:3 52:19 53:3
                                 mechanism 175:17 187:2
 76:17,18 78:3 127:10 129:12
                                 mechanisms 89:12
 159:21 217:3,12
                                 med 60:10
managing 109:14
                                 media 56:22,23 57:8 113:12
mandate 2:22 137:13 138:21
                                 Medicaid 40:8 47:11 61:19
mandates 80:11 83:10
                                   106:16 165:14 166:7 190:15
mandatory 15:3 137:9 199:21
                                   232:14,20 234:7
 200:8 201:11
                                 medical 7:2 33:8 47:17 145:20
Manhattan 64:19 75:2 87:18
                                   182:23 183:19 197:15
 146:12,13
                                 Medicare 40:7 86:10 106:17
manned 54:6
                                 medications 60:4 98:8
```

```
medicine 7:3,11 80:5,6 103:13
                                  228:19,23
 180:13,14
                                 microphones 43:23
meet 13:22 18:20 20:13,14 59:12
                                 middle 53:21 71:21 108:11
 61:13 63:10 86:4 153:2 163:11
                                 midst 72:12 76:19
 178:6 181:20 215:19 217:15
                                 midway 199:3
meeting1:7 2:2 8:14,24 9:3,4
                                 mid-forties 82:17
 12:12 25:7 31:2 37:9 43:17
                                 migration 177:2
 44:9,10 46:7,14,19 51:6 63:19
                                 milestone 68:15
 76:3,16 80:7 129:13 143:5,8
                                 million 64:14 66:4,4,5,6 67:17
 145:9 211:8 231:11 242:22
                                  67:21,21 68:3 86:2 165:14
 243:3
                                  232:9,11
meetings 16:4,9,16 68:10 85:21
                                 mind 14:3 27:13 101:21 115:3
 138:20 208:22 242:5,18
                                  136:12 222:22
member 43:21,21 46:16 145:17
                                 mindful 226:21
 169:18 172:24 173:3 203:2
                                 minimal 212:8 227:8
                                 minimum 80:14 152:21 209:20
 206:23 212:13,17 213:4 224:2
members 3:13,14 5:8 8:7,7,8,18
                                  210:15
 9:10 15:17,18 16:12 30:12
                                 minor 231:8
 32:4 34:17 35:16,19,22 38:2
                                 minorities 104:9 152:24
 39:8 41:22 43:6 45:21 46:3
                                 Minority 132:12
 48:23 49:16,22 50:9 91:11
                                 minutes 9:7 45:9 46:6 172:15
 102:18 112:7 136:4 142:15
                                  240:13
 144:3 145:14 150:11 166:19
                                 mirrored 109:4
 170:11 171:11 172:19 178:17
                                 misconduct 27:10 212:2
 187:11 201:21 203:2 204:24
                                 missed 9:2 21:20
 206:7 212:24 214:8 216:13
                                 missing 227:18,20
 218:17 219:6 220:13 242:3
                                 mission 152:20
membership 84:23 218:8
                                 mitigation 62:16
memberships 207:8
                                 mobile 60:8,9 63:13
memory 68:22
                                 mobilize 81:6,15
memos 195:18
                                 mobilized 63:19
Menands 53:7
                                 model 134:3 220:19
mental 59:13,16 64:6 106:3
                                 models 174:22 187:7 197:16
                                  219:13 220:2 230:3
 112:16 128:5,6,8,12 134:11
mention 69:20 105:22 168:11
                                 modernization 48:12
mentioned 61:9 81:23 91:3 92:15
                                 modification 149:13 191:12
 96:4 103:11 105:20 111:4
                                 modifications 15:16 26:11 37:17
 128:10 175:15 176:11 211:9
                                  130:2
menu 134:19
                                 modified 103:14 191:6
merger 48:13 202:4 203:6
                                 mold 59:5 78:20 95:15 96:17
                                  99:9
merit 150:3
message 62:21 67:13 83:15 95:10
                                 moment 46:3,13 94:9 142:24
                                  235:21
 103:19
met 9:16 84:6 102:11 112:13
                                 moments 45:16 171:14
                                 money 62:14,16,17 99:9 107:3,10
 190:6 195:10
                                  165:14 187:18
methodologies 174:24 183:24
 187:8
                                 monitor 58:5,18 60:17 75:2 94:2
                                  119:13 155:24 196:14 230:12
methodology 118:23 183:16 185:4
 185:8
                                  238:20
metrics 101:20 103:7 130:5
                                 monitoring 58:17 64:18 94:22
```

```
95:6 220:8 221:9 228:18
                                 multi-specialty 197:15
 230:16 233:22
                                 multi-stakeholder 175:21
monoxide 58:19
                                 multi-year 67:18
month 51:19 62:8 84:20
                                 muster 210:5 213:6,15
months 51:12 98:3 101:3 155:23
                                 mutually 18:16,17 20:12 217:14
 163:19 186:4
                                 M.I.s 98:5
morning2:4 6:10 8:16 30:16
                                 M.R.T108:3 115:3 122:10,22
 37:7 39:2,9 41:18 45:15
                                  133:15 148:24
 100:19 102:14 215:18,23
mortality 66:15,22 107:5,9
                                 name 154:11,13,15,17,23 157:22
 127:6
                                  167:8,11,14 225:17 244:6
mortar 25:19
                                 names 168:11
mothers 111:19
motion 3:15,18 5:11,11,13,23
                                 naming 241:8
                                 Nancy 42:23
 6:2 8:13 9:20 10:4,7,8,9,21
 30:8 43:10 134:7 137:15,17,20
                                 Narcotic 3:22
 137:22 138:3 139:10,12,16
                                 narrowed 229:18
                                 Nassau 76:16 154:20
 140:13,15,19 141:11,13,17
 146:22,23 147:4 148:8 150:9
                                 nasty 164:3
                                 nation 107:8 120:7 174:10
 150:13,14,18 155:12 160:4,9
 161:2 166:20,22 172:21 173:4
                                 national 48:20 66:19 85:23
                                  107:19,22 119:2 121:23 134:24
 173:5,7 178:20,23 179:2
 198:12 215:4 225:2 236:3,5
                                 natural 108:19
                                 nature 31:11 57:9 83:17
 237:23 241:10,14,19
                                 nays 43:9
motions 215:7
move 8:14 27:18 34:10 35:3
                                 near 57:9 129:3
                                 necessarily 14:19 34:20 77:11
 40:12 41:11 42:5 44:9 51:3
                                  88:24 179:24 208:4
 55:13 81:14 82:6 84:8 85:17
                                 necessary 9:22 22:24 73:2,6
 97:20 100:4 107:15 108:19
                                  92:5 149:22 182:18,21 184:10
 109:12,16 137:18 138:6 139:9
 140:11 141:9 146:20 148:6
                                  236:11,20,21,22 240:18
 155:10 160:2,18 162:4 165:8
                                 neck 100:17
 166:17 168:22 169:19 170:6
                                 need 3:5 5:16,17 15:13 23:13
                                  25:8,13 31:16 32:17 35:13
 171:8 173:4,12 179:9 192:5
                                  41:7 48:12,16,18 55:22 58:5
 194:3 198:13 215:15 216:4
                                  59:13,17 64:7 75:5,12,18,19
 219:15 225:3 237:24
                                  78:3,11,12 79:22 80:3 81:2
moved 15:11 97:21 123:20 157:10
 160:20 162:8 167:19 169:21
                                  83:12 87:21 88:15 89:11,21
                                  91:5 92:23 93:7 95:14 97:21
 174:9 198:16 214:16 238:4
                                  104:23 106:7 111:13 127:7
movements 55:23
                                  148:17 149:6 150:5 153:4
moves 56:2
                                  163:11 174:20 179:20 180:23
moving 13:15 30:24 31:17 32:11
 41:22 55:19 82:11 85:14
                                  181:21 182:6,17,18 183:16
                                  185:4,8,14,16 186:12 187:6
 119:17,21 134:6 150:4,6
                                  190:23 195:5,8 197:7 209:24
 166:13 174:12 209:8
                                  221:4 226:20,21 227:2 228:7
multi 102:5
                                  232:3 233:7,12 235:9 237:5
multifaceted 108:22
                                  238:20 239:20
multiple 37:14 98:7 101:6,24
                                 needed 59:23 152:11 211:12
 112:12 131:7 155:13 195:9
                                 needs 33:18,23 46:24 58:3 59:13
 200:17,18,23,24
```

```
61:14 63:11,19 64:5,7,22 65:3
                                  139:1 140:1 141:1,22 142:1,5
 70:17 75:8 78:13,14 80:8,10
                                  143:1 144:1,9,21 145:1 146:1
 127:7 133:10 147:21 149:4
                                  146:11 147:1,7 148:1,19,20
 153:2 162:14 163:3,4,6,16
                                  149:1 150:1 151:1 152:1 153:1
                                  154:1,3,11,12,13 155:1 156:1
 164:11,13 166:5 177:17 178:6
 209:9 220:17 235:9
                                  157:1 158:1 159:1 160:1 161:1
neglected 18:17
                                  162:1 163:1 164:1 165:1,7
negotiate 19:5
                                  166:1 167:1 168:1 169:1 170:1
negotiated 34:23
                                  171:1 172:1 173:1 174:1,7,12
negotiating 47:10
                                  174:16,17,18,22 175:1 176:1
                                  177:1 178:1,6 179:1 180:1
negotiations 37:23
Nelson 144:8
                                  181:1,3 182:1,11 183:1,4,19
                                  184:1 185:1 186:1 187:1,7,7
nephew 209:23
net 233:9
                                  188:1 189:1 190:1 191:1,23
network 90:20 96:20
                                  192:1 193:1,7 194:1,6,20
                                  195:1 196:1 197:1,16 198:1
networks 80:18 81:6
neutral 175:24
                                  199:1 200:1 201:1 202:1,19
never 55:14 232:6 233:5
                                  203:1,16,22 204:1,3 205:1
new1:2,7 2:1 3:1 4:1,20 5:1
                                  206:1,7 207:1 208:1 209:1
 6:1,22 7:1 8:1 9:1 10:1 11:1
                                  210:1 211:1,6 212:1,13,17
 12:1 13:1,2 14:1 15:1 16:1
                                  213:1,4 214:1,8 215:1 216:1
 17:1 18:1 19:1 20:1 21:1,13
                                  217:1 218:1,2 219:1,12,13,24
 22:1,12,19 23:1 24:1,24 25:1
                                  220:1,2 221:1 222:1 223:1
 26:1 27:1 28:1 29:1 30:1,17
                                  224:1,16 225:1,16,21 226:1,7
 31:1 32:1 33:1 34:1 35:1,2,19
                                  226:8 227:1 228:1 229:1 230:1
                                  230:3,11,13 231:1,9,10 232:1
 35:22 36:1 37:1 38:1 39:1,9
 40:1 41:1 42:1,17 43:1 44:1
                                  232:10 233:1 234:1,24 235:1
 45:1 46:1,23 47:1,7,10 48:1
                                  236:1 237:1 238:1 239:1 240:1
 49:1,4,7,11,16,22,24 50:1,9
                                  241:1 242:1 243:1 244:1,2
 50:23 51:1 52:1 53:1 54:1,5
                                Newark-Wayne 151:2
 55:1 56:1,23 57:1 58:1 59:1
                                newest 35:24
 60:1 61:1 62:1,13,19 63:1,7,8
                                newly 211:6
 64:1 65:1,13 66:1 67:1,22
                                news 64:13 87:10 93:20,20
 68:1,7 69:1 70:1,2 71:1 72:1
                                Niagara 148:2
 73:1 74:1,4 75:1,3 76:1 77:1
                                nice 57:6 112:2
 78:1 79:1 80:1,4 81:1 82:1,16
                                nicely 188:3
 83:1 84:1,5,20 85:1,13,22,24
                                NICUs 56:11
 86:1 87:1,9 88:1 89:1 90:1
                                nights 84:3
 91:1,24 92:1 93:1 94:1,10,10
                                nine 66:5,18,24 86:7,11 121:9
 94:13 95:1,2 96:1 97:1 98:1
                                  151:12 154:3 155:7 159:10,15
 99:1 100:1,6,21 101:1 102:1
                                  159:19 168:13,14,14,15,15,16
 103:1,2,14,18 104:1,7 105:1
                                  168:17,17,18,19,20,20 183:21
 106:1,16 107:1,23 108:1 109:1
                                nineteen 38:5 172:10 175:13
 110:1,13,20 111:1,3 112:1
                                  215:16 218:19 225:6
 113:1 114:1 115:1 116:1 117:1
                                ninety17:18 67:17,21 107:2
 118:1 119:1 120:1 121:1 122:1
                                  216:21 237:9
 122:15 123:1 124:1 125:1,14
                                ninety-day 217:24 218:3
 126:1 127:1 128:1 129:1 130:1
                                ninety-five 9:3 163:12
 131:1,11 132:1 133:1 134:1
                                ninety-nine 188:4
 135:1,8 136:1 137:1 138:1
                                ninety-seventh 8:24
```

