



Department of Health

KATHY HOCHUL
Governor

MARY T. BASSETT, M.D., M.P.H.
Commissioner

KRISTIN M. PROUD
Acting Executive Deputy Commissioner

LEGAL SERVICES AGENCIES AND COMMUNITY RESOURCES PROVIDING RESIDENT ADVOCACY SERVICES GUIDE

Division of Nursing Home and ICF/IID Surveillance
875 Central Avenue
Albany, New York 12206
(518) 408-5372
nursinghomeinfo@health.ny.gov

May 2022

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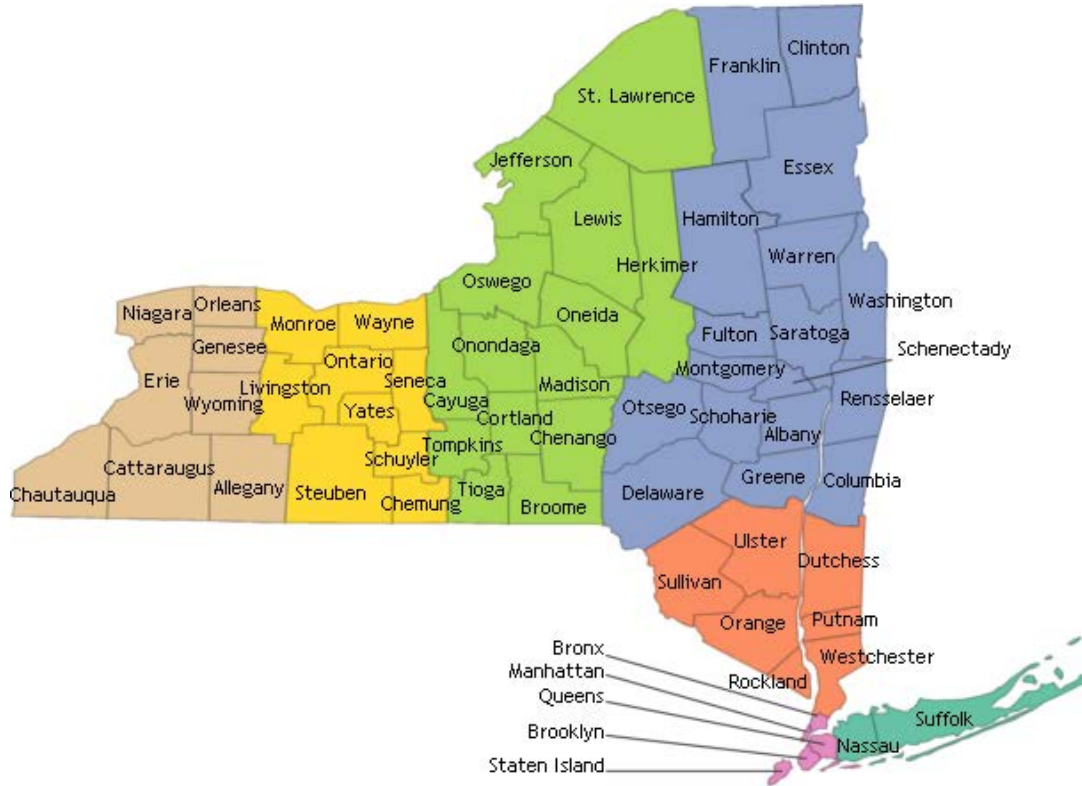
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How to Use this Document

1. This document is intended for those situations where the resident of a residential health care facility has received a notice of an involuntary discharge. If the resident chooses to protest that discharge, he or she must be given a chance to secure legal and advocacy services. DAL 20-15, 10 NYCRR section 415.3(iv)(e)(6). This document is designed to assist residents and their families in securing advocacy and legal services by listing persons and organizations which have indicated that they may be able to assist the resident.
2. **Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the residential health care facility residence is located and all contiguous counties.**
3. This list is set up by region (Capital District, Central New York, Long Island, Metropolitan Area, and Western New York Regional Offices), with regional counties listed alphabetically. Under each county is a list of those organizations and persons who have indicated that they are prepared to offer legal and advocacy services to residents.
4. Please note that this list is not exhaustive.
5. At the end of this document is the Changes to Legal and Advocacy Form. The purpose of this form is to help the Department update this document. If you find a person or organization who should be included in this listing, or information which needs to be updated, please send the organization's contact information to the Department via email to nursinghomeinfo@health.ny.gov.

New York State County Map

The map below identifies each New York State County. Identify the county where your facility is located, and you will see the contiguous (*i.e.*, surrounding) counties for which the facility should also provide information about available legal and advocacy services.



Map Source: www.health.ny.gov.

Map Link: *NYS Health Profiles: Nursing Home by Region/County*

All Upstate Counties

NY Connects

Toll Free: (800) 342-9871

<https://www.nyconnects.ny.gov/>

Provides government or community resources to help New Yorkers.

Senior Legal Advice Helpline

Toll Free: (844) 481-0973

Monday through Friday – 9:00 a.m. to 11:00 a.m.

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

Capital District Regional Office Area

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties.

Capital District Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
875 Central Avenue
Albany, New York 12206
Phone: (518) 408-5372

Albany County

Albany County Department of Social Services

162 Washington Avenue

Albany, NY 12210

Telephone: (518) 447-7300

Fax: (518) 447-7722

<https://www.albanycounty.com/departments/social-services>

Legal Aid Society of Northeastern NY (Albany Office)

95 Central Avenue

Albany, New York 12206

Telephone: (518) 462-6765

Fax: (518) 427-8352

Toll Free: 1-800-462-2922

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Clinton County

Clinton County Department of Social Services

13 Durkee Street
Plattsburgh, New York 12901
Telephone: (518) 565-3300
Fax: (518) 561-8101
<https://www.clintoncountygov.com/dss>

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street
Plattsburgh, New York 12901
Telephone: (518) 563-4022
Fax: (518) 563-4058
Toll Free: 1-800-722-7380
Legal Line: 1-833-628-0087
<https://www.lasny.org/>

Serves Clinton, Essex, Franklin and Hamilton Counties

Columbia County

Columbia County Department of Social Services

25 Railroad Avenue, P.O. Box 458
Hudson, New York 12534
Telephone: (518) 828-9411
Fax: (518) 828-5401
<https://www.columbiacountyny.com/>

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue
Albany, New York 12206
Telephone: (518) 462-6765
Fax: (518) 427-8352
Toll Free: 1-800-462-2922
Legal Line: 1-833-628-0087
<https://www.lasny.org/>

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Delaware County

Delaware County Department of Social Services

111 Main Street, Suite 4

Delhi, New York 13753

Telephone: (607) 832-5300

Fax: (607) 832-6034

<http://www.co.delaware.ny.us/departments/dss/dss.htm>

Legal Aid Society of Mid-New York

189 Main Street

P.O. Box 887

Oneonta, New York 13820

Telephone: (607) 433-2220

Fax: (607) 433-1433

Toll Free: (800) 821-9895

<https://www.lasmny.org/>

Limited to Social Security & SSI Disability denials at this location

Legal Aid Society of Mid-New York

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: (877) 203-1062

<https://www.lasmny.org/>

With appointments available in Oneonta:

189 Main Street Suite 301

Oneonta, New York 13820

Telephone: (315) 793-7000 ext. 1

Fax: (315) 732-3202

Toll Free: (877) 777-6152

Serves Delaware and Otsego Counties

Legal Services of Central New York (Binghamton Office)

105 Court Street, Suite 200

Binghamton, New York 13901

Telephone: (607) 231-5988

Toll-free Legal Helpline: (877) 777-6152

<https://www.lasmny.org/>

Serves Delaware County

Essex County

Essex County Department of Social Services

7551 Court Street, P.O. Box 217

Elizabethtown, New York 12932

Telephone: (518) 873-3450

Fax: (518) 873-3472

<https://www.co.essex.ny.us/wp/department-of-social-services/>

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: (800) 722-7380

Legal Line: (833) 628-0087

<https://www.lasny.org/>

Serves Clinton, Essex, Franklin and Hamilton Counties

Franklin County

Franklin County Department of Social Services

184 Finney Blvd.

Malone, New York 12953

Telephone: (518) 481-1808

Fax: (518) 481-1424

https://www.franklincountyny.gov/departments/human_services/social_services/index.php

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll free: (800) 722-7380

Legal Line: 1-833-628-0087

<https://www.lasny.org/>

Serves Clinton, Essex, Franklin, and Hamilton Counties

Fulton County

Fulton County Department of Social Services

4 Daisy Lane, P.O. Box 549
Johnstown, New York 12095

Telephone: (518) 736-5600

Fax: (518) 762-0080

<http://www.fultoncountyny.gov/fulton-county-department-social-services>

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street
Amsterdam, New York 12010

