HOSPITAL INFORMATION

Region	Western Regional Office
County	Erie
Council	Western New York
Network	CATHOLIC HEALTH, BUFFALO
Reporting Organization	Sisters of Charity Hospital - St Joseph Campus
Reporting Organization Id	0292
Reporting Organization Type	Hospital (pfi)
Data Entity	Sisters of Charity Hospital - St Joseph Campus

RN DAY SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of patients on the unit per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50) ?
Clearview - inpatient rehab				
for drug and alcohol	2	16	32	10
ED- care for patients				
needing emergent care	4	25	17	4
OR - surgery on patients 2nd floor	12	87	9	1
PACU - care for patients				
after surgical intervention	5	33	9	1.5
ASU - provides pre-op and				
post-op care	8	57.5	11	4
ambulatory unit provides upper and lower patient				
scopes	10	72	14	1
Hall 4 Orthopedic short stay post op unit	3	24	10	4

LPN DAY SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)
Clearview - inpatient rehab for drug and alcohol	1	8
ED- care for patients needing emergent care	0	0
OR - surgery on patients 2nd floor	0	0
PACU - care for patients after surgical intervention	0	0
ASU - provides pre-op and post-op care	0	0
ambulatory unit provides upper and lower patient scopes	0	0
Hall 4 Orthopedic short stay post op unit	0	0

DAY SHIFT ANCILLARY STAFF

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of ancillary members of the frontline team on the unit per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)
Clearview - inpatient rehab	8	53
for drug and alcohol	٥	53
ED- care for patients needing emergent care	0	0
OR - surgery on patients 2nd floor	12	93.5
PACU - care for patients after surgical intervention	0	0
ASU - provides pre-op and post-op care	0	0
ambulatory unit provides		
upper and lower patient	0	0
scopes Hall 4 Orthopedic short stay	U	U
post op unit	2	9.5

DAY SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel (e.g., patient care technicians) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 5 digits. Ex: 101.50)
Clearview - inpatient rehab for drug and alcohol	0	0
ED- care for patients needing emergent care	2	16
OR - surgery on patients 2nd floor	0	0
PACU - care for patients after surgical intervention	1	4
ASU - provides pre-op and post-op care	3	22.5
ambulatory unit provides upper and lower patient scopes	2	16
Hall 4 Orthopedic short stay post op unit	0	0

DAY SHIFT ADDITIONAL RESOURCES

Provide a description of Clinical Unit, including a description of typical patient services provided	Description of additional resources available to support unit level patient care on the Day Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to
on the unit and the	registered nurses,
unit's location in	licensed practical nurses,
the hospital.	and ancillary staff.
	Admission Coordinator,
Clearview - inpatient rehab	Admission Coordinator, office coordinator,
Clearview - inpatient rehab for drug and alcohol	·
· ·	office coordinator,
for drug and alcohol	office coordinator,
for drug and alcohol ED- care for patients	office coordinator, supervisor
for drug and alcohol ED- care for patients	office coordinator, supervisor CN, Triage RN, UC
for drug and alcohol ED- care for patients needing emergent care	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients after surgical intervention	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia assistant
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients after surgical intervention	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia assistant
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients after surgical intervention ASU - provides pre-op and post-op care ambulatory unit provides	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia assistant Transporters
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients after surgical intervention ASU - provides pre-op and post-op care	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia assistant Transporters
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients after surgical intervention ASU - provides pre-op and post-op care ambulatory unit provides upper and lower patient scopes	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia assistant Transporters
for drug and alcohol ED- care for patients needing emergent care OR - surgery on patients 2nd floor PACU - care for patients after surgical intervention ASU - provides pre-op and post-op care ambulatory unit provides upper and lower patient	office coordinator, supervisor CN, Triage RN, UC Supervisor, CN, EVS, peri-op assistant, anesthesia assistant Transporters Service line rep