```
139:2,4 154:6 159:11 169:15
nonclinical 89:20
noncompliance 39:19
                                  169:16 228:19,23 229:2 231:23
nongovernmental 105:11 115:22
                                  232:5,6,16,23 233:15,17,23
                                  234:6,8,10,11,16,22 235:2,13
nonprofits 63:3
non-competitive 194:23
                                  235:23 236:4
non-Hispanic 121:14
                                 nutrition 96:22
non-Hispanics 121:8,8
                                 NYSCON 69:5
non-profits 188:5
                                 N.G.O113:18
noon 45:8
                                 N.R.C142:5
normally 101:14
                                 N.Y161:20
nosocomial 152:16
                                 N.Y.C.R.R141:20
Notably 48:11
                                 N.Y.U 64:13
note 33:13,14 99:8 127:15 168:8
                                                 0
 177:24 199:2
                                 o168:6
notebook 74:14
                                 OASIS 106:2 112:16 134:20
noted 43:22 45:22 46:4 162:8
 179:17
                                 obesity 126:8,14,18,20
notes 11:16 19:4 37:10
                                 objections 242:23
notice 17:17 216:12,17 217:23
                                 objective 117:18 120:5,22,24
                                 objectively 27:16
notification 218:16
                                 objectives 101:19 113:7,23
notifications 54:11
                                  114:16 116:11,24 117:2,12,13
notion 14:13 40:21 104:19
                                  117:16,24 118:4,6,7,10,14
not-for-profit 202:17, 18, 23
                                  119:3,6,14,24 120:4,11,17
 203:22 206:5 218:9 221:14
                                  121:5,19 122:10 123:18,20
 222:5 224:2
                                  126:23 130:4
not-for-profits 206:9
                                 obligation 156:3
November 53:3 86:9 102:12 145:9
                                 obliged 131:22
nuclear 6:23 7:3 142:3
                                 obscure 144:23
number 6:19 9:24 11:5 17:6
 22:18 36:2 38:5 39:2,17 40:13
                                 observation 76:19
 41:14 42:3 44:11 56:24 58:5
                                 observations 76:2 173:14
                                 observed 67:5
 59:7,19 65:10 68:4 77:17,18
                                 obstetrics 180:14
 79:17 86:4,11,12 99:20 108:12
 152:11,13,15,18 153:9 169:10
                                 obstructed 133:24
                                 obtaining 3:3
 177:4,11 178:10 180:6 184:8
                                 obviously 9:21 23:6 28:12 30:21
 185:2 187:14 190:10,11 192:13
                                  40:9 41:6,18 65:2,17 76:4
 192:14,21 195:18 196:4 199:16
 206:4 209:7 212:5 216:7
                                  81:20 86:21 87:4,19 88:20
                                  89:18 91:2 95:3,9,14,20
 218:19 226:17 228:12 231:22
                                  107:20 111:16 135:21 166:3
                                  233:21 240:10
numbers 12:18 63:21 66:7 75:2
                                 occasion 144:4
 75:11,19 163:7,8 168:11
 169:11 172:3
                                 occupational 127:14
                                 occur 14:5 35:8 45:19 194:18
numeric 169:2
                                 occurred 23:9 55:24
numerical 238:16
                                 occurs 59:19
Nurse 147:7
                                 October 3:7 46:6 68:10 86:10
nurses 211:24
                                 OEM 74:5
nursing 2:13, 22 3:2 27:4 52:2
                                 offer 14:24 29:8 50:3 136:7
 52:12,13 57:20 64:23 74:12
                                 offering 99:10
 75:15 81:7 82:19 138:13,19,22
```

```
office 44:14,16,19 47:22 48:2
                                 opportunities 40:10 76:5 137:4
 53:14 57:14 78:7 79:9,9,13
                                  174:17 235:21 241:9
 84:9 93:13 121:22 201:4
                                 opportunity 10:4 13:13 18:9
                                  31:10 36:20 39:8 42:10 43:4
officers 142:9
offices 53:13 74:5 76:23 79:2
                                  82:5 83:13 129:9 143:17
                                  145:12 197:5
 79:18,20
official 112:17
                                 opposed 3:17 5:12,24 13:21 41:4
officials 28:2 106:20 176:5
                                  138:2 139:15 140:18 141:16
offline 211:20
                                  147:3 150:17 159:2 160:8,24
oh 20:14,19 26:9 68:19 146:12
                                  167:2,23 169:8,24 179:7
                                  198:20 215:13 225:11 238:9
 162:3,10,12 214:18 224:13
okay 2:17 17:2,10 22:4,4 25:24
                                  241:21
 26:9 84:8 85:18 100:4,13
                                 Optimal 80:17
 138:6 143:4 147:16 149:24
                                 optimistic 62:7
 150:7 158:9,18 159:3 161:6
                                 option 173:11
 164:2,15 165:23 169:12 173:22
                                 options 134:19 186:4 235:17
 194:11 195:12 199:6 205:17
                                 orchestrate 45:18
 207:19 213:22 214:15 215:6
                                 order 149:5 172:22 212:22
 218:24 231:4,19 237:13,19
                                  213:10 225:18 228:2 238:16
                                 orders 59:20 60:3
 238:16
old 104:13
                                 organization 12:17 13:21 31:7
once 68:15 80:22,23 86:17
                                  40:3 73:7,18 81:16 97:3
 184:23 196:22 205:21
                                  201:16,18 202:6,13 205:3,8,9
                                  206:22 221:19 224:3
Oncology 7:21
ones 71:15 130:6 228:17
                                 organizational 39:21 92:17
ongoing 70:19 90:5 92:12 93:17
                                  152:20 205:2 207:11 216:14
 102:21 134:4 228:17 233:21
                                  220:11
onsite 180:16
                                 organizations 12:14 14:6 40:12
Ontario 187:19
                                  40:24 101:6,11 102:7 113:13
onwards 68:3
                                  168:12 176:7 184:9,11,17
open 64:16 76:20,22,23 134:21
                                  195:22 199:15 200:2,4,11
opened 79:18
                                  201:9,20,22 203:21,23 219:18
opening 27:3 79:4
                                 organization's 202:7 204:15
openings 115:3
operate 94:23 199:19 232:18
                                 organizing 131:4
operating 151:8, 16, 22 155:17
                                 original 111:7
 157:12 159:10 160:12 219:12
                                 Orleans 63:8 148:3
 219:22,23 224:14,17
                                 Orthodox 163:22
operation 41:5 53:7 87:5 152:8
                                 Osten 50:14
 153:20
                                 ought 231:15 239:7
operational 170:17
                                 outcome 52:23
operations 4:22 87:20 92:4
                                 outcomes 56:13
operator 181:3,4 182:12 203:9
                                 outlets 96:24
 203:16 212:14 220:5
                                 outline 171:12
operators 28:15 34:18 199:9
                                 outlined 113:8
 202:23 203:3,17,17 219:4,12
                                 outreach 59:12
 219:24 234:20 235:3,7,7
                                 outside 14:18 44:4 70:10 152:5
operator's 203:8 226:5
                                 out-of-balance 107:7
opinions 29:15 198:5
                                 overall 39:14 103:17 107:9
                                  108:2 120:15 148:24
opportune 164:19
```

```
overcrowded 78:18
                                 parking 173:5
overflows 60:21
                                 parlor 225:16
oversaw 48:16
                                 parsing 194:18
oversight 21:13 37:3 158:17
                                 part 2:21,21 6:10,11,13,23 7:16
 182:24 197:14 216:8 220:18
                                   11:12 12:7,13 16:5 18:5 19:20
                                   32:7 33:2 34:21 36:22 45:14
 226:18,22
overstep 221:5
                                   59:12 60:16 75:21 84:2,2
overuse 195:6,6
                                   86:12 96:8 97:5 101:22 103:17
overview 6:7 21:10 135:21
                                   105:5 110:23 117:22 125:16
overwhelming 59:7
                                   136:24 141:20 142:4 149:9
                                   150:4 165:3 166:7 170:10,14
owned 204:2
owners 165:7 201:21
                                   178:7 182:8,9,17,19 209:14,17
ownership 28:5 41:6 162:20,21
                                   217:4 227:20
 162:23 164:10,24 165:4 202:9
                                 partially 110:21
oxygen 78:4
                                 participate 10:13,18 176:12
ozone 95:5
                                   184:17
o'clock 142:20 171:10,17
                                 participating 176:14
O'Leary 3:22,24 4:2 5:6
                                 participation 10:17 37:14 38:11
O.E.M53:13
                                   91:6 113:2
O.E.M.s 76:16
                                 particular 2:8 35:2 148:18
O.H.S.M148:3 151:14 159:13
                                   166:9 173:4 179:23 187:21
                                   189:5,17 222:11
               Ρ
                                 particularly 92:24 99:2 123:6
pace 14:5
                                 partner 114:6
Pacific 154:22
                                 partners 61:7 62:20 63:6 70:20
package 132:6,15 158:20
                                   80:21 105:13 114:23 124:5
page 9:12 11:6, 9, 9, 10 14:11
                                   129:13 133:6,20
 19:3 20:19,20 175:13 179:15
                                 partnership 63:16 91:23 102:6
 211:11 226:2 231:9 244:3
                                   105:15
pages 244:4
                                 partnerships 105:17 125:11
paid 208:15 211:18 234:7
                                   133:23
Panther 144:9 145:5
                                 parts 16:3 75:17 80:24
paper 156:22 174:12
                                 party 205:6,7
papers 15:12 43:24
                                 pass 77:12 144:4 210:5 213:6,15
paragraph 11:12, 13, 16, 19 12:2
                                 passed 215:14 225:12
 12:22 19:4,5,6,24 21:3 36:23
                                 passes 138:3 139:16
 215:21
                                 passive 11:3,21,22 12:8 13:23
paragraphs 21:4
                                   14:12 16:3 17:16 18:6,9,11,16
parameter 28:22
                                   18:21 19:5,11,20 20:2,11,16
parameters 189:16
                                   20:21 21:13 35:4,9 37:17
parent11:3,22 12:8 13:23 17:16
                                   41:14 197:19 215:21 216:7,11
 18:6, 9, 11, 16, 21 19:12, 20 20:2
                                   216:15,16,20 217:4,5,9,13,16
 20:11,12,16,21 21:14 35:10
                                   217:18,21,24 220:15,18 221:13
 37:17 41:14 197:20 204:14,19
                                   222:3
 204:19,23 215:21 216:8,11,15
                                 pathway 225:13
 216:16,20 217:4,6,7,9,13,14
                                 patience 242:21
 217:16 220:18 221:13 222:3
                                 patient 48:9 69:22 79:12 82:24
parents 14:12 16:3 19:5 35:4,10
                                   83:5 87:8 90:6,22 181:18
 216:8 217:19,21 218:2 220:16
                                   201:4 219:9
Park 56:24 57:5 154:6 169:14
                                 patients 23:3 65:18 70:12 72:24
```

```
73:16,19 77:24 78:2 79:14
                                 permit 204:3 219:3
 82:18 83:4 96:15 152:11
                                 permutation 169:10
                                 perseverate 156:24
 153:15,16 219:8 240:20
                                 person 81:7,11 210:5
patriotism 82:7
pattern 200:17, 18, 23, 24 201:10
                                 personal 68:23 69:7 73:24 83:24
patterns 39:19 134:3 176:21
                                  88:20 107:3 109:12 115:24
 177:2
                                  221:8
pause 8:20,20
                                 personally 68:21 72:9 195:12
pay 44:2 104:15,16 106:20 139:7
                                 personnel 91:4
 153:5,8 171:8 208:9 209:3
                                 persons 152:24
payer 152:10
                                 perspective 51:22 178:10
payers 101:10 176:6
                                 pertaining 175:10
paying 181:19
                                 pharmaceutical 58:21
payment 174:23 183:24 187:7
                                 pharmacies 60:6,8 204:10
                                 phase 38:10,18 52:23 53:19
 230:3
payments 139:5 184:13,17 229:8
                                  196:20,21 197:5 224:16
 229:21
                                 phases 38:13,14
                                 phenethylamines 3:20 4:9 138:16
Pearlman 54:4
pediatrics 180:14
                                  139:19,23 140:2 141:2
Peninsula 214:5
                                 phenomenal 85:11
people 29:15 33:20 40:10 43:19
                                 PHHPC 2:1 3:1 4:1 5:1 6:1 7:1
 50:12,15,17,21,21 53:17 55:22
                                  8:1 9:1,2 10:1 11:1 12:1 13:1
 56:7 58:6,10 59:7 67:9 69:10
                                  14:1 15:1 16:1 17:1 18:1 19:1
 76:7,8 77:11,12 78:16 80:10
                                  20:1 21:1 22:1 23:1 24:1 25:1
                                  26:1 27:1 28:1,14 29:1 30:1,3
 82:17 84:17 88:12 95:10,21
 96:9 97:6 98:8 102:8 104:7
                                  31:1 32:1 33:1 34:1 35:1 36:1
                                  37:1 38:1 39:1 40:1 41:1 42:1
 109:15,19,24 110:15,21 111:12
 112:10 119:3 120:5,24 122:7
                                  43:1 44:1 45:1 46:1 47:1 48:1
 124:19 125:17 126:16 129:14
                                  49:1 50:1 51:1 52:1 53:1 54:1
 131:23 133:3 173:13 200:9,9
                                  55:1 56:1 57:1 58:1 59:1 60:1
                                  61:1 62:1 63:1 64:1 65:1 66:1
 209:22 233:2 234:13
                                  67:1 68:1 69:1 70:1 71:1 72:1
people's 108:21
perceive 222:13
                                  73:1 74:1 75:1 76:1 77:1 78:1
                                  79:1 80:1 81:1 82:1 83:1 84:1
perceived 35:7
                                  85:1 86:1 87:1 88:1 89:1 90:1
percent 65:11,15 66:16,18,24
 67:2 74:22 107:2,5 118:21,24
                                  91:1 92:1 93:1 94:1 95:1 96:1
 119:20,23 120:18 163:10,13
                                  97:1 98:1 99:1 100:1 101:1
 188:4 190:7 218:16 237:9
                                  102:1 103:1 104:1 105:1 106:1
percentage 152:15 236:19 237:11
                                  107:1 108:1 109:1 110:1 111:1
performance 39:22 174:10,11
                                  112:1 113:1 114:1 115:1 116:1
                                  117:1 118:1 119:1 120:1 121:1
 201:2,18 202:8 226:6,9,15
 228:20
                                  122:1 123:1 124:1 125:1 126:1
                                  127:1 128:1 129:1 130:1 131:1
performing 219:20 229:10
period 3:6 54:13 67:3 172:17
                                  132:1 133:1 134:1 135:1 136:1
 218:18
                                  137:1 138:1 139:1 140:1 141:1
periodic 183:11 187:2
                                  142:1 143:1 144:1 145:1 146:1
periodically 102:9
                                  147:1 148:1 149:1 150:1 151:1
                                  152:1 153:1 154:1 155:1 156:1
periods 54:24
permanent 2:10,10,13,18 3:21
                                  157:1 158:1 159:1 160:1 161:1
 4:3 5:18,18 138:15 141:5,6,7
                                  162:1 163:1 164:1 165:1 166:1
```