Telephone: (518) 842-9466

Fax: (518) 843-1792

Legal Line: (833) 628-0087

<https://www.lasnny.org/>

Serves Fulton, Montgomery, and Schoharie Counties

Greene County

Greene County Department of Social Services

411 Main Street, Suite 238

Catskill, New York 12414

Telephone: (518) 719-3700

Fax: (518) 719-3695

<https://www.greenegovernment.com/departments/social-services>

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, New York 12206

Toll Free: (800) 462-2922

Telephone: (518) 462-6765

Fax: (518) 427-8352

Legal Line (833) 628-0087

<https://www.lasny.org/>

Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties

Hamilton County

Hamilton County Department of Social Services

P.O. Box 725, 139 White Birch Lane

Indian Lake, New York 12842

Telephone: (518) 648-6131

Fax: (518) 648-5257

<https://www.hamiltoncounty.com/health-human-services/social-services>

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, New York 12901

Telephone: (518) 563-4022

Fax: (518) 563-4058

Toll Free: (800) 722-7380

Legal Line: (833) 628-0087

<https://www.lasny.org/>

Serves Clinton, Essex, Franklin, and Hamilton Counties

Montgomery County

Montgomery County Department of Social Services

PO Box 745, 64 Broadway
Fonda, New York 12068-0745
Telephone: (518) 853-4646
Fax: (518) 853-8327

<https://www.co.montgomery.ny.us/web/sites/departments/socialservices/default.asp>

Amsterdam Satellite Office
1290 Riverfront Center
Amsterdam, New York 12010
Telephone: (518) 212-5778
Fax: (518) 212-5780

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street
Amsterdam, NY 12010
Telephone: (518) 842-9466
Fax: (518) 843-1792
Toll Free: (800) 821-8347
Legal Line: (833) 628-0087

<https://www.lasnny.org/>

Serves Montgomery, Fulton and Schoharie Counties

Otsego County

Otsego County Department of Social Services

County Office Building
197 Main Street
Cooperstown, New York 13326
Telephone: (607) 547-4355
Fax: (607) 547-6437
https://www.otsegocounty.com/departments/social_services/index.php

Legal Services of Central New York (Binghamton Office)

105 Court Street, Suite 200
Binghamton, New York, 13901
Telephone: (607) 231-5988
Toll-free Legal Helpline: (877) 777-6152
<https://www.lasmny.org/>

The Deposit Foundation

146 Front Street, Suite
Deposit, New York 13754
Telephone: (607) 467-4000
Fax: (607) 467-4399
<https://www.depositfoundation.com/>

Provides referrals to services/programs in Broome and Delaware Counties

Legal Aid Society of Mid New York (Utica Office)

120 Bleecker Street
Utica, New York 13501
Telephone: (315) 793-7000
Fax: (315) 732-3202
Toll Free: (877) 203-1062
<https://www.lasmny.org/>

Serves Otsego and Delaware Counties

With appointments available in Oneonta:

189 Main Street Suite 301
Oneonta, New York 13820
Telephone: (315) 793-7000 ext. 1
Fax: (315) 732-3202
Toll Free: 1-877-777-6152

Rensselaer County

Rensselaer County Department of Social Services

127 Bloomingrove Drive

Troy, New York 12180

Telephone: (518) 833-6000

Fax: (518) 833-6186

<https://www.rensco.com/departments/social-services/>

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, New York 12206

Telephone: (518) 462-6765

Fax: (518) 427-8352

Toll Free: (800) 462-2922

Legal Line: (833) 628-0087

<https://www.lasny.org/>

Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties

Saratoga County

Saratoga County Department of Social Services

County Complex

152 West High Street

Ballston Spa, New York 12020

Telephone: (518) 884-4140

Fax: (518) 884-4199

<https://www.saratogacountyny.gov/departments/social-services/>

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, New York 12866

Telephone: (518) 587-5188

Fax: (518) 587-0959

Legal Line: (833) 628-0087

<https://www.lasny.org/>

Serves Saratoga, Warren and Washington Counties

Schenectady County

Schenectady County Department of Social Services

797 Broadway #301
Schenectady, New York 12305
Telephone: (518) 388-4470
Fax: (518) 388-4644

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue
Albany, New York 12206
Telephone: (518) 462-6765
Fax: (518) 427-8352
Toll Free: (800) 462-2922
Legal Line: (833) 628-0087
<https://www.lasny.org/>

Serves Albany, Columbia, Greene, Rensselaer, and Schenectady Counties

Schoharie County

Schoharie County Department of Social Services

County Office Building 2nd Floor

284 Main Street, P.O. Box 687

Schoharie, New York 12157

Telephone: (518) 295-8334

Fax: (518) 295-8492

<https://www4.schohariecounty-ny.gov/departments/social-services/>

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, New York 12010

Telephone: (518) 842-9466

Fax: (518) 843-1792

Legal Line: (833) 628-0087

<https://www.lasny.org/>

Serves Fulton and Schoharie Counties

Warren County

Warren County Department of Social Services

Warren County Human Services Building

1340 State Street, Route 9

Lake George, New York 12845

Telephone: (518) 761-6300

Fax: (518) 824-8812

<https://warrencountyny.gov/socserv>

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, New York 12866

Telephone: (518) 587-5188

Fax: (518) 587-0959

Legal Line: (833) 628-0087

<https://www.lasny.org/>

Serves Saratoga, Warren, and Washington Counties

Washington County

Washington County Department of Social Services

383 Broadway, Building B
Fort Edward, New York 12828

Telephone: (518) 746-2300

Fax: (518) 746-2355

<https://www.washingtoncountyny.gov/517/Social-Services>

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street
Saratoga Springs, New York 12866

Telephone: (518) 587-5188

Fax: (518) 587-0959

Legal Line: (833) 628-0087

<https://www.lasnny.org/>

Serves Saratoga, Washington, and Warren Counties

Central New York Regional Office Area

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida,
Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties

Central New York Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
217 South Salina Street, 4th Floor
Syracuse, N.Y. 13202
(315) 477-8472

Broome County

Broome County Department of Social Services

36-42 Main Street

Binghamton, New York 13905

(607) 778-1100

<https://www.gobroomecounty.com/dss>

Legal Services of Central New York (Binghamton Office)

105 Court Street, Suite 200

Binghamton, New York 13901

Telephone: (607) 231-5988

Toll-free Legal Helpline: (877) 777-6152

<https://www.lasmny.org/>

The Deposit Foundation

146 Front Street, Suite 102

Deposit, New York 13754

Telephone: (607) 467-4000

Fax: (607) 467-4399

<https://www.depositfoundation.com/>

Provides referrals to services/programs in Broome and Delaware Counties

Cayuga County

Cayuga County Department of Health & Human Services

County Office Building
160 Genesee Street
Auburn, New York 13021
Telephone: (315) 253-1011 ext. 7
<https://www.cayugacounty.us/260/Social-Services>

Auburn Human Rights Commission

Westminster Presbyterian Church
17 William Street
Auburn, New York 13021
Telephone: (315) 252-2929
<https://www.auburnny.gov/human-rights-commission>

Catalyst Cayuga/Human Services Coalition

23 Chapman Avenue
Auburn, New York 13021
Telephone: (315) 702-6389
<https://catalystcayuga.org/>

Legal Services of Central New York (Oswego Office)

335 W. First Street, 2nd Floor
Oswego, New York 13126
Telephone: (315) 532-6900
Toll-free Legal Helpline: (877) 777-6152

Chenango County

Chenango County Department of Social Services

5 Court Street

Norwich, New York 13815

Telephone: (607) 337-1500

Fax: (607) 337-1525

Toll Free: (877) 337-1501

<https://www.chenangodss.org/>

Legal Services of Central New York (Binghamton Office)

105 Court Street, Suite 200

Binghamton, New York 13901

Telephone: (607) 231-5988

<https://www.lasmny.org/>

Serves Chenango County

Cortland County

Cortland County Department of Social Services

60 Central Avenue
Cortland, New York 13045
Telephone: (607) 753-5265
<https://www.cortland-co.org/149/Social-Services>

Legal Services of Central New York, Inc.