DAY SHIFT CONSENSUS INFORMATION

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:	If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:	Statement by members of clinical staffing committee selected by the general hospital administration (management members):	Statement by members of clinical staffing committee that were registered nurses, licensed practical nurses, and ancillary members of the frontline team (employee members):
	В Римпион и по	ratified in 2021 and	(a.a.gee.e.e.e.e.e.e.e.e.e.e.e.e.e.	(cimple) commence
		Clearview opened in 2023		
		and the committee was not		
		able to reach a consensus		
		on the plan that was	The current CBA was	
		developed and presented to	ratified in 2021 and	
		the union before the	Clearview opened in 2023	
		opening. The staffing plan	and the committee was not	
		calls for 1:10 RN	able to reach a consensus	
		assignment. LPNS are part	on the plan that was	
		of the nursing staffing plan.	developed and presented to	
		The LPNs are assigned	the union before the	The frontline members of
		duties within the scope of	opening. The staffing plan	the CSC disagree with the
		their practice. Initially the	calls for 1:10 RN	Hospital's proposed staffing
		counselors at an 8:1 ratio	assignment. LPNS are part	plan for this unit due to
		but then reduce to a 5:1	of the nursing staffing plan.	insufficient nursing staffing
		ratio. Initially there as not a	The LPNs are assigned	that is detrimental to safe
		treatment aide in the	duties within the scope of	patient care. Due to patient
		staffing plan but that was	their practice. Initially the	acuity and case mix, safe
		added. Due to the lack of	counselors at an 8:1 ratio	staffing on the unit requires
		consensus, the two sides	but then reduce to a 5:1	RN ratios of 1:10 and LPN
		presented their rationales	ratio. Initially there as not a	ratios of 1:20; the ratios
		to me (Aaron Chang) on	treatment aide in the	proposed by the Hospital
		August 15, 2023. Based on	staffing plan but that was	will negatively impact both
		the fact that this is a new	added. We are committed	the working conditions of
		unit and continues to work	to meet regularly to	frontline healthcare staff
Clearview - inpatient rehab		on processes to determine	evaluate work load and	and the care that patients
for drug and alcohol	No	the best staffing model, I	staffing.	receive

ED- care for patients			
needing emergent care	Yes		
OR - surgery on patients			
2nd floor	Yes		
PACU - care for patients			
after surgical intervention	Yes		
ASU - provides pre-op and			
post-op care	Yes		
ambulatory unit provides			
upper and lower patient			
scopes	Yes		
Hall 4 Orthopedic short stay			
post op unit	Yes		

RN EVENING SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of patients on the unit per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)?
Clearview- inpatient rehab drug and alcohol	2	16	32	10
ED - care of patients needing emergency care	8	43	32	4
OR - care during surgical procedures	11	29.35	4	1
PACU - care for patients post procedure	5	16	4	2
prepares patients for surgery and discharge once recovered	5	13	7	4
Ambulatory unit that provides endoscopy services	8	8	0	1
HALL 4 Orthopedic short stay post op unit	3	24	10	4

LPN EVENING SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with
Clearview- inpatient rehab		
drug and alcohol	1	8
ED - care of patients		
needing emergency care	0	0
OR - care during surgical		
procedures	0	0
PACU - care for patients		
post procedure	0	0
prepares patients for		
surgery and discharge once		
recovered	0	0
Ambulatory unit that		
provides endoscopy		
services	0	0
HALL 4 Orthopedic short		
stay post op unit	0	0

EVENING SHIFT ANCILLARY STAFF

		Planned total hours of
Provide a description of	Planned average number	ancillary members of the
Clinical Unit, including a	of ancillary members of	frontline team including
description of typical	the frontline team on the	adjustment for case mix
patient services provided	unit per day on the	and acuity on the
on the unit and the	Evening Shift? (Please	Evening Shift (Please
unit's location in	provide a number with	provide a number with
the hospital.	up to 5 digits. Ex: 101.50)	up to 5 digits. Ex: 101.50)

Clearview- inpatient rehab		
drug and alcohol	8	43
ED - care of patients		
needing emergency care	0	0
OR - care during surgical		
procedures	12	32.5
PACU - care for patients		
post procedure	0	0
prepares patients for		
surgery and discharge once		
recovered	0	0
Ambulatory unit that		
provides endoscopy		
services	0	0
HALL 4 Orthopedic short		
stay post op unit	1	4.5

