



# The Hub Club

Your Source for **EI-Hub** Updates



Issue 16

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## Contact Us

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## A Message from the Bureau

### Summer is in the air!

I hope you have all been able to get outdoors and enjoy this beautiful weather and some much-needed fresh air. This Spring the EI-Hub Project Team has been busier than ever forging ahead with plans to launch the new system next year. The developers have been feverishly coding and the beginning phases of internal testing on certain components of the system is underway. While we have not yet finalized the launch date, we do know that 2022 will be the year and we will announce the exact date very soon.

As you all read in the last issue, Phase 1 of the Learning Management System (LMS) implementation began last month. We are thrilled that over 1,300 users have already signed up and started accessing the available materials. If you haven't already, it isn't too late to register. Please see the "Featured Feature" section below for information on how to register.

The EICC meeting back in March included the announcement of the launch of the EI-Hub LMS. We are pleased to announce that the EI-Hub Project Team will be back at the next EICC meeting on June 16<sup>th</sup> with even more information on the system, including a system demonstration presented by Rob Lillpopp from PCG. You can tune in to the entire Quarterly EICC Meeting on June 16 from 10:15 a.m. to 3:00 p.m. by viewing the webcast here: <https://www.health.ny.gov/events/webcasts/>. If you would like to make a public comment to be read during the public comment portion of the meeting, please send it to [Katherine.Reksc@health.ny.gov](mailto:Katherine.Reksc@health.ny.gov).

Please continue to share questions, comments, and anticipated training needs with us via the [EIHub@health.ny.gov mailbox](mailto:EIHub@health.ny.gov) so that we can work together to prepare for this exciting transition to the EI-Hub.

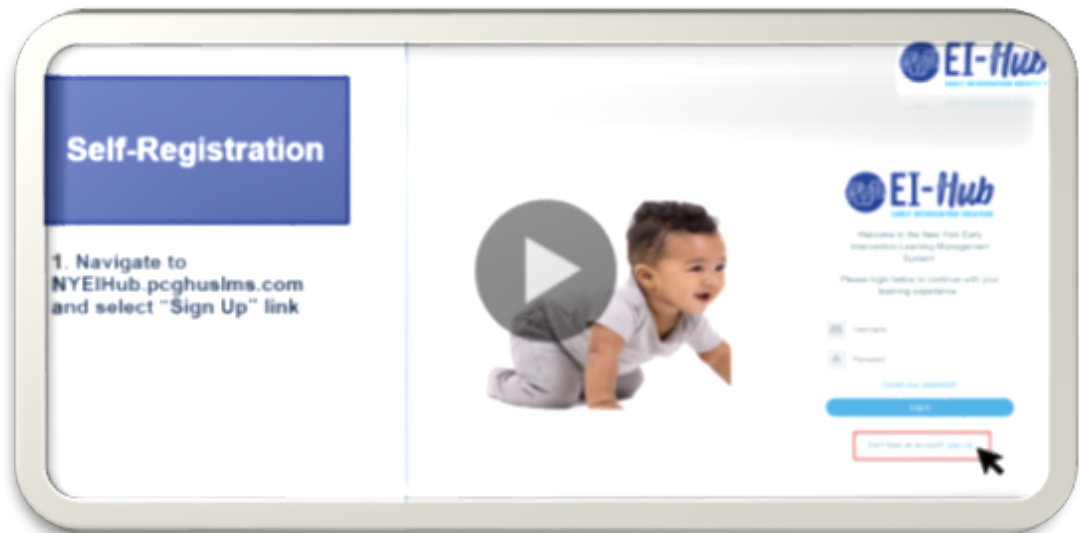
*Connie Donohue*  
Director, Bureau of Early Intervention

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## Featured Feature: LMS Phase One Launch

As mentioned in the Message from the Bureau, we are happy to report that **more than 1,300 users have successfully self-registered for the EI-Hub Learning Management System (LMS). Users have completed over 1,100 training courses to date, with many more in progress.** Thank you to all those that have registered and begun using the LMS!

If you haven't registered yet, you're not too late! Registration is open Statewide. Please see the video below for instructions on how to navigate to the LMS and complete the self-registration process. If you have any questions or need assistance registering, please contact the EI-Hub Training Team at [nyeitraining@pcgus.com](mailto:nyeitraining@pcgus.com).



We've also received some great feedback on the LMS from users, including how to improve the selection of user roles, emails, and more. If you have any feedback, please don't hesitate to contact us at [nyeitraining@pcgus.com](mailto:nyeitraining@pcgus.com). We look forward to continuing to make improvements as we approach Phase Two and Three of the LMS rollout.

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## Frequently Asked Questions (FAQs)

**I self-registered for the EI-Hub LMS, but I was unsure about what role to choose because I work in a couple different roles in the EI Program. How can I choose the appropriate role?**

We have received feedback from many users about the LMS roles, including requests for new roles and the ability to choose multiple roles. All of that feedback is being considered as we make improvements to the LMS during Phase One. For now, we suggest that LMS users select the role that best represents their primary role in the Early Intervention Program (EIP). As we make improvements going forward, we will announce any changes to the roles via the Hub Club newsletter. As always, if you have questions about the LMS or need assistance, please contact the EI-Hub Training Team at [nyeitraining@pcgus.com](mailto:nyeitraining@pcgus.com).

**Will I need a log in and out of the EI-Hub if I work for more than one agency?**

No, the EI-Hub is designed to make it smooth and seamless for a user to navigate between different roles and even different agencies. The EI-Hub Landing Page will allow users to access all EI-Hub modules and user roles applicable to their job functions in the EIP. This includes the several roles for EI-Hub users that may have multiple user roles within a module or between modules depending on their job role(s) in the EIP, an agency, or affiliations with multiple agencies.

Do you have questions on the EI-Hub solution or any information in the Hub Club? If so, please contact [EIHub@health.ny.gov](mailto:EIHub@health.ny.gov) with your questions. We will share answers to common questions in an upcoming issue of the Hub Club newsletter.

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## Upcoming Events

- **EICC Meeting** – June 16, 2021  
<http://www.health.ny.gov/events/webcasts/>
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## Key Transition Dates

- **Transition of NYEIS to Read-Only** – Two weeks prior to EI-Hub go-live
- **EI-Hub Go-Live** – New 2022 Date to be Announced Shortly