1 North Main Street, Suite 308
Cortland, New York 13045
Telephone: (607) 753-7257
Toll Free: (877) 777-6152
<https://www.lscny.org/>

Legal Services of Central New York (Binghamton Office)

105 Court Street, Suite 200
Binghamton, New York 13901
Telephone: (607) 231-5988
Toll-free Legal Helpline: (877) 777-6152

Herkimer County

Herkimer County Department of Social Services

301 North Washington St, Suite 2110

Herkimer, New York 13350

Telephone: (315) 867-1291

<https://www.herkimercounty.org/services-and-departments/social-services/>

Legal Services of Central New York (Utica Office)

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7108

Toll-free Legal Helpline: (877) 777-6152

<https://www.lasmny.org/>

Jefferson County

Jefferson County Department of Social Services

250 Arsenal Street

Watertown, New York 13601

Telephone: (315) 782-9030 or (315) 785-3000

Protective Services for Adults: (315) 785-3210

<https://co.jefferson.ny.us/SocialServices>

Legal Services of Central New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, New York 13601

Telephone: (315) 955-6700

Toll-free Legal Helpline: (877) 777-6152

<https://www.lasmny.org/>

Lewis County

Lewis County Department of Social Services

5274 Outer Stowe Street

PO Box 193

Lowville, New York 13367

Telephone: (315) 376-5400

Fax: (315) 376-4112

<https://www.lewiscounty.org/dss>

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, New York 13501

Telephone: (315) 793-7000

Fax: (315) 732-3202

Toll Free: (877) 203-1062

<https://www.lasmny.org/>

Legal Services of Central New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, New York 13601

Telephone: (315) 955-6700

Toll-free Legal Helpline: (877) 777-6152

<https://www.lasmny.org/>

Madison County

Madison County Department of Social Services

133 North Court Street #1
Wampsville, New York 13163
Telephone: (315) 366-2211
Fax: (315) 366-2553

<https://www.madisoncounty.ny.gov/233/Social-Services>

Legal Services of Central New York (Syracuse Office)

221 S. Warren Street, Suite 300
Syracuse, New York 13202
Telephone: (315) 703-6500
Toll-free Legal Helpline: (877) 777-6152

[LEGAL SERVICES OF CENTRAL NEW YORK, Syracuse, NY](https://www.legal-services.org/)

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street
Utica, New York 13501
Telephone: (315) 793-7000
Fax: (315) 732-3202
Toll Free: (877) 203-1062

<https://www.lasmny.org/>

Catholic Charities (Utica Office)

1408 Genesee Street
Utica, New York 13502
Telephone: (315) 724-2158

<https://www.catholiccharitiesom.org/>

Oneida County

Oneida County Department of Social Services

800 Park Avenue
Utica, New York 13501
Telephone: (315) 798-5700
<https://ocgov.net/socialservices>

McMahon & Grow, LLC, Attorneys at Law

301 North Washington Street
Rome, New York 13440
Telephone: (315) 336-4700

Central Association for the Blind

507 Kent Street
Utica, New York 13501
Telephone: (315) 797-2233
<https://www.cabvi.org/>

Serves blind and visually impaired persons

Catholic Charities (Utica Office)

1408 Genesee Street
Utica, New York 13502
Telephone: (315) 724-2158
<https://www.catholiccharitiesom.org/>

Catholic Charities (Rome Office)

199 W Dominick Street
Rome, New York 13440
Telephone: (315) 337-8600
<https://www.catholiccharitiesom.org/>

Catholic Charities (Oneida Office)

1081 Northside Shopping Center – Box 2
Oneida, New York 13421
Telephone: (315) 363-5274
<https://www.catholiccharitiesom.org/>

Resources Center for Independent Living

131 Genesee Street
Utica, New York 13501
Telephone: (315) 797-4642
Fax: (315) 797-4747
Toll Free: (877) 397-4126
<https://www.rcil.com/>

Legal Services of Central New York (Utica Office)

120 Bleecker Street Second Floor
Utica, New York 13501
Telephone: (315) 793-7108
Toll-free Legal Helpline (877)777-6152
<https://www.lasmny.org/>

Onondaga County

Onondaga County Department of Social Services

421 Montgomery Street
Syracuse, New York 13202
Telephone: (315) 435-2700
<http://www.ongov.net/dss/>

Legal Services of Central New York, Inc.

221 S. Warren Street, Suite 300
Syracuse, NY 13202
Telephone: (315) 703-6500
Toll Free: (877) 777-6152
<https://www.lscny.org/>

Volunteer Lawyers Project of Onondaga County, Inc

221 S. Warren Street, Suite 320
Syracuse, New York 13202-1860
Telephone: (315) 471-3409
Fax: (315) 939-1466
<https://vlpcny.org/>

Oswego County

Oswego County Department of Social Services

100 Spring Street

Mexico, New York 13114

Telephone: (315) 963-5000

https://www.oswegocounty.com/departments/human_services/social_services/index.php

Legal Services of Central New York (Oswego Office)

335 W. First Street, Second Floor

Oswego, New York 13126

Telephone: (315) 532-6900

Toll Free Legal Help Line: (877) 777-6152

<https://www.lscny.org/>

St. Lawrence County

St. Lawrence County Department of Social Services

6 Judson Street

Canton, New York 13617

Telephone: (315) 379-2111

Fax: (315) 379-2278

Protective Services for Adults: (315) 379-2148

<https://stlawco.org/Departments/SocialServices>

Legal Aid Society of Northeastern New York (Canton Office)

17 Hodskin Street

Canton, New York 13617

Legal Line: (833) 628-0087

Fax: (315) 386-2868

<https://www.lasny.org/>

Tioga County

Tioga County Department of Social Services

1062 State Route 38

Owego, New York 13827

Telephone: (607) 687-8300

<https://www.tiogacountyny.com/departments/social-services/>

Legal Assistance of Western NY, Inc.

902 Taber Street, Suite 1

Ithaca, New York 14850

Telephone: (607) 273-3667

Toll Free: (800) 724-4170

<https://www.lawny.org/>

Tompkins County

Tompkins County Department of Social Services

320 W. State Street

Ithaca, New York 14850

Telephone: (607) 274-5680

Protective Services for Adults: (607) 274-5323

<https://www2.tompkinscountyny.gov/dss>

Legal Assistance of Western NY, Inc.

902 Taber Street, Suite 1

Ithaca, New York 14850

Telephone: (607) 273-3667

Toll Free: (800) 724-4170

<https://www.lawny.org/>

New York Metropolitan Regional Office - Long Island Area

Nassau and Suffolk Counties.

Central Islip Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
Court House Corporation Center
320 Carlton Avenue, Suite 5000
Central Islip, New York 11722
(631) 851-3612

Nassau County

Nassau County Department of Social Services

60 Charles Lindbergh Boulevard
Uniondale, New York 11553
Telephone: (516) 227-8519

<https://www.nassaucountyny.gov/agencies/dss/>

Jewish Association for Services for the Aged (JASA)

Long Island Center for Dignity and Support
114 Old Country Road, Suite 508
Mineola, New York 11501
Telephone: (347) 547-7127

<https://www.jasa.org/>

Legal Aid Society of Nassau County

40 Main Street
Hempstead, New York 11550
Telephone: (516) 560-6400
Fax: (516) 572-1957

<https://nclas.org/>

Long Island Advocacy Center, Inc.

Herricks Community Center
999 Herricks Road
New Hyde Park, New York 11040
Telephone: (516) 248-2222
Fax: (516) 248-2290

<https://theliac.org/>

Nassau/Suffolk Law Services (Hempstead Office)

1 Helen Keller Way, 5th Floor
Hempstead, New York 11550
Telephone: (516) 292-8100
Fax: (516) 292-6529

<https://www.nslawservices.org/>

Suffolk County

Suffolk County Department of Social Services

3085 Veterans' Memorial Highway
Ronkonkoma, NY 11788
Telephone: (631) 854-9930

<https://www.suffolkcountyny.gov/Departments/Social-Services>

Nassau/Suffolk Law Services (Islandia Office)

1757 Veteran's Highway, Suite 50
Islandia, New York 11749
Telephone: (631) 232-2400
Fax: (631) 232-2489

<https://www.nslawservices.org/>

Riverhead Office

400 W. Main Street, Suite 200
Riverhead, New York 11901
Telephone: (631) 369-1112
Fax: (631) 369-1612

<https://www.nslawservices.org/>

Jewish Association for Services to the Aged

Long Island Center for Dignity and Support
114 Old Country Road, Suite 508
Mineola, New York 11501
Telephone: (347) 547-7127

<https://www.jasa.org/>

Legal Aid Society of Suffolk County

John P. Cohalan, Jr. Courthouse
400 Carleton Avenue, 4th Floor
Central Islip, New York 11722
Telephone: (631) 853-5212
Fax: (631) 853-7798

<http://sclas.org/>

Long Island Advocacy Center, Inc.

490 Wheeler Road, Suite 165C
Hauppauge, New York 11788
Telephone: (631) 234-0467
Fax: (631) 234-4069

<https://theliac.org/>

Touro College

Jacob Fuchsberg Law Center
225 Eastview Drive
Central Islip, New York 11722
Telephone: (631) 761-7000

<https://www.tourolaw.edu/>

New York Metropolitan Region – New York City Area

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island)

New York City Regional Office
New York State Department of Health
Nursing Home and ICF/IID
90 Church St., 15th Floor LTCP/NH
New York, NY 10007
(212) 417-4999

New York City

Legal Services NYC

Intake hotline: (917) 661-4500

<https://www.legalservicesnyc.org/>

Citywide

Mobilization for Justice, Inc. (formerly MFY Legal Services)

100 William Street, 6th Floor

New York, NY 10038

Telephone: (212) 417-3700

Fax: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

<https://mobilizationforjustice.org/>

Citywide

Bronx

Legal Aid Society – Bronx Office

260 E 161 Street
 Bronx, New York 10451
 (718) 991-4758
<https://legalaidnyc.org/>

Jewish Association for Services for the Aged (JASA)