EVENING SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 5 digits. Ex: 101.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 5 digits. Ex: 101.50)
Clearview- inpatient rehab drug and alcohol	1	8
ED - care of patients needing emergency care	2	16
OR - care during surgical procedures	0	0
PACU - care for patients post procedure	1	4
prepares patients for surgery and discharge once recovered	2	3.5

Ambulatory unit that provides endoscopy		
services	0	0
HALL 4 Orthopedic short		
stay post op unit	0	0

EVENING SHIFT ADDITIONAL RESOURCES				
Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Description of additional resources available to support unit level patient care on the Evening Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.			
Clearview- inpatient rehab	and anomaly starr.			
drug and alcohol	N/A			
ED - care of patients				
needing emergency care	CN, Triage RN, UC			
OR - care during surgical				
procedures	CN, Anesthesia assistant			
PACU - care for patients	_			
post procedure	N/A			
prepares patients for				
surgery and discharge once	_			
recovered	N/A			
Ambulatory unit that				
provides endoscopy				
services	NA			
HALL 4 Orthopedic short				
stay post op unit	N/A			

EVENING SHIFT CONSENSUS INFORMATION

				Statement by members	
Provide a description of				of clinical staffing	
Clinical Unit, including a			Statement by members	committee that were	
description of typical		If no,	of clinical staffing	registered nurses,	
patient services provided	Our Clinical Staffing	Chief Executive Officer	committee selected by	licensed practical nurses,	
on the unit and the	Committee reached	Statement in support of	the general hospital	and ancillary members of	
unit's location in	consensus on the clinical	clinical staffing plan for	administration	the frontline team	
the hospital.	staffing plan for this unit:	this unit:	(management members):	(employee members):	

		ratified in 2021 and		
		Clearview opened in 2023		
		and the committee was not		
		able to reach a consensus		
		on the plan that was	The current CBA was	
		developed and presented to	ratified in 2021 and	
		the union before the	Clearview opened in 2023	
		opening. The staffing plan	and the committee was not	
		calls for 1:10 RN	able to reach a consensus	
		assignment. LPNS are part	on the plan that was	
		of the nursing staffing plan.	developed and presented to	
		The LPNs are assigned	the union before the	The frontline members of
		duties within the scope of	opening. The staffing plan	the CSC disagree with the
		their practice. Initially the	calls for 1:10 RN	Hospital's proposed staffing
		counselors at an 8:1 ratio	assignment. LPNS are part	plan for this unit due to
		but then reduce to a 5:1	of the nursing staffing plan.	insufficient nursing staffing
		ratio. Initially there as not a	The LPNs are assigned	that is detrimental to safe
		treatment aide in the	duties within the scope of	patient care. Due to patient
		staffing plan but that was	their practice. Initially the	acuity and case mix, safe
		added. Due to the lack of	counselors at an 8:1 ratio	staffing on the unit requires
		consensus, the two sides	but then reduce to a 5:1	RN ratios of 1:10 and LPN
		presented their rationales	ratio. Initially there as not a	ratios of 1:20; the ratios
		to me (Aaron Chang) on	treatment aide in the	proposed by the Hospital
		August 15, 2023. Based on	staffing plan but that was	will negatively impact both
		the fact that this is a new	added. We are committed	the working conditions of
		unit and continues to work	to meet regularly to	frontline healthcare staff
Clearview- inpatient rehab		on processes to determine	evaluate work load and	and the care that patients
drug and alcohol	No	the best staffing model, I	staffing.	receive
ED - care of patients				
needing emergency care	Yes			
OR - care during surgical				
procedures	Yes			
PACU - care for patients				
post procedure	Yes			
prepares patients for				
surgery and discharge once				
recovered	Yes			

Ambulatory unit that			
provides endoscopy			
services	Yes		
HALL 4 Orthopedic short			
stay post op unit	Yes		

