The Hub Club

Your Source for EI-Hub Updates

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Welcome to the Hub Club!

We know how important it is to keep you informed as we transition to our new Early Intervention solution, **EI-Hub**. The Hub Club is a newsletter series that will keep you in the loop on our progress all the way through launch.

What is EI-Hub?

EI-Hub is a new solution designed specifically for the Early Intervention Program (EIP). Once launched, it will allow users across the State to seamlessly manage and record the work they do for children in the EIP. With just a single sign-on through the Health Commerce System (HCS), EI-Hub users will be able to capture and report on child information from referral (intake) to transition, including managing provider data, provider management, claims creation, billing, and payments.

With EI-Hub, our team is working to improve your experience while also limiting disruption to your work. Wherever possible, the solution will use familiar processes and functions. Additionally, all historical provider and child case management data currently in NYEIS will be converted and migrated to EI-Hub, so you won't lose any information relevant to your work.

We look forward to sharing more information about EI-Hub with you in the coming months.

Your Feedback Matters

Thank you again to everyone that responded to our readiness survey in December – we received nearly **1,200** responses! Your feedback is crucial to the success of this transition.

On February 13, we sent out a second survey to better understand how you and your organization use the current system. Your feedback will help our team configure the EI-Hub to work well for all users. If you haven't already, please complete the survey by Thursday, February 27.

CLICK HERE FOR THE SURVEY

You can always provide feedback via email: EIHub@health.ny.gov. We look forward to hearing from you!

Frequently Asked Questions

What is EI-Hub going to look like?
EI-Hub will be accessed through the Health Commerce System (HCS) and will be composed of five modules: Case Management, Fiscal (EI Billing), Provider Management and Enrollment, Service Logging, and Learning Management System (LMS). Please click the image below for a video overview of the solution:

When will EI-Hub be launched?
We expect that the solution will be launched in the second half of 2020.

When will training be available?
Onboarding and training will be key to the success of EI-Hub. We will be using an online Learning Management System (LMS) to deliver comprehensive training to all users. Training will be available approximately two months prior to the launch of the solution.

How can I be more involved?
If you are interested in becoming more involved with focus groups, testing, and more, click here to provide your information.

Upcoming Events

Early Intervention Coordinating Council (EICC) Meeting – March 11