<https://www.jasa.org/about/locate>

	Location	Services	Telephone
1.	135 Einstein Loop Bronx, New York 10475	Co-op City Case Management	(718) 379-0433
		Co-op City Grandparents Connection	(718) 671-2090
		East Bronx Case Management	(347) 547-7140
		Einstein Senior Center	(718) 671-5161
2.	1525 Unionport Road, #ME Bronx, New York 10462	Parkchester Enhancement NORC Program <i>*JASA operates as the social services provider</i>	(718) 409-1619
3.	177 Dreiser Loop Bronx, New York 10475	Dreiser Senior Center	(718) 320-1345
4.	2158 Watson Avenue Bronx, New York 10472	Mechler Hall Senior Center	(718) 892-1396
5.	2705 Schley Avenue Bronx, New York 10465	Bronx Friendship House	(718) 863-8833
		Throggs Neck Senior Center	(718) 823-1771
6.	300 Middletown Road Side Entrance Bronx, New York 10461	East Bronx Case Management	(347) 547-7140
7.	3880 Sedgwick Avenue Bronx, New York 10463	Van Cortlandt Senior Center	(718) 549-4700
8.	5625 Arlington Avenue Bronx, New York 10471	Geriatric Mental Health Outreach Service Satellite at Riverdale Y Senior Center	(718) 365-4044
9.	80 East 181st Street Bronx, New York 10453	Geriatric Mental Health Outreach Service Satellite at BronxWorks Morris Innovative Senior Center	(718) 365-4044
10	910 East 172nd Street Bronx, New York 10460	Geriatric Mental Health Outreach Service Satellite at Neighborhood SHOPP Casa Boricua Senior Center	(718) 365-4044
11	950 Union Avenue Bronx, New York 10459	Geriatric Mental Health Outreach Service Satellite at PSS Davidson Senior Center	(718) 365-4044
12	975 Waring Avenue Bronx, New York 10469	Sue Ginsburg Senior Center	(718) 881-1758
13	1 Fordham Plaza Suite 908 Bronx, New York 10458	Bronx Service Center	(718) 365-4044
		Bronx Adult Protective Services <i>Services Provided Throughout the Bronx</i>	(718) 365-8359
		Geriatric Mental Health Outreach Services	(718) 365-4044
		PEARLS <i>Services Provided Throughout the Bronx</i>	(718) 365-4044
		Senior Community Connection	(212) 273-5272
14	1220 East 229th Street Bronx, New York 10466	Bay Eden Senior Center Hours Sunday thru Friday 8:30am to 4pm	(718) 882-3815

New York Metropolitan Regional Office – New York City Area

	Location	Services	Telephone
		Geriatric Mental Health Outreach Service Satellite	(718) 365-4044
15	2049 Bartow Avenue Bronx, New York 10475	Co-op City NORC Program	(718) 320-2066

Kings County (Brooklyn)

Legal Aid Society (Brooklyn Office)

111 Livingston Street, 7th Floor

Brooklyn, New York 11201

Telephone: (718) 645-3111 (if age 60 or over)

Telephone: (718) 722-3100 (all others)

<https://legalaidnyc.org/>**Jewish Association for Services for the Aged (JASA)**<https://www.jasa.org/about/locate>

	Location	Services	Telephone #
1.	1201 Pennsylvania Avenue Suite 1A Brooklyn, New York 11239	Brooklyn Home Delivered Meals	(212) 273-5272
2.	1540 Van Siclen Avenue Brooklyn, New York 11239	Starrett City Senior Center	(718) 642-1010
3.	161 Corbin Place Brooklyn, New York 11235	Brooklyn District Office	(718) 943-7724
		Caregiver Respite Program	(718) 934-4180
		Scheuer House of Manhattan Beach Housing	(718) 743-3000
		Senior Alliance Senior Center	(718) 646-4100
		Senior Community Connection	(718) 934-4295
		Sheepshead Bay Case Management	(718) 934-4295
4.	1901 Coney Island Avenue Brooklyn, New York 11230	Brooklyn LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
5.	202 Graham Avenue Brooklyn, New York 11206	Friendship House Mental Health Program	(718) 922-5079
		Williamsburg Senior Center	(718) 388-6865
6.	2211 Church Avenue Brooklyn, New York 11226	Storefront Case Management	(347) 505-3050
		Brooklyn LEAP - Legal/Social Work Elder Abuse Program	(212) 273-5272
7.	288 Frost Street Brooklyn, New York 11211	Cooper Park Senior Center	(718) 408-6328
8.	2880 West 12th Street Brooklyn, New York 11224	Luna Park Senior Center	(718) 996-6666
9.	2942 West 5th Street Brooklyn, New York 11224	Trumps United NORC	(718) 372-8815
10.	2950 West 35th Street Brooklyn, New York 11224	Coney Island Active Aging (CIAA) NORC Program	(718) 943-7812
11.	3161 Brighton 6th Street Brooklyn, New York 11234	Scheuer House of Brighton Beach Housing	(718) 743-5007
		South Brooklyn Case Management	(718) 943-1615
12.	3601 Surf Avenue Brooklyn, New York 11224	Scheuer House of Coney Island Housing	(718) 373-3650
		Scheuer House of Coney Island Senior Center	(718) 373-3954
13.	458 Neptune Avenue Brooklyn, New York 11224	TRUMPS United NORC	(718) 372-8815
14.	50 Humboldt Street Brooklyn, New York 11206	Bushwick Hylan NORC	718.408.7532

	Location	Services	Telephone #
15.	60 West End Avenue Brooklyn, New York 11235	Brighton/Manhattan Beach Senior Center	(718) 646-1118
16.	9502 Seaview Avenue Brooklyn, New York 11236	JASA at the HES Senior Center	(718) 251-3700
17.	2844 Ocean Parkway Brooklyn, New York 11235	Warbasse Cares for Seniors NORC Program	(718) 996-5200
18.	3300 Coney Island Avenue Brooklyn, New York 11235	Shorefront Senior Center	(718) 646-1444
19.	101 Clark St Brooklyn, New York 11201	Cadman Towers NORC	Not provided

New York County (Manhattan)

Legal Aid Society (Harlem Community Law Office)

2090 Adam Clayton Powell Jr Boulevard, 3rd Floor

New York, New York 10027

Telephone: (212) 426-3000

<https://legalaidnyc.org/>

Jewish Association for Services for the Aged (JASA)

<https://www.jasa.org/about/locate>

	Location	Services	Telephone #
1.	10 East 138th Street New York, New York 10037	Honorable David N. & Joyce Dinkins Riverton Center	(929) 346-3100
2.	120 West 76th Street New York, New York 10023	Club 76 Senior Center	(212) 712-0170
3.	160 West 96th Street New York, New York 10025	RNA NORC	Not provided
4.	200 East 5th Street New York, New York 10003	Evelyn & Louis A. Green Residence at Cooper Square	(212) 598-9088
5.	2106 1st Avenue New York, New York 10029	1199 Plaza Services NORC Program	(212) 289-3836
6.	290 9th Avenue New York, New York 10001	Penn South NORC Program <i>*JASA operates as the social services provider</i>	(212) 243-3670
7.	310 East 3rd Street New York, New York 10009	Harry and Jeanette Weinberg Residence at Positively Third Street	(212) 598-9088
8.	475 Riverside Drive Suite 1846 New York, New York 10025	One Stop at JASA	(212) 864-7900
9.	65 West 90th Street New York, New York 10024	St. Martin's Tower NORC Program <i>*JASA operates as the social services provider</i>	(646) 539-2292
10.	247 West 37th Street New York, New York 10018	Manhattan Headquarters	(212) 273-5200
		Advocacy Training Program	(212) 273-5260
		Community Guardian Program	(212) 273-5272
		JASACare - Home Care Services	(646) 343-9300
		Manhattan Adult Protective Services	(212) 273-5272
		Manhattan LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
		NextAct Programs	(212) 273-5200
		Help Center	(212) 273-5272
		Senior Community Connection	(212) 273-5272
		Volunteer Programs	(212) 273-5211

Queens (including the Rockaways)

Legal Aid Society (Queens Neighborhood Office)

120-46 Queens Boulevard
 Kew Gardens, New York 11415
 Telephone: (718) 286-2450
<https://legalaidnyc.org/>

Legal Services for Elder Justice (JASA)

Telephone: (212) 273-5272
(Clients must be Queens residents aged 60 or over)
<https://www.jasa.org/services/legal>

Jewish Association for Services for the Aged (JASA)

<https://www.jasa.org/about/locate>

	Location	Services	Telephone #
1.	106-20 Shorefront Parkway Rockaway Park, New York 11694	Rockaway Park Senior Center	(718) 634-3044
2.	125-135 Beach 19th Street Far Rockaway, New York 11691	Brookdale Village Housing	(718) 471-6677
3.	155 Beach 19th Street Far Rockaway, New York 11691	Israel Senior Housing	(718) 327-5759
4.	1915 Seagirt Boulevard Far Rockaway, New York 11691	Evelyn and Louis A. Green Residence Senior Housing	(718) 327-5759
5.	1925 Seagirt Boulevard Far Rockaway, New York 11691	Israel Senior Housing	(718) 327-5759
6.	34-11 Beach Channel Drive Far Rockaway, New York 11691	Beach Channel	Not provided
7.	86-25 Frances Lewis Boulevard Holliswood, New York 11427	Holliswood Senior Center	(718) 454-6157
8.	97-77 Queens Boulevard Rego Park, New York 11374	Queens Service Center	(718) 286-1500
		Legal Services for the Elderly in Queens (LSEQ)	(718) 286-1500
		Queens Adult Protective Services	(212) 273-5272
		Queens LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
9.	131 Beach 19th Street Far Rockaway, New York 11691	Brookdale Village Senior Center	(718) 471-3200
		Far Rockaway Case Management	(718) 471-6677
		Far Rockaway Neighborhood NORC (NNORC)	(718) 713-3424 x4011
		Queens LEAP (Legal Social Work Elder Abuse Program)	(212) 273-5272
		Queens Home Delivered Meals	(212) 273-5272
		Senior Community Connection	(718) 471-2263
10.	711C Seagirt Avenue Apartment 2N Far Rockaway, New York 11691	Far Rockaway Neighborhood NORC	(718) 471-3110
		Roy Reuther Senior Center	(718) 471-3110