RN NIGHT SHIFT STAFFING

	Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 5	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5	Planned average number of patients on the unit per day on the Night Shift? (Please provide a number with up to 5
Name of Clinical Unit:	the hospital.	digits. Ex: 101.50)	digits. Ex: 101.50)	digits. Ex: 101.50)
	Clearview - inpatient rehab -			
Chemical Dependency	drub and alcohol	2	16	32
	ED- care for patients			
Emergency Department	requiring emergency care	4	13	17
	HALL 4 Orthopedic short			
Short Stay	stay post op unit	3	24	10

LPN NIGHT SHIFT STAFFING

Name of Clinical Unit:	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)?	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)
Chemical Dependency	10	1
Emergency Department	4	0
Short Stay	4	0

NIGHT SHIFT ANCILLARY STAFF

Name of Clinical Haife	case mix and acuity on the Night Shift (Please provide a number with	Planned average number of ancillary members of the frontline team on the unit per day on the Night Shift? (Please provide a number with up to 5
Name of Clinical Unit:	up to 5 digits. Ex: 101.50)	digits. Ex: 101.50)
Chemical Dependency	8	0
Emergency Department	0	0
Short Stay	0	0

NIGHT SHIFT UNLICENSED STAFFING

Name of Clinical Unit:	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)	Planned average number of unlicensed personnel on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 5 digits. Ex: 101.50)
Chemical Dependency	0	0
Emergency Department	0	1
Short Stay	0	0

NIGHT SHIFT ADDITIONAL RESOURCES

Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 5 digits. Ex: 101.50)

Chemical Dependency	0
Emergency Department	8
Short Stay	0

NIGHT SHIFT CONSENSUS INFORMATION

	Description of additional			
	resources available to			
	support unit level			
	patient care on the Night			
	Shift. These resources			
	include but are not			
	limited to unit clerical			
	staff,			
	admission/discharge			Statement by members
	nurse, and other		If no,	of clinical staffing
	coverage provided to	Our Clinical Staffing	Chief Executive Officer	committee selected by
	registered nurses,	Committee reached	Statement in support of	the general hospital
	licensed practical nurses,	consensus on the clinical	clinical staffing plan for	administration
Name of Clinical Unit:	and ancillary staff.	staffing plan for this unit:	this unit:	(management members):

			ratified in 2021 and	
			Clearview opened in 2023	
			and the committee was not	
			able to reach a consensus	
			on the plan that was	The current CBA was
			developed and presented to	ratified in 2021 and
			the union before the	Clearview opened in 2023
			opening. The staffing plan	and the committee was not
			calls for 1:10 RN	able to reach a consensus
			assignment. LPNS are part	on the plan that was
			of the nursing staffing plan.	developed and presented to
			The LPNs are assigned	the union before the
			duties within the scope of	opening. The staffing plan
			their practice. Initially the	calls for 1:10 RN
			counselors at an 8:1 ratio	assignment. LPNS are part
			but then reduce to a 5:1	of the nursing staffing plan.
			ratio. Initially there as not a	The LPNs are assigned
			treatment aide in the	duties within the scope of
			staffing plan but that was	their practice. Initially the
			added. Due to the lack of	counselors at an 8:1 ratio
			consensus, the two sides	but then reduce to a 5:1
			presented their rationales	ratio. Initially there as not a
			to me (Aaron Chang) on	treatment aide in the
			August 15, 2023. Based on	staffing plan but that was
			the fact that this is a new	added. We are committed
			unit and continues to work	to meet regularly to
			on processes to determine	evaluate work load and
Chemical Dependency	N/A	No	the best staffing model, I	staffing.
Emergency Department	CN, Triage	Yes		
Short Stay	N/A	Yes		

CBA INFORMATION We have one or more collective bargaining agreements: Yes If yes, then: Our general hospital has a collective bargaining agreement with the following organizations that represent clinical staff SEIU (Select all that apply): 1199,Co mmunica **Please select association and identify staff tions (e.g. nurses, ancillary staff, etc.) Workers represented. of America

Our general hospital's collective	OE /21 /20
bargaining agreement with SEIU 1199	05/31/20 25 12:00
expires on the following date:	AM
The number of hospital employees represented by SEIU 1199 is:	17
10p10001110	
Our general hospital's collective	
bargaining agreement with Communications	06/30/20
Workers of America expires on the following	25 12:00
date:	AM

