



The Hub Club

Your Source for **EI-Hub** Updates



Issue 15

April 1, 2021

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Contact Us

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A Message from the Bureau

After One Year of Remote Work – A Reminder to Prioritize Self-Care

On Tuesday, March 23rd the NYS Early Intervention community gathered for our fourth virtual EICC meeting since the pandemic began over a year ago. As always, it was a packed agenda with information on Bureau business, program regulations, compelling presentations on the Provider Workforce Capacity Task Force, State Systemic Improvement Plan, and the NYActs Project, and an update from our EI-Hub Project Team announcing the launch of the learning management system (LMS) coming this month (more information about that below). If you were unable to attend the March EICC meeting, the webcast recording can be found here:

<https://www.health.ny.gov/events/webcasts/archive/>

Listening to our speakers at the EICC meeting was a reminder to me of just how resilient our program partners are and how much you've all endured during this challenging year. I hope that you are all finding moments in your day to focus on yourself and your personal wellbeing. That can look very different for each of us, from taking a daily walk, listening to a favorite song, connecting virtually with friends or family, or reflecting on the things we are grateful for.

In March, the Bureau participated in a meeting with our Division of Family Health that reminded us that as important as it is to prioritize our work and the needs of the children we serve, it is equally important to focus on self-care. A presenter at our meeting spoke in depth about work/life balance, stress during the time of COVID, the science of happiness, and the PERMA+ model, developed by Dr. Martin Seligman. PERMA stands for: positive emotion, engagement, relationships, meaning, and accomplishments. Research has shown a direct link between the PERMA components and both physical health and satisfaction with work and life. If you would like to use a mindful moment to learn more, here is a great article that breaks down the PERMA method:

<https://positivepsychology.com/perma-model/>. Our people are our greatest asset and unless we all take care of ourselves, it is impossible to care for others.

In the last issue of the Hub Club, we announced that we would be delaying the launch of the EI-Hub and would no longer go-live this May. I hope that this was a comfort to you and helps alleviate at least some of the stress you've been experiencing around the new system. I know that this does open up some new questions about when the system will launch and how the roll-out will unfold. The EI-Hub Project Team will continue to communicate details with all of you, including the new date as soon as it is decided. Please continue to look here for more information in the coming weeks.

In the meantime, please continue to share questions, comments, and anticipated training needs with us via the EIHub@health.ny.gov so that we can work together to prepare for this exciting transition to the EI-Hub.

Connie Donohue

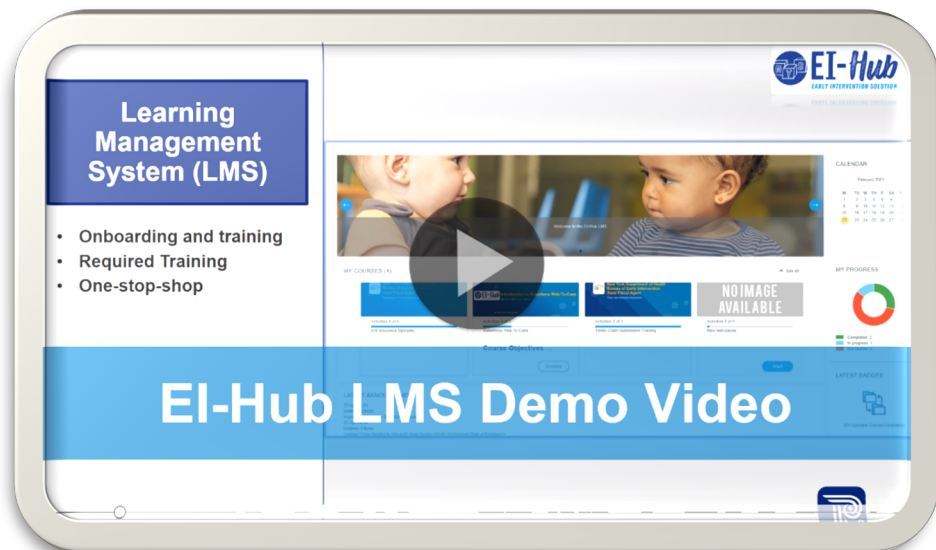
Director, Bureau of Early Intervention

Launch of EI-Hub LMS

EI-Hub Learning Management System Going Live this Month

The Bureau of Early Intervention is excited to announce that the EI-Hub Learning Management System (LMS) will begin a phased release in April 2021! The phased release will allow all EI-Hub users to access the LMS and become familiar with the functionality before the main EI-Hub training period (see details below).

As a reminder, the EI-Hub LMS is designed to provide a single location for onboarding, training, and resources for all EI-Hub solution users. It will allow those users to take required training designed specifically for the roles they have in EI-Hub. Click below to see the latest EI-Hub LMS demo video:



EI-Hub LMS Release Schedule

Here's how the phased EI-Hub LMS release will work:

Phase One (*April 2021*)

- The LMS will be released as a stand-alone component
- Users will create their Login and Password
- Initial resources will include training courses on the LMS functionality, an EI-Hub resource library, demo videos, and more

Phase Two (*Two-Four months before EI-Hub Go-Live*)

- The LMS will be integrated into the EI-Hub solution and accessed with an HCS Login through the Hub Landing Page
- Users will have access to a wider variety of training materials, including sandboxes (depending on role)

- Completed training courses will count toward user access to the EI-Hub solution components

Phase Three (EI-Hub Go-Live)

- The LMS will be accessed with your HCS Login through the Hub Landing Page
- Users will have access to the live components of the EI-Hub solution and sandboxes based on role
- Completed training courses will count toward user access to the EI-Hub solution components (no access will be given to components without passing grades on required training)

We look forward to sharing more information about the EI-Hub LMS Phase One release, including instructions for access, in the coming days. If you have any questions, please contact the EI-Hub Training Team at nyeitraining@pcgus.com.

Frequently Asked Questions (FAQs)

I missed the last issue of this newsletter where the date change was announced. Where can I find past issues?

You can find information on the EI-Hub solution, including all past issues of the Hub Club on the NYS DOH website, here: <http://www.health.ny.gov/eihub>

I began downloading my files from NYEIS earlier this year. Should I be gathering both my active and closed cases, or will active cases be transferred to the new system?

It is never too early to begin downloading your files from NYEIS. Attachments within NYEIS will not be transferred to the new system. It is important that you save attachments for both active and closed cases to a secure location outside of NYEIS prior to the release of the EI-Hub, when NYEIS will be retired and move to a read-only status.

Do you have questions on the EI-Hub solution or any information in the Hub Club? If so, please contact EIHub@health.ny.gov with your questions. We will share answers to common questions in an upcoming issue of the Hub Club newsletter.

Upcoming Events

- **EICC Meeting** – June 16, 2021
<http://www.health.ny.gov/events/webcasts/>

Key Transition Dates

- **Launch of EI-Hub Learning Management System** – April 2021
- **Transition of NYEIS to Read-Only** – Two weeks prior to EI-Hub go-live
- **EI-Hub Go-Live** – New Date to be Announced Shortly!