Richmond County (Staten Island)

Legal Aid Society (Staten Island Neighborhood Office)

60 Bay Street, #22

Staten Island, NY 10301

Telephone: (347) 422-5333

<https://legalaidnyc.org/>

New York Metropolitan Regional Office – New Rochelle Area

Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties

New Rochelle Regional Office
NYS Department of Health
145 Huguenot Street
New Rochelle, NY 10801
Phone: (914) 654-7058

Dutchess County

Dutchess County Department of Community and Family Services

Central Office
60 Market Street
Poughkeepsie, New York 12601
Telephone: (845) 486-3080

Eastern Dutchess Government Center
131 Country House Road
Millbrook, New York 12545
Telephone: (845) 677-5532

<https://www.dutchessny.gov/Departments/Community-Family-Services/Community-and-Family-Services.htm>

Dutchess County Department of Mental Hygiene

230 North Road
Poughkeepsie, New York 12601
Telephone: (845) 485-9700 (Call or Text)

Helpline for crisis intervention, counseling information, and referral 24/7

<https://www.dutchessny.gov/Departments/DBCH/Mental-Health-Services.htm>

Serves mentally disabled, developmentally disabled, alcohol and drug abuse

Dutchess County Bar Association

P.O. Box 1837
Poughkeepsie, New York 12601
Telephone: (845) 473-2488

<https://dutchesscountybar.org/lawyer-referral-service/>

Dutchess County Community Action Agency

77 Cannon Street
Poughkeepsie, New York 12601
Telephone: (845) 452-5104 Ext. 183

<https://www.dutchesscap.org/>

44 E. Market Street #46
Red Hook, New York 12571
Telephone: (845) 452-5104 Ext. 220

<https://www.dutchesscap.org/>

Serves low income, elderly and handicapped

Dutchess County Public Defender

45 Market Street
Poughkeepsie, New York 12601
Telephone: (845) 486-2280

Toll Free: (800) 660-8818

<https://www.dutchessny.gov/Departments/Public-Defender/Public-Defender.htm>

Family Services, Inc.

29 North Hamilton Street
Poughkeepsie, New York 12601
Telephone: (845) 452-1110

<https://familyservicesny.org/>

Legal Services of the Hudson Valley

One Civic Center Plaza, Suite 506
Poughkeepsie, New York 12601
Telephone: (845) 471-0058

<https://www.lshv.org/>

Orange County

Orange County Department of Social Services

30 and 40 Matthews Street
Goshen, New York 10924
Telephone: (845) 291-2800

Box Z

11 Quarry Road
Goshen, New York 10924
Telephone: (845) 291-4000

<https://www.orangecountygov.com/285/Department-of-Social-Services>

Legal Services of Hudson Valley

1 Corwin Court, Suite 102
Newburgh, New York 12550
Telephone: (845) 569-9110

<https://www.lshv.org/>

Putnam County

Putnam County Department of Social Services

110 Old Route 6
Carmel, New York 10512
Telephone: (845) 808-1500
<https://www.putnamcountyny.com/social-services/>

Putnam County Legal Aid Society, Inc.

12 Fair Street
Carmel, New York 10512
Telephone: (845) 225-8466
Provides assigned legal counsel to indigent persons

Rockland County

Rockland County Department of Social Services

50 Sanatorium Road
Pomona, New York 10970
Telephone: (845) 364-2000
<http://rocklandgov.com/departments/social-services/>

Legal Aid Society of Rockland County, Inc.

P.O. Box 314
2 Congers Road
New City, New York 10956
Telephone: (845) 634-3627
<https://legalaidrockland.org/>

Serves persons below 125% of poverty level with meritorious cases in civil law

Legal Services of the Hudson Valley

7A Perlman Drive, 2nd Floor
Spring Valley, New York 10977
Telephone: (845) 476-3831
<https://www.lshv.org/>

Sullivan County

Sullivan County Division of Health & Family Services

PO Box 231
16 Community Lane
Liberty, New York 12754
Family Services Telephone: (845) 292-0100
Legal Services Telephone: (845) 807-0498
<https://sullivanny.us/Departments/HealthandFamilyServices>

Legal Services, Hudson Valley (Main Office)

309 E Broadway
Monticello, New York 12748
Telephone: (845) 569-9110 Ext. 200
Monday – Friday: 10 a.m. to 4 p.m.
<https://www.lshv.org/>

Sullivan Legal Aid Panel, Inc.

11 Bank Street
Monticello, New York 12701
Telephone: (845) 794-4094

Ulster County

Ulster County Department of Social Services

1081 Development Court
Kingston, New York 12401
Telephone: (845) 334-5000
<https://ulstercountyny.gov/social-services>

Kingston AARP #2039

Esopus Town Hall
284 Broadway
Port Ewen, New York 12466
<https://local.aarp.org/kingston-ny/>

Serves retired seniors
No telephone #

Legal Services of the Hudson Valley (Kingston Office)

550 Aaron Court
Kingston, New York 12401
Telephone: (845) 331-9373
<https://www.lshv.org/>

Ulster County Crime Victims Assistance Program

5 Pearl Street
Kingston, New York 12401
Telephone: (845) 340-3443 or Hotline (845) 340-3442
<https://ulstercountyny.gov/probation/crime-victim-assistance>

Serves victims of crime only

Ulster County Consumer Affairs

239 Golden Hill Lane
Kingston, New York 12401
Telephone: (845) 340-3260
<https://ulstercountyny.gov/district-attorney/consumer-affairs>

Westchester County

Westchester County Department of Social Services

112 East Post Road, 5th Floor
White Plains, New York 10601
Telephone: (914) 995-5000
<https://socialservices.westchestergov.com/>

Legal Services of the Hudson Valley

<https://www.lshv.org/>

Main Office

90 Maple Avenue.
White Plains, New York 10601
Telephone: (914) 949-1305

Yonkers

30 South Broadway, 6th Floor
Yonkers, New York 10701
Telephone: (914) 376-3757

Mount Vernon

100 E. First Street, Suite 810
Mount Vernon, New York 10550
Telephone: (914) 813-6880

Peekskill

1 Park Place, Suite 202
Peekskill, New York 10566
Telephone: (914) 402-2192

Mount Vernon Office for the Aging

City Hall 1 Roosevelt Square
Mount Vernon, New York 10550
Telephone: (914) 665-2315
<https://cmvny.com/departments/office-of-the-aging/>

Serves persons 60 and over in the City of Mount Vernon

Westchester Hispanic Coalition

46 Waller Avenue
White Plains, New York 10605
Telephone: (914) 948-8466
https://hispanicfederation.org/agencies/westchester_hispanic_coalition

Serves Latino Community

Western Regional Office – Buffalo Area

Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming Counties.

Buffalo Regional Office
New York State Department of Health
295 Main Street, Suite 300
Buffalo, NY 14203
(716) 847-4320

Allegany County

Allegany County Department of Social Services

County Office Building
7 Court Street
Belmont, New York 14813
Telephone: (585) 268-9316
<https://www.alleganyco.com/departments/social-services/>

Center for Elder Law & Justice (Buffalo Office)

438 Main Street, Suite 1200
Buffalo, New York 14202
Telephone: (716) 853-3087
<https://elderjusticenyc.org/>

Legal Assistance of Western New York

16 West William Street
PO Box 272
Bath, New York 14810
Telephone: (607) 776-4126
Toll Free: (877) 776-4126
<https://www.lawny.org/>

Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties

New York Connects

6085 State Route 19 North
Belmont, New York 14813
Toll Free: (866) 268-9390
<http://www.alleganyco.com>

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Cattaraugus County

Cattaraugus County Department of Social Services

1 Leo Moss Drive #600
Olean, New York 14760
Telephone: (716) 373-8065
<https://www.cattco.org/social-services/social-services>

Center for Elder Law & Justice (Buffalo Office)

438 Main Street, Suite 1200
Buffalo, New York 14202
Telephone: (716) 853-3087
<https://elderjusticenyc.org/>

Legal Assistance of Western New York

103 S. Barry Street
Olean, New York 14760
Telephone: (716) 373-4701
Toll Free: (888) 767-1950
<https://www.lawny.org/>

Serves persons with civil legal problems who are unable to pay for an attorney

NYS Division of Human Rights (Buffalo Office)