```
137:19 227:4
 167:1 168:1 169:1 170:1 171:1
 172:1 173:1 174:1 175:1 176:1
                                 planned 41:15 61:24
 177:1,14 178:1 179:1 180:1
                                 planning 1:3 7:14,15 8:17,24
 181:1 182:1 183:1,15 184:1
                                  10:11,14,18 24:13,17 32:2,3
 185:1 186:1 187:1 188:1 189:1
                                  45:13 47:19 48:10,14,15,24
 190:1 191:1 192:1 193:1 194:1
                                  49:17,23 52:3 91:17 108:4,5
 195:1 196:1 197:1 198:1 199:1
                                  115:10 117:23 130:8 133:16
 200:1 201:1 202:1 203:1,12,13
                                  143:16 170:7 171:4 172:6,7
 204:1 205:1,12,13 206:1 207:1
                                  174:7 175:11,15,17,23 176:9
 208:1 209:1 210:1 211:1 212:1
                                  176:17,22,23,24 177:5,18
 213:1 214:1 215:1 216:1,22
                                  178:5 179:4 182:4,13 184:14
 217:1 218:1 219:1 220:1 221:1
                                  189:5,16,20,23 190:22 191:14
 222:1 223:1 224:1 225:1 226:1
                                  191:23 228:2 241:23 242:2,4
 227:1 228:1 229:1 230:1 231:1
                                 plans 52:4,10 68:8 71:7,7 78:12
 232:1 233:1,8 234:1 235:1
                                  87:7,23 101:10 110:9 117:2
 236:1 237:1 238:1 239:1 240:1
                                  133:7,8
 241:1 242:1 243:1 244:1
                                 plant 181:6 226:18,23
phone 54:3,22 84:19 208:23
                                 plate 63:18 157:4
                                 play 39:24 62:17 113:9 126:16
phonetic 50:14 63:17 65:21
 72:17 73:12 197:11
                                  189:19
phrased 207:18
                                 playing 38:9,19 56:21 186:8
physical 126:13 181:5 226:17,23
                                 plays 129:16
physically 53:16,22 54:6 55:8
                                 PLAZA 1:6
physician 33:4 180:12 181:9,14
                                 please 2:16 3:24 6:8 31:23
 186:6,9,10,13 212:21
                                  43:20 44:2 45:22 137:23
physicians 33:8 79:2 86:15
                                  139:12 140:15 141:13 158:23
                                  161:4 166:22 168:2,7 215:10
physician's 79:18
pick 43:23 93:16 118:18
                                  238:7 241:19
picking 63:24 119:22
                                 pleased 41:16
picture 102:22
                                 pleasure 50:11,17 51:4 100:20
piece 26:10 131:8 149:7 177:3
                                 plus 113:17
 179:16 201:24
                                 point 15:24,24 45:20 59:20
pieces 32:18 90:2 113:21
                                  63:21 66:5,6,16,17,24,24
Pinnacle 155:4
                                  74:13 76:24 77:22,23 78:7,24
pipeline 185:13
                                  82:7 83:21,23 86:8 88:13
                                  97:13 121:9,11,12 125:10
Pirani 129:4
place 4:14 34:17 36:12 52:10
                                  128:24 129:22 142:18 150:9
 54:20 56:7 76:20 78:15 89:2
                                  172:21 188:20 189:2,11,14
 92:18 95:23 112:7 152:2
                                  190:19 192:8 196:17 198:2
 166:21 181:17 187:6 193:9
                                  209:11,14 224:20 240:5
 224:12,19 244:3
                                 pointed 15:20 206:12
placed 187:3
                                 points 99:8
placeholder 23:19 238:19 239:19
                                 poisoning 58:19
places 239:11
                                 Police 4:21,22
plagued 26:12
                                 policies 56:7 88:19 89:15,23
plan 20:18 33:22 44:24 91:18
                                  92:13 104:20 124:14 153:6
 100:7,22 101:17 102:16 107:12
                                 policy 28:22 42:15 45:13 47:14
 115:9 117:10 118:5,5,6,13
                                  47:19 92:4,11,14 105:3 108:20
 124:10 126:22 131:5 132:21
                                  144:20 156:5,11 157:5,8,13
 133:12 134:12 135:17 136:11
                                  197:2
```

```
political 232:8
                                 premature 120:15 184:18
poor 12:6 18:3 19:18 27:12,23
                                 prematurely 183:7
 109:24 202:11 217:2 226:9
                                 Premier 161:7
population 110:19 117:17 137:3
                                 preparation 17:4 196:13
 152:21 163:11,22 164:13
                                 prepare 81:4
 166:13 176:18,22 225:20
                                 prepared 37:10 174:12
populations 59:15 109:14 123:17
                                 preparedness 22:13 23:21,21
 152:23
                                   24:10 52:4 75:6 87:7 197:9
portfolio 107:7 110:24
                                 preparing 71:8 230:10
portion 6:16 38:19 184:12,16
                                 prerogative 203:12,13 205:13
                                 prerogatives 173:19
 234:6
portions 31:14
                                 prescriptions 60:4
position 52:7 137:15 212:8
                                 prescriptive 123:22 124:22
positioned 53:16
                                 present 2:15 3:16,23 9:6 44:21
                                   45:4 95:16 100:20 145:12
positions 40:12
                                   172:17 216:4
positive 49:6 56:13 64:13 73:19
 76:13 206:23
                                 presentation 3:8 5:4 8:3 37:11
positively 67:23
                                   84:7 100:6
possession 139:22 143:6
                                 presented10:23 15:9 137:22
possible 93:4 122:16 164:24
                                   139:12 140:15 141:13 156:20
post 98:3 117:14
                                   156:21 158:21,23 166:22 238:7
posted 56:20 116:16
                                 presents 175:16
poster 204:8 232:5
                                 preserved 181:18
post-Sandy 23:9
                                 president 47:19
                                 press 99:21
post-storm 63:23 84:16
potable 60:18
                                 pressure 138:7
potential 52:23 125:7 195:10
                                 presumably 207:12
 206:7 220:24
                                 presume 193:15
pots 62:17
                                 presumption 201:13
power 57:8
                                 presumptions 26:19
powerball 169:10
                                 pretty 91:20 96:13 97:14 129:14
powers 38:2 216:8
                                   157:3
practical 29:14
                                 prevent 126:4,13 128:7
                                 preventable 127:6 128:17,18
practically 27:2
practice 125:18 186:10 212:22
                                 prevention 44:23 100:7,21 102:3
practices 33:4 124:14,18 181:9
                                   106:8,15 110:12,19,20 121:23
 181:14 186:6,9,14 197:15
                                   125:14 126:18,20 128:14
practicing 180:13
                                   134:24 135:14 228:10
practitioners 98:24
                                 preventive 127:9 135:2
pre 84:16
                                 previous 5:16 123:15 138:20
precautions 95:15,17
                                 previously 4:5 111:4 163:20
precedent 191:21 193:24
                                   172:20
                                 primary 42:2 56:18 59:13 60:9
precise 15:19
                                   76:22 79:5,20 116:14 124:3
preclude 220:4
preconception 128:2
                                   180:7 194:20,22 195:5,22
predecessor 143:15
                                   226:21
preference 173:17 191:24 234:24
                                 principally 176:20
 235:6
                                 principles 24:17 114:13 204:6
pregnancies 121:6
                                   204:13
pregnancy 120:18, 19 121:13
                                 prior 17:15 20:4 55:7 58:11
```

```
74:21 189:10 216:15
                                 professional 49:13 50:5 85:10
priorities 109:6 126:3 228:10
                                 professionals 86:7
prioritization 92:10
                                 profits 40:15 63:4
                                 program 32:18 47:14 48:20 61:2
prioritize 92:7
priority 104:6 107:18 110:10
                                  61:5,7 69:4 132:7 156:18
 111:3,24 113:11 114:17 116:23
                                  234:21
 116:23 117:12 126:2,4 127:12
                                 programs 40:8 49:4 156:17 180:4
 127:21 129:16
                                 progress 62:5, 6, 7 65:10, 16
privacy 92:13
                                  67:15,16 192:5 197:19
private 41:6 102:6 106:17
                                 progressing 61:22
 112:17,22 126:19,19 129:13
                                 prohibit 139:19, 21 141:2
 133:23 204:2 208:22
                                 prohibiting 138:15
privilege 46:12 214:17
                                 prohibition 3:20 229:13
privileged 49:23
                                 Prohibitions 3:21
proactive 178:5 191:17
                                 project 32:18 45:10 143:8
                                  145:10 179:23 182:10 183:19
probably 71:7 87:20 88:6 93:7
 132:13 136:22 144:19 165:5
                                  188:17 220:5 227:9 234:10
 207:17 211:11 236:17
                                 projected 119:18
problem 80:17 95:6 99:17 189:20
                                 projection 45:7
 234:19
                                 projects 156:2 157:9 181:24
problems 55:19 95:3,4 124:7
                                  182:3,5 185:13,21,22 187:16
 199:23 201:16 203:11 239:2
                                  187:17 188:8 191:24 226:3,20
                                  227:7 228:9 233:4 234:16
procedural 34:22
                                 promises 133:15
procedures 89:16 152:9 153:6
proceed 175:5 180:2
                                 promising 124:13
proceeding 21:7
                                 promote 126:12 127:22 128:4,6
proceedings 244:4
                                 promoting 115:12 172:10
process 9:19 17:11 32:6 34:10
                                 prompt 117:22
 34:22 35:21 37:5 45:23 48:12
                                 promulgated 135:12 142:2
 48:18 90:9 97:15 102:4,10
                                 properly 192:23 219:20
 105:5,17 114:4 115:11,18,20
                                 proposal 2:13 5:15 6:4,12 8:2
                                  17:15 18:7,11 138:17 139:18
 116:13,20 118:12 122:4,10,11
 125:16,21 128:13 129:2,19
                                  180:10 181:15 183:9 185:18
 133:15 134:4,9 148:12,15,21
                                  200:13,21 201:12,20,24 202:19
 149:9,15 155:20 157:2 171:4
                                  203:23 219:2 230:4 235:6
 171:21,24 172:3 178:7 180:24
                                 proposals 16:19 112:10 148:13
 181:11,16,21 182:2,5,10,18
                                  178:8
 184:19,24 185:3,12 188:21
                                 propose 3:2 10:15 26:17 28:11
 189:8,10,14,21,21 190:24
                                  43:5 235:18,20,23
 193:17 194:24 199:8 204:11
                                 proposed 4:4 10:22 17:11,15,20
 207:10 208:7,17 210:18,20
                                  18:23 19:9 22:20 138:24 142:2
 212:7 216:11 218:11,13,15
                                  146:14 149:14 151:3 216:18
 221:15 224:3 226:4 235:10
                                  217:6
produce 12:16
                                 proposes 186:24
produced 6:15 66:3 108:8
                                 proposing 6:10,17 9:6 135:8
produces 122:5
                                 proprietary 203:21, 23
product 100:8,9,12
                                 prospect 22:15
production 114:9
                                 protect 240:19
                                 protected 23:4 138:23
productive 42:6
                                 Protection 6:6
productivity 242:6,13
```

```
protections 89:24 238:22
                                 push 120:2,2,10
protocols 7:10
                                 put 7:23 13:5 18:8 29:24 31:9
proton 194:2
                                  32:4 34:17 60:8 96:11 108:2
                                  111:20 130:4 157:9 189:19
proud 86:14
                                  190:11 192:19 231:24 232:22
proudly 9:6
                                  235:23 238:15
prove 172:4
provide 6:6 36:20 82:24 88:23
                                 Putnam 159:10,11
 94:23 101:23 134:19 145:8
                                 putting 24:5 84:18 138:7 224:18
 147:24 153:14 163:21 164:13
                                 pyramid109:8 113:8 117:3,3,5
 180:15,17,18 229:9
                                 p.m143:3 243:4
provided 152:15
provider 54:5 57:16 62:24 84:14
 84:15 88:5 182:16 185:23
                                 qualified 94:17
 233:9
                                 qualifies 233:8
                                 quality 7:12,18 12:7 18:5,15
providers 16:7 40:16 54:2 56:6
                                  19:19 20:10 33:12 39:20 48:9
 58:13 60:2 62:24 74:3 88:9,9
                                  49:5 65:19,21 95:2,4 122:22
 88:24 89:4 91:7 93:2 96:12,19
                                  122:24 124:13 127:9,14,15
 101:9 126:18 170:18 176:6
 185:13 187:24 190:13 201:8
                                  155:8,8 172:10 181:4 200:22
                                  201:2,4 202:8 203:10 217:4,12
 218:2,10 227:13 228:3,16
 229:13,17,19,19 230:5,19
                                  219:14 220:3 225:21 226:6,15
                                  242:8
provides 177:24 216:12 226:2
                                 quarter 64:17
providing 7:20 88:10 124:8
                                 Queens 72:10 159:20,21
 131:13,17 163:23 175:2
provision 34:15 40:4 148:18
                                 question 43:5 69:14 81:20 99:8
 153:3
                                  99:12 152:17 155:15 157:20,24
                                  164:17,20 184:6 190:23 206:3
provisions 139:3 141:2 149:14
                                  207:16,19 221:12 222:9,21
psychiatry 98:18
                                  231:9 239:10
psychosocial 99:3
                                 questions 3:12,14 5:8,19,21 8:6
public1:3 3:7 8:9 9:11 15:18
 29:10 30:12 37:3 44:5,19,20
                                  8:9 22:8 68:19 69:15,16 71:15
                                  72:10 80:3 85:15 88:18 90:18
 48:14,15,23 49:17,22 82:6
                                  91:10,15 93:11 100:2 135:19
 89:16 93:13,23 97:23 99:5
                                  136:3 142:14 149:22 158:19
 100:4,24 102:6,17,18 103:18
                                  193:6 194:15 206:16,19 220:13
 105:23 106:8 107:21 108:2
                                  222:15 239:9
 112:2 126:19 133:9,16,23
                                 quick 27:19 31:21 81:19 87:3
 136:22 143:5 144:21 176:5
                                  89:4 99:7 145:4
 182:6,13 195:7 197:13 228:7
                                 quickly 34:7,10 43:14 68:24
publicly 41:4 203:24
public-private 112:24
                                  72:3 80:2 90:21 93:16 116:8
                                  116:14 125:24 127:11 175:7,8
pulling 211:17
                                  234:9
pure 12:18
purpose 4:6,6 28:6 34:23 88:11
                                 quite 32:24 33:17 84:6 109:11
 139:20 173:8
                                  124:15 135:5 143:17 144:7
                                  190:3 212:18 234:2 242:16
purposes 90:23 148:24
                                 quiz 136:24
pursuant 17:23
pursuing 4:16
                                 quorum 8:17 9:18 12:13 22:10
                                  143:6 148:6 171:18
pursuit 210:10
purview14:18 34:20 188:17
                                                R
 239:19
```

