

**Visitor Notification**  
**Severe Acute Respiratory Syndrome (SARS)**

SARS is an unexplained severe respiratory illness that has been identified in the community/facility. This disease has caused outbreaks of illness among close contacts of SARS patients and to persons working in healthcare setting. As a result of the re-emergence of SARS, it is necessary for our Hospital to institute precautionary measures to ensure that our hospitals are as safe as possible for our patients, their family and friends as well as our healthcare workers. For the safety of our visitors as well as our patients and staff, we will be taking the following measures:

**Visiting hours will be strictly enforced 7 days a week:**

**Restriction on visitors**

- *Each patient will only be allowed 1 registered visitors;*
- *Children under the age of 12 are generally not allowed into the patient care area;*
- *Pregnant women are strongly discouraged from visiting the hospital;*
- *Visitors are not permitted to visit any patient who is under quarantine or in isolation, unless exceptional circumstances and prior approval has been obtained;*

**Exception**

- *Exception can be made on compassionate ground, such as immediate family members of critically ill patients, fathers of new born, parents of small children.*

**Visitors entrance and exit**

- *Please use the designated SARS screening site locate to enter and exit the hospital.*

**Visitors screening**

i) Self-screening before visiting hospitals

*Please do not come to visit the hospital if you are not feeling well or have an illness that can be transferred to our patients. If you are not sure, please check with your family doctor;*

ii) Screening before entering the wards

*You are required to complete a visitor's entry screening questionnaire asking if you have fever, cough and diarrhea. Those who answer positively to the above shall not visit the ward and are advised to see medical attendance.*

**Visitors registration**

- *You will be required to sign a visitor's record designed to track patient visit in the hospital .*
- *A visitor pass will be provided from the registration desk and to be returned there following the visit.*

**Visitors responsibilities:**

- *Observe the visiting hours for the area you are visiting;*
- *Patients are not allowed to leave the ward during the hospital stay unless permitted;*
- *Family and visitors are advised not to gather in groups in hospital premises;*
- *You are asked to stay in the patient or visitor room as much as possible, for the duration of the visit. Please be advised against moving around to other patients and sitting on patient's bed;*
- *You must wash/sanitize your hands upon entry to the hospital, before and after any contact with any patient, and prior to leaving the hospital;*

We thank the visitors and the community in advance for its continued compliance with these precautionary measures.