65 Court Street, Suite 506
Buffalo, New York 14202
Telephone: (716) 847-7632
Fax: (716) 847-3445
<https://dhr.ny.gov/>

Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Chautauqua County

Chautauqua County Department of Social Services

7 North Erie St.
Hall R. Clothier Building
Mayville, New York 14757
Telephone: (716) 753-4221
<https://chqgov.com/>

Center for Elder Law & Justice (Chautauqua Office)

314 Central Avenue, Suite 300
Dunkirk, New York 14048
Telephone: (716) 261-3275
<https://elderjusticenyc.org/>

Legal Assistance of Western New York

115 West Third Street
Jamestown, New York 14701
Telephone: (716) 664-4535
Toll Free: (866) 664-4567
<https://www.lawny.org/>

Serves persons with civil legal problems who are unable to pay for an attorney

NYS Division of Human Rights (Buffalo Office)

65 Court Street, Suite 506
Buffalo, New York 14202
Telephone: (716) 847-7632
Fax: (716) 847-3445
<https://dhr.ny.gov/>

Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Erie County

Erie County Department of Social Services

Rath County Office Building
95 Franklin Street, 8th Floor
Buffalo, New York 14202
Telephone: (716) 858-8000
<https://www2.erie.gov/socialservices/>

Erie County Department of Senior Services

Rath County Office Building
95 Franklin Street, 13th Floor
Buffalo, New York 14202
Telephone: (716) 858-8526
<https://www2.erie.gov/seniorservices/>

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, New York 14202
Telephone: (716) 853-3087
<https://elderjusticenyc.org/>

NYS Division of Human Rights (Buffalo Office)

65 Court Street, Suite 506
Buffalo, New York 14202
Telephone: (716) 847-7632
Fax: (716) 847-3445
<https://dhr.ny.gov/>

Serves Cattaraugus, Chautauqua, Erie, and Niagara Counties

Neighborhood Legal Services, Inc.

237 Main Street, Suite 400
Buffalo, New York 14202
Telephone: (716) 847-0650
<https://nls.org/>

Serves Erie County

Mental Health Association of Erie County

999 Delaware Avenue
Buffalo, New York 14209
Telephone: (716) 886-1242

*Serves past or present adult mental health clients with a focus on SSI issues.
Restrictions: Erie County low-income residents presently seeking or receiving mental health services.*

Genesee County

Genesee County Department of Social Services

5130 E. Main Street

Batavia, New York 14020

Telephone: (585) 344-2580

<https://www.co.genesee.ny.us/departments/socialservices/index.php>

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, New York 14202

Telephone: (716) 853-3087

<https://elderjusticenyc.org/>

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Neighborhood Legal Services, Inc.

45 Main Street

Batavia, New York 14020

Telephone: (585) 343-5450

<https://nls.org/>

Serves Genesee, Orleans, and Wyoming Counties

Niagara County

Niagara County Department of Social Services

20 East Avenue, PO Box 506

Lockport, New York 14094

Telephone: (716) 278-8400

<https://www.niagaracounty.com/socialservices/>

NYS Division of Human Rights (Buffalo Office)

65 Court Street, Suite 506

Buffalo, New York 14202

Telephone: (716) 847-7632

Fax: (716) 847-3445

<https://dhr.ny.gov/>

Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Center for Elder Law & Justice

175 Walnut Street, Suite 1

Lockport, New York 14094

Telephone: (716) 878-9297

<https://elderjusticenyc.org/>

Orleans County

Orleans County Department of Social Services

14016 Route 31 West
Albion, New York 14411
Telephone: (585) 589-7000
https://orleanscountyny.com/departments/social_services/index.php

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Neighborhood Legal Services, Inc.

45 Main Street
Batavia, New York 14020
Telephone: (585) 343-5450
<https://nls.org/>

Serves Genesee, Orleans, and Wyoming Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, New York 14202
Telephone: (716) 853-3087
<https://elderjusticenyc.org/>

Wyoming County

Wyoming County Department of Social Services

466 North Main Street
Warsaw, New York 14569-1080
Telephone: (585) 786-8900
<https://www.wyomingco.net/205/Social-Services>

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, New York 14202
Telephone: (716) 853-3087
<https://elderjusticenyc.org/>

Neighborhood Legal Services, Inc.

45 Main Street
Batavia, New York 14020
Telephone: (585) 343-5450
<https://nls.org/>

Serves Genesee, Orleans, and Wyoming Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Western Regional Office - Rochester Area

Chemung, Livingston, Monroe, Schuyler, Seneca, Steuben, Wayne, and Yates Counties.

Western Regional Office
New York State Department of Health
Nursing Home and ICF/IID Surveillance
335 E. Main St, 1st Floor
Rochester, NY 14604
(585) 423-8020

Chemung County

Chemung County Department of Social Services Human Resource Center

425 Pennsylvania Avenue

Elmira, New York 14904

Telephone: (607) 737-5302

https://www.chemungcountyny.gov/departments/s - z_departments/social_services/index.php

Legal Assistance of Western New York

215 East Church Street, Suite 301

Elmira, New York 14901

Telephone: (607) 734-1647

<https://www.lawny.org/>

Serves persons with civil legal problems who are unable to pay for an attorney

Neighborhood Justice Project

325 Lake Street

Elmira, New York 14901

Telephone: (607) 734-6512

Livingston County

Livingston County Department of Social Services

1 Murray Hill Drive
Mt. Morris, New York 14510
Telephone: (585) 243-7300
Telephone: (585) 335-1748
Fax: (585) 243-7364

<https://www.livingstoncounty.us/274/Social-Services>

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250

<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Legal Assistance of Western New York

361 S. Main Street
Geneva, New York 14456
Telephone: (315) 781-1465
Toll Free: (866) 781-5235

<https://www.lawny.org/>

Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties

Monroe County

Monroe County Department of Human Services

111 Westfall Road
Rochester, New York 14620
Telephone: (585) 753-6998
<https://www.monroecounty.gov/hs>

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Legal Aid Society of Rochester, NY, Inc.

One West Main Street
Rochester, New York 14614
Telephone: (585) 232-4090
<https://www.lasroc.org/>

Legal Services for Adults

c/o Catholic Family Center
87 North Clinton Avenue
Rochester, New York 14604
Telephone: (585) 546-7220
<https://www.cfcrochester.org/>
Serves persons 60 and over in civil matters

Legal Assistance of Western New York

1 West Main Street, 4th Floor
Rochester, New York 14614
Telephone: (585) 325-2520
<https://www.lawny.org/>
Serves those with income at or below 150% of poverty level

Legal Services Project of Monroe County, Inc.

Just Cause
Telesca Center for Justice
One West Main Street, 5th Floor
Rochester, New York 14614
Telephone: (585) 232-3051
<https://www.vlsprochester.org/>
Serves persons at or below 125% of federal poverty level in civil matters

Empire Justice Center

Telesca Center for Justice

One West Main Street, Suite 200

Rochester, New York 14614

Telephone: (585) 295-5840

Telephone: (800) 727-0490 ext. 5822 *New Client Intake*

[Health – Empire Justice Center](#)

Ontario County

Ontario County Department of Social Services

3010 County Complex Drive

Canandaigua, NY 14424

Telephone: (585) 396-4060

Toll Free: (877) 814-6907

Fax: (585) 396-4980

<http://www.co.ontario.ny.us/118/Social-Services>

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Avenue, Suite 308

Rochester, New York 14607

Telephone: (585) 238-8250

<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Legal Assistance of Western New York

361 S. Main Street

Geneva, New York 14456

Telephone: (315) 781-1465

Toll Free: (866) 781-5235

<https://www.lawny.org/>

Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties

Schuyler County

Schuyler County Department of Social Services

323 Owego Street, Unit 3
Montour Falls, New York 14865
Telephone: (607) 533-8303

<https://www.schuylercounty.us/189/Social-Services>

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250

<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

The Neighborhood Justice Project

P.O. Box 366
111 9th Street
Watkins Glen, New York 14891
Telephone: (607) 535-4757

Seneca County

Seneca County Department of Social Services

Seneca County Office Building
1 DiPronio Drive
Waterloo, New York 13165
Telephone: (315) 539-1800
<https://www.co.seneca.ny.us/gov/services/>

Legal Assistance of Western New York

361 S. Main Street
Geneva, New York 14456
Telephone: (315) 781-1465
Toll Free: (866) 781-5235
<https://www.lawny.org/>

Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Steuben County

Steuben County Department of Social Services

3 East Pulteney Square
Bath, New York 14810
Telephone: (607) 664-2000
[Steuben County \(steubencountyny.gov\)](http://steubencountyny.gov)

Legal Assistance of Western New York

16 West William Street
PO Box 272
Bath, New York 14810
Telephone: (607) 776-4126
Toll Free: (877) 776-4126
<https://www.lawny.org/>

Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Wayne County

Wayne County Department of Social Services

77 Water Street
P.O. Box 10
Lyons, New York 14489
Telephone: (315) 946-4881
[Social Services | Wayne County, NY](#)

Legal Assistance of Western New York

361 S. Main Street
Geneva, New York 14456
Telephone: (315) 781-1465
Toll Free: (866) 781-5235
<https://www.lawny.org/>

Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

Yates County

Yates County Department of Social Services

County Office Building
417 Liberty Street
Penn Yan, New York 14527
Telephone: (315) 536-5100
<https://www.yatescounty.org/317/Social-Services>

Legal Assistance of Western New York

361 S. Main Street
Geneva, New York 14456
Telephone: (315) 781-1465
Toll Free: (866) 781-5235
<https://www.lawny.org/>

Serves residents of Livingston, Ontario, Seneca, Wayne, and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Avenue, Suite 308
Rochester, New York 14607
Telephone: (585) 238-8250
<https://dhr.ny.gov/>

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates Counties

New York State Long Term Care Ombudsman Directory

To: NYS Department of Health
Division of Nursing Home and ICF/IID Surveillance
875 Central Avenue
Albany, New York 12206
nursinghomeinfo@health.ny.gov

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name of Organization/Person _____

Current Address _____

Current Phone Number () _____

Email Address: _____

REGION 1

SUFFOLK COUNTY

Family Service League
1444 Fifth Avenue
Bayshore, New York 11706
(631) 470-6755

REGION 2

NASSAU COUNTY

Family and Children's Association
Ombudservice
377 Oak Street, Fifth Floor
Garden City, New York 11530
(516) 466-9718

REGION 3

NEW YORK CITY

Center for Independence of the Disabled
Manhattan
841 Broadway
Suite 301
New York, NY 10003
(212) 674-2300

Queens
80-02 Kew Gardens Ro
Suite 400
Kew Gardens, NY 11415
(646) 442-1520

Long Term-Care Ombudsman Program:
For Bronx, Manhattan and Richmond
(212) 812-2901
For Kings and Queens (212) 812-2911

REGION 4

**PUTNAM/ROCKLAND
WESTCHESTER COUNTIES**

Tri County Long Term Care Ombudsman
Program
10 North Street
Cold Spring, New York 10516
(914) 500-3406

REGION 5

**COLUMBIA/DUTCHESS/GREENE
ORANGE/SULLIVAN/ULSTER COUNTIES**

Hudson Valley LTC Ombudsman Program
82 Washington Street, Suite 201A
Poughkeepsie, New York 12601
(845) 229-4680

REGION 6

**ALBANY/FULTON/HAMILTON
MONTGOMERY/RENSSELEAR
SARATOGA/SCHENECTADY/SCHOHARIE
WARREN/WASHINGTON COUNTIES**

Catholic Charities Senior/Caregiver Support
1462 Erie Boulevard, 2nd Floor
Schenectady, New York 12305
(518) 372-5667, Ext. 213

REGION 7

CLINTON/ESSEX/FRANKLIN COUNTIES

North Country Center for Independence
80 Sharron Avenue
Plattsburgh, New York 12901
(518) 562-1732

REGION 8

**JEFFERSON/LEWIS/ST. LAWRENCE
COUNTIES**

Northern Regional Center for Independent
Living, Inc.
210 Court Street #107
Watertown, New York 13601
(315) 785-8703

REGION 9

**HERKIMER/MADISON/ONEIDA
OTSEGO COUNTIES**

Resource Center for Independent
Living, Inc.
131 Genesee Street/P.O. Box 210
Utica, New York 13503-0210
(315) 272-1872

REGION 10

**CAYUGA/CORTLAND/ONONDAGA
OSWEGO COUNTIES**

ARISE Child and Family Service, Inc
635 James St.
Syracuse, New York 13203
(315) 671-5108

REGION 11

**BROOME/CHENANGO/DELAWARE
TIOGA COUNTIES**

Action for Older Persons
200 Plaza Dr., Suite B
Vestal, New York 13850
(607) 722-1251

**REGION 12
CHEMUNG/SCHUYLER/TOMPKINS
COUNTIES**

Tompkins County Office for the Aging
214 West Martin Luther King Jr./State St.
Ithaca, New York 14850
(607) 274-5498

**REGION 13
MONROE/GENESEE/LIVINGSTON
ONTARIO/ORLEANS/SENECA/WAYNE
WYOMING/YATES COUNTIES
LIFESPAN**

Long Term Care Ombudsman Program
1900 South Clinton Avenue, Suite 13
Rochester, New York 14618
(585) 287-6414
Toll Free: 1-800-454-5030

**REGION 14
ALLEGANY/STEUBEN COUNTIES**

AIM Independent Living Center, Inc.
271 E. First Street
Corning, New York 14830
(607) 962-8225 ext.112

**REGION 15
CATTARAUGUS/CHAUTAUQUA
ERIE/NIAGARA COUNTIES**

People Inc.
2747 Main Street, 2nd Floor
Buffalo, New York 14214
(716) 817-9222

NEW YORK STATE

Claudette Royal
State Long Term Care Ombudsman
NYS Office for the Aging
2 Empire State Plaza
Albany, New York 12223-1251
(518) 408-1469 or 1-855-582-6769
Email: claudette.royal@aging.ny.gov

New York State Office for the Aging - Local Offices for the Aging

<https://aging.ny.gov/local-offices>

[Albany County Department for Aging](#)

162 Washington Ave
Albany, New York 12210
(518) 447-7198
FAX: (518) 447-7188

[Allegany County Office for the Aging](#)

Madeleine Gasdik, Director
6085 Route 19 N
Belmont, v 14813
(585) 268-9390
FAX: (585) 268-9657

[Broome County Office for the Aging](#)

Lisa Schuhle, Acting Director
Broome County Office Building
60 Hawley Street, 4th Floor
PO Box 1766
Binghamton, New York 13902-1766
(607) 778-2411
FAX: (607) 778-2316

[Cattaraugus County Department of Aging](#)

Catherine M. Mackay, Director
One Leo Moss Drive, Suite 7610
Olean, New York 14760-1101
(716) 373-8032
FAX: (716) 701-3730

[Cayuga County Office for the Aging](#)

Brenda Wiemann, Director
160 Genesee Street
Auburn, New York 13021-3483
(315) 253-1226
FAX: (315) 253-1151

[Chautauqua County Office for the Aging](#)

Dr. Mary Ann Spanos, Director
7 North Erie Street
Mayville, New York 14757-1027
(716) 753-4471
FAX: (716) 753-4477

[Oneida County Office for the Aging/Continuing Care](#)

Michael J. Romano, Director
120 Airline Street - Suite 201
Oriskany, New York 13424
(315) 798-5456
FAX: (315) 768-3658

[Onondaga Department of Adult & Long-Term Care Services](#)

Peter J. Headd, Deputy Commissioner
Civic Center - 10th Floor
421 Montgomery Street
Syracuse, New York 13202
(315) 435-2362
FAX: (315) 435-3129

[Ontario County Office for the Aging](#)

Irene Coveny, Director
3019 County Complex Drive
Canandaigua, New York 14424-9502
(585) 396-4040
FAX: (585) 396-7490

[Orange County Office for the Aging](#)

Ann Marie Maglione, Director
18 Seward Avenue
Middletown, New York 10940
(845) 615-3700
FAX: (845) 346-1191

[Orleans County Office for the Aging](#)

Melissa Blonar, Director
County Administration Building
14016 Route 31 West
Albion, New York 14411-9382
(585) 589-3191
FAX: (585) 589-3193

[Oswego County Office for the Aging](#)

Sara Sunday, Administrator
County Office Complex
70 Bunner St., PO Box 3080
Oswego, New York 13126-3080
(315) 349-3484
FAX: (315) 349-8413

[Chemung County Department of Aging & Long-Term Care](#)

Pamela M. Brown, Director
P.O. Box 588
425 Pennsylvania Avenue
Elmira, New York 14902-0588
(607) 737-5520
FAX: (607) 737-5521

[Chenango County Area Agency on Aging](#)

Brian Wessels, Director
County Office Bldg., 5 Court St.
Norwich, New York 13815-1794
(607) 337-1770
FAX: (607) 337-1749

[Clinton County Office for the Aging](#)

Crystal Carter, Director
135 Margaret Street, Suite 105
Plattsburgh, New York 12901-2966
(518) 565-4620
FAX: (518) 565-4812

[Columbia County Office for the Aging](#)

Kevin McDonald, Administrator
325 Columbia Street
Hudson, New York 12534
(518) 828-4258
FAX: (518) 822-0010

[Cortland County Area Agency on Aging](#)

Elizabeth Haskins, Director
County Office Building
60 Central Avenue
Cortland, New York 13045-2746
(607) 753-5060
FAX: (607) 758-5528

[Delaware County Office for the Aging](#)

Wayne Shepard, Director
97 Main Street, Suite 2
Delhi, New York 13753-1066
607-832-5750
FAX: 607-832-6050

[Otsego County Office for the Aging](#)

Tamie MacDonald, Director
Meadows Office Complex - Suite 5
140 Co Hwy 33W
Cooperstown, New York 13326
(607) 547-4232
FAX: (607) 547-6492

[Putnam County Office for Senior Resources](#)