```
Rabin 114:4 131:14
                                 realized 211:21
race 108:13 122:20 123:3,12
                                 really 14:17 23:19 40:2 52:6,16
                                  53:23 55:15 57:9,13 59:6,22
racial 104:9 121:4 152:23
                                  62:2 63:17 64:16 65:20 70:6
radar 93:24
                                  70:20 71:23 74:9 75:12,21
                                  76:23 82:24 83:12,14 88:13,15
radiation 6:5, 6, 12, 15 7:7, 20, 21
 138:18 141:20 142:8 180:18
                                  89:10 91:24 99:2 101:3,7,17
radioactive 6:13,16 7:2 141:22
                                  101:20,22 103:20 104:4,12,17
Radiology 7:22
                                  104:21,23 105:6,9,24 106:4
Rafua 63:17
                                  107:5,24 108:11,23 109:5,18
                                  109:22 110:18 114:17,19
raise 148:22
raised 181:8 227:12
                                  115:11,22 117:7 118:10 125:20
                                  128:13 130:3,20 131:3,12,19
raising 67:6
ran 71:15 87:18
                                  131:23 132:16 133:3 134:19,23
ranging 112:4
                                  136:15 155:22,22 156:8 158:13
                                  189:12 192:22 195:4 196:12
ranked 103:3
ranking 103:5
                                  202:12 203:24 204:12 208:8
rankings 103:4 107:9 122:3,5
                                  213:20 221:3 224:15 226:18
rapid 71:20
                                  233:7 235:9
                                 realm 93:23 236:24
rarely 84:4
rate 47:11 65:12 66:15,17,22
                                 reapply 185:23
 82:17
                                 reappointed 193:4
                                 reason 5:15 12:11 28:8 69:3
rates 66:3,7 120:18 181:19
ratio 55:21 121:6,9,13 123:16
                                  148:22 171:12 233:23 235:14
 242:7,13
                                 reasonable 164:19 172:14
rationale 172:18 219:15
                                 reasons 12:14 14:4 83:3 98:7
rationalize 199:17
                                  108:10 232:8
rationalizing 35:18 39:17
                                 rebut 28:15
Rautenberg 102:20 112:20
                                 rebutted 201:14
reach 52:13 86:15 132:16,17
                                 recall 86:5
 164:12
                                 receive 61:6 184:12,15 185:14
reached 134:10
                                  185:24
reaching 28:14 30:2 57:16
                                 received 8:2 58:10 67:20 215:22
react 81:2
                                 receivership 38:3
read 16:18 17:12 18:24 22:22
                                 receiving 73:7 170:22
 28:12 47:4 116:18 145:4 152:3
                                 recess 143:2
 168:5,10 172:20 233:3
                                 reclassified 52:6
readdress 24:2
                                 recognition 6:21 37:13
Reade 152:2
                                 recognize 31:3 70:10 185:9
readers 144:8,23
                                 recognized 47:23 48:24 185:5
reading 214:2 236:14
                                  186:8 201:3
reads 231:13
                                 recognizes 186:7
ready 143:4
                                 recollection 231:10
real 54:18 55:4,19 57:18 58:3,5
                                 recommend 17:19 139:8 140:10,22
 58:17,20 59:2,10 61:10,14
                                  141:8 154:18 155:2 198:3
 62:5,6 63:20,22 70:24 75:5
                                  211:18 216:22 219:21
 130:23 196:9 197:19
                                 recommendation 9:14 10:7 11:4,8
realigning 174:21
                                  17:6,20 21:10 22:18,20,22
reality 101:18
                                  36:2 40:23 42:3 45:15 134:7
realize 16:4 50:11
                                  134:15 148:5 151:21 155:9
```

```
64:6 80:8 87:16 97:14
 159:8 160:21 161:9,12 165:17
 165:18 171:23 173:4 175:16,20
                                 recruitment 199:12
 176:8 177:4,13 179:15 180:6
                                 recurring 199:22
 180:11 181:23 182:22 183:21
                                 recusal 147:8,11,16 160:14
 184:8,22 185:2,7,11 186:2
                                 recusals 145:18 150:21
                                 redesign 45:14 61:19 69:4 150:5
 187:14,21 192:9,13,14 194:4,9
 194:16 198:2 203:20 205:12,14
                                 redrafting 16:10
 207:24 209:15 211:10 214:12
                                 reduce 67:9 118:20 120:15,17
 214:16 215:24 216:5,7 218:5,6
                                  121:8 126:7 127:2,3 135:11
 218:14,19 219:10 225:24,24
                                  153:13,16
 226:17 227:15 228:12 229:12
                                 reduced 65:19
                                 reducing 39:18 67:7 121:5,6,13
 229:15 231:22 233:6 235:24
 236:4,9 238:11
                                  228:16
recommendations 9:5, 14, 15, 17, 23
                                 redundancies 78:10
 10:6,23 16:2 30:24 31:5,19
                                 redundancy 26:2 113:20
 36:19 38:21 41:9 45:10 113:4
                                 reference 11:17 15:2,3,12 37:23
 143:9 150:20 151:7,13 156:20
                                  121:2 144:16,23
 158:20,22 160:5 167:20 169:4
                                 referenced 37:24 88:7 115:9
 170:24 171:2 172:5,7,19,22
                                 references 87:5
 173:23 174:3 175:4,10,14
                                 referral 176:21
 177:24 178:18,21 179:3,13
                                 referring 213:20,20
 183:15 186:4,19 190:21 192:11
                                 refills 58:22 60:10
 197:24 199:8 203:12,14 215:7
                                 refinement 28:13 30:2 211:12
 215:10,14,15,20 220:7 225:6
                                 refining 10:5
 225:13,18 230:10 236:7 237:22
                                 reflect 163:8 240:13
 238:3,7 239:17 241:22 242:6
                                 reflects 16:13 110:10
recommended 28:13 30:2 134:20
                                 refocusing 186:20 196:24
 145:16,21,23 146:4,8,13,14,19
                                 reform 37:2 39:10,11 107:20
 148:4 151:3,17 153:22,24
                                  149:14 156:22 157:16
 154:4 155:5 159:14,17,24
                                 reg2:18 3:9
 160:17 161:16,17,23 167:16
                                 Regan 26:6,9 29:23 146:18 161:8
 168:21 169:17 225:7 240:4
                                  161:16 162:11,12,17,21,24
recommending 12:4,5 18:19 19:17
                                  163:14 164:2,15 165:12 192:19
 19:17 154:7 164:5,9 217:2
                                  211:8,15 213:23 214:3 223:11
recommends 22:23 175:20 176:8
                                  223:17,21
 180:7 185:11 198:3 219:11
                                 regard 32:11 158:19 186:21
reconsider 184:22
                                 regarding 6:4 16:3 28:14 30:3
                                  37:24 59:5 138:13,17 149:10
reconvene 143:5
reconvening 43:12
                                  175:4 194:15 215:20 225:20
record 8:22 12:6 16:18 17:13
                                 regardless 32:17 153:4
 18:3,14 19:2,18 20:9 25:18,22
                                 regards 135:24
 41:3 44:3 47:4 152:3 168:5
                                 region 10:13 176:12,13 177:10
                                  189:6,17 190:24,24
 202:12 204:9 205:2 217:2,12
 244:4
                                 regional 10:18,19 24:24 25:12
recorded 152:16
                                  115:10 130:8 133:2,14,16
records 33:16 41:23 43:15 79:12
                                  175:10,15,17,21,22 176:15
 79:14 87:9 227:4
                                  177:8,15,16,16,21 178:3 182:4
recourse 220:9
                                  189:18,23 190:22 191:14,23
recover 25:11 81:2
                                 regions 37:15 176:9,15,20
recovery 25:8 53:18 59:11 62:14
                                 registration 142:7
```

```
registries 66:21
                                 remainder 20:5
regs 7:4 28:9 197:10
                                 remaining 9:17 64:19
regular 162:18
                                 remains 19:6,14,23 20:21 222:21
                                 remarkable 72:11 242:16
regularly 75:3
                                 remarks 24:22
regulate 223:4
regulated 204:13,14,18
                                 remediation 59:6
regulating 7:24
                                 remember 77:9 163:14
regulation 2:6 3:2 4:3,5,7 8:12
                                 remind 156:2
 29:2 33:4 45:3 138:11,14
                                 reminder 226:18
 139:24 184:20 193:20 200:15
                                 remiss 68:20
 220:22 221:22 222:2,12 223:16
                                 remote 89:14
                                 remove 14:12 15:2,3,4 34:17
 223:17 224:17 229:23
regulations 2:9 4:19 6:18,19,21
                                 renew 18:9
                                 renovating 95:11
 7:5,9,23 23:8 29:19 39:24
 45:4 79:21 88:21 138:8,12
                                 repairs 96:2
 142:16 183:20 184:21 200:6
                                 repatriated 64:24
 218:9 226:13 236:12,24
                                 repatriation 80:14
regulatory 6:23 31:19 32:6,6
                                 repeat 143:14 207:15
 35:14 37:2 42:17 73:13 79:21
                                 repeated 185:17
 134:15 142:4 174:21 178:7
                                 repercussions 74:19
 186:13
                                 replace 21:23 219:6
Rehabilitation 146:8 154:6
                                 replicate 194:5
                                 report 9:12,20 26:3 27:7 28:22
 159:12,16 160:13 169:15,15
reimbursement 2:15 3:4
                                  30:23 31:5,8,15,15 33:2 36:22
reiterate 77:15 114:12
                                  36:24 38:6 39:15 40:17 42:16
relate 21:5 118:5 126:22 175:15
                                  43:6 44:16,18 45:12,14 65:9
                                  66:8,10,14 67:3 69:11 84:9,12
 189:6 199:8,13
related 61:21 107:5 117:18
                                  101:7 103:2 104:2 142:11,17
 121:5 127:4 130:14 148:24
                                  145:9 153:15,18 170:3,7,9,13
 197:11 220:3 227:23
                                  170:16,19 171:4 172:6 174:4
relates 21:3 149:16 181:23
                                  175:13 179:4,17 192:3,10
 182:22 183:21 184:8 202:16
                                  196:23 218:10
                                 reported 94:19 97:24 244:3
 203:21 226:17
relation 216:15
                                 Reporter 244:7
relationship 13:11 17:17 85:12
                                 reporting 48:20 65:14 67:2
 216:16 225:21
                                 reports 23:19 44:13 51:4 85:18
relationships 12:23 13:2 14:14
                                  136:21 152:8 156:17
 18:10,12 20:2,21,23 101:15
                                 represent 186:19
 216:11 217:10,20,22
                                 representation 176:4
relative 12:18 55:7 65:11
                                 represented 72:21 102:7
relatively 198:6
                                 represents 21:11 170:10
relax 59:22 61:3,8 80:15 229:12
                                 reproductive 111:21 128:3
release 65:8 69:5 99:21 132:22
                                 request 13:17 58:12 70:9 100:23
relieve 210:13
                                 requested 62:13 67:22
relocated 55:16
                                 requests 20:6 62:10 185:17
relocations 56:4,5
                                 require 7:17,18,19 24:11 34:16
rely 94:2
                                  45:17 180:11,23 182:11 193:10
relying 81:9 86:21
                                  204:22 212:14 226:24 227:21
                                  230:7 231:12
remain 41:4,13 64:11 127:5
 142:22
                                 required 32:21 35:19 44:5 57:2
```

```
142:4 204:5,7 217:19
                                 resubmit 155:19
                                 result 13:22 18:21 20:15 44:22
requirement 7:16 13:24 191:17
 209:20 210:15 218:8 227:6,10
                                  74:19 103:21 107:7 115:23
 228:4,5 230:5
                                  217:16
requirements 7:13,19 87:24
                                 results 145:13 153:21
 102:4 141:22,23 142:8 202:20
                                 resume 142:20
 223:5 226:22 227:23 231:17
                                 retain 17:15 20:24
requires 172:24 204:17 210:5
                                 retains 180:9
                                 retiring 46:14
requiring 13:17 33:20 58:7
 139:5 236:13
                                 retroactively 154:11, 15 157:21
research 183:11
                                  158:15
resident 208:9
                                 retrospect 171:5 239:2
residents 46:23 56:9 147:24
                                 retrospective 241:9
 190:15
                                 return 45:9 106:14 161:4 168:2
resilience 52:16 75:20
                                 returned 47:21 94:8
resolution 37:18 46:13 47:3
                                 returning 26:3
 209:2
                                 revenue 41:2 229:13,16 230:7,18
resolutions 38:5
                                  236:18
resolve 191:2
                                 revenues 165:14 184:13,16
                                  229:21 234:6 236:19 237:10
resolved 49:16,21 52:14 60:20
 62:3
                                 reversed 174:23
resort 233:10
                                 review 13:13 14:15 18:12,13
                                  20:24 21:2,16 22:24 24:9
resource 132:6,24
resourceful 49:12
                                  25:14 26:14 33:5 40:15 45:2
                                  45:10,24 48:13 68:11 86:20
resources 12:10, 15 18:2, 5 19:21
 21:22 58:20 63:18 91:16 92:18
                                  92:12,14 102:15,22 115:19
 92:20 110:5,22 133:15 221:17
                                  116:10 143:8,16 145:10 148:4
 228:15 235:11
                                  148:17 174:6 178:2 179:22
respect 9:22 10:6,11 31:5 36:2
                                  180:23 182:6,7,17,18,19,20
 37:13,16 38:5 39:17 42:3
                                  183:14 189:13 193:11 194:6,22
 49:15 85:8 165:17 194:2 234:4
                                  202:21,24 203:4,8,10 204:17
                                  205:6,7,7,11,15,23 206:7,9,12
respectively 65:2
respiratory 93:19 94:6 95:8,20
                                  206:20,23 207:3,10,12 210:21
 95:23 96:6,17 97:16
                                  212:15,16,17 215:19 216:2,10
respond 81:17 218:20 228:20
                                  217:24 218:3,4 222:6,7 230:7
                                  234:15 236:13,18 237:6 240:18
responders 59:15
responding 97:15
                                 reviewable 193:13
                                 reviewed 13:12 20:4,8 138:12
response 23:21 51:17,21 52:23
 53:6,24 54:15 55:5,12 56:14
                                  141:3 150:2 163:20 173:24
 57:8 60:16 64:8 71:21 74:8
                                  181:5 188:10 217:10 222:2
 78:24 87:2 88:7 93:17 97:12
                                  236:10
 99:24 197:9 223:8
                                 reviewing 13:19 150:6 171:4
responses 72:11
                                  237:2
                                 reviews 20:7 41:19 187:4 188:16
responsibility 134:5 170:15
                                  199:14 202:17 217:11 228:14
 221:19
                                  229:7 235:11 236:20,21
responsible 117:6
rest19:22 120:7 142:23 190:13
                                 revised 35:15 215:22
 218:4
                                 revisions 17:6
                                 Revival 161:21 162:14
restated 162:2
                                 revocation 13:23 18:21 20:16
restored 97:8
```

```
217:16
                                 rough 172:13
re-design 230:2
                                 round 131:24 132:2,14
re-doing 234:22
                                 routine 156:7 224:19
                                 Rugge 8:16,23 15:7,13 16:23
re-engineering 34:6
                                  17:3 21:7 22:7 23:11 24:4,21
re-evaluated 157:12
                                  25:22 26:8 28:18 30:7,19
re-examine 184:5
re-reviewed 174:2
                                  36:21 37:13 39:5,7 42:9,13,20
re-re-reviewed 174:2
                                  42:22 43:9 115:7 136:14
re-stated 154:19 167:4
                                  172:17 173:17,22 175:14
                                  176:10 178:14,22 179:12
RHIOs 88:22
                                  186:18 188:15 190:19 191:20
Rich 42:22
Richard 47:6 48:6 49:18 50:2
                                  192:18,24 193:15,23 194:10,12
Rick 46:14 50:5 51:2 68:21,23
                                  195:2,15,17 196:19 197:22
 69:12,15 84:23,24 85:2 143:14
                                  198:8,13,22 199:2 205:21
 143:17,23
                                  209:11 214:11,14,21,24 215:4
right 11:14 28:24 29:15,23
                                  215:5,17 218:23 221:7 222:23
 36:12 42:19 53:21 59:3 61:18
                                  223:9 225:3,15 230:9,22 231:2
 62:17 69:21 70:5,18 75:11,11
                                  231:7 233:8 237:8,15,20,24
 82:13 89:11 107:14 110:2
                                  238:10,14,17 239:12,22 241:17
 137:12 143:21 150:4 158:5,10
                                 Rugge's 45:13 189:14 214:17
 161:5 162:4 192:18 198:10
                                 Rule 141:24
 199:20 204:4 207:7,23 208:11
                                 rules 43:17 59:22 61:3,8 80:15
                                  88:2 173:11 189:19 221:5
 209:9,15 212:19 214:24 215:2
 220:21 229:19 230:24 232:15
                                  235:18,20
 237:3,7,13 238:13 240:7 241:2
                                 run 135:6
 241:18
                                 running 52:5 58:14 67:24 72:3
rise 27:10
                                 run-through 116:5
risk 115:16 123:6 195:6
                                 rush 193:19
risks 80:9 174:17
                                 Russian 163:22
risk-based 184:13,16
                                 rustling 43:24
                                 R.F.A148:15 149:18 150:2 182:2
road 79:8 87:8 190:16
Robert 114:3 131:10
                                  182:5,9,17 188:21 189:21,21
Robert's 235:19
                                  191:18
                                 R.F.A.s149:16 182:20
Robinson 147:9,19 148:10,11
 188:22,24 191:11
                                 R.W.J122:2
Robinson's 188:20
                                                S
robust 48:9 90:17
                                 sacrifice 73:24
Rogers 85:6
                                 sad 84:23
role 56:22,23 85:13 126:17,19
                                 sadness 69:7
 134:3 166:4 177:21 186:9
                                 safe 97:7 111:10,12 198:6
 201:15
                                 safequards 34:23
roles 113:9
roll 226:19
                                 safely 88:12
                                 safety 46:23 48:9 56:8 142:9
rolling 179:22
                                  181:18 199:23 201:5 219:7
rollout 101:22 131:16
                                  233:9
room1:7 42:23 44:4 51:15 79:6
                                 sale 139:21
 159:24 160:15 167:6 168:2
                                 sales 5:2 134:13
 215:18
                                 salts 4:8 139:23
rooms 58:6 76:21
Ross 72:17 73:4
                                 Sandy 9:3 22:12 51:15 61:21
```

```
Section 212:3
 65:5 71:9 73:6 93:17
Sanitary 6:11 141:21
                                 sections 224:9
sat 72:19
                                 sector 103:18 105:8 112:17,22
satisfaction 200:22
                                  117:6 129:13
                                 sectors 74:11 105:7 112:12
satisfactory 152:6
satisfied 15:15
                                 sector's 51:22
save 106:15
                                 secure 55:5,6
savings 65:23 66:3 68:5 229:22
                                 security 88:2 92:13
                                 see 11:13 13:13 23:24 27:7
saw 72:19 108:9 109:17 123:14
saying 28:23 104:13 110:17
                                  35:12 38:7 41:19 46:19 53:21
                                  55:15 58:2 60:18 62:7 63:9
 124:23 130:7 155:16 164:5
 179:24 206:8 209:8,16 232:12
                                  65:16 66:9 68:4 73:11 79:14
                                  79:16 89:8 94:7 95:4 98:19,20
 236:12
says 19:8,16 191:14 212:14
                                  100:15 109:4 110:23 117:13
 213:3 227:21 233:16 236:18
                                  118:8,22 119:12 120:22 121:10
 242:11
                                  121:17 122:6 125:23 126:6,9
scale 60:7
                                  128:21 163:15 187:7 196:15
                                  197:13 224:11,15 233:5
scams 99:20,22
scan 193:9,17
                                 seeing 5:10 39:24 74:18 94:19
                                  98:13 202:18
scans 183:12
scenes 52:15
                                 seek 192:3 197:19 198:4 217:19
schedule 138:7 165:5 171:13
                                  218:2
 206:13 212:24 213:5,8
                                 seeking 11:20 19:10 132:23
schedules 228:7
                                  140:6 180:12 202:3 203:18
scheduling 9:4
                                  216:19
schizophrenia 99:4
                                 seeks 212:20 226:7
school 126:14
                                 seen 4:24 65:23 69:3 94:15,24
schools 33:8
                                  95:6 102:23 127:23 134:2
scope 51:21 69:2 74:12 136:12
                                  156:13 188:8,9
 164:6 187:4
                                 segment 135:9
scratch 172:3
                                 select 113:6 118:2 123:10
scrutiny 229:4 232:4
                                  130:13
season 64:21 75:9 81:24 83:6
                                 selected 114:5 116:11,12 120:20
 96:5,6 98:15
                                  121:20 123:20 124:10 157:14
second 3:16 5:11,23 10:4,8,9
                                  191:24
 11:15 19:14 61:19 64:21 76:15
                                 selecting 117:24
 94:20 104:19 111:10 127:2,5
                                 self 27:17,18,20
 127:12 137:21 139:11 140:12
                                 Selfhelp 161:15
 140:14 141:10,12 146:21,23
                                 selfless 49:20
 148:7,9 150:12,13 152:7
                                 self-referral 198:9
 153:19 155:11 160:3,4,19
                                 seller 144:10 145:5
 162:6 166:20 167:18 168:23
                                 send 208:24
 169:4,20 170:8 178:24 179:3
                                 sending 142:22
 182:18 198:14 199:13 213:19
                                 senior 47:9 112:16 154:17
 215:4,5 225:4 226:16 231:22
                                 sense 33:22 120:3 130:5 171:14
 232:24 233:16,17 234:4 236:5
                                  197:18
 236:5,9 238:2,5 241:11,12
                                 sensitive 180:22 186:21,22
seconded 158:21 160:20 162:8
                                  227:11
 167:19 169:21 198:16
                                 sent 9:12 55:8 61:3 72:10 96:20
secretary 47:13
                                 sentence 19:8 20:5, 6, 17, 22
```

```
211:8,11
                                 severe 23:4 234:8
sentiments 84:13,23
                                 sewage 60:21
separate 4:10 140:8
                                 sexually 128:18
                                 Shah 23:17 44:13 48:6 51:5,7,8
SEPSYS 197:11
                                  69:19 70:16 72:15 73:22 74:20
September 163:13
                                  79:24 82:12 97:13 99:19 134:8
sequencing 222:4
series 38:21 51:3 122:4 132:23
                                  136:8 137:11 173:18,21 197:4
 133:13 169:3
                                  220:14 239:13
seriously 209:10
                                 shaped 50:12,15
seriousness 145:3
                                 share 16:22 63:20 76:2 96:14
serve 47:24 49:24 163:11 178:7
                                  143:13
served 47:7,12,17,17 152:22
                                 shared 174:20 229:22 236:11,20
serves 125:9
                                 shareholders 204:24
service 46:15 47:8,21 49:20
                                 sharing 41:2 103:20 229:13,16
 72:13 81:11 82:6 126:17 133:7
                                  229:20 230:7,18 236:18 237:9
 139:7 147:20,22 154:10 163:17
                                 sharpening 186:20
 180:2 183:18 184:4
                                 sheet 96:18,20
services 44:21 49:4 59:18 81:17
                                 Sheila 158:5
 87:22 88:11 95:13 98:18 99:10
                                 shelters 71:16 72:9,14 78:5,17
 100:5 135:2 147:24 153:4,17
                                 shift 156:5 157:5
 154:14,16 156:7 161:7 163:21
                                 shifted 40:16
 163:24 164:14 180:5,16,19,21
                                 shiny 33:17
 181:17 182:23 183:13 186:17
                                 SHIN-NY 91:6 227:5,14
 226:4 227:11,13
                                 SHIP 136:10,24
serving 164:12
                                 short 140:20 166:15 223:11
                                 shorter 65:23
session 9:16
                                 shortly 5:3 8:19,21
sessions 38:16 133:14
set10:10 36:9 73:9,9 80:3,14
                                 short-term 61:14 75:7,8 185:19
                                 shot 83:4
 80:14 90:6,11 91:13 94:23
 112:4,5 116:11 118:14 119:3
                                 shots 60:2 61:10,10 82:20 83:2
 120:8,16 121:5,5 123:18,23
                                 show 27:16 164:4
 125:9 126:22,23 177:24 230:10
                                 showed 57:13 58:6 76:9 104:21
                                  232:6
Seton 154:21
sets 31:21 38:14 122:21 225:20
                                 showing 152:9,10,11,13,14
                                 shown 63:24 66:14
setting 47:11 82:23 89:3,15
 117:11 119:14 132:4 175:3
                                 shut 234:23
 196:8 209:16
                                 sic 26:15
settings 82:14,19 126:15,16
                                 side 126:6
 127:10
                                 signal 41:10
settled 86:19 226:15
                                 signed 47:3 152:5
seven 38:14 39:18 66:17 119:6
                                 significance 220:17
 151:6 152:2,12 159:6 160:11
                                 significant 5:2 62:7 65:23
 168:15,15,17 169:13 179:12
                                  67:15 166:10 184:12 234:6
 181:23 187:14,21 190:10 192:9
                                  239:3
 192:14,14,21 225:17
                                 similar 25:6 65:16 66:21 140:4
seventeen 9:24 11:5,8 17:7
                                  156:19 223:20
 41:15 120:22 121:7 172:10
                                 similarly 130:22
 215:15 216:7 218:5 225:6
                                 simple 123:3 231:24 238:18
seventy-six 165:13
                                 simply 195:7
seventy-two 73:10
                                 single 69:21 173:9 176:2 234:9
```

```
sorts 80:20 96:7
sister 128:11
                                 sound 43:24 124:15
sister-in-law's 209:23
sit 242:18
                                 sounds 30:7 223:9
site 63:15 66:7 226:8,11
                                 source 26:15 120:23 152:10
sites 55:3 89:15 91:2
                                   234:12
sitting 37:8 79:11 84:17 129:5
                                 Southern 146:12
situations 156:16
                                 so-called 109:7
six 93:18 98:2 101:3 102:17
                                 space 79:9,19 136:16,17
 146:2,3 150:23 154:2,6 155:23
                                 spaces 109:21
 161:14 168:13,14,15,18 172:8
                                 Spanish 131:7
 179:11,15 180:6 186:3 194:16
                                 spanned 48:5
                                 SPARCS 123:2 227:21 228:4,5
 197:24 198:7,10,15
sixteen 9:15 40:23 172:9 198:24
                                   231:12,15
 202:14 203:20 206:4 209:15
                                 speak 43:20 68:18 115:18
 215:8,10
                                 speaks 109:10
                                 special 144:5 145:11 147:21
sixty 78:2
sixty-two 60:17
                                   156:24 162:14 163:3,4,6,11,16
                                   163:21 164:11,12 166:4
skills 46:21
skim 54:7
                                 specialized 183:13
skipped 177:19
                                 specialties 180:13
sleep 74:6
                                 specific 4:7 40:19 55:21 113:8
sleepless 84:3
                                   117:2 120:16 132:13 134:11
                                   135:10 140:2 150:10 156:16
slept 74:7
slide 54:9 65:4 123:15 126:4
                                   170:17 175:4 178:8 237:11
                                   239:6 240:22
slides 85:18 112:5
                                 specifically 10:16 86:24 98:4,5
slightly 17:23 91:8
slipped 56:2
                                   98:13,22
Slope 56:24 57:5
                                 specification 33:23
small 62:10,18 63:4 94:7
                                 specifics 192:22
smaller 62:3 119:23
                                 specified 224:19
smoke 127:5
                                 specifies 138:21
snowstorm 54:14
                                 spectrum 23:21,22 59:18 170:12
sober 119:22
social 56:22,23 57:8 80:18
                                 speculated 237:9
 98:14 111:14 137:2
                                 speed 62:22 68:24
socioeconomic 104:9 123:5,8,13
                                 spelling 63:17 65:21 72:17
solely 139:6
                                   73:12
solicit 228:8
                                 spellings 50:14
somebody 27:3 158:13 190:8
                                 spend 31:4,16 171:15,15
somewhat 119:22 138:6 148:23
                                 spends 221:14
soon 80:6
                                 spent 16:2
sorry 11:15 20:14 22:6 26:5
                                 spike 59:7
 68:20 162:10 182:9 184:6
                                 spirit 39:11 241:10
 202:15 214:13,18 218:24
                                 spoke 72:18 77:19 210:8
 237:19
                                 spoken 35:16 190:8
sort 17:11 26:18 27:9 93:24
                                 spring 37:24 38:4
 102:5 105:21 108:7,13 110:17
                                 sprinkler 2:13, 18, 23, 24 3:9
 113:24 116:4 120:2 132:5
                                   138:13,19,24
 134:2,4 135:3 156:6 185:19
                                 St 154:21
 204:21 216:10
                                 stability 13:21 18:15 20:10
```

```
228:15 234:7 244:2
 234:10
                                 stated 153:24 244:3
stable 228:22 229:4 235:2,7
                                 statement 27:19 152:20 153:5,10
staff15:16 23:3 43:21 46:17
 72:22 73:21 77:12 91:19 114:8
                                 statements 27:17 233:4
 149:18 174:9 240:20
                                 Staten 77:17,19,23 78:9,19 79:2
                                  98:12,16
staffed 112:14
staffing 55:11 92:3 114:6
                                 states 36:23 107:2 131:12
stage 130:20
                                  144:15 180:3
stairs 56:12
                                 statewide 52:21 90:20 117:9
stakeholder 102:5 176:2,3
                                 state's 47:11 48:19 100:6 178:7
                                 station 54:6
stakeholders 15:18 16:11 22:23
 33:7 42:15 101:8,24 104:22
                                 stations 80:13 94:22 95:6
 113:9 175:18 176:4 181:8,21
                                 statistics 54:9 66:21 122:24
 195:3 206:18 227:16 240:18
                                 status 85:21 107:16 123:5,9,13
stand 43:11 50:15,21,22 192:9
                                  164:10 174:11 228:18 233:22
                                 statute 41:7 223:14,19,19
standard 195:8 209:16,20 211:22
 212:2 239:4
                                 statutorily 31:19
standardized 228:19
                                 statutory 32:21 34:16 223:12
standards 13:22 18:20 20:13,15
                                 stay 183:2
 22:13 23:2 34:24 36:10 41:20
                                 staying 102:10
 181:7,15,20 206:24 212:8
                                 stays 65:24
 213:16 217:15 230:12,13
                                 steering 113:14 114:8
 238:21 240:19
                                 step 117:11 205:24 223:10
star 242:3
                                 stepped 63:18
Stark 198:9
                                 steps 129:20
start 17:10 35:2 51:14 81:24
                                 sterile 70:21
 94:11 108:11 109:10 110:12
                                 Steuben 147:20 148:3
 142:21 171:10 179:20 196:10
                                 stick 96:2
 199:16 210:12
                                 stigma 67:8
started 62:11 80:7 98:20
                                 stimulate 178:5
starters 10:10
                                 stimulating 158:19
starting 125:9 135:24 174:21
                                 stood 59:2
 175:13 179:14
                                 stop 68:18 162:4 190:12 205:24
starts 193:20
                                 store 57:6
state1:2,6 4:21,22 5:2 6:11,22
                                 stories 56:15,16 93:20
 6:22 32:8 33:21 35:2 36:7
                                 storm 51:23 52:8,21 53:18 54:12
 38:23 44:24 46:15 47:7,8,10
                                  54:13,23 55:9,17 57:11 58:11
 47:16,21 48:13 49:11,17,20,22
                                  59:14 61:15 63:12 70:14 74:21
 49:24 53:9,24 57:14 63:6
                                  74:22,23 80:15 82:13 93:19
 67:13 69:10 70:10 76:12 82:15
                                  94:8,14
 82:16 84:5 85:22 86:2 90:7
                                 storms 80:6
 94:10 100:22,24 101:4,12
                                 story 55:17 58:23 63:22
 102:4,15,19 103:3,4,22 104:23
                                 straight 142:21
 105:15 106:16 107:17,20,23
                                 strange 77:14,15 97:17,18 134:2
 115:8 117:21 118:13 120:16
                                 strategies 108:23 110:8,18
 122:11 127:7 128:11 133:12,19
                                  134:14 135:11 177:18
 133:20 134:9 136:10 137:19
                                 strategy 121:23 134:24
 142:5 143:16 144:21 146:3
                                 streamline 34:9 39:11 202:21
 158:14 170:18 189:22 204:4
                                  206:18
 208:13 209:18 220:10 221:20
                                 streamlined 35:21 90:17
```

```
streamlining 34:5 38:8 40:14
                                 studies 31:8 68:4,6,9
 48:16
                                 study 223:23
streams 92:7
                                 stuff 70:8 99:3 157:4 193:20
Streck 43:14 46:11 51:2 69:13
                                  208:7 210:8 232:15
                                 sub 128:6
 75:23 77:14 83:19 85:15 91:15
 93:11 97:17 99:7 100:2,13
                                 subject14:13 18:12 20:3,23
 135:20 137:9,12,20 138:2
                                  21:2 28:12 52:22 218:4 229:4
 139:10,15 140:13,18 141:11,16
                                 submarine 36:12
 142:12 143:4 146:22 147:3
                                 submission 48:17 68:12 152:4,5
 148:8 149:17 150:7,17 155:12
                                  152:18 153:10 227:21 231:12
 156:4,23 157:17,23 158:18
                                  231:15
 159:2 160:4,8,20,24 162:7
                                 submissions 229:9
 164:16 165:11,20,23 166:18
                                 submit 153:18 155:22 178:12
 167:2,19,23 168:24 169:8,21
                                  212:23 213:11 217:23
 169:24 170:4 173:22 175:6
                                 submitted 38:14 67:17 68:13
 178:16 179:2,7,17 187:9
                                  228:22 229:3
 188:19,23 191:4 192:7 193:5
                                 submitting 218:13 228:3,5
 194:8,11,14 195:12,16,24
                                 subscribed 244:6
 197:23 198:10,15,20,24 199:5
                                 subsequently 54:14 60:20
 205:17 206:2 207:7,17,23
                                 subsidiaries 204:8
 209:12 210:16 212:11 213:18
                                 substance 15:16 16:14 110:15
 213:24 214:15,19,22 215:3,6
                                  128:5,7,12 134:12,23
 215:13 220:6,12 221:11 222:8
                                 substances 4:7
                                 substantial 16:3 184:15
 223:24 225:5,11 230:23 231:4
 231:20 233:13 235:16 236:3
                                 substitute 205:11
 237:21 238:3,9,12,15 240:6,14
                                 substituted 205:6
 241:2,6,13,18,21 242:11
                                 sub-county 130:23
Streeter 174:8
                                 sub-regional 177:5
strength 57:13
                                 success 55:17 63:22 71:2
strengthen 52:16 60:14 64:8
                                 successful 43:17 48:7 69:3,4,5
 128:8 218:20
                                 Sue 26:5 28:23 165:11 210:8
strengthening 49:9 115:21
                                  211:8
stress 98:7
                                 sufficient 12:10 18:2 19:21
stretch 119:24
                                  21:22 87:7 93:9
strike 11:11,17,19 12:9 13:16
                                 Suffolk 76:16
                                 suggest12:22 13:10 14:15 35:12
 220:21
striking 88:6
                                  136:23 224:23 225:16
                                 suggested 22:11 33:3 125:9
strong 49:3 63:16 75:21 104:11
stronger 12:17 63:11 83:15
                                  126:23 233:24
 105:14,15 120:10 219:19
                                 suggesting 12:11 130:18 149:5
 228:17
                                 suggestion 13:14 240:16
strongly 41:4 239:21
                                 suggestions 43:16 113:10 134:16
                                 Sullivan 71:11 196:2,3 236:7,8
struck 76:6
structure 4:14 121:17 140:4,7
                                  236:23 237:4,13
 189:5 190:22 192:4 202:10
                                 summarize 15:2 16:18
structured 81:17 116:13 120:13
                                 summarizes 116:21
 192:16 218:14 238:17
                                 summarizing 17:11
                                 summary 36:23 116:18 220:7
structures 36:12 42:17 92:17
 229:10
                                 summer 112:14 113:15 114:2
                                 Sunday 58:10 70:12
structuring 189:8
```

```
19:12,13,22 21:23 25:11 31:2
super 106:9
supersede 222:13
                                  34:6 37:4 40:10 48:22 49:5,9
supervised 2:23 138:23
                                  52:19 70:10 71:12 72:6 74:18
                                  75:17 80:17 81:2 90:11 94:3
supplement 57:7
supplies 36:13 73:13
                                  94:20 103:16,18 106:11 107:3
                                  107:4 112:3 116:2 138:19,24
supply 180:22 186:21
support 27:22 30:14 39:3,13,18
                                  153:12,14 174:18,21 187:6
 43:6 70:15 71:24 84:15 101:23
                                  189:7 196:13 216:20 230:3
 126:12 129:18 131:9,13 149:12
                                 systematic 194:5
                                 systemic 200:19
 176:14 219:3 229:24
supported 173:6
                                 systems 20:9 44:15 47:11 54:20
supporting 189:10
                                  60:14,18,21 66:20 84:9 89:14
                                  94:2 128:9 138:14 199:12
supportive 115:4
supposed 229:2
                                  203:22 217:11 239:6
sure 11:5,7 15:9 29:12 35:13
                                 System's 47:22 48:3
 39:20 42:5 45:22 46:3 52:4,5
 55:9 57:17 62:21 63:7 70:22
 71:2 75:19 79:20 98:13 115:14
                                 table 5:15 34:8 37:12 70:20
 136:20 141:6 161:4 183:6
                                  84:18 115:17 131:23 215:22
 190:17 191:9 192:22 193:21
                                 tacitly 24:13
 206:18 210:24 212:18 221:4
                                 TAGS 208:11,12
                                 tailored 33:18,23
 222:3 228:2 231:7
                                 taint 26:15 28:6 39:17 199:17
surge 60:12 64:21
                                  199:17
surgeon 121:22 134:24 135:13
                                 tainting 211:17
surgeries 66:23
                                 take 8:19 9:4 13:24 31:8 32:16
surgery 66:13,16 76:22 151:6
                                  45:2 46:12 50:7 85:2 88:3
 152:13,19 157:8,14 180:19
                                  91:10 92:9 95:14,17,21 101:24
 226:8,9
                                  110:4,5 129:9 135:6 136:19
surgical 66:7
                                  149:22 176:22 181:17 183:15
surprised 82:3
surveillance 94:2,3,17,20 123:7
                                  193:19 197:4 223:12 241:10
                                  242:19
survey 123:7 171:16
                                 taken 32:15 37:11 126:21 143:2
surveying 123:24 174:9 187:2
                                  150:3 186:18 190:20 193:9
surveyors 211:24
                                  209:11 216:23
surveys 54:16 208:20
                                 takes 141:7 187:4
survive 25:10
                                 talk 11:20 25:8 33:20 43:19
survivors 163:23
                                  65:7 67:14 77:7 116:10 191:7
Susan 30:17 37:19,24 54:4
                                 talked 40:3 79:16 82:14 89:3
sustainability 68:8
                                 talking 18:18 51:14 52:22 56:10
Sweeney 50:13
                                  80:7 189:3 194:9 203:24
switch 65:7 100:15
                                  211:20 240:11
switches 36:13
Sylvia 129:4,10
                                 talks 11:17 64:16
                                 target 28:24 118:18
symptoms 94:6
                                 targeted 206:19
synchronized 43:18
                                 task 91:19 110:23 135:2
syndromic 94:3
                                 Taskforce 240:4
synthetic 3:20,21 4:8,9,11
                                 tax 134:13 135:4
 138:16,16 139:19,20,22,24
                                 Tdap 61:10
140:8 141:2,3
system 2:13,24 11:23 12:10
                                 team 61:19
```

```
technical 92:4 116:4 124:9
 170:20
technically 229:22
technologies 182:23 183:3,7,12
 187:3 194:6 230:14
technology 44:17 86:22 90:19
 93:8 183:19 193:8
telecommunications 87:18
telephone 70:2 123:7
tell 40:18 53:10 71:19 85:4
 210:12,14
telling 209:18
tells 129:15
temperatures 95:19
template 113:3
temporary 34:17 94:16 219:4
tempting 225:15
ten 57:22 81:4 106:18 107:4
 118:21,24 119:19 120:18 184:8
 196:4 198:2 208:5 232:16,17
tend 89:6 179:19
tends 31:7
tenure 26:14 143:15
term 2:14 4:16,17 146:17 156:9
 190:15 199:18
terminal 185:7
termination 21:15
terms 21:16 86:24 91:16 93:4
 103:7 109:11 113:21,22 119:15
 171:11 221:23 223:3 235:8,11
 236:10,18
terribly 107:8
terrific 50:19
terrorism 241:5
test 190:24
testament 56:5 72:16 221:3
tested 87:8
testified 38:15
testing 60:15 99:9,10,17
tetanus 60:2
thank 2:17 3:10 4:2 5:5 8:4,14
 21:18 22:5 30:19,21 32:15,22
 34:8 36:17,19,21 37:7,12 39:4
 39:5,7 42:9,20,21 43:2,11,13
 44:7 46:11 50:5,10,24 51:2,8
 67:10 69:11,13 70:14,16 71:3
 71:10,13 72:8,14 73:4,20
 74:15 83:18 84:13 85:14,19
 91:14 93:12 97:18 100:3,17,18
 102:21 128:24 129:4,10 135:20
```

```
136:9 137:6 138:2,4,9,10
 139:15 140:18 141:17 142:11
 142:12,23 147:3 149:16 150:7
 150:8,17 159:2,4 160:8,24
 162:12 164:15 166:2 167:2,23
 168:24 169:8,24 170:3,4 174:5
 175:12 179:7 187:9,10 194:12
 195:16 197:22 198:21 205:17
 215:6,14 221:6 225:11 237:14
 238:9 241:21 242:14,20 243:2
thanking 68:21
thanks 54:4 78:6 80:4 81:21
 93:15 115:6 116:6 129:8 136:2
 145:11 221:8 241:24
theme 104:11 172:17
therapy 7:7,20 78:4 180:18
thing 29:17 34:2 50:11 77:4
 90:15 105:2,22 110:2 143:24
 190:12 232:2
things 13:8 15:10 24:12 25:10
 26:12 27:13 32:14,23 35:7
 41:8 50:19,20 51:10 58:19
 59:23 60:5,24 64:7 65:6,11
 71:5 73:14 76:5,13 77:8 78:23
 79:3 80:8 81:21 82:13 87:24
 90:4,10,21 91:13 92:9,11,23
 95:5,16 96:7 97:21 98:10
 102:13,24 104:11 106:20
 110:11 111:16 115:4 122:6
 123:24 124:3,14 125:17 127:19
 128:15 129:24 130:19 143:12
 187:14 196:15 197:9,20 199:10
 208:2 210:2 212:4,6 224:19
 232:21 236:24 240:3,16
think 9:10 11:2 13:6,8 14:17,21
 15:11,21 17:10,13,14 18:17
 23:15,16 24:8,10,15,15 26:10
 26:14,16 27:6,16,22 28:7,10
 28:23 29:4,14,14,19 30:5
 31:12 32:8 35:7 38:18 40:9
 42:13 50:11,16 53:20 56:2
 59:8 60:6,15,24 62:5 64:8,20
 69:20,21,22 70:11,13,17 71:5
 71:22 72:2,5,11,17 74:7,13
 76:24,24 77:2 78:23 79:8,22
 80:2 81:13 82:22 83:7,8,9,13
 83:14,14,19 84:20,24 88:6,15
 89:7,10,10,19 90:13 91:23
 92:8,16,20,22 93:6,8 95:9
 96:8 97:7,11,15,19 98:19,20
```

```
99:5 100:18 104:23 105:2,22
                                  126:7 128:5 138:12 145:23
 106:9,11 110:11,13,22 111:5
                                  146:10 151:11 153:9 159:9,10
 115:11 116:19 118:16,20 119:4
                                  160:11 161:15 168:14,18,18,20
 119:7,10,22 120:21 122:2
                                  171:17,17 176:8 177:4 184:6
 124:8 126:10 128:10,14 129:2
                                  196:21 197:5 199:4,7 208:6
 129:11,15 130:7,17 131:15
                                  217:10 220:7
 134:3 136:6,15 137:14 148:11
                                 three-year 13:3,7 14:15 18:8,10
 148:14 149:15 157:2 158:16
                                  20:3 41:16 218:4
 164:22 165:4 166:3,9,10,14,16
                                 thrust 188:15
 170:9,12 171:3,13 173:12
                                 tidying 167:6
 174:3,20 175:2 177:23 179:19
                                 time 2:7 8:15 9:21 13:3,7,10
 179:19,20 186:19 188:11 189:3
                                  14:5,13,18 15:4 16:3 20:3,24
 189:18,21 190:20 191:8,16
                                  30:22 31:3,4,11,16,23 35:5
 192:2,16,20 194:4 195:13
                                  43:20 45:2,6,18 54:11,12,19
 196:5,6,7,13,16,16 198:5
                                  55:4 57:18 58:3,5,17,20 59:2
 205:21 207:22 208:3 209:7,8
                                  59:10 61:11 63:20 68:22 69:22
 209:14 210:12 211:9 214:9
                                  70:24 71:5 73:7 84:11 98:15
                                  102:9,9 117:7 118:14 119:16
 215:17 220:16,19,23 222:8,10
 222:13,21 223:4,18,24 228:24
                                  128:11 129:7 140:20 142:21
 229:24 230:10 231:21 232:2,21
                                  157:3 164:17,19,22 171:10,12
 233:5 234:2,19 235:5 238:24
                                  171:15 172:23 173:2,7 178:9
 239:23 241:24
                                  183:22 184:5 191:22 196:11,15
                                  197:19 207:22 209:7 210:7
thinking 91:5 104:5 110:12,21
 128:15
                                  223:8 234:15 244:3
thinks 224:21
                                 timeframe 39:18
third19:16 21:21 53:10 61:20
                                 timeline 196:17
 127:21 205:6,7 226:24 227:20
                                 times 2:19 12:15 59:22 70:3
thirteen 140:2 172:8 179:11
                                  72:18 98:5,6 102:11 104:18
 186:2 197:24 198:7,11,15
                                  144:9 145:5
thirty 45:8,9 53:17 72:18 76:8
                                 timetable 171:19
 84:18 242:5
                                 timing 61:24 201:17
thirty-day 66:15,22
                                 Title 141:20
thirty-eight 11:10,14
                                 tobacco 106:17 127:4,5
thirty-five 61:12 211:12
                                 today 7:11 9:19 22:21 26:2
thirty-nine 11:14,15 19:3
                                  37:11 43:4 44:10 61:24 63:14
                                  138:13 161:22 170:9 172:13
thirty-one 117:16
thirty-seven 11:9
                                  173:10 197:21 207:6 213:9
                                  215:19 217:21 221:2 235:18
thoroughly 195:21 208:17
thought 28:21 50:7 79:4 117:4
                                  241:9 242:21
thoughtful 45:24 171:6 173:13
                                 told 144:22
thoughts 221:22
                                 Tom 109:9
thousand 54:11 55:15 58:10 86:7
                                 tomorrow 61:24 151:6
 86:11
                                 tool 130:6
thousands 61:3 221:16
                                 tools 234:3
threaten 181:12 199:22
                                 top 109:10
threatens 219:9
                                 topic 24:6 89:17 156:22 177:20
three 2:9,19 13:12 18:13 20:4
                                 topics 44:11 172:16
 21:4 38:19 52:12,13 53:5
                                 touch 87:4
 61:16,17 62:8 66:6 70:3 74:8
                                 toxicologists 4:24
 74:24 87:3 98:2 102:11 126:5
                                 toy 29:18
```

```
track 90:14 94:21 117:14 118:3
                                 turn 10:24 45:12 65:5 93:13
 118:6,7 119:10 120:6 126:21
                                  116:3 128:22 129:7 135:18
 130:21 156:16 202:12 238:16
                                  199:3
tracking 59:10 66:20 90:7,23
                                 turning 191:13 225:19
                                 tweets 57:3
 94:5 133:14 165:6 196:9
                                 twelve 45:8 47:18 65:2 66:4
traded 41:4 204:2
tradition 107:22
                                  140:8 185:11
traditional 101:8
                                 twelve-month 218:18
traffic 95:5
                                 twenty 42:4 47:8 53:17 59:5
trail 210:23
                                  74:13 81:5 172:11 190:3
                                  225:13,24 226:17 237:22 238:4
transaction 216:24
                                 twenty-eight179:15 190:11
transcription 244:4
transfer 7:13
                                 twenty-five 218:16
transfers 28:5 152:14
                                 twenty-four 232:9
transformation 44:17 166:8
                                 Twenty-one 228:12 231:22 233:6
                                  236:2
transition 85:10 166:8
transitions 55:18
                                 twenty-seven 66:6
translated 42:17
                                 twenty-three 9:15 10:2 15:24
transmitted 128:19
                                  22:18 36:2 38:21 39:2 172:12
transparency 48:22 218:7
                                  173:23 225:14,18 230:21,24
transpired 24:11
                                  238:13 242:5
transportation 101:13 105:3
                                 twenty-two 41:2 231:5 236:9
                                  237:23 238:4
trauma 111:17
travel 62:12 132:15
                                 twice 53:2 81:23
treatment 7:14,14 110:16 186:5
                                 twice-daily 52:21
 186:11,14,16 219:5
                                 twinge 69:6
tremendous 72:2 77:6 135:21
                                 two 6:12 12:16 37:11 38:13
tremendously 85:9
                                  57:20,21 64:15 67:18 73:16
                                  74:7 75:24 76:7 77:18 84:18
trend119:16,17,20
trial 130:18
                                  93:24 97:21 98:21 99:5,22
tried117:8 118:2,10 120:9
                                  106:19 112:10 118:7 130:13
 122:15 123:10,18
                                  143:12 145:16,19,19,22,22,23
trigger 201:11
                                  146:2,6,6,10,10,16,16 147:6,6
triple 31:2 98:5 175:19 177:10
                                  150:23 151:5,11,18,19,24,24
true 82:6 244:4
                                  152:18 154:2,2,5,5 155:6
                                  159:5,5,9,15,19,19 160:11
truly 73:11,20
trust 198:8
                                  161:6,7,10,10,14,14,19,19
                                  168:6,6,6,7,7,7,13,13,14,16
trusted 175:24
trustee 211:21 212:5
                                  168:16,17,17,18,18,19,20,20
trusting 241:6
                                  168:20,20 169:13,13 175:9,20
                                  176:15 179:18 181:8 185:20
try 45:24 51:10 54:7 72:3 82:5
 88:17 96:2 119:7 122:18
                                  196:20 199:13 200:5,15 216:5
 125:12,17,19 132:24 164:12
                                  229:19 235:17,24
 207:19 209:2 212:11
                                 Two-A 206:13 213:5
trying 30:4 45:18 68:6 75:4
                                 Two-A's 212:24 213:3,8
 95:12 119:11 124:10,18,19
                                 two-day 67:6
 130:19 143:20 157:6 158:16
                                 type 12:23 117:15 176:3 179:23
 166:11 194:16 209:14 210:9
                                 typed 14:23
 229:24
                                 types 41:11 56:9 80:12 89:9,13
tune 59:4
                                  91:4 99:22 118:9 177:11 201:6
```

```
unstable 235:7
 217:22 229:17,24
typewritten 244:4
                                 unsuccessful 171:10
typically 182:8
                                 untenable 195:4
T.C.s180:8 181:10 197:17 234:2
                                 upcoming 4:17
                                 update 7:4,9,18 22:24 31:9
               Ū
                                   44:14 51:5 52:3,3 67:16 97:11
ubiquitous 93:3
                                   141:21,23 185:3,8 203:4
ultimate 204:23
                                   212:15 213:8,9,12,14 240:18
unanimously 139:7 140:9,21
                                 updated 125:13 213:15 220:8
 141:8
                                 updates 55:4 142:7
unanswered 222:22
                                 updating 85:20 185:12
unaware 82:10
                                 upgraded 197:16
unchangeable 108:16
                                 upload 227:14
unclear 148:23 218:11
                                 upper 237:12
underage 135:12
                                 upset 234:10
undercover 4:21
                                 Upstate 94:10
underlying 95:22
                                 uptake 98:19
underpin 48:10
                                 urban 95:3
underserved 152:23
                                 urge 181:15
understand 15:8,10 25:15 38:9
                                 urgency 197:18
 75:18 81:5 116:20 136:20
                                 urges 183:9
 189:13,15 194:17 196:20 210:9
                                 use 6:13,14,17,22 7:2 80:17
 230:11
                                   85:22 86:8 88:19 89:6 91:2
understandable 17:14 149:9
                                   141:22 156:9 172:2 219:11,16
understanding 43:3 68:24 75:4
                                   219:21 220:15 232:4
 174:20 187:5 189:8
                                 useful 88:23 131:18
undertake 86:20 178:5 202:13
                                 user 68:7
 203:18
                                 users 89:20
undertaken 86:15
                                 usual 45:23 175:5
undertaking 203:5 206:15
                                 usually 58:11 97:13
underway 68:6,9 122:17
                                 usurping 214:17
undoing 224:4
                                 utility 184:10
unfolding 122:11
                                 utilization 152:9 153:17
Unfortunately 144:3
                                 utilize 40:4 79:8 92:21
unfunded 137:11, 12, 13
                                 utilizing 79:19
unhappy 173:11
                                 U.S 6:23 135:13 142:3 144:20
unified 62:21
unintended 43:24 220:23
unions 54:3 176:6
                                 vaccinations 61:9 82:5
                                 vaccine 61:10 128:18
unique 83:17 156:17
unit 131:14
                                 valuable 68:22
United 103:4 107:2 144:15
                                 value 107:24 183:9 204:12
 174:13
                                   206:17,20
units 61:3
                                 valued 46:16
University 121:24
                                 valve 66:22,23
                                 vans 60:9 63:13 94:18
unlicensed 180:3
unmet 58:4 59:12 177:17
                                 variations 16:5
unnecessary 113:20
                                 variety 118:9 122:14 131:5
unprecedented 101:3
                                   185:6,10
unrelated 202:10,11
                                 various 82:14 108:9 131:6 201:5
```

```
ventilators 56:12
                                 Waltman 30:15, 16, 17, 20 54:4
venture 16:14 33:9 202:5 203:6
                                 want11:19 12:3 21:19 26:9 31:3
 212:21 213:7,10
                                  34:3,8,19 35:22 36:5 37:22
                                  40:4,9,11,22 41:3,11 42:5
verify 213:2,13
verifying 203:8
                                  43:15 51:14,20 55:21 65:5,6
version 5:14 11:6 140:24 141:4
                                  67:10,14 79:24 84:12,21 95:9
 141:5,6,7 229:15
                                  95:23 103:5,22 105:12,13
versus 75:5 120:7 189:7
                                  111:8 115:14 119:8 128:23
Vestal 169:14
                                  131:23 133:21 134:2 143:13,22
Veterans 146:3
                                  144:4 149:19,20 156:17 164:3
                                  165:15 168:8 171:7,12 172:3
viable 149:5
vicarious 242:19
                                  183:4,6 189:15 190:10,17
                                  191:7,9 192:17 196:14,14
vice 47:19
                                  208:2,4 210:11 211:18 212:9
vice-versa 235:8
Victor 42:24
                                  213:6 219:18 220:22 221:12
view13:9 119:11 164:6
                                  224:20 226:10 227:13 229:19
viewpoint 198:6
                                  242:14,20
                                 wanted 27:4 31:4 32:8 73:9
views 16:15
violation 27:15 198:9
                                  86:19,23 87:4 103:9 127:3
violations 199:22 200:5,12,15
                                  136:7,9 149:12
 200:18,21
                                 wants 97:3 135:5 191:6
violence 127:13
                                 ward 242:3
virtual 79:13 113:15
                                 warm 95:24
virtually 26:24 38:15 82:7
                                 warming 22:15
virus 96:6
                                 Washington 62:12
vision 103:2
                                 wasn't190:7
visiting 115:5 147:6
                                 waste 99:9
visits 60:12 63:21 94:5 152:10
                                 watch 106:21
vital 122:24
                                 water 60:15,18,19 70:22 115:5
volume 186:21
                                  127:15 242:10,12
voluntarily 184:3
                                 way 10:10 17:12 21:10 29:17
voluntary 131:12
                                  31:18 38:16 40:5 46:2 56:7
vote 43:4,7 50:7
                                  75:15 88:16 89:9,11 92:19
voted 139:8 140:9,21 141:8
                                  93:3 99:11 104:16 106:13
vulnerable 132:18
                                  110:21 123:18 130:3 149:8
V.N.S 81:10
                                  173:17 189:9 193:10 194:3
                                  219:19 220:6 222:9 224:21
V.R.N.C169:13
                                  227:16 234:16 239:21 240:3
               W
                                 Wayne 50:14
wait 23:24 125:22 162:3
                                 ways 83:7 90:6 92:2 110:13
waiting 39:9 194:6
                                  228:9
waived 227:10
                                 weak 107:21 228:15
waiver 61:12,13,19,20,20 62:4
                                 weakness 12:18
 62:19 70:10 107:23 108:3
                                 weaknesses 200:19
 115:3 133:15 191:21
                                 wear 55:14 83:4 95:17
waivers 61:11,16,17,17 62:15
                                 weather 23:4 238:23 240:21
Walgreen's 204:10
                                 web 54:8 122:6 131:6
walk 133:3
                                 website 46:7 54:10 56:18 59:21
walkable 109:21
                                  66:9,12,13 67:3 97:2 116:17
walking 56:12
                                  117:15 129:22 131:3 163:15,16
```

```
194:19 201:3 208:8,15,15
 163:19,20
                                  210:10 215:3 216:2 220:19,24
websites 55:4
week 65:9 67:4,17 79:19 99:22
                                  221:2,3 231:18
 116:17 132:14
                                 Whalen 50:13
weekend 73:16
                                 WHEREOF 244:5
weeks 93:18
                                 whichever 149:20
weigh 164:21
                                 white 121:8
welcome 26:5 30:14 42:15 84:20
                                 whites 121:14
 178:15
                                 who've 136:10
went 30:23 58:12 60:19 70:18
                                 WIC 61:6
 72:7 94:18 107:14 116:21
                                 wide 112:4 185:6
 208:5,22,23,24 210:18,20
                                 widely 185:5
 224:3
                                 wider 135:15
weren't50:9 76:22,23 113:22
                                 widespread 183:8
 130:20 188:14
                                 willing 25:23 32:16 221:15
Western 147:7 154:10
                                 Wilson 72:17
Westervelt 44:14 73:12 84:9,10
                                 win 209:3
 85:16 149:21
                                 wind 40:20
we'll 24:2 38:18 39:23 41:18
                                 winner 169:11
 42:11 45:8,9 51:3 63:20 84:8
                                 winter 96:5
 85:17 91:9 92:23 100:4 132:13
                                 wires 25:19
 132:16 133:5 170:6 179:9
                                 Wisconsin 122:2
 215:15 216:4 229:2 230:22
                                 wisely 171:16
 231:4 240:17
                                 wish 8:9 10:17 30:13 49:18
                                  85:14 208:5 242:24
we're 7:8 11:7 14:12 21:23
 24:16 25:17,17 29:7,7,13,20
                                 wishes 50:4
 36:5,5 39:16,20 41:8,9,16
                                 withdraw 147:10
 59:3,4 62:2,2,23 63:5 64:15
                                 WITNESS 244:5
 68:16,16,16 72:2 75:8,10
                                 woke 158:13
 80:19,20 82:21 85:23 86:10,20
                                 wolf 208:21
 87:13 89:7 96:4,5 97:14 98:13
                                 woman 81:12
 101:15,21 103:3 107:6,11
                                 women 61:2 111:20,21 120:21
 108:15 110:7,18 111:5 114:21
                                  121:7 127:22 152:24
 118:7 119:10,10 122:23 125:22
                                 women's 112:22
 130:7,7,23 131:8,9 135:8
                                 wonder 158:7
                                 wonderful 26:10 50:18 76:13
 142:24 143:4 150:5,9 155:16
 166:11 170:16 172:15 173:13
                                  82:5 97:19
 179:22,24 181:20 189:3 191:9
                                 wondering 35:11 195:13 231:14
 194:9 199:3 209:16,18,20,21
                                 Wood 114:3 131:10
 210:7,9,22 211:17 213:11,12
                                 word11:24 12:5 20:8 36:24
 214:9 224:18 229:24 230:11
                                  61:16 96:8 111:10 136:11
 234:2 240:11 241:6
                                 wording 111:8 237:17
we've16:15 24:12 28:6 29:12
                                 words 12:19 194:22 227:19 241:7
 36:14,14 40:2 43:22 51:24
                                 wordsmithing 241:7
 53:2 62:11,24 65:20,22 67:15
                                 wore 84:19
 67:19,22 69:2,3 89:17 90:5
                                 work 9:17 10:12 22:23 24:5
 94:5 96:10 98:19 101:5 102:13
                                  26:10 29:12 31:12 34:7 42:11
 102:23 103:16 108:2 120:23,23
                                  48:4 49:13 50:18 54:2,2,21
 126:20 128:21 150:2 156:6
                                  60:7 61:11,13 65:3 70:21 76:9
 171:16 173:3 186:23 190:21
                                  77:21 79:11 80:19 81:10,21
```

```
86:14 92:6 93:5 100:18 104:11
                                  152:7,16 153:19,20 155:23
                                  166:7 221:14
 105:9 107:18 113:5 114:5,7,10
 115:7 125:3,3 126:16 129:14
                                years 13:12 18:13 20:4 26:13
 130:13 132:11 133:2,9,11
                                  27:13 36:8 39:19 47:8,18 49:2
                                  71:9 74:13 80:23 81:5,5
 134:17 135:22 136:13 143:17
 143:20 144:21 170:10,22,23
                                  106:19,19 125:13,22 151:9,16
 175:3 181:21 196:20 197:6,17
                                  151:23 155:17 158:5 184:6
                                  185:20,21 208:5 217:10
 206:17 208:18 214:20 227:15
                                Yemen 144:15
 235:13 240:17 242:15,16,18,19
worked 4:20,22 56:8,19 58:16
                                yesterday 61:23 76:3,15
 73:3 74:3 118:21 136:10 211:3
                                York 1:2,7 2:1 3:1 4:1,20 5:1
worker 82:15
                                  6:1,22 7:1 8:1 9:1 10:1 11:1
workers 59:24 77:20 81:15
                                  12:1 13:1 14:1 15:1 16:1 17:1
workforce 76:6,12 80:10 239:15
                                  18:1 19:1 20:1 21:1 22:1 23:1
working 23:18,20 35:20 36:17,18
                                  24:1 25:1 26:1 27:1 28:1 29:1
 38:22 51:11 52:2 55:10 57:15
                                  30:1,17 31:1 32:1 33:1 34:1
 58:2 60:22 61:7 62:2,20 63:5
                                  35:1,2 36:1 37:1 38:1 39:1,10
                                  40:1 41:1 42:1 43:1 44:1 45:1
 64:11,22 69:9 73:17 88:4
 89:17 91:9,12 95:10,18 101:2
                                  46:1,23 47:1,7,10 48:1 49:1
 109:6 110:20 112:11,13 113:2
                                  49:11,16,22,24 50:1 51:1 52:1
 113:17 114:6,10,14 122:23
                                  53:1 54:1,5 55:1 56:1 57:1
 124:6 125:6
                                  58:1 59:1 60:1 61:1 62:1 63:1
worksites 95:12
                                  63:8 64:1 65:1,13 66:1 67:1
world 24:15 35:23 67:5 87:10
                                  68:1 69:1 70:1,2 71:1 72:1
                                  73:1 74:1,4 75:1,3 76:1 77:1
 144:20
worried 58:4
                                  78:1 79:1 80:1,4 81:1 82:1,16
                                  83:1 84:1,5 85:1,22,24 86:1
worse 87:16
worth 124:16
                                  87:1 88:1 89:1 90:1 91:1,24
wouldn't28:24 187:22 223:13
                                  92:1 93:1 94:1,10,10,13 95:1
write 74:14
                                  96:1 97:1 98:1 99:1 100:1,6
written 14:23 38:14 70:17 131:5
                                  100:21 101:1 102:1 103:1,3,14
 144:13 192:23
                                  103:18 104:1,7 105:1 106:1,16
wrong 28:10 29:15 107:15 119:21
                                  107:1,23 108:1 109:1 110:1
                                  111:1 112:1 113:1 114:1 115:1
 223:20
Wyoming 148:3
                                  116:1 117:1 118:1 119:1 120:1
                                  121:1 122:1,15 123:1 124:1
               X
                                  125:1 126:1 127:1 128:1 129:1
x-ray 142:6
                                  130:1 131:1,11 132:1 133:1
                                  134:1 135:1 136:1 137:1 138:1
               Y
                                  139:1 140:1 141:1 142:1,5
yada 241:5,5,5
                                  143:1 144:1,9,21 145:1 146:1
Yang 102:20
                                  146:11 147:1,7 148:1 149:1
yeah 24:21 64:5 99:19 127:2
                                  150:1 151:1 152:1 153:1 154:1
 136:8 165:12 188:24 193:23
                                  154:11,12,13 155:1 156:1
 195:15,17 196:3 207:7,23
                                  157:1 158:1 159:1 160:1 161:1
 223:21 230:22 231:7 233:11
                                  162:1 163:1 164:1 165:1 166:1
 239:22
                                  167:1 168:1 169:1 170:1 171:1
year 4:19 32:14 34:21 51:24
                                  172:1 173:1 174:1,7,12 175:1
 52:9,17 67:12,23 68:3,14
                                  176:1 177:1 178:1 179:1 180:1
 80:22 83:16,16 86:4 102:12
                                  181:1 182:1 183:1,5 184:1
```

Page 307

```
185:1 186:1 187:1 188:1 189:1
                                  102:1 103:1 104:1 105:1 106:1
 190:1 191:1 192:1 193:1 194:1
                                  107:1 108:1 109:1 110:1 111:1
 195:1 196:1 197:1 198:1 199:1
                                  112:1 113:1 114:1 115:1 116:1
 200:1 201:1 202:1 203:1 204:1
                                  117:1 118:1 119:1 120:1 121:1
 204:3 205:1 206:1 207:1 208:1
                                  122:1 123:1 124:1 125:1 126:1
 209:1 210:1 211:1 212:1 213:1
                                  127:1 128:1 129:1 130:1 131:1
 214:1 215:1 216:1 217:1 218:1
                                  132:1 133:1 134:1 135:1 136:1
 219:1 220:1 221:1 222:1 223:1
                                  137:1 138:1 139:1 140:1 141:1
 224:1 225:1 226:1 227:1 228:1
                                  142:1 143:1 144:1 145:1 146:1
 229:1 230:1 231:1 232:1 233:1
                                  147:1 148:1 149:1 150:1 151:1
 234:1 235:1 236:1 237:1 238:1
                                  152:1 153:1 154:1 155:1 156:1
 239:1 240:1 241:1 242:1 243:1
                                  157:1 158:1 159:1 160:1 161:1
 244:1,2
                                  162:1 163:1 164:1 165:1 166:1
Yorkers 49:7 50:23
                                  167:1 168:1 169:1 170:1 171:1
Yorker's 174:18
                                  172:1 173:1 174:1 175:1 176:1
                                  177:1 178:1 179:1 180:1 181:1
York's 62:13
young 67:8
                                  182:1 183:1 184:1 185:1 186:1
                                  187:1 188:1 189:1 190:1 191:1
                                  192:1 193:1 194:1 195:1 196:1
zero 145:20,22 146:6,11 150:23
                                  197:1 198:1 199:1 200:1 201:1
 151:5,24 154:2,5 155:7 159:5
                                  202:1 203:1 204:1 205:1 206:1
 159:19 161:7,11 168:6,13,16
                                  207:1 208:1 209:1 210:1 211:1
 168:16,16,17,17,18,18,19,20
                                  212:1 213:1 214:1 215:1 216:1
 168:21
                                  217:1 218:1 219:1 220:1 221:1
zone 54:21
                                  222:1 223:1 224:1 225:1 226:1
zones 52:6
                                  227:1 228:1 229:1 230:1 231:1
                                  232:1 233:1 234:1 235:1 236:1
               1
                                  237:1 238:1 239:1 240:1 241:1
1244:3,4
                                  242:1 243:1 244:1
10 141:20
                                 12:38143:3
11th 244:6
                                 13138:22
1115 191:21
                                 13th 2:24
12th 46:6
                                 15th 145:9
12-6-2012 2:1 3:1 4:1 5:1 6:1
                                 16 6:10,11,13 141:20
 7:1 8:1 9:1 10:1 11:1 12:1
                                 16th 102:12
 13:1 14:1 15:1 16:1 17:1 18:1
                                 166 44:6
 19:1 20:1 21:1 22:1 23:1 24:1
                                 19th 102:17
 25:1 26:1 27:1 28:1 29:1 30:1
                                 1991 47:12
 31:1 32:1 33:1 34:1 35:1 36:1
                                 1994 47:12
 37:1 38:1 39:1 40:1 41:1 42:1
                                                2
 43:1 44:1 45:1 46:1 47:1 48:1
 49:1 50:1 51:1 52:1 53:1 54:1
                                 20th 53:3
 55:1 56:1 57:1 58:1 59:1 60:1
                                 2005-2007 67:2
 61:1 62:1 63:1 64:1 65:1 66:1
                                 2006 47:18
 67:1 68:1 69:1 70:1 71:1 72:1
                                 2007 65:14
 73:1 74:1 75:1 76:1 77:1 78:1
                                 2008 47:20
 79:1 80:1 81:1 82:1 83:1 84:1
                                 2009 47:22 66:17
 85:1 86:1 87:1 88:1 89:1 90:1
                                 2010 65:14 66:14,23
 91:1 92:1 93:1 94:1 95:1 96:1
                                 2012 1:5 163:9 244:6
 97:1 98:1 99:1 100:1 101:1
                                 2013 2:24 44:23 64:17 118:16
```

Page 308

```
138:22
2013-2017 100:21
2014 67:19
2015 68:3
2017 44:23 118:15 120:9
2020 119:3,6 120:5,8,24 122:7
21 152:2
243244:4
26th 52:20
28 209:18 212:22 223:19
               3
3:00 243:3
38 141:24
                6
61:5,7
                8
8212:3
86-2 2:21
86-2.412:21
                9
9:452:2
```