Michael Cunningham, Director
110 Old Route 6, Bldg. A
Carmel, New York 10512-2196
(845) 808-1700 Ext. 47105
FAX: (845) 225-1915

[Rensselaer County Unified Family Services](#)

Carol Rosbozom, Commissioner
Department for the Aging
1600 Seventh Avenue
Troy, New York 12180-3798
(518) 270-2730
FAX: (518) 270-2737

[Rockland County Office for the Aging](#)

Tina Cardoza-Izquierdo, Director
Robert L. Yeager Health Center, Bldg. B
50 Sanatorium Road
Pomona, New York 10970-0350
(845) 364-2110
Fax: (845) 364-2348
Email: cardozaT@co.rockland.ny.us

[St. Lawrence County Office for the Aging](#)

Andrea Montgomery, Director
80 State Highway 310, Suite 7
Canton, New York 13617-1497
(315) 386-4730
FAX: (315) 386-8636

[Saratoga County Office for the Aging](#)

Sandra Cross, Director
152 West High Street
Ballston Spa, New York 12020-3528
(518) 884-4100
FAX: (518) 884-4104

[Dutchess County Office for the Aging](#)

Todd Tancredi, Director
27 High Street
Poughkeepsie, New York 12601-1962
(845) 486-2555
Fax: (845) 486-2571
email: ttancredi@dutchessny.gov

[Erie County Dept. of Senior Services](#)

Mr. Timothy Hogues, Commissioner
Erie County Department of Senior Services
95 Franklin Street, Rm 1329
Buffalo, New York 14202-3985
(716) 858-8526
Fax (716) 858-6468

[Essex County Office for the Aging](#)

Krissy Leerkes, Acting Director
P.O. Box 217 - 100 Court Street
Elizabethtown, New York 12932-0217
(518) 873-3695
FAX: (518) 873-3784

[Franklin County Office for the Aging](#)

Becky Preve, Director
355 West Main Street, Suite 447
Malone, New York 12953-1826
(518) 481-1526
FAX: (518) 481-1635

[Fulton County Office for Aging and Youth](#)

Andrea Fettinger, Director
19 N. William Street
Johnstown, New York 12095-2534
(518) 736-5650
FAX: (518) 762-0698

[Schenectady County Department of Senior & Long Term Care Services](#)

Cathryn Bern-Smith, Manager
107 Nott Terrace, Suite 202
Schaffer Heights
Schenectady, New York 12308-3170
(518) 382-8481 x 9-313
Fax: (518) 382-0194
email: cathryn.bern-smith@schenectadycounty.com

[Schoharie County Office for the Aging](#)

Nancy Dingee, Director
113 Park Place, Suite 3
Schoharie, New York 12157
(518) 295-2001
FAX: (518) 295-2015

[Schuyler County Office for the Aging](#)

Tamre Waite, Director
323 Owego Street, Suite 165
Montour Falls, New York 14865-9625
(607) 535-7108
FAX:(607) 535-6832

Mailing Address:

323 Owego Street, Unit 7
Montour Falls, NY 14865-9625

[Seneca County Office for the Aging](#)

Angela Reardon, Director
1 DiPronio Drive
Waterloo, New York 13165-1681
(315) 539-1765
FAX: (315) 539-1923

[Seneca County Office for the Aging](#)

Seneca Nation of Indians
Office for the Aging
Lesley Kennedy, Director
28 Thomas Indian School Drive
Irving, New York 14081
(716) 532-5778
FAX: (716) 532-5077

[Genesee County Office for the Aging](#)

Ruth Spink, Director
Batavia-Genesee Senior Center
2 Bank Street
Batavia, New York 14020-2299
(585) 343-1611
Fax: (585) 344-8559

[Greene County Department for the Aging](#)

Terry McGee Ward, Director of Aging Services
411 Main Street
Catskill, New York 12414
(518) 719-3555
FAX: (518) 719-3798

Hamilton County ** see Warren/Hamilton

[Herkimer County Office for the Aging](#)

Kathy Fox, Director
109 Mary Street, Suite 1101
Herkimer, New York 13350-2924
(315) 867-1121
Fax: (315) 867-1448

[Jefferson County Office for the Aging](#)

Mr. Timothy Ruetten, Director
Jefferson County Office for the Aging
175 Arsenal Street 2nd Floor
Watertown, New York 13601
(315) 785-3191
Fax: (315) 785-5095
truetten@co.jefferson.ny.us

[Lewis County Office for the Aging](#)

Brenda Bourgeois, Director
7660 N. State Street
Lowville, New York 13367-0408
(315) 376-5313
Fax: (315) 376-5105

[St. Regis Mohawk](#)

Loralee LaFrance, Director
29 Business Park Road
Hogansburg, New York 13655
(518) 358-2963
Fax: (518) 358-3071
Mailing: 412 State Route 37
Akwesasne, New York 13655

[Steuben County Office for the Aging](#)

Patty Baroody, Director
3 E. Pulteney Square
Bath, New York 14810-1510
(607) 664-2298
FAX: (607) 664-2371

[Suffolk County Office for the Aging](#)

Holly Rhodes-Teague, Director
H. Lee Dennison Building, 3rd Floor
100 Veterans Memorial Highway
P.O. Box 6100
Hauppauge, New York 11788-0099
(631) 853-8200
Fax: (631) 853-8225

[Sullivan County Office for the Aging](#)

Deborah Allen, Director
100 North Street, P.O. Box 5012
Sullivan County Government Center
Monticello, New York 12701
(845) 807-0241
Fax: (845) 807-0260

[Tioga Opportunities, Inc.](#)

Department of Aging Services
Christine Shaver, Director
Countryside Community Center
9 Sheldon Guile Blvd.
Owego, New York 13827
(607) 687-4120
Fax: (607) 687-4147

[Tompkins County Office for the Aging](#)

Lisa Holmes, Director
214 W. Martin Luther King Jr./State St.
Ithaca, New York 14850
(607) 274-5482
Fax: (607) 274-5495

[Livingston County Office for the Aging](#)

Sue Carlock, Director
Livingston County Office for the Aging
3 Murray Hill Drive
Mt. Morris, New York 14510-1601
(585) 243-7520
Fax: (585) 243-7516

[Madison County Office for the Aging](#)

Julie Harney, Executive Director
138 Dominick Bruno Blvd.
Canastota, New York 13032
(315) 697-5700
Fax: (315) 697-5777

[Monroe County Office for the Aging](#)

Julie Allen Aldrich, Director
Monroe Community Hospital
435 East Henrietta Road
Room 3rd Floor, West
(Faith Wing)
Rochester, New York 14620
(585) 753-6280
Fax: (585) 753-6281

[Montgomery County Office for the Aging, Inc.](#)

David Jordan, Director
135 Guy Park Avenue
Amsterdam, New York 12010
(518) 843-2300 Ext. 229
Fax: (518) 843-7478

[Nassau County Department of Human Services
Office for the Aging](#)

Lisa A. Murphy, Commissioner
60 Charles Lindbergh Boulevard
Suite #260
Uniondale, New York 11553-3691
(516) 227-8900
Fax: (516) 227-8972

[New York City Department for the Aging](#)

Donna M. Corrado, Ph.D., Commissioner
2 Lafayette Street, 7th Floor
New York, New York 10007-1392
Within five boroughs of NYC - 311
Outside of boroughs - (212) 639-9675
TTY: (212) 504-4115
Fax: (212) 442-1095

[Ulster County Office for the Aging](#)

Shelley Wagar, Director
1003 Development Court
Kingston, New York 12401
(845) 340-3456
Fax: (845) 340-3583

[Warren/Hamilton Counties Offices for the Aging](#)

Deana Park, Director
Human Services Building
1340 State Route 9
Lake George, New York 12845
(518) 761-6347

[Washington County Office for the Aging & Disability
Resource Center](#)

Gina Cantanucci-Mitchell, Director
Office for Aging and Disability Resources
383 Broadway
Fort Edward, New York 12828
(518) 746-2420
Fax: (518) 746-2418

[Wayne County Department of Aging and Youth](#)

Penny Shockley, Director of Aging & Youth
1519 Nye Road, Suite 300
Lyons, New York 14489-9111
(315) 946-5624
Fax: (315) 946-5649

[Westchester County Department of Senior Programs
& Services](#)

Mae Carpenter, Commissioner
9 South First Avenue, 10th Floor
Mt. Vernon, New York 10550-3414
(914) 813-6400
Fax: (914) 813-6399

[Wyoming County Office for Aging](#)

Angela Milillo, Deputy Director
8 Perry Avenue
Warsaw, New York 14569
(585) 786-8833
Fax: (585) 786-8832

[Niagara County Office for the Aging](#)

Kenneth M. Genewick, Director
111 Main Street, Suite 101
Lockport, New York 14094-3718
(716) 438-4020
Fax: (716) 438-4029

[Yates County Area Agency on Aging](#)

Rebecca Bonsignore, Director
417 Liberty Street, Suite 1116
Penn Yan, New York 14527
(315) 536-5515
Fax: (315) 536-5514

Website: [Local Offices | Office for the Aging \(ny.gov\)